



# TWIC Dashboard (Page 1 of 3)

## October 31, 2008



### Explanation of Dashboard

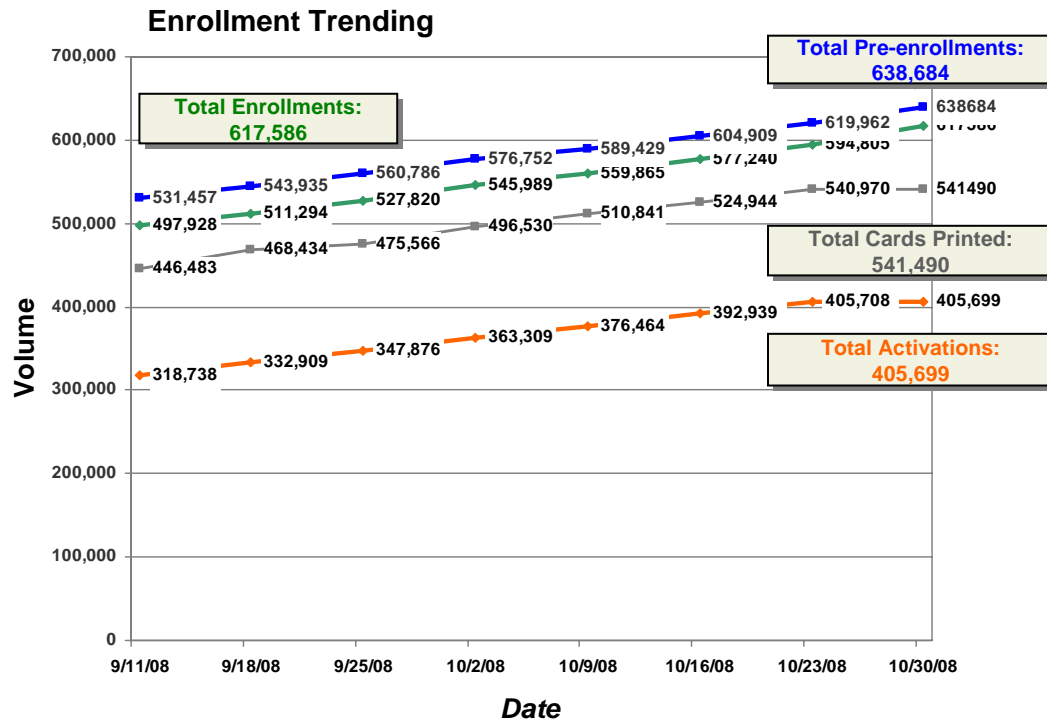
The TWIC Dashboard provides point-in-time program information on:

- Enrollment and adjudication-related statistics
- Graph depicting pre-enrollment, enrollment, cards printed & activated trends
- Contact information for TWIC resources
- Total enrollments and activations by location (including total enrollments broken out by occupation type).

### Program Statistics

Enrollment/Activation	Measurement (as of 10/30/08)
Pre-Enrollments	638,684
Enrollments	617,586
Cards Printed	541,490
Cards Activated	405,699
Average Enrollment Time	9.02 minutes

Security Threat Assessment	Measurement (as of 10/26/08)
Initial Disqualification Letters	23,534
Appeals Requested	12,068
Appeals Granted	8,894
Waivers Requested	1,285
Waivers Granted	917
ALJ Hearings Requested	4
ALJ Hearings Granted	4
Final Disqualification Letters	48
Number of Expired IDTAs	4,183



### TWIC Information and Resources

**Help Desk:** 1-866-DHS-TWIC (1-866-347-8942)

8:00 AM ET - 12:00 AM ET

<http://twicinformation.tsa.dhs.gov/twicinfo/contact.jsp>

**Website:** [www.tsa.gov/twic](http://www.tsa.gov/twic)

**Program Office Mailbox:** [credentialing@dhs.gov](mailto:credentialing@dhs.gov)



# TWIC Dashboard (Page 2 of 3)

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### Total Enrollments (with occupation stats) and Activations by Location

*Data as of 10/24/08 – There was a major power outage on 10/21 significantly disrupting the TWIC activation process. As a result, there have not been any card activations since this occurred. Regular updates on this situation are provided at [www.tsa.gov/twic](http://www.tsa.gov/twic).*

