

U.S. Department of Commerce <u>COMMerce Information Technology Solutions</u>

COMMITS NexGen

Program Management and Ordering Guide



Our Experience, Your Success

Version 1

Dated December 15, 2005



Table of Contents

COMMITS NexGen PROGRAM EXECUTIVE SUMMARY

COMMITS NexGen PROGRAM OFFICE DIRECTORY

SECT	FION ONE: INTRODUCTION TO COMMITS NexGen	1
1.1	Overview	1
1.2	COMMITS NexGen Contractors	1
1.3	Living Document	2
SECT	TION TWO: ORDERING IT SOLUTIONS	2
2.1	Task Order Award Process	2
2.1.	1 Streamlined Acquisition	2
2.1.	•	
2.3	Other Task Order Process Information	
2.3.		
2.3.		
2.3.	-	
2.3.		
2.3.	·	
2.3.		
	FION THREE: ROLES AND RESPONSIBILITIES	
3.1	COMMITS NexGen Program Manager	
3.2	COMMITS NexGen Program Office	
	Č	
3.3	COMMITS NexGen Contracting Officer	
3.4	COMMITS NexGen Ombudsman	
3.5	COMMITS NexGen Customers	
3.6	COMMITS NexGen Contractors	8
LINKS	TO SUPPLEMENTAL DOCUMENTS	
	dix 1 – List of Tier 1 Contractors	
	dix 2 – List of Tier 2 Contractors	
	dix 3 – List of Tier 3 Contractors	
	dix 4 – Delegation of Procurement Authority Form	
	dix 5 – Customer Service Agreement Template	
	dix 6 – Monthly Status Report	
	dix 7 – Request for Solution Template	
	dix 9 – Figgian Office Directory dix 9 – Fee Structure	
* *	dix 10 – Glossary	



Section One: Introduction to COMMITS NexGen

1.1 **OVERVIEW**

The COMMerce Information Technology Solutions (COMMITS NexGen) program is an indefinite delivery, indefinite quantity (ID/IQ) task order contract designed to offer information technology (IT) solutions to Federal customers. The COMMITS NexGen program's objectives are:

1) Become the Government-Wide Acquisition Contract (GWAC) vehicle of choice for competitive IT solutions from a pool of exceptional small, small disadvantaged, small 8(a), small women-

owned, small veteran-owned, service disabled veteran-owned, and small **HUBZone** businesses:

COMMITS NexGen Objectives

- Small business GWAC Vehicle of Choice
- Performance-based IT Services and Solutions
- Streamlined Acquisition Methodology
- 2) Deliver top quality, performance-based IT services and solutions that meet government mission requirements; and
- 3) Deliver IT services and solutions with a streamlined acquisition methodology.

Small businesses are the bedrock of America's competitiveness and essential to our nation's economic infrastructure. The Department of Commerce's mission includes assuring small businesses fair Federal contracting opportunities. COMMITS NexGen levels the "playing field" as a small business GWAC that is convenient for ordering IT services from high quality small businesses. In today's streamlined acquisition environment, many IT requirements that once were publicly announced are now met through task and delivery order contracts. COMMIT NexGen gives small businesses the opportunity to compete and grow.

This guide applies to all COMMITS NexGen customers and contractors, establishes the procedures for managing the program, and defines roles and responsibilities for the major parties involved in making this contract a value-added resource. Key points-of-contact are:

Michael Anastasio **COMMITS NexGen Program Manager** 202-482-2774 COMMITS NexGen Contracting Officer Patti A. Stang 202-482-1447

1.2 **COMMITS NEXGEN CONTRACTORS**

DOC has awarded contracts for IT services to a variety of contractors in three size-standard tiers described below. Contractors in Tier I are certified under NAICS codes with \$6 million or \$12.5 million

size standards and may compete for task orders with a life cycle value equal to or less than \$5 million. Contractors in Tier II are certified under NAICS codes with size standards of \$21 million or 500 employees and may compete for task orders with a life cycle value between \$5 million and \$40 million. Contractors in Tier III are

Tier Level	NAICS Size Standard
Tier I	\$6M or \$12M Size Standard
Tier II	\$21M or 500 Employees
Tier III	1500 Employees

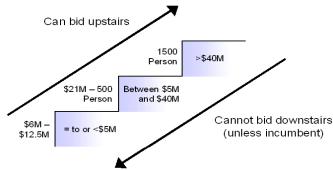
1

certified under NAICS codes with a size standard of 1500 employees and may only compete for task orders with a life cycle value greater than \$40 million.

