

CAPI FR Laptop Refresh Project

Response to Offeror Questions 1 - 45

RFS Number YA1323-08-RS-0001

Index	Section Reference	Page Reference	Question	Response	RFS Action
1	B	B-1	What are the ARO delivery requirements for laptop kit configurations by CLIN?	The Census Bureau has indicated target windows for delivery of laptop kits in Table C.1.5-1. SOW Section C.4.3.h requires the contractor to identify lead times. The offeror is required to "summarize project activities and approaches for completing all SOW tasks" in RFS Section L.4.3c.	No RFS modification is required.
2	B.3	B-1	The SEWP contracts are currently scheduled to end April 30, 2014. The period of performance for option periods 5, 6, and 7 are outside the SEWP POP. Does the Government intend to award options 6&7 before the end of the SEWP contract?	The SEWP Program Office has confirmed that because all options are priced, they can be exercised after the period of performance of the SEWP contracts.	No RFS modification is required.
3	B.3	B-1	The SEWP contract currently has GWAC status for 5 years after which time NASA will need to reapply. Should GWAC status be denied how will the Government proceed with option periods beyond April 30, 2012?	The SEWP Program Office has confirmed that in-place orders would not be affected, and that extension of the GWAC is expected.	No RFS modification is required.
4	B.6	B-3 and J.2.2.1.2	Will the XP upgrade (per CLIN 003-08) be made at the program level, or on an individual laptop kit by kit basis?	See Section B.7.3.3. If ordered, upgrades will be applied to all laptops kits within the order.	No RFS modification is required.
5	B.6	B-4	Please explain the intent and background for CREDIT-Z CLIN in more detail.	The offeror is required to specify base prices and offered discounts for each CLIN and SubCLIN as indicated by Table B.8-1. The completed pricing table is to be submitted as required by Section L.6.2. Use of the CREDIT-Z CLIN is not required.	No RFS modification is required.
6	B.7.5.1.c	B-6	Please clarify who bears the cost of the shipping back from the contractor facility to the new destination once the refurbishment is complete, the contractor or the Census Bureau?	At completion of repair or refurbishment, the laptop kit is returned to contractor-provided storage. When the laptop is returned to service via the On-request Preparation and Delivery Service, the contractor bears the shipping cost as indicated in Section B.7.5.2.a.	No RFS modification is required.
7	B.7.5.5	B-7	What are the minimum and maximum quantities of the deployed laptop kits that are to be disposed of under this contract?	Performance and capacity requirements for the disposal service are stated in Section J.3.6.3.	No RFS modification is required.
8	B.7.6.2	B-7	Please confirm that the short term lease alternative only applies to the CCM configurations and estimated quantities.	Pricing requirements for the short-term lease alternative (CLIN 006-02) for CCM laptops are provided in Section B.7.6.2.	No RFS modification is required.
9	B.7.6.2.h	B-8	The Census Bureau makes the statement that the price for the lease will include repair/refurbishment. What about repairs because of damage due to extreme usage? Typically, these costs are not covered in maintenance.	Service requirements for the Warranty Repair/Refurbishment Service are provided in Section J.3.2.1. Pricing requirements for the Short-term lease alternative (CLIN 006-02) for CCM laptops are provided in Section B.7.6.2.	No RFS modification is required.

