



News Release

SOCIAL SECURITY

Social Security's New *Retirement Estimator* Rated the Federal Government's Best Online Service

In the latest quarterly ratings of the University of Michigan's American Customer Satisfaction Index for Federal Websites, the Social Security Administration's new online *Retirement Estimator* ranked as the best in government. The *Retirement Estimator* debuted with a score of 90, the highest score in this survey and the second-highest score ever received by a government website. Several other Social Security online services also are rated among the government's top performers and equal to the highest caliber private sector sites, such as Amazon and Google.

"It's great to be recognized as the best, but we're not resting on our laurels," said Michael J. Astrue, Commissioner of Social Security. "We will have a series of new services in the coming year, and we are also improving some of our already successful online services."

The new *Retirement Estimator* is available at www.socialsecurity.gov/estimator and gives the public the opportunity to run accurate, personalized scenarios for Social Security retirement benefits in a user-friendly way.

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