AMENDMENT OF SOLICITA	ATION/MODIFICATI	ON OF CONTRA	ACT	1. Contract II	O Code	Page	of Pages	
2. Amendment/Modification No.	3. Effective Date	4. Requisition/Purch	iáse Req.	Nó.	5. Project No	o. (ît appli	cable)	
M007	Sep 12, 2008	NTIA4700-8-482	NTIA4700-8-48213					
6. Issued By	Code AJF60012	7. Administered By	7. Administered By (If other than Item 6) Code					
U.S. DEPARTMENT OF COMMERC	E/NOAA	SEE BLOCK 6						
OFA/EXT CLIENTS ACQUISITION		DELL'ADDOCTED						
1305 EAST-WEST HWY., 7TH FLOO								
	A.							
SILVER SPRING, MD 20910	2							
DIANE R. TRICE 301-713-0838 x 10			00 104		-60 8-3-6 1	· · · · · · · · · · · · · · · · · · ·		
8. Name and Address of Contractor (No., S	street, County, and Zip Code)		(X)   9A.	Amendment (	of Solicitation N	ю.		
INTERNATIONAL BUSINESS MAC	HINES Vend	or ID: 00000832	9B.	Date (See Ite	m 11)			
6710 ROCKLEDGE DRIVE	DUN	S: 835130485						
BETHESDA MD 208171834	•	-	10A.	Modification	of ContractiOn	der No.		
	· · · CAG	E: 3BXY7	DG	1335-07-CQ	2-0054			
		}	X 10B.	Date (See II	tem 13)			
	•		1	15, 2007				
Code	Facility Code			in a silina				
	1. THIS ITEM ONLY APPLIES	TO AMENDMENTS OF	SOLICIT	TATIONS				
The above numbered solicitation is annu			10.00		lie extend	ed II Il is	nat extended	
Offers must acknowledge receipt of this ame								
(a) By completing items 8 and 15, and return		ndment; (b) By acknowle						
submitted; or (c) By separate letter or telegra								
MENT TO BE RECEIVED AT THE PLACE D								
IN REJECTION OF YOUR OFFER. If by virt							The second se	
letter, provided each telegram or letter make		no inis amenoment, and	) is tecen	भव का खार्य वर्	e opening nour	ano pare	specimen.	
12. Accounting and Appropriation Data (if r	equired)							
See Schedule \$ US 0.00	THIS ITEM APPLIES ONLY TO	MODIFICATIONS OF	CONTRA	ot control				
	MODIFIES THE CONTRACTA				•			
(x) A. This change order is issued pursuan					ntract Order No	) in item	10A.	
	the Court of the court of	22 2 2 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	1 1 711 7 111	, , , , , , , , , , , , , , , , , , ,				
B. The above numbered ContractiOnde	er is modified to reflect the adm	inistrative changes (suc	oh as oha	naes in pavin	a office, epono	riation da	the otto.)	
Set fourth item 14, pursuant to the				, , , , ,				
C. This supplemental agreement is en	tered into pursuant to authority	of:						
D. Other (Specify type of modification of	and authority)							
Mutual Agreement of the Parti	es							
	X is required to sign this do	cument and return I con	oies to the	office privates	e.			
4. Description of Amendment/Modification (						ible.)		
he Purpose of this Modification is to	o modify CLIN 0008 by	setting forth the ten	ms. con	ditions, qu	antities, and	pricing	for an	
equitable Adjustment to provide for	un to 17 000 000 additio	nal coupon distribu	tion tra	nsactions (	"New Quant	tity")		
dames in a manifest to brother for	ap to 17,000,000 additio	nar coupon aisaroa	uon uu	isactions (	Tion Quant	ity ).		
Three new SLINs (Sub Line Item Numb	ar) are actablished: OCOSD	nonge and nongen	CT TAT 12	wen in the	not Translandin	A dinates		
or the 6,000,000 coupons ordered under	Mod Mills increming the	mto from \$1.66 to \$3	IAI CI	MOD IS HIE I	de equitable	Aujusui	den amount	
1,000,000 coupon distribution transaction	and actablishes the unit	naice for distribution	.U1. DL	in the l	Jas an additio	man quan	CL DI	
008D is for the actual plastic card stock		price for distribution	transact	ions in the i	New Quantity	01 \$2.0	I. DLIN	
ood is for the actual plastic card stock	to be ordered separately.							
Once funded by separate Task Orders, th	a total actimated contract v	due is increased by C	27.005.0	M from Ci	20 217 225 1	6 40		
157,222,235.16. The government stipul	stee that a minimum of \$1.4	ance is increased by a	£.11. £	Aca	129,317,233.1	010		
12, LED, 23, 10, The government supul	ates that a minimum of \$14	2,000,000.00 WIII 0E	tany tan	ided.				
Except as provided herein, all terms and conditions	The state of the s						rct	
15A. Name and Title of Signer (Type or Pri	nt)	16A. Name an	d title of	Contracting O	officer (Type or	Print)		
		DIANE R. TI	RICE		30	1-713-0	838 x 102	
		Contract Spe						
MARYANK MANZI as	MRACTS MANAGER	Diane.Trice@		Y				
15B_Contractor/Offeror	15C. Date Signs					inc i	Date Signed	
	1			(		1	. It buyins	
(Signature of person authorized to s	9-12-02	8 /	ano	Mic Die	<u>e</u>	Sep 1	2, 2008	
	991)	NAME AND ADDRESS OF THE OWNER, WHEN PERSON O	ture of Co	ontracting Offi		1		
NSN 7540-01-152-8070		30-105		STAND	ARD FORM 30 (	REV. 10-83	3)	

