

# FEMA Disaster Assistance Directorate

## Voluntary Agency Liaison

*Putting It All Together*



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# Voluntary Agency Liaison

- Provide technical assistance and guidance to governmental agencies from local, state, tribal, territorial and federal levels, voluntary agency entities (VOLAGS)\*, and private sector
- Build and expand the voluntary agency capabilities to support all phases of the emergency management system

\* *Includes community-based and faith-based organizations*



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# Voluntary Agency Liaison

## Preparedness

- Help to enhance the relationship between emergency management, VOLAGS and private sector organizations
- Support State Voluntary Organizations Active in Disaster (VOADs) and other VOLAGS involved with disaster relief



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# Voluntary Agency Liaison

## Preparedness

- **Serve as a Subject Matter Expert (SME) on national, regional work groups, trainings and projects**
- **Advocate for the voluntary agencies**
- **Develop recovery strategies**



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# **Voluntary Agency Liaison**

## **Preparedness**

- **Emergency Management**
- **Voluntary Organizations Active in Disaster**
- **Subject Matter Experts**
- **Volunteer and Donations Management**



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# Voluntary Agency Liaison Response

- **Regional Response Coordination Center (RRCC)**
  - Identify and report on the Voluntary Agency activity
  - Coordinate information and unmet needs with the RRCC participants



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# Voluntary Agency Liaison Response

- **Emergency Response Team – Advance**

(ERT-A)

- Apprise the Voluntary Agencies of disaster status and activities
- Support Preliminary Damage Assessment (PDA) requirements



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# Voluntary Agency Liaison Response

## Joint Field Office (JFO)

### *Voluntary Agency Coordination Group*

- Identify and assist in the coordination of responding local, state, national and international VOLAGs
- Conduit of information for internal and external partners
- Provide **guidance** to the community regarding donations
- Assist in the development of community long-term recovery strategies
- Supports Individual Assistance (IA) program implementation



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# Voluntary Agency Liaison Response

Emergency assistance provided to disaster survivors by the Voluntary Agencies

- Food
- Clothing
- Shelter
- Communication
- Child care
- Clean-up
- First Aid
- Mental Health Services
- Spiritual and emotional care
- Personal hygiene kits
- Home clean-up kits



