

# 2007 Annual Services Report Service Annual Survey

## Used Household and Office Goods Moving

U.S. DEPARTMENT OF COMMERCE  
Economics and Statistics Administration  
U.S. CENSUS BUREAU



FORM

**SA-484**

135 SAS\_T  
484210

**REPORT DUE**

Any questions call **1-800-772-7851**  
M-F, 8:30 a.m. to 5:00 p.m. EST.  
or

**Visit** our web site:  
[www.census.gov/econhelp/sas](http://www.census.gov/econhelp/sas)

Please correct any error in the name, address, or ZIP Code.

### **YOUR RESPONSE IS REQUIRED BY LAW**

Title 13, U.S. Code, requires businesses and other organizations that receive this questionnaire to answer the questions and return the report to the Census Bureau.

### **YOUR RESPONSE IS CONFIDENTIAL BY LAW**

Title 13, U.S. Code, requires that your response may be seen only by persons sworn to uphold the confidentiality of Census Bureau information and may be used only for statistical purposes. The law also provides that copies retained in your files are **immune from legal process**.

### **YOUR RESPONSE IS IMPORTANT**

The services industries account for nearly 70 percent of all economic activity. We conduct this survey to obtain timely, comprehensive and consistent measures needed by policy-makers, businesses, and the public to accurately assess domestic economic performance.

## Annual Services Report

- This report should be completed and returned on or before the due date in the preaddressed envelope provided.
- If filing within the required time frame will cause an undue burden and you would like an extension, or if you have any questions, please write to:

**U.S. CENSUS BUREAU  
1201 East 10th Street  
Jeffersonville, IN 47132-0001**

or call a Census Bureau Representative at 1-800-772-7851, weekdays from 8:30 a.m. to 5:00 p.m., Eastern Standard Time.

### 1 Report Coverage

This report covers all domestic locations operated by your company and its subsidiaries primarily engaged in providing local or long-distance trucking of used household, used institutional, or used commercial furniture and equipment. Packing and storage activities may be provided.

**Does the above coverage describe this firm's business activity?**

- 0001 1  Yes – Go to 2
- 2  No – Specify the firm's business activity and complete the report where applicable beginning with 2. →
- 0002

### 2 Report Periods

**What periods of time will this data represent?**

- Report data for the 2007 calendar year if possible.
- For locations that were sold or acquired during the year, only report for the periods that this firm operated the locations.

		2007		
		Month	Day	Year
0006	1 <input type="checkbox"/> 2007 calendar year – Go to 3			
	2 <input type="checkbox"/> Other than calendar year – Enter the periods this report will cover. . . . .			
	(e.g., fiscal years, periods with less than a full calendar year).			

### 3 Operating Revenue

Report the total operating revenue for all this firm's locations defined in 1 for the following categories.

- Enter "0" where applicable.
- Estimates are acceptable.

**Exclude:**

- Transfers made within the company.

2007 Operating Revenue

	Bil.	Mil.	Thou.	Dol.
5061				
	\$			

1. Motor Carrier Revenue .....

2. All other operating revenue – Revenue not reported in line 1. If this item is greater than 20% of the total operating revenue, specify the primary source of the revenue here ↘

1560				
	\$			

1800	\$			
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3. TOTAL OPERATING REVENUE – Sum of lines 1 and 2. ....

### 4 Analysis of Motor Carrier Operations

Companies reporting motor carrier revenue in item 3, line 1, complete item 4.

- Enter "0" where applicable.
- **Exclude** transfers made within the company.
- Round percentage items to the nearest whole percent.

1a. Total distance traveled – Report total highway miles traveled by the firm's owned and leased vehicles. **Include** highway miles traveled by vehicles operated by other motor carriers (including owner-operators) performing services on your behalf. **Exclude** the distance traveled by maintenance vehicles. ....

	2007
5065	
	miles

#### 1b. DISTANCE TRAVELED

Report percentage of Total Distance Traveled from:

	2007
5066	
(1) Loaded or partially loaded vehicles .....	%

5067	
(2) Empty vehicles .....	%

TOTAL 100%

**4 Analysis of Motor Carrier Operations – (Continued)**

Companies reporting motor carrier revenue in item 3, line 1, complete item 4.

- Enter "0" where applicable.
- **Exclude** transfers made within the company.
- Round percentage items to the nearest whole percent.

