

U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, D.C. 20207

December 8, 1997

Mr. Sam Cristy Editor - Product Safety Letter Washington Business Information 1117 North 19th Street Arlington, VA 22209-1798



Re: FOIA Request S710111C: Shindaiva, Inc., Model 300S Chain Saw, Model ED-45 Back Pack Blower Recall / CPSC File RP960077

Dear Mr. Cristy:

Thank you for your Freedom of Information Act (FOIA) request seeking information from the Commission. The records from the Commission files responsive to your request have been processed and copies are enclosed. The enclosed records include file information generated by the Commission itself or its contractors for regulatory or enforcement purposes. These records are in file RP960077 and are identified as memoranda, correspondence, notes and documents. The Commission has established management systems under which supervisors are responsible for reviewing the work of their employees or contractors. The file information materials are final and have been prepared and accepted by the Commission's staff under such review systems. The Commission believes that it has taken reasonable steps to assure the accuracy of the information.

Processing this request, performing the file searches and preparing the information, cost the Commission \$60.00. In this instance, we have decided to waive all of the charges. Thank you for your interest in consumer product safety.

Sincerely,

Todd A. Stevenson
Deputy Secretary and
Freedom of Information Officer
Office of the Secretary

Enclosures

SHINDAINA PP 960077

MEMORANDUM OF
TELEPHONE
CALL

DATE: *11-9-96* TIME:

NAME AND	TITLE:	Sie Meyer	,
FIRM:	`	Shindowa	
TELEPHONE	(503)	692-3070	
SUBJECT:		•	

- regusted cust scher still - she will seno in A couple Days.

MFR/PRVLBR MOTIFIED

No Comments affaction

Comments affaction

Excisions/Revisions

Firm has not requested

further notice





U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, D.C. 20207

OFFICE OF COMPLIANCE

Division of Corrective Actions Tel: 301-504-0608 Fax: 301-504-0359

Certified Mail

2 8 MAR 1996

Michael F. Breitbach Director, Operations and Administration Shindaiwa, Inc. 11975 S.W. Herman Road P.O. Box 1090 Tualatin, OR 97062

Re:

CPSC RP960077

Shindaiwa, Inc.

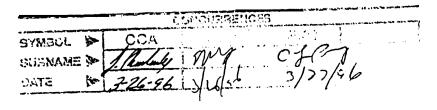
Model 300S Chain Saw, Model EB-45 Back Pack Blower

Dear Mr.Breitbach:

Thank you for your report of January 25, 1996, under section 15(b) of the Consumer Product Safety Act, as amended (CPSA), 15 U.S.C. § 2064(b), and for promptly initiating a corrective action plan to address the reported problem. In your report you identified a fuel leak problem with both the Shindaiwa model 300S chain saw, and the model EB-45 back p a c k b l o w e r.

To address the-problem, the firm has agreed to take the following action:

- 1. Fax communication to all Shindaiwa distributors and letters to all Shindaiwa dealers.
- **2.** Letters to all registered owners of both the **300S** chain saw and EB-45 back pack blower.
- 3, Nationwide press release issued in cooperation with CPSC to announce the recall.
- **4.** Store posters distributed to Shindaiwa dealers.
- 5. Replacement of all fuel tanks in Shindaiwa's inventory and replacement of fuel tanks returned by consumers with a redesigned tank which prevents fuel leaks.





The staff of the Office of Compliance of the U.S. Consumer Product Safety Commission has reviewed the actions submitted by Shindaiwa. Acting under delegation from the **Commission**, the **staff** has accepted the plan as adequate.

Please continue the corrective actions implemented and initiate any others contained in the plan accepted by the staff. The Division of Corrective Actions will be monitoring the firm's corrective action plan Please submit monthly progress reports of the recall, using the enclosed form, to **Tina** Adeyeye, U.S. Consumer Product Safety Commission, Division of Corrective Actions, 4330 East West Highway, Room 613, Washington, D.C. 20207-0001 by the first of each month or fax to (301)504-0359. If you have any questions, please contact **Tina** on (301)504-0608 extension 1223. Please reference the CPSC file number in your response,

The Division of Corrective Actions will evaluate the effectiveness of the plan. The staff could seek broader corrective action if the corrective action plan does not prove effective.

If the firm receives or learns of any information concerning other incidents or injuries, or information affecting the scope, prevalence or seriousness of the defect or hazard, it must report that information to this Division immediately. Additionally, if the firm receives information which might indicate that its corrective actions are not satisfactory in eliminating the defect or hazard or that the effectiveness of the corrective action program is less than has been anticipated, it must report that information to this Division immediately.

When the **firm** determines the corrective action plan has been implemented to the best of its ability and as many products as possible have been removed from the marketplace, it may submit a **final** progress report, referencing the file number, and request that the file be closed. At that time the staff will review the plan's progress and decide whether the file should be closed.

Section 6(b)(1) requires the Commission to give notice thirty days in advance of the intended disclosure of information that identifies the manufacturer or private labeler of a product. The staff is enclosing a summary of the corrective action plan. The Commission publishes a list of product recalls and other corrective actions initiated by firms in an Annual Report to Congress. This information is also occasionally used in lists for specific product categories. This letter gives the firm its opportunity under section 6(b)(1) of the Consumer Product Safety Act (CPSA), 15 U.S.C. § 2055(b)(l), and 16 C.F.R. Part 1101, to comment on the accuracy of the information.

The staff has made every effort to assure that the enclosed information is accurate. If, however, the firm believes that the information is not accurate, please send comments to John Shumlansky. The firm's comments must be received within twenty-three calendar days of your receipt of this certified letter if they are to be considered. Please include with any

Page 3 RP960049

comments specific information to support any claim that the information is not accurate. If the Commission decides to disclose the information, unchanged, over any accuracy objections, it will give the firm ten (10) working days notice, as required by section 6(b)(2) of the CPSA, 15 U.S.C.§ 2055(b)(2)...

Thank you for your continued cooperation in this matter. If you have any questions, please contact John **Shumlansky** on (301) 504-0608 extension 1366.

Sincerely yours,

Marc J. Schoem Director Division of Corrective Actions

Enclosures:

Progress Report Form Corrective Action Summary

cc: Consumer Product Safety Commission
Western Regional Center
600 Harrison Street
Room 245
San Francisco, CA 24107-1370



Page 4 RP960049

> Voluntary Corrective Action Plans Under Section 15 of the Consumer Product Safety Act and Section 15 of the Federal Hazardous Substances Act

The following is a list of voluntary corrective action plans recently accepted by the Commission (or the staff acting under authority delegated by the Commission). A firm's taking corrective action does not constitute admission by the firm that a substantial product hazard exists.

Space does not permit the staff to give a complete list of the specific model numbers of the products involved in each of these corrective actions. Consumers who believe that they have a product affected by one of these actions should follow the instructions given in this list or contact either the manufacturer or the Commission to determine if their product is one of those affected.



Voluntary Corrective Action Plans Under Section 15 of the Consumer Product Safety Act and Section 15 of the Federal Hazardous Substances Act

DATE	FIRM AND PRODUCT	ALLEGED HAZARD	REMEDY
00/00	Shindaiwa, Inc. Tualatin, OR	Chemical burn or fire hazard from a fuel leak	Return to a Shindaiwa authorized service center for replacment of the fuel tank
	Model EB-45 Gas Powered Back Pack Blower, and Model 3005 Chain Saw		

News from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

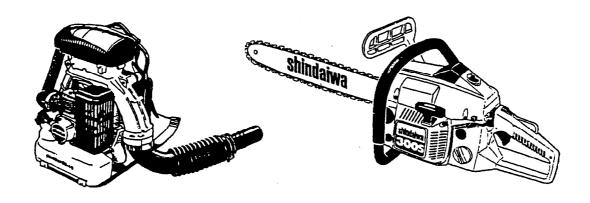
Washington, D.C. 20207

For Immediate Release March 27, 1996 Release # 96-087 Contact: Kate Premo (301) 504-0580 Ext. 1187

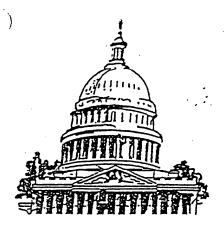
CPSC, SHINDAIWA ANNOUNCE RECALL OF BACKPACK BLOWERS AND CHAIN SAWS

WASHINGTON, DC. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Shindaiwa Inc. of Tualatin, Ore., is announcing the recall of approximately 18,500 Shindaiwa model EB-45 backpack blowers, and 4,970 Shindaiwa model 300S chain saws. The tools' fuel tanks could leak, presenting a possible chemical bum or fire hazard. Shindaiwa is not aware of any injuries involving these products.

The red blower is mounted on a black metal backpack frame with shoulder straps, black blower tubes, and a white fuel tank with "Shindaiwa . . . model number EB-45" printed in the center. The red chain saw has a gray guide bar and "model number 300S" printed on the pull-start housing.



Authorized Shindaiwa dealers nationwide sold these tools from April 1992 to June 1995. The backpack blowers sold for approximately \$430 each and the' chain saw for approximately \$300 each.



U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, DC 20207

OFFICE OF COM	PLIANCE		DIVISION OF CORRECTIVE ACTIONS
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FAX #:	503) 692	2-6696	
FROM:	John	Shomlansky	
REMARKS:	Ry081/	Seas press Release	· · · · · · · · · · · · · · · · · · ·

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News from

CP3C

· U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, D.C. 20207

For Immediate Release March 27, 1996 **Release #** 96-088 Contact: Kate Premo (301) 504-0580 Ext. 1187

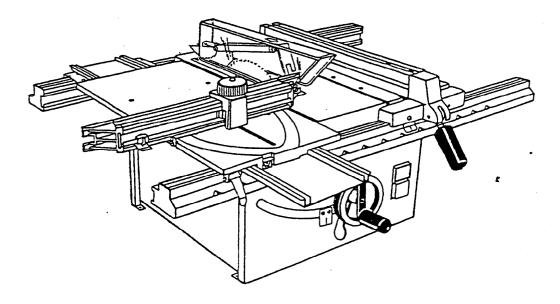
CPSC, RYOBI AND SEARS ANNOUNCE TABLE SAW SWITCH RECALL FOR REPAIR

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Ryobi America Corporation of Anderson, S.C., is announcing a recall to repair approximately 150,000 lo-inch table saws. On some saws, the power switch lock-off mechanism may not work, and as a result, children and others who should not have access to the saw could be injured by the moving blade.

Ryobi has not received reports of any injuries associated with this problem.

All table saws which may have this problem have large rectangular ON/OFF buttons. In order to turn the saw on, a switch lock-off key (referred to in the owner's manual as a key plate) must be in place around the ON button. In some cases, if the OFF button is not completely depressed, consumers may be able to restart the table saw without the key. As a result, consumers could be accidentally cut or injured.

The saws, 'weighing 75 pounds each, have a lo-inch blade and a sliding miter table. The table saws were sold under the brand names and model numbers "Ryobi BT3000" and "Sears Craftsman Model 3 15.22 185."



Various home centers and hardware stores sold the Ryobi saws nationwide starting in May 1991. Sears stores sold the Craftsman saws nationwide starting in July 1994. Both table saws sold for approximately \$400 to \$600 each.

The table saws have a serial number located on a data plate on the right side of the saw. Consumers who own Ryobi BT3000 10-Inch Table Saws with serial numbers ending in four digits lower than 9608 or Sears Craftsman Model 3 15.22185 10-Inch Table Saws should call (800) 867-9624 immediately with the serial number of their saw. Replacement switches will be installed without charge. Consumers are also encouraged to confirm full release of the ON button when removing their "lock-off key" and to always remove the plug from its power source when the table saw is not in use.

The U.S. Consumer Product Safety Commission protects the public from the unreasonable risk of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury and for information on CPSC's fax-on-demand service, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 63843270. To order a press release through fax-on-demand, call (301) 504-005 1 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information via Internet gopher services at cpsc.gov or report product hazards to info@cpsc.gov.

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u.s. CONSUMER PRODUCT SAFEJ-Y COMMISSION WASHINGTON, DC 20207

OFFICE OF COMPLIANCE CONFIRMATION COPY TO FOLLOW BY U.S. MAIL FAX TRANSMISSION ONLY DATE: 3125194 PAGES TRANSMITTED 2 + cover TO: Sue Meyen TITLE: OFFICE: Shin axius FAX #: (503) 692-6696 FROM: Tom Shundary REMARKS: Page Meyen The shin axius FROM: The shin axius The shin axius FROM: The shin axius F

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U.S. CONSUMER PRODUCT SAFETY COMMISSION

OFFICE OF INFORMATION AND PUBLIC AFFAIRS .

