Keeping Volunteers Motivated
Communication   People   Technology

Lessons Learned From A Volunteer

Andrew Levy, Chairman

Fairfax County Citizen Corps Council

Citizen Corps Council Organization
Pretty Simple. Makes Sense.

Citizen Corps Council Organization
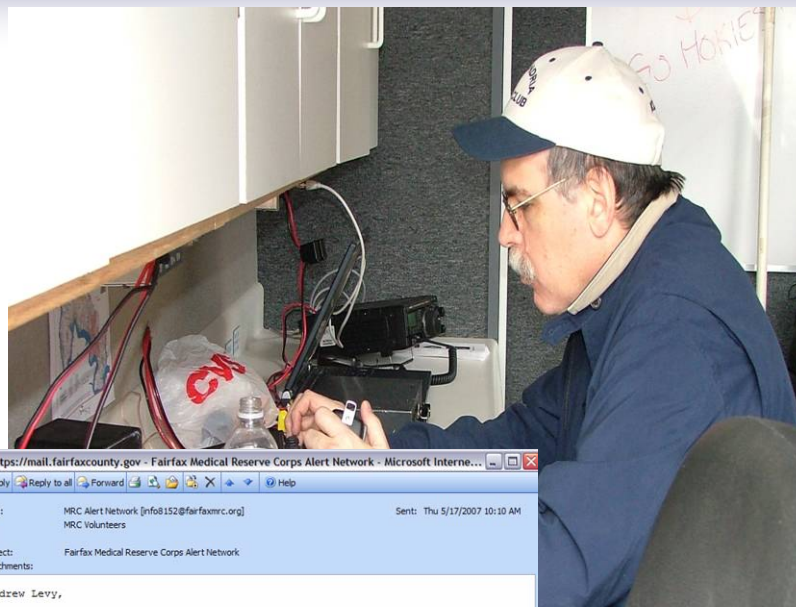## A Part Of Your Local Government

Citizen Corps Council Organization
From The Eyes Of A Volunteer

The Boy Scouts of America

Communication Is Key
But Can Also Lead To Confusion

Current Best Practices
Which Might Be Overlooked

Top 10 Rules for Disaster Management

1. Remain Calm
2. Respond Decisively
3. Don't point fingers or fix blame
4. Show patience and compassion – listen
5. Maintain your sense of humor
6. Tell the truth, and tell it often…..
   …you can not over communicate
1. Do it right… the first time
2. Build and follow your plan effectively
3. Don't take on too much - delegate
4. Demonstrate Leadership and Confidence

STATION 5
VOLUNTEER CHECK - OUT

County of Fairfax, Virginia

OFFICIAL FAIRFAX MRC FEEDBACK FORM:

Train With The Professionals
Many Opportunities In Your Own Backyard

Leverage Community Events
Linking Multiple Organizations

Recognize Your People
Taking The Time To Say Thank You
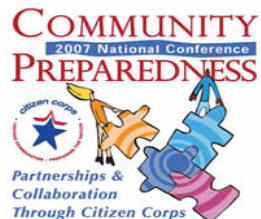
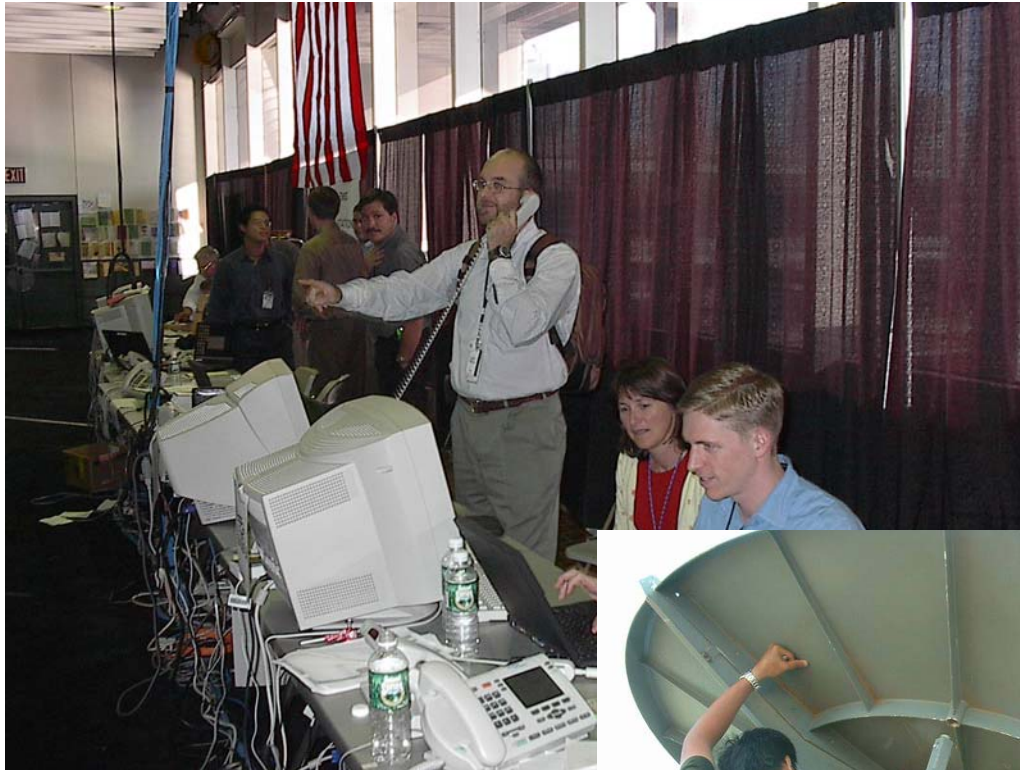# Students Make Good Victims
Victims Make Good Students
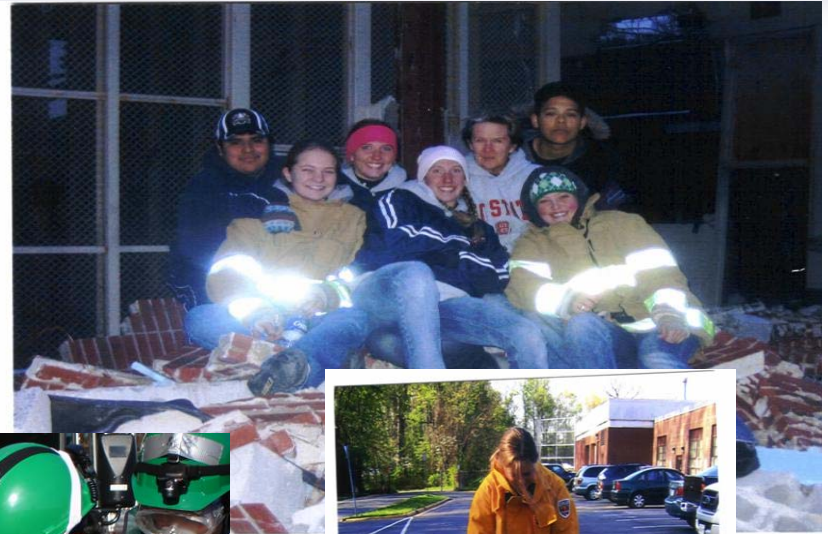
But Why Stop There
Incorporating Youth Into Programming

on demand :: community

Our Values at Work
On Being an IBMer

Technology Can Be Key Enabler
Not Frustrate Or Confuse

Integrated Technology Solutions
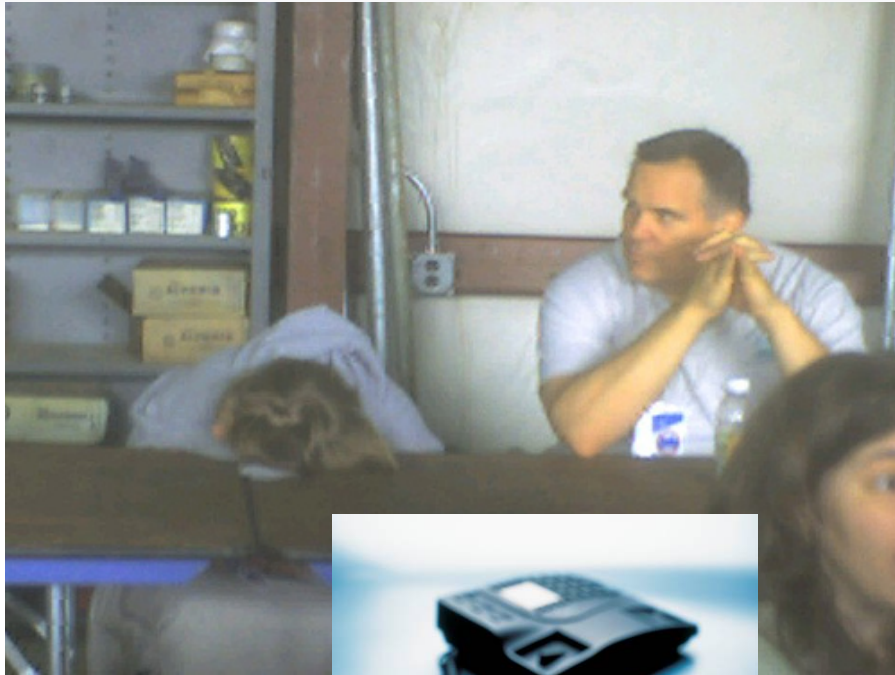## Linking Volunteers With Professionals

Understand What Motivates Volunteers
What Motivates One Might Not Motivate Another

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And What Turns Them Off
Should Not Be Ignored

Politics

Money

For Additional Information

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