COMMITS NexGen features tiered competition that matches the right contractor to the customer's task order requirement.



COMMITS NexGen contractors may compete in any tier for a task order awarded on this contract if they are the incumbent prime contractor for that work, regardless of Life Cycle Value. A listing of the COMMITS NexGen prime contractors in each tier may be found at (Tier 1 Tier 2 Tier 3).



1.3 LIVING DOCUMENT

The acquisition procedure described in this guide represents COMMITS NexGen's current business practices. With lessons-learned, these practices will be refined for greater speed and efficiency and included in later versions. Customers and contractors will be notified via E-mail of numbered and dated revisions to this guide as they are posted on the COMMITS NexGen homepage.

Section Two: Ordering IT Solutions

2.1 TASK ORDER AWARD PROCESS

2.1.1 Streamlined Acquisition

COMMITS NexGen is a fair opportunity process that ensures customers receive the maximum benefit

from a documented task order competition. To ensure that contractors are treated equitably, all task orders will be advertised, negotiated, evaluated and awarded through the Internet-based COMMITS NexGen Interactive Business Opportunity Page (IBOP)

https://commitsibop.ocs.doc.gov/.

COMMITS NexGen ensures equitable treatment of contractors by enforcing documented rules for competition.

2.1.2 Ordering Process

The COMMITS NexGen fair opportunity competitive process features acquisition planning, vendor screening, managed results, and a short ordering cycle. Task order awards are not subject to protest. The streamlined acquisition process enables customers to refine requirements and develop a performance-

based work statement that is tailored to the solutions proposed by the contractors. The time required to complete the process from posting a Request for Solution (RFS) to task order award typically varies from 30 and 60 days, depending on the complexity of the technical requirement. This flexible program offers customers the option of allowing the COMMITS NexGen Program Office to direct the acquisition, or having procurement authority delegated to a warranted contracting officer in their organization (Section 2.3.2, below).

Streamlined Acquisition Process Key Features

- Acquisition Planning
- Vendor Screening
- Managed Results
- 30-60 Day Ordering Cycle
- Protest-free

The Ordering Process is conducted in three phases described in the following table.



COMMITS NexGen offers streamlined acquisition of performance-based IT services with quick access to contractors.

COMMITS NexGen Ordering Process Steps And Responsibilities			
Phase I Pre-Solicitation	 → Customer Presents opportunity to COMMITS NexGen M → PMO Performs assessment and catalogs Direct or Delegate project M If managed by CoMMITS NexGen: → PMO Performs market research M → PMO Provides training M → PMO Prepares procurement package M → Customer Performs market research M → Customer Prepares procurement package M → PMO Determines if project is Tier I, II or III M → CO Notifies of pending Request for Solution (RFS) on BOP M → PMO/Customer Completes Customer Service Agreement M 		
Phase II Request for Solution	 CO Finalizes RFS M Customer Develops down-select questions OP CO issues down-select questions OP Customer Evaluates and selects down-select responses OP CO Performs due diligence OP CO Issues RFS M Contractor Submits written and/or oral OP proposals Contractor Provides oral presentation OP * Customer Evaluates proposals M Customer Finalizes funding M CO Awards task order and notifies BOP offerors M 		
CO Performs quality assurance and surveillance M CO Evaluates and streamlines performance measures M PMO Provides reports analysis and feedback M PMO/ Customer/Contractor Performs other administrative requirements M			
Legend M = Mandatory O = Optional OP = Optional (Preferred)			

^{*} Oral presentations add value for the customer and should not merely reiterate the contractor's written proposal. They are an opportunity for the customer and contractor to engage in a meaningful dialog and answer questions about the proposed technical solution, management processes, and staff qualifications.

2.3 OTHER TASK ORDER PROCESS INFORMATION

2.3.1 Performance-Based Task Orders

Acquisition-reform legislation requires agencies to use performance-based contracting techniques to the maximum extent practicable. In 1991, the Office of Federal Procurement Policy (OFPP) stated:

It is the policy of the Federal Government that (1) agencies use performance-based contracting methods to the maximum extent practicable when acquiring services; and, (2) agencies carefully select acquisition and contract administration strategies, methods, and techniques that best accommodate the requirements.

