

Selling to Restaurants

BUSINESS AND MARKETING

Abstract: Upscale restaurants serving locally-grown produce are in the headlines nationwide. Growing for this market is both lucrative and demanding. Profiles of growers from around the country illustrate successful strategies and points to remember when working with chefs.

By Janet Bachmann **NCAT Agriculture Specialist** August 2004 **©NCAT 2004** Introduction Locally grown food is gaining in popularity among chefs in upscale restaurants. Chefs buy from local farmers and ranchers because of the quality and freshness of the food, good relationships with the producers, customer requests for local products, and the availability of unique or specialty products.(1) Selling to local chefs is among the alternatives that will help to build a diverse, stable regional food economy, and a more sustainable agriculture. The obstacles chefs find to purchasing locally grown food are related to distribution and delivery – getting the right product in the right quantity to the right place at the right time. Some chefs find limited availability and variety are also barriers to using local foods.(1) If you are selling at a farmers' market, you may already have met chefs who want to use local produce. If not, you will have to do a little research to learn which restaurants feature specialty salads, homemade soups, or unique cuisine. Your local phone book is a quick and easy place to start. Stop by the restaurant to see what kind of establishment it is. If you like what you see, contact the head chef or manager in person or by phone. Bring samples of your products, recipes or ideas of how they can be used, and a brochure that lists your products and when they are available. As with all types of marketing, building a relationship with the customer is critical. Profiles from around the U.S. show how farmers and chefs are connecting to use and promote locally grown produce. They highlight advantages and disadvantages and share ideas for success. These are restated in the Summary.

ATTRA is the national sustainable agriculture information service operated by the National Center for Appropriate Technology, through a grant from the Rural Business-Cooperative Service, U.S. Department of Agriculture. These organizations do not recommend or endorse products, companies, or individuals. NCAT has offices in Fayetteville, Arkansas (P.O. Box 3657, Fayetteville, AR 72702), Butte, Montana, and Davis, California.



Chef Holds Farmers in High Esteem

By Lynn Byczynski, in Growing for Market, March 2003.(2)

Odessa Piper is a frequent visitor to the Dane County Farmers' Market in Madison, Wisconsin, where she makes purchases for her famous restaurant, L'Etoile.

One of America's most celebrated women chefs, Odessa Piper has built her reputation and her restaurant business on the concept of using seasonal, local food. She was honored in 2001 as the James Beard Foundation's Best Chef-Midwest.

The menu at L'Etoile changes about every three weeks. At the top of her menu are the names of the farms that have contributed to that season's dishes.

Kay Jensen and Paul Ehrhardt of JenEhr Family Farm say Odessa has helped them be better farmers.

"Working with Odessa has been not only a pleasure but a wonderful opportunity for us to learn," Kay says. "She is very particular about what she wants and how she wants things, which has helped us understand production from a chef's perspective. She's also been most gracious about letting me come into the kitchen and help for a half a day whenever I've asked. You certainly have a different perspective on your picking and packing once you've worked on the product in the kitchen.

"She does an exemplary job of creating beautiful meals with our local products. And in the process, she's really created a partnership with the area farmers, working together to bring nutritious, high quality and good tasting food to the region."

Odessa's advice to farmers who would like to sell to upscale restaurants is to not be intimidated.

"Farmers should not be afraid of coming across as businesslike and competent. They should not be afraid to show that side to their counterparts in the restaurant business. Farmers need to be current on the trends."

She recommends reading *Food Arts*, a glossy magazine that is free to culinary professionals; you can try to sign up for a free subscription on the Web site, <www.foodarts.com>. She advises farmers to FAX or e-mail chefs a weekly "fresh sheet" of what's available.