WASHINGTON, D.C. 20207

FOR IMMEDIATE RELEASE 1996 Release # 96 CONTACT: (301) **504-0580** Est.

DRAFT

CPSC, SHINDAIWA ANNOUNCE RECALL OF BACKPACK BLOWERS AND CHAIN'SAWS

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Shindaiwa Inc. of Tualatin., Ore., is announcing the recall of approximately 18.500 Shindaiwa model EB-45 backpack blowers, and 4,970 Shindaiwa model 300S chain saws. The tool's fuel tanks could leak, presenting a possible chemical burn or fire hazard. Shindaiwa is not aware of any injuries involving these products.

The red blower is mounted on a black metal backpack frame with shoulder straps. black blower tubes, and a white fuel tank with "Shindaiwa . . . model number EB-45" printed in the center. The red chain saw. has a gray guide bar and "model number 300S" printed on the pull-start housing.

LINE DRAWING

Authorized Shindaiwa dealers nationwide sold these tools from April 1992 to June 1995. The backpack blowers sold for approximately \$430 each and the chain saw for approximately \$300 each.

Consumers who own the recalled backpack blowers or chain saws should stop using them immediately and return them to any authorized Shindaiwa servicing dealer. The backpack blower and chain saw will be fitted with a redesigned fuel tank at no charge. For more information, consumers should call Shindaiwa toll-free at (800) 5X-7733.

Shindaiwa is conducting this recall to prevent the possibility of injury.

The U.S. Consumer Product Safety Commission protects the public from the unreasonable risk of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury and for information on CPSC's fas-on-demand service. call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (SOO) 638-8270. To order a press release through fax-on-demand, call (301) 504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information via Internet gopher services at cpsc.gov or report product hazards to into@cpsc.gov.

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U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, DC 20207

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OFFICE OF COMPLIANCE

TO CPSC-Compliance



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U.S. CONSUMER PRODUCT SAFETY COMMISSION OFFICE OF INFORMATION AND PUBLIC AFFAIRS WASHINGTON, D.C.

FOR IMMEDIATE RELEASE 1996

CONTACT: (301) 504-0580 Ext.

Release # 94

CPSC, SHINDAIWA ANNOUNCE RECALL OF BACKPACK BLOWERS AND CHAIN SAWS

WASHINGTON. D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Shindaiwa Inc. of Tualatin, Ore, is announcing the red of approximately 18,500 Shindaiwa model \$345 backpack blowers, and 4.970 Shindaiwa model 300S chain saws The tool's fuel tanks could leak, presenting a possible chemical burn or fire barner. Shindaiwa is not aware of any injuries involving these products.

The red blower is mounted on a black metal backless frame with stabilier straps, monet number 6" printed in black blower tubes, and a white fuel tank with daiwa noder simber 3008" printed on the the center. The red chain saw has a gray guide and pull-start housing.

LINE DRAWING

suide bar (2 words)

Authorized Shindaiwa dealers nationwide sold these tools from April 1992 to June 1995. The back pack blowers sold for approximately \$430 each and the chain saw for approximately \$300 each.

Consumers who own the recalled back pack blowers or chain saws should stop using them immediately and return them to any authorized Shindaiwa servicing dealer. The backpack blower and chain saw will be fitted with a redesigned fuel tank at no charge. For more information, consumers should call Shindaiwa toll-free at (800) 521-7733.

Shindaiwa is conducting this recall to prevent the possibility of injury.

The U.S. Consumer Product Safety Commission protects the public from the unreasonable risk of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury and for information on CPSC's fax-on-demand service, call CPSC's botline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. To order a press release through fax-on-demand, call (301) 504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information via Internet gopher services at case gov or report product hazards to info@cpsc.gov.

N EWS from CPSC

U.S. CONSUMER PRODUCT SAFETY COMMISSION

OFFICE OF INFORMATION AND PUBLIC AFFAIRS

WASHINGTON, D.C.

20207

FOR IMMEDIATE RELEASE 1996 Release # 96

CONTACT: (301) 504-0580 Ext.

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The red blower is mounted on a black metal backpack frame with shoulder straps, black blower tubes, and a white fuel tank with should number \$345" printed in the center. The red chain saw has a gray guide at and model number 300S" printed on the pull-start housing.

LINEDRAWI

Authorized Shindaiwa dealers nationwide sold these tools from April 1992 to June 1995. The back pack blowers sold for approximately \$430 each and the chain saw for approximately \$300 each

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U.S. CONSUMER **PRODUCT** SAFETY COMMISSION WASHINGTON, DC 20207

OFFICE OF COMPLIANCE

Tel: 301-604-0608

Tel: 301-604-0608

DATE: 1966 PAGES TRANSMITTED 1+ cover

To: Michael Breitbach

TITLE: Director, Operations and Admin.

OFFICE: Shindard

FAX #: (503) 692-6696

Confirmation copy to follow & U.S. Mail

Fax Transmission Only

FROM: John Physical Agricult and Comments

REMARKS: Please Review and provide and Comments

To aux Revisions I the Page Relater Thank Y.

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DIVISION OF

NEWS from CPSC

U.S. CONSUMER PRODUCT SAFETY COMMISSION

OFFICE OF INFORMATION AND PUBLIC AFFAIRS

WASHINGTON, D.C.

20207

FOR IMMEDIATE RELEASE 1996 Release # 96

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LINE DRAM/ING

Authorized Shindaiwa dealers nationwide sold these tools **from** MONTH, YEAR to **MONTH,** YEAR. The back pack blowers sold for approximately HOW MUCH each and the chain saw for approximately HOW MUCH each.

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Shindaiwa is conducting this recall to prevent the possibility of injury.

The U.S. Consumer Product Safety Commission protects the public from the unreasonable risk of injury or death **from** 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a **product-related injury** and for information on CPSC's fax-on-demand service, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at **(800)** 638-8270. To order a press release through fax-on-demand, call (301) 504-005 1 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information via Internet gopher services at cpsc.gov or report product hazards to **info@cpsc.gov.**

SENDER: • Complete items 1 and or 2 for additional services. • Complete items 3 4a & b. • Print your name and oddress on the reverse of this form so that we can return this card to you. • Attach this form to the front of the mailpiece, or on the back if space does not permit. • Write "Return Receipt Requested" on the mailpiece below the article number. • The Return Receipt will show to whom the article was delivered and the date delivered.	extra extra seint
3. Article Addressed to: 4a. Article Number	—
Michael F. Breitbach Director, operations and Administration Registered Shindaiwa, Inc. 11975 SW Herman Road PO Box 1090 Tualatin, OR 97062 Service Type Insured Certified Express Mail Return Receip Merchandise Date of Delivery 71 / 91	you for using Return
5. Signature (Addressee) 8. Addressee's Address (Only if requand fee is paid) 6. Signature (Agent)	Thank Thank
PS Form 3811, December 1991 *U.S. GPO: 1993-352-714 DOMESTIC RETURN R	EIPT

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SHINDAIWA INC.

SUE MEYER **EXECUTIVE SECRETARY** 11975 S.W. HERMAN ROAD TUALATIN, OR 97062

> TELEPHONE (503) 692-3070 Fax (503) 692-6696 DIRECT LINE (503) 691-4641

VIA FAX

Date:

March 12, 1996

To:

John Shumlansky, CPSC

From: Sue Meyer

Subject:

Revised Documents for EB-45 and 300\$ Recall

John, as we discussed on the phone this morning, following are copies of documents to complete these two recalls:

Fax communication to Distributors

Letter to Dealers

Parts Revisions Nos. PR-114 (2 page), PR- 142 for the EB-45 blower and PR-126R for the 300S chain saw

Letter to EB-45 Registered Owner

Letter to 300S Registered Owner

Copy of 12" x 18" poster to be displayed in Dealer's shop

Inventory Disposition Certification form to be completed by distributors and dealers

Copy of Press Release (as discussed, to be released on the date provided by

Shindaiwa Inc. early next week)

Two line drawings for use in the Press Release

Sorry for the delay in getting these revised forms to you. We have spent a great deal of time getting input from the proper people in order to make the documents as accurate as well as clear and understandable as possible. I will send the full packet UPS Next Day Air today.

As we discussed, you will be letting me know by return if these documents are acceptable to the CPSC so, we can proceed with printing.

Sincerely

ue Meyer

c: Mike Breitbach



11975 S.W. Herman Road P.O. Box 1090 Tualatin, Oregon 97062 Phone 503 692-3070 FAX 503 692-6696

DISTRIBUTOR COMMUNICATION VIA FAX

March 12, 1996

To: All Distributors From: Pete Fernald

Technical Services Manager

Re: **EB-45 Product Recall**

300S Product Recall-Extension of August 1993 Recall

shindaiwa

In cooperation with the Consumer Product Safety Commission, we are recalling two Shindaiwa units due to possible fuel tank problems. First, the EB-45 blower has a potential leak on the rear side of the fuel tank. Additionally, the model 300S chain saw has a potential leak in its fuel tank. The 300S recall is a continuation of an earlier recall in August 1993.

Enclosed are copies of important documents regarding these two recalls. Please carefully read these documents and ensure that the appropriate people in your organization (sales, inside sales, and technical people, etc.) also have copies and are **fully** informed.

- I. Letter to dealers regarding the product recall
- 2. Copies of Parts Revisions Nos. PR-114 and PR-142 for the model EB-45 and PR-126R for model 300S
- 3. Letters to both EB-45 and 300S registered owners announcing the recall
- 4. Copy of a 12" x 18" poster to be placed in a visible location in the dealer's s h o p
- 5. Inventory Disposition Certification form. Distributors will process warranty claims as described in the letter to dealers, including completion of the Inventory Disposition Certification form.

Thanks in advance for your assistance. If you have any questions, please contact your Technical Services Representative at 1--800-52 1-7733.

Pete Femald

Attachments





11975 S.W. Herman Road P.O. Box 1090 Tualatin, Oregon 97062 Phone 503 692-3070 FAX 503 692-6696

WARNING!

IMPORTANT SAFETY NOTICE

March 12, 1996

shindaiwa

Dear Shindaiwa Dealer:

In cooperation with the U.S. Consumer Product Safety Commission, Shindaiwa is requesting that you take the following actions to minimize potential hazard from fuel tank leakage on the EB-45 backpack blower and the 300S chain saw. We are sending notification to registered owners to return affected units to their nearest dealer for inspection and possible fuel tank replacement at no charge to the owner.

EB45

- 1. Remove tank and perform a visual inspection of EB-45 units within **Serial No. 2039911 to 4058110**. Focus on **front** and rear bracket areas for signs of leakage.
- 2. Verify that improved **front** brackets have been installed per PR-114.
- 3. If no leakage is detected, the old tank can be reused provided you inspect the rear mounting bracket for rough edges and file smooth. However, if the vinyl cushion (P/N 7002985 130) has been damaged or is otherwise unusable, replace the complete tank and cushion with the full improved tank assembly per PR-142.
- 4. If there are obvious signs of wear or leakage on the tank, replace with new tank assembly per PR- 142.
- 5. Destroy all previous versions of the fuel tank in spare parts and wholetoods inventories. Complete. the Inventory Disposition Certification form attached. Process these as warranty along with recall units. Multiple units can be processed on the same claim. as long as all serial numbers are listed and the claim lists exactly the same part numbers for each unit listed.

300S

1. Inspect all 300S chain saws per PR-126R with the newly extended **Serial No.** range 2056736 to 3066305 (previous range was 2055086 to 2056735).



We have attached the following important information to assist in this recall:

- Parts Revisions PR-114 and PR-142 for the model EB-45 and PR-126R for model 300S. Both contain fuel tank improvements and important changes in the affected serial numbers.
- 2. Copies of letters to both EB-45 and 300S registered owners
- 3. **A warning sign. This must be displayed in a publicly visible location** in your place of business. It is to be posted immediately and maintained in place through September 30, 1996.
- 4. Inventory Disposition Certification form

During the period of this recall, you may be visited by a representative of the Consumer Product Safety Commission. They will be doing spot checks of Shindaiwa dealers to measure the effectiveness of this effort.