Prior to initiating a task order competition, agencies must determine the program's performance objectives and incorporate them into the RFS. OFPP's Guide to Best Practices for Performance-Based Service



Contracting, http://www.arnet.gov/Library/OFPP/BestPractices/PPBSC/BestPPBSC.html, describes the key processes for implementing performance-based contracting.

Job Analysis determines the agency's needs, types of services, and outputs to be provided by the contractor, and forms the basis for establishing performance requirements, developing performance standards and indicators, writing the Performance Work Statement, and producing the Quality Assurance/Surveillance Plan.

Performance Work Statement (PWS) describes specific requirements the contractor must meet in performance of the contract, including a statement of the required services in terms of output and a measurable performance standard for the output.

Quality Assurance Plan and Surveillance defines what the government must do to ensure that the contractor has performed in accordance with the PWS performance standards, ranging from a one-time inspection to periodic in-process inspections.

Contract Type encourages the increased use of fixed-price contracts, where appropriate, and incentives for optimal contractor performance.

Contract Administration cites the importance of close cooperation between program and procurement offices to achieve effective contract administration and successful contract performance.

Conflict Resolution is informal and timely with the aid of the COMMITS NexGen Ombudsman.

As opposed to traditional service contract statements of work, performance-based contracting requires an acquisition be presented in terms of the purpose of the work. It requires the work to be defined in mission-related, outcome-oriented statements with quality assurance performance measures. In its simplest terms, it asks two basic questions:

- 1. What am I buying (outcome)?
- 2. How will I know if it is any good when I get it (quality assurance)?

The OFPP guide for performance-based service acquisition describes seven steps upon which the COMMITS NexGen ordering process is based:

OFPP's Seven Steps to Performance-Based Acquisition pave the way for program performance, improvement, and innovation.

- 1. Establish an integrated team.
- 2. Describe the problem that needs solving.
- 3. Examine private-sector and public-sector solutions.
- 4. Develop a PWS or SOO.
- 5. Determine how to measure and mange performance.
- 6. Select the right contractor.

The executive version of Seven Steps to Performance Based Services Acquisition is at http://www.arnet.gov/Library/OFPP/BestPractices/pbsc/home.html.

Agencies that lack experience in drafting performance-based

specifications or quality assurance surveillance plans may call upon COMMITS NexGen Program Office contractors that can assist in developing these documents and offer training for future requirements.

2.3.2 Customer Service Agreement (CSA)

The COMMITS NexGen Program Office will negotiate a Customer Service Agreement with the customer for all task order requirements on this contract. The CSA defines the level of service the COMMITS



NexGen Program Office will provide to the customer, acquisition cycle times, service fees, and funding amounts or scenarios. See template of a COMMITS NexGen CSA.

When the contracting function is to be performed by the COMMITS NexGen Program Office, the customer must transfer funding via a MIPR (DD Form 448), Interagency Agreement, or other instrument to the program office in an amount sufficient to cover the initial service fee.

- a. For task orders and modifications awarded under a Delegation of Procurement Authority (DPA), the service fee is payable to the COMMITS NexGen Program Office following award of each task order or modification.
- c. Service fees are assessed at the time task order funding is obligated for each discrete period of performance.
- d. Initial service fees are calculated based on the task order value awarded for the base period of performance or initial requirement. When base periods are incrementally funded, the initial service fee will be assessed at the time of each incremental obligation.
- e. Pending fiscal year funding, task orders may be issued "subject to availability of funding." In such cases, payment of the service fee will be contingent upon the customer's ability to fund the task order.
- f. The service fee for a given period of performance shall be adjusted to reflect the level of effort that is actually funded.

2.3.3 COMMITS NexGen Service Fees

The goal of COMMITS NexGen is quality IT solutions through streamlined acquisition. This low cost service is funded by fees from customer agencies for program office expenses. The service fee for each task order is scaled to the value of work performed. Agencies will receive a reduced fee for delegated procurements. In addition, COMMITS NexGen will negotiate reduced fee structures to establish larger ordering commitments.

2.3.4 Delegation of Procurement Authority

A Delegation of Procurement Authority (DPA) from the COMMITS NexGen Contracting Officer is required when customers plan to conduct and/or administer the task order acquisition process through their own contracting office. Agencies may request a DPA by completing and submitting a Delegation of Procurement Authority form. The request for DPA may be sent to the attention of the COMMITS NexGen Contracting Officer by fax or letter. Unless this authority is denied, the customer agency will appoint the source selection official for task orders competed under the COMMITS NexGen in accordance with their own regulations and procedures. While the customer is in the best position to determine the task order solution, a DPA will only be granted to a warranted contracting officer.

