

INFORMATION

USAID/General Notice
M/AS/IRD
09/26/2002

Subject: M/AS/IRD Response to Administrator's Survey on the ADS

We would like to share with you the actions we have taken in response to the ADS comments received on the 2001 Administrator's Survey.

There were many useful responses to the survey question "Do you have any suggestions for improving the ADS?" The attachment summarizes the specific survey responses; tallies the number of times each response comment appeared in people's answers; outlines a plan of action or actions taken to remedy the problems cited; and reports the current status of the action.

During the course of the year we have completed a number of "quick hits" - actions that we undertook to improve the ADS. These include

- Creating an "ADS CD Search Guide"
- Holding monthly ADS Training sessions for all employees
- Issuing "The ADS Times," a monthly newsletter, to all employees via the nightly Notices
- Posting a "What's New in the ADS" summary chart on the ADS web site and the ADS CD
- Improving the ADS web site by grouping and linking information by key areas

The above positive actions have already resulted in substantial improvements for users of the ADS. We are implementing further improvements, which we anticipate will be visible to all users in the near future.

Please click on the attachment to see a more detailed summary of survey responses and M/AS/IRD's plan of action.

Point of Contact: For further information about this Notice, please contact Cynthia Staples, M/AS/IRD, (202) 712-0798.