From: Sent:

Subject:

Sidney Hecht [smh9u@virginia.edu] Wednesday, August 11, 2004 8:09 PM efast2@dol.gov

To:

5500EZ

I have spent one hour attempting to either print a 5500EZ form, or fill it out electronically online. Having been unable to accomplish either (although I could readily gain access to pdf files which indicated that they were not to be used for filing), I was forced to spend 20 minutes on the 'phone to the IRS to request the mailing of hard copy.

I am glad to know that this new system is saving the taxpayers money. However, I have spent more time trying to deal with this improved system tonight than I have spent totally for the last five years in filling out and submitting the forms that used to be mailed as a matter of routine.

Thanks for the opportunity to comment on your splendid new system.

Yours in service to the IRS,

Sidney Hecht