

Exhibit 300: Capital Asset Plan and Business Case Summary**Part I: Summary Information And Justification (All Capital Assets)****Section A: Overview (All Capital Assets)**

1. Date of Submission:
2. Agency: General Services Administration
3. Bureau: Federal Acquisition Service
4. Name of this Capital Asset: Network Services Ordering and Billing System
5. Unique Project (Investment) Identifier: (For IT investment only, see section 53. For all other, use agency ID system.) 023-10-01-14-01-1010-00
6. What kind of investment will this be in FY2009? (Please NOTE: Investments moving to O&M in FY2009, with Planning/Acquisition activities prior to FY2009 should not select O&M. These investments should indicate their current status.) Operations and Maintenance
7. What was the first budget year this investment was submitted to OMB? FY2001 or earlier
8. Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap:
 - Supports customer agencies' enterprise-wide networking requirements and operational needs by applying FTS' acquisition and technical expertise to craft integrated solutions fit to their mission needs.
 - Reduces cost and effort that agencies would otherwise expend procuring services by aggregating and leveraging the government's buying power to reduce prices.
 - Ensures the continued relevance of products and services offered to customers through knowledge of industry trends and technology, and provides the customers refreshment of this service portfolio to meet their evolving needs.
 - Saves handling and processing time and cuts the cost of the entire process of delivering telecommunications services under the FTS2001 contract.
9. Did the Agency's Executive/Investment Committee approve this request? Yes
 - a. If "yes," what was the date of this approval? 7/23/2007
10. Did the Project Manager review this Exhibit? Yes
11. Contact information of Project Manager:

Name

Phone Number

Email
- a. What is the current FAC-P/PM certification level of the project/program manager? TBD
12. Has the agency developed and/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for this project? Yes
 - a. Will this investment include electronic assets (including computers)? Yes
 - b. Is this investment for new construction or major retrofit of a Federal building or facility? (answer applicable to non-IT assets only) No
 1. If "yes," is an ESPC or UESC being used to help fund this investment? No
 2. If "yes," will this investment meet sustainable design principles? No
 3. If "yes," is it designed to be 30% more energy efficient than relevant code?

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13. Does this investment directly support one of the PMA initiatives? Yes

If "yes," check all that apply:

Financial Performance
Expanded E-Government

a. Briefly and specifically describe for each selected how this asset directly supports the identified initiative(s)? (e.g. If E-Gov is selected, is it an approved shared service provider or the managing partner?)

NSOBS provides support for improving financial performance through the automation of order and billing processes, enabling client agencies to better manage telecommunication expense, reporting, and budgeting. NSOBS is web-enabled, allowing clients agencies to readily access GSA telecom offerings, specify service specifications, track bills and orders, and automate business processes. These capabilities further support GSA's e-government presence.

14. Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more information about the PART, visit www.whitehouse.gov/omb/part.) No

a. If "yes," does this investment address a weakness found during a PART review? No

b. If "yes," what is the name of the PARTed program?

c. If "yes," what rating did the PART receive?

15. Is this investment for information technology? Yes

If the answer to Question 15 is "Yes," complete questions 16-23 below. If the answer is "No," do not answer questions 16-23.

For information technology investments only:

16. What is the level of the IT Project? (per CIO Council PM Guidance) Level 1

17. What project management qualifications does the Project Manager have? (per CIO Council PM Guidance) (1) Project manager has been validated as qualified for this investment

18. Is this investment or any project(s) within this investment identified as "high risk" on the Q4 - FY 2007 agency high risk report (per OMB Memorandum M-05-23) No

19. Is this a financial management system? Yes

a. If "yes," does this investment address a FFMIA compliance area? No

1. If "yes," which compliance area:

2. If "no," what does it address? It addresses the capture of billing data for customization of government customer invoices

b. If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A-11 section 52

20. What is the percentage breakout for the total FY2009 funding request for the following? (This should total 100%)

Hardware

Software

Services

Other

21. If this project produces information dissemination products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities? N/A

22. Contact information of individual responsible for privacy related questions:

Name

Phone Number

Title

E-mail

23. Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval? No

Question 24 must be answered by all Investments:

24. Does this investment directly support one of the GAO High Risk Areas? No

Section B: Summary of Spending (All Capital Assets)

1. Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated "Government FTE Cost," and should be excluded from the amounts shown for "Planning," "Full Acquisition," and "Operation/Maintenance." The "TOTAL" estimated annual cost of the investment is the sum of costs for "Planning," "Full Acquisition," and "Operation/Maintenance." For Federal buildings and facilities, life-cycle costs should include long term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

Table 1: SUMMARY OF SPENDING FOR PROJECT PHASES (REPORTED IN MILLIONS)									
(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)									
	PY-1 and earlier	PY 2007	CY 2008	BY 2009	BY+1 2010	BY+2 2011	BY+3 2012	BY+4 and beyond	Total
Planning:	0	0	0	0					
Acquisition:	0	0	0	0					
Subtotal Planning & Acquisition:	0	0	0	0					
Operations & Maintenance:	30.034	3.1	2.795	2.02					
TOTAL:	30.034	3.1	2.795	2.02					
Government FTE Costs should not be included in the amounts provided above.									
Government FTE Costs	9.763	0.936	0.984	1.033					
Number of FTE represented by Costs:	9	9	9	9					

Note: For the multi-agency investments, this table should include all funding (both managing partner and partner agencies). Government FTE Costs should not be included as part of the TOTAL represented.

2. Will this project require the agency to hire additional FTE's? No

a. If "yes," How many and in what year?

3. If the summary of spending has changed from the FY2008 President's budget request, briefly explain those changes:

Section C: Acquisition/Contract Strategy (All Capital Assets)

1. Complete the table for all (including all non-Federal) contracts and/or task orders currently in place or planned for this investment. Total Value should include all option years for each contract. Contracts and/or task orders completed do not need to be included.

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Contracts/Task Orders Table:															* Costs in millions	
Contract or Task Order Number	Type of Contract/ Task Order	Has the contract been awarded (Y/N)	If so what is the date of the award? If not, what is the planned award date?	Start date of Contract/ Task Order	End date of Contract/ Task Order	Total Value of Contract/ Task Order (\$M)	Is this an Interagency Acquisition ? (Y/N)	Is it performance based? (Y/N)	Competitively awarded? (Y/N)	What, if any, alternative financing option is being used? (ESPC, UESC, EUL, N/A)	Is EVM in the contract? (Y/N)	Does the contract include the required security & privacy clauses? (Y/N)	Name of CO	CO Contact information (phone/email)	Contracting Officer Certification Level (Level 1,2,3,N/A)	If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition ? (Y/N)

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

3. Do the contracts ensure Section 508 compliance?

a. Explain why:

4. Is there an acquisition plan which has been approved in accordance with agency requirements?

a. If "yes," what is the date?

b. If "no," will an acquisition plan be developed?

1. If "no," briefly explain why:

Section D: Performance Information (All Capital Assets)

In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures (indicators) must be provided. These goals need to map to the gap in the agency's strategic goals and objectives this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60 percent, increase citizen participation by 300 percent a year to achieve an overall citizen participation rate of 75 percent by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestones, or investment, or general goals, such as, significant, better, improved that do not have a quantitative or qualitative measure.

Agencies must use the following table to report performance goals and measures for the major investment and use the Federal Enterprise Architecture (FEA) Performance Reference Model (PRM). Map all Measurement Indicators to the corresponding "Measurement Area" and "Measurement Grouping" identified in the PRM. There should be at least one Measurement Indicator for each of the four different Measurement Areas (for each fiscal year). The PRM is available at www.egov.gov. The table can be extended to include performance measures for years beyond FY 2009.

Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2007	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/workplaces, motor vehicles, and personal property provide by GSA.	Customer Results	Customer Benefit	Customer Retention	MORRIS' Customer Satisfaction with Agency Invoice Data and Various Web Reports	88%	Increase TO 100%	Reached 100%
2007	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/workplaces, motor vehicles, and personal property provide by GSA.	Customer Results	Customer Benefit	Customer Retention	MORRIS' Agencies Satisfaction with e-Billing	88%	Increase TO 100%	Reached 100%
2007	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt	Customer Results	Customer Benefit	Customer Satisfaction	TOPS' Customer Satisfaction with Asset & Inventory Management	94%	Maintain 94%	Maintained 94%