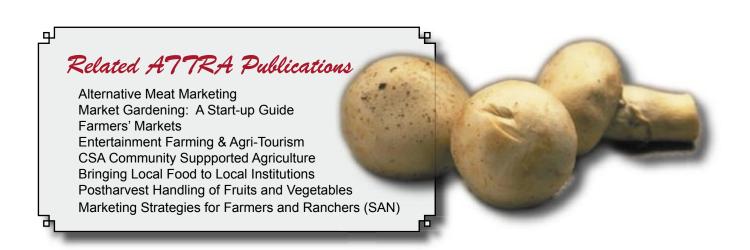
"Make it clear what it is, how you pack it, and how much you are charging," she says. "Deliver when you say you will. Have a good phone system, have a cell phone, call us back. Don't be afraid to be savvy, smart, and effective."

"Farmers should not be afraid of coming across as businesslike and competent. They should not be afraid to show that side to their counterparts in the restaurant business. Farmers need to be current on the trends."

For more information about L'Etoile and Odessa Piper, visit <www.letoile-restaurant.com>.

Fresh Sheet Example

Farm	Available Products	Comments
George Piper George's Apples P.O. Box 564 Westerville, OH 614-555-6541	Liberty, Jonafree, Gold Rush Apples	E-mail: gpiper@hotmail.com
Larry Fish Organic Lamb Farm 5643 Gilmore Rd. Albany, OH 44665 614-555-5466	Organic Lamb	Albany Farmer's Market E-mail: Lfish@msn.com
Frog Hill Farm Tim Luginbill 7896 Frog Lane Pandora, OH 614-555-9687	Variety of vegetables and berries	On-farm Store E-mail: toadhillfarm@msn. com
Patrick Farm Mary Patrick 652 Patrick Road Galena, OH 43201 614-555-8956	Pastured chicken, beef, eggs	E-mail: mpatrick@yahoo.com



NALO Farms: Servicing High-end Restaurants

By Stuart T. Nakamoto, in Western Profiles of Innovative Marketing.(3)

Dean Okimoto, the owner-operator of Nalo Farms, has built a highly successful business by supplying excellent-quality salad greens and fresh herbs to many of Hawaii's top restaurants. Many establishments feature Dean's signature product, Nalo Greens, a premier salad mix, prominently on their menu.

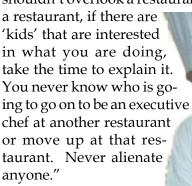
Dean believes there are three keys to successful niche marketing in a restaurant and resort hotel environment: top quality, consistency, and customer service. All are equally important.

The first key is unsurpassed quality of the product. Nalo Farms' mission statement reads "We cut in the morning, we pack midday, we deliver in the afternoon, and it's on the customer's plate that night."

According to Dean, product consistency and delivery reliability — delivering product in quantities desired and at times promised — are keys for maintaining customers. Clients stay with Nalo Farms because the business is able to consistently give the restaurants what they need, when they need it. However, Dean considers consistency to be one of the high-stress points of his business. Dean always overproduces, not only to assure supply but also to enable only the best product to be marketed.

The third key is customer service. Here Dean goes beyond day-to-day service to include a longer-term view. "When you do these (smaller) restaurants, a lot of times if these guys are good, then they'll move on to other places. You shouldn't overlook a restaurant only because it is small. And, when you go into

Dean believes there are three keys to successful niche marketing in a restaurant and resort hotel environment: top quality, consistency, and customer service.



Marketing for Dean starts by using the right contact in the client firm. Dean tries to deal only with the chef or the person in charge. Especially in corporate-type organizations, there is a tendency for salespeople to be sent to the purchas-





ing managers. "Purchasing managers are not concerned with quality; they are concerned with price. Our Nalo

Greens may cost twice as much per pound as a similar imported product, but when you plate it up, it will come out to exactly the same price. You're able to plate up more because it's fresher, so it has more 'fluff.' You don't have to use as much. Then when they taste it, it sells itself."

Dean and his staff are constantly talking to the chefs to find what their needs are and what they want. It's also important to be computer literate or have staff that can use computers. One big use is to track trends and busy seasons. Dean considers the San Francisco area to be a mecca of new agricultural products. He often travels there to find new ideas. "There are some open markets that are just humongous," he says. "There are probably 150 different varieties of just tomatoes. It's fantastic; it's unbelievable."