Thank you in advance for your cooperation. You are a valued customer and we appreciate your business. If you need further information or assistance, please contact your Shindaiwa distributor.

Sincerely,

Pete Femald Technical Services Manager

Attachments





SERVICE AND ENGINEERING BULLETIN

BULLETIN No.: PR-114

(page 1 of <u>2</u> pages)

SUBJECT: PARTS REVISION

DATE: 0 1 /10/93

MODELS AFFECTED: EB-45

- DESCRIPTION: Fuel Tank Mounting

REASON FOR CHANGE: Possible tank failures resulting from metal bracket comers contacting tanks.

INTERCHANGEABILITY: NONE (Do Not Use Old Parts)

REVISION DATE: 07/13/92

SERIAL NUMBERS:' 0028891-2039910 (Units'203991 1 & after will feature these parts).

Details of change: New tank holder is offset approx. 3/16" to accomodate larger (captive) rubber cushion. Slotted-head fastening is replaced by an allen-head screw.



7002945130 Tank Cushion **New-Style Brackets & Cushions** 1) on (new) er (new) w (new) 909-157 SHINDAIWA INC., P.O. BOX 1090, TUALATIN, UNEGUN



Note: Tank failures from old-style brackets may result from "cocking" brackets against the tank shell during assembly, and the new-style brackets should be installed on inventoried units during dealer set-up. Any suspect tank(s) should be inspected/pressure-tested for cracks during bracket replacement, with special attention given to potential leakage at the tank mounting areas. When both tank and brackets are to be replaced on the same unit, they may be ordered as an assembly under (temporary) p/n 99909-I 53. Note that stabilizing a tank on an older or high-time unit may also require the (non-warranty) replacement of p/n 70029-85130 Tank Cushion.

Claims: Bracket replacement claims should be submitted on a Shindaiwa warranty form.

- *Multiple claims may be listed on one form.
- •Serial numbers must be provided for each EB-45 listed.
- Claims submitted without serial number documentation will be returned.
- •A labor rate of .1-hour will be paid for each set of brackets replaced.

leaking tanks may be replaced under a normal warranty claim, and defective tanks are to be destroyed. Dealers are requested to exchange <u>all</u> old-style brackets through their distributors. Shindaiwa will replace distributor-level inventory of old-style brackets and cushions on an exchange basis.

	New P/N	Old P/N
Tank Holder	70029-86111	70029-861 10
Cushion	70029-86121	70029-86120
Screw	01020-05 100	11206-05 120
Washer	(obsolete)	72444-l 6150

^{*}Complete bracket set only (2-each of above), order p/n 99909-157
*Tank w/bracket set (no hoses or cap included) order p/n99909-153



SHINDAIWA TECHNICAL INFORMATION

Parts Revision No: PR-142

The EB-45 fuel tank has been improved. All replacement fuel tanks in your parts inventory should be replaced with the new part.

The fuel tank material has been changed. The radius at all comers has been increased to reduce stress at the mounting

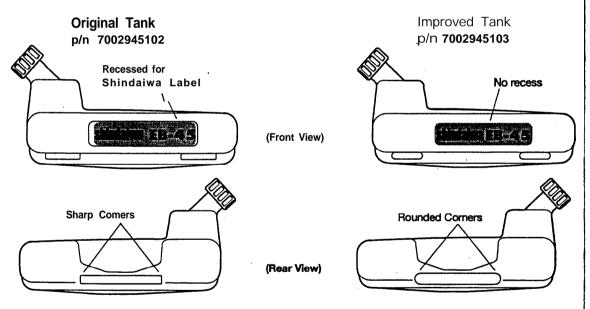
points. Additionally, the recess for the product label has been eliminated. Also, the rear cushion has been improved.

Affected Part Numbers:

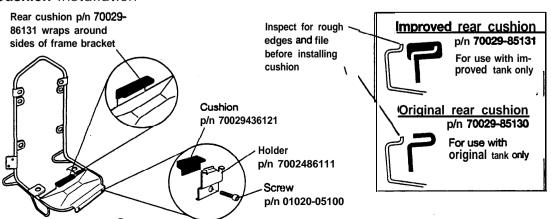
Description Tank and mounting kit. Includes: tank, cap,fuel pickup tube, filter holders, front/rear cushions and screws	<u>Old P/N</u>	<u>New P/N</u>	<u>List Price (2/96)</u>
	99909- 153	99909-301	\$35.00
Tank assembly (now includes cap, fuel tube, filter and rear cushion)	70029-65002	70029-65003	\$30.00
Bare tank only (now includesrear cushion)	70029-85102	70029-85103	\$15.00
Rear cushion	70029-W 30	70029-85131	\$ 1.52
Front cushion'	70029-86121	No change	\$ 2.86
Holder'	70029-66111	No change	\$62

¹ Two-each required: ref. Shindaiwa PR-114: 01/10/93

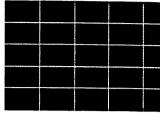
EB-45 Fuel Tank Identification



Cushion Installation



Parts Revision No: PR-142 3/1/96





Subject: EB-45 Fuel tank

Models affected: EB-45 Blower

Description:

Improved fuel tank and rear mounting cushion

Reason for change: Improved tank durabii

Interchangeability:

NONE When upgrading from earlier tank versions, fuel tank and rear cushion must be replaced as an assembly only!

shindaiwa

Shindaiwa, Inc. P.O. Box 1090 Tualatin, Oregon 97062 Telephone 503 692-307 FAX 503 692-6696

SHINDAIWA TECHNICAL INFORMATION

Parts Revision No: PR-126R

Description:

This is an extension of a previous notice regarding fuel tank leakage. The serial number range has been extended from our previous Parts Revision No. PR-126. Fuel tanks must be tested within the new range, as well as any units not tested from the previous range1 (see serial numbers affected).

Details of change:

Tooling has been revised to provide increased durability at seam of handle to prevent potential leakage.

Claims:

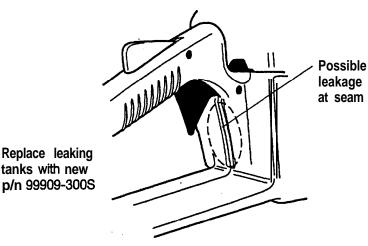
Tank replacement claims should be submitted to Shindaiwa on a standard warranty claim form. Shindaiwa will pay a labor charge of .4 hour for each tank replaced.

Fuel Tank Inspection Procedure:

- 1. Remove the fuel tank assembly as follow:
 - a) For your convenience you may want to remove the front handle (4 fasteners).
 - b) Remove cylinder cover (3 fasteners).
 - c) Disconnect the fuel line at the carburetor.
 - d) Remove the anti-vibe cushion (5 fasteners) and remove the rear handle assembly.

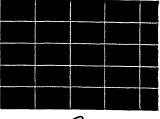
2. To pressure test the fuel tank:

- a) Remove the vent tube and block off the vent opening with a suitable tool. (smooth tapered center punch or drift punch).
- b) Attach a pressure gauge to the fuel line.
- c) Pressurize the tank to 7-8 psi and submerge in water , to check for a leak at the seam indicated in the drawing below.
- d) If a leak is found, replace the rear handle assembly. Do not attempt to repair. Destroy old tanks.



3. If you have any 300S units in new, factory sealed boxes within the serial number range listed, at your option you may either replace the tanks on these units or return them to your Shindaiwa distributor for exchange.

Parts Revision No: PR-126R 3/1/96





Subject:

Extension of affected serial numbers

Models affected:

300S Chain Saw

Description:

Rear handle p/n 72303-33200 is replaced by p/n 99909-300S

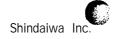


Serial numbers affected:

2056736 to 3066305 (previous range was 2055066 to 2056735)







11975 S.W. Herman Road P.O. Box 1090 Tualatin, Oregon 97062



Phone 503 692-3070 FAX 503 692-6696

WARNING!

IMPORTANT SAFETY NOTICE

March 12, 1996

shindaiwa

Dear Shindaiwa Customer:

Our records show you have purchased a Shindaiwa mode1 EB-45 backpack blower. If the engine serial number of your blower is within the sequence listed below (or if you have any question as to which serial number you have); we request that you immediately contact an authorized Shindaiwa dealer for an inspection and possible replacement of your blower's fuel tank at no charge to you. Some of these tanks may fail, causing a gasoline leak and posing a possible chemical burn or fire hazard.

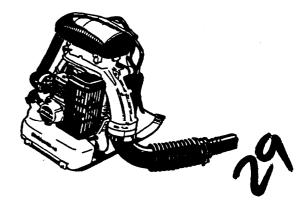
Affected Serial Numbers: 2039911 to 4058110

Your dealer will determine if your unit requires a replacement tank. If so, this will only take a few minutes of your time and will be free of charge.

Thank you in advance for your cooperation; you are a valued customer and we appreciate your business. If you need assistance locating your nearest dealer, call us toll-free at 1-800-521-7733 weekdays from 7 am. to 5 p.m. PST.

Sincerely,

Pete Femald Technical Services Manager







11975 S.W. Herman Road P.O. Box 1090 Tualatin, Oregon 97062 Phone 503 692-3070 FAX 503 692-6696

WARNING!

IMPORTANT SAFETY NOTICE

March 12, 1996

shindaiwa

Dear Shindaiwa Customer:

Our records show you have purchased a Shindaiwa model 300S chain saw. If the engine serial number of your saw is within the sequence listed below (or if you have any question as to which serial number you have), we request that you immediately contact an authorized Shindaiwa dealer for an inspection and possible replacement of your saw's fuel tank at no charge to you. Some of these tanks may fail, causing a gasoline leak and posing a possible chemical burn or fire hazard.

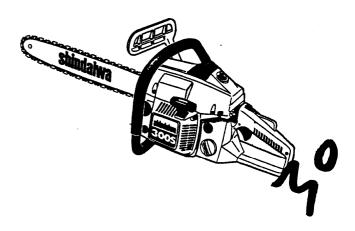
Affected Serial Numbers: 2056736 to 3066305

Your dealer will determine if your unit requires a replacement tank. If so, this will only take a few minutes of your time and will be free of charge.

Thank you in advance for your cooperation; you are a valued customer and we appreciate your business. If you need assistance locating your nearest dealer, call us toll-free at 1-800-521-7733 weekdays from 7 a.m. to 5 p.m. PST.

Sincerely,

Pete Femald Technical Services Manager



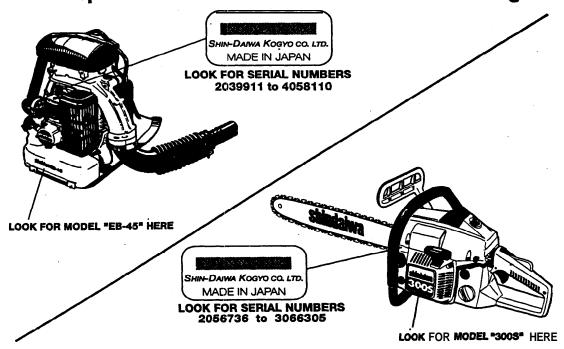


WARNING! IMPORTANT SAFETY NOTICE!

Extension of earlier NOTICE of August 1993

Certain Shindaiwa model EB-45 backpack blowers and model 300S chain saws have defective fuel tanks which may develop a leak, posing a chemical burn or fire hazard.

If you own a model EB-45 or a model 300S within the range of serial numbers listed below and have not had its tank inspected or replaced, please return the unit to your dealer immediately for a free inspection and possible replacement of the unit's fuel tank at no charge.



NOTE= The **original serial** number **range** of2055086 **to** 2056735 has been extended **to** include 2056736 **through** 3066305.

Attention dealer: This notice must be displayed until September 30, 1996

March 7996, Shindaiwa Inc., Tualatin, OR





DISTRIBUTOR/DEALER INVENTORY DISPOSITION CERTIFICATION

	va model EB-45 blower and model
300S chain saw, I	certify that inventory has been
destroyed or rendered unusable as follows:	
EB-45 Fuel Tanks Spare Parts Inventory	Quantity
EB-45 Fuel Tanks from Whole Goods Inventory	Quantity
300S Fuel Tanks Spare Parts Inventory	Quantity
300S Fuel Tanks from Whole Goods Inventory	Quantity
Company Name	
Authorized Signature	
In conjunction with the March 1996 recall of the Shindaiv	
In conjunction with the March 1996 recall of the Shindaiv 300S chain saw, I	
300S chain saw, I	
300S chain saw, I	certify that inventory has been
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US, CONSUMER PRODUCT SAFETY COMMISSION

OFFICE OF INFORMATION AND PUBLIC AFFAIRS

WASHINGTON, D.C.

