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The Household Eligibility and Application Process of the Coupon Program for Individuals Residing in Nursing Homes and Households that Utilize Post Office Boxes: Waiver

Comment On: NTIA-2008-0001-0001

The Household Eligibility and Application Process of the Coupon Program for Individuals Residing in Nursing Homes and Households that Utilize Post Office Boxes; Waiver

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Comment on FR Doc # E8-08869

Submitter Information

Address: United States,

General Comment

Comments related to:

1. PO Box prohibition where the US Post office provides residential delivery.
2. Expiration of coupons.
3. Use of Standard Mail for sending coupons.

I receive my television signal over the air using an antenna in my attic and a 19????????? analog only TV, I do not have cable or satellite service. I applied on Jan. 2, 2008 for 2 coupons in 2 separate requests, one for my physical address which does not have a mailbox, but forwards to my PO Box and one with my PO box address. Both requests clearly indicated my true and correct physical residential address. I have yet to receive either coupon. Since making my requests I have learned that the coupons would be sent standard mail, which is not forwarded by the Post Office, so my coupon request to be sent to my physical address will probably never be delivered. The other request to be sent to my PO Box will also probably not be delivered because I chose to use a PO Box for delivery. My reasons for

using a
PO Box for the past 10 years are several, including identity theft. Online checking of my request
confirmation numbers showed that my requests were both approved. When I called the 888
inquiry
number between 9-5 on a weekday last week, I received ?????????no one?????????s available,
call again later?????????. If and
when my coupons show up, which I doubt, I expect they will have expired.

I respect the Government?????????s concern about fraud, but for me, this change to Digital
offers little benefit
and lots of inconvenience. Please revise the rules on PO Boxes, lift the expiration date, or at
least
extend it to a year, and send the coupons ??????????forwarding guaranteed?????????.

Respectfully submitted from Orlando, FL