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Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.							
2007	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.	Customer Results	Customer Benefit	Customer Satisfaction	TOPS' Agencies Satisfaction with e-Billing	96%	Maintain 96%	Maintained 96%
2007	2.Superior Workplaces:Deliver and maintain productive workplaces consisting of office space, furnishings, technology, supplies, and related services.	Customer Results	Service Accessibility	Availability	TOPS' Customer Usage of e-Billing	96%	Maintain 96%	Maintained 96%
2007	2.Superior Workplaces:Deliver and maintain productive workplaces consisting of office space, furnishings, technology, supplies, and related services.	Customer Results	Service Accessibility	Availability	TOPS' Customer Usage of e-Ordering	82%	Increase to 85%	Reached 85%
2007	3.Best Value:Develop and deliver timely, accurate, and cost-effective acquisition services and business solutions.	Mission and Business Results	Controls and Oversight	Program Monitoring	Recover Business and Operational Costs	100%	Maintain Baseline	Maintained Baseline
2007	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.	Processes and Activities	Financial (Processes and Activities)	Financial Management	TOPS' Financial Analyst Satisfaction with e-Financial	95%	Maintain 95%	Maintained 95%
2007	4.Innovation:Develop new and better ways of conducting business that result in more productive and effective Federal policies and administrative operations.	Technology	Efficiency	Improvement	MORRIS - Timelier Statements to the Agencies	10 Days	Decrease TO 5 Days	Decreased To 5 Days
2008	1.Stewardship:Lead Federal	Customer Results	Customer Benefit	Customer Retention	MORRIS' Customer	100%	Maintain Baseline	TBD Q4-FY08

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Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.				Satisfaction with Agency Invoice Data and Various Web Reports			
2008	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.	Customer Results	Customer Benefit	Customer Retention	MORRIS' Agencies Satisfaction with e-Billing	100%	Maintain Baseline	TBD Q4-FY08
2008	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.	Customer Results	Customer Benefit	Customer Satisfaction	TOPS' Financial Analyst Satisfaction with e-Financial	94%	Increase To 96%	TBD Q4-FY08
2008	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.	Customer Results	Customer Benefit	Customer Satisfaction	TOPS' Customer Satisfaction with Asset & Inventory Management	96%	Increase To 98%	TBD Q4-FY08
2008	2.Superior Workplaces:Deliver and maintain productive workplaces consisting of office space, furnishings, technology, supplies, and related services.	Customer Results	Service Accessibility	Availability	TOPS' Customer Usage of e-Billing	96%	Increase To 98%	TBD Q4-FY08
2008	2.Superior Workplaces:Deliver and maintain productive workplaces consisting of office space, furnishings,	Customer Results	Service Accessibility	Availability	TOPS' Customer Usage of e-Ordering	85%	Increase To 88%	TBD Q4-FY08

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Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	technology, supplies, and related services.							
2008	3.Best Value:Develop and deliver timely, accurate, and cost-effective acquisition services and business solutions.	Mission and Business Results	Controls and Oversight	Program Monitoring	Recover Business and Operational Costs	100%	Maintain Baseline	TBD Q4-FY08
2008	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.	Processes and Activities	Financial (Processes and Activities)	Financial Management	TOPS' Financial Analyst Satisfaction with e-Financial	95%	Increase To 97%	TBD Q4-FY08
2008	4.Innovation:Develop new and better ways of conducting business that result in more productive and effective Federal policies and administrative operations.	Technology	Efficiency	Improvement	MORRIS - Timelier Statements to the Agencies	5 Days	Decrease To 4 Days	TBD Q4-FY08
2009	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.	Customer Results	Customer Benefit	Customer Retention	MORRIS' Customer Satisfaction with Agency Invoice Data and Various Web Reports	TBD Q4-FY08	TBD Q4-FY08	TBD Q4-FY09
2009	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.	Customer Results	Customer Benefit	Customer Retention	MORRIS' Agencies Satisfaction with e-Billing	TBD Q4-FY08	TBD Q4-FY08	TBD Q4-FY09
2009	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the	Customer Results	Customer Benefit	Customer Satisfaction	TOPS' Financial Analyst Satisfaction with e-Financial	TBD Q4-FY08	TBD Q4-FY08	TBD Q4-FY09