CAPI FR Laptop Refresh Project

RFS Number YA1323-08-RS-0001

Response to Offeror Questions 1 - 45

10	B.8	B-12	It would appear as though CLIN 004-17-A and 004-18-A is a duplicate of 004-01-A and 004-02-A. Please clarify.	CLIN 004-01-A and 004-17-A acquire the same baselined carrying case and CLIN 004-02-A and 004-18-A acquire the same GPS unit. For each CLIN, the products are expected to be identical as baselined in accordance with SOW C.2.7. Because the quantity ranges and price validity dates differ, the volume-based prices are expected to differ. Separate SubCLINs are required to establish prices.	No RFS modification is required.
11	B.8	B-13	Please confirm that CLIN-006-01-A and CLIN-006-02-A should start procurement of the CCM at a quantity of 7,500. If the Census Bureau orders via both alternatives as suggested in B.7.6, would a total of 15,000 units be acquired?	The Census Bureau is under no obligation to acquire CCM kits. However, if the Census Bureau determines that CCM kits are required, it is expected that a minimum of 7,500 units will be acquired through a single order under CLIN 006-01-A, a single order under CLIN 006-01-B, or orders under both CLINs to acquire the required number of units (see B.7.6). To better address a need for the minimum count of 7,500 units through a combination of purchased and leased laptops, an additional volume range (3000 to 8000) will be added to both CLINs via RFS modification.	Table B.8-1 will be modified to add a volume range of 3000 to 7499 for CLINs 006-01 and 006-02.
12	B.8	B-8	Pricing Table B.8-1, column heading NASA SEWP IV Product ID. Is this intended to be the manufactures model number or is this the corresponding SEWP CLIN Number?	The SEWP CLI number (CLIN) must be provided in the Table B.8-1 under column heading "NASA SEWP Product ID". Offerors may use pre-existing or new NASA CLINs established in accordance with SEWP contract procedures.	RFS will be modified to change Table B.8-1 column heading: from "NASA SEWP IV Product ID" to "NASA SEWP IV CLI Number"
13	C.1.6	C-3	Please define the relationship of the four "phases" of the project to the "task areas" that are described in the remainder of section C, in the CLIN structure and the B tables. Also note the discrepancy of the three phases in the paragraph with the four phases listed separately.	The project phases highlight the expectation that the pace of project activities will vary over time and that the contractor will execute tasks in accordance with the SOW throughout.	The RFS will be modified to correct the typographical error to indicate four phases.
14	C.2.2.a	C-6	As the Census Bureau is requesting that all CLINs be priced on a Firm Fixed Price (FFP) basis, disclosed costs and budgets are not applicable. In addition, preparation of reports based on Earned Value will add an additional cost burden for the Census Bureau. Would the Census Bureau please delete or modify this section to require the contractor to provide order history reports for each of the CLINs rather than costs and budget information?	The Census Bureau recognizes that contractor budgets and costs will not be reported in the required EVM reports. As required by C.2.2.d, the contractor shall report schedule deviations and associated corrective actions.	No RFS modification is required.
15	C.2.2.d	C-6	Earned Value Management techniques typically do not apply to FFP type of contracts, would the Census Bureau please modify the requirement for Project Reports to be based on Earned Value reporting to "The contractor shall prepare Project Reports addressing the status of all activities, cost and schedule deviations, and corrective actions planned".	The Census Bureau recognizes that contractor costs will not be reported in the required EVM reports. As required by C.2.2.d, the contractor shall report schedule deviations and associated corrective actions.	No RFS modification is required.

CAPI FR Laptop Refresh Project

RFS Number YA1323-08-RS-0001

Response to Offeror Questions 1 - 45

16	C.2.5.c.5	C-8	Can you define the responsibility of the contractor in the Incident Response process? Is the contractor's responsibility limited to the reporting of the incident to Census (i.e. incident reporting) or the reporting and full incident resolution and management?	<p>The contractor is expected to report any incidents related to products under contractor control and contracted maintenance services, and support resolution of the incidents at Census Bureau direction. The Census Bureau is responsible for all laptops and accessories under Census Bureau control.</p> <p>As required by Section L.4.3, the offeror shall describe security management practices in proposal Volume 1, Part 1, Section 3 - Project Management Approach and in the draft Project Management Plan. Detailed practices will be established by the contractor's System Security Plan.</p>	No RFS modification is required.
17	C.4.2.b.2	C-11	Can the government provide additional details for this requirement: sample markings, marking tool to be used, location of markings etc	As indicated in Section G.6.c, the Census Bureau will provide the labels to be applied by the contractor. These labels will be adhesive-backed and will not require special treatments during application.	No RFS modification is required.
18	C.5.1.e and J.3.4.1.c	C-14	Please provide the "applicable Government security and property management requirements" that the storage facility needs to comply with?	Property Storage Service requirements are stated in Section J.3.4.1. The contractor must describe the facilities to be used to deliver these services in Volume 1, Part 1, Section 5 of the written proposal.	No RFS modification is required.
19	C.5.d	C-13	Can the government provide more guidance on the exact "property management requirements" – including clarification of whether the Contractor or the Census has responsibility for wiping the drives?	Process requirements for disposal of laptops are provided in Section J.3.6.	No RFS modification is required.
20	D.3.1 and D.3.2	D-3	Please clarify that Census accommodations for inside delivery at ROs, LCO, and RCCs will include equipment (e.g., pallet jacks and elevators) so that the contractor or delivery agent can physically navigate the delivered goods from the shippers truck/van to the designated delivery location. Can you also confirm that inside delivery requirements do not include the removal of the laptop units from shipping pallets and or removal of the pallets or other shipping materials from the delivery destination.	Census Bureau sites are office environments and cannot be expected to have pallet jacks for inside delivery. As indicated in Section D.3, inside delivery conditions will vary from site to site, making close coordination with site personnel essential. The contractor must anticipate these varying conditions.	No RFS modification is required.
21	D.3.1 and D.3.2	D-3	Please identify any special security requirements that will/may apply to the contractor or delivery agent personnel in order to execute inside deliveries	There are no special security requirements applicable to the delivery agent for inside deliveries. As required by Section D.3, all deliveries are to be closely coordinated with site personnel.	No RFS modification is required.

