



# Keeping Volunteers Motivated

*Communication People Technology*

Lessons Learned From A Volunteer

*Andrew Levy, Chairman*

*Fairfax County Citizen Corps Council*

# Citizen Corps Council Organization

Pretty Simple. Makes Sense.



# Citizen Corps Council Organization

## A Part Of Your Local Government



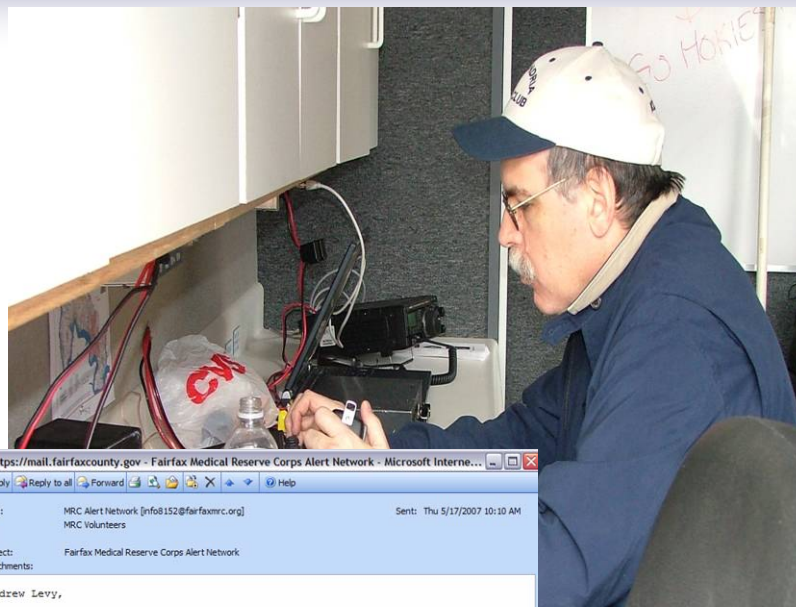
# Citizen Corps Council Organization

## From The Eyes Of A Volunteer





# Communication Is Key But Can Also Lead To Confusion



msn Hotmail Today Mail Calendar Contacts

levy\_andrew@hotmail.com

Reply | Reply All | Forward | Delete | Junk | Put in Folder | Print view | Save Address

From: Emily Yahr <eahr@volunteerfairfax.org>  
Reply-To: eahv@volunteerfairfax.org  
Sent: Tuesday, May 22, 2007 11:48 AM  
To: [Redacted]  
Subject: Volunteers Needed

May/June 2007

### VMLT Volunteers Needed

The following are special projects that need volunteers...

[Join Our Making List!](#)

Dear Andrew Levy,  
In addition to the VMLT e-newsletter, I will be sending the following special "Volunteers Needed" e-mail if there are projects that urgently need volunteer assistance. If you are available, please sign up for one of the following events.

### Celebrate Fairfax!

June 9-10, Fairfax County Government Center

We will be joining the Citizen Corps Council to recruit and educate citizens concerning all emergency response volunteer opportunities in Fairfax County. The VMLT will have a booth under the Public Safety tent.

Volunteers will work the VMLT booth in pairs for a minimum of 4 hours. All volunteers will receive: fair tickets, Government Center parking passes, snacks/water and dinner provided by the caterer back stage.

Please RSVP by May 25th to Emily Yahr, eahv@volunteerfairfax.org.

https://mail.fairfaxcounty.gov - Fairfax Medical Reserve Corps Alert Network - Microsoft Internet Explorer

Reply | Reply to all | Forward | Print | Help

From: MRC Alert Network [mailto:Info8152@fairfaxmrc.org] Sent: Thu 5/17/2007 10:10 AM  
To: MRC Volunteers  
Cc:  
Subject: Fairfax Medical Reserve Corps Alert Network

Attachments:

Andrew Levy,

Thank you for registering for:

MRC301 - Hands-On Practice for Leaders - Health Administration Building - Jun 02 2007 12:00 PM

This e-mail confirms your enrollment in this training course. Please print this confirmation and make every effort to attend the training that you have enrolled in. If you are unable to attend, please un-enroll from the course within 48 hours before it is scheduled to begin.