PREVIOUS EDITIONS UNUSABLE

30-105

STANDARD FORM 30 (REV. 10-83)

Prescribed by GSA FAR (48 CFR) 53.243

Item No.	Supplies/Services	<b>IEDULE</b> Quantity	Unit	Unit Price	Amount
item No.	Supplies/Services	Quantity	Unit	Unit Price	Amount
0008B	Increase dollar value of first 6,000,000 order of New Quantity to \$12,060,000 (6,000,000@\$2.01). This will result in equitable adjustment of \$3,075,000 from previous order of \$8,985,000.	1	LT	3,075,000.00	3,075,000.00
	Accounting and Appropriation Data: 61.08.4701000.300.0007.070100000.6300000000 00002.59900000.000000		-		
0008C	New Quantity of coupon distribution transactions are increased to 17,000,0000 by increasing quantity by 11,000,000 and dollar value by \$22,110,000 (11,000,000 @\$2.01).	1	LT	22,110,000.00	22,110,000.00
	Accounting and Appropriation Data: 61.08.4701000.300.0007.070100000.6300000000 00002.59900000.000000				
D0008D	Increase contract value by \$2,720,000 for the purchase of plastic for New Quantity (17,000,000 @\$0.16)	1	LT	2,720,000.00	2,720,000.00
	Accounting and Appropriation Data: 61.08.4701000.300.0007.070100000.6300000000 00002.59900000.000000				
9					
					-

The above numbered contract is hereby modified to set forth the terms conditions, quantities and pricing for an Equitable Adjustment associated with the order of 6,000,000 coupons in modification M006 and to allow the Government to order up to an additional 11,000,000 coupons above the amounts stated in modification M006. The Government and the contractor agree to the following changes:

- 1. The unit price for distribution of up to 17 million coupons in CLIN 0008 is \$2.01 per coupon.
- 2. The period of performance remains unchanged for any additional coupons distributed as a result of the New Quantity increase described in item 1 above.
- 3. The Performance Work Statement is hereby modified as follows
- a. Section 1.4.3.4 Consumer Exception Tracking/Reporting Subsystem

DELETE: "Applicants receiving a denial via the phone will be able to escalate their request

to a supervisor who will validate the denial or have the authority to override (properly tracking the reason for the override.)"

ADD: "Applicants receiving a denial via the phone will be directed to a designated appeal address to which they may write."

b. Section 2.5.3 Coupon Distribution and Consumer Support, first bullet,

DELETE: "Staff the call center using combination of IBM Team employees and two key small business suppliers who are long term partners and who understand our requirements and can respond quickly. For peak volumes, we plan to staff up to 150 CSRs internally; if required, we will utilize some of our existing small business partners or additional IBM capabilities to expand the call center support. The consumer call center will be in operation with live operators available 24 hours a day, 7 days a week."

ADD: "Staff the call center in order to use program resources most efficiently. The consumer call center will be in operation with live operators available during peak demand hours, and will exclude holidays, overnight shifts, and other times of lower demand."

4. Other than as stated in the modification, the terms and conditions of this Performance-Based Contract remain as stated in the basic contract.