Congress of the United States

House of Representatives

Washington, DC 20515

January 12, 2005

The Honorable David M. Walker Comptroller General U.S. Government Accountability Office 441 G Street, NW Washington, DC 20548

Dear Mr. Walker:

We are writing you today about the extraordinarily long time some Americans were made to wait simply to cast a ballot on election day, November 2, 2004.

According to news reports, it was not unusual on that day for American voters to stand in line at their polling places for several hours before finally reaching the voting booth. While it seems most Americans endured this wait where possible, it is clear that in some cases citizens left the polling places without having voted when personal responsibilities or health concerns made waiting exceedingly difficult. Press accounts of that day focused on the lines in some areas, particularly the cities and college towns of Ohio. However, it appears that these incidents were by no means limited to those areas. One nonpartisan voter assistance hotline collected nearly 1,400 reports of excessively long lines from 32 states, with significant numbers of reports coming from Florida, Georgia, Arizona, Michigan, Pennsylvania, Wisconsin, and other states. ²

In light of these incidents, we request a GAO investigation into the long lines and excessive waiting times experienced by voters in the 2004 election. Specifically, we ask that GAO:

(1) Identify the voting jurisdictions in which voters experienced excessive waiting times and determine to what extent these waiting times involved minority, young, or first-time voters.

¹ Despite Some Long Lines, Voting Was Mostly Smooth, Cincinnati Enquirer (Nov. 4, 2004); Verified Voting Foundation et al., Election Incident Reporting System (2004) (online at https://voteprotect.org/index.php?display=EIRMapNation&tab=ALL&cat=12&start_time=&start_date=&end_time=&end_date=&search=); Long Waits Biggest Problem at Most Polling Places, Cleveland Plain Dealer (Nov. 3, 2004).

² Verified Voting Foundation et al., *id.*

The Honorable David M. Walker January 12, 2005 Page 2

- (2) Assess the cause of these excessive waiting times, including whether they were related to problems with voter registration; voting machines and supplies; or local election officials, including poll workers.
- (3) Identify the significant issues that need to be addressed to reduce the waiting times in these jurisdictions.

Participating in elections is one of the most basic rights of Americans. Allowing long lines and other barriers to participation to persist threatens that right.

GAO staff should contact Nancy Scola to discuss additional details of this work and the time frame for completion.

Sincerely,

Hay 4. Wayma Henry A. Waxman

Ranking Minority Member

Committee on Government Reform

John Conyers, Jr.

Ranking Minority Member

Committee on the Judiciary