

### (There is no functionality in any of these forms, since these views are provided for information purposes only.) Changes from the 1998 form for

### 2000 ACADEMIC LIBRARIES SURVEY

### **Cover sheet - Library definition**

The format of the question regarding providing financial support to another library has been clarified.

### Part C - Library Expenditures

In order to clarify what is wanted, words were added in parentheses to the text above lines 12 & 13 and to the text above lines 14 & 15, therefore:

• The text immediately above line 12 reads: "Books, serial backfiles, and other materials (one time purchases)."

• The text immediately above line 14 reads: "Current serial subscriptions and search services (ongoing commitments)."

### Part D - Library Collections

The items "Electronic-Titles" (was line 29) and "Number of electronic subscriptions" (was line 31) have been dropped.

### Part E - Library Services

A new item has been added for "Documents delivered from commercial services" and the words "document delivery" have been dropped from the items for "interlibrary loans provided" and "interlibrary loans received."

The item on "reserve collections" has been dropped and the preceding line has been revised to read "Circulation Transactions (including reserves)."

### Part G - Electronic Services

Five items have been added under the heading "Consortial Services."

Close



### Instructions

### **GENERAL INSTRUCTIONS -**

Please respond to each item in this survey in the place provided. If the appropriate answer for an item is zero or none, use "0." If you do not collect data for an item, provide your best estimate. **PLEASE DO NOT LEAVE ANY ITEMS BLANK.** If an item is left blank, NCES will estimate a value using the average for institutions with similar characteristics. Include data for the main or central library and all branch and independent libraries that were open all or part of fiscal year 2000.

LIBRARY - An entity that provides all of the following:

1. An organized collection of printed or other materials or a combination thereof

**2.** A staff trained to provide and interpret such materials as required to meet the informational, cultural, recreational, or educational needs of clientele

**3.** An established schedule in which services of the staff are available to clientele

**4.** The physical facilities necessary to support such a collection, staff, and schedule.

This includes libraries that are part of learning resource centers.

**PERIOD OF REPORT** Report information for the following time periods as specified in each section:

**1. Fiscal year 2000 -** Any 12-month period between **June 1, 1999 and September 30, 2000** which corresponds to your institution's fiscal year (for Parts A, C, D, and E).

**2. Typical week, Fall 2000 -** A typical week is one that is neither unusually busy nor unusually slow. Avoid vacation periods for key staff or days when unusual events are taking place on the campus or in the library. Choose a week in which the library is open its regular hours. Include any seven consecutive calendar days (for Part F).

**3. Fall 2000** - The period during the fall of 2000 when the survey form is being completed (for Parts B, F, and G).

### PART A - NUMBER OF PUBLIC SERVICE OUTLETS, FISCAL YEAR 2000

**Branch and independent libraries (line 01)** - Report the number of branch and independent libraries at your institution that were open all or part of fiscal year 2000. EXCLUDE THE MAIN OR CENTRAL LIBRARY. Branch and independent libraries are defined as auxiliary library service outlets with quarters separate from the central library of an institution, which have a basic collection of books and other materials, a regular staffing level, and an established schedule. Branch and independent libraries are administered **either** by the central library **or**, as in the case of some libraries (such as law, medical, etc.),

through the administrative structure of other units within the university. Departmental study/reading rooms are *not included*. Include data for all branch and independent libraries on the campus. Include libraries on **branch campuses** (i.e., located in another community) if those campuses are registered under the same NCES UNITID number as the main campus.

### PART B - LIBRARY STAFF, FALL 2000

**Full-time equivalent (FTE) employees (lines 02-08)** - Report the number of filled or temporarily vacant FTE positions during Fall 2000 paid from funds under library control. To compute FTEs of part-time employees and student assistants, take the TOTAL number of hours worked per week by part-time employees IN EACH CATEGORY and divide it by the number of hours CONSIDERED BY THE REPORTING LIBRARY TO BE A FULL-TIME WORK WEEK (e.g., 60 hours per week of part-time work divided by 40 hours per full-time week equals 1.50 FTE). Data should be reported to two decimal places.

