

Results from the 2006 Federal Human Capital Survey

United States Agency for International Development

Trend Report

United States Office of Personnel Management



Federal Human Capital Survey

2006

United States Agency for International Development

Trend Report

Results from the 2006 Federal Human Capital Survey

Office of Personnel Management

Working

for

America

2006 Federal Human Capital Survey

United States Agency for International Development Trend Report

Number of Surveys Returned: 726

This is a summary-by-question of your department's/agency's/subagency's response to the 2006 Federal Human Capital Survey, compared to your 2004 and 2002 results. This summary displays results by Positive, Neutral, Negative, and where applicable, Do Not Know or No Basis to Judge responses. As shown below, for each response scale, two responses are categorized as "Positive", one response is categorized as "Neutral", and two responses are categorized as "Negative".

Positive R	esponses	Neutral Responses	Negative Responses		Do Not Know/No Basis to Judge
Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	
Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Do Not Know
Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	
Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	No Basis to Judge
Very Good	Good	Fair	Poor	Very Poor	

Detailed survey results for your department or agency are available on a private Website maintained by OPM. Your agency has already identified personnel who will have access to this Website.

Thank you for your support of the Federal Human Capital Survey.

United States Agency for International Development Trend Report

Personal V	Vork Exp	periences
------------	----------	-----------

01 The people I work with cooperate to get the job done.

	Positive	Neutral	Negative	
2006 United States Agency for International Development	87.3%	6.1%	6.6%	
2004 United States Agency for International Development	85.5%	7.2%	7.2%	
2002 United States Agency for International Development	79.4%	11.7%	8.9%	

02 I am given a real opportunity to improve my skills in my organization.

	Positive	Neutral	Negative	
2006 United States Agency for International Development	64.9%	16.2%	19.0%	
2004 United States Agency for International Development	62.9%	14.8%	22.3%	
2002 United States Agency for International Development	50.1%	23.9%	26.0%	

03 I have enough information to do my job well.

	Positive	Neutral	Negative	
2006 United States Agency for International Development	72.0%	15.8%	12.2%	
2004 United States Agency for International Development	75.1%	14.7%	10.3%	
2002 United States Agency for International Development	72.4%	14.4%	13.2%	

04 I feel encouraged to come up with new and better ways of doing things.

	Positive	Neutral	Negative	
2006 United States Agency for International Development	68.6%	14.7%	16.7%	
2004 United States Agency for International Development	64.5%	20.0%	15.6%	
2002 United States Agency for International Development	56.3%	17.9%	25.9%	

05 My work gives me a feeling of personal accomplishment.

	Positive	Neutral	Negative	
2006 United States Agency for International Development	76.1%	12.2%	11.7%	
2004 United States Agency for International Development	74.3%	12.2%	13.6%	
2002 United States Agency for International Development	69.7%	13.8%	16.5%	

United States Agency	for	International	Development 1	Trend Report
----------------------	-----	---------------	---------------	--------------

	Positive	Neutral	Negative
2006 United States Agency for International Development	83.3%	10.0%	6.8%
2004 United States Agency for International Development	82.3%	11.1%	6.6%
2002 United States Agency for International Development	79.1%	11.1%	9.9%
7 I have trust and confidence in my supervisor.			
, , , , , , , , , , , , , , , , , , ,			
	Positive 68.5%	Neutral 15.7%	Negative 15.8%
2006 United States Agency for International Development	68.5%	15.7%	15.8%
2006 United States Agency for International Development 2004 United States Agency for International Development 2002 United States Agency for International Development	68.5% N/A	15.7% N/A	15.8% N/A
2006 United States Agency for International Development 2004 United States Agency for International Development	68.5% N/A	15.7% N/A	15.8% N/A

09 Overall, how good a job do you feel is being done by your immediate supervisor/team	loador?

	Positive	Neutral	Negative	
2006 United States Agency for International Development	72.5%	15.7%	11.8%	
2004 United States Agency for International Development	67.7%	20.1%	12.2%	
2002 United States Agency for International Development	66.6%	20.0%	13.4%	

