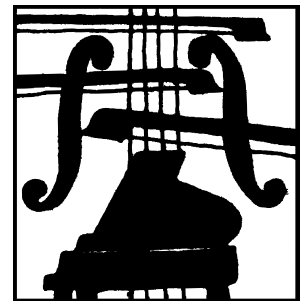


PRICE LIST

Traditional Office Wood Veneer Products

Symphony



Prices Effective August 2007

UNICOR

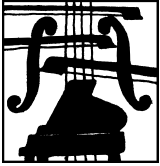


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Symphony is a comprehensive line of traditional office furniture scaled to work within the wide range of Federal office environments and administrative spaces.

Credenza bases, desks and credenza upper storage units can be configured to meet specific office requirements. Double pedestal desks and secretarial desks with return tops allow for L and U-shape configurations. The Symphony line includes cabinets for telephone, computer and wardrobe requirements. In addition, there are lateral files, bookcases, mobile pedestals, occasional tables and conference room tables.



MATERIALS AND FABRICATION METHODS

MATERIALS

Veneer	The 1/32" veneer is grade "A" Cherry, plain-sliced, book-matched without knots or objectionable grain distortion.
Hardwood	All exposed substrate edges are solid cherry hardwood.
Finishes	A multi-step finish using environmentally friendly water based materials, which include stains and multiple coats of sealer and lacquer, gives the furniture a medium gloss finish. All drawer boxes have a clear UV finish on birch. All furniture pieces have a flush, fully finished back.

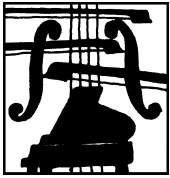
DESIGN FEATURES

Pencil Tray	Desk center drawers feature maple hardwood pencil trays.
Drawer Slides	Slides are 100 pound rated, ball bearing slides with full extension.
Lighting	Accent down lights are standard with credenza upper bridges.
Filing	File drawers feature adaptable rails for letter and legal filing. Desk and credenza file drawers provide 24" and 16" file depths. Lateral file drawers allow front-to-back vertical filing and side-to-side lateral filing.
Wire Management	Wire management grommets are located on the sides of desks and desk returns as well as on the sides and worksurfaces of the corner transition units. They are also provided in credenza kneehole areas at the rear of the worksurface and at the top of the modesty panel below.
Locks	All file drawers have locking mechanisms.

SPECIFICATIONS

Testing	Assembled furniture products meet or exceed ANSI/BIFMA standards X5.5 and X5.6.
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SYMPHONY PRICE LIST



TO ORDER:

Select the product number and add finish color.

For example: S683001CH

Product # S683001 Finish Color - CH = Cherry Stain



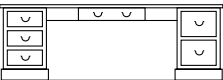
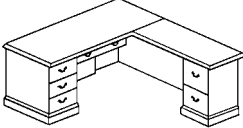
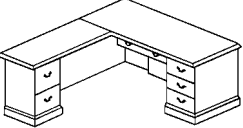
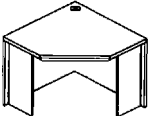
Symphony product numbers are comprised of alpha and numeric characters.
This number indicates product line, size, product options and finish color.

Finish Color:

WN = Walnut Stain

CH = Cherry Stain

MH = Mahogany Stain

ITEM	DESCRIPTION	WIDTH	DEPTH	HEIGHT	PRODUCT NUMBER	SHIP WT	FOB ORIG	DEST
DESK								
	Desk, Double Pedestal With File Drawer Locks	68"	30"	29 1/4"	S683001__ __	409 lbs	\$1,125	\$1,275
	Desk, Double Pedestal With File Drawer Locks	72"	36"	29 1/4"	S723601__ __	442 lbs	\$1,210	\$1,380
	Desk, Double Pedestal With File Drawer Locks	84"	42"	29 1/4"	S844201__ __	538 lbs	\$1,350	\$1,536
L-DESK								
	Desk, Single Pedestal With Right Hand Return With File Drawer Locks	68" 49 1/2"	30" 20 3/4"	29 1/4" 29 1/4"	S68R901__ __	538 lbs	\$1,735	\$1,925
	Desk, Single Pedestal With Left Hand Return With File Drawer Locks Desk Height	68" 49 1/2"	30" 20 3/4"	29 1/4" 29 1/4"	S68L901__ __	478 lbs	\$1,735	\$1,925
CORNER DESK								
	Desk, Corner	37"	37"	29 1/4"	S373701__ __	202 lbs	\$ 430	\$ 502