2.3.5 Contractor Debriefings

Any offeror not receiving an award must be afforded an opportunity for debriefing after task order award. Requests for debriefings should be filed with the Contracting Officer conducting the acquisition within five business days of receipt of down-selection notice or task order award. Debriefings for down-select notification will occur after task order award.



2.3.6 Ombudsman Participation

Contractor comments and complaints regarding individual task order competitions should be filed with the COMMITS NexGen Ombudsman within five business days after task order award. Contractors are also encouraged to contact the Ombudsman if encountering any problems with program management.

The Ombudsman will ensure accuracy and completeness of past performance information, and attend working group meetings on program management process improvement and contractor management training.

The COMMITS NexGen Ombudsman is identified in Section 3.4 of this guide.

Section Three: Roles and Responsibilities

3.1 COMMITS NEXGEN PROGRAM MANAGER

The COMMITS NexGen Program Manager leads the Program Office with a staff of information technology, contracting, and program professionals. The Program Manager is the focal point for all COMMITS NexGen activities and ultimately responsible for the overall success of the program.

The COMMITS NexGen Program Manager is:

Name: Michael Anastasio

Address: U.S. Department of Commerce

COMMITS NexGen Program Office

14th & Constitution Avenues NW, Room 6521

Washington, DC 20230

Phone: 202-482-2774 / Fax: 202-501-8122

Email: manastasio@doc.gov

The COMMITS NexGen Program Manager is ultimately responsible for the overall success of the program.

3.2 COMMITS NEXGEN PROGRAM OFFICE

The COMMITS NexGen Program Office:

- Provides information regarding available contract sources and the administrative procedures for placing and managing task orders.
- Ensures each Customer has the information and materials needed to meet their requirements and responsibilities.
- Receives, reviews, and processes requests for COMMITS NexGen services.
- Monitors, maintains, and provides Customers with project progress and status information, including those resulting from monthly reports, past performance evaluations, and Customer concerns.
- Ensures contractors perform in accordance with the contract and task order requirements, terms, and conditions.
- Establishes and maintains central contract and task order files and databases.
- Conducts progress meetings to discuss contractor performance and customer satisfaction, and to identify and resolve related issues.



- Reviews and approves requests for Delegation of Procurement Authority.
- Ensures compliance with delegated authorities (e.g., reporting requirements under its Executive Agent status) and contractual requirements (e.g., directed task order limitations).
- Invoices and tracks all service fees due and collected, by customer, task order, and contractor.
- Ensures effective quality assurance programs are executed for COMMITS NexGen task orders.

3.3 COMMITS NEXGEN CONTRACTING OFFICER

The COMMITS NexGen Contracting Officer is responsible for managing all aspects of the COMMITS NexGen contract. Only the COMMITS NexGen Contracting Officer is authorized to take action on behalf

of the Government to amend, modify, or deviate from the contract requirements, terms, and conditions. The COMMITS NexGen Contracting Officer may delegate selected task order award and administrative authority to agency contracting officers or authorized Contracting Officer Representatives (COR). The Contracting Officer will delegate procurement authority in writing on an individual or class basis. In addition, the COMMITS NexGen Contracting Officer will negotiate and award task orders and modifications, as needed.

The COMMITS NexGen Contracting Officer may delegate selected tasks to agency contracting officers.

The COMMITS NexGen Contracting Officer is:

Name: Patti A. Stang

Address: U.S. Department of Commerce

COMMITS NexGen Program Office

14th & Constitution Avenues NW, Room 6520

Washington, DC 20230

Phone: 202-482-1447 / Fax: 202-501-8122

Email: pstang@doc.gov

3.4 COMMITS NEXGEN OMBUDSMAN

The COMMITS NexGen Ombudsman is an independent procurement professional responsible for reviewing questions and comments raised by contractors regarding task orders awarded on the COMMITS NexGen contract. The Ombudsman ensures that customers fairly and accurately report

performance information, and provides general risk management support to the COMMITS NexGen Program Manager.

The COMMITS NexGen Ombudsman is:

Name: Leslie Andrecs

Address: U.S. Department of Commerce

Office of Acquisition Management

14th & Constitution Avenues NW, Room 6422

Washington, DC 20230

Phone: 202-482-4721 Email: landrecs@doc.gov The COMMITS NexGen Ombudsman works to resolve issues between the customer and the contractor.



