













EXAMPLES OF INCREASING WORKLOADS

The following chart illustrates the expected increase in some of our key workloads over the next five years:

Key Workload	FY 2007	Percentage Increase	FY 2013 Estimate
Social Security Cards	17.2 million	 9%	18.8 million
Status Changes	23 million	 9%	25 million
Hearings	548,000	 15%	630,000
Overpayment Actions (All Programs)	2.8 million	 21%	3.4 million
Reconsiderations	900,000	 22%	1.1 million
Supplemental Security Income Aged Applications	289,000	 23%	355,000
Food Stamp Applications	74,000	 24%	92,000
Retirement, Survivor, and Medicare Applications	3.9 million	 28%	5 million
Representative Payee Accountings and Changes	7.2 million	 28%	9.2 million
Appeals Council Reviews	87,000	 39%	121,000
Supplemental Security Income Redeterminations	1 million	 150%	2.5 million
Medical Continuing Disability Reviews	208,000	 285%	800,000