It is also part of Nalo Farms' business philosophy to give back to the community. "You've got to give back to get back," says Dean. "Besides, when we do these charity events, we generally gain business from that. At the beginning, we probably gained one or two customers at every event. It's not only the people who patronize the event, but also the people who are serving. So, we not only give back, but it can make good business sense as well."

Nalo Farms is considering expanding its operations beyond its restaurant and resort hotel niche, perhaps into mainstream supermarkets. Dean does not want to have the same product for the general public as is in the restaurants. "We would shoot ourselves in the foot if we did that. Part of the reason the restaurants are using Nalo Greens is because they are not widely available in the market. We may offer a different mix and call it something like 'Nalo Wonder Greens' so people are aware of the difference."

Dean and his staff are constantly talking to the chefs to find what their needs are and what they want.

Greentree Naturals: Diversity and Cooperation

By Diane Green on Greentree Naturals Web site.(4)

"Ey ourselves, we couldn't meet the demands of the market, but by working together, we all are able to improve our sales."

Diane Green and husband, Thom Sadoski, operate Greentree Naturals, a small certified organic farm in rural northern Idaho. They produce a wide assortment of specialty produce, herbs, fresh and dried flowers, and berries. Diane manages a growers' collective, marketing several farmers' combined produce through farmers' markets, a CSA (Community Supported Agriculture), and to upscale restaurants. "By ourselves, we couldn't meet the demands of the market, but by working together, we all are able to improve our sales," she says. "There's also safety in numbers. If one of the growers has a crop failure, we can count on one of the other farms to meet the order, so we don't lose a customer."

Greentree Naturals also hosts summer farm tours and on-farm workshops. They teach all aspects of organic production and market gardening and offer a consulting service for the same. They also have an active apprenticeship program for aspiring farmers and are presently involved in designing a curriculum for the University of Idaho and Washington State University, to establish an accredited curriculum for on-farm student-apprenticeship programs.

Diane and Thom believe that diversity in their farming practices is every bit as important as diversity in their approach to marketing their crops. They grow 37 different kinds of salad greens, 60 culinary herbs, 15 varieties of squash, 8 kinds of peppers, 7 varieties of eggplant, and much more. Greentree carrots come in four different colors: orange, yellow, red, and purple. They get top dollar for these unique crops that chefs can't get through the normal produce suppliers.

Diane Green and Thom Sadoski have published a guide on *Selling Produce* to *Restaurants* for other small acreage growers.(4) It is based on their own experience, including working with the growers' collective to extend the season, variety, and quantity of available produce. They include a copy of a restaurant survey they use to determine the needs of potential buyers and a sample cover letter used to introduce themselves.



Organic Beef and Lamb at the White Dog Cafe

By Torrey Reade, Neptune Farm.(5)

Torrey Reade and Dick McDermott are the owners of Neptune Farm, a 126-acre organic farm in southwestern New Jersey, about six miles from the Delaware Bay. They raise beef cattle, sheep, asparagus, and blueberries. The farm has been certified organic by the Northeast Organic Farming Association of New Jersey (NOFA-NJ) since 1992.

The soils are mostly sandy and silt loams, and the land is very flat. When Dick and Torrey bought the farm in 1989, its topsoil was gone in places, and it had grown up in weeds. With help from NOFA, the Natural Resources Conservation Service, and neighbors, the land is being restored to health.

Torrey says, "We are using grass-fed farm animals to bring our soils back to life. Growing hay and pasture for them allows us to have a productive farm without much tillage, so that the soil biota have a chance to recover. Nutrients cycle from the grass through our cows and sheep, and wind up back in the soil. Healthy soil produces healthy plants and animals, and builds a resource for future generations."