**Librarians (line 02)** - Report the total FTE of staff whose duties require professional education (the master's degree or its equivalent) in the theoretical and scientific aspects of librarianship.

**Other professional staff (line 03)** - Report the total FTE of staff whose duties require education and/or training in related fields (e.g., academic disciplines, archives, media, computing).

Total librarians and other professional staff (line 04) - Report the sum of lines 02 and 03.

All other paid staff (except student assistants) (line 05) - Report the total FTE of all other library staff who are paid annual salaries or hourly wages except students, who are reported on line 07. Include technical and clerical staff, but *exclude* maintenance and custodial staff.

**Contributed services staff (line 06) -** Report the total FTE for contributed services staff. Contributed services staff are those, such as members of religious orders, whose services are valued by bookkeeping entries rather than by full cash transactions. *Do not include* volunteers.

**Student assistants from all funding sources (line 07) -** Report the total FTE of student assistants, employed on an hourly basis whose wages are paid from funds under library control or from a budget other than the library budget, including College Work Study Program. *Exclude* maintenance and custodial staff.

Total FTE staff (line 08) - Report the sum of lines 04 through 07.

# PART C - LIBRARY EXPENDITURES, FISCAL YEAR 2000

**Expenditures (lines 09-24)** - Report funds expended by the library in fiscal year 2000 (regardless of when received) from its regular budget and from all other sources; e.g., research grants, special projects, gifts and endowments, and fees for services. If items in this section are not paid from the library budget but can be easily identified in other parts of the institution's budget, report them here. Expenditures should be reported for the 12-month period which corresponds to your library's fiscal year between the calendar period June 1, 1999, to September 30, 2000. All expenditures should be reported in whole dollars in the most appropriate category to provide an unduplicated count of expenditures. *Exclude* expenditures for new buildings and building renovation. DO NOT REPORT ANY EXPENDITURES MORE THAN ONCE.

**Salaries and wages (lines 09-11)** - Report expenditures for full-time and part-time salaries and wages before deductions. Exclude employee fringe benefits provided by your institution for all regular library staff which may be reported on line 25. Include salaries and wages from all sources paid to students serving

on an hourly basis, if available; e.g., College Work Study Program. *Exclude* contributed services and maintenance and custodial staff.

### Information resources (lines 12-19) -

**Books, serial backfiles, and other materials (one time purchases) (lines 12 and 13) -** Report expenditures for all published materials. *Do not include* current serial subscriptions.

**<u>Paper</u>** (line 12)- Report expenditures for all materials produced by making an impression with ink on paper.

**Microform** (line 12) - Report expenditures for all photographic reproductions of textual, tabular, or graphic materials reduced in size so that they can be used only with magnification. Examples of microforms are roll microfilm, microcard, microfiche, and ultrafiche.

**Electronic** (line 13) - Report expenditures for materials that are considered part of the collection, whether purchased or leased, such as CD-ROMs, magnetic tapes, and magnetic disks, that are designed to be processed by a computer or similar machine. Include material available remotely. Include expenditures for materials purchased jointly if such expenditures can be separated from other charges for joint services. Include expenditures for equipment when the cost is inseparably bundled into the price of the information service product. *Exclude* expenses for library system software and microcomputer software used only by the library staff which are reported on line 21.

**Current serial subscriptions and search services (ongoing commitments) (lines 14 and 15) -** Report expenditures for current subscriptions to serials. These are publications issued in successive parts, usually at regular intervals, and, as a rule, intended to be continued indefinitely. Serials include periodicals, newspapers, annuals (reports, yearbooks, etc.), memoirs, proceedings, and transactions of societies. Include leases to collections of electronic serials. Include cost of search services such as First Search or Dialog.

Paper (line 14) - See definition for line 12 above.

Microform (line 14) - See definition for line 12 above.

Electronic (line 15) - See definition for line 13 above.

Other Information Resources (lines 16-19) -

**Audiovisual materials (line 16)** - Report expenditures for all library materials that are displayed by visual projection or magnification or through sound reproduction, or both, including graphic materials, audio materials, motion pictures, video materials, and special visual materials such as three-dimensional materials.