**2. REVENUE FROM TRUCKLOAD AND LESS-THAN-TRUCKLOAD SHIPMENTS**

Report percentage of this firm's **Motor Carrier Revenue** from:

		<b>2007</b>	
(1) Less-than-truckload shipments (shipments that weighed less than 10,000 lbs.)	5068		%
(2) Truckload shipments (shipments that weighed 10,000 lbs. or more)	5069		%
	+	<b>TOTAL 100%</b>	

**3. REVENUE FROM LOCAL AND LONG DISTANCE HAULING**

Report percentage of this firm's **Motor Carrier Revenue** from:

		<b>2007</b>	
(1) Local hauling	5063		%
(2) Long-distance hauling	5064		%
	+	<b>TOTAL 100%</b>	

**4. REVENUE BY COUNTRY OF ORIGIN AND DESTINATION OF SHIPMENTS**

Did domestic locations of this firm have shipments that originated from, or were destined to, locations outside the United States?

0034  
1  Yes – **Continue**

2  No – **Go to line 5a.**

Report the percentage of your company's motor carrier revenue from shipments that originated from, and were destined to, each of the country combinations listed below.

If you purchased transportation for the foreign segment of a transborder shipment, and billed your customer for the entire trip, include it in the appropriate category below.

Country of ORIGIN	Country of DESTINATION	2007
U.S.	U.S.	5082 <span style="border: 1px solid black; display: inline-block; width: 60px; height: 25px;"></span> %
U.S.	Canada	5083 <span style="border: 1px solid black; display: inline-block; width: 60px; height: 25px;"></span> %
U.S.	Mexico	5084 <span style="border: 1px solid black; display: inline-block; width: 60px; height: 25px;"></span> %
Canada	U.S.	5085 <span style="border: 1px solid black; display: inline-block; width: 60px; height: 25px;"></span> %
Mexico	U.S.	5086 <span style="border: 1px solid black; display: inline-block; width: 60px; height: 25px;"></span> %
All Other	All Other	5087 <span style="border: 1px solid black; display: inline-block; width: 60px; height: 25px;"></span> %
		+
		<b>TOTAL 100%</b>

**4** Analysis of Motor Carrier Operations – (Continued)

Companies reporting motor carrier revenue in item **3**, line 1, complete item **4**.

- Enter "0" where applicable.
- **Exclude** transfers made within the company.
- Round percentage items to the nearest whole percent.

**5a. REVENUE FROM COMMODITIES HAULED**

Report the percentage of this firm's motor carrier revenue derived from handling each of the following commodities:

	2007
(1) <b>Agricultural products – Includes</b> live animals, poultry, fish, unprocessed cereal grains such as wheat and corn, and other agricultural products including fruits, vegetables, non-alcoholic beverages, cut flowers and live plants. . . . .	5070 <input type="text"/> %
(2) <b>Grains, alcohol and tobacco products – Includes</b> milled grain products and preparations; other prepared foodstuff; beer, wine, and other alcoholic beverages; and tobacco products including cigarettes, cigars and chewing tobacco. . . . .	5071 <input type="text"/> %
(3) <b>Stone, nonmetallic minerals and metallic ores – Includes</b> monument or building stone, natural sands, gravel and crushed stone, mined salt, natural calcium and aluminum, phosphates, asbestos, other non-metallic minerals, and metallic ores and concentrates. . . . .	5072 <input type="text"/> %
(4) <b>Coal and petroleum products – Includes</b> coal, crude petroleum, gasoline and aviation fuel, diesel fuel and light fuel oils, lubricating oils and greases, and basic chemicals. . . . .	5073 <input type="text"/> %
(5) <b>Pharmaceutical and chemical products – Includes</b> pharmaceutical products, chemical products, paints and varnishes, soap and cleaning products, insecticides, fertilizers, primary plastics and finished plastic products, and rubber products including tires and inner tubes. . . . .	5074 <input type="text"/> %
(6) <b>Wood products, textiles, and leather – Includes</b> logs and other rough wood, particle board, plywood, and fiberboard, pulp, newsprint, paper and of natural or synthetic materials, carpets and other textile floor coverings, and textile clothing. Leather products <b>include</b> footwear, headgear, and other articles of leather. . . . .	5075 <input type="text"/> %
(7) <b>Base metal and machinery – Includes</b> base metal and primary metal products such as pipes, ingots, metal doors, basic wire, cable, fencing, tools, etc. Machinery <b>includes</b> boilers, turbines, refrigerating and air conditioning equipment, textile machines, and other mechanical machinery and equipment. . . . .	5076 <input type="text"/> %
(8) <b>Electronic and precision instruments and motorized vehicles – Includes</b> electronic equipment such as computers, electronic motors, generators, office equipment, television sets, radios, and stereo equipment, cinematographic, and photocopying equipment, clocks and watches, instruments used in medical, surgical, or veterinary sciences, and measuring, checking or automatic control instruments or apparatus. . . . .	5077 <input type="text"/> %
(9) <b>Used household and office goods – Includes</b> used furniture, appliances, and miscellaneous office products. . . . .	5078 <input type="text"/> %
(10) <b>New furniture and miscellaneous manufactured products – Includes</b> new furniture, mattresses and mattress supports, quilts or comforters, lamps, lighting, mixed freight, and miscellaneous manufactured products. . . . .	5079 <input type="text"/> %
(11) <b>Other – Not classified above – Specify here</b> ↘ 1510 <input style="width: 400px; height: 20px;" type="text"/>	5080 <input type="text"/> % + <input type="text"/> %
<b>TOTAL 100%</b>	