You will receive an e-mail reminder closer to the training date. We look forward to seeing you soon!

Regards,

Fairfax MRC Staff  
This is a message from the Fairfax Medical Reserve Corps Alert Network.







# Train With The Professionals Many Opportunities In Your Own Backyard

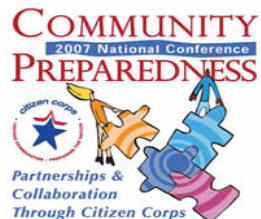


# Leverage Community Events Linking Multiple Organizations



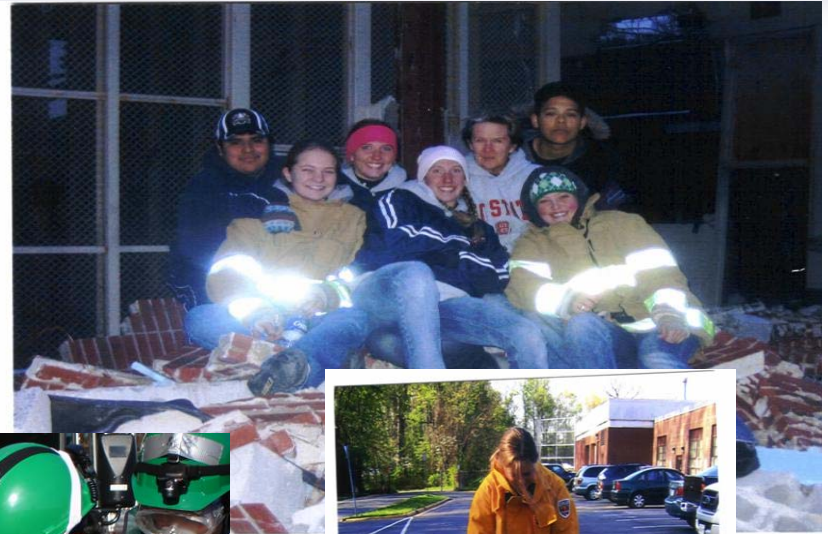


# Recognize Your People Taking The Time To Say Thank You



# Students Make Good Victims

## Victims Make Good Students



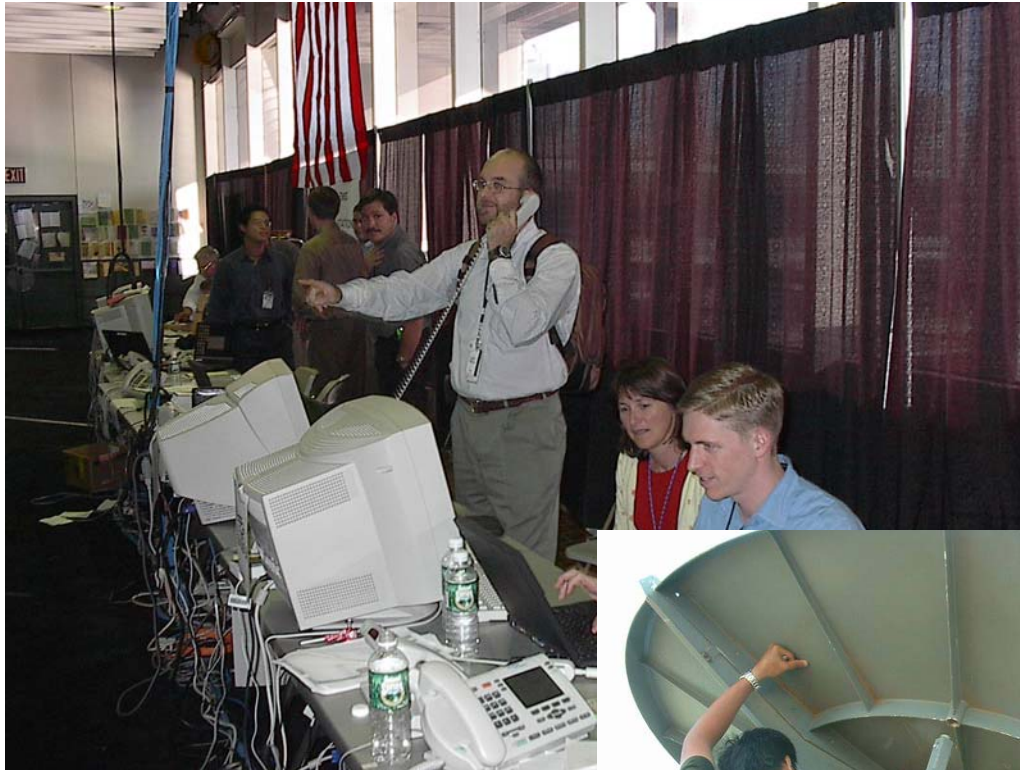


# But Why Stop There Incorporating Youth Into Programming





# Leverage Corporate Resources For Volunteers, Knowledge, and Donations



# Technology Can Be Key Enabler Not Frustrate Or Confuse



**WANT TO BECOME A VOLUNTEER?**  
Click here to apply

**EXISTING VOLUNTEER**

User Name:

Password:

[Log In](#)

Can't remember Username?  
Can't remember Password?

**Home**

**New Volunteer**

**Send Password**

English

**Fairfax Medical Reserve Corps  
A Program of the Fairfax County Health Department**

The anthrax attacks of October 2001 dramatically indicated the need to increase our capacity for dispensing medication to a large number of persons in a short timeframe. Working with community physicians, the Fairfax County Health Department began recruiting volunteers soon thereafter. In 2003 this group officially affiliated with the Medical Reserve Corps, a program of the federal Citizens Corps. The Fairfax Medical Reserve Corps, serving Fairfax County, Fairfax City and Falls Church, is now one of the largest Medical Reserve Corps in the country.

Even though large, Fairfax Medical Reserve Corps needs more medical and non-medical volunteers dedicated to serve our community in times of public health emergency. We invite you to become part of this important effort to augment the Fairfax County Health Department's capacity by providing medication in response to acts of bioterrorism and naturally occurring epidemic. If you would like to review the various positions in the MRC, please click on [MRC Roles](#), or click on "New Volunteer" to apply now.

To our current volunteers, thank you for your commitment to serve. Significantly enhanced in 2006, this website represents an advancement in our support to you as a Fairfax MRC volunteer. On logging in, you will find a simpler more intuitive interface providing assignment information, access to training, Fairfax MRC announcements and other features. It allows our capacity to commu