CAPI FR Laptop Refresh Project

RFS Number YA1323-08-RS-0001

Response to Offeror Questions 1 - 45

22	D.3.2	D-3	Is the Census Bureau anticipating purchasing laptops through this contract to support the Decennial Census? Will this quantity be in addition to the 7,500+ systems called out in section B7.3.2? If yes, what is the anticipated increase in laptop kits that will be required?	RFS Sections B.7.6, C.1.2, C.1.6d, D.3.2 address potential Census Bureau acquisition of laptops for the Census Coverage Measurement (CCM) element of the decennial census using CLINs 006-01 and/or 006-02. CCM laptops, if purchased, are in addition to the minimum order quantity indicated in Section B.7.3.2. As stated in Section B.7.6.1d, the minimum order quantity for CCM laptops is zero (0).	No RFS modification is required.
23	E.3	E-1	Will the Government define the website acceptance standards or criteria prior to award?	The requirements for the Project Support Website are provided in Section J.1. Acceptance will proceed in accordance with Section E.3	No RFS modification is required.
24	G.6.a	G-3	Please confirm that the Government will provide the software image "for contractor installation on laptops." Note: Typically the software image contains the operating system, drivers, utilities, and any bundled applications and tools that are burned onto each of the laptops from the master image.	Confirmed, as indicated in Section G.6	No RFS modification is required.
25	H.3	H-1	Please provide guidance on the number of individuals that are expected to require Special Sworn Status.	Requirements for contractor staff to obtain Special Sworn Status in accordance with H.3 are stated in Sections C.2.1.a, C.2.1.b and C.2.5. The number of contractor staff requiring Special Sworn Status is dependent on the offeror's approach.	No RFS modification is required.
26	H.6	H-2	Please clarify what the 13% small business participation goal is measured against, e.g. total subcontracted dollars, total labor, total contract value, etc.	See Section L.6.6	No RFS modification is required.
27	J.2.1.2	J-7	Paragraph indicates five laptop configurations. However, six configurations are listed separately. Please clarify	There are six laptop configurations as explicitly listed. The typographical error will be corrected	The RFS will be modified to indicate six laptop configurations.
28	J.2.2.1.1	J-9	Please confirm that Microsoft Windows Vista is the operating system to include in the base laptop configuration.	As required in Section J.2.2.4, Windows VISTA Business shall be provided with each laptop unless an upgrade is ordered under provisions of Section J.2.2.1.2.	No RFS modification is required.
29	J.2.2.1.1	J-9	Please clarify what O/S should be shipped with the laptop kits.	As required in Section J.2.2.4, Windows VISTA Business shall be provided with each laptop unless an upgrade is ordered under provisions of Section J.2.2.1.2.	No RFS modification is required.
30	J.2.2.1.1	J-10	Would the Bureau consider a smart card to be 'integral' if contained in the PCMCIA slot?	Yes	No RFS modification is required.
31	J.2.2.1.1	J-10	If we fulfill the requirement for a smart card reader with a PCMCIA smart card reader, would the Bureau consider an extra USB port (over and above the two required) to be an acceptable substitute for an available PCMCIA slot?	Yes	No RFS modification is required.