60.5%

51.0%

23.4%

23.1%

16.1%

25.9%

10 How would you rate the overall quality of work done by your work group?

2004 United States Agency for International Development

2002 United States Agency for International Development

	Positive	Neutral	Negative	
2006 United States Agency for International Development	85.3%	11.9%	2.8%	
2004 United States Agency for International Development	84.3%	12.4%	3.3%	
2002 United States Agency for International Development	81.0%	17.0%	1.9%	

	United States Agency for Inter-	national Develop	ment Trend	Report	
Re	ecruitment, Development, & Retention				
11	The workforce has the job-relevant knowledge and skills n	necessary to accom	plish organiza	ational goals.	
		Positive	Neutral	Negative	Don't Know
	2006 United States Agency for International Development	65.6%	17.6%	15.5%	1.3%
	2004 United States Agency for International Development	65.1%	17.4%	16.9%	0.7%
	2002 United States Agency for International Development	58.7%	14.0%	26.0%	1.3%
12	My supervisor supports my need to balance work and fami	ily issues.			
		Positive	Neutral	Negative	Don't Know
	2006 United States Agency for International Development	82.5%	9.4%	6.9%	1.2%
	2004 United States Agency for International Development	80.1%	10.9%	8.4%	0.6%
	2002 United States Agency for International Development	79.6%	11.6%	8.2%	0.6%
13	Supervisors/team leaders in my work unit provide employe	es with the opport	unities to dem	onstrate their le	adership skills.
		Positive	Neutral	Negative	Don't Know
	2006 United States Agency for International Development	70.8%	15.9%	12.3%	1.0%
	2004 United States Agency for International Development	67.0%	16.9%	15.5%	0.6%
	2002 United States Agency for International Development	60.4%	21.6%	17.4%	0.6%
14	My work unit is able to recruit people with the right skills.				
		Positive	Neutral	Negative	Don't Know
	2006 United States Agency for International Development	52.8%	21.1%	23.5%	2.6%
	2004 United States Agency for International Development	52.8%	23.3%	22.1%	1.9%
	2002 United States Agency for International Development	43.0%	22.5%	33.1%	1.4%
15	The skill level in my work unit has improved in the past ye	ar.			
		Positive	Neutral	Negative	Don't Know
	2006 United States Agency for International Development	52.4%	25.0%	18.4%	4.2%
	2004 United States Agency for International Development	54.1%	25.6%	17.2%	3.0%
	2002 United States Agency for International Development	51.8%	23.5%	24.2%	0.6%
16	I have sufficient resources (for example, people, materials	. hudget) to get my	ioh done.		
	- · · · · · · · · · · · · · · · · · · ·	Positive	Neutral	Negative	Don't Know
	2006 United States Agency for International Development	40.4%	17.3%	41.1%	1.1%
	2004 United States Agency for International Development	45.0%	17.3%	36.7%	1.0%
	2002 United States Agency for International Development	44.1%	12.2%	43.7%	0.0%
17	My workload is reasonable.				
1,	nzy wormout is reasonable.	Positive	Neutral	Negative	Don't Know
	2006 United States Agency for International Development	52.0%	15.4%	31.8%	0.7%
	2004 United States Agency for International Development	52.4%	14.5%	32.3%	0.8%
	2002 United States Agency for International Development	56.4%	6.8%	36.3%	0.5%
10	My talents are used well in the workplace.				
10	my mients are used well in the workplace.	Positive	Neutral	Negative	Don't Know
	2006 United States Agency for International Development	63.1%		20.9%	1.6%
	2000 Officed States Agency for international Development	03.1%	14.4%	20.9%	1.0%

62.8%

59.0%

15.7%

12.1%

20.4%

28.9%

2004 United States Agency for International Development

2002 United States Agency for International Development

1.2%

0.0%

Recruitment, Development, & Retention

19 I know how my work relates to the agency's goals and priorities.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	84.8%	9.6%	5.1%	0.6%
2004 United States Agency for International Development	87.3%	7.4%	4.5%	0.8%
2002 United States Agency for International Development	91.4%	3.5%	4.3%	0.9%

20 The work I do is important.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	88.8%	7.4%	3.6%	0.3%
2004 United States Agency for International Development	87.3%	7.6%	4.6%	0.5%
2002 United States Agency for International Development	90.9%	5.4%	3.7%	0.1%

21 Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	62.2%	13.1%	24.0%	0.7%
2004 United States Agency for International Development	53.6%	13.9%	31.3%	1.3%
2002 United States Agency for International Development	45.8%	13.2%	40.1%	0.9%

Positive 44.8% 35.4% 41.3% r who cannot o Positive	Neutral 22.9% 24.3% 21.1%	Negative 28.2% 36.4% 33.2%	Don't Know 4.1% 3.9%
44.8% 35.4% 41.3% <i>r who cannot o</i>	22.9% 24.3% 21.1%	28.2% 36.4% 33.2%	4.1% 3.9%
44.8% 35.4% 41.3% <i>r who cannot o</i>	22.9% 24.3% 21.1%	28.2% 36.4% 33.2%	4.1% 3.9%
35.4% 41.3% r who cannot o	24.3% 21.1%	36.4% 33.2%	3.9%
41.3%	21.1%	33.2%	
r who cannot o			4.50
	r will not impi		4.5%
Positive	-	ove.	
	Neutral	Negative	Don't Knov
32.1%	22.4%	38.4%	7.0%
27.9%	24.8%	40.0%	7.3%
24.5%	22.5%	45.9%	7.2%
ect to work pro	cesses.		
Positive	Neutral	Negative	Don't Knov
49.1%	26.2%	22.0%	2.79
48.4%	23.1%	26.1%	2.49
35.4%	26.9%	37.4%	0.39
and services to	customers.		
		Negative	Don't Knov
51.2%	23.1%	23.0%	2.89
51.0%	22.5%	24.4%	2.19
42.2%	23.2%	32.2%	2.49
Positive	Neutral	Negative	Don't Kno
46.2%	28.1%	24.0%	1.79
43.6%	27.6%	26.1%	2.79
40.1%	25.2%	31.2%	3.59
Positive	Neutral	Negative	Don't Kno
	29.0%	•	5.49
N/A	N/A	N/A	N/
N/A	N/A	N/A	N/
rm their jobs.			
	Neutral	Negative	Don't Kno
48.9%	23.7%	22.0%	5.49
50.4%			3.9%
	24.5% Pect to work pro Positive 49.1% 48.4% 35.4% and services to Positive 51.2% 51.0% 42.2% Positive 46.2% 43.6% 40.1% Positive 25.6% N/A N/A Positive 48.9%	24.5% 22.5% Positive Neutral 49.1% 26.2% 48.4% 23.1% 35.4% 26.9% And services to customers. Positive Neutral 51.2% 23.1% 51.0% 22.5% 42.2% 23.2% Positive Neutral 46.2% 28.1% 43.6% 27.6% 40.1% 25.2% Positive Neutral 25.6% 29.0% N/A N/A N/A Trm their jobs. Positive Neutral 48.9% 23.7%	24.5% 22.5% 45.9%

48.7%

Positive

36.8%

35.2%

N/A

16.6%

Neutral

29.0%

27.5%

N/A

31.4%

28.9%

32.9%

N/A

Negative

2002 United States Agency for International Development

2006 United States Agency for International Development

2004 United States Agency for International Development

2002 United States Agency for International Development

29 In my work unit, differences in performance are recognized in a meaningful way.

-	_		
Paga	•	1	11
Page	J	vı	17

3.3%

5.3%

4.4%

N/A

Don't Know

Performance Culture

30 My performance appraisal is a fair reflection of my performance.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	76.8%	12.1%	10.1%	1.0%
2004 United States Agency for International Development	70.7%	13.2%	13.5%	2.7%
2002 United States Agency for International Development	71.3%	11.9%	15.6%	1.2%

31 Discussions with my supervisor/team leader about my performance are worthwhile.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	64.0%	17.7%	16.8%	1.5%
2004 United States Agency for International Development	58.4%	21.0%	18.0%	2.6%
2002 United States Agency for International Development	61.9%	17.0%	19.8%	1.3%

32 I am held accountable for achieving results.

	Positive	Neutral	<u>Negative</u>	Don't Know
2006 United States Agency for International Development	81.1%	12.6%	6.2%	0.1%
2004 United States Agency for International Development	79.8%	12.9%	6.8%	0.6%
2002 United States Agency for International Development	77.1%	13.0%	9.5%	0.4%

33 Supervisors/team leaders in my work unit are committed to a workforce representative of all segments of society.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	64.1%	20.8%	11.0%	4.1%
2004 United States Agency for International Development	60.9%	18.4%	13.4%	7.3%
2002 United States Agency for International Development	60.9%	22.2%	11.0%	5.9%

34 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	58.5%	22.6%	14.1%	4.9%
2004 United States Agency for International Development	57.2%	19.9%	18.3%	4.6%
2002 United States Agency for International Development	61.1%	20.6%	16.2%	2.1%

35 Managers/supervisors/team leaders work well with employees of different backgrounds.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	72.1%	14.3%	11.6%	2.0%
2004 United States Agency for International Development	69.0%	15.3%	13.4%	2.4%
2002 United States Agency for International Development	64.9%	17.6%	15.3%	2.3%

Lea	dership				
36 .	I have a high level of respect for my organization's senior	leaders.			
		Positive	Neutral	Negative	Don't Know
	2006 United States Agency for International Development	44.6%	27.2%	27.6%	0.6%
	2004 United States Agency for International Development	49.3%	23.1%	27.1%	0.5%
	2002 United States Agency for International Development	N/A	N/A	N/A	N/A
3 <i>7</i> .	In my organization, leaders generate high levels of motiva	tion and commitm	ent in the wor	kforce.	
		Positive	Neutral	Negative	Don't Know
	2006 United States Agency for International Development	32.3%	30.6%	36.3%	0.8%
	2004 United States Agency for International Development	36.6%	28.3%	34.2%	1.0%
	2002 United States Agency for International Development	32.9%	25.7%	41.1%	0.3%
38	My organization's leaders maintain high standards of hon	esty and integrity.			
		Positive	Neutral	Negative	Don't Knov
	2006 United States Agency for International Development	52.2%	26.4%	17.3%	4.1%
	2004 United States Agency for International Development	49.3%	26.9%	20.5%	3.4%
	2002 United States Agency for International Development	51.1%	27.5%	19.3%	2.1%
39	Managers communicate the goals and priorities of the org	ganization.			
		Positive	Neutral	Negative	Don't Knov
	2006 United States Agency for International Development	57.7%	22.9%	18.7%	0.7%
	2004 United States Agency for International Development	65.2%	18.1%	16.1%	0.7%
	2002 United States Agency for International Development	N/A	N/A	N/A	N/A

41	Employees are	protected fron	n health and safet	y hazards on the job.

2006 United States Agency for International Development

2004 United States Agency for International Development

2002 United States Agency for International Development

<u> </u>	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	71.9%	17.2%	8.4%	2.4%
2004 United States Agency for International Development	69.3%	17.9%	10.4%	2.4%
2002 United States Agency for International Development	N/A	N/A	N/A	N/A

Positive

55.3%

63.5%

67.6%

Neutral

25.6%

22.1%

13.7%

Negative

14.8%

11.9%

16.8%

Don't Know

4.3%

2.5%

2.0%

42 My organization has prepared employees for potential security threats.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	75.2%	15.3%	8.5%	1.0%
2004 United States Agency for International Development	78.2%	11.7%	9.2%	0.8%
2002 United States Agency for International Development	N/A	N/A	N/A	N/A

43 Complaints, disputes or grievances are resolved fairly in my work unit.

-	<u>Positive</u>	Neutral	<u>Negative</u>	Don't Know
2006 United States Agency for International Development	42.7%	27.3%	15.2%	14.9%
2004 United States Agency for International Development	38.6%	31.2%	15.4%	14.8%
2002 United States Agency for International Development	43.1%	29.9%	20.2%	6.8%

Leadership

44 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	46.6%	24.5%	21.6%	7.4%
2004 United States Agency for International Development	44.5%	24.9%	22.1%	8.6%
2002 United States Agency for International Development	45.9%	20.2%	29.4%	4.4%

45 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	62.9%	16.9%	9.8%	10.4%
2004 United States Agency for International Development	59.7%	18.8%	10.0%	11.5%
2002 United States Agency for International Development	N/A	N/A	N/A	N/A

46 I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	50.0%	23.3%	16.8%	10.0%
2004 United States Agency for International Development	48.0%	22.5%	18.5%	11.0%
2002 United States Agency for International Development	56.0%	17.6%	16.1%	10.3%

47	Supervisors/team	leaders provide emple	ovees with constructive	suggestions to improve	their iob performance.
4/	Supervisors/team	teuuers proviue empi	ovees with constructive	suggestions to improve	men ioo beriormance.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	60.9%	21.8%	16.7%	0.6%
2004 United States Agency for International Development	57.5%	22.5%	19.1%	1.0%
2002 United States Agency for International Development	N/A	N/A	N/A	N/A

48 Supervisors/team leaders in my work unit support employee development.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	70.4%	14.9%	14.4%	0.4%
2004 United States Agency for International Development	68.6%	15.5%	15.0%	0.8%
2002 United States Agency for International Development	60.9%	20.1%	19.0%	0.0%

49 Employees have electronic access to learning and training programs readily available at their desk.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	81.9%	8.7%	6.3%	3.1%
2004 United States Agency for International Development	72.0%	13.8%	9.6%	4.6%
2002 United States Agency for International Development	37.4%	18.4%	38.3%	6.0%

50 My training needs are assessed.

	Positive	Neutral	<u>Negative</u>	Don't Know
2006 United States Agency for International Development	40.5%	21.9%	36.3%	1.2%
2004 United States Agency for International Development	34.0%	25.3%	38.5%	2.2%
2002 United States Agency for International Development	29.3%	19.9%	49.4%	1.5%

51 Managers promote communication among different work units (for example, about projects, goals, needed resources).

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	55.8%	23.2%	19.1%	2.0%
2004 United States Agency for International Development	57.7%	20.5%	20.0%	1.9%
2002 United States Agency for International Development	48.1%	23.4%	26.6%	1.8%

52 Employees in my work unit share job knowledge with each other.

	Positive	Neutral	<u>Negative</u>	Don't Know
2006 United States Agency for International Development	71.9%	14.0%	13.3%	0.8%
2004 United States Agency for International Development	72.0%	13.9%	13.3%	0.8%
2002 United States Agency for International Development	70.5%	15.4%	13.6%	0.6%

53 Employees use information technology (for example, intranet, shared networks) to perform work.

	Positive	Neutral	Negative	Don't Know
2006 United States Agency for International Development	91.6%	4.6%	3.0%	0.7%
2004 United States Agency for International Development	89.8%	6.3%	3.1%	0.8%
2002 United States Agency for International Development	N/A	N/A	N/A	N/A

United States Agency	for	International	Develo	opment	Trend	Report
----------------------	-----	---------------	--------	--------	-------	--------

	United States Agency for Internation	onal Develop	ment Trend	Report	
Jo	b Satisfaction				
54	How satisfied are you with your involvement in decisions that a	iffect your wo	rk?		
		Positive	Neutral	Negative	
	2006 United States Agency for International Development	58.5%	19.4%	22.2%	
	2004 United States Agency for International Development	55.7%	21.7%	22.6%	
	2002 United States Agency for International Development	54.8%	20.9%	24.3%	
55	How satisfied are you with the information you receive from m	anagement or	n what's going	on in vour organization?	
		Positive	Neutral	Negative	
	2006 United States Agency for International Development	47.9%	20.8%	31.3%	
	2004 United States Agency for International Development	52.9%	22.7%	24.4%	
	2002 United States Agency for International Development	46.7%	20.3%	33.0%	
56	How satisfied are you with the recognition you receive for doin	a a good ioh?	1		
30	110w sansfied are you with the recognition you receive for doin	g u goou joo. Positive		Negative	
	2000 United Otates Assessed in International Development		Neutral 22.6%	•	
	2006 United States Agency for International Development 2004 United States Agency for International Development	55.3% 51.7%	22.6%	22.0% 26.5%	
	2002 United States Agency for International Development	42.6%	24.7%	32.7%	
			24.1 /0	32.1 /0	
5 7	How satisfied are you with the policies and practices of your se				
		Positive	Neutral	Negative	
	2006 United States Agency for International Development	37.6%	29.1%	33.3%	
	2004 United States Agency for International Development	40.3%	28.1%	31.7%	
	2002 United States Agency for International Development	N/A	N/A	N/A	
58	How satisfied are you with your opportunity to get a better job	in your organ	ization?		
		Positive	Neutral	Negative	
	2006 United States Agency for International Development	41.0%	27.8%	31.2%	
	2004 United States Agency for International Development	39.5%	27.6%	32.9%	
	2002 United States Agency for International Development	32.6%	29.0%	38.5%	
59	How satisfied are you with the training you receive for your pro	esent job?			
		Positive	Neutral	Negative	
	2006 United States Agency for International Development	47.6%	26.3%	26.2%	
	2004 United States Agency for International Development	49.5%	27.7%	22.8%	
	2002 United States Agency for International Development	39.8%	29.5%	30.7%	
60	Considering everything, how satisfied are you with your job?				
UU	Considering everything, now satisfied are you with your job.	Dogitiva	Noutral	Negative	
	2000 United Otates Assessed in International Development	Positive CO. CO.	Neutral 45.00	•	
	2006 United States Agency for International Development	68.6%	15.8%	15.6%	
	2004 United States Agency for International Development 2002 United States Agency for International Development	65.7% 65.8%	17.9%	16.5%	
_		03.0%	18.9%	15.3%	
<i>61</i>	Considering everything, how satisfied are you with your pay?				
		Positive	Neutral	<u>Negative</u>	
	2006 United States Agency for International Development	65.4%	18.1%	16.5%	
	2004 United States Agency for International Development	63.6%	17.4%	18.9%	
		0 4 = 0 /	40 70/	04.00/	

64.5%

13.7%

21.8%

2002 United States Agency for International Development

Job Satisfaction

62 Considering everything, how satisfied are you with your organization?

	Positive	Neutral	Negative	
2006 United States Agency for International Development	55.2%	21.8%	23.1%	
2004 United States Agency for International Development	59.0%	19.9%	21.1%	
2002 United States Agency for International Development	50.1%	22.6%	27.3%	

United States Agency for Intern	ational Develop	ment Trend	Report	
Satisfaction with Benefits				
63 How satisfied are you with retirement benefits?				
	Positive	Neutral	Negative	No Basis to Judge
2006 United States Agency for International Development	70.4%	14.8%	8.5%	6.3%
2004 United States Agency for International Development	71.3%	18.0%	10.7%	0.0%
2002 United States Agency for International Development	73.5%	15.2%	11.3%	0.0%
64 How satisfied are you with health insurance benefits?				
e, in the substitute of the su	Positive	Neutral	Negative	No Basis to Judge
2006 United States Agency for International Development	72.3%	13.3%	12.1%	2.3%
2004 United States Agency for International Development	66.4%	18.6%	15.0%	0.0%
2002 United States Agency for International Development	65.3%	16.8%	17.9%	0.0%
65 How satisfied are you with life insurance benefits?				
to the same year and year with the tribut and the second year.	Positive	Neutral	Negative	No Basis to Judge
2006 United States Agency for International Development	63.5%	17.9%	8.0%	10.6%
2004 United States Agency for International Development	61.1%	28.2%	10.7%	0.0%
2002 United States Agency for International Development	53.4%	37.1%	9.6%	0.0%
66 How satisfied are you with long term care insurance benefit		N7 , 1	3 .7	N D
	Positive	Neutral	Negative	No Basis to Judge
2006 United States Agency for International Development	37.0%	25.8%	5.7%	31.5%
2004 United States Agency for International Development	38.2%	52.0%	9.8%	0.0%
2002 United States Agency for International Development	20.2%	65.8%	14.1%	0.0%
67 How satisfied are you with the flexible spending account (I	SA) program?			
	Positive	Neutral	Negative	No Basis to Judge
2006 United States Agency for International Development	36.3%	24.6%	3.3%	35.8%
2004 United States Agency for International Development	28.3%	63.6%	8.1%	0.0%
2002 United States Agency for International Development	N/A	N/A	N/A	N/A
68 How satisfied are you with paid vacation time?				
	Positive	Neutral	Negative	
2006 United States Agency for International Development	87.5%	7.8%	4.7%	
2004 United States Agency for International Development	84.7%	7.9%	7.4%	
2002 United States Agency for International Development	87.6%	5.8%	6.7%	
69 How satisfied are you with paid leave for illness (for examp	ole nersonal) inc	luding family	care situation	s (for example
childbirth/adoption or eldercare)?	ie, personall, inc	inuing jumily	cure simunon,	, yor example,
•	Positive	Neutral	Negative	
2006 United States Agency for International Development	83.1%	10.1%	6.8%	
2004 United States Agency for International Development	81.5%	10.8%	7.7%	
2002 United States Agency for International Development	N/A	N/A	N/A	
70 How satisfied are you with child care subsidies?				
70 1100 Sunspect are you wan child care substates.	Positive	Neutral	Negative	No Basis to Judge
2006 United States Agency for International Development	7.8%	18.8%	6.3%	67.1%
2004 United States Agency for International Development	12.1%	76.7%	11.3%	0.0%
2002 United States Agency for International Development	6.9%	80.0%	13.2%	0.0%
2002 Officed States Agency for international Development	0.970	00.0%	13.270	U.U70

