determination under this part must seek review by DACO within twentyeight calendar days of such determination, unless provided with notice by DACO of a different deadline.

- (c) The appeal process set forth in this part is applicable to all licensees and providers under any provision of the Act, regulations or any applicable licensing agreement as follows:
- (1) DACO will notify the person in writing of the nature of the suspension, revocation or liquidation action;
- (2) The person must notify DACO of any appeal of its action within twenty-eight calendar days;
- (3) The appeal and request must state whether:
  - (i) A hearing is requested,
- (ii) The person will appear in person at such hearing, or
- (iii) Such hearing will be held by telephone;
- (4) DACO will provide the person a written acknowledgment of their request to pursue an appeal;
- (5) When a person requests an appeal and does not request a hearing DACO will allow that person:
- (i) To submit in writing the reasons why they believe DACO's determination to be in error,
- (ii) Twenty-eight calendar days from the receipt of the acknowledgment to file any statements and documents in support of their appeal, unless provided with notice by DACO of a different deadline, and
- (iii) An additional fourteen calendar days to respond to any new issues raised by DACO in response to the person's initial submission, unless provided with notice by DACO of a different deadline;
- (6) If the person requests to pursue an appeal and requests a hearing, DACO will:
- (i) Notify the person of the date of the hearing,
- (ii) Determine the location of the hearing, when the person asks to appear in person,
- (iii) Notify the person of the location of the hearing,
- (iv) Afford the person twenty-eight calendar days from the receipt of the notification of the scheduling of the hearing to submit any statements and documents in support of the appeal, un-

less provided with notice by DACO of a different deadline, and

- (v) Allow the person an additional fourteen calendar days from the date of the hearing to submit any additional material, unless provided with notice by DACO of a different deadline;
- (7) Determinations of DACO will be final and no further appeal within USDA will be available except as may be specified in the final determination of DACO; and
- (8) A person may not initiate an action in any court of competent jurisdiction concerning a determination made under the Act prior to the exhaustion of the appeal process set forth in this section.

## § 735.9 Dispute resolution and arbitration of private parties.

- (a) A person may initiate legal action in any court of competent jurisdiction concerning a claim for noncompliance or an unresolved dispute with respect to activities authorized under the Act.
- (b) Any claim for noncompliance or an unresolved dispute between a warehouse operator or provider and another party with respect to activities authorized under the Act may be resolved by the parties through mutually agreed-upon arbitration procedures or as may be prescribed in the applicable licensing or provider agreement. No arbitration determination or award will affect DACO's authority under the Act.
- (c) In no case will USDA provide assistance or representation to parties involved in an arbitration proceeding arising with respect to activities authorized under the Act.

## § 735.10 Posting of certificates of licensing, certificates of authorization or other USWA documents.

- (a) The warehouse operator must post, in a conspicuous place in the principal place where warehouse receipts are issued, any applicable certificate furnished by DACO that the warehouse operator is an authorized licensee under the Act.
- (b) Immediately upon receipt of their certificate of service licensing or any modification or extension thereof under the Act, the licensee and warehouse operator must jointly post the