Torrey says the trouble with selling meat to restaurants is that it is hard to convince chefs to use all the cuts of beef. Fortunately, the chefs they work with are willing to try new things. White Dog Café chef Kevin Von Klause in Philadelphia, Pennsylvania, found ways to use the whole beef. At the White Dog Café they even corn their own brisket. The chefs also decided they didn't want to use any animals that were not humanely raised. Neptune Farm animals are certified organically grown, slaughtered in a USDA inspected facility, and are sold fresh, not frozen.

Neptune Farm is at the end of half a mile of dirt road, remote by New Jersey standards. Torrey says, "For most of the year there are only the two of us running the farm, and we're busier than one-armed paperhangers. That means we wholesale most of what the farm produces—no farmstand,

no farmers' market, and no CSA. We also need to maintain what the state and federal vets call 'biosecurity' for our animals, by minimizing their exposure to visitors. "Neptune Farm markets are listed on the Web site <www.neptunefarm.com>.

"We are using grass-fed farm animals to bring our soils back to life."

All-Ozark Meals

Inspired by other local-food-to-local-people projects around the country, a group of growers, chefs, CES staff, NCAT staff, and community activists in Northwest Arkansas began meeting in early 2001. Their discussions focused on three questions:

- Where does the food we eat come from now?
- Where do we want it to come from?
- How can we increase the use of locally grown foods in our community?

"Sometimes regular non-upscale restaurants committed to quality can be very good consistent markets. too."

The group came up with a long list of projects, and decided to focus on the one most likely to bring attention to local food and food producers. Inspired by All-Iowa Meals (7), the group initiated an All-Ozark Meal project (6), and received a grant from the Southern SARE program to fund the project.

During the 2003 growing season, All-Ozark Meals were served at several venues, including the Ozark Natural Foods Cooperative's deli during customer appreciation day, the Fayetteville Farmers' Market during its 30th anniversary celebration, Bordino's restaurant, Doeling Dairy, St. Paul's Episcopal Church, and Ozark Brewing Company. Several vendors have continued to sell to chefs as a result of contacts made during the project.

The range of venues confirms the experience shared by Bayfield, Wisconsin, market gardener Tom Galazen: "Sometimes regular non-upscale restaurants committed to quality can be very good consistent markets, too."

A new report from the Leopold Center for Sustainable Agriculture shows that produce from conventional sources within the United States travels an average of 1,494 miles from farm to point of sale, while locally-grown produce travels

an average of only 56 miles to reach the same points of sale.(8) Five companies control 80% of the food industry market. Rather than cede local control of our food system to global processors, manufacturers, distributors, and retailers—all of whom are beholden to their shareholders first (9)—we can pursue alternatives. Selling to local chefs is one of these.



Ozark Natural Foods Co-op Deli

Oct 11, 2003 • Owner Appreciation Weekend

Eggplant Napoleon

- Eggplant, tomatoes Lightner Farms, Bob Lightner, Hartman, AR
- Feta Cheese Doeling Dairy, Donna Doel, Fayetteville,
- Basil Worley Farm, Michelle & David Worley, Westville, OK



Squash & Pecan Dressing

- Butternut & acorn squash, onions Lightner Farms, Bob Lightner, Hartman, AR
- Sage & Thyme Ozark Natural Foods Garden, Fayetteville, AR

Ozark-Style Chicken Pot Pie

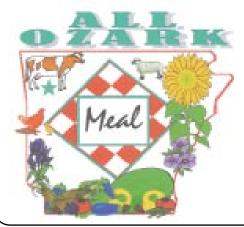
- Whole chickens, chicken breasts Frans Fryers Supplied by Ozark Cooperative Warehouse, Fayetteville, AR
- Parsley Ozark Natural Foods Garden, Fayetteville, AR
- Whole wheat flour War Eagle Mill, Rogers, AR