**4** Analysis of Motor Carrier Operations – (Continued)

Companies reporting motor carrier revenue in item **3**, line 1, complete item **4**.

- Enter "0" where applicable.
- **Exclude** transfers made within the company.
- Round percentage items to the nearest whole percent.

**5b. HAZARDOUS MATERIALS**

(1) Were any of the commodities that you hauled designated **hazardous materials**, i.e., required you to display a hazmat placard on the vehicle in accordance with Title 49, CFR 177.823, Transportation?

- 0033 1  Yes – Continue with line (2).
- 2  No – Go to item **5** .

	2007
5081	
	%

(2) What percent of the total motor carrier revenue is from hauling hazardous materials? . . . . .

## 5 Operating Expenses

Report operating expenses for this firm's locations as defined in 1 for the following categories.

- Enter "0" where applicable.
- Estimates are acceptable.
- Do not combine data of two or more detail lines.

**Exclude:**

- Transfers made within the company
- Capitalized expenses
- Interest
- Bad debt
- Income tax
- Impairment

### Personnel Costs

		2007 Operating Expenses					
		Bil.	Mil.	Thou.	Dol.		
1.	<b>Gross annual payroll</b> – Total annual Medicare salaries and wages for all employees as reported on your firm's IRS Form 941, Employer's Quarterly Federal Tax Return, line 5(c) for the four quarters that correspond to the survey period. . . . .	1821	\$				
2.	<b>Employer's cost for fringe benefits</b> – Employer's cost for legally required programs and programs not required by law:						
	<b>a. Health insurance</b> – Insurance premiums on hospital plans, medical plans, and single service plans such as dental, vision, prescription drugs plan. <b>Include</b> premium equivalents for self-insured plans and fees paid to third-party administrators (TPAs). <b>Exclude</b> employee contributions. . . . .	1841	\$				
	<b>b. Pension plans:</b>						
	<b>1. Defined benefit pension plans</b> – Costs for both qualified and unqualified defined pension plans. Pension plans that specify the benefit to be paid to employees upon retirement, generally either a specific amount or a percentage of compensation. Employer contributions are based on actuarial computations that include the employee's compensation and years of service and are not allocated to specific accounts maintained for employees. . . . .	1842	\$				
	<b>2. Defined contribution plans</b> – Costs under defined contribution plans. Pension plans that define the employer contributions to a separate account provided for each employee. The employee "benefit" at retirement depends on the amount contributed and the results of the account's activity. Examples include profits sharing plans, money purchase (e.g., 401k, 403b) and stock bonus plans (e.g., ESOPs). . . . .	1843	\$				
	<b>c. Other</b> – Other fringe benefits (e.g., Social Security, workers' compensation insurance, unemployment tax, state disability insurance programs, life insurance benefits, Medicare). . . . .	1844	\$				
3.	<b>Temporary staff and leased employee expense</b> – Total costs paid to Professional Employer Organizations (PEOs) and staffing agencies for personnel. <b>Include</b> all charges for payroll, benefits and services. . . . .	1823	\$				

