

CW 7c-21

FOR OFFICIAL USE ONLY SP  
CH 82

CONSUMER PRODUCT INCIDENT REPORT

1. NAME OF RESPONDENT Marcia Brothers 03 SEP 1991

2. PHONE NO. (HOME) 919-571-7696 none WORK

3. STREET ADDRESS 3421 Huckabay Circle

4. CITY Raleigh STATE NC ZIP CODE 27612

5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES (USE 2ND PGE IF NEEDED)  
 Daughter was heating up breadsticks in baking pan in oven at 400 degrees for 10 minutes. Daughter took pan out of oven with a potholder and placed it on range top. Pan made a loud crackling sound and pan shattered into jagged pieces about 6" long to slivers and landed 3" to 4" across range top. Daughter was not injured.

Clear glass baking pan is 8" x 11.5" x 2". -cont-

6. DATE OF INCIDENTS 8/26/91

7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX AND DESCRIBE INJURY:  
 17 YR/F none

8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME AND RELATIONSHIP  
 Lori Clarke daughter

9. DESCRIPTION OF PRODUCT glass baking pan

10. BRAND NAME Anchor Hocking

11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE  
 Anchor Hocking  
 unknown  
 unknown  
 unknown  
 unknown  
 unknown

12. MODEL, SERIAL NUMBERS none

13. DEALER'S NAME, ADDRESS & PHONE  
 Walmart  
 unknown  
 Huntsville, AL zip unknown  
 unknown

14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES x NO IF YES, BEFORE OR AFTER THE INCIDENT? after DESCRIBE:  
 damaged  
 see narrative

15. PRODUCT PURCHASED NEW x USED DATE PURCHASED 1990 AGE 1 yr.

16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: oven and microwave safe

17. HAVE YOU CONTACTED THE MANUFACTURER? YES NO x IF NOT, DO YOU PLAN TO CONTACT THEM? YES x NO OTHER?

18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION

19. MAY WE USE YOUR NAME WITH THIS REPORT? YES x NO

FOR ADMINISTRATION USE

20. DATE RECEIVED 08/27/91

21. RECEIVED BY (NAME & OFFICE) [Signature] sch/h1

22. DOCUMENT NO. H180134A0

23. FOLLOW-UP ACTION

24. PRODUCT CODE(S) 0266 / 0461

25. DISTRIBUTION MFR/PRVLR [Signature]

26. ENDORSER'S NAME & TITLE [Signature] 29 AUG 1991

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If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

Daughter ran away and pan exploded again  
10 - 15 seconds later.

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.

RECEIVED

91 SEP 16 P 3:00

Maryann Brothers  
Signature

Sept 12, 1991  
Date

I request that you do not release my name.

You may release my name to the manufacturer but I request that you not release it to the general public.

You may release my name to the manufacturer and to the public.

03 SEP 1991