Assorted Greens & Vegetables

- Mixed Vegetables kale, mustard greens, okra, turnips, arugula Worley Farm, Michelle & David Worley, Westville, OK
- Heirloom peppers Bean Mountain Farms, Herb & Karen Culver, Deer,
- Sweet Potatoes White Potato Au Gratin Lightner Farms, Bob Lightner, Hartman, AR
- Shiitake Mushrooms Sweden Creek Farm, Carole Anne Rose & Curley Miller, Kingston, AR

Why Local Food is Better

Supports local farm families • Preserves farmland and open space • Great fresh taste! • Healthier and more wholesome • Ensures local food production • Shorter shipping distances • Supports local economic development • Keeps dollar in local economy



A small group of committed individuals and volunteers met over two years ago to examine food production and consumption in our region. This group, called the Northwest Arkansas Local Food Initiative, includes: the City of Fayetteville, Fayetteville Farmers Market, National Center for Appropriate Technology, Ozark Natural Foods, Ozark Pasture Beef, Sassafras, Southern Sustainable Agriculture Working Group, and Washington County Extension.

Funding for the All Ozark Meal Project has been provided to the National Center for Appropriate Technology by Southern Sustainable Agriculture Research and Education NCAT Program (ŠARE), a part of USDA.



Summary

Use of locally grown foods by chefs at upscale restaurants is making the news. This affords a marketing opportunity to growers who are able to consistently produce and deliver high-quality, high-value products from their farms. Chefs are often willing to pay premium prices for specialty products, such as berries, sweet corn, cherry tomatoes, and salad mix, but not for "commodities" such as potatoes. One key to remember when working with chefs or restaurant owners is that they are very busy people. The following pointers will help you get and keep their business.

- Contact the right person: the chef or person in charge.
- Ask the chefs what day and time is best to contact them; be consistent about making contact
 at that time every week to find out what they need.
- Ask how they want to be contacted: telephone, e-mail, or FAX.
- Find out what they want. Keep up-to-date on food trends. Schedule a winter visit with seed catalogs in hand before ordering seed for the coming season; chefs appreciate the opportunity to tell you what they can use or would like to try.
- Grow more than you think you need so you can select the best.
- Bring samples, recipes, and information about your farm.
- Provide advance notice about what is available. This will allow chefs to feature local produce on their menus.
- Notify the restaurant as soon as possible if there are shortages in what was ordered or if the
 delivery will be later than scheduled.
- Provide reliable delivery service and consistently top-quality products and packing standards.
- Be professional in invoicing.

Selling to local chefs is among the alternatives that can help to build a more stable regional food economy and a more sustainable agriculture. This market does, like any other, have challenges: a chef with whom you had developed a strong relationship may move on, and you may lose that account; a restaurant may close, or tight finances at a restaurant may result in late payments to you. A diversity of markets as well as a diversity of crops helps to provide the flexibility and stability you need to stay in business. Joining other growers to form a cooperative may also help to reduce some risks, but also adds new challenges. See **Further Resources** for related ATTRA publications and other sources of additional information on ways to connect local growers to local consumers.

Acknowledgements

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References

1. Zumwalt, Brad. 2003. Approaching Food Service Establishments with Locally Grown Produce. University of Nebraska-Lincoln. 39 p. On-line at www.foodmap.unl.edu/index.asp. Or contact Brad Zumwalt for a hard copy for a small charge.

Food Processing Center Institute of Agriculture and Natural Resources University of Nebraska-Lincoln 143 Filley Hall, East Campus Lincoln, NE 68583-0928 402-472-0896

- 2. Byczynski, Lynn. 2003. Chef holds farmers in high esteem. Growing for Market. March. p. 8–9.
- 3. Nakamoto, Stuart T. 2003. Servicing High-End Restaurants. Western Profiles of Innovative Agricultural Marketing. University of Arizona Cooperative Extension. p. 21–26.

Copies of the complete book are available for purchase or can be freely downloaded and printed from the Web.