**Document delivery/interlibrary loan (line 17) -** Report expenditures for document delivery and interlibrary loan services. Include fees paid for photocopies, costs of facsimile transmission, royalties and access fees paid to provide document delivery or interlibrary loan. Include fees paid to bibliographic utilities if the portion paid for interlibrary loan can be separately counted. *Do not count* expenditures related to transactions between the main or central library and any libraries reported in Part A, transactions between libraries reported in Part A, or expenditures for on campus delivery.

**Preservation (line 18)** - Report expenditures associated with maintaining library and archival materials for use either in their original physical form or in some other usable way. This includes but is not limited to binding and rebinding+E4, materials conservation, deacidification, lamination, and restoration. *Do not include* staff salaries and wages.

**Other materials (line 19) -** Report any other collection expenditures not already included on lines 12 through 18, such as expenditures for cartographic materials and manuscripts.

**Operating Expenditures (lines 20-23) -**

**Furniture and equipment (line 20) -** Report expenditures for all library furniture and equipment purchased during the 2000 fiscal year. Include microform equipment, audiovisual equipment, and related maintenance costs. *Exclude* expenditures for computer equipment.

**Computer hardware and software (line 21) -** Report expenditures from the library budget for computer hardware and software used to support library operations, whether purchased or leased, mainframe or microcomputer. Include expenditures for maintenance. Include the expenditure for equipment used to run information service products when that expenditure can be separated from the price of the product. *Exclude* expenditures reported on line 15.

**Bibliographic utilities, networks, and consortia (line 22) -** Report expenditures for services provided by national, regional, and local bibliographic utilities, networks, and consortia. *Exclude* expenditures already reported on lines 13, 15 and 17.

All other operating expenditures (line 23) - Report all other expenditures not already reported on lines 09 through 22 except employee fringe benefits which are reported on line 25. *Exclude* expenditures for new buildings and building renovations.

Total Expenditures (line 24) - Report the sum of lines 09 through 23.

**Employee fringe benefits (line 25a)** — If benefits are paid from the library budget, select "Y" and report the amount in line 25b. If benefits are not paid from the library budget, select "N" and skip to Part D, line 26.

(line 25b) - If benefits are paid from the library budget, report the amount here.

PART D - LIBRARY COLLECTIONS, FISCAL YEAR 2000

**NOTE -** This section of the survey collects data on selected types of material. It does not cover all materials.

**Column (1), Total number added during fiscal year -** Report the gross number of each category added. Do not subtract the number withdrawn.

**Column (2), Total number held at end of fiscal year -** Report the total number of each category held at end of fiscal year. To get this figure, take the total number held at the end of the previous fiscal year, add the number added during the fiscal year just ended and subtract the number withdrawn during that period.

**Volume (line 26)** - Any printed, mimeographed, or processed work contained in one binding or portfolio, hardbound or paper bound, which has been cataloged, classified, or otherwise made ready for use. Include

any government documents that are accessible through the library's catalog regardless of whether or not they are separately shelved. This includes documents for which records are provided by the library or downloaded from other sources into the library catalog.

If you have not kept a volume count for government documents, please use the following guidelines from the ARL Statistics: "if a volume count has not been kept, it may be estimated through sampling a representative group of title records and determining the corresponding number of volumes, then extrapolating to the rest of the collection. As an alternative, an estimate may be made using the following formulae: 52 document pieces per foot: 10 'traditional' volumes per foot; 5.2 document pieces per volume."

**Title (line 27)** - A publication which forms a separate bibliographic whole, whether issued in one or several volumes, reels, disks, slides, or parts. The term "publication" applies to printed materials, such as books, periodicals (serial backfiles), and government documents, as well as to such formats as microforms, audiovisual materials, and computer files. To determine the number of titles, count each unique bibliographic record in the library's catalog.

Unit (lines 28 and 30) - An individual physical item of library material. Examples of units are: a volume (books and serials); a reel, sheet, or card (microforms); disk, cassette, reel, slide, chart, picture, tape, or cartridge (audiovisual material).

