

About OPIC

The Overseas Private Investment Corporation (OPIC) was established as a development agency of the United States government in 1971. OPIC's financing and insurance help U.S. businesses invest overseas and foster economic development in more than 150 developing nations and emerging markets worldwide. Over the agency's 34-year history, OPIC has supported \$164 billion worth of investments that have helped developing countries to generate more than 732,000 host-country jobs.

Contact Information

Office of Accountability
Overseas Private Investment Corporation

1100 New York Ave., NW
Washington DC 20527, USA

t 202-336-8543

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accountability@opic.gov
www.opic.gov

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Washington DC 20527, USA

OPIC

Office of Accountability

- *We respond to concerns of communities affected by OPIC-supported projects and concerns of project sponsors*
- *We help assure that OPIC policy requirements are met*
- *We enhance OPIC's developmental mission*



Overseas Private Investment Corporation

Our purpose

- To provide an independent forum where people affected by OPIC-supported projects can voice and resolve problems
- To help assure that OPIC policy requirements are met
- To deliver problem-solving and compliance review services in a manner that is fair, objective and transparent to all stakeholders

The Office of Accountability provides

- Problem-solving and compliance review services to local communities and project sponsors
- User's guide to services (see www.opic.gov for details)
- Public registry for steps in problem-solving and compliance review processes (see www.opic.gov)

The Office of Accountability Process Requests for problem-solving consultation or compliance review

If you and other members of your community believe that you are or may be materially, adversely and directly affected by an OPIC-supported project, or that OPIC may not have complied with its environmental, social, worker rights or human rights policies and procedures, you may submit a problem-solving or compliance review Request to OPIC's independent Office of Accountability.

A local non-governmental organization (NGO), or another person who represents you, can also submit a Request on your behalf. In exceptional circumstances, or if you have no local representation, an international NGO may represent you. You may ask for your identity to be kept confidential by the Office of Accountability.

What Requests are eligible?

In order to submit a Request, you need to have already raised your concerns with other stakeholders (the project sponsor or affected community) or OPIC staff. If you are not satisfied by the response, you may submit a Request to:

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1100 New York Ave., NW
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accountability@opic.gov

How do I prepare a Request?

Write a letter to the Office of Accountability:

- Provide the name and/or a brief description of the OPIC-supported project
- Describe the damage or harm the local community or sponsor has experienced or is likely to experience
- If problem-solving, indicate how and when you have discussed your concerns with the project sponsor, local community or OPIC staff and why you are not satisfied with their explanation or promised action
- If compliance review, describe the failures or omissions you believe OPIC is responsible for

If you are representing an affected group, you need to attach proof of representation.

If you are representing a project sponsor, you need to present proof of authority to proceed.

What happens to a Request?

When the Office of Accountability receives a Request with the required information (see [How do I prepare a Request](#)), it registers the Request in the public registry.

The Office of Accountability assesses eligibility of the Request against specific criteria (see www.opic.gov for details), and notifies the Requester whether the Request is accepted.

If the Request is accepted, the Office of Accountability conducts a preliminary investigation.

If the Request concerns problem-solving, the Office of Accountability may visit the project site to meet with the Requester and other relevant parties. If the parties agree, the Office of Accountability facilitates dialogue or mediation among the parties, aimed at resolving fairly the issues raised.

If the Request concerns compliance review, the Office of Accountability examines whether OPIC has complied with its environmental, social, worker rights or human rights policies and procedures in connection with an OPIC-supported project.

The Office of Accountability notifies relevant parties and makes public the findings of the problem-solving or compliance review process.