3.5 COMMITS NEXGEN CUSTOMERS

Each COMMITS NexGen customer shall designate a COMMITS NexGen Program Point of Contact

(CPOC) as the primary liaison with the COMMITS NexGen Program Office. This individual may be the Contracting Officer's Representative or other agency official. A close working relationship between the this individual and the COMMITS NexGen Program Office ensures clear lines of communication, authority, responsibility, and accountability.

The customer's COMMITS NexGen Program Point-of-Contact is the lynchpin of task order administration.

communication, authority, responsibility, and accountability. Through the COMMITS NexGen Program Point of Contact, the Customer agency:

- Coordinates the activities of all non-COMMITS NexGen Program Office personnel involved in task order administration (e.g., agency contracting officer, COR, accounting staff).
- Ensures all actions under the Customer's control are performed in accordance with applicable statutes, regulations, agency funding procedures, the COMMITS NexGen Customer Service Agreement (CSA), and contract/task order requirements.
- Coordinates payment for all fees and costs associated with the completion of any COMMITS NexGen task order and certifies invoices to accept performance and ensure contractors are promptly and correctly paid.
- Identifies agency task order source selection officials.
- Provides copies of task orders and modifications awarded by the Customer's Delegated Procurement Authority/Contracting Officer to the COMMITS NexGen Program Office within five business days of award.
- Identifies the organization that will submit task order data to the Federal Procurement Data System (FPDS), i.e., the COMMITS NexGen Program Office or Delegated Procurement Authority/Contracting Officer.
- Performs general task order monitoring functions and completes regular performance evaluations as required by individual task order specifications.
- Ensures property control accountability for any equipment or software delivered under the task order(s) in accordance with individual agency requirements.

3.6 COMMITS NexGen Contractors

The role of COMMITS NexGen contractors is delivering high quality, well-managed IT solutions to government Customers. Specific authorities and responsibilities of COMMITS NexGen contractors include:

- Respond to requests for solutions posted on the COMMITS NexGen acquisition system.
- Ensure performance and deliverables meet the requirements set forth in individual task orders.
- Segregate cost accounting data by individual task order, if required.
- Provide comments on past performance evaluations.
- Provide the COMMITS NexGen Program Office with reports covering task order(s) progress and status as specified in the contract or in awarded task orders.
- Attend status meetings with the COMMITS NexGen Contracting Officer.
- Identify and report to the COMMITS NexGen Program Office potential conflicts of interest.
- Establish and maintain a quality assurance programs based on performance metrics.



- Submit monthly Task Order Status Report.
- Participate in various workgroups with the COMMITS NexGen Program Office to identify and implement program improvements.



TIER I Contractors			
Company Name	Contact Information		
Catapult Technology, Ltd	Bethesda Gateway, Suite 620		
www.catapulttechnology.com	7201 Wisconsin Avenue		
	Bethesda, MD 20814-4846		
	Telephone (240) 482-2100		
Daston Corporation	2010 Corporate Ridge, Suite 750		
www.daston.com	McLean, VA 22102		
Digital Management Inc.	1700 Rockville Pike, Suite 400		
www.digitalmanagement.com	Rockville, MD 20852		
Electronic Consulting Services, Inc.	2750 Prosperity Avenue, Suite 510		
www.ecs-federal.com	Fairfax, VA 22031		
e-Management Consultants	1010 Wayne Avenue, Suite 1150		
www.e-mcinc.com	Silver Spring, VA 20910		
G&B Solutions, Inc.	1749 Old Meadow Road, Suite 120		
www.gbsolutionsinc.com	McLean, VA 22102		
I.M. Systems Group, Inc.	3401 Bexhill Place		
www.imsg.com	Kensington, MD 20895		
InfoPro, Incorporated	8200 Greensboro Drive, Suite 1450		
www.infopro.net	McLean, VA 22102		
Integrated Communication Solutions Inc.	5260 Westview Drive		
www.icscorp.com	Frederick, MD 21703		
Interlmage, Inc.	4301 N. Fairfax Drive, #205		
www.iimage.com	Arlington, VA 22203		
Lloyd Lamont Design, Inc.	500 Grove Street, 3 rd Floor		
www.lld.com	Herndon, VA 20170		
M-Cubed Information Systems, Inc.	1400 Spring Street, Suite 100		
www.mcubedinfo.com	Silver Spring, MD 20910		
NetCentrics Corporation	3118 Ashburton Avenue		
www.netcentrics.com	Oak Hill, VA 20171		
Quality Technology, Inc.	9200 Basil Court, Suite 208		
www.qutech.com	Largo, MD 20774-5309		
REI Systems	7620 Little River Turnpike, Suite 500		
www.reisys.com	Annandale, VA 22003		
SGT, Inc.	7701 Greenbelt Road, Suite 500		
www.sgt-inc.com	Greenbelt, MD 20770		
Technology Concepts & Designs, Inc	20 S. Quaker Lane, Suite 230		
www.tcdi.com	Alexandria, VA 22314		
Veridyne, Inc.	2001 Jefferson Davis Highway, Suite 610		
www.veridyneinc.com	Arlington, VA 22202		
Viatech, Inc.	615 Hope Road, Building 3A		
www.viatechinc.com	Eatontown, NJ 07724		
Zen Technology, Inc.	8120 Woodmont Avenue, Suite 260		
www.zentech.com	Bethesda, MD 20814		