20207

FOR IMMEDIATE RELEASE

1996

Release #96

CONTACT:

(301) 504-0580 Ext.

CPSC, **SHINDAIWA** ANNOUNCE RECALL **OF BACKPACK BLOWERS AND** CHAIN SAWS

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Shindaiwa Inc. of Tualatin, Ore., is announcing the recall of approximately

18,500 MEMBER Shindaiwa model EB45 backpack blowers, and MEMBER Shindaiwa model 300S chain saws. The tool's fuel tanks could leak, presenting a possible chemical form or fire hazard. Shindaiwa is not aware of any injuries involving these problems.

The red blower is mounted on a black metal back metal back printing with she lider straps, black blower tubes, and a white fuel tank with the daiwa to the number 19945" printed in the center. The red chain saw has a gray hand the pull-start housing.

LINE DRAWN

guide bar

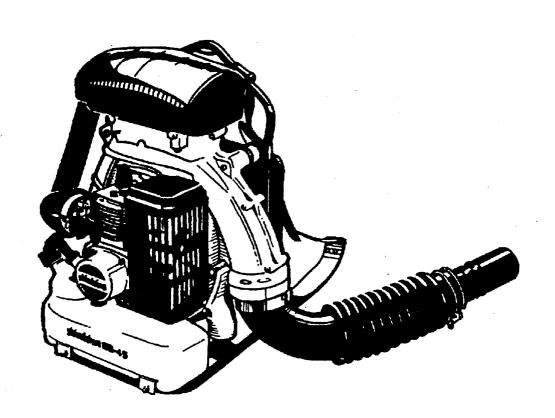
Authorized Shindaiwa dealers nationwide sold these tools from MONTH, YEAR to MONTH, YEAR The back pack blowers sold for approximately HOW MUCH each and the chain saw for approximately HOW MUCH each.

Consumers who own the recalled back pack blowers or chain saws should stop using them immediately and return them to any authorized Shindaiwa Servicing dealer. The backpack blower and chain saw will be fitted with a redesigned fuel tank at no charge. For more information, consumers should call Shindaiwa toll-free at (800) 521-7733.

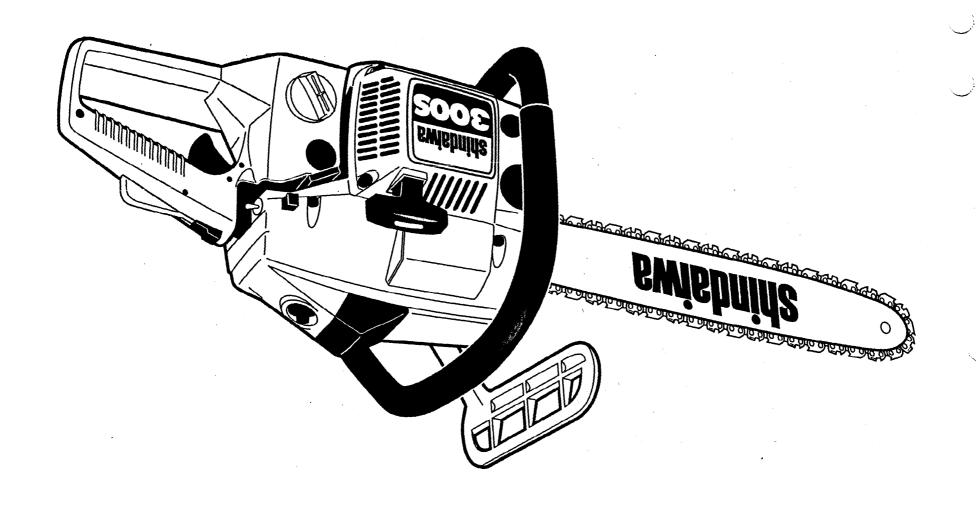
Shindaiwa is conducting this recall to prevent the possibility of injury.

The U.S. Consumer Product Safety Commission protects the public from the unreasonable risk of injury or death from 15,000 types of consumer products under the agency's jurisdiction, To report a dangerous product or a product-related injury and for information on CPSC's fax-on-demand service, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. To order a press release through fax-on-demand, call (301) 504-005 1 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information via Internet gopher services at cpsc.gov or report product hazards to info@cpsc.gov.





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SHINDAIWA INC.

SUE MEYER
EXECUTIVE SECRETARY
11975 S.W. HERMAN ROAD
TUALATIN, OR 97062

TELEPHONE (503) 692-3070 FAX (503) 692-6696 DIRECT LINE (503) 6914641

VIA FAX

Date:

March 12, 1996

To:

John Shumlansky, CPSC

From:

Sue Meyer

Subject

Revised Documents for EB-45 and 300\$ Recall

John, as we discussed on the phone this morning, following are copies of documents to complete these two recalls:

Fax communication to Distributors

Letter to Dealers

Parts Revisions Nos. PR-114 (2 page), PR-142 for the **EB-45 blower** and **PR-126R** for the 300s **chain saw**

Letter to EB-45 Registered Owner

Letter to 300s Registered Owner

Copy of 12" x 18" poster to be displayed in Dealer's shop

Inventory Disposition Certification form to be completed by distributors and dealers

Copy of Press Release (as discussed, to be released on the date provided by Shindaiwa Inc. early next week)

Two line drawings for use in the Press Release

Sorry for the delay in getting these revised forms to you. We have spent a great deal of time getting input from the proper people in order to make the documents as accurate as well as clear and understandable as possible. I will send the full packet UPS Next Day Air today.

As we discussed, you will be letting me know by return if these documents are acceptable to the CPSC so we can proceed with printing.

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c: Mike Breitbach

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אוז בשתנה ווחנו ביבים הרבד...אנו אוני בשתנה ביבי...אנו

Shindaiwa Inc.

11975 S.W. Herman Road P.O. Box 1090 Tualatin, Oregon 97062 Phone 5036923070 FAX 503 692-6696.

DISTRIBUTOR COMMUNICATION VIA FAX

March 12, 1996

To: All Distributors

From: Pete Fernald

Technical Services Manager

Re:

EB-45 Product Recall

300S Product Recall-Extension of August 1993 Recall

shindaiwa

In cooperation with the Consumer Product Safety Commission, we are recalling two Shindaiwa units due to possible fuel tank problems. First, the EB-45 blower has a potential leak on the rear side of the fuel tank. Additionally, the model 300S chain saw has a potential leak in its fuel tank. The 300S recall is a continuation of an earlier recall in August 1993.

Enclosed are copies of important documents regarding **these** two recalls. Please' carefully read these documents and ensure **that** the appropriate people in your organization (sales, inside sales, and technical people, etc.) also have copies and **are fully informed**.

- 1. Letter to **dealers** regarding the product recall
- 2, Copies of Parts Revisions Nos. PR-I 14 and PR-142 for the model EB-45 and PR-126R for model 300S
- 3. Letters to both EB-45 and 300S registered owners announcing the recall
- **4.** Copy of a **12" x 18"** poster to be placed in a visible location in the dealer's **shop**
- 5. Inventory Disposition Certification form. Distributors will process warranty claims as described in the letter to dealers, including completion of the Inventory Disposition Certification form.

Thanks in advance **for** your assistance. If you **have** any questions, please contact your **Technical Services** Representative at L-800-521-7733.

Pete Fernald

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Shindaiwa Inc.

11975 S.W. Herman Road P.O. Box 1090 Tualatin, Oregon 97062 Phone 503 692-3070 FAX 503 692-6696

WARNING!

IMPORTANT SAFETY NOTICE

March 12, 1996

shindaiwa

Dear Shindaiwa Dealer:

In cooperation with the U.S. Consumer Product Safety Commission, Shindaiwa is requesting that you take the following actions to minimize potential hazard from fuel tank leakage on the EB-45 backpack blower and the 300S chain saw. We are sending notification to registered owners to return affected units to their nearest dealer for inspection and possible fuel tank replacement at no charge to the owner.

EB45

- 1. Remove tank and **perform** a **visual** inspection of EB-45 units **within** Serial No. **2039911 to 4058110. Focus on front** and rear bracket areas for signs of leakage.
- 2. **Verify** that improved **front** brackets have been **installed** per PR-114.
- 3. If no leakage is detected, the old tank can be reused provided you inspect the rear mounting bracket for rough edges and fife smooth. However, if the vinyl cushion (P/N 7002945130) has been damaged or is otherwise unusable, replace the complete tank and cushion with the full improved tank assembly per PR-142.
- 4. **If** there are obvious signs of wear or leakage on the **tank**, replace with new **tank** assembly per PR-1142.
- 5. Destroy all previous versions of the fuel tank in spare parts and wholetoods inventories. Complete the Inventory Disposition Certification form attached. Process these as warranty along with recall units. Multiple units can be processed on the Same claim as long as all serial numbers are listed and the claim lists exactly the same part numbers for each unit listed.

300S

1. Inspect all 300S chain saws per PR-126R with the newly extended Serial No. range 2056736 to 3066305 (previous range was 2055086 to 2056735).

We have attached the following important information to assist in this recall:

- 1. Parts Revisions PR-1 14 and PR-142 for the model EB-45 and PR-126R for model 300S. Both contain fuel tank improvements and important changes in the affected serial numbers.
- 2. Copies of letters to both EB-45 and 300S registered owners
- 3. A warning sign. This must be displayed in a publicly visible location in your place of business. It is to be posted immediately and maintained in place through September 30, 1996.
- 4. Inventory Disposition Certification form

During the **period** of this recall, you may be visited by a representative of the Consumer Product Safety Commission. They will be doing spot checks of **Shindaiwa** dealers to measure the **effectiveness** of this effort.

Thank you in advance: for your cooperation. -You are a valued customer and we appreciate your business. If you need further information or assistance, please contact your **Shindaiwa distributor**.

Sincerely,

Pete Femald Technical Services **Manager**

Attachments



SUBJECT:

PARTS REVISION

10/28/92

MODELS AFFECTED: EB-45

DESCRIPTION: Fuel Tank Mounting

REASON FOR CHANGE: Tank failures resulting from metal bracket corners contacting

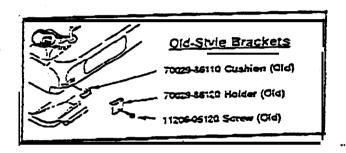
tanks.

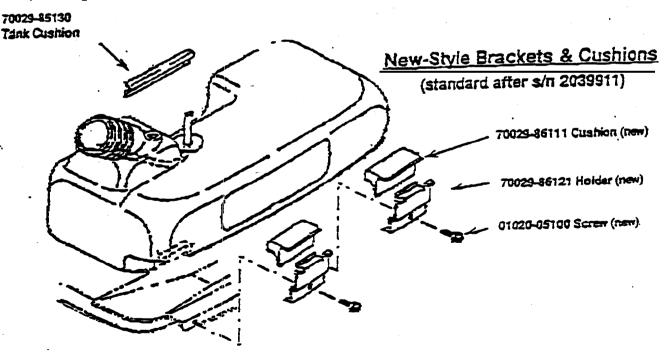
INTERCHANGEABILITY: NONE (Do Not Use Old Parts)

REVISION DATE: 07/13/92

SERIAL NUMBERS: 0028891-2039910 (Units after 2039911 will feature these parts)

Details of change: New tank holder is offset approx. 3/16" to accommodate larger (captive) rubber cushion. Sioned-head fastening is replaced by an allen-head screw.





SHINDAIWA INC., P.O. BOX 1090, TUALATIN, OREGON 97062

Note: Tank failures from **old-style** brackets may result from "cocking' brackets against the tank shell during **assembly**, and the new-style brackets should be installed on inventoried units during **dealer** set-up. Any suspect tank(s) should be inspected/pressure-tested for cracks during bracket replacement, **with** special attention given to potential leakage **at** the tank mounting areas. When both tank and brackets are to be replaced on the same unit, they **may** be ordered as an assembly under **(temporary) p/n 99909-153**. Note that stabilizing a tank on an older or high-time unit may also require the **(non-warranty) replacement** of p/n 70029-85130 Tank Cushion.

