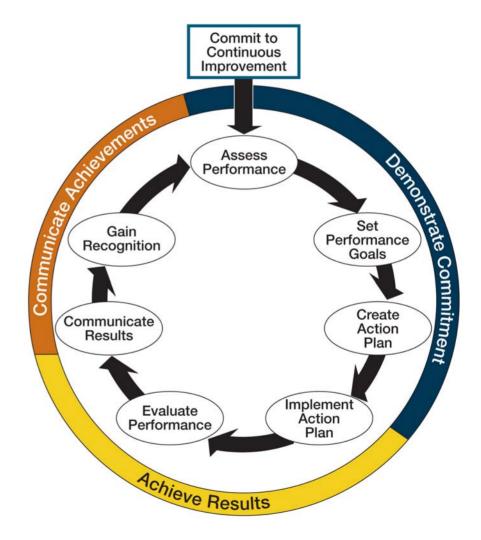
Setting Performance Goals

ENERGY STAR Networking Web Conference February 11, 2003

About the Web Conferences

- Monthly
- Topics are structured on a strategic approach to energy management
- Help you continually improve energy performance
- Opportunity to share ideas with others
- Slides are a starting point for discussion
- Open & Interactive



Today's Web Conference



- Introductions
- Background on Performance Goals
- Partner Example Food Lion
- Open Discussion

What is a Performance Goal?



One definition...

An energy use target that quantifies the expected improvement in an organization's performance

Value of Setting Goals

- energy
- Articulates the program and organization's vision in quantifiable terms
- Communicates the criteria for success in clearly defined numbers and timelines
- Identifies progress and setbacks at a facility level
- Quantifies the potential for reduced environmental impact
- Lets everyone know where the organization needs to be

Types of performance goals

- energy
- Organizational wide big picture goal of how much the organization, as a whole, wants to improve
- Facility level goals for individual buildings, plants, etc.
- Short-term & Long-term goals

Ways to apply goals



- Comparative goals aims for certain level of performance (e.g., top 10 percent in industry)
- Prescriptive goals explicitly describes performance improvement (e.g., reduce energy consumption by X amount or improve a benchmark score by Y%)
- Threshold goals the minimum acceptable level of performance
- Stretch goals levels beyond the minimum; creates incentives for greater achievement

Determining Goals



One size does not fit all

- 1. Determine baseline & assess performance
- 2. Benchmark
- 3. Identify & quantify improvement opportunities

Sustaining A Competitive Edge Through Energy Management

FOOD LIO

FOOD LION, LLC Rick Heithold, Energy Manager

Food Lion's Energy Efficiency Program

- Efforts have resulted in more than 100 billion Btu's reduced in 2001 and 530 billion Btu's in 2002
- Refrigeration/HVAC/Lighting Design
- Sub-metering applications
- Bill outsourcing



Environmental Achievements

- 2002 ENERGY STAR Partner of the Year for Excellence in Energy Management
- Energy reductions for the last 12 months are equivalent to:
 - Reducing CO₂ emissions by 345 million lbs.
 - Taking 34,474 cars off the road
 - Power for 15,529 American homes
- Several stores now have the ENERGY
 STAR label



Integrated Approach



- Multiple departments
- Senior level support
- Benchmarking
- Commissioning
- Monitoring
- Performance Goals

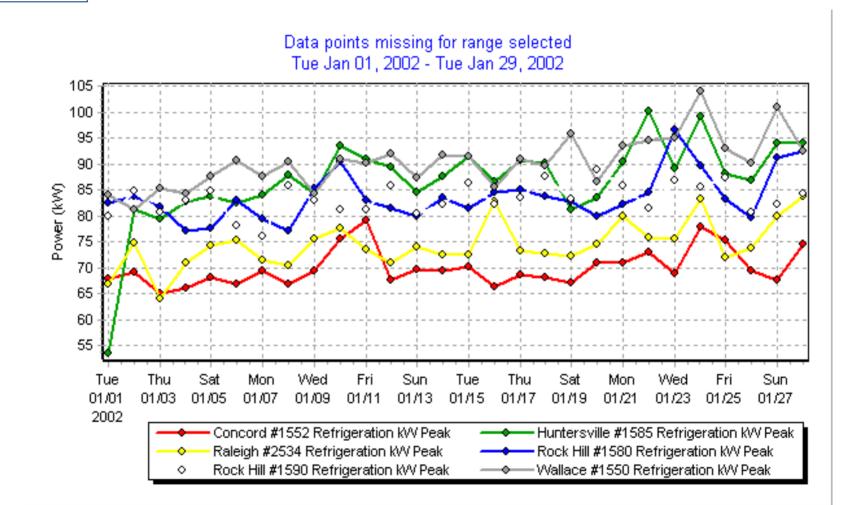


Store Operations Initiative

- Education/Awareness Presentation
- Develop Best Practices
- Performance Scorecards
- Provide multiple tools to address energy efficiency



Sub-Metering Example



Energy Performance Goals

- Corporate Goals
 - Reduce energy consumption 300 billion Btus
 - All new stores qualify for ENERGY STAR label
 - Monthly gap analysis
- Division/Regional Goals
 - Quarterly normalized energy performance
 - Continuous improvement
 - Submetering/system benchmarks







- Increases senior management understanding
- Focuses efforts
- Encourages cross functional support
- Eases access to capital with success







- Integrated approach
- Executive level support
- Part of culture
- Monitor/meter to "sustain" performance
- Goals to guide improvement





Questions

Open Discussion



 How do other participants set goals?

How do you determine your goals?

ENERGY STAR Tools



- Portfolio Manager
- Delta Score Estimator
- Networking
- ENERGY STAR Milestones... (coming soon)

Upcoming Networking Opportunities

- Monthly Web Conferences
- Networking Meetings



Thanks for participating!