

matter of public record. Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden of the collection of information; (c) ways to enhance the quality, utility, and clarity of the information to be collected; (d) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology; and (e) estimates of capital or start-up costs and costs of operation, maintenance, and purchase of services to provide information.

Approved: October, 15, 2003.

**R. Joseph Durbala,**

*IRS Reports Clearance Officer.*

[FR Doc. 03-26808 Filed 10-22-03; 8:45 am]

BILLING CODE 4830-01-P

## DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900-0524]

### Agency Information Collection Activities Under OMB Review

**AGENCY:** Office of Policy and Planning, Department of Veterans Affairs

**ACTION:** Notice.

**SUMMARY:** In compliance with the Paperwork Reduction Act (PRA) of 1995 (44 U.S.C. 3501-21), this notice announces that the Office of Policy and Planning (OPPA), Department of Veterans Affairs, has submitted the collection of information abstracted below to the Office of Management and Budget (OMB) for review and comment. The PRA submission describes the nature of the information collection and its expected cost and burden and it includes the actual data collection instrument.

**DATE:** Comments must be submitted on or before November 24, 2003.

**FOR FURTHER INFORMATION OR A COPY OF THE SUBMISSION CONTACT:** Denise McLamb, Records Management Service (005E3), Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420, (202) 273-8030 or FAX (202) 273-5981 or e-mail: [denise.mclamb@mail.va.gov](mailto:denise.mclamb@mail.va.gov). Please refer to "OMB Control No. 2900-0524").

Send comments and recommendations concerning any aspect of the information collection to VA's Desk Officer, OMB Human Resources and Housing Branch, New

Executive Office Building, Room 10235, Washington, DC 20503 (202) 395-7316. Please refer to "OMB Control No. 2900-0524".

#### SUPPLEMENTARY INFORMATION:

*Title:* VA Police Officer Pre-Employment Screening Checklist, VA Form 0120.

*Type of Review:* Extension of a currently approved collection.

Abstract: VA Form 0120 is used to document pre-employment screening and special background checks for police officer applicants. Prior to employment of a qualified applicant, each VA medical center is required to conduct a FBI arrest record inquiry and to contact listed former employers for information. The form is completed by each VA facility and serves as a record of pre-employment screening to determine the qualification and suitability of the applicant. It is the policy of VA that no person be employed as a VA police officer who has been convicted of a serious crime or whose history reflects a disregard for laws and regulations, questionable character, or a pattern of misconduct or poor work habits.

An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The *Federal Register* Notice with a 60-day comment period soliciting comments on this collection of information was published on June 3, 2003, at page 33229.

*Affected Public:* State, Local or Tribal Government.

*Estimated Time Per Respondent and Annual Burden:* 250 hours.

*Estimated Average Burden Per Respondent:* 10 minutes.

*Frequency of Response:* On occasion.

*Estimated Number of Respondents:* 1,500.

Dated: October 8, 2003.

By direction of the Secretary.

**Jacqueline Parks,**

*IT Specialist, Records Management Service.*

[FR Doc. 03-26687 Filed 10-22-03; 8:45 am]

BILLING CODE 8320-01-P

## DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900-0571]

### Agency Information Collection Activities Under OMB Review

**AGENCY:** National Cemetery Administration, Department of Veterans Affairs.

**ACTION:** Notice.

**SUMMARY:** In compliance with the Paperwork Reduction Act (PRA) of 1995 (44 U.S.C. 3501-21), this notice announces that the National Cemetery Administration (NCA), Department of Veterans Affairs, has submitted the collection of information abstracted below to the Office of Management and Budget (OMB) for review and comment. The PRA submission describes the nature of the information collection and its expected cost and burden and it includes the actual data collection instrument.