CALSmart 4042 N. Campbell Ave. Tuscson, AZ 85719-1111 520-318-7275 877-763-5315 http://cals.arizona.edu/pubs http://cals.arizona.edu/arec/wemc/westernprofiles.html

4. Green, Diane. 2003. Selling Produce to Restaurants: A Marketing Guide for Small Acreage Growers. 95 p.

Available for \$10 + \$2.50 shipping and handling from:

Greentree Naturals 2003 Rapid Lightning Road Sandpoint, ID 83864 208-263-8957 greentree@coldreams.com www.greentreenaturals.com

- 5. Neptune Farm 723 Harmersville-Canton Road Salem, NJ 08079 856-935-3612 farm@neptunefarm.com www.neptunefarm.com
- 6. All-Iowa Meal

 Contact:

 Robert Karp or Gary Huber
 300½ Main Street, #1

 Ames, IA 50010
 515-232-5649
 ftf@isunet.net
 www.pfi.iastate.edu/
- 7. All-Ozarks Meal

 Contact:
 Julia Sampson
 National Center for Appropriate
 Technology (NCAT)
 P.O. Box 3657
 Fayetteville, AR 72702
 479-442-9824
 julias@ncat.org
 www.attra.ncat.org
- 8. Pirog, Rich, and Laura Miller. 2003. Locally Grown Food: Tastes Great . . . and Less Mileage. Leopold Center for Sustainable Agriculture. 2 p. On-line at www.leopold.iastate.edu/news/>.
- 9. Brady, Eileen, and Debra Sohm. 2003. Ecotrust's Food and Farm Program. 3 p. On-line at <www.ecotrust.org/food farms/>.

Contact:
Debra Sohm
Director of Food & Farms
Market Connections
Ecotrust
721 NW Ninth Avenue
Portland, OR 97209
503-467-0770
dsohm@ecotrust.org

Further Resources

ATTRA Publications

Alternative Meat Marketing. ATTRA Information Packet. 2000. By Holly Born. NCAT, Fayetteville, AR. 24 p.

Market Gardening: A Start-up Guide. ATTRA Information Packet. 2002. By Janet Bachmann. NCAT, Fayetteville, AR. 16 p.

Farmers' Markets. ATTRA Information Packet. 2002. By Janet Bachmann. NCAT, Fayetteville, AR. 20 p.

Entertainment Farming & Agri-Tourism. ATTRA Information Packet. 2001. By Katherine Adam. NCAT, Fayetteville, AR. 20 p.

Community Suppported Agriculture. ATTRA Current Topic. 2002. By Katherine Adam. NCAT, Fayetteville, AR. 2 p.

Bringing Local Food to Local Institutions. ATTRA Information Packet. 2003. By Barbara Bellows, Rex Dufour, and Janet Bachmann.

NCAT, Fayetteville, AR. 28 p.

Postharvest Handling of Fruits and Vegetables. ATTRA Information Packet. 2000. By Janet Bachmann. NCAT, Fayetteville, AR. 25 p.

Marketing Strategies for Farmers and Ranchers. 2003. Sustainable Agriculture Network. 20 p.

Other Resources

Feenstra, Gail, Jeri Ohmart, and David Chaney. 2003. Selling Directly to Restaurants and Retailers. University of California Research and Education Program. 5 p.

Available on-line at <www.sarep.ucdavis.edu/cdpp/selldirect.pdf>.

Gibson, Eric. 1994. Sell What You Sow: The Grower's Guide to Successful Produce Marketing. New World Publishing. Placerville, PA. 306 p.

The book delivers practical, hands-on information on all types of direct markets, including selling to restaurants. It stresses the advantages a chef can realize from buying from a local producer: new and unique products, top quality, and freshness. Advantages and disadvantages to the grower are discussed, as are researching the market, getting accounts, payment and pricing, maintaining a working relationship with restaurants, delivery, servicing what you sell, increasing the order size, and promotion.

Halweil, Brian. 2003. The argument for local food. World Watch. May–June. p. 20–27.

