

This message concerns the section of the proposal regarding "Applicants Utilizing Post Office Boxes for Mail Receipt".

My household utilizes a Post Office Box for receipt of mail. I filled in the online application on January 5th. I filled in both my physical address and my additional Post Office Box mailing address. I called the Converter Box Program telephone number on April 22nd to inquire as to why my coupons had not arrived. My grandparents submitted their application online one day before me, and they received their coupons nearly a month ago, so I knew things were overdue. They received their coupons via their physical address

Here is my input on the issue:

First off, I believe it is important to have safeguards against fraud and abuse. It is only fair that the general residential population who is entitled to receive these coupons get them-regardless if they use a PO Box for their mail. However, I believe that tracking down additional documentation to prove a physical address will cause people not to pursue the process further. I believe that it is possible to correlate ONLY ONE Post Office Box with a single physical address (the reciprocal would also apply). I can't imagine that this would be difficult to implement. I do believe that it will be effective in maintaining the 2 coupons per household requirement. Should a different PO Box number and/or address in a future application be used for the same physical address; a cross reference of the physical address with the previously used PO Box would rule the new request out completely. This rule would also apply to mailing the coupons directly to the physical address.

Having an extra step to prove the physical address for PO Box users is unfair; it is not required for households that receive mail directly to their physical address. I believe that only one Post Office Box per physical address is fair, and that any further inquiries requesting coupons referencing that physical address can be disqualified

My second point is a general question that I really don't have an answer to. Is there any way that people such as myself who have "slid through the cracks" can re-apply for coupons? I have a feeling that my scenario may be unique considering that my application was technically "approved and processed". I am certain by now that my local Post Office (Burton OH 44021) bounced the coupons back. My street address was probably used instead of my Post Office box, which was also supplied in the application. I tried to do everything I could to insure that I would receive the coupons, but apparently policies with the Postal Service prohibited me from doing so. I even tried to enable mail forwarding, but for whatever reason it got suspended before the cut-off date that I wrote on the form.

I hope that you will consider my recommendations, and that I also may be able to finally receive the coupons that I am entitled to. Also, my coupon reference number is 1200477. I desire to seek assistance at straightening out this problem.

Sincerely,
Andrew Juchnowski
Burton, OH