**NOTE -** For libraries which have card catalogs, a unique bibliographic record is represented by a shelf list entry. Libraries with electronic catalogs should be careful to distinguish between the BIBLIOGRAPHIC record which describes the title and the ITEM records which describe the individual volumes, parts, reels, disks, etc., associated with the title. Examples: Six copies of the same edition of a title count as one title or bibliographic record; two editions of the same title which have been cataloged or recorded separately count as two bibliographic records; a set of six monographs for which there are six bibliographic records counts as six titles; and two multi-volume sets of the same edition for which one bibliographic record has been made count as one title.

**Books, serial backfiles, and other materials (include government documents (lines 26-28) -** Report the number of paper volumes and/or titles as well as microform units.

**Paper (lines 26, 27, and 29) -** Report number of volumes (line 26) and number of titles (line 27). For definition of paper, see instructions for line 12 above.

**Microform (lines 28 and 29) -** Report number of units. For definition of microform, see instructions for line 12 above.

**Current serial subscriptions in paper and microform (line 29) -** Report the total number of current serials received including those that are paid for and those received without payment. Include paper and microform government documents issued serially. *Do not include* any electronic subscriptions.

**Audiovisual materials (line 30) -** Report number of units. For definition of audiovisual materials, see instructions for line 16 above.

## PART E - LIBRARY SERVICES, FISCAL YEAR 2000

**Interlibrary loans (lines 31-36) -** On lines 31, 32, and 33, report the number of filled requests for material provided to other libraries. On lines 34, 35, and 36, report the number of filled requests for material

received from other libraries or document delivery services. *Do not include* transactions between the main or central library and any libraries reported in Part A or transactions between libraries reported in Part A.

**Returnables** (lines 31 and 34) - Report materials that the supplier/lending library expects to have returned. Examples of returnables include books, dissertations and theses, microfilm reels, sound recordings, and audiovisual material.

**Non-returnables** (lines 32 and 35) - Report materials that the supplier/lending library does not expect to have returned. Examples of non-returnables include photocopies or facsimiles, fiche-to-fiche copies, print copies from microfilm, electronic full-text documents, and gratis print copies of unpublished reports and/or departmental working papers.

Total loans (lines 33 and 36) - Sum lines 31 and 32 for line 33, and sum lines 34 and 35 for line 36.

**Documents delivered from commercial services (line 37)** - Report the number of documents from commercial document delivery services received by your users. Count all transactions for which the library pays even if library staff is not involved in the transaction. Include documents received by regular or express mail, by fax, or in electronic form.

**Circulation transactions (include reserves) (line 38)** - Report the number of items lent from the general collection and the reserve collection. Include both initial transactions and renewals.

**Information services to groups (lines 39 and 40) -** Report the total number of presentations (line 39) and the total number of persons attending or served by those presentations (line 40). Information services to groups are presentations at which a staff member or person invited by a staff member provides information intended for a number of persons and planned in advance. These services may be either bibliographic instruction or library use presentations, or cultural, recreational, or educational presentations. Presentations both on and off the library premises should be included, as long as they are sponsored by the library. *Do not include* meetings sponsored by other groups using library meeting rooms.

## PART F - LIBRARY SERVICES - TYPICAL WEEK, FALL 2000

Collect data during a typical week in the fall. A typical week is one that is neither unusually busy nor unusually slow. Avoid vacation periods for key staff or days when unusual events are taking place on the campus or in the library. Choose a week in which the library is open its regular hours. Include any seven consecutive calendar days. If waiting for a typical week in Fall 2000 will delay this form, please use typical week data from the preceding fiscal year. If you have data for the entire year, divide by the number of weeks that the library was open.

**Hours open in a typical week (line 41)** - Report an unduplicated count of hours open in a typical week for both main library and branches reported in Part A using the following method. If a library is open from 9 a.m. to 5 p.m., Monday through Friday, it should report 40 hours per week. If several of its branches are also open during those hours, the figure remains 40 hours per week. Should Branch A also be open one evening from 7:00 to 9:00, the total hours during which users can find service becomes 42. If Branch B is open the same hours on the same evening, the total remains 42, but if it is open two hours on another evening, or from 5:00 to 7:00 on the evening when Branch A is open later, the total becomes 44 hours during which users can find service.