Claims: Bracket replacement claims should be submitted on a Shindaiwa warranty form.

- •Multiple claims may be listed on one form.
- •Serial numbers must be provided for each EB-45 listed.
- •Claims submitted without serial number documentation will be returned.
- •A labor rate of .1-hour will be paid for each set of brackets replaced.

Leaking tanks may be replaced under a normal warranty claim, and defective tanks are to be destroyed. Dealers are requested to exchange all old-stye brackets through their distributors. Shindaiwa will replace distributor-level inventory of old-style brackets and cushions on an exchange basis.

	New P/N	Old P/N
Tank Holder Cushion screw Washer	70029-86111 70029-86121 01020-05100 (obsolete)	70029-86110 70029-86120 11206-05120 72444-j 6150

^{&#}x27;Complete bracket set only (2-each of above), order p/n 99909-1 57



^{*}Tank w/bracket set (no hoses or cap included) order p/n99909-153

SHINDAIWA TECHNICAL INFORMATION

Parts Revision No: PR-142

The EB-45 fuel tank has been improved. All replacement fuel tanks in your parts inventory should be replaced with the new The fuel tank material has been changed. The radius at all corners has been increased to reduce stress at the mounting

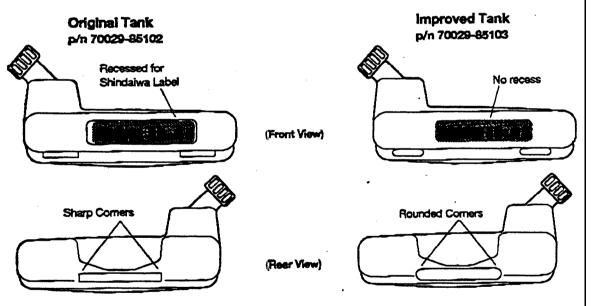
points. Additionally, the recess for the product label has been eliminated. Also, the rear cushion has been improved.

Affected Part Numbers=

Description Tan∧ mounting kit includes: tank. cap,fuel pickup tube, filter holders, front/rear cushions and screws	<u>Old P/N</u>	<u>New P/N</u>	<u>List Price (2/96)</u>
	99909-153	99909-301	\$35.00
Tank assembly (now includes cap, fuel tube, filter and rear cushion)	70029-85002	70029-85003	\$30.00
Bare tank only (now includes rear cushion)	70029-85102	70029-85103	\$15.00
Rear cushion	70029-85130	70029-85131	\$ 1.52
Front cushion ¹	70029-86121 No	change	\$ 2.86
Holder ¹	70029-86111	No change	\$.62

¹ Two-each required: ref. Shindaiwa PR-114: 01/10/93

EB-45 Fuel Tank Identification



Parts Revision No: m-142 3/1/96





Subject EB-45 Fuel tank

Models affected: EB-45 Blower

Description:

Improved fuel tank and rear mounting cushion

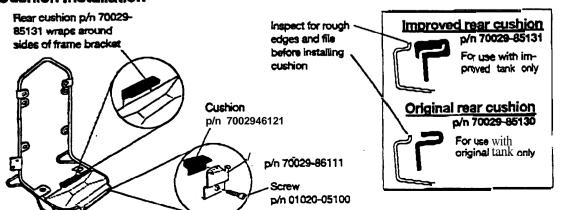
Reason for change:

Improved tank durabili

interchangeability:

NONE: When upgradin from earlier tank versions. fuel tank and rear cushion must be replaced as an assembly only!

Cushion Installation



Shindaiwa, Inc. P.O. Box 1090 Tualatin, Oregon 97062 Telephone 503 692-3070 FAX 503 692-6696



SHINDAIWA TECHNICAL INFORMATION

Parts Revision No: PR-126R

Description:

This is an extension of a previous notice regarding fuel tank leakage. The serial number range has been extended from our previous Parts Revision No. PR-126. Fuel tanks must be tested within the new range, as well as any units not tested from the previous range1 (see serial numbers affected).

Details of change:

Tooling has been revised to provide increased durability at seam of handle to prevent potential leakage.

Claims:

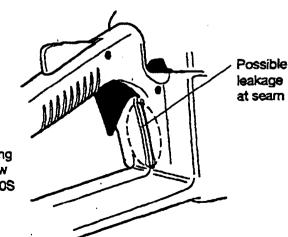
Tank replacement claims should be submitted to Shindaiwa on a standard warranty claim form. Shindaiwa will pay a labor charge of 4 hour for each tank replaced-

Fuel Tank Inspection Procedure:

- 1. Remove the fuel tank assembly as follow:
 - a) For your convenience you may want to remove the front handle (4 fasteners).
 - b) Remove cylinder cover (3 fasteners).
 - c) Disconnect the fuel line at the carburetor.
 - d) Remove the anti-vibe cushion (5 fasteners) and remove the rear handle assembly.

2. To pressure test the fuel tank:

- a) Remove the vent tuba and block off the vent opening with a suitable tool. (smooth tapered center punch or drift punch).
- b) Attach a pressure gauge to the fuel line.
- c) Pressurize the tank to 7-8 psi and submerge in water to check for a leak at the seam indicated in the drawing below.
- d) If a leak is found, replace the rear handle assembly. Do not attempt to repair. Destroy old tanks.



Replace leaking tanks with new p/n 99909-300S

3. If you have any 300S units in new, factory sealed boxes within the serial number range listed, at your option you may either replace the tanks on these units or return them to your Shindaiwa distributor for exchange.

Parts Revision No: PR-126R 3/1/96





Subject

Extension of affected serial numbers

Models affected: 300S Chain Saw

Description:

Rear handle p/n 72303-33200 is replaced by p. 99909-300s

Serial numbers affected: 2056736 to 3066305

2056736 to 3066305 (previous range was 2055086 to 2056735)

shindaiwa

Shindalwa, Inc. P.O. Box 1090 Tualatin, Oregon 97062 Telephone 503 692-307 FAX 503 692-8696



Shindalwa Inc.

11975 S.W. Herman Road P.O. Box 1090 Tualatin, Oregon 97062 Phone 503 692-3070 FAX 503 692-6696

WARNING!

IMPORTANT SAFETY NOTICE

March 12, 1996

shindaiwa

Dear Shindaiwa Customer:

Our records show you have purchased a Shindaiwa model EB-45 backpack blower. If the engine serial number of your blower is within the sequence listed below (or if you have any question as to which serial number you have), we request that you immediately contact an authorized Shindaiwa dealer for an inspection and possible replacement of your blower's fuel tank at no charge to you. Some of these tanks may fail, causing a gasoline leak and posing a possible chemical burn or fire hazard-

Affected Serial Numbers: 2039911 to 4058110

Your dealer will **determine** if your unit requires a replacement tank. If so, this **will** only take **a** few minutes of your time and will be **free** of charge.

Thank you in **advance** for your cooperation; you **are** a valued customer and we appreciate your business. If you need assistance locating your nearest **dealer**, call us **toll-free** at 1-800-521-7733 **weekdays from** 7 **a.m.** to **5** p.m. PST.

sincerely,

Pete Fernald

Technical **Services** Manager



DISTRIBUTOR/DEALER INVENTORY DISPOSITION CERTIFICATION

In conjunction with the March 1996 recall of the Shindaiwa	model by blower and model
300S chain saw, L	certify that inventory has been
destroyed or rendered unusable as follows:	
EB-45 Fuel Tanks Spare Parts Inventory	Quantity
EB-45 Fuel Tanks from Whole Goods Inventory	Quantity
300S Fuel Tanks Spare Parts Inventory	Quantity
300S Fuel Tanks from Whole Goods Inventory	
Company Name	
Authorized Signature	Date
DISTRIBUTOR/DEAD INVENTORY DISPOSITION C	
INVENTORY DISPOSITION Conjunction with the March 1996 recall of the Shindain	ERTIFICATION Ta model EB-45 blower and model
INVENTORY DISPOSITION C	ERTIFICATION Ta model EB-45 blower and model
INVENTORY DISPOSITION Conjunction with the March 1996 recall of the Shindaix 300S chain saw, L	ERTIFICATION Ta model EB-45 blower and model
INVENTORY DISPOSITION Conjunction with the March 1996 recall of the Shindaiw 300S chain saw, L	ERTIFICATION To model EB-45 blower and model certify that inventory has been
INVENTORY DISPOSITION Constitution with the March 1996 recall of the Shindaiw 300S chain saw, L	ERTIFICATION To model EB-45 blower and model certify that inventory has been Quantity
In conjunction with the March 1996 recall of the Shindaiw 300S chain saw, L destroyed or rendered unusable 8s follows: EB-45 Fuel Tanks Spare Parts Inventory EB-45 Fuel Tanks from Whole Goods Inventory	ERTIFICATION To model EB-45 blower and model certify that inventory has been Quantity Quantity
In conjunction with the March 1996 recall of the Shindaiw 300S chain saw, L destroyed or rendered unusable 8s follows: EB-45 Fuel Tanks Spare Parts Inventory EB-45 Fuel Tanks from Whole Goods Inventory 300S Fuel Tanks Spare Parts Inventory	ERTIFICATION To a model EB-45 blower and model certify that inventory has been Quantity Quantity Quantity Quantity Quantity

NEWS from

CPSC

U.S. CONSUMER PRODUCT SAFETY COMMISSION OFFICE OF INFORMATION AND PUBLIC AFFAIRS WASHINGTON, D.C.

AVAVA

03/08/96

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FOR IMMEDIATE RELEASE 1996 Release # 96 CONTACT: (301) 504-0580 Ext.

CPSC, SHINDAIWA ANNOUNCE RECALL OF BACKPACK BLOWERS AND CHAIN SAWS

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Shindaiwa Inc. of Tualatin, Ore., is announcing the recall of approximately 18,500 MINESE Shindaiwa model EB45 backpack blowers, and MINESE Shindaiwa model 300S chain saws. The tool's fuel tanks could leak, presenting a possible chemical and or fire hazard. Shindaiwa is not aware of any injuries involving these parties.

The red blower is mounted on a black metal backput trame with so older straps, black blower tubes, and a white fuel tank without the daiws that number 12.5" printed in the center. The red chain saw has a gray hand the stranger import 3005" printed on the pull-start housing.

LINE DRAWN

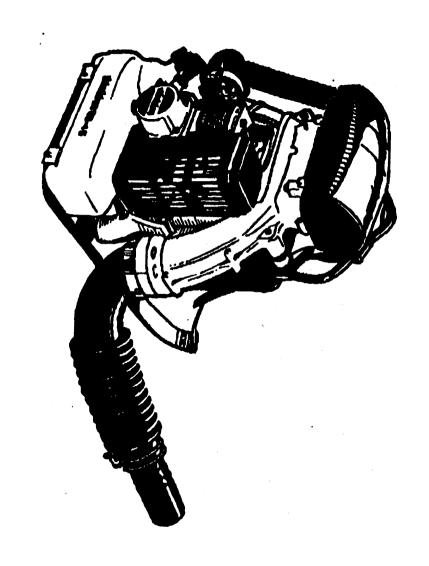
quide bar

Authorized Shindaiwa dealers nationwide sold these tools from MONTH, YEAR to MONT

Consumers who own the recalled back pack blowers or chain saws should stop using them immediately and return them to any authorized Shindaiwa Servicing dealer. The backpack blower and chain saw will be fitted with a redesigned fuel tank at no charge. For more information, consumers should call Shindaiwa toll-free at (800) 521-7733.

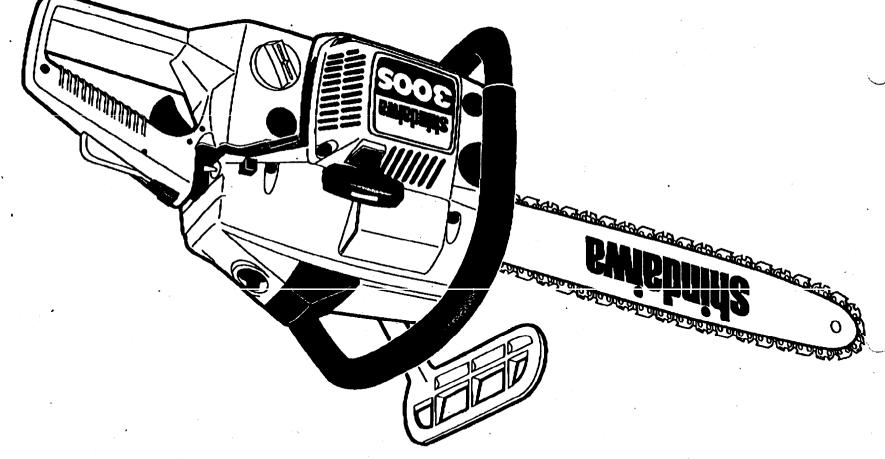
Shindaiwa is conducting this recall to prevent the possibility of injury.

