

TRANSPORTATION TRENDS

Inside This Issue

Note From the Director	1
AMSA Forum Highlights	1
Dates and Deadlines	2
Saving With GSA	2
GSA Contacts	2
Tips and Notes	3
3080's Reminders	3
Capacity Load	3
Your Ideas Are Welcome	3



Get Ready! For the

Annual Education Conference & Expo Featuring GSA

April 1 - 4, 2008

This unique event will be held at Omni Orlando Resort at Champions Gate, FL & will be kicked off on

April 1, No Foolin'!

The theme of the event is "Moving Today, Transforming Tomorrow"

& is sponsored by the American Moving & Storage Association (AMSA) in partnership with the household goods & freight industries.

In addition to transportation training, networking & seminar opportunities, over 125 exhibitors will be present & more than 12 new sessions have been added to the agenda.

Don't miss this opportunity to network with the federal civilian agency transportation community & industry experts!

Register Now At:
Federal Agency Attendees:
www.gsa.gov/hhgfrtforum
Industry Attendees:
www.promover.org

Note From the Director

As the Director of the Center for Transportation Management, I would like to welcome you –our valued partner – to the first edition of *Transportation Trends*.

I hope you will take away two vital pieces of information after reading this maiden voyage of *Trends*. First, *Trends* is a great **new** way to quickly stay abreast of current happenings and to provide you with the tools and information to make your job easier. This could include providing you with information on upcoming events or training, keeping you up-to-date on any changes to current policies and programs, suggesting helpful tips or hints that will make using GSA's programs easier and working with other members of the Federal community and the household goods and freight Industries to help keep abreast of the ever changing environment.



Tauna Delmonico, Director
Center for Transportation Management

The second vital take away is just how **easy** it is for you to contribute and let us to get to know you better and to identify your needs, thoughts and goals for your own programs. Inside this first edition of <u>Trends</u> and in issues to come, we will invite you to submit questions and topics for future newsletter articles or for the "Voice of our Valued Partners" section.

In addition to welcoming you to the first edition of <u>Trends</u>, I would also like to express my excitement about the future of GSA's Transportation Programs – the Centralized Household Goods Traffic Management Program (CHAMP), the Freight Management Program (FMP) and the Transportation, Delivery and Relocation Solutions (TDRS) Schedule 48. As you will see inside this first edition of <u>Trends</u>, recent studies have proven that in addition to the quality of service provided by GSA's Transportation Programs they also help save you – the taxpayer – money. My staff and I have always prided ourselves on our Programs and the quality of service provided. Now we can also tout the savings of those Programs! Our goal is to continue to find and develop new tools and information to increase not only your savings but also your satisfaction with GSA's Transportation Programs.

In closing, I would like to thank you in advance for your continued support of GSA's Transportation Programs. My staff and I are here to support you, but we need your help. Please let us know what you value and what we can do to increase your satisfaction with our programs. Whether you take advantage of one of our programs or all of them, we want to hear from you. Inside this edition you will see a "GSA Contacts" section. I hope that you will contact a member of my staff with any questions or ideas that you might have about any of our programs. In addition, I encourage you to be an active participant in our *Trends* newsletter and to submit any and all suggestions for future editions. We want this to be a newsletter we can all benefit from and contribute to.

Sincerely

Tauna T. Delmonico, Director, tauna.delmonico@gsa.gov, (703) 675-2779

P.S. I Look forward to meeting you in April at the AMSA Forum. I'll be there. Hope you will be too!



Saving With GSA

Recent freight and household goods studies by Runzheimer International show that GSA's Transportation Management Programs and its employees provide customers with outstanding customer service while also saving the American taxpayer money.

Freight Management Program (FMP)

GSA's Standard Tender of Service (STOS) provides the participating federal civilian agency with a concrete level of protection and instruction.

Prices under the FMP are, on average, 25% cheaper than commercial prices.

Centralized Household Goods Traffic Management Program (CHAMP)

High marks were given to CHAMP by federal civilian agencies for its level of customer service.

Rates for shipping household goods under CHAMP are typically 6% less expensive than commercial rates and 15% less than those under TDRS.

Transportation Delivery and Relocation Solutions (TDRS) Schedule 48

While typically more expensive than CHAMP, TDRS provides federal civilian agencies with one-stop shopping for their relocation needs and assistance to those agencies that have no in-house relocation experience.

More Savings As Reported by Team MEB/PRTM

FY07 savings off the Multiple Award Schedule 48 (MAS) for the Federal Strategic Sourcing Initiative (FSSI) Blanket Purchase Agreement (BPA) with FedEx for Express and Ground Domestic Delivery Services (ExGDDS) was 25.3% and was 62.2% off of FedEx standard rates.

52 federal agencies partipated in FSSI ExGDDS to realize significant savings off the MAS, including no fuel surcharges. For more information, contact Blaine Jacobs at GSA.