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Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.							
2009	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.	Customer Results	Customer Benefit	Customer Satisfaction	TOPS' Customer Satisfaction with Asset & Inventory Management	TBD Q4-FY08	TBD Q4-FY08	TBD Q4-FY09
2009	2.Superior Workplaces:Deliver and maintain productive workplaces consisting of office space, furnishings, technology, supplies, and related services.	Customer Results	Service Accessibility	Availability	TOPS' Customer Usage of e-Billing	TBD Q4-FY08	TBD Q4-FY08	TBD Q4-FY09
2009	2.Superior Workplaces:Deliver and maintain productive workplaces consisting of office space, furnishings, technology, supplies, and related services.	Customer Results	Service Accessibility	Availability	TOPS' Customer Usage of e-Ordering	TBD Q4-FY08	TBD Q4-FY08	TBD Q4-FY09
2009	3.Best Value:Develop and deliver timely, accurate, and cost-effective acquisition services and business solutions.	Mission and Business Results	Controls and Oversight	Program Monitoring	Recover Business and Operational Costs	TBD Q4-FY08	TBD Q4-FY08	TBD Q4-FY09
2009	1.Stewardship:Lead Federal agencies in the economical/efficient management of Federal assets by spearheading effective policy development and by the exemplary mgmt of the buildings/ workplaces, motor vehicles, and personal property provide by GSA.	Processes and Activities	Financial (Processes and Activities)	Financial Management	TOPS' Financial Analyst Satisfaction with e-Financial	TBD Q4-FY08	TBD Q4-FY08	TBD Q4-FY09
2009	4.Innovation:Develop new and better ways of conducting business that result in more productive and effective Federal policies and administrative operations.	Technology	Efficiency	Improvement	MORRIS - Timelier Statements to the Agencies	TBD Q4-FY08	TBD Q4-FY08	TBD Q4-FY09

Section E: Security and Privacy (IT Capital Assets only)

In order to successfully address this area of the business case, each question below must be answered at the system/application level, not at a program or agency level. Systems supporting this investment on the planning and operational systems security tables should match the systems on the privacy table below. Systems on the Operational Security Table must be included on your agency FISMA system inventory and should be easily referenced in the inventory (i.e., should use the same name or identifier).

For existing Mixed-Life Cycle investments where enhancement, development, and/or modernization is planned, include the investment in both the "Systems in Planning" table (Table 3) and the "Operational Systems" table (Table 4). Systems which are already operational, but have enhancement, development, and/or modernization activity, should be included in both Table 3 and Table 4. Table 3 should reflect the planned date for the system changes to be complete and operational, and the planned date for the associated C&A update. Table 4 should reflect the current status of the requirements listed. In this context, information contained within Table 3 should characterize what updates to testing and documentation will occur before implementing the enhancements; and Table 4 should characterize the current state of the materials associated with the existing system.

All systems listed in the two security tables should be identified in the privacy table. The list of systems in the "Name of System" column of the privacy table (Table 8) should match the systems listed in columns titled "Name of System" in the security tables (Tables 3 and 4). For the Privacy table, it is possible that there may not be a one-to-one ratio between the list of systems and the related privacy documents. For example, one PIA could cover multiple systems. If this is the case, a working link to the PIA may be listed in column (d) of the privacy table more than once (for each system covered by the PIA).

The questions asking whether there is a PIA which covers the system and whether a SORN is required for the system are discrete from the narrative fields. The narrative column provides an opportunity for free text explanation why a working link is not provided. For example, a SORN may be required for the system, but the system is not yet operational. In this circumstance, answer "yes" for column (e) and in the narrative in column (f), explain that because the system is not operational the SORN is not yet required to be published.

Please respond to the questions below and verify the system owner took the following actions:

1. Have the IT security costs for the system(s) been identified Yes
and integrated into the overall costs of the investment:
 - a. If "yes," provide the "Percentage IT Security" for the budget year:
2. Is identifying and assessing security and privacy risks a part Yes
of the overall risk management effort for each system supporting or part of this investment.