**DATES:** Comments must be submitted on or before November 24, 2003.

**FOR FURTHER INFORMATION OR A COPY OF THE SUBMISSION CONTACT:** Denise McLamb, Records Management Service (005E3), Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420, (202) 273-8030, Fax (202) 273-5981 or e-mail [denise.mclamb@mail.va.gov](mailto:denise.mclamb@mail.va.gov). Please refer to "OMB Control No. 2900-0571" in any correspondence.

Send comments and recommendations concerning any aspect of the information collection to VA's OMB Desk Officer, OMB Human Resources and Housing Branch, New Executive Office Building, Room 10235, Washington, DC 20503, (202) 395-7613. Please refer to "OMB Control No. 2900-0571" in any correspondence.

#### SUPPLEMENTARY INFORMATION:

*Title:* Generic Clearance for the National Cemetery Administration (NCA) and the Office of Inspector General (IG) Customer Satisfaction Surveys.

*OMB Control Number:* 2900-0571.

*Type of Review:* Extension of a currently approved collection.

Abstract: Executive Order 12862, Setting Customer Service Standards, requires Federal agencies and Departments to identify and survey its customers to determine the kind and quality of services they want and their level of satisfaction with existing service. NCA and IG use customer satisfaction surveys to gauge customer perceptions of VA services as well as customer expectations and desires. The results of these information collections lead to improvements in the quality of VA service delivery by helping to shape the direction and focus of specific programs and services.

An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The *Federal Register* Notice with a 60-day comment period soliciting comments on this collection

of information was published on July 29, 2003, at pages 44563–44565.

*Affected Public:* Business or Other for-Profit and State, Local or Tribal Government.

*Listing of Survey Activities:* The following list of activities is a compendium of customer satisfaction survey plans by the NCA and IG. The actual conduct of any particular activity

listed could be affected by circumstances. A change in, or refinement of, our focus in a specific area, as well as resource constraints could require deletion or substitution of any listed item. If these organizations substitute or propose to add a new activity that falls under the umbrella of this generic approval, including those

activities that are currently in a planning stage, OMB will be notified and will be furnished a copy of pertinent materials, a description of the activity and number of burden hours involved. NCA and IG will conduct periodic reviews of ongoing survey activities to ensure that they comply with the PRA.

Year	Number of respondents	Estimated annual burden hours	Frequency
<b>I. National Cemetery Administration</b>			
<b>Focus Groups With Next of Kin (10 Participants per Group/3 Hours Each Session)</b>			
2004 .....	50	150	5 Groups Annually.
2005 .....	50	150	5 Groups Annually.
2006 .....	50	150	5 Groups Annually.
<b>Focus Groups With Funeral Directors (10 Participants per Group/3 Hours Each Session)</b>			
2004 .....	50	150	5 Groups Annually.
2005 .....	50	150	5 Groups Annually.
2006 .....	50	150	5 Groups Annually.
<b>Focus Groups With Veterans Service Organizations (10 Participants per Group/3 Hours Each Session)</b>			
2004 .....	50	150	5 Groups Annually.
2005 .....	50	150	5 Groups Annually.
2006 .....	50	150	5 Groups Annually.
<b>Visitor Comments Cards (Local Use) (2,500 Respondents/5 Minutes per Response)</b>			
2004 .....	2,500	208	Annually.
2005 .....	2,500	208	Annually.
2006 .....	2,500	208	Annually.
<b>Next of Kin National Customer Satisfaction Survey (Mail to 15,000 Respondents/30 Minutes per Response)</b>			
2004 .....	15,000	7,500	Annually.
2005 .....	15,000	7,500	Annually.
2006 .....	15,000	7,500	Annually.
<b>Funeral Directors National Customer Satisfaction Survey (Mail to 4,000 Respondents/30 Minutes per Response)</b>			
2004 .....	4,000	2,000	Annually.
2005 .....	4,000	2,000	Annually.
2006 .....	4,000	2,000	Annually.
<b>Veterans-at-Large National Customer Satisfaction Survey (Mail to 5,000 Respondents/30 Minutes per Response)</b>			
2004 .....	5,000	2,500	Annually.
2005 .....	5,000	2,500	Annually.
2006 .....	5,000	2,500	Annually.
<b>Program/Specialized Service Survey (Mail to 2,000 Respondents/15 Minutes per Response)</b>			
2004 .....	2,000	500	Annually.
2005 .....	2,000	500	Annually.
2006 .....	2,000	500	Annually.
<b>II. Office of Inspector General</b>			
<b>Patient Questionnaire (1,440 Respondents/10 Minutes per Response)</b>			
2004 .....	1,440	240	Annually.
2005 .....	1,440	240	Annually.
2006 .....	1,440	240	Annually.