**Gate count in a typical week (line 42) -** Report the number of persons who physically enter library facilities in a typical week. It is understood that a single person may be counted more than once.

**Reference transactions in a typical week (line 43)** - Report the total number of reference transactions in a typical week. A reference transaction is an information contact that involves the knowledge, use, commendation, interpretation, or instruction in the use of one or more information sources by a member of the library staff. Information sources include printed and non-printed materials, machine-readable databases (including assistance with computer searching), catalogs and other holdings records, and, through communication or referral, other libraries and institutions, and persons both inside and outside the library. Include information and referral services. If a contact includes both reference and directional services, it should be reported as one reference transaction. When a staff member utilizes information gained from a previous use of information sources to answer a question, report as a reference transaction, even if the source is not consulted again during this transaction. Duration should not be an element in determining whether a transaction is a reference transaction.

**Do not report directional transactions here.** A directional transaction is an information contact which facilitates the use of the library in which the contact occurs and which does NOT involve the knowledge, use, recommendation, interpretation, or instruction in the use of any information sources other than those which describe the library; such as schedules, floor plans, handbooks, and policy statements. Examples of directional transactions include giving instruction in locating, within the library, staff, library users, or physical features, etc., and giving assistance of a nonbibliographic nature with machines.

### **PART G - ELECTRONIC SERVICES**

This section requests information about the availability of electronic services in the library and elsewhere on campus and off campus accessed by your primary clientele, and other users. The questions require a "Yes" or "No" response to the availability of the various services listed.

**Does your institution have distance education students (60a)** - If your institution has distance education students, select "Y" and reply to line 60b. If your institution does not have distance education students, select "N" and skip to line 61.

Services to your institution's distance education students (60b) - If you selected "Y" to 60a, indicate here if your institution does or does not offer services to distance education students.



# (There is no functionality in this form, since this view is provided for information purposes only.) 2000 ACADEMIC LIBRARIES SURVEY

Ple	ease answer the following questions to determine if you need to complete this Survey?		
a.	Do you have an organized collection of printed or other materials or a combination thereof?	◯Yes	No
b.	Do you have a staff trained to provide and interpret such materials as required to meet the informational, cultural, recreational, or educational needs of clientele?	OYes	No
c.	Do you have an established schedule in which services of the staff are available to clientele?	🔵 Yes	No
d.	Does the library have the physical facilities necessary to support such a collection, staff, and schedule?	Ves	No
	(There is no functionality in this form, since this view is provided for information purposes only.) Go back to question a-d		
	(This button is not operable since this view is provided for information purposes only. Use your browser's BACK button to close the form and return to the referring page.)		
e.	Do you Provide financial support to another library?	Yes	🔵 No
	(There is no functionality in this form, since this view is provided for information purposes only.)		
	Next>		
	(This button is not operable since this view is provided for information purposes only.		

Use your browser's BACK button to close the form and return to the referring page.)



### Joint Library Financial Support

Identify up to three the postsecondary institutions or public libraries for which your institution contributes financial support for a joint library. Please add (click on Add to List) or delete (click the delete box next to the institution and then click on Remove from List) institutions from this list, as necessary.

Thank you for answering the pre-survey questions. Your responses to questions a-d indicate your institution is outside the scope of the Academic Library Survey. You will not need to complete the full-survey form. Please click on Log Out at the left to leave the survey site.

#	Unit ID	Institution Name	Address Del					
No records found								

(There is no functionality in this form, since this view is provided for information purposes only.)

Add to List



### A/B-Pub Outlets/Lib Staff



Save

(These buttons are not operable since this view is provided for information purposes only. Use your browser's BACK button to close the form and return to the referring page.)

Reset

Line		
No.	Item	Number
01	Branch and independent libraries - Exclude main or central library	
		. )

(There is no functionality in this form, since this view is provided for information purposes only.)

# PART B - LIBRARY STAFF, FALL 2000

(Exclude maintenance and custodial staff and volunteers)

NOTE: Report data to two decimals.