Enrollment Center Location	Total Enrollments	Total Activations	Total Enrollments to Date by Port and Occupation							No Occupation Specified	Other
			Drayage Truckers	Facility Employee	Longshoremen	Merchant Mariners	Rail Crew	Truck Drivers	Vessel Crew		
Albany, NY	2,169	1,578	6	247	40	204	36	1,119	35	8	474
Alpena, MI	145	90	0	76	4	33	0	18	3	0	11
American Samoa	90	11	0	73	0	4	0	0	0	10	3
Anacortes, WA	5,948	3,854	8	2,319	12	411	0	193	122	58	2,825
Anchorage, AK	3,057	2,071	29	350	243	222	57	202	76	1,012	861
Ashtabula, OH	754	433	2	100	30	27	47	190	12	145	201
Bangor, ME	1,812	950	29	64	41	656	2	283	64	457	216
Baton Rouge, LA	31,174	19,721	24	7,558	37	604	89	680	444	12,722	9,016
Bay City, MI	595	389	0	57	0	42	0	325	12	14	145
Beaumont, TX	7,408	4,899	15	1,371	25	328	21	320	159	2,360	2,809
Benicia, CA	2,215	1,270	0	842	2	24	3	65	11	91	1,177
Boston, MA	6,079	4,714	138	624	313	857	0	1,632	127	284	2,009
Bourne, MA	4,406	3,364	24	771	27	1,140	1	568	177	15	1,691
Bridgeport, CT	949	671	3	110	3	54	0	376	9	6	388
Brownsville, TX	2,657	1,659	2	171	91	232	15	449	104	73	1,520
Brunswick, GA	2,244	1,521	9	347	235	57	11	701	32	20	832
Buffalo, NY	807	469	8	53	6	93	10	327	12	98	200
Burlington, VT	252	160	0	17	0	97	0	98	12	7	18
Calicut, MI	156	124	0	39	4	57	0	13	0	7	36
Camden, NJ	1,536	631	12	161	23	40	0	459	8	58	775
Charleston, SC	7,007	5,065	232	999	1,163	829	51	2,157	143	23	1,410
Chattanooga, TN	1,455	931	2	193	1	83	2	231	22	556	365
Chester, PA	738	413	6	38	6	5	4	192	4	5	478
Chicago, IL	7,683	5,491	25	3,327	32	232	228	639	156	200	2,844
Cincinnati, OH	1,768	1,114	10	331	4	167	1	783	125	38	309
Cleveland, OH	2,752	1,959	3	207	7	126	12	498	16	1,413	470
Coos Bay, OR	233	174	1	26	3	48	0	26	1	2	106
Coram, NY	645	441	3	70	2	2	0	147	2	0	254
Corpus Christi, TX	15,662	11,212	2	5,354	63	545	16	710	270	1,638	7,064
Decatur, AL	772	389	4	157	0	22	0	263	16	107	203
Detroit, MI	1,884	1,313	2	106	11	105	2	163	32	46	1,417
Duluth-Superior, MN	2,668	2,082	24	570	60	311	258	275	41	347	782
Dundalk, MD	11,367	7,802	184	1,324	1,330	837	33	3,661	146	323	3,529
Escanaba, MI	116	78	0	12	0	5	0	8	7	5	14
Eureka, CA	126	94	0	9	12	15	1	29	3	5	52
Evansville, IN	1,925	518	19	776	1	29	1	332	18	34	716
Everett, WA	1,904	1,279	3	73	64	536	64	193	124	21	826
Freeport, TX	4,233	1,983	5	1,189	50	54	15	239	59	903	1,799
Galveston, TX	1,981	1,231	0	268	93	145	1	39	64	440	931
Green Bay, WI	1,002	717	2	206	2	197	4	289	20	39	243
Greenville, MS	611	385	1	15	1	24	0	30	19	470	51
Guam	761	241	0	761	0	0	0	0	0	0	0
Gulfport, MS	2,944	2,094	25	201	25	135	0	29	22	113	231
Hilo, HI	1,783	1,544	21	160	94	236	8	489	240	97	1,555
Honolulu, HI	7,986	4,951	119	590	169	1,138	1	906	239	2,460	2,364
Houma, LA	2,586	1,457	0	183	2	212	1	167	192	949	880
Houston, TX	44,447	26,799	357	10,725	1,888	1,934	101	4,654	563	1,981	22,244
Houston, TX #2	5,502	1,575	20	280	28	74	488	63	420	488	4,102
Huntington, WV	6,075	4,800	11	1,656	16	270	15	595	502	1,143	1,867
Indiana Harbor, IN	2,805	1,584	12	389	53	128	34	646	22	426	1,095
International Falls, MN	2	0	0	0	0	0	0	0	0	0	0
Jacksonville, FL	8,310	5,524	109	862	462	800	6	669	120	3,776	1,506
Joliet, IL	4,918	3,195	4	866	1	126	91	1,380	171	110	2,169
Juneau, AK	2,010	1,015	2	209	33	560	12	67	236	302	594
Kahului, HI	1,954	1,491	55	723	79	118	1	208	151	10	609
Kansas City, MO	505	314	2	5	0	21	2	146	15	62	252
Kaui, HI	933	659	4	81	18	66	1	81	90	17	421
Key West, FL	914	685	0	111	0	513	0	72	2	27	182
Lafayette, LA	3,250	1,456	8	390	86	85	1	289	73	203	2,115
Lake Charles, LA	19,554	14,292	18	2,895	5	271	18	258	272	11,294	4,523
LaPlata, MD	1,045	718	5	38	7	354	1	154	40	109	337
LaPorte, TX	5,069	2,237	5	91	15	38	7	376	31	1,519	2,167
Lindenhurst, NY	889	541	1	29	0	126	1	293	28	187	224
Little Rock, AR	713	400	0	28	1	25	3	199	25	253	179
Long Beach, CA	22,804	16,716	1,136	2,381	2,805	1,419	538	6,507	231	1,510	6,275
Longview, WA	628	465	2	151	9	35	0	85	4	2	334
Lorain, OH	285	136	0	20	0	22	0	2	150	35	0
Los Angeles, CA	9,650	7,700	380	549	3,269	474	27	1,938	95	1,064	1,854
Louisville, KY	2,343	1,646	13	597	0	197	3	744	264	20	565
Marcus Hook, PA	880	494	3	176	0	12	1	146	1	89	452
Marine City, MI	355	238	1	30	0	57	0	76	9	105	77
Marquette, MI	250	126	0	29	0	23	7	25	9	85	72
Memphis, TN	4,041	3,003	10	660	4	631	56	632	1,071	59	918
Miami, FL	5,687	3,167	172	527	409	305	5	904	102	1,051	2,212
Milwaukee, WI	1,226	700	106	146	36	151	56	457	45	3	226