The U.S. Consumer Product Safety Commission protects the public from the unreasonable risk of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury and for information on CPSC's fax-on-demand service, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. To order a press release through fax-on-demand, call (301) 504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information via Internet gopher services at epsc.gov or report product hazards to info@cpsc.gov.



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TOTAL P.15

2 6 FEB REC'D

SHINDAIWA INC.

SUE MEYER EXECUTIVE SECRETARY 11975 S.W. HERMAN ROAD TUALATIN, OR 97062

> TELEPHONE (503) 692-3070 Fax (503) 692-6696 DIRECT LINE (503) 6914641

VIA FAX

Date:

February 21, 1996

To:

John Shumlansky

From: Sue Meyer

Division of Corrective Actions, CPSC

Subject: Documents for Recall of EB45 and 300S

Following are copies of documents we propose to use in our recall of Model **EB45** backpack blower and Model **300S** chain saw.

Thank you for your patience in waiting till these documents were fine-tuned. I will be sending the originals to you via UPS Next Day Air tomorrow.

Please let us know if you need any further information.

Sincerely,

Sue Meyer

Executive Secretary

Attachments

49

11975 S.W. Herman Road P.O. Box 1090 Tualatin, Oregon 97062 Phone 503 6923070 FAX 503 6924696

DISTRIBUTOR COMMUNICATION

VIA FAX

February 21, 1996

To:

All Distributors

From:

Pete Fernald

Technical Services Manager

Re:

EB45 Improved Fuel Tank

300S Tank Replacement--Extension of Serial Numbers

shindaiwa

Following are copies of several documents we are mailing to each of your **offices** today regarding an improved fuel tank for our EB45 fuel tank replacement program, as well as an extension of the **300S** inspection/replacement program, Please take the time to read all documents.

In addition to the letters of explanation, you will receive pertinent updated service bulletins and warranty procedures as well as installation instructions for the **300S** tank.

Also included are copies of the letters we are sending to all dealers and end-users who registered EB45 units in the specified serial number range and **300S** units in the extended serial number range, so that you are fully aware of what they have been told.

When the mailed packet arrives at your office, please be sure that **all** your sales managers, salesmen, service managers, and inside sales personnet receive copies. They need to be fully informed so they can help make this program a success,

Thanks in advance for your assistance in getting these problems resolved. Please do not hesitate to contact your Technical Services Representative at 1-800-521-7733 if you have further questions.

PF

Attachments



11975 S.W. Herman Road **Pualation Official** 97062

Phone 503 692-3070 FAX 503 692-6696

DISTRIBUTOR COMMUNICATION

February 21, 1996

FIELD(1) FIELD(2)

Re: EB45 Fuel Tanks - Further Improvements

shindaiwa

Dear FIELD(3):

When PR-114 was issued in 1992, improved front brackets were added to further protect the fuel tank **from** leakage in the bracket area. This has cut our **failure** rate of those tanks to **only** a fraction of the prior rate. Since that time, we have seen that if a further failure does occur on a later unit, it is due to one of two reasons: the **frame** was damaged **from** being dropped and/or the metal bracket at the rear of the tank has caused a crack: at one side or the other of the rear tank mounting recess.

To take care of this problem, we requested (and SDK completed) a further improvement to the tank and mounting system. (See attached Service **Bulletin**). Though the rear leakage **problem** applies primarily to units in the serial number range of **2039911** ~ **4058110**, this tank can and should be used as the replacement for **any** EB45 with a leaking fuel tank.

Though the EB45 has been out of production since August 1994, we want to be sure users have a replacement fuel tank that is durable enough for normal field conditions. For that reason, we are again notifying distributors, dealers **and** purchasers that a further improved tank and new rear bracket are available and should be used as the replacement fuel tank assembly for an EB45; **regardless of serial number.**

To facilitate fuel tank replacement, we are offering a *complete* fuel tank assembly; tank, fuel tube system, front brackets, and the new rear bracket. This tank will take dealers only seconds to install. Please note that we are including the **front** brackets in this assembly, in case there are some units in the field that do not have the improved front brackets already installed.

Tanks will be invoiced at their normal replacement part cost. Dealers submit claims under the normal warranty procedure and can put multiple serial numbers





FIELD(1)
Page 2
February 21, 1996

on the same claim as long as unit serial numbers are listed and the claim **lists** *exactly* the same part **number** for each unit listed.

We will be advising all registered dealers of the availability of this improved assembly for our **replacement** program. A copy of this letter is included for your information.

If you have **further** questions or concerns, please call your Technical Services Representative at 1-800-52 1-7733.

Sincerely,

Pete Femald Technical Services Manager

FIELD(4)
Attachments

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WARNING!

IMPORTANT SAFETY NOTICE

February 21, 1996

Dear Shindaiwa Dealer:

shindaiwa

In cooperation with the U.S. Consumer Product Safety Commission, Shindaiwa is requesting that you take the following actions to minimize potential injuries from fuel tank leakage on the EB-45 backpack blower and the 300S chain saw. We are sending notification to registered owners to return affected units for inspection and possible fuel tank replacement at no charge to the owner. Please use the following important information to assist in this recall:

- 1. Attached are PR-126R for the model 300S and PR-142 (2 pages) for the EB-45. Both contain fuel tank improvements and important changes in the affected serial numbers.
- 2. Serial numbers for the affected **EB-45: 2039911 4058110** Serial numbers for the affected **300S:** 2056736 **-** 3066305
- 3. Fuel Tank ID and Inspection Procedures for both the EB-45 and **300S** are attached.
- 4. Copies of letters to both EB-45 owners as **well** as **300S** owners are attached.
- The enclosed sign must be displayed in a publicly visible location in your place of business. It is to be posted immediately and maintained in place through August 3 1, 1996. Also, during the period of this recall, you may be visited by a representative of the Consumer Product Safety Commission, They will be doing spot checks of Shindaiwa dealers to measure the effectiveness of this effort.

Thank you in advance for your cooperation. You are **a** valued customer and we appreciate your business. If you need further information or assistance, please **contact** your Shindaiwa distributor.

Sincerely,

Pete Femald
Technical Services Manager

Attachments



Shindawa Service Bulletin

SERVICE AND ENGINEERING BULLETIN

BULLETIN No.: PR-126 R

SUBJECT:

PARTS REVISION - EXTENSION of DATA Affected Serial Numbers

07/27/93 2/19/96

MODELS AFFECTED: 300-S

99909-300s *

DESCRIPTION: Rear Handle p/n 72303-33200 is replaced by p/n22107-33100-REASON FOR CHANGE: Possible Fuel Leakage at seam (see illustration below)

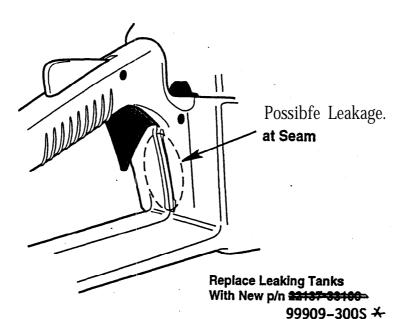
REVISION DATE: 3/1/93

REVISION DATE: 3/1/93 2056736 +0 3066305 (PREVIOUS RANGE WAS SERIAL NUMBERS AFFECTED: 2055088 to 2056795 2055086 to 2056795 2055086 to 2056735)

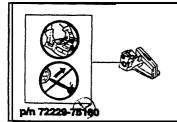
DETAILS of CHANGE: Tooling has been revised to provide increased durability at

seam.

CLAIMS: Tank replacement claims should be submitted to Shindaiwa on a standard warranty claim form. Shindaiwa will pay a labor charge of .4 hour for each tank replaced.



* (Includes decals referred to below. 22137-33100 is tank without decals.)



IMPORTANT!

User-safety decals p/n 7222943130 "Eye Protection..." and p/n 72229-75180 (kickback/ blade thrust warning) must be installed on all replacement handles!



Shindawa SERVICE BULLETIN

SERVICE AND ENGINEERING BULLETIN

BULLETIN No: **PR-143** / 42

SUBJECT:

EB-45 Fuel Tank Improvement

DATE:

2/19/96

MODELS AFFECTED: EB-45 Blower

DESCRIPTION: Improved fuel tank and rear mounting cushion

REASON FOR CHANGE: Improved tank durability

INTERCHANGEABILITY: NONE. When upgrading from earlier tank versions, fuel tank and rear cushin <u>must</u> be replaced as an assembly <u>only!</u>

. DETAILS: Fuel tank material has been changed to allow easier molding. The new tank is molded with increased radius at all corners, with special 'attention to reducing stresses at the three molded-in tank cushion mounting points. Likewise, the molded-in recess for the product label has been eliminated. The vinyl-strip rear cushion p/n 70029-85130 has been replaced with a larger molded rubber cushion p/n 70029-85131.

Affected Part Numbers

<u>Description</u>	Old P/N	<u>Listv PPIN</u> r <u>i</u>	c e (2/96)
 Tank & mounting kit. Includes	999094 53	99909-301	\$35.00
tank,; cap, fuel pickup tube, filter, holders, front/rear cushions and screws	. `	ener Agus (1) e Simonimongue (1) e e e e e e e e e e e e e e e e e e e	gamen a bear majora a Santa
Tank assembly (now includes	70029-85002	70029-85003	\$30.00
cap, fuel tube, filter and rear cushion)		the second secon	Same of the same o
Bare tank only (now includes rear cushion)	70029-85102	70029-85 103	\$15.00
Rear cushion	70029-85 130	70029-85131	\$ 1.52 .
Front Cushion'	70029-86121	No change	\$ 2.86
Holder'	70029-86111	No change	\$.62

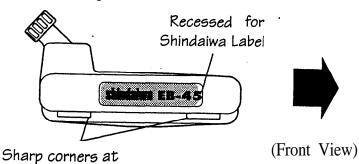
¹Two-each required: ref. Shindaiwa PR-114:01/10/93



EB-45 Fuel Tank Identification

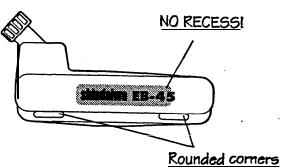
ORIGINAL TANK

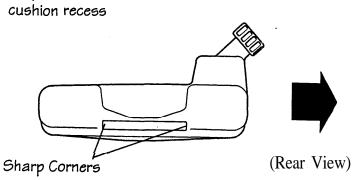
p/n 70029435102

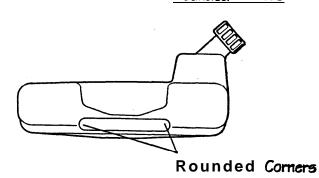










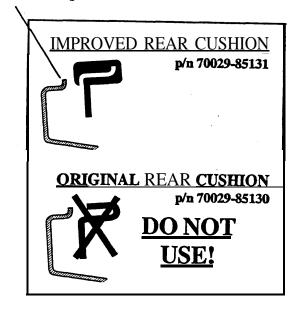


Cushion Installation

Rear cushion p/n 70029-85131 wraps around sides of frame bracket

File rough frame edges before installing cushion

Cushion p/n 70029-86121



Bracket p/n 70029-8611 Screw p/n 01020-05100

<u>300S</u>

FUEL TANK INSPECTION PROCEDURE

1. The following serial number range is affected:

2056736 -6 3066305 Serial numbers 2055086 through 2056735

Please check units for numbers within this range.