### Expensed Materials, Parts and Supplies (not for resale)

4.	<b>Expensed equipment</b> – Expensed computer hardware and other equipment (e.g., copiers, fax machines, telephones, shop and lab equipment, CPUs, and monitors). Report packaged software in line 7. Report leased and rented equipment in line 17. . . . .	1824	\$				
5.	<b>Expensed purchases of other materials, parts, and supplies</b> – Materials and supplies used in providing services to others; materials and parts used in repairs; office and janitorial supplies; small tools; containers and other packaging materials. Report the cost of motor fuels in line 13. . . . .	1825	\$				

### Expensed Purchased Services

6.	<b>Purchased freight transportation</b> – Contract payments to railroads, airlines, waterborne, and other motor carriers. Report the cost of leased and rented transportation equipment without operators in line 17. Report travel expenses in line 24. . . . .	5097	\$				
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**5** Operating Expenses – (Continued)

Report operating expenses for this firm’s locations as defined in **1** for the following categories.

- Enter "0" where applicable.
- Estimates are acceptable.
- Do not combine data of two or more detail lines.

**Exclude:**

- Transfers made within the company
- Capitalized expenses
- Impairment
- Interest
- Bad debt
- Income tax

Expensed Purchased Services (Continued)

		2007 Operating Expenses					
		Bil.	Mil.	Thou.	Dol.		
7.	<b>Expensed purchases of software</b> – Purchases of prepackaged, custom coded, or vendor customized software. <b>Include</b> software developed or customized by others, web-design services and purchases, licensing agreements, upgrades of software; and maintenance fees related to software upgrades and alterations. . . . .	1826	\$				
8.	<b>Data processing and other purchased computer services</b> – <b>Include</b> web hosting, computer facilities management services, computer input preparation, data storage, computer time rental, optical scanning services, and other computer-related advice and services, including training. <b>Exclude</b> expensed integrated systems, repair and maintenance of computer equipment, payroll processing and credit card transaction fees, and expenses for telecommunication services (e.g., Internet, connectivity, telephone) . . . . .	1845	\$				
9.	<b>Purchased communication services</b> – Telephone, cellular, and fax services; computer-related communications (e.g., Internet, connectivity, online), and other wired and wireless communication services . . . . .	1846	\$				
10.	<b>Purchased repairs and maintenance to transportation equipment</b> – Expensed repair and maintenance services to motor vehicles, vessels, aircraft and other transportation equipment. <b>Exclude</b> materials, parts, and supplies used for repairs and maintenance performed by this firm’s employees. . . . .	1847	\$				
11.	<b>Purchased repairs and maintenance to machinery and equipment</b> – Expensed repair and maintenance services to machinery, equipment, and computer hardware. <b>Exclude</b> materials, parts, and supplies used for repairs and maintenance performed by this firm’s employees. . . . .	1848	\$				
12.	<b>Purchased repairs and maintenance to buildings, structures, and offices</b> – <b>Include</b> repair and maintenance to integral parts of buildings (e.g., elevators, heating systems). <b>Exclude</b> materials, parts, and supplies used for repairs and maintenance performed by this firm’s employees. Report janitorial and grounds maintenance services in line <b>24</b> . . . . .	1849	\$				
13.	<b>Purchased fuels for transportation equipment</b> – Gasoline and other fuels purchased for trucks, truck-tractors, and other motor vehicles. . . . .	5098	\$				
14.	<b>Purchased electricity</b> – If the cost of electricity is included in lease or rental payments, report in line <b>18</b> . . . . .	1850	\$				
15.	<b>Purchased fuels (except motor fuels)</b> – Fuel for heating, power or generating electricity (e.g., natural gas, propane, oil, coal). If the costs are included in lease or rental payments, report in line <b>18</b> . . . . .	1851	\$				
16.	<b>Water, sewer, refuse removal, and other utility payments</b> – <b>Include</b> the cost of hazardous waste removal. If the costs of these utilities are included in a lease or rental payment, report in line <b>18</b> . . . . .	1852	\$				
17.	<b>Lease and rental payments for machinery, equipment, and other tangible items</b> – <b>Include</b> penalties incurred for broken leases. <b>Exclude</b> capital and financing lease agreements and licensing/leasing of software. . . . .	1853	\$				
18.	<b>Lease and rental payments for land, buildings, structures, store spaces, and offices</b> – <b>Include</b> penalties incurred for broken leases . . . . .	1854	\$				



**5** Operating Expenses – (Continued)

Report operating expenses for this firm’s locations as defined in **1** for the following categories.