Line	e (1997)	Number of full-time
No.	Staff	equivalents (FTEs)
	Librarians and other professional staff:	
02	Librarians	
03	Other professional staff	
04	Total librarians and other professional staff (Sum lines 02 and 03)	
05	All other paid staff (except student assistants)	
06	Contributed services staff	
07	Student assistants from all funding sources	
80	Total full-time equivalent (FTE) staff (Sum lines 04 through 07)	
	(There is no functionality in this form, since this view is provided for information purposes on	ly.)

Save

Save & Proceed

Reset



	C-Library Expenditures Note : Do not report the same expenditures more than once See Instructions for exclusions for each expenditure type.	
	(These buttons are not operable since this view is provided for information purposes o Use your browser's BACK button to close the form and return to the referring page.	
Line		Amount
No.	Expenditures	(Whole dollars only
09	Salaries and wages: Librarians and other professional staff	¢
10	All other paid staff (except student assistants)	\$
11	Student assistants	\$\$
	Information resources:	Φ
	Books, serial backfiles and other materials (one-time purchases):	
12	Paper and microform	\$
13	Electronic	\$
	Current serial subscriptions and search services (ongoing commitments):	
14	Paper and microform	\$
15	Electronic	\$
4.0	Other information resources:	
16	Audiovisual materials	\$
17	Document delivery/interlibrary loan	\$
18	Preservation	\$
19	Other materials	\$
20	Operating expenditures:	
20	Furniture and equipment (exclude computer equipment)	\$
21	Computer hardware and software (include maintenance)	\$
22	Bibliographic utilities, networks and consortia	\$
23	All other operating expenditures	\$
24	TOTAL EXPENDITURES (Sum lines 09 through 23)	\$
25a	Are employee fringe benefits paid from the library budget ? If no, select "N" and skip to Part D, line 26	V N
25b	Employee fringe benefits (If paid from library budget)	\$ <b>Y</b> N

Save Save & Proceed Reset



# (There is no functionality in this form, since this view is provided for information purposes only.) 2000 ACADEMIC LIBRARIES SURVEY

	D-Library Collections, FY 2000							
	Save Save & Proceed	Reset						
	(These buttons are not operable since this view is provided Use your browser's BACK button to close the form and r							
Line No.	Collections	Added during the Fiscal Year (1)	Held at end of Fiscal Year (2)					
	Books, serial backfiles and other materials ( include government documents ):							
26	Paper - Volumes							
27	Paper - Titles							
28	Microform - Units							
29	Current serial subscriptions in paper and microform (include government documents)							
30	Audiovisual materials - Units							

(There is no functionality in this form, since this view is provided for information purposes only.)

Save Save & Proceed

Reset



### PART E - LIBRARY SERVICES, FY 2000

Note: See exclusions in Instructions.

(These buttons are not operable since this view is provided for information purposes only. Use your browser's BACK button to close the form and return to the referring page.)

Line No.	Services	Number
	Interlibrary loans <u>provided</u> to other libraries:	
31	Returnable	
32	Non-returnable	
33	Total provided (Sum lines 31 and 32)	
	Interlibrary loans <u>received</u> from other libraries:	
34	Returnable	
35	Non-returnable	
36	Total received (Sum lines 34 and 35)	
37	Documents delivered from commercial services	
38	Circulation transactions (include reserves)	
	Information services to groups:	
39	Number of presentations	
40	Total attendance at all presentations	

(There is no functionality in this form, since this view is provided for information purposes only.)

# PART F - LIBRARY SERVICES, TYPICAL WEEK, FALL 2000

### Note: See exclusions in Instructions.

Line No.	Services	Number in a typical week
41	Hours open in a typical week	
42	Gate count in a typical week	
43	Reference transactions in a typical week	
	(There is no functionality in this form, since this view is provided for information purposes only	· · · ·

(There is no functionality in this form, since this view is provided for information purposes only.)

Save Save & Proceed Reset



# (There is no functionality in this form, since this view is provided for information purposes only.) 2000 ACADEMIC LIBRARIES SURVEY

### **PART G1 - ELECTRONIC SERVICES**

This section requests information about the availability of electronic services in the library and elsewhere on campus and off campus access by your primary clientele and other users.