- 2. Remove the fuel tank assembly as follows:
 - a. For your convenience you may want to remove the front handle (4 fasteners).
 - b. Remove cylinder cover (3 fasteners).
 - c. Disconnect the fuel line at the carburetor.
 - d. Remove the anti-vibe cushion (5 fasteners) and remove the rear handle assembly.
- 3. To pressure test the fuel tank:
 - a. Remove the vent tube and block off the vent opening with a suitable tool..: (Smooth tapered center punch or drift punch).
 - b. Attach a pressure gauge to the fuel line.
 - c. Pressurize the tank to 7-8 psi and submerge in water to **check** for a leak at the seam indicated in SB-126.
 - d. If a leak is found, replace the rear handle assembly. Do not attempt to repair. Destroy old tanks.
- 4. If you have any 300S units in <u>new</u>. <u>sessled factory boxes</u> within the serial number range listed, at your option you may either replace the tanks on these units or return them to Shindaiwa.

Shindaiwa Inc.

11975 SW. Herman Road P.O. Box 1090 Tualatin, Oregon 97062 Phone 503 6923070 FAX 503 692-6696

WARNING!

IMPORTANT SAFETY NOTICE

February 21, 1996

shindaiwa

Dear Shindaiwa Customer:

Our records show you have purchased a Shindaiwa model EB45 backpack blower. If the engine serial number of your blower is within the sequence listed below (or if you have any question as to which serial number you have), we request that you immediately contact an authorized Shindaiwa dealer for a no-charge inspection and possible replacement of your blower's fuel tank at no charge to you. Some of these tanks may fail, causing a gasoline leak and posing a chemical burn or fire hazard.

Affected Serial Numbers: 2039911 ~ 4058110

Your dealer will determine if your unit requires a replacement tank. If so, this will only take a few minutes of your time and will be free of charge.

Thank you in advance for your cooperation; you are a valued customer and we appreciate your business. If you need assistance locating your nearest dealer, **call** us **toll-free** at 1-800-521 -7733 weekdays from 7 a.m. to 5 p.m. PST.

Sincerely,

Pete Femald Technical Services Manager







11975 S.W. Herman Road P.O. Box 1090 Tualatin, Oregon 97062 **Phone 503 6923070** FAX 503 **692-6696**

WARNING!

IMPORTANT SAFETY NOTICE

February 21, 1996

shindaiwa

Dear Shindaiwa Customer:

Our records show you have purchased a Shindaiwa model 300S chain saw. If the engine serial number of your saw is within the sequence listed below (or if you have any question as to which serial number you have), we request that you immediately contact an authorized Shindaiwa dealer for a no-charge inspection and possible replacement of your saw's fuel tank at no charge to you. Some of these tanks may fail, causing a gasoline leak and posing a chemical burn or fire hazard.

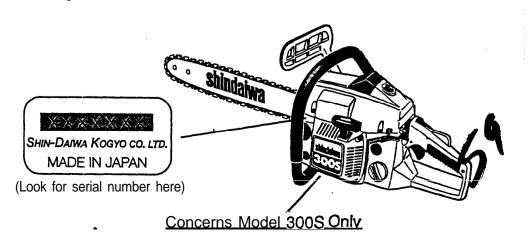
Affected Serial Numbers: 2056736 ~ 3066305

Your dealer will determine: if your unit requires a replacement tank. If so, this will only take a few minutes of your time and will be free of charge.

Thank you in advance for your cooperation; you are a valued customer and we appreciate your business. If you need assistance locating your nearest dealer, **call** us **toll-free** at 1-800-521 **-7733** weekdays **from** 7 a.m. to 5 **p.m.** PST.

Sincerely,

Pete Femald Technical Services Managerr





0 12" x 18"

WARNING! IMPORTANT SAFETY NOTICE!

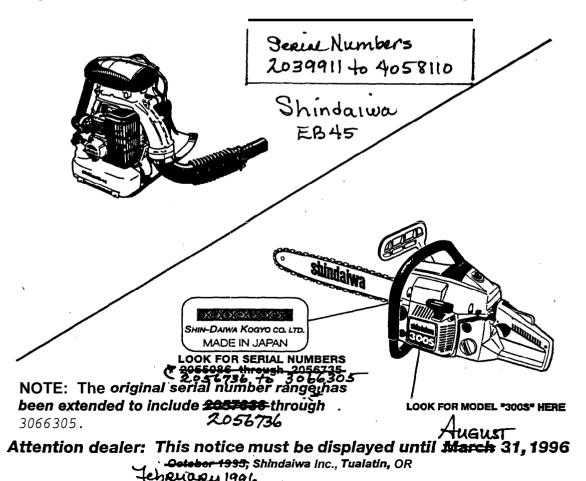
Extension of earlier NOTICE of August 1993

and model EB45 backpack blowers

Certain Shindaiwa model 300S chain saws have defective fuel tanks which may develop a leak, posing a chemical buen of fire hazard.

or a model EB 45

If you own a model 300S within the range of serial numbers listed below and have not had its tank inspected or replaced, please return the unit to your dealer immediately for a free inspection and possible replacement of the unit's fuel tank at no charge.



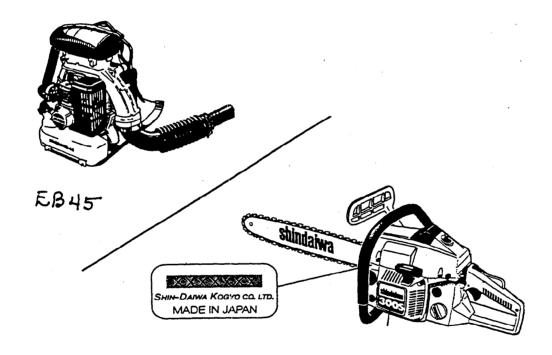
x of 2055086 to 2056435

PROPOSED PRESS RELEASE SHINDAIWA INC. February 21, 1996

CPSC AND SHINDAIWA RECALL BACKPACK BLOWERS AND CHAIN SAWS

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product **Safety** Commission (CPSC), Shindaiwa Inc. of Tualatin, **OR** is announcing the recall of the Shindaiwa model EB45 backpack blower and model **300S** chain saw. These products' fuel tanks could leak, presenting a possible chemical burn or fire hazard.

The blower is red on a black metal backpack frame with shoulder straps, a white **fuel** tank, and black blower tubes. The name and model number EB45 is printed in the center of the blower's fuel tank. The chain saw is red with a gray bar and model number **300S** on the recoil housing,



The products were sold nationwide from XXXX to XXXX at authorized Shindaiwa dealers.

Consumers who own the **affected** model numbers should stop using them immediately and return them to any Authorized Shindaiwa Servicing dealer. The product will be fitted with a redesigned fuel tank at no charge. For more information, consumers should call Shindaiwa **toll-free** at (800) 521-7733.

Shindaiwa believes there is a small chance of serious injury. However they are conducting this recall to prevent the possibility of injury.

The U.S. Consumer Product Safety Commission protects the public from the unreasonable risk of injury or death from **15,000** types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury and for information on **CPSC's** fax-on-demand service, call **CPSC's** hotline at (800) 638-2772 or **CPSC's** teletypewriter at (800) **638-**8270. To order a press release through fax-on-demand, call (301) 504-005 1 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information via Internet gopher services at **cpsc.gov** or report product hazards to info@cpsc.gov.







January 25, 1996

11975 S.W. Herman Road P.O. Box 1090 Tualatin, Oregon 97062

Phone 503 692-3070 FAX 503 692-6696

RECEIVED

EEB = 2 P.M.

Mr. John Shumlansky
U.S. Consumer Product Safety Commission
Division of Corrective Actions
4330 East West Hwy., Room 613
Washington, D. C. 20207-000 1

shindaiwa

Re: CPSC Shindaiwa Inc. Model EB-45 Gas-powered Back Pack Lawn Blower

Dear Mr. Shumlansky:

We are enclosing our initial voluntary report concerning the Shindaiwa gas powered back pack blower model EB-45.

This report is related to a fuel tank defect. We **previously** reported a **fuel** tank defect with this model in early 1993. Your **file** reference is **CA930045**, Shindaiwa Inc., Model E13-45, Gas-powered Lawn Blower.

There have been no claims of injury regarding this specific **fuel** tank defect, However, there were two injury claims related to this product which were reported in our 1993 report referred to in the previous paragraph. These claims arose from a different **defect** in the same fuel tank.

We will forward additional information as soon as possible.

Sincerely

Michael F. Breitbach

Director, Operations and Administration

62

INITIAL PRODUCT REPORT TO CPSC

RE: SHINDAIWA INC.
Model EB-45 Gas Blower **Fuel** Tank

This is a voluntary initial report to the CPSC in accordance with 16 C.F.R., Sec. I 115.13 (d). There have been no injury claims related to this specific fuel tank defect. However, there were two claims of injury related to this product which were reported in our 1993 report to the CPSC; reference CA930045, Shindaiwa Inc., Gas-powered Lawn Blower. These claims arose from a different defect in the same fuel tank.

Shindaiwa is reporting this problem out of an abundance of caution and 'without any admission of liability. Further, the nature of this report is confidential and proprietary.

- 1. The product is a Shindaiwa Model EB-45 Back Pack Gas-powered Lawn Blower.
- 2. The manufacturer is Shin-Daiwa Kogyo Co., Ltd.,35, Ooaza Shin-Ujigami, Chiyoda-cho Yanagata-gun, Hiroshima 73 1-1 5 JAPAN.
- 3. Fuel tank leaks at the rear mount. The extent of the failure is not yet known.
- 4. Injury could be caused by contact with gasoline resulting in a chemical burn or a potential burn from a fire.
- 5. The person informing the commission. is Michael F. Breitbach, employed by Shindaiwa Inc. at 11975 S.W. Herman Road, Tualatin. Oregon, 97062.
- 6. The Company became aware of this defect based on an increase in warranty claims **which** started to increase in the second quarter of 1995.





U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, DC 20207

OFFICE OF COMPLIANCE

Tel: 301-504-0608

DATE: 21201 96
PAGES TRANSMITTED 2 + cover

TO: Michael Breitbach

TITLE: Director Operations and Admin.

OFFICE: Shindarwa

FAX #: (503) 692 - 6696

Confirmation copy to follow by U.S. Mail

Cl **Stansmission Only

FROM: John Shumlansky

REMARKS: ATTARES 13 A Copy of the Tonaka

NOTE: If all pages are not received, or if you have problems with this transmittal, please contact the PEYSON listed above.

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DIVISION OF

CORRECTIVE ACTIONS

NEWS from CPSC

U.S. CONSUMER PRODUCT SAFETY COMMISSION

OFFICE OF INFORMATION AND PUBLIC AFFAIRS

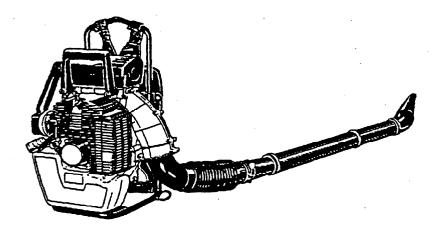
WASHINGTON. D.C. 20207

FOR IMMEDIATE RELEASE December 20, 1995 Release # 96-050 CONTACT: Kate Premo (301) **504-0580** Ext. 1187

CPSC AND TANAKA RECALL BACKPACK BLOWERS

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Tanaka America of Kent, Wash., is announcing the recall of approximately 11,000 Tanaka and Ariens leaf blowers. The blower's fuel tank could leak, presenting a possible fire hazard.

The blowers are mounted on a black metal backpack frame with padded **shoulder** staps, an orange fuel tank, and black blower tubes. The names and model numbers of the manufacturer are printed in the center of the blower's fuel tank or on the recoil starter. Tanaka models TBL-455 and TBL-500 and the Ariens model BB-430 blowers are involved in this recall.



The leaf blowers were sold nationwide from January 1986 to December 1992 for between \$400 and \$460 each.

Consumers who own Tanaka and Ariens blowers with these model numbers **should** stop using them immediately and return them to any Authorized Tanaka Servicing dealer. The backpack blowers will be fitted with a redesigned fuel tank at no charge. For more information, consumers should call Tanaka toll-free at (800) 3 13-5580.

(blower) -2-

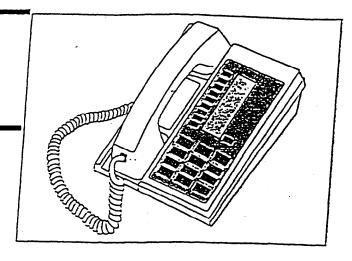
Tanaka has not received any reports of consumers who were injured in incidents involving the fuel leaks. Tanaka is conducting this recall to prevent the possibility of injury.