Home Grown Wisconsin

Twenty-five family farms in southeastern and south-central Wisconsin formed a cooperative in 1996. They share common philosophies about farming and eating, as well as an order and delivery system. Together they supply hundreds of varieties of Wisconsin's best seasonal produce (including antique and heirloom varieties – some grown exclusively for their partner restaurants) and deliver year-round.

Contact:

Linda Caruso, General Manager Home Grown Wisconsin 211 Canal Rd. Waterloo, WI 53594 608-341-8434 linda@demeteralliance.org www.homegrownwisconsin.org

Slow Food

An international educational organization that is dedicated to "stewardship of the land and ecological food production" and the pleasures of the table. Many chefs are active in local chapters of Slow Food. To find out whether there's a chapter near you, visit <www.slowfoodusa.org>, or phone 212-965-5640.

Chefs Collaborative

A national organization of chefs that "provides its members with tools for running socially responsible food-service businesses and making environmentally sound purchasing decisions." It publishes "A Guide to Good Eating," a directory of member chefs' restaurants.

Contact:

Betsy Johnson, Executive Director Chefs Collaborative 262 Beacon Street Boston, MA 02116 617-236-5200 betsy@chefscollaborative.org www.chefscollaborative.org

Community Food Security Coalition (CFSC)

P.O. Box 209 Venice, CA 90294 310-822-5410

www.foodsecurity.org

The CFSC is a non-profit 501(c)(3) organization dedicated to building strong, sustainable, local and regional food systems that ensure access to affordable, nutritious, and culturally appropriate food for all people at all times. It seeks to develop self-reliance among all communities in obtaining their food and to create a system of growing, manufacturing, processing, distributing, and selling food that is regionally based and grounded in the principles of justice, democracy, and sustainability. CFSC has more than 250 member organizations.

Spicher, Bethany. 1999. Subscribing to Change: Starting and Sustaining a Vegetable Subscription Service. Kansas Rural Center, Whiting, KS. 73 p. Subscribing to Change tells the story of a group of farmers selling cooperatively. Although the target market is not restaurants, the information provided on all aspects of working together as a cooperative will be useful to others who want to do the same, whatever the market. Available for \$6 from:

Kansas Rural Center P.O. Box 133 Whiting, KS 66552 785-873-3431

Green, Joanna, and Duncan Hilchey. 2003. Growing Home: A Guide to Reconnecting Agriculture, Food and Communities. Community, Food and Agriculture Program, Cornell University. 151 p.

Provides those interested in strengthening communities with the tools they will need to turn visions into realities. To order the \$25 book, contact Gretchen Gilbert at 607-255-9832, or e-mail <gcg4@cornell.

edu>, or visit the program Web site at <www.CFAP. org>.

Oklahoma Food Cooperative Organizing Committee 1524 NW 21st Oklahoma City, OK 73106 405-613-4688 www.oklahomafood.org

A grassroots network uniting Oklahoma folks interested in locally grown food.

Michael Fields Agricultural Institute W249 County Road ES East Troy, WI 53120 262-642-3303

www.michaelfieldsinst.org

Michael Fields Agricultural Institute is a public non-profit education and research organization committed to promoting resource-conserving, ecologically sustainable, and economically viable food and farm systems. Activities in 2003 included hosting a series of celebrity chef brunches using locally grown foods, and cooking classes to teach people how to use local produce.

Farmers Diner P.O. Box 729 Washington, VT 05675 802-883-9984 info@farmersdiner.com/

The Farmers Diner™ in Barre, Vermont demonstrates that buying local foods and making them available to the entire community is possible and profitable. The Barre restaurant currently spends more than 65 cents of every food dollar with farmers and small-scale food processors who live and work within 70 miles of the diner. A key to the success of the diner is the government-inspected commissary, where meat and produce brought from local farms is prepared for use in the restaurant. This removes obstacles such as lack of processing capacity and local food processing skills encountered in most restaurants, and it allows the restaurant cooks and managers to work just as they would in any other restaurant. The company Web site includes a more in-depth explanation of how the business was started, its vision for the future, and links to other sites.

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