## Domestic Operations Directorate Regulation and Product Management Division



Mark Phillips is the Acting Chief of the Regulation and Product Management Division (RPM) within the Domestic Operations Directorate. The RPM Division coordinates and manages regulations and policy for the Domestic Operations Directorate and serves as the point-of-contact for domestic operations on policy and regulatory matters to the Department of Homeland Security, Department of State, Department of Justice and other governmental agencies.

The Regulation and Product Management Division is responsible for:

- o coordinating and managing of regulatory and policy products and related initiatives
- defining, planning, and managing policy development teams and integrating strategies among related programs and offices
- o translating laws into regulations and agency-wide policy guidance
- o coordinating program policy review and pertinent USCIS initiatives
- working with USCIS operational units to assist in administering the law, clarifying processing issues and providing customer information
- o acting as the USCIS representative to other agencies interested in immigration program and policy issues
- o conducting liaison with non-governmental agencies and professional organizations as part of USCIS policy formulation development efforts

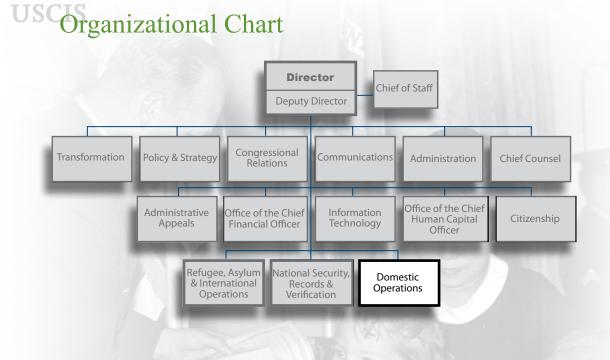
The Regulation and Product Management Division is composed of three branches.

The **Family Immigration and Humanitarian Programs Branch** is responsible for developing and managing programs, regulations and policies related to Family-Based Immigration, including Special Immigrant Juveniles, K & V visas and Victims of Crime (U visas) and Human Trafficking (T visas).

The **Residence and Admissibility Programs Branch** is responsible for developing and managing programs, regulations, products and policies related to Adjustment of Status applications, Foreign Residence, National Interest, Civil Surgeons and Medical Waivers, Material Support Exemptions and Affidavits of Support. The **Policy Coordination and Special Programs Branch** is responsible for developing and managing programs, regulations, products, policies and coordinating activities related to Employment Authorization and Advance Parole, Fee Waivers, Requests for Evidence and acts as the general liaison with the Office of the USCIS Executive Secretariat, the USCIS Office of Chief Counsel, Department of Homeland Security headquarters and other department entities.



U.S. military naturalization ceremony, Fort Bliss, TX



## **Regulation and Product Management Division**

