

(2) CU

CONSUMER PRODUCT INCIDENT REPORT

CONFIDENTIAL

2-434

1. NAME OF RESPONDENT XXXXXXXXXX	2. PHONE NO. (HOME) WORK 912-242- XXXXXX 912-247-0118
3. STREET ADDRESS Windover Rd.	4. CITY STATE ZIP CODE Valdosta GA 31602

(15) JH FYI

5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES (USE 2ND PGE IF NEEDED)
Consumer was baking chicken in dish at 375 degrees for 35 minutes when consumer heard a loud noise. Consumer found dish shattered into jagged pieces ranging in size from 3" long, 1" wide to slivers. Consumer used dish as instructed.

6/2/90 Consumer called dealer spoke to assistant manager (person's name unknown) and was told to bring dish to dealer and -continued-

6. DATE OF INCIDENT(S) 7/2/90	7. IF INJURY OR NEAR MISS, OBTAIN AGE 0 YR SEX N AND DESCRIBE INJURY: none	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME none RELATIONSHIP none
9. DESCRIPTION OF PRODUCT quart rectangular glass baking dish		10. BRAND NAME Anchor Hocking

11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE Anchor Hocking unknown Cincinnati, OH 43130 TEL: unknown unknown unknown unknown unknown	12. MODEL, SERIAL NUMBERS M1040
13. DEALER'S NAME, ADDRESS & PHONE Walmart 1200 N St. Augustine Rd. Valdosta, GA 31602 912-244-5244	

14. WAS THE PRODUCT DAMAGED, REPAIRED OR DEFECTIFIED? YES x NO IF YES, BEFORE AFTER THE INCIDENT? AFTER DESCRIBE: damaged, glass baking dish shattered.	15. PRODUCT PURCHASED NEW x USED DATE PURCHASED 12/89 AGE 7 mo.
16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: see narrative	

17. HAVE YOU CONTACTED THE MANUFACTURER? YES NO x NOT, DO YOU PLAN TO CONTACT THEM? YES x NO OTHER?	18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES NO x
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20. DATE RECEIVED 07/03/90	21. RECEIVED BY (NAME & OFFICE) 12/5/90 No comments made Comments attached Excisions/Revisions Firm has no requests further notice EDS JUL 9 1990		22. DOCUMENT NO. H070011A0
23. FOLLOW-UP ACTION MFR/PR/WRK NOTIFIED	24. PRODUCT CODE(S) 0461		25. DISTRIBUTION
26. ENDORSER'S NAME & TITLE KML JH			

25/01

KML JH

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H070011A0

dealer would send dish to manufacturer for inspection. Consumer plans to let dealer look at dish, but is unsure if she will give dish to dealer. Consumer took pictures of dish.

Warning: "Caution: Failure to follow instructions could cause immediate breakage or breakage at a later date for no apparent reason which may result in personal injury or property damage."

Consumer wants dish investigated.

Consumer found CPSC hotline telephone number in a public library directory (name of directory unknown) to file this complaint.

EPDS JUL 9 1990

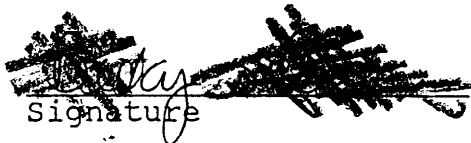
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If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

I would like to be kept abreast of the investigation in this matter. I feel that this product could be hazardous to others. I appreciate you looking into the situation.

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.


Signature

8-7-90
Date

I request that you do not release my name.

You may release my name to the manufacturer but I request that you not release it to the general public.

You may release my name to the manufacturer and to the public.