

# Networx Transition Update

August 31, 2007

#### Introduction

This bulletin is a first in a series of planned updates to provide transition-related information, transition progress and status of issues related to the transition of services to the General Services Administration's (GSA) Federal Acquisition Service (FAS) Integrated Technology Services (ITS) Networx contracts.

#### **Transition Activities**

GSA continues to encourage Agency Transition Managers (TMs) to be fully engaged in appointing Designated Agency Representatives\* (DARs), validating agency Transition Baseline Inventories, developing agency transition strategies and determining their Fair Opportunity (FO) Service Competition Package(s). Since these activities are the foundation of the transition process, they should be nearing completion if the transition is to move forward on schedule. Only those agencies completing their FO decisions by September 30, 2008 will be eligible for reimbursement of certain transition costs. While agency target dates for making fair opportunity decisions vary, depending on complexity, GSA recommends that agencies complete the majority of fair opportunity decisions for transitioning services no later than March 2008. If a large number of decisions are made after that date, agencies may not have sufficient time to complete transition for those services prior to expiration of Bridge and Crossover contracts.

\* DAR Guidelines and Fair Opportunity Guidelines can be found on the Transition Managers' website under the DAR and Fair Opportunity folders.

# **OSS and C&A Testing Update**

GSA has nearly completed validation of all Networx Universal contractors' operational support systems (OSS) and certification and accreditation of the OSS. Qwest successfully completed its OSS verification testing on August 21, 2007. AT&T and MCI/Verizon are scheduled to complete OSS verification testing by September 4, 2007. Certification and accreditation (C&A) is scheduled to complete September 4, 2007 for Qwest, AT&T and MCI/Verizon. OSS validation and C&A of Networx Enterprise contractors' OSS are scheduled for completion November 9, 2007.

Successful completion of OSS validation and C&A allows each contractor to proceed in fulfilling service orders as well as perform billing, customer support, service management, inventory management, training and program management. Upon completion of OSS validation and C&A, GSA plans to conduct informational work shops to assist agencies in understanding test results.

# **TBI Validation Due Date Extended**

The TWG extended the deadline to complete validation of the FTS2001 Transition Baseline Inventory (TBI) to October 3, 2007. To further assist in Agencies' successful use of the TBI application, GSA has implemented an Inventory Assistance Team (IAT) at GSA's Fairfax office where TBI users can work on their inventory hand-in-hand with a TBI specialist. Remote assistance is also available. Requests for an IAT Appointment can be made by sending an email to <a href="mailto:networx.support@gsa.gov">networx.support@gsa.gov</a>.

#### **Networx Pricer**

Networx Pricers became operational June 4, 2007. The Pricer tools allow agencies to access Networx Universal and Enterprise contractor pricing and are designed to assist agencies in their fair opportunity decisions. There are two versions – Public Networx Unit Pricer and Networx Agency Pricer Set.

The Public Networx Unit Pricer allows lookup of CLIN prices for <u>current fiscal year</u> for Universal and Enterprise contracts. The Public Networx Unit Pricer web site is available on: <a href="http://www.gsa.gov/networx">http://www.gsa.gov/networx</a>.

The Networx Agency Pricer Set allows lookup of CLIN prices for <u>all ten fiscal years</u> for Universal and Enterprise contracts. Networx Agency Pricer Set web site is: <a href="https://pricer.networx.gov">https://pricer.networx.gov</a>. The Networx Agency Pricer Set is a secure Government web site. Access is limited to Agency Transition Managers and Agency users designated by the Agency Transition Manager. Procedures for Agency access to the secure Networx Agency Pricer Set are contained in the Networx Document Library located <a href="http://www.gsa.gov/networx">http://www.gsa.gov/networx</a>. Pricer training may be arranged by contacting your respective Technology Service Managers (TSMs – formerly called Global Account Managers). A listing of Agency TSMs is located at <a href="http://gsa.gov/gams">http://gsa.gov/gams</a>.

# TCC Offers Support to Agencies and GSA Regions

GSA's Transition Coordination Center (TCC) has an existing task order under which Agencies can order contractor support dedicated to their specific transitions. This support is at the Agency's expense, and those interested in taking advantage of this should contact their TSMs.

GSA Regional task order support provides a range of services and support to assist the GSA Regions and their customers in the planning, coordination, and execution of a timely and efficient transition. For additional information contact Fred Hardy at <a href="mailto:Fred.Hardy@gsa.gov">Fred.Hardy@gsa.gov</a> or 703-306-6705.

# **Networx Help Desk**

GSA's Networx Help Desk assists agencies and contractors in resolving issues related to inventory validation, pricing, and other transition activities. The Help Desk can be reached at 866-472-0274 or <a href="mailto:networx.support@gsa.gov">networx.support@gsa.gov</a>. Agencies may also contact their respective TSMs. A listing of Agency TSMs is located at <a href="http://gsa.gov/gams">http://gsa.gov/gams</a>.

Additional information is located at: <a href="http://gsa.gov/networxtransition">http://gsa.gov/networx</a>
<a href="http://www.gsa.gov/networx">http://www.gsa.gov/networx</a>

## **Future Topics**

Future updates will provide information on: Networx Service Pricing Trends, Contract Ordering Guide, Inventory Validation, Technical Overview of Contractor Performance Commitments, E-MORRIS and GSA Work Shops.

## **Points of Contact**

This update is published by the GSA TCC. Comments and recommendations maybe directed to Richard Williams, Transition Manager at <a href="mailto:Richard.Williams@gsa.gov">Richard.Williams@gsa.gov</a>, phone 703-306-6290 or networx.transition@gsa.gov.