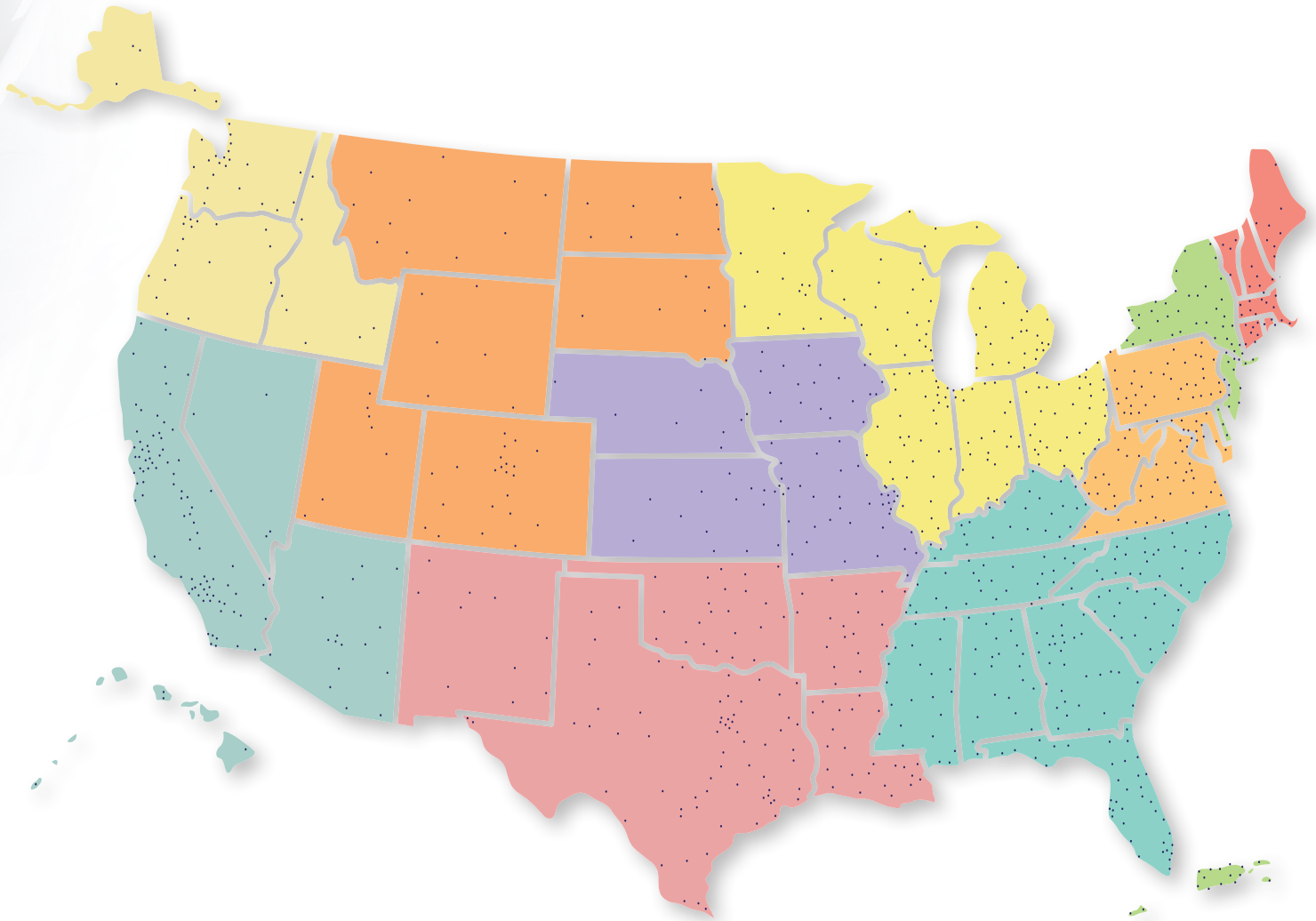


WHO WE ARE

We deliver services through a nationwide network of over 1,400 offices that include regional offices, field offices, card centers, teleservice centers, processing centers, hearing offices, and the Appeals Council. We also have a presence in U.S. embassies around the globe.