The U.S. Consumer Product Safety Commission protects the public from the unreasonable risk of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury and for information on CPSC's fax-on-demand service, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. To order a press release through fax-on-demand, call (301) 504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information via Internet gopher services at cpsc.gov or report product hazards to info@cpsc.gov.

####



MEMORANDUM OF TELEPHONE-' CALL



DATE : 2-27-96 TIME:

NAME AND TIT	TLE: Ne	Suc_		
FIRM:	Shing	daiws		
TELEPHONE:	(503)	692-3070	O.L	
SUBJECT:	(800)	521-7933		

left a message for

- #'s Distributed For Chain Saw/Blown

- Dates (mo/yr) Solo

- Retail Prices

Mike Bietbach x 625

3-26-96 - left a message For Mike Brilland that the PR would go out tomorrow

67



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U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, D.C. 20207

OFFICE OF COMPLIANCE

Division of Corrective Actions Tel: 3014040608 Fax: 301-504-0359

FEB 1 6 1996

Certified Mail

By Fax: (503) 692-6696

Michael F. Breitbach Director, Operations and Administration Shindaiwa, Inc. 11975 S.W. Herman Road P.O. Box 1090 Tualatin, OR 97062

Re:

CPSC RP960077 Shindaiwa, Inc.

Model 300S Chain Saw, Model EB-45 Back Pack Blower

Dear Mr. Breitbach:

Thank you for your report of January 25, 1996 under section 15(b) of the Consumer Product Safety Act, as amended (CPSA), 15 U.S.C. § 2064(b). In your report, you identified potential problems with two Shindaiwa products, the Model EB-45 back pack blower, and the Model 300S chain saw. Both products involve cracking and potential leaking of fuel from the fuel tank. Injury could be caused by contact with gasoline resulting in a chemical burn or a potential burn from a fire.

You also noted that the firm wishes to participate in the Commission's **Pilot** Program announced in the <u>Federal Register</u> August 17, 1995. Enclosed for your information is some information regarding the Pilot Program. The essential part is that all of the information needed by the staff to evaluate and approve a firm's corrective action plan (CAP), **including** the information requested for a full report at 16 **C.F.R.** 1115(13) and all draft notice material, must be submitted in time for review and approval so that the CAP can be announced in 20 working days from the date of the initial report.



In addition, John Shumlansky of :my staff discussed with you the **possible** need for Shindaiwa an CPSC to issue a joint press release to announce the recalls. Attached is a copy of a recent press release issued by CPSC announcing the recall of a back pack blower. Please use this release as a reference to develop a draft press release for both the chain saw **and** back pack blower.

In order to facilitate the staffs review, please provide needed information **by telephone or telefax** as soon as you receive it. If you seek assistance or if you have any questions, you may contact John Shumlansky, Division of Corrective Actions, U.S. Consumer Product Safety Commission, 4330 East **West** Highway, Room 613, Washington, D.C. 20207-000 1, telephone: (3 0 1) 504-0608, extension 1366.

Sincerely,

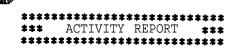
Marc J. Schoem

Director

Division of Corrective Actions

Enclosures

CPSC Pilot Program Information Press release



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U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, DC 20207

OFFICE OF COMPLIANCE

Tel: 301-504-0608

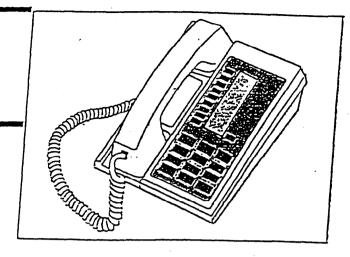
DIVISION OF CORRECTIVE ACTIONS FAX: 301-504-0359

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MEMORANDUM OF TELEPHONE CALL



DATE:	2-15-96.
TIME:	

NAME AND TITLE: Mike Breibach

FIRM: Shindarwo

TELEPHONE: (503) 692-3070

SUBJECT:

- they want to Do A Recall

Notify Registered owner dealers & distributore

3005 Chain Saw - was Recolled
3005 - 1993 - Serial # Sequence extended

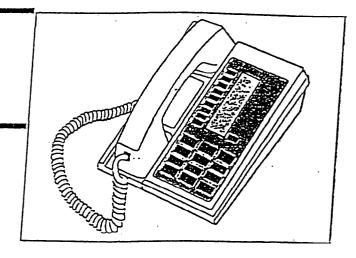
EB-45 - Orig RECALL for Fuel fault In 91

Reported to CPSC IN 93 - Accepted CAP + close

now same feel tank, Diff proslem

12

MEMORANDUM	0F
TELEPHONE	
CALL	



DATE: 1-31-96
TIME:

NAME AND	TITLE: Mike BreitBACH	
FIRM:	Shin DATWA	
TELEPHONE:	(503) 692- 3070	
SUBJECT:		

The provious Rocall had 4688 out of 5099
returned
-411 not notified

2-13-96

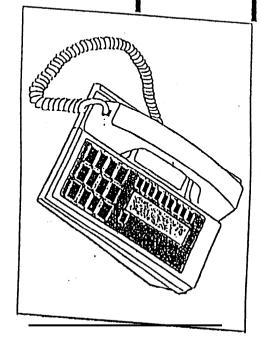
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2-15-96

Left a message for Make Breitbach to CALI

7

TELEPHONE MEMORANDUM OF



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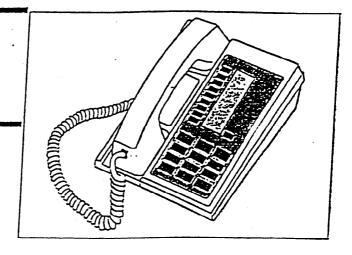
NAME AND FIRM: TELEPHONE: SUBJECT:

1503 692-

Claims dung

Claims

MEMORANDUM OF TELEPHONE CALL



DATE . /-/7-96 TIME ·

NAME AND TITLE:	Sue Meyer	1
TELEPHONE: 800	521-7733	RP 93012-1
THE CAP included:		
- letters to Deal	lers	,
- Store posters - Registed owners a	entu ded	
-No claims received		
1-29-96 - 1 Gt a missare	for Mike Bicil	Thack to eath

74



11975 S.W. Herman Road P.O.Box 1090 Tualatin, Oregon 97062

Phone FAX

503 6923070 503 692-6696

January 25, 1996

Mr. John Shumlansky
U.S. Consumer Product Safety Commission
Division of Corrective Actions
4330 East West Hwy., Room 613
Washington, D. C. 20207-0001

Re: CPSC Shindaiwa Inc. Model 300 Chain Saw

SIIIIUawa

Dear Mr. Shumlansky:

In response to your inquiry regarding the 1993 recall and number of units involved and it's replacement rate, please refer to the attached copy of my letter of October 23, 1995.

I hope this will provide you with the information you need. If you have further questions please feel free to call me. My telephone number is (503) 691-4625.

Sincerely,

Michael F. Breitbach

Director, Operations and Administration

RECEIVED

EEB - 2 P.M.



Shindaiwa Inc.

11975 S.W. Herman Road P.O. Box 1090 Tualatin, Oregon 97062 Phone 503 692-3070 FAX 603 692-6696 /44

KP960077

January 25, 1996

Mr. John Shumlansky
U.S. Consumer Product Safety Commission
Division of Corrective Actions
4330 East West Hwy., Room613
Washington, D.C. 202074001

shindaiwa

Re: CPSC Shindaiwa Inc.

Model EB-45 Gas-powered Back Pack Lawn Blower

Dear Mr. Shumlansky:

We are enclosing **our initial voluntary** report concerning the **Shindaiwa** gas powered back pack blower model **EB-45**.

This report is dated to a fuel tank defect. We previously reported a fuel tank defect with this model in early 1993. Your file reference is CA930045, Shindaiwa Inc., Model EB-45, Gas-powered Lawn Blower-

There have been no claims of injury regard* this specific fuel **tank** defect. However, **there** were **two injury claims** related **to this** product which **were** reported in our 1993 report **referred** to in the previous paragraph. These **claims** arose from a different **defect** in the same **fuel** tank.

We will forward additional information as soon as possible,

Sincerely

Michael F. Breitbach

Director, Operations and Administration



TO

RE: SHINDAIWA INC.
Model EB-45 Gas Blower Fuel Tank

This is a voluntary initial report to the CPSC in accordance with I6 C.F.R., Sec. I 115.13 (a). There have been no injury claims related to this specific fuel tank defect. However, there were two claims of injury related to this product which were reported in our 1993 report to the CPSC; reference CA930045, Shindaiwa Inc., Gas-powered Lawn Blower. These claims arose from a different defect in the same fuel tank.

Shindaiwa is reporting this problem out of an abundance of caution and without any admission of liability. Further, the nature of this report is confidential and proprietary.

- 1. The product is a Shindaiwa Model EB-45 Back Pack Gas-powered Lawn Blower.
- 2. The manufacturer is Shin-Daiwa Kogyo Co., Ltd., 35, Ooaza Shin-Ujigami, Chiyoda-cho Yanagata-gun, Hiroshima 73 1-13 JAPAN.
- 3. Fuel tank leaks at the rear mount. The extent of the failure is not yet known.
- 4. Injury could be caused by contact with gasoline resulting in a chemical burn or a potential burn from a fire.
- **5.** The person informing the commission is **Michael** F. Breitbach, **employed** by **Shindaiwa Inc.** at 11975 S.W. Herman Road, **Tualatin.** Oregon, 97062.
- 6. The Company became aware of this defect based on an increase in **warranty claims which** started to increase in the **second** quarter of 1995.



January 25, 1996

Mr. John Shumlansky
U.S. Consumer Product Safety Commission
Division of Corrective Actions
4330 East West Hwy., Room 613
Washington, D.C. 202074001

shindaiwa

Re: CPSC Shindaiwa Inc. Model 300 Chain Saw

Dear Mr. Shumlansky:

In response to your **inquiry** regarding the 1993 **recall** and number of **units** involved and it's **replacement** rate, **please** refer to the attached copy of my **letter** of October 23, 1995.

I hope this will provide you with the information you need. If you have further questions please feel free to call me. My telephone number is (503) 691-4625.

Sincerely,

Michael F. Breitbach

Director, Operations and Administration



11975 SW. Herman Road P.O. Box 1090 Tualatin, Oregon 97062 Phone 503 692-3070 FAX 503 692-6696

October 23, 1995

Mr. Dave Johnson U.S. Consumer Product Safety Commission Division of Corrective Actions 4330 East West Hwy., Room 613 Washington, D.C. 20207-0001

shindaiwa

Re: CPSC RP930127 Shindaiwa Inc. Model 300S Chain Saw

Dear Mr. Johnson:

Sue Meyer informed me of your inquiry regarding the results of the 1993 recall for the 300S chain saw.

Of the population of approximately 950 units then identified as defective, and for which we gave notice users, we incurred 345 warranty claims (36%) within the original serial number sequence.

I will be on the east coast for the remainder of the week. So, if you have questions please contact Sue Meyer. Her telephone number is (503) 691 4641. She will be able to get in contact with me if needed.

Very truly yours

Mike Breitbach Director, Operations and Administration

J 5

Client

This Clipping Processed by MDDC PRESS CLIPS, INC. Baltimore, Maryland

Phila. Inquire/r Philadelphia, PA Cir: 515,523-D 994,530-s

WAR 28 1996

Saws and blowers found to have potential problems

ASSOCIATED PRESS

WASHINGTON — Ryobi America Corp. is recalling 150,000 table saws because switches that are supposed to lock in the "off" position may not work, the government said yesterday.

The 75-pound saws have 10-inch blades and a sliding miter table. The Consumer Product Safety Commission said they were sold nationwide by home centers and hardware and Sears stores with the following names and model numbers: Ryobi BT3000 and Sears Craftsman Model 315.22185. Owners should contact Ryobi, based in Anderson, S.C., at 1-800-867-9624.

Also, Shindaiwa Inc. of Tualatin, Ore., is recalling its model EB-45 backpack blowers and model 300S chain saws because the fuel tanks could leak and possibly cause chemical burns or fire, the CPSC said. The tools were sold nationwide from April 1992 to June 1995. For more information, call 1-800-521-7723.

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SAMPLE ACCOUNTABILITY RECORD
(Custodian Copy)