CAPI FR Laptop Refresh Project

Response to Offeror Questions 1 - 45

RFS Number YA1323-08-RS-0001

32	J.2.2.1.1.i.3	J-10	With regard to: item i(3), would the Government consider allowing an ExpressCard card slot (or a Type II PCMCIA card slot) to meet this requirement?	The Census Bureau will accept an ExpressCard interface in lieu of the PCMCIA interface.	The RFS will be modified to indicate that a minimum of one PCMCIA or ExpressCard slot is required.
33	J.2.2.1.2	J-10	Solid state hard drives are integrated at factory level, so either 32GB SSD or 64GB SSD would have to be chosen when ordering the system. Please confirm that the upgrade orders will be placed when the laptop kits are ordered	As indicated in Section B.7.3.3, upgrades, if required, will be ordered when the laptop kit orders are placed, and the upgrades will apply to all laptops within the order.	No RFS modification is required.
34	J.2.2.1.2 and L.2.3.3	J-10 and L-4	Solid-state hard drives are used in the most harshest computing environments, such as tactical military operations. The use of solid state hard drives as an option for modestly robust usage is not recommended. Removing such options will reduce complexity and cost that the Government does not need to incur. Will the Census Bureau reconsider this requirement?	The Census Bureau will not reconsider this requirement.	No RFS modification is required.
35	J.2.2.1.2.c	J-10	XP Professional is not expected to be supported through the life of this contract. Therefore it is recommended that the XP option be deleted to minimize the extra cost to the Government that must be incurred by maintaining two sets of developed, tested, approved, and certified images (one for each operating system). Will the Census Bureau reconsider this requirement?	The Census Bureau will not reconsider this requirement.	No RFS modification is required.
36	J.2.2.2.b	J-11	It is recommended that the requirement be modified to eliminate the cost penalty for those Offerors that provide a long-life primary battery, by reducing the currently defined two (2) supplemental batteries to one (1) supplemental battery if the primary battery can achieve the 8 hour service. Will the Census Bureau reconsider this requirement?	The Census Bureau will not reconsider this requirement.	No RFS modification is required.
37	J.2.3	J-14	Please clarify the Government's intent on the number of images required for the various configurations, i.e. will one (1) image be needed or will six (6) images be needed, one for each of the corresponding configurations (baseline, development, pilot, deployment, CCM, and post-deployment)?	The Census Bureau will prepare (assemble, test, verify) the software image to be installed by the contractor. Through the course of the contract the standard image may be modified by the Census Bureau many times, and the contractor must install the latest approved image as directed by the Census Bureau.	No RFS modification is required.
38	J.3	J-16	Please confirm that this RFS does not require the contractor to provide on-going patch, virus definitions, updates, and re-imaging throughout the life of the contract.	The contractor is not required to provide on-going software patches or virus definitions. The contractor is required to install software images on laptops delivered in response to orders and on Census Bureau-owned laptops being returned from maintenance.	No RFS modification is required.

CAPI FR Laptop Refresh Project

RFS Number YA1323-08-RS-0001

Response to Offeror Questions 1 - 45

39	J.3	J-16	Please confirm that this RFS does not require the contractor to provide an on-going image management lab for image update development, testing, acceptance, and certification throughout the life of the contract.	The Census Bureau will prepare (assemble, test, verify) the software image to be installed by the contractor. Through the course of the contract the standard image may be modified by the Census Bureau many times, and the contractor must install the latest approved image as directed by the Census Bureau.	No RFS modification is required.
40	J.3.1.4	J-17	Please clarify what "expendables" are to be held in the contractor's inventory? Please identify what items are considered to be "expendable."	"Expendables" refers to the reusable shipping boxes and Census Bureau documentation provided for inclusion in the laptop kit.	No RFS modification is required.
41	J.3.4.3	J-21	Can the government provide guidance based on previous experience on the average number of each item that is expected to be stored in inventory or should we assume the "up to" amounts for average?	Minimum capacity requirements for the Property Storage Service are provided in Section J.3.4.3.	No RFS modification is required.
42	J.3.5.2.b	J-22	Approximately how many Census Bureau personnel will require access to the on-line recovery service tracking and status website?	The offeror must describe the terms of the Tracking and Recovery Service	No RFS modification is required.
43	L.2.2	L-2	Are contractors required to submit proposals on-line via the SEWP RFQ tools?	As indicated in L.6.1, pricing information must be submitted via the SEWP RFP tool for validation by the SEWP program office. The written proposals must be submitted to the Census Bureau as required by Section L.2.2.	No RFS modification is required.
44	L.2.2.1	L-2	Will the Census Bureau consider extending the period for preparation of the written proposals?	The required delivery date will be extended to 5PM EST on February 7, 2008. Internal schedules prohibit any further extension.	Section L.2.2.1 will be modified to extend the proposal submittal to 5PM on February 7, 2008.
45	M.3.2-2	M-4	What should offerors assume with respect to the most probable order quantities and use of maintenance support services?	The CLINs/SubCLINs for laptop kits and accessories are indefinite-delivery, indefinite quantity (IDIQ). Where appropriate, the Census Bureau has indicated minimum-committed quantities in Section B.7.3.2. Section J.4 provides maintenance history that may be considered by offerors in designed maintenance support services.	No RFS modification is required.