TIER II Contractors			
Company Name	Contact Information		
Abacus Technology Corporation	5454 Wisconsin Avenue, Suite 1100		
www.abacustech.com	Chevy Chase, MD 20815		
AC Technologies	2751 Prosperity Avenue, Suite 500		
www.ac-tech.com	Fairfax, VA 22031-4397		
Allied Technology Group, Inc.	1803 Research Blvd., Suite 601		
www.alliedtech.com	Rockville, MD 20850		
Anvi Com, Inc.	1934 Old Gallows Road, Suite 200		
www.anvi.com	Vienna, VA 22182		
Alphainsight Corporation	3130 Fairview Park Drive, Suite 600		
www.alphainsight.com	Falls Church, VA 22042		
Analytical Services and Materials, Inc.	107 Research Drive		
www.asm-usa.com	Hampton, VA 23666-1340		
The Centech Group, Inc.	4600 North Fairfax Drive, Suite 400		
Www.centechgroup.com	Arlington, VA 22203-1800 702 King Farm Boulevard, 2 nd Floor		
Client Network Services, Inc.	Rockville, MD 20850		
FGM, Inc.	45245 Business Court, Suite 400		
www.fgm.com	Dulles, VA 20166		
Global Science & Technology, Inc.	7855 Walker Drive, Suite 200		
www.gst.com	Greenbelt, MD 20770		
INDUS Corporation	1951 Kidwell Drive, 8 th Floor		
www.induscorp.com	Vienna, VA 22182		
ITS Services	7450-B Boston Boulevard		
www.apogentech.com	Springfield, VA 22153		
Johnston McLamb	14420 Albemarle Point Place, Suite 200		
www.johnstonmclamb.com	Chantilly, VA 20151-1678		
Karta Technologies, Inc.	5555 Northwest Parkway		
www.karta.com	San Antonio, TX 78249		
Maden Tech Consulting	2010 Washington, Boulevard, Suite 200		
www.madentech.com	Arlington, VA 22204		
Management Systems Designers, Inc.	2677 Prosperity Avenue, Suite 700		
www.msdinc.com	Fairfax, Virginia 22031-4906		
The MIL Corporation	4000 Mitchellville Road, Suite A21		
Www.milcorp.com	Bowie, MD 20716		
Morgan Research Corporation www.morganres.com	4811-A Bradford Drive Huntsville, AL 35805-1948		
Multimax, Inc.	1441 McCormick Drive		
www.multimax.com	Largo, MD 20774		
Pragmatics, Inc.	7926 Jones Branch Drive, Suite 711		
www.pragmatics.com	McLean, VA 22102		
Project Performance Corporation	1760 Old Meadow Road, 4 th Floor		
www.ppc.com	McLean, VA 22102		
PSI International, Inc.	10306 Eaton Place, Suite 400		
www.psiint.com	Fairfax, Va 22030		
Research Analysis and Maintenance, Inc	9440 Viscount Blvd, Suite 200		
www.ramincorp.com	El Paso, TX 79925-7054		
Sabre Systems	65 W. Street Road, Suite A-200		
www.sabresys.com	Warminster, PA 18974		
Systems Engineering and Security, Inc.	7474 Greenway Center Drive, Suite 700		
www.ses-inc.com	Greenbelt, MD 20770-3523		
Systems Plus, Inc.	1370 Piccard Drive, Suite 270		
www.sysplus.com	Rockville, MD 20850-4304		
TranTech, Inc.	4900 Seminary Road, Suite 215		
www.trantech-inc.com	Alexandria, VA 22311-1811		



