

Appendix D

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ASQ Usability Questions

The ASQ concluded with a set of questions to assess the respondents' satisfaction with the data collection method:

- On a scale of one to five, where five means very satisfied, one means very dissatisfied, and three means neither satisfied nor dissatisfied, how satisfied are you overall with the computerized questionnaire?

If response to the above question was less than three:

Please tell us what you disliked about the computerized questionnaire after the beep.

If response to the above question was greater than three:

Please tell us what you liked about the computerized questionnaire after the beep.

- Were you able to fully understand the computer, yes or no?

If response to above question was "no":

Please tell us what you did not understand after the beep.

- Was the computer able to fully understand you, yes or no?

If response to above question was "no":

Please tell us what the computer did not understand after the beep.

- Was there anything about the questionnaire that was confusing or frustrating, yes or no?

If response to above question was "yes":

Please tell us what was confusing or frustrating after the beep.

- Did you have too much time, too little time, or just the right amount of time to answer the questions?

- Please tell us your suggestions about improving the computerized questionnaire after the beep.