Dates and Deadlines

February 29, 2008 Deadline for submitting 3080's (for calendar year 2007)
Must identify a 2007 delivery date in order to be counted

Opening in March General Request for Offers

for the Freight Management Program

March 28, 2008 Household goods rate filing window closes

April 1-4, 2008 AMSA Annual Education Conference and Expo

featuring GSA

May 7, 2008 Federal Civilian Agencies Freight and Household Goods

Relocation Committee Meeting, Arlington, VA





GSA Contacts





Tauna Delmonico, Director, Center of Transportation Management (QMCC) (703) 675-2779, tauna.delmonico@gsa.gov, Arlington VA

Yolanda Miller (703) 605-5618 yolanda.miller@gsa.gov Arlington VA

Relocation Services Branch (QMCCB)

Angela D. Jones, Chief	(703) 605-2896	angelad.jones@gsa.gov	Arlington VA
Mary Anne Sykes	(703) 605-2889	maryanne.sykes@gsa.gov	Arlington VA
Shelia Byrd	(703) 605-9207	sheila.byrd@gsa.gov	Arlington VA
Robyn Bennett, Team Lead	(816) 823-3646	robyn.bennett@gsa.gov	Kansas City MO
Kim Chancellor	(816) 823-3646	kim.chancellor@gsa.gov	Kansas City MO
Brian Kellhofer	(816) 823-3646	brian.kellhofer@gsa.gov	Kansas City MO
Vernon Short	(816) 823-3649	vernon.short@gsa.gov	Kansas City MO
Robin Bucklew	(816) 823-3604	robin.bucklew@gsa.gov	Kansas City MO
Rosa Ledesma	(415) 522-2850	rosa.ledesma@gsa.gov	San Francisco CA
Mary Keenan	(404) 331-0532	mary.keenan@gsa.gov	Atlanta GA

Freight Management Branch (QMCCA)

Chief (Vacant)			
Blaine Jacobs	(703) 605-2892	blaine.jacobs@gsa.gov	Arlington VA
Raymond Price	(703) 605-2890	raymond.price@gsa.gov	Arlington VA
Kathryn Look	(703) 605-9261	kathryn.look@gsa.gov	Arlington VA
John Wheeler	(703) 605-9190	john.wheeler@gsa.gov	Arlington VA
Norman Bryan	(703) 605-9201	normana.bryan@gsa.gov	Arlington VA
Sharon Eckroth,	Team Lead (415) 522-2845	sharon.eckroth@gsa.gov	San Francisco CA
Maria Gutierrez	(415) 522-2846	maria.gutierrez@gsa.gov	San Francisco CA
Jim Stroup	(816) 823-3648	jim.stroup@gsa.gov	Kansas City MO

Tips and Notes

- For the majority of traffic moving under the FMP, freight TSPs are now required to remit
 the applicable Industrial Funding Fee (IFF) directly to GSA. We will be asking participating
 customers to submit shipment reports so that we can reconcile the IFF received with what
 is due. Please watch for more information coming shortly on new reporting procedures for
 customer agencies.
- TSP fourth quarter 2007 shipment and claim reports are due Friday, February 29, 2008.
 TSPs may file shipment and claim reports using either a filing service or via TMSS using JUpload.
 TMSS requires a special ID/Password to use the JUpload function. Format requirements must be adhered to when using JUpload and when filing the reports. Please contact Kim Chancellor at GSA for additional information.



- To view current Request for Offers (RFOs) for the FMP, go to www.gsa.gov/transportation, click on "Freight Management" and then on "STOS and RFO Library."
- To view current RFO for CHAMP, go to www.gsa.gov/transportation, click on "Household Goods Transportation" and then on "HTOS and RFO Reference Library."
- If you have not already done so, we encourage all customer agencies and TSPs to go to www.gsa.gov/transportation and click on "E-Mail Notifications and subscribe." By subscribing, you will receive timely e-mails notifying you of information applicable to the FMP, the CHAMP, or both depending on which list(s) you subscribe to.



We would love to have your input for upcoming newsletters.

- Ideas
- Topics
- Customer Success Stories
- Comments on what we've done so far

Send ideas & input to: transportation.programs@gsa.gov

3080 Reminders

by Vernon Short

The deadline for new 3080s for calendar year 2007 is Friday, February 29, 2008. No new 3080s will be accepted for 2007 after this date. The delivery date of the shipment must be identified on the Form 3080, and the delivery date must have occurred within calendar year 2007 to be accepted.

All government agencies should note that the revised GSA Form 3080, dated 9/2001, requires evaluation by both the relocated employee and the agency Bill of Lading Issuing Officer. The employee should evaluate the TSP that performed the move. Please annotate the "DUTY STATION", not the actual delivery point. We would also ask that you submit your 3080 promptly, and do not wait to settle a claim before reporting. The information you provide is extremely valuable and is used to evaluate the TSP's performance and to calculate and assign a Customer Satisfaction Index to the TSP.

Capacity Load Do you ship high cube, low-weight commodities?

by Sharon Eckroth

Here is some advice to save the government money! When shipping items like pillows, foam cups, plates, easels, and other bulky light-weight items, ship via a truckload (TL) TSP versus a less than truckload (LTL) TSP. To compare costs, rate your shipment in TMSS as 20,000 pounds for the origin and destination and then rate it using the actual tonnage and compare the two methods. In most cases the TL rate will be more economical. The reason TL is usually more economical is because when shipping as LTL, the LTL TSP can charge a capacity load fee (Item 700 of the STOS 100-D). This fee must then be added to the line haul rate shown on the TMSS query as TMSS cannot calculate Item 700 as part of the estimate provided. This fee needs to be added by the shipper or it will be added by the TSP.

However, when shipping as a TL, you avoid these fees. Just remember to annotate the bill of lading weight as "Rated 20,000#." This will provide clarification to the transportation auditor and justify your actions.