TIER III Contractors				
Company Name Contact Information				
Advanced Technology Systems www.atsva.com	7915 Jones Branch Drive McLean, VA 22102			
FC Business Systems, Inc. www.fcbs.com	3060 Williams Dr., Suite 600 Fairfax, VA 22031			
NCI Information Systems, Inc. www.nciinc.com	8260 Greensboro Drive, Suite 400 McLean, VA 22102			
QSS Group, Inc. www.qssgroupinc.com	4500 Forbes Boulevard, Suite 200 Lanham, MD 20706			
RS Information Systems, Inc. www.rsis.com	1651 Old Meadow Road, 5th Floor McLean, VA 22102			
SI International, Inc. www.si-intl.com	12012 Sunset Hill Road, Suite 800 Reston, VA 20190-5869			
Science Systems and Applications, Inc. www.ssaihq.com	10210 Greenbelt Road, Suite 600 Lanham, MD 20706			
STG, Inc. www.stginc.com	11710 Plaza America Drive, Suite 1200 Reston, VA 20190			



Delegation of Procurement Authority Form

PART I. CUSTOMER INFORMATION (DPA)

Customer Point of Contact	et		
Name			
Address			
Phone			
Fax			
Email			
Alternate Customer Point	of Contact		
Name			
Address			
Phone			
Fax			
Email			
	O		
Delegated Task Order Co Name	ntracting Officer		
Address			
Phone			
Fax			
Email			
PART II. TASK ORI	DER INFORMATION		
Tier Level:] 1		
Task Order Project Title:			
Requested Delegated Procurement Authority Amount			
(Including options): \$			
Valid From:	То:		



PART III. TASK ORDER CONTRACTING OFFICER RESPONSIBILITIES

- 1. Task Orders must be signed by a warranted Contracting Officers.
- 2. The Task Order Contracting Officer (TOCO) is accountable to the COMMITS NexGen Program Office (PMO) for ensuring compliance with the contract, applicable regulations and procedures, and the COMMITS NexGen Management and Ordering Guide.
- 3. The TOCO may assign a Contracting Officer's Representative (COR) and delegate certain administrative responsibilities to the COR to assist in the administration of individual task orders.
- 4. The TOCO shall make task order awards and notify the winning offeror. Unsuccessful offerors shall be notified in writing or via e-mail within one working day of project agreement down selection or prior to task order award. All offerors shall be offered debriefings in accordance with the Federal Acquisition Regulation and this document.
- 5. The TOCO is responsible for ensuring applicable task order information is timely and accurately submitted to the Federal Procurement Data System (FPDS).
- 6. The TOCO shall provide copies of the executed task order award or modifications as well a copy of the COR Certification and appointment letter to the COMMITS NexGen program office within five business days of award.
- 7. The TOCO shall notify the COMMITS NexGen Program Office of continued or significant difficulties with a contractor and document such difficulties in writing.
- 8. The TOCO shall ensure performance evaluations are conducted for each task order in accordance with its quality assurance plan.
- 9. The COMMITS NexGen Ombudsman shall be the point of contact for any contractor concerns about awarded task orders. The TOCO shall contact the COMMITS NexGen Contracting Officer as appropriate.
- 10. Periodically, the TOCO files will be made available to the COMMITS NexGen Program Office for contractual compliance review.

PART IV.CERTIFICATION AND COMMITS NEXGEN PROGRAM OFFICE RESPONSE

By signing this DPA Request form, I certify that I am a duly authorized, federally warranted Contracted Officer, and that I have read and accept the above conditions of Delegated Procurement Authority.

Signature of Federally Warranted Contracting Officer	r Date	



Customer Service Agreement

Customer Service Agreement

No. --

Pursuant to the Clinger-Cohen Act Through which the

[AGENCY]

Is purchasing services under the COMMITS NexGen Government-Wide Acquisition Contract (GWAC)

And from the

U.S. Department of Commerce COMMITS NexGen Program Office

1. Parties and Purpose

This Customer Service Agreement (CSA) establishes an agreement between the [AGENCY], and the U.S. Department of Commerce COMMITS NexGen Program Office, