

TC 21

CONSUMER PRODUCT INCIDENT REPORT

Region: WESTERN

1. NAME OF RESPONDENT Tammy Kolesar		2. PHONE NO. (HOME) (WORK) 918-429-0015 none	
3. STREET ADDRESS 1401 E. Kiowa		4. CITY McAlester	STATE ZIP CODE OK 74501

5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES  
 Baking dish with meat inside was in oven set at 350 degrees for 20 minutes when it shattered into 4" long pieces to slivers; consumer opened oven door and glass propelled into kitchen and landed in a 3' radius. Consumer turned off oven and could still hear glass pieces shattering inside oven for an hour after the incident.  
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6. DATE OF INCIDENTS 11/2/96	7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX AND DESCRIBE INJURY: 0 Y/N none	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME RELATIONSHIP none none
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9. DESCRIPTION OF PRODUCT 11" x 9" glass baking dish	10. BRAND NAME Anchor Hocking
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11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE Anchor Hocking Glass Co. P.O. Box 600 Lancaster, OH 73130-0600 unknown unknown	12. MODEL, SERIAL NUMBERS unknown	13. DEALER'S NAME, ADDRESS & PHONE Walmart unknown McAlester, OK 00000 unknown
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14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES x NO IF YES, BEFORE OR AFTER THE INCIDENT? after DESCRIBE: damaged: see narrative	15. PRODUCT PURCHASED NEW x USED DATE PURCHASED 1996 AGE 6 mos.	16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: unknown
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17. HAVE YOU CONTACTED THE MANUFACTURER? YES NO x IF NOT, DO YOU PLAN TO CONTACT THEM? YES NO x OTHER?	18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES x NO
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FOR ADMINISTRATION USE		
20. DATE RECEIVED 11/05/96	21. RECEIVED BY (NAME & OFFICE) dec/HL	22. DOCUMENT NO. H96B026A
23. FOLLOW-UP ACTION	24. PRODUCT CODE(S) 0461	
25. DISTRIBUTION	ENDORSER'S NAME & TITLE CCH 11/5/1996	

2/7/97  
 MPR/PRVLR  
 No Comments made  
 Comments attached  
 Decisions/Revisions  
 Firm has not requested  
 further notes

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H96B0026A

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Narrative Continued

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11/5/96 Consumer called and explained incident to dealer's rep. (name unknown), who told consumer to call manufacturer.

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CPSC Source: TEL

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