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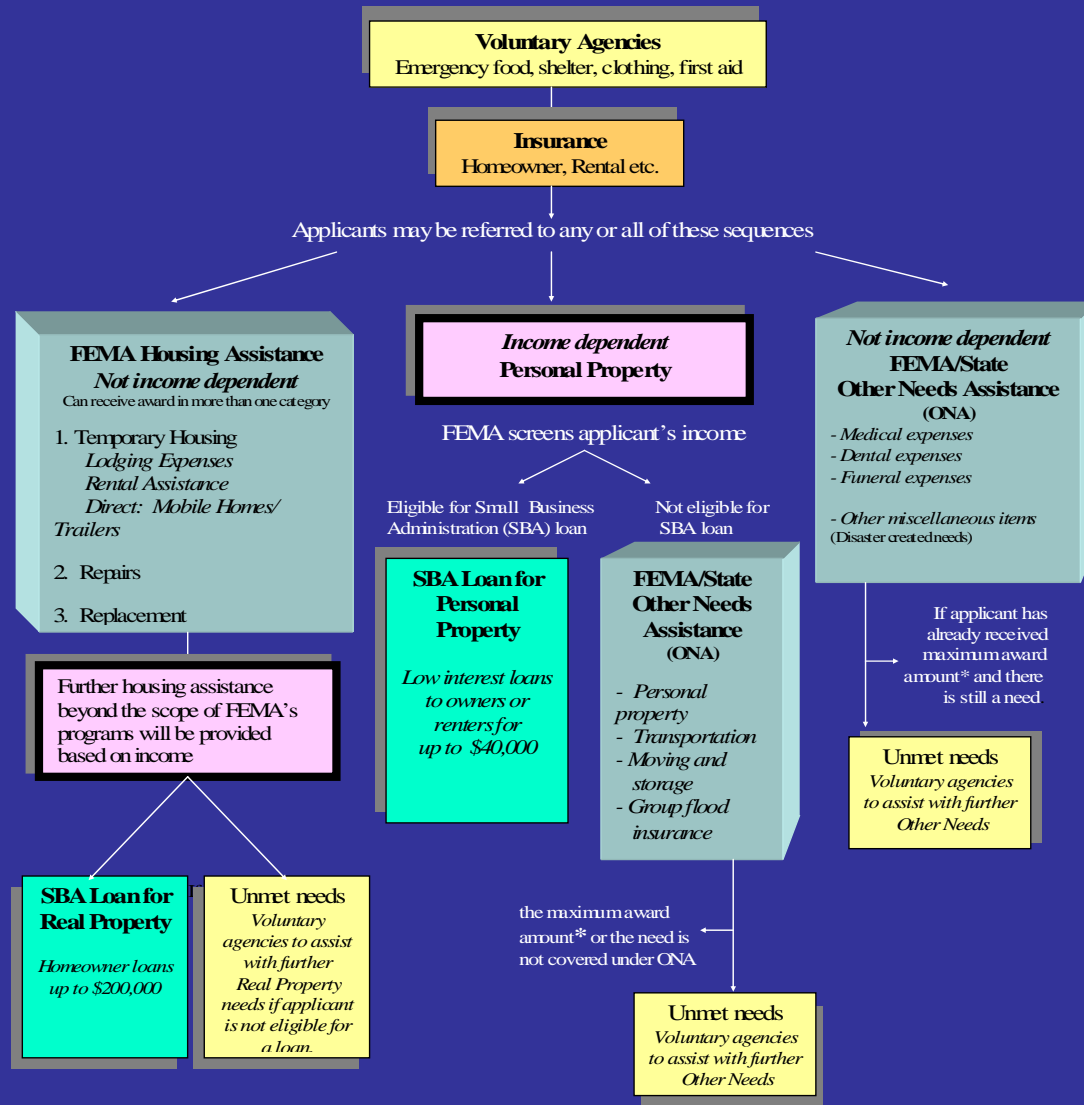
# Voluntary Agency Liaison Response

- **Voluntary Agencies – Volunteer Management**
- **National VOAD**
- **Preliminary Damage Assessment (PDA)**
- **FEMA Individual Assistance Programs**



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# Individual Assistance SEQUENCE OF DELIVERY



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\*Max. Individual and Household Program (IHP) Award is \$28,200

# **Voluntary Agency Liaison**

## **Recovery**

- **Facilitate the community's transition from response to recovery**
- **Assist in identifying and validating possible Long Term Recovery (LTR) needs**
- **Communicate the role of the community in LTR**
- **Solicit community involvement**
- **Assist community in determining the best recovery strategies**



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# **Voluntary Agency Liaison**

## **Recovery**

### *Long Term Recovery Committees/Organizations*

- **Composition – Community participation**
- **Mission and Bylaws**
- **Assist in determining the best recovery strategies**
- **Disaster Case Management**
- **Prevent the duplication of benefits**



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# *Long-Term Recovery Strategies*

- **VOAD/COAD, LTRC, LTRO, Interfaith**
  - Emotional/Spiritual Care
  - Rebuilding
  - Mitigation
  - Donations Utilization
  - After Action/Lessons Learned



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# Voluntary Agency Liaison Mitigation

- Encourage mitigation measures during the re-building process
- After-Action Reporting
- Lessons Learned and actions to support enhancement



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# Voluntary Agency Liaison Mitigation

## Goal

*Support  
community efforts  
to recover and  
mitigate the  
hazards*



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# Voluntary Agency Liaison

## Summary

FEMA VAL  
State Partner  
Voluntary Agency entities  
Private Sector

FEMA VAL  
State Partner  
Voluntary Agency entities  
Private Sector

Discuss Situation  
Assess Needs

Concur on LTRC approach

FEMA VAL  
State Partner  
Voluntary Agency entities  
Private Sector

Facilitate LTRC development



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# Questions?



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***For further information, please contact  
your regional Voluntary Agency Liaison:***

**FEMA HQ contacts**

Ben Curran	202 646 2945
Liz Gibson	202 251 0233

To find out who your Regional VAL is, please go to [WWW.FEMA.GOV](http://WWW.FEMA.GOV) click “Regions”.

**THANK YOU!**



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