Input string was not in a correct format. - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites

Address http://www.volunteerfairfax.org/DesktopDefault.aspx?TabID=50c4

Links Federal CTO Intranet US Federal CTO in3i CAC Old POC FISC Camera Netcol Lab Status PAC Demo New C

**Server Error in '/' Application.**

*Input string was not in a correct format.*

**Description:** An unhandled exception occurred during the execution of the current web request. Please review the stack trace for more information about this error.

**Exception Details:** System.FormatException: Input string was not in a correct format.

**Source Error:**

An unhandled exception was generated during the execution of the current web request. Information about the error has been recorded in the event log. Please review the specific error details and any additional exception messages that might have been captured in the event log. The error message indicates that the input string was not in a correct format.

**Stack Trace:**

```
[FormatException: Input string was not in a correct format.]
Microsoft.VisualBasic.CompilerServices.Parser.Parse(String Value, NumberFormatInfo NumberFormat) +214
Microsoft.VisualBasic.CompilerServices.IntegerType.FromString(String Value) +91
[InvalidCastException: Conversion from string "50c4" to type 'Integer' is not valid.]
Microsoft.VisualBasic.CompilerServices.IntegerType.FromString(String Value) +249
ASPNetPortal.Global.Application_BeginRequest(Object sender, EventArgs e) +83
System.Web.SyncEventExecutionStep.System.Web.HttpApplication.ExecuteStep.Execute() +92
System.Web.HttpApplication.ExecuteStep(IExecutionStep step, Boolean& completedSynchronously) +64
```

**Version Information:** Microsoft .NET Framework Version: 2.0.50727.42; ASP.NET Version: 2.0.50727.210

1-800-Volunteer.org

About 1-800-Volunteer.org

Search Keywords(s) City & State or Zip Code \* Distance

Examples: education, writer, Habitat Example: Washington, DC

**Home**

**About 1-800-Volunteer.org**

1-800-Volunteer.org is service of the [Points of Light Foundation & Volunteer Center National Network](#) — a nonprofit, nonpartisan organization dedicated to engaging more people and resources more effectively in volunteer service to help solve serious social problems.

