

ACVFA Subcommittee on Public Outreach

Draft Recommendations
October 2, 2008



Current Situation

- The world is getting smaller
 - •24/7 communications
 - Faster technologies
 - Political/economic realignments
 - Security threats cross borders
- Public outreach is increasing in importance
 - Perception matters
 - "From the American People;"



Americans' Knowledge of U.S. Aid

Limited by Misconceptions, Prejudices and Ignorance

- Americans believe 40% of U.S. Budget is for foreign aid
- 2/3 of Americans want foreign aid reduced
- 2/3 Americans do not know whether foreign aid has been effective (Gates Foundation)
- Only 1:5 Americans believe most-needy people are receiving aid assistance (Gates Foundation)



Recipients' Knowledge of U.S. Aid

Uninformed about Providers and Amount of Aid

 In 2004 college-educated nationals in Egypt and Indonesia estimated that over the last 10 years U.S. aid only totaled a couple of million dollars

Actual numbers:

Egypt: \$7 billion

Indonesia: \$1 billion

 However, in 2006, surveys in Indonesia demonstrated that there was a direct correlation between awareness and favorable views of the U.S. and foreign assistance



Primary Conclusion

The Fact Is:

There is a <u>wide-spread lack of awareness</u>, both here and abroad, about the scope of U.S. foreign aid

The Result Is:

An insufficient perception of aid effectiveness, and a <u>reduction in support for needed resources</u>

Our Conclusion:

We must increase the awareness of U.S. foreign aid through <u>strategic and proactive communication</u> – here and abroad.



Key Strategies

- Use and expand existing strengths
 - Identify new partners who add value
 - Plan and *conduct* outreach campaigns
 - Keep Congress closely informed
- Be <u>proactive</u> with media
- Increase and own USAID communications staff
- "Prove the messages" through opinion polling and focus groups



Key Strategies [2]

- Identify and train communicators at headquarters and in the field
- Institutionalize role of DOCs within missions and agency
- Put human faces to communications outreach
- Provide adequate resources
 - Budget, staffing and mindshare



Thank you!