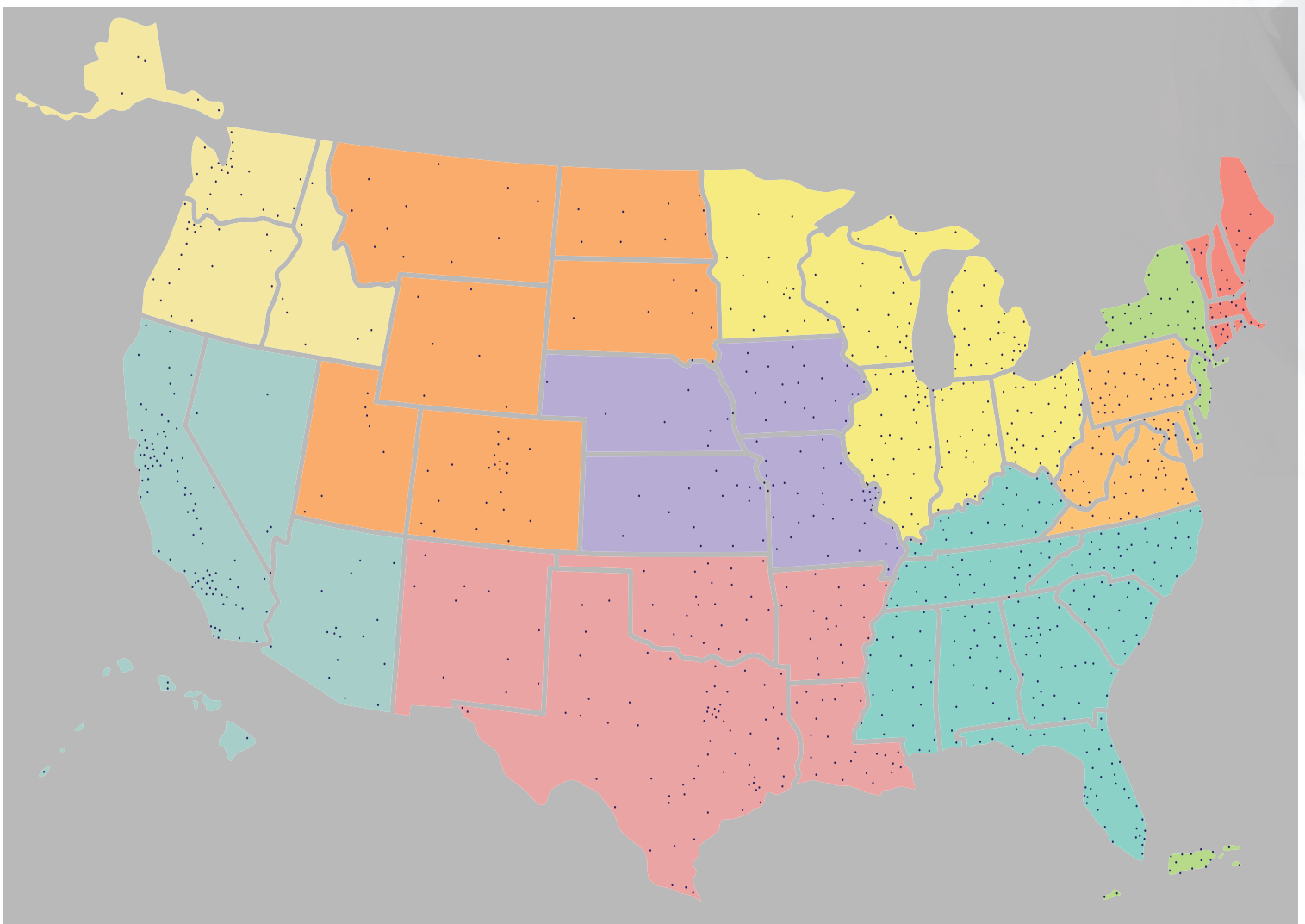
Field offices and card centers are the primary points for face-to-face contact with the public. Teleservice centers offer National 800 Number telephone service (1-800-772-1213). Processing centers perform a wide-range of workloads and handle 800 Number calls. The hearing offices and the Appeals Council decide appeals of Social Security benefit and Supplemental Security



Income payment determinations. Additionally, the public can conduct business and obtain information via the Internet at our website www.socialsecurity.gov.

Most of our 60,000 employees deliver direct service to the public or directly support the services provided by front-line workers. Additionally, the disability programs depend on the work of about 15,000 individuals employed by our State and territorial partners, the Disability Determination Services.

For the public, we are the “face of the government.” The rich diversity of our employees mirrors the public we serve.



WHERE WE ARE