Most customer satisfaction surveys will be recurring so that NCA and IG can create and maintain ongoing

measures of performance and to determine how well VA meets customer service standards. Each collection of

information will consist of the minimum amount of information necessary to determine customer needs

and to evaluate each organization's performance. NCA expects to conduct 15 focus groups annually involving a total of 450 hours during the approval period. In addition, NCA expects to conduct mail surveys with a total annual burden of 12,000 hours and will distribute comment cards with a total annual burden of 208 hours. NCA also plans to conduct mail surveys with customers of specific programs (e.g. Headstones and Markers, Presidential Memorial Certificates, State Veterans Cemeteries) to determine levels of service satisfaction. Program specific surveys are estimated at 500 burden hours annually during the approval period. The IG expects to distribute 1,440 surveys to patients with a total annual burden of 240 hours.

Dated: October 8, 2003.

By direction of the Secretary.

**Jacqueline Parks,**

*IT Specialist, Records Management Service.*

[FR Doc. 03-26688 Filed 10-22-03; 8:45 am]

**BILLING CODE 8320-01-P**

**DEPARTMENT OF VETERANS  
AFFAIRS**

**Notice of Intent To Grant Exclusive  
License**

**AGENCY:** Department of Veterans Affairs,  
Office of Research and Development.

**ACTION:** Notice of intent.

**SUMMARY:** Notice is hereby given that the Department of Veterans Affairs, Office of Research and Development, intends to grant to Recovery Pharmaceuticals, Inc., 25 Main Street, Wayland, MA 01778, U.S.A., an exclusive license to practice U.S. Patent Application Serial No.09/070,263, filed April 30, 1998, issuing as U.S. Patent 6,211,194, entitled "Solution Containing Nicotine".

**DATES:** Comments must be received within fifteen (15) days from the date of this published Notice.

**ADDRESSES:** Send comments to: Robert W. Potts, Director of Technology Transfer, Department of Veterans Affairs; Attn: 122TT; 810 Vermont Avenue NW; Washington, DC 20420. Telephone: (202) 254-0260; Facsimile: (202) 254-0473; e-mail: [bob.potts@hq.mail.va.gov](mailto:bob.potts@hq.mail.va.gov)

**FOR FURTHER INFORMATION CONTACT:**

Copies of the published patent applications may be obtained from the U.S. Patent and Trademark Office at <http://www.uspto.gov>.

**SUPPLEMENTARY INFORMATION:** It is in the public interest to so license this invention as Recovery Pharmaceuticals, Inc., submitted a complete and sufficient application for a license. The prospective exclusive license will be royalty-bearing and will comply with the terms and conditions of 35 U.S.C. 209 and 37 CFR 404.7. The prospective exclusive license may be granted unless, within fifteen (15) days from the date of this published Notice, the Department of Veterans Affairs Office of Research and Development receives written evidence and argument which establishes that the grant of the license would not be consistent with the requirements of 35 U.S.C. 209 and 37 CFR 404.7.

Dated: October 16, 2003.

**Anthony J. Principi,**

*Secretary, Department of Veterans Affairs.*

[FR Doc. 03-26689 Filed 10-22-03; 8:45 am]

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