Satisfaction with Benefits

71 How satisfied are you with work/life programs (for example, health and wellness, employee assistance, eldercare, and support groups)?

	Positive	Neutral	Negative	No Basis to Judge
2006 United States Agency for International Development	23.0%	22.7%	5.5%	48.8%
2004 United States Agency for International Development	28.6%	59.3%	12.0%	0.0%
2002 United States Agency for International Development	N/A	N/A	N/A	N/A

72 How satisfied are you with telework/telecommuting?

	Positive	Neutral	Negative	No Basis to Judge
2006 United States Agency for International Development	30.3%	16.8%	16.6%	36.3%
2004 United States Agency for International Development	25.6%	49.0%	25.5%	0.0%
2002 United States Agency for International Development	18.5%	53.6%	27.9%	0.0%

73 How satisfied are you with alternative work schedules?

	Positive	Neutral	Negative	No Basis to Judge
2006 United States Agency for International Development	60.7%	11.9%	10.1%	17.3%
2004 United States Agency for International Development	56.3%	29.4%	14.3%	0.0%
2002 United States Agency for International Development	60.0%	26.9%	13.1%	0.0%

Demographics

74. Where do you work?		81. How long have
Headquarters	83%	Government (excluding
Field	17%	Less than 1 year
		1 to 3 years
75. What is your supervisory status?	4004	4 to 5 years
Non-Supervisor	43%	6 to 10 years
Team Leader	17%	11 to 20 years
Supervisor	20%	More than 20 years
Manager	14%	·
Executive	6%	82. How long have you been
76. Are you:		Less than 1 year
Male	46%	1 to 3 years
Female	54%	4 to 5 years
		6 to 10 years
77. Are you Hispanic or Latino?		11 to 20 years
Yes	<i>5%</i>	More than 20 years
No.	95%	02.4
		83. Are you considering leaving the next year?
78. Are you:		the next year?
White	63%	No
Black or African American	29%	Yes, to retire
Native Hawaiian or Other Pacific Islander	0%	Yes, to take another job in the F
Asian	4%	Yes, to take another job outside
American Indian or Alaska Native	1%	Yes, other
Two or more races (Not Hispanic or Latino)	3%	84. I am planning to retire:
79. What is your age group?		Within one year
25 and under	0%	Between one and three years
26 - 29	2%	Between three and five years
30 - 39	14%	Five or more years
40 - 49	30%	
50 - 59	42%	
60 or older	11%	
80. What is your pay category/grade?		
Federal Wage System	0%	
GS 1-6	1%	
GS 7-12	22%	
GS 13-15	59%	
Senior Executive Service	5%	
Senior Level (SL) or Scientific or Professional (ST)	0%	
Other	13%	



United States Office of Personnel Management 1900 E Street, NW Washington, DC 20415 202-606-1000 www.opm.gov