Please respond to each item by selecting "Y" or "N" in each column. If answering for more than one library, select "Y," if at least one has the service.

Save Save & Proceed Reset

(These buttons are not operable since this view is provided for information purposes only.

Use your browser's BACK button to close the form and return to the referring page.)

		Access from			Access off campus b				
Line No.	Services	lib	thin rary 1)	cam	nere on npus 2)	clie	nary ntele 3)		ners 4)
	Does the library or parent institution make available the following services?								
44	An electronic catalog that includes the library's holdings	Y	Ν	Y	Ν	Y	Ν	Y	Ν
45	Electronic indexes and reference tools	Υ	Ν	Y	Ν	Y	Ν	Y	Ν
46	Electronic full-text periodicals	Υ	Ν	Y	Ν	Y	Ν	Y	Ν
47	Electronic full-text course reserves	Y	Ν	Y	Ν	Y	Ν	Y	Ν
48	Electronic files other than the catalog (e.g., finding aids, indices, manuscripts) created by library staff	Y	Ν	Y	Ν	Y	Ν	Y	Ν
49	Internet access	Υ	Ν	Y	Ν	Y	Ν	Y	Ν
50	Library reference service by E-mail	Υ	Ν	Y	Ν	Y	Ν	Y	Ν
51	Capacity to place interlibrary loan/document delivery requests electronically	Y	Ν	Y	Ν	Y	Ν	Y	N
52	Technology to assist patrons with disabilities (e.g., TDD, specially equipped work stations)	Y	Ν	Y	Ν	Y	Ν	Y	N
53	Instruction by library staff on use of internet resources	Y	Ν	Y	Ν	Y	Ν	Y	Ν
54	Electronic document delivery by the library to patron's account/address	Y	Ν	Y	Ν	Y	Ν	Y	Ν
55	Video/desktop conferencing by or for the library	Y	Ν	Y	Ν	Y	Ν	Y	Ν
56	Satellite broadcasting by or for the library	Υ	Ν	Y	Ν	Y	Ν	Y	Ν
	(There is no functionality in this fo	rm, siı	nce this	s view is provided	for information	n purposes o	only.)		

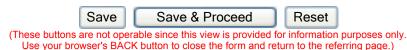
Save Save & Proceed Reset



# (There is no functionality in this form, since this view is provided for information purposes only.) 2000 ACADEMIC LIBRARIES SURVEY

## **PART G2 - ELECTRONIC SERVICES**

Please respond to each item by selecting "Y" or "N" in each column. If answering for more than one library, select "Y," if at least one has the service.



#### Line No.

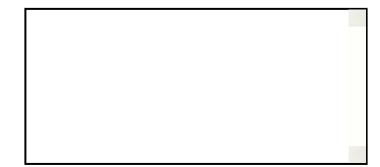
Services

	Does your library provide the following services?		
57	Computers not dedicated to library functions for patron use inside the library	Υ	Ν
58	Computer software for patron use in the library (e.g., word processing, spreadsheet, custom applications, etc.)	Y	Ν
59	Scanning equipment for patron use in the library	Υ	Ν
60a	Does your institution have distance education students ?		
	If no, select "N" and skip to line 61.	Υ	Ν
60b	<ul> <li>Services to your institution's distance education students</li> </ul>	Υ	Ν
	(There is no functionality in this form, since this view is provided for information purposes only.)		
	Consortorial services:		
61	Does your state have one or more state subsidized library consortium that provides access to electronic resources?		
	If no, select "N" and skip to line 65.	Υ	Ν
62	Does your library participate in the consortium?		
	If no, select "N" and skip to line 65.	Υ	Ν
63	Is the cost of your library's participation fully funded by the state?		
	If yes, select "Y" and skip to line 65.	Υ	Ν
64	Is the cost of your library's participation partially funded by the state?	Y	Ν
65	Does your library participate in any other consortia for access to electronic resources? (There is no functionality in this form, since this view is provided for information purposes only.)	Y	N



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Please enter any remarks or comments you may have in this section. By entering any explanations here, you may eliminate the need for telephone contact at a later date.



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