SYMPHONY PRICE LIST



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CH = Cherry Stain

MH = Mahogany Stain

ITEM	DESCRIPTION	WIDTH	DEPTH	HEIGHT	PRODUCT NUMBER	SHIP WT	FOB ORIG	DEST
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WORKSTATION, U-SHAPE

Desk 72"w X 36"d X 29 1/4"h
Return 49 1/2"w X 20 3/4"d X 29 1/4"h
Credenza Base 84 1/2"w X 19 3/4"d X 29 1/4"h
Upper Storage 85 1/2"w X 19 3/4"d X 53 1/2"h



Right Hand Return,
W/Shelf and
Light Bridge

85 1/2"

103 3/4"

82 3/4"

S8520U01__

1034 lbs

\$3,095

\$3,541



Left Hand Return,
W/Shelf and
Light Bridge

85 1/2"

103 3/4"

82 3/4"

S8520U05__

1034 lbs

\$3,095

\$3,541



Right Hand Return,
W/Glass Door and
Light Bridge

85 1/2"

103 3/4"

82 3/4"

S8520U03__

1148 lbs

\$3,495

\$3,957



Left Hand Return,
W/Glass Door and
Light Bridge

85 1/2"

103 3/4"

82 3/4"

S8520U07__

1148 lbs

\$3,495

\$3,957



Right Hand Return,
Workstation,
U-Shape
Without Credenza
Upper Storage

85 1/2"

103 3/4"

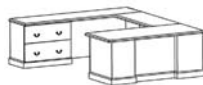
29 1/4"

S8520U04__

736 lbs

\$2,400

\$2,718



Left Hand Return,
Workstation,
U-Shape
Without Credenza
Upper Storage

85 1/2"

103 3/4"

29 1/4"

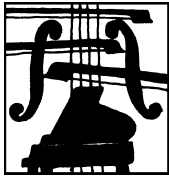
S8520U08__

736 lbs

\$2,400

\$2,718

SYMPHONY PRICE LIST



TO ORDER:

Select the product number and add finish color.

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MH = Mahogany Stain

ITEM	DESCRIPTION	WIDTH	DEPTH	HEIGHT	PRODUCT NUMBER	SHIP WT	FOB ORIG	DEST
------	-------------	-------	-------	--------	----------------	---------	----------	------

WORKSTATION, U-SHAPE

Desk 68"w X 30"d X 29 1/4"h
Return 49 1/2"w X 20 3/4"d X 29 1/4"h
Credenza Base 68"w X 19 3/4"d X 29 1/4"h
Upper Storage 69"w X 19 3/4"d X 53 1/2"h



Right Hand Return,
W/Shelf Option and
Light Bridge

69"

97 3/4"

82 3/4"

S6820U01__

895 lbs

\$2,825

\$3,191



Left Hand Return,
W/Shelf Option and
Light Bridge

69"

97 3/4"

82 3/4"

S6820U09__

895 lbs

\$2,825

\$3,191



Right Hand Return,
W/Door Option and
Light Bridge

69"

97 3/4"

82 3/4"

S6820U02__

895 lbs

\$3,000

\$3,366



Left Hand Return,
W/Door Option and
Light Bridge

69"

97 3/4"

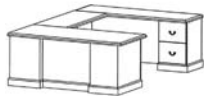
82 3/4"

S6820U12__

895 lbs

\$3,000

\$3,366



Right Hand Return,
Workstation,
U-Shape
Without Credenza
Upper Storage

69"

97 3/4"

29 1/4"

S6820U07__

636 lbs

\$2,120

\$2,380



Left Hand Return,
Workstation,
U-Shape
Without Credenza
Upper Storage

69"

97 3/4"

29 1/4"

S6820U14__

636 lbs

\$2,120

\$2,380

SYMPHONY PRICE LIST



TO ORDER:

Select the product number and add finish color.

For example: S683001CH

Product # S683001 Finish Color - CH = Cherry Stain

Symphony product numbers are comprised of alpha and numeric characters.
This number indicates product line, size, product options and finish color.