3. Systems in Planning and Undergoing Enhancement(s), Development, and/or Modernization - Security Table(s):			
Name of System	Agency/ or Contractor Operated System?	Planned Operational Date	Date of Planned C&A update (for existing mixed life cycle systems) or Planned Completion Date (for new systems)

4. Operational Systems - Security Table:							
Name of System	Agency/ or Contractor Operated System?	NIST FIPS 199 Risk Impact level (High, Moderate, Low)	Has C&A been Completed, using NIST 800-37? (Y/N)	Date Completed: C&A	What standards were used for the Security Controls tests? (FIPS 200/NIST 800-53, NIST 800-26, Other, N/A)	Date Complete(d): Security Control Testing	Date the contingency plan tested

5. Have any weaknesses, not yet remediated, related to any of the systems part of or supporting this investment been identified by the agency or IG?

a. If "yes," have those weaknesses been incorporated into the agency's plan of action and milestone process?

6. Indicate whether an increase in IT security funding is requested to remediate IT security weaknesses?

a. If "yes," specify the amount, provide a general description of the weakness, and explain how the funding request will remediate the weakness.

7. How are contractor security procedures monitored, verified, and validated by the agency for the contractor systems above?

8. Planning & Operational Systems - Privacy Table:					
(a) Name of System	(b) Is this a new system? (Y/N)	(c) Is there at least one Privacy Impact Assessment (PIA) which covers this system? (Y/N)	(d) Internet Link or Explanation	(e) Is a System of Records Notice (SORN) required for this system? (Y/N)	(f) Internet Link or Explanation
NSOBS	No	No	A PIA is not required at this time because the system doesn't collect personally identifiable information on the public.	No	No because the system is not a Privacy Act System of Records.
Details for Text Options: Column (d): If yes to (c), provide the link(s) to the publicly posted PIA(s) with which this system is associated. If no to (c), provide an explanation why the PIA has not been publicly posted or why the PIA has not been conducted. Column (f): If yes to (e), provide the link(s) to where the current and up to date SORN(s) is published in the federal register. If no to (e), provide an explanation why the SORN has not been published or why there isn't a current and up to date SORN. Note: Working links must be provided to specific documents not general privacy websites. Non-working links will be considered as a blank field.					

Section F: Enterprise Architecture (EA) (IT Capital Assets only)

In order to successfully address this area of the capital asset plan and business case, the investment must be included in the agency's EA and Capital Planning and Investment Control (CPIC) process and mapped to and supporting the FEA. The business case must demonstrate the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

1. Is this investment included in your agency's target enterprise architecture? Yes

a. If "no," please explain why?

This investment will be included in the Feb 2008 update of the One GSA EA Transition Strategy and Sequence Plan.

2. Is this investment included in the agency's EA Transition Strategy? Yes

a. If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment. NSOBS

b. If "no," please explain why?

A GSA Transition Strategy is under development that will incorporate segment transition/sequence plans. The appropriate mission area segments transition strategies/sequence plan will include this investment. As indicated in submission of the OMB FY05 EA Assessment, the strategic approach embodied in One GSA EA is to focus on defined Business Function/Line of Business. Of the approximately 11 defined One GSA EA business functions, GSA management selected the Financial Management area as the initial focus. Investments in the Financial Management area are incorporated into the developing architecture. As other business functions/ LoBs are prioritized for detailed One GSA EA work, associated investments will be included. As part of the One GSA program, the development of a comprehensive GSA-wide EA transition Strategy and Sequence Plan will be developed.

3. Is this investment identified in a completed (contains a target architecture) and approved segment architecture? No

a. If "yes," provide the name of the segment architecture as provided in the agency's most recent annual EA Assessment.

4. Service Component Reference Model (SRM) Table:								
Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.egov.gov .								
Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
Billing	Billing the client agencies for the services rendered by vendors	Back Office Services	Financial Management	Billing and Accounting			No Reuse	5
Contract Administration	Price verification and billing dispute process needed to properly manage a vendor's contractual agreements.	Back Office Services	Financial Management	Payment / Settlement			No Reuse	25
Operations Control Reporting	Required by the client agencies and the FAS managerial personnel to manage and	Business Analytical Services	Reporting	Standardized / Canned			No Reuse	15

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4. Service Component Reference Model (SRM) Table:

Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to <http://www.egov.gov>.

Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
	control their own respective telecommunications operations.							
Inventory Management	Telecommunications inventory management services to the client agencies	Business Management Services	Investment Management	Strategic Planning and Mgmt			No Reuse	5
Invoice Processing	Invoice processing of the electronic billing data that is submitted by telecommunications vendors	Business Management Services	Supply Chain Management	Invoice / Requisition Tracking and Approval			No Reuse	25
Ordering	Ordering of the telecommunications services provided by the vendors.	Business Management Services	Supply Chain Management	Ordering / Purchasing			No Reuse	25

a. Use existing SRM Components or identify as "NEW". A "NEW" component is one not already identified as a service component in the FEA SRM.

b. A reused component is one being funded by another investment, but being used by this investment. Rather than answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.

c. 'Internal' reuse is within an agency. For example, one agency within a department is reusing a service component provided by another agency within the same department. 'External' reuse is one agency within a department reusing a service component provided by another agency in another department. A good example of this is an E-Gov initiative service being reused by multiple organizations across the federal government.

d. Please provide the percentage of the BY requested funding amount used for each service component listed in the table. If external, provide the percentage of the BY requested funding amount transferred to another agency to pay for the service. The percentages in the column can, but are not required to, add up to 100%.

5. Technical Reference Model (TRM) Table:

To demonstrate how this major IT investment aligns with the FEA Technical Reference Model (TRM), please list the Service Areas, Categories, Standards, and Service Specifications supporting this IT investment.

FEA SRM Component (a)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification (b) (i.e., vendor and product name)
Invoice / Requisition Tracking and Approval	Component Framework	Data Management	Reporting and Analysis	MS Office 2003, Business Objects Enterprise 6
Billing and Accounting	Component Framework	Data Management	Reporting and Analysis	Oracle Discoverer Plus, Business Objects Enterprise 6, Crystal Reports
Ordering / Purchasing	Service Access and Delivery	Access Channels	Web Browser	Internet Explorer Microsoft Corporation - Version 6, SP2
Payment / Settlement	Service Access and Delivery	Access Channels	Web Browser	Internet Explorer Microsoft Corporation - Version 6, SP2
Standardized / Canned	Service Platform and Infrastructure	Database / Storage	Database	Oracle 9i, Oracle Corporation
Strategic Planning and Mgmt	Service Platform and Infrastructure	Database / Storage	Database	Oracle 9i, Oracle Corporation

a. Service Components identified in the previous question should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications

b. In the Service Specification field, agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.

6. Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)?

a. If "yes," please describe.

Exhibit 300: Part III: For "Operation and Maintenance" investments ONLY (Steady State)**Section A: Risk Management (All Capital Assets)**

Part III should be completed only for investments identified as "Operation and Maintenance" (Steady State) in response to Question 6 in Part I, Section A above.

You should have performed a risk assessment during the early planning and initial concept phase of this investment's life-cycle, developed a risk-adjusted life-cycle cost estimate and a plan to eliminate, mitigate or manage risk, and be actively managing risk throughout the investment's life-cycle.

1. Does the investment have a Risk Management Plan? Yes
 - a. If "yes," what is the date of the plan? 3/15/2007
 - b. Has the Risk Management Plan been significantly changed since last year's submission to OMB? No
 - c. If "yes," describe any significant changes:

2. If there currently is no plan, will a plan be developed?
 - a. If "yes," what is the planned completion date?
 - b. If "no," what is the strategy for managing the risks?

Section B: Cost and Schedule Performance (All Capital Assets)

1. Was operational analysis conducted? Yes
 - a. If "yes," provide the date the analysis was completed. 3/16/2007
 - b. If "yes," what were the results?

 - c. If "no," please explain why it was not conducted and if there are any plans to conduct operational analysis in the future:

2. Complete the following table to compare actual cost performance against the planned cost performance baseline. Milestones reported may include specific individual scheduled preventative and predictable corrective maintenance activities, or may be the total of planned annual operation and maintenance efforts).
 - a. What costs are included in the reported Cost/Schedule Performance information (Government Only/Contractor Only/Both)? Contractor and Government
 - b. Comparison of Plan vs. Actual Performance Table:

Exhibit 300: Network Services Ordering and Billing System (Revision 7)

Comparison of Plan vs. Actual Performance Table							
Milestone Number	Description of Milestone	Planned		Actual		Variance	
		Completion Date (mm/dd/yyyy)	Total Cost(\$M)	Completion Date (mm/dd/yyyy)	Total Cost(\$M)	Schedule (# days)	Cost(\$M)