1-800-Volunteer.org makes finding volunteer opportunities in local communities easy. Nonprofit organizations post opportunities to our national database and local [Volunteer Centers](#) ensure quality.

**Our Volunteer Management System**

Created in collaboration with Volunteer Centers nationwide, our comprehensive solution helps optimize the efficiency and quality of volunteering at the community level. With tools for outreach to Spanish- and English-speaking volunteers, this is an invaluable resource for mobilizing volunteers during disaster situations, communicating with the public, and meeting the complex needs of [nonprofit organizations](#).

**Our Dedication to Your Needs**

Volunteer Opportunities - Office of Emergency Management - Fairfax County, Virginia - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites

Address http://www.fairfaxcounty.gov/om/volunteer.htm

Links Federal CTO Intranet US Federal CTO in3i CAC Old POC FISC Camera Netcol Lab Status PAC Demo New CAC New NCO New Intra New Border Protect New LDPS New C

**Volunteer Opportunities**

you are here: [homepage](#) > [government](#) > [emergency management](#) > [volunteer](#)

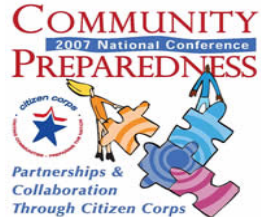
**Volunteer Opportunities**

Make a difference in your community! There are many volunteer opportunities in Fairfax County. Below are just a few. If you are interested in volunteering for the Fairfax County Office of Emergency Management, please click on the link below.

- Fairfax County Office of Emergency Management
- Fairfax County Police Department
- Fairfax County Citizens Corps
- Volunteer Fairfax
- Virginia Corps
- Virginia Volunteer
- American Red Cross

**Office of Emergency Management**

About Us  
Community Emergency Med Teams  
Contact Us  
Continuity of Operations Plan (COOP)  
Emergency Information  
Emergency Preparedness Guide  
Emergency Shelters  
Evacuation Plans  
FICS Emergency Readiness  
News  
Partnerships  
Preparedness  
StormReady County





# Integrated Technology Solutions Linking Volunteers With Professionals

**E Team Preview - E Team - Microsoft Internet Explorer**

System for: **E Team Preview**  
Signed In As: Dina Frate - Liaison Officer

### Resource Request

Red Label indicates a required field.

**Priority:** Red-Action Required  
**\*Status:** Rick Comerford 11/12/2003 02:46:31 PM  
**Approved By:** Rick Comerford 11/12/2003 02:46:31 PM  
**\*Request Number:** Res-144631-924-111203

**WHO IS MAKING THE REQUEST?**

**Requesting Organization:** ESF 3 Public Works  
**\*Requestor's Contact Info:** Jim Jones 234-345-3456

**Related Event Incident/Activity:** [I-\\*\\*\\*\\*Church Street Station\\*\\*\\*\\* Terrorist Incident- Chemical](#)  
 Display All resource requests related to: [I-\\*\\*\\*\\*Church Street Station\\*\\*\\*\\* Terrorist Incident- Chemical](#)

**WHAT IS BEING REQUESTED?**

**\*Resource Type/Kind:** \*\*\*\*Bull Dozer (Heavy)\*\*\*\*  
**\*Quantity:** 1  
**Qty Unit Measure:** 1  
**When Needed:** Mission  
**Resource must come with:** Other  
**DELIVER THIS:** Site Name