Finish Color:

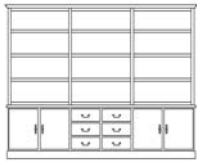
WN = Walnut Stain

CH = Cherry Stain

MH = Mahogany Stain

ITEM	DESCRIPTION	WIDTH	DEPTH	HEIGHT	PRODUCT NUMBER	SHIP WT	FOB ORIG	FOB DEST
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LIBRARY WALL UNITS



Library Wall
Credenza Base with
Open Shelf
Upper Storage

102"

19 3/4"

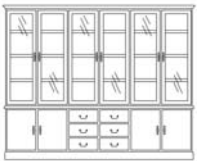
82 1/2"

S0120LW01__

915 lbs

\$3,395

\$3,761



Library Wall
Credenza Base with
Glass Door
Upper Storage

102"

19 3/4"

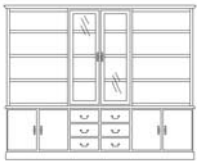
82 1/2"

S0120LW02__

1141 lbs

\$4,295

\$4,751



Library Wall
Credenza Base with
Glass Door/
Double Open Shelf
Upper Storage

102"

19 3/4"

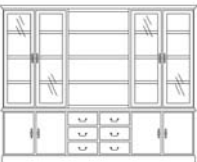
82 1/2"

S0120LW03__

990 lbs

\$3,695

\$4,091



Library Wall
Credenza Base with
Double Glass Door/
Open Shelf
Upper Storage

102"

19 3/4"

82 1/2"

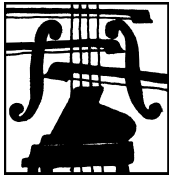
S0120LW04__

1009 lbs

\$3,995

\$4,399

SYMPHONY PRICE LIST



TO ORDER:

Select the product number and add finish color.

For example: S683001CH

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ITEM	DESCRIPTION	WIDTH	DEPTH	HEIGHT	PRODUCT NUMBER	SHIP WT	FOB ORIG	DEST
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WARDROBES



Wardrobe, Single Door
Interior has Top Shelf,
Coat Hook / Hangers and
12" x 20" Mirror

19 3/4"

20 1/2"

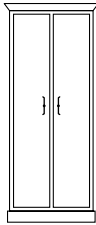
82 1/2"

S202001__

167 lbs

\$570

\$661



Wardrobe, Double Door
Interior has Top Shelf,
Coat Rod / Hangers and
12" x 20" Mirror

36 1/4"

20 1/2"

82 1/2"

S372001__

292 lbs

\$765

\$871

BOOKCASES



Bookcase, Two Shelf
With One Adjustable
Shelf

35"

19 3/4"

29 1/4"

S352011__

155 lbs

\$350

\$400



Bookcase, Four Shelf
With Three Adjustable
Shelves

35"

19 3/4"

57"

S352012__

251 lbs

\$475

\$553



Bookcase, Six Shelf
With Five Adjustable
Shelves

35"

19 3/4"

82 1/4"

S352013__

329 lbs

\$575

\$677

SYMPHONY PRICE LIST



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ITEM	DESCRIPTION	WIDTH	DEPTH	HEIGHT	PRODUCT NUMBER	SHIP WT	FOB ORIG	DEST
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OCCASIONAL TABLES



Magazine Table

40 1/4"

19 1/4"

18"

S412001__

49 lbs

\$ 205

\$ 225



Corner Table
Square

22 1/4"

22 1/4"

18"

S232301__

37 lbs

\$ 190

\$ 210



Lamp Table

24"

18"

23"

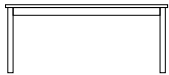
S241801__

29 lbs

\$ 190

\$ 210

CONFERENCE TABLES



Table, Conference
Four Leg Base

72"

36"

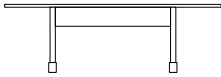
29 1/4"

S723602__

154 lbs

\$ 515

\$ 577



Table, Conference Large
Panel Base

96"

42"

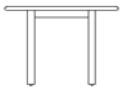
29 1/4"

S964201__

320 lbs

\$ 725

\$ 853



Round Conference Table

42"

42"

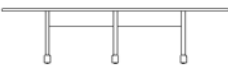
29 1/4"

S42R__

128 lbs

\$ 390

\$ 425



10' Boat-Shape Conference 120"
Ten Foot, Two Piece Top

48"

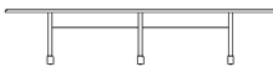
29 1/4"

S1204803__

320 lbs

\$1,370

\$1,581



12' Boat-Shape Conference 144"
Twelve Foot, Two Piece Top

48"

29 1/4"

