

# You Are the Key to Air Cargo Security



This is a quick reference guide to assist in the identification of potential security risks within the air cargo supply chain. One or more of the items listed below may be a “flag” that could alert you that a particular package and/or person should receive increased scrutiny.

## What should I look for in identifying potential security risks?

### **Cargo Acceptance:**

- Signs of nervousness or erratic behavior/unusual lack of cooperation from shipper
- New or infrequent shipper who wants shipment flown on a specific flight
- Unexpected shipment showing up on dock
- Inability to verify shipper, especially for unexpected shipments
- Different delivery person
- Unusual questions regarding timing and routing of shipment
- Request for a pick-up at unusual location

### **Packaging:**

- Obvious mismatch of declaration to contents, shipments that take on an unusual shape and/or size
- Package appears opened after original sealing
- Lack of address, names and identifying marks on packaging
- Package does not match stated contents

- Vicious writings/threatening statements on packaging
- Unusual packaging materials
- Package weight inconsistent with description
- Vented package

### **Documents:**

- Signs of forgery
- Mismatched documents
- Vicious writings/threatening statements

### **General:**

- Payment in cash
- High-value items that have not been insured (unless shippers do not typically insure or owner has already paid for insurance)
- License plate missing or obscured
- Person who pays close attention to surveillance cameras or asks excessive questions about access procedures
- Walk-in/“will call” wanting to tender cargo

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## What can I do to increase security?

- Close and lock bay doors and truck doors when not in use
- Challenge those whom you do not know
- Use security equipment when possible (e.g., cameras, dogs, locks, lighting)
- Report potential security issues or suspicious activities according to your company's procedures



## Who do I call to report a potential security risk?

- First, follow your employer's procedures
- Additional helpful numbers:
  - Local Police / Sheriff \_\_\_\_\_
  - Local Fire and Rescue \_\_\_\_\_
  - Emergency 9-1-1
  - Air Cargo Watch/TSA Contact Center: 1-866-289-9673
  - Web site: [www.tsa.gov/aircargo](http://www.tsa.gov/aircargo) (choose Air Cargo Watch)



You play a very important role in the security of passenger and all-cargo airlines, and we thank you for your assistance in increasing the security of air cargo!

**Disclaimer:** This document does not contain regulatory language nor is it intended to suggest that any recommendations or guidelines should be considered a mandatory requirement. Please use this information as a guideline for enhancing transportation security.



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