**Report Type by Assigned Agency**

Assigned Agency	Status	Report Type	Report Name
▼ EOC	Pending	Task Status	Center City Evacuation (Highest Level)-I-Church Street St
	Completed	Sub Task	Activate EOC
	Not Reported	Sub Task	Activate EOC
	Not Reported	Sub Task	Provide mass transportation
▼ ESF 1 Transportation	Completed	Sub Task	Provide evacuation transportation
▼ ESF 14 Public Information	Not Reported	Sub Task	Prepare News Release
	Not Reported	Sub Task	Identify Spokesperson
▼ ESF 15 Volunteers and Donations	50% Completed	Sub Task	Open Shelter
▼ ESF 16 Law Enforcement	25% Completed	Sub Task	****Secure Area****
	Not Reported	Sub Task	Provide Law Enforcement Support
	Not Reported	Concern	Fear of additional threats
▼ ESF 3 Public Works	Completed	Sub Task	Perform traffic control measures
	Not Reported	Sub Task	Control Transportation System
▼ ESF 4 Fire	50% Completed	Sub Task	Perform Life Safety Mission
	Not Reported	Sub Task	Fire Rescue Support
▼ Eteam	Task Progress 1	Sub Task	Coordinate PIO
▼ Orange County Sheriff	Red-In Trouble	Action	Request for INTSLM

**Sametime Meeting Room - quicker - Microsoft Internet Explorer**

Meeting Edit View Tools Permissions Help  
Screen Sharing Whiteboard

**E Team Map Viewer - Microsoft Internet Explorer**

Available Maps: **AFGHAN**

Icons: Incidents, Map Layers, Overlays

Map: 69.50947452379687, -35.0261688041594 - Image: 358, 171

Speaker's Video: My Video

Available Maps: **Orlando**

Map: -81.35, 28.51 - Image: 599, 504

Incidents:  OIA Evacuation,  Church Street,  Motorcade Road



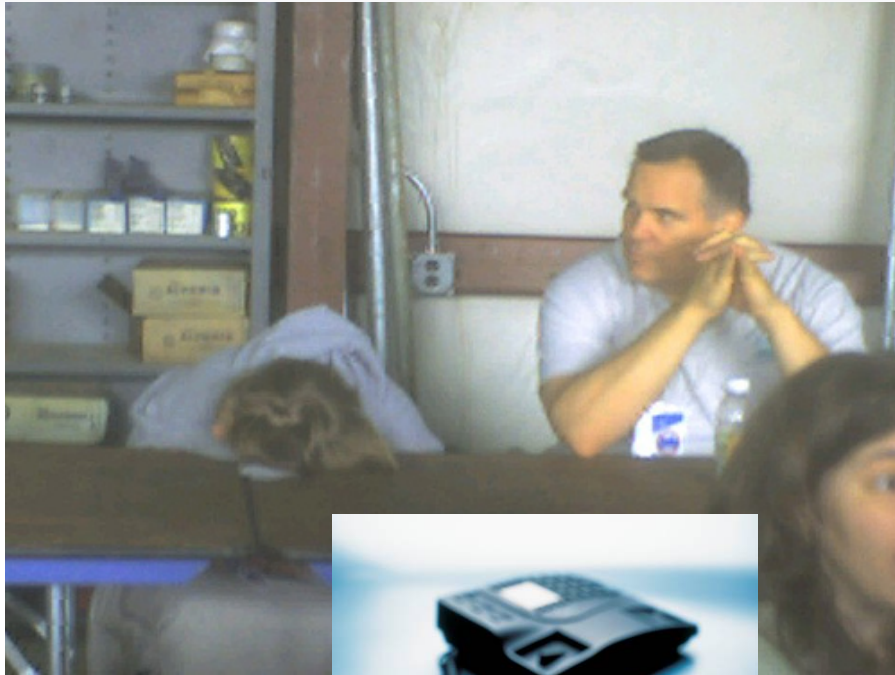


# Understand What Motivates Volunteers

## What Motivates One Might Not Motivate Another



# And What Turns Them Off Should Not Be Ignored



# Keeping Volunteers Motivated

*Communication People Technology*

## For Additional Information



*Andrew Levy, Chairman*

*Fairfax County Citizen Corps Council*

[andrew.levy@fairfaxcounty.gov](mailto:andrew.levy@fairfaxcounty.gov)



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