S1444803__

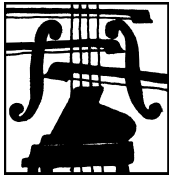
384 lbs

\$1,670

\$1,920



SYMPHONY PRICE LIST



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MH = Mahogany Stain

ITEM	DESCRIPTION	WIDTH	DEPTH	HEIGHT	PRODUCT NUMBER	SHIP WT	FOB ORIG	DEST
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CREDENZA BASE UNITS



Pencil / Box / File
With File Drawer Lock
Mobile

18 1/2"

19 3/4"

27"

S171802__

114 lbs

\$410

\$454



Two File Drawers
W/Individual Drawer Locks
Mobile

18 1/2"

19 3/4"

27"

S171804__

112 lbs

\$360

\$402



Three Box Drawers
Mobile

18 1/2"

19 3/4"

27"

S171806__

115 lbs

\$405

\$451



Double Doors
With One Adjustable Shelf

35"

19 3/4"

29 1/4"

S352007__

179 lbs

\$475

\$534



2-Drawer Lateral File
Individual Drawer Locks

35"

19 3/4"

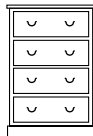
29 1/4"

S352009__

205 lbs

\$540

\$610



4-Drawer Lateral File
With a Central Lock for
All Drawers

35"

19 3/4"

54 1/2"

S352010__

343 lbs

\$895

\$1,003

SYMPHONY PRICE LIST



TO ORDER:

Select the product number and add finish color.

For example: S683001CH
 Product # S683001 Finish Color - CH = Cherry Stain

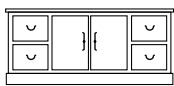
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 MH = Mahogany Stain

ITEM	DESCRIPTION	WIDTH	DEPTH	HEIGHT	PRODUCT NUMBER	SHIP WT	FOB ORIG	DEST
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CREDENZA BASE UNITS, CONT'D.



Four File Drawers
 With File Drawer Lock(s)
 Double Door With One
 Adjustable Shelf

68" 19 3/4" 29 1/4" S682001__

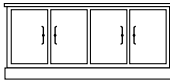
293 lbs \$1,070 \$1,198



Four Drawer
 Lateral File
 With Individual
 Drawer Locks

68" 19 3/4" 29 1/4" S682003__

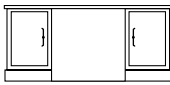
356 lbs \$1,030 \$1,162



Double Door(s)
 W/One Adjustable
 Shelf Each

68" 19 3/4" 29 1/4" S682007__

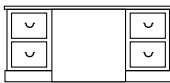
304 lbs \$ 905 \$1,021



Single Door(s) With
 One Adjustable Shelf Each
 Knee-hole

68" 19 3/4" 29 1/4" S682008__

196 lbs \$ 845 \$ 935

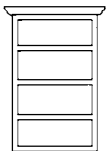


Four File Drawers
 Knee-hole
 Files W/Individual
 Drawer Locks

68" 19 3/4" 29 1/4" S682009__

229 lbs \$ 890 \$ 998

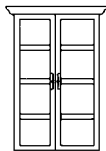
CREDENZA UPPER STORAGE UNIT



Open Shelf
 With Three
 Adjustable Shelves

36 1/4" 15 1/2" 53 1/2" S371501__

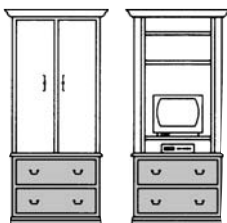
164 lbs \$360 \$422



Double Glass Doors
 With Three
 Adjustable Shelves

36 1/4" 15 1/2" 53 1/2" S371503__

240 lbs \$660 \$734

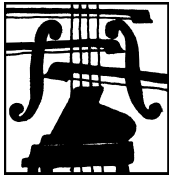


Audio-Visual
 Cabinet with Pocket
 Doors, shown with
 Two Lateral Files (not included)
 one adjustable shelf and two
 fixed shelves
 (Inside AV Cabinet width is 26")

36 1/4" 15 1/2" 53 1/2" S371504__

292 lbs \$950 \$1,048

SYMPHONY PRICE LIST



TO ORDER:

Select the product number and add finish color.

For example: S683001CH

Product # S683001 Finish Color - CH = Cherry Stain

Symphony product numbers are comprised of alpha and numeric characters.
This number indicates product line, size, product options and finish color.