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### Total Enrollments (with occupation stats) and Activations by Location -- continued

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Minneapolis, MN	1,431	1,029	0	142	0	20	0	106	22	1,041	100	
Mobile, AL	17,353	11,844	105	1,520	236	1,398	81	759	804	6,031	6,419	
Morehead City, NC	1,779	1,372	6	162	62	544	8	262	168	99	468	
Morgan City, LA	2,678	1,674	0	377	10	240	1	172	155	120	1,593	
Muskogon, MI	760	519	0	109	1	256	1	47	47	1	172	
Nashville, TN	1,845	1,381	10	162	1	244	4	376	458	279	311	
New Castle, DE	959	441	2	241	2	40	1	129	10	12	522	
New Haven, CT	1,238	872	6	197	33	55	0	679	7	3	258	
New London, CT	1,541	1,151	6	235	27	400	1	283	84	10	495	
New Orleans, LA	26,568	19,064	35	5,327	300	1,564	29	471	825	9,692	8,325	
NY/NJ - Staten Island, NY	8,957	6,955	368	797	1,347	776	29	2,723	141	500	2,296	
NY/NJ - New York, NY	5,434	3,764	10	635	252	2,036	3	262	298	192	1,296	
NY/NJ - South Hackensack, NJ	11,100	8,610	191	2,286	1,336	222	27	1,930	60	1,762	3,286	
Newport News, VA	2,727	1,846	58	407	199	398	11	440	95	276	843	
Nikiski, AK	912	668	0	258	0	88	0	61	21	119	357	
Norfolk, VA	10,833	6,456	485	1,126	1,185	1,455	64	882	212	3,554	1,870	
Oakland, CA	13,309	10,164	475	2,745	337	1,549	2	2,770	169	1,409	3,853	
Ontonagon, MI	26	19	0	0	0	13	0	2	1	0	7	
Oswego, NY	600	411	0	63	23	87	2	109	24	0	4	
Paducah, KY	1,815	1,142	2	244	2	210	17	113	374	643	210	
Palm Beach, FL	2,665	1,833	222	761	35	704	1	189	122	2	629	
Panama City, FL	1,966	1,284	2	183	35	487	3	162	201	175	718	
Pasco, WA	577	337	32	55	1	33	1	229	12	3	211	
Paulsboro, NJ	2,056	1,132	6	402	6	31	25	525	10	20	1,031	
Pennsbury Manor, PA	538	230	5	32	0	9	0	165	1	7	319	
Perla, TX	1,461	959	23	163	8	263	4	561	0	32	132	
Perth Amboy, NJ	1,537	792	30	93	8	54	2	440	15	40	855	
Philadelphia, PA	11,981	8,669	92	3,753	514	443	3	1,327	133	880	4,854	
Pittsburgh, PA	3,560	2,321	8	865	6	241	8	363	208	982	879	
Point Comfort, TX	1,491	1,074	1	498	1	33	4	30	18	11	895	
Ponce, PR	1,455	1,191	65	595	212	113	0	153	13	4	300	
Port Arthur, TX	7,465	5,049	9	2,900	14	348	9	248	108	424	3,405	
Port Canaveral, FL	4,600	3,122	5	469	64	435	0	264	148	1,583	1,632	
Port Everglades, FL	6,283	4,261	298	643	477	969	2	868	276	786	1,958	
Port Fourchon, LA	8,978	6,843	4	1,769	165	3,637	2	406	278	45	2,349	
Port Hueneme, CA	1,186	733	4	85	79	93	0	247	32	409	237	
Port Manatee, FL	980	519	3	36	11	250	1	282	40	126	242	
Portland, ME	2,624	2,549	9	215	43	547	0	443	107	674	586	
Portland, OR	5,693	4,555	158	632	577	776	8	1,272	268	13	1,989	
Portsmouth, NH	1,910	1,288	3	457	8	293	0	663	25	3	458	
Providence, RI	4,084	3,284	15	323	90	627	23	1,321	142	7	1,541	
Richmond, CA	3,445	2,045	8	807	12	103	43	200	43	539	1,731	
Riverhead, NY	305	213	1	207	0	79	0	24	24	17	138	
Rochester, NY	178	109	0	6	0	20	0	51	1	70	30	
Sacramento, CA	871	526	3	41	2	34	1	152	7	378	253	
Saipan	148	85	0	57	0	61	0	2	11	0	17	
Salisbury, MD	1,181	868	2	44	1	384	0	150	52	259	289	
San Diego, CA	4,252	2,380	45	434	170	1,163	1	524	146	934	836	
San Francisco, CA	5,776	3,448	5	576	62	30	1	4	25	201	193	
San Juan, PR	3,224	2,275	77	499	303	101	1	323	20	1,062	838	
Sandusky, OH	609	329	4	23	39	70	204	90	10	105	64	
Sault Ste. Marie, MI	265	230	0	13	0	188	0	8	17	1	38	
Savannah, GA	10,178	7,478	253	644	1,198	210	53	2,729	71	1,442	3,578	
Seattle, WA	6,542	4,737	97	686	288	1,474	243	1,104	419	136	2,079	
South Louisiana, LA	6,234	3,991	4	1,391	14	242	19	338	237	1,496	2,493	
St. Croix, USVI	2,412	1,593	8	1,937	5	62	2	20	12	41	345	
St. Ignace, MI	330	267	0	72	3	160	0	20	23	0	47	
St. Louis, MO	4,557	2,497	17	903	5	499	1	1,574	769	22	767	
St. Paul, MN	939	601	16	43	2	60	5	122	22	502	167	
St. Thomas, USVI	551	342	0	184	34	64	0	3	165	5	96	
Stockton, CA	984	544	3	208	33	13	27	371	5	2	322	
Tacoma, WA	6,894	5,638	239	1,104	640	1,463	49	1,362	171	58	1,824	
Tampa, FL	8,498	5,904	13	1,553	151	974	134	1,031	249	1,930	2,463	
Terminal Island, CA	4,657	2,070	612	97	165	320	21	3,389	3	20	346	
Texas City, TX	6,463	3,536	2	1,571	23	233	16	169	29	1,526	2,844	
Toledo, OH	2,493	1,919	2	440	71	228	3	485	23	325	916	
Traverse City, MI	509	381	0	47	2	247	0	75	17	1	120	
TSA, Arlington, VA	1,677	879	25	335	35	228	2	144	60	312	636	
Tulsa, OK	1,962	1,275	2	212	0	148	0	494	63	17	1,026	
Valdez, AK	1,059	881	0	303	7	56	0	51	11	1	630	
Vancouver, WA	389	236	8	375	13	36	1	10	13	2	181	
Vicksburg, MS	4,970	3,771	14	470	30	387	29	387	404	1,700	1,549	
Victoria, TX	3,122	2,525	8	622	2	105	2	66	40	29	2,248	
Wilmington, DE	8,357	6,573	74	1,300	204	314	13	1,861	55	210	4,328	
Wilmington, NC	3,702	2,016	24	614	147	387	23	479	140	4	948	
<b>Total</b>	<b>601,588</b>	<b>405,611</b>	<b>7,761</b>	<b>106,331</b>	<b>24,962</b>	<b>51,988</b>	<b>3,221</b>	<b>84,272</b>	<b>17,871</b>	<b>99,691</b>	<b>205,706</b>	