- Enter "0" where applicable.
- Estimates are acceptable.
- Do not combine data of two or more detail lines.

**Exclude:**

- Transfers made within the company
- Capitalized expenses
- Impairment
- Interest
- Bad debt
- Income tax

Expensed Purchase Services (Continued)

2007 Operating Expenses

Bil. Mil. Thou. Dol.

19. **Purchased advertising and promotional services – Include** marketing and public relations services. . . . . 1830 \$

20. **Purchased professional and technical services – Include** management consulting, accounting, auditing, bookkeeping, legal, actuarial, payroll processing, architectural, engineering, and other professional services. **Exclude** salaries paid to your own employees for these services. . . . . 1855 \$

Other Operating Expenses

21. **Cost of insurance – Premiums** for bonding and insurance not included in line 2. . . . . 5099 \$

22. **Depreciation and amortization charges – Include** depreciation charges taken against tangible assets owned and used by your firm, tangible assets and improvements owned by your firm within leaseholds, tangible assets obtained through capital lease agreements, and amortization charges against intangible assets (e.g., patents, copyrights). **Exclude** impairment. . . . . 1831 \$

23. **Governmental taxes and license fees – Payments** to government agencies for taxes and licenses. **Include** business and property taxes. **Exclude** income taxes, and sales and excise taxes collected from customers. . . . . 1832 \$

24. **All other operating expenses – All other operating expenses** not reported above, unless specifically excluded in the general instructions at the top of the page. **Include** office postage and package delivery. **Exclude** purchases of merchandise for resale and non-operating expenses. . . . . 1859 \$

25. **TOTAL OPERATING EXPENSES – Sum of lines 1–24** . . . . . 1900 \$

**6** Not Applicable

**7** Not Applicable

**8** E-Commerce Revenue

E-commerce includes sales and receipts from any transaction completed over an Internet, extranet, EDI network, electronic mail or other online system. Transactions are agreements between buyers and sellers to transfer ownership of, or rights to use, goods or services. Payment for these goods and services may or may not be made online.

Did the revenue reported in **3** include any e-commerce revenue?

- 0011  
 1  Yes – **What was this firm's e-commerce revenue?** .....  
 2  No – Go to **10**

2007 E-Commerce Revenue			
Bil.	Mil.	Thou.	Dol.
2000			
			\$

**9** Not Applicable

**10** Inventories at End of Year

Report the number of vehicles used or held for use in motor carrier operations on December 31, 2007.

Line (1), in (A), (B), and (C) report the number of vehicles owned and/or leased to others **with** drivers. **Include** inventory obtained through capital lease agreements. **Exclude** vehicles that you own that were leased **without** drivers to others.

Line (2), in (A), (B), and (C) report the number of vehicles leased from others **without** drivers.

Line (3), in (A), (B), and (C) report the sum of lines (1) and (2).

**(A) TRUCKS – Include** single-unit trucks, pickups, vans, etc.

		2007
(1) Number owned and/or leased <b>with</b> drivers to others	5088	
(2) Number leased <b>without</b> drivers from others	5089	
(3) <b>TOTAL TRUCK INVENTORY</b>	5090	

**(B) TRUCK TRACTORS – Include** semi's and any detachable power-units.

		2007
(1) Number owned and/or leased <b>with</b> drivers to others	5091	
(2) Number leased <b>without</b> drivers from others	5092	
(3) <b>TOTAL TRUCK-TRACTOR INVENTORY</b>	5093	

**(C) TRAILERS – Include** box-trailers, flatbeds, tankers, etc.

		2007
(1) Number owned and/or leased <b>with</b> drivers to others	5094	
(2) Number leased <b>without</b> drivers from others	5095	
(3) <b>TOTAL TRAILER INVENTORY</b>	5096	

Of the total inventories reported above were any stored or en route **OUTSIDE** the 50 U.S. States and the District of Columbia?

- 6041 1  Yes – **What was the total value of those inventories? (Do not report** inventory held in Foreign Trade Zones or in bond warehouses in the U.S.) .....  
 2  No – Go to **11**

Bil.	Mil.	Thou.	Dol.
6042			
			\$