Finish Color:

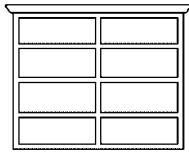
WN = Walnut Stain

CH = Cherry Stain

MH = Mahogany Stain

ITEM	DESCRIPTION	WIDTH	DEPTH	HEIGHT	PRODUCT NUMBER	SHIP WT	FOB ORIG	FOB DEST
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CREDENZA UPPER STORAGE UNIT



2 - Double Open Shelf(s) With Three Adjustable Shelves Each

69"

15 1/2"

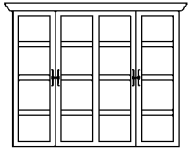
53 1/2"

S701507__ __

320 lbs

\$ 695

\$ 809



2 - Double Glass Door(s) With Three Adjustable Shelves Each

69"

15 1/2"

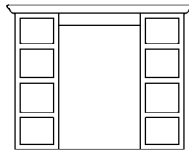
53 1/2"

S701509__ __

472 lbs

\$1,095

\$1,229



Open Shelf Option With Light Bridge Open Shelf Units With Three Adjustable Shelves Each

69"

15 1/2"

53 1/2"

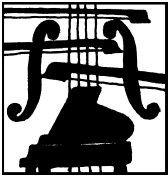
S701511__ __

259 lbs

\$ 680

\$ 784

SYMPHONY PRICE LIST



TO ORDER:

Select the product number and add finish color.

For example: S683001CH

Product # S683001 Finish Color - CH = Cherry Stain



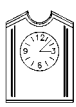
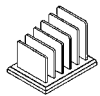
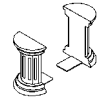
Symphony product numbers are comprised of alpha and numeric characters.
This number indicates product line, size, product options and finish color.

Finish Color:

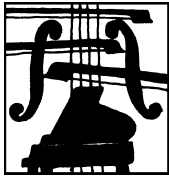
WN = Walnut Stain

CH = Cherry Stain

MH = Mahogany Stain

ITEM	DESCRIPTION	WIDTH	DEPTH	HEIGHT	PRODUCT NUMBER	SHIP WT	FOB ORIG	DEST
	Waste Container	11 3/4"	11 3/4"	16"	S121201__ __	29 lbs	\$60	\$70
	Glass Desk Top Protector	33 3/4"	20 3/4"	1/2"	S2034DPG__ __	10 lbs	\$85	\$91
	Composition Desk Top Protector	33 3/4"	20 3/4"	1/2"	S2034DPC__ __	5 lbs	\$40	\$44
	Wall Calendar (calendar inserts included)	14"	3/4"	34 3/4"	S1435WCL__ __	8 lbs	\$91	\$94
	Desk Calendar (calendar inserts included)	8 3/4"	7 1/4"	1"	S0907DCL__ __	3 lbs	\$21	\$24
	Desk Tray	11"	14 1/4"	3"	S1114DTR__ __	3 lbs	\$34	\$37
	Wall Clock (batteries included)	9 1/2"	3/4"	12 3/4"	S1013WCK__ __	2 lbs	\$38	\$42
	Desk Clock (batteries included)	6"	3 1/2"	6 3/4"	S0607DCK__ __	3 lbs	\$34	\$38
	Letter Organizer	6 1/4"	8"	6 1/4"	S0608LOR__ __	3 lbs	\$73	\$78
	Book Ends	6 1/4"	3 1/4"	8 1/2"	S0609BKE__ __	4 lbs	\$78	\$82

SYMPHONY PRICE LIST



TO ORDER:

Select the product number and add finish color.

For example: S683001CH

Product # S683001 Finish Color - CH = Cherry Stain

Symphony product numbers are comprised of alpha and numeric characters.
This number indicates product line, size, product options and finish color.

Finish Color:

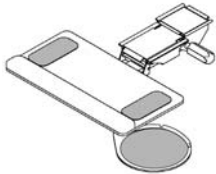
WN = Walnut Stain

CH = Cherry Stain

MH = Mahogany Stain

ITEM	DESCRIPTION	WIDTH	DEPTH	HEIGHT	PRODUCT NUMBER	SHIP WT	FOB ORIG	DEST
------	-------------	-------	-------	--------	----------------	---------	----------	------

ACCESSORIES, CONT'D.



Articulating Keyboard
With Wrist Rest And
Rotating Mouse Pad
(Non-Tilt Option)

17 3/4"

20"

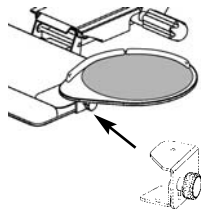
24"

HWS0002

12 lbs

\$125

\$135



Bracket Assembly
for Mouse Pad
Tilting Option

KIT5772

2 lbs

\$ 12

\$ 15



HOW TO ORDER SYMPHONY FURNITURE

BY INTERNET

We're on the World Wide Web, ready to take your electronic order. See us at:

www.unicor.gov

BY PHONE

Use your government credit card and call UNICOR toll free at:

(800) 827-3168

BY FAX

Fax your purchase order 24 hours a day to:

(859) 254-9390 Standard Orders

(859) 254-9048 Credit Cards

BY MAIL

Send your purchase order to:

UNICOR
Customer Service Center
P.O. Box 13640
Lexington, KY 40577-1670

Customer Service

For information about products, prices or to request catalogs, call UNICOR Customer Service at (800) 827-3168 from 7:30 a.m. to 6:00 p.m. EST or leave a message at other times.

Product Warranty

UNICOR guarantees that all items furnished under this order will be free from defects in material and workmanship.

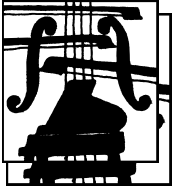
"Escape Proof Guarantee"

We take great pride in teaching inmates a good work ethic and marketable job skills in order to produce high quality goods and services for our customers. We are committed to your complete and continual satisfaction. If at any time an item we have provided does not entirely meet your expectations, we will cheerfully and promptly repair or replace it, entirely at our expense.

Specifications

UNICOR reserves the right to make changes in design, and/or construction on non-spec catalog items without advance notice.

SYMPHONY PRICE LIST



CREDIT CARD ORDER FORM

FAX orders to (859) 254-9048 or call (800) 827-3168. Order online at www.unicor.gov.

SHIPPING ADDRESS (NO POST OFFICE BOXES PLEASE)

NAME _____

TITLE _____

AGENCY _____

STREET _____

CITY _____ STATE _____ ZIP _____

TELEPHONE () _____ FAX NUMBER () _____
FAX NUMBER MUST BE INCLUDED

E-MAIL _____

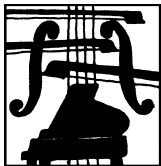
CREDIT CARD # _____ EXPIRATION DATE _____

SIGNATURE _____ DATE _____

Please be sure that all information is complete to avoid delaying your order.

PRODUCT NUMBER	DESCRIPTION	COLOR	QUANTITY	UNIT PRICE	TOTAL

<p>Note: For shipments outside the contiguous U.S., freight will be based upon rates at the time of delivery. <i>Thank you for your order.</i></p>	Subtotal	
	Overseas Shipping	
	TOTAL	



TERMS AND CONDITIONS

The Customer Service Center

Contact the UNICOR Customer Service Center for any questions or assistance regarding the information in this price list. Our business hours are 7:30 AM to 5:45 PM (EST), Monday through Friday (excluding federal holidays). Our phone number is (800) 827-3168.

Order Acknowledgment

UNICOR acknowledges every order. Orders are accepted, filled, and invoiced based on the information in this written order-confirmation. UNICOR contracts with a third party for services and installation in support of its product(s) on the customer's behalf. Services and installation represent a separate portion of the customer's agreement. Payment for furniture is due and payable upon delivery of product. Payment for services and installation is due and payable upon completion of the support services. Should you note any discrepancy, please advise immediately.

Your order acknowledgment indicates a due date when your products will arrive. In the event your products are manufactured earlier than scheduled, we will ship them upon completion, providing that your purchase order states "Early Shipments Authorized."

Order Modifications

Modification to your purchase order will be accepted up to 4 weeks prior to the due date indicated on your order acknowledgment. However, if the revision results in a change in product availability, a new due date may be set by UNICOR. Such due date adjustment may be for your full purchase order, whether or not the specifications of all line-items on it are modified. All purchase order

modifications are acknowledged in writing, including the annotation of any adjusted due date(s).

Changes requested after we obtain materials for your order may be subject to an upcharge. Confirmation of your order modification will note any such additional charge(s).

Standard Lead Time

Typical lead time for Symphony product delivery is 45 days after receipt of your order.

Product Delivery and Pricing

We take both FOB Origin and FOB Destination orders. All products are shipped via surface transportation.

On FOB Origin orders, title/product-responsibility passes to the customer at the time of shipment. You may arrange your own transportation on FOB Origin orders, coordinating with FPI accordingly. Otherwise, your order will be shipped by common carrier at your expense.

On FOB Destination orders, title/product-responsibility passes to the customer upon delivery to the dock of the designated point-of-delivery. Freight charges are included in the product prices listed in the FOB Destination column of this price list.

Contact the Customer Service Center for destination prices where none are given. Such destination pricing for delivery outside the continental U.S. must be negotiated based on the freight rates at the time of shipment.

Services, such as space-planning/design, storage, inside-delivery and installation are not in this price list. Contact the Customer Service Center for such service-fee quotations.

Special Packaging

Standard packaging varies per individual product. UNICOR will accommodate your special packaging requests, however, an upcharge may apply. Contact the Customer Service Center for more information.

Shipment Claims

UNICOR products are packed to comply with carrier requirements. All shipments should be inspected by the consignee before acceptance.

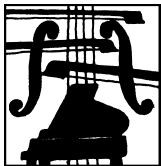
The delivering carrier should be requested to record any damage or shortage of items shipped. If any shortages are discovered, please also notify UNICOR Customer Service Center immediately.

Shipping damage and shortage claims must be filed with the carrier within 15 days of delivery. This applies to both FOB Destination and FOB Origin shipments. Carrier liability ends after 15 days for shipping damages or shortages.

Concealed Damage Claims

Claims for concealed damages must be filed with the carrier within 15 days after the delivery of goods. This applies to both FOB Destination and FOB Origin shipments. Carrier liability ends after 15 days for concealed damages.

Neither UNICOR nor the carrier will be responsible for concealed damages if shipments are left unopened and/or claims are not filed within 15 days.



TERMS AND CONDITIONS

Customer-Delayed Deliveries

Please notify the Customer Service Center at least 2 weeks prior to the confirmed due date when you cannot receive delivery of goods by that scheduled date. We will delay the delivery at your request. However, after 30 days of such delay, you will be invoiced for the subject products whether or not delivery is extended beyond this first 30 days.

UNICOR may allow up to 2 weeks for shipping. Therefore, if you do not request delayed delivery at least 2 weeks prior to the confirmed due date for arrival of your shipment, we may incur additional handling costs.

UNICOR will bill you for such handling costs if you refuse receipt of the goods, or request delayed shipment in less than 2 weeks prior to the due date on your order acknowledgment.

Product Returns

All product returns must be coordinated in advance with the Customer Service Center. Additionally, all freight or express service charges must be prepaid on return shipments.

Product returns may be subject to your being invoiced for additional handling/restocking fees. UNICOR will determine and notify you of such charges upon receipt and inspection of the returned goods.

Order Status

Call the Customer Service Center to obtain status of your order during order processing or the production and shipment/delivery of goods. We will give you the status based on your purchase order number and/or the UNICOR work order number on your order acknowledgment.

You may also access your order status by clicking on the customer service icon on our website at www.unicor.gov

Invoice Payment

Payments from government agencies should be addressed to:

UNICOR - FPI
P.O. Box 371736
Pittsburgh PA 15252-7736

Payments from private sector parties should be addressed to:

UNICOR - LEX
Accounts Receivable
P.O. Box 11670
Lexington KY 40583-3640

All general billing or specific invoice questions should be directed to the UNICOR Customer Service Center.

Product Warranty

UNICOR guarantees all furniture products will be free from defects in materials and workmanship. If at any time an item we have provided does not meet your expectations, we will repair or replace it at our expense.

Product Finishes

Photographic finish samples for our casegood products are on page 8 of the Symphony catalog. We have taken great care to accurately reproduce these finishes. However, there may be variations between the photographic and actual finishes.

Also, finished products may vary slightly. We cannot assure an exact piece-to-piece match due to certain variations in raw materials such as wood. Actual wood finish samples are available through the UNICOR Customer Service Center.

About Symphony

The European 32mm fabrication system gives a consistently high degree of assembly precision. Additional holes are drilled for field adjustment of shelf locations and inter-change of drawer and door components.



U.S. Department of Justice

UNICOR

Federal Prison Industries, Inc.

**For more information about UNICOR products
or services contact Customer Service Center
(800) 827-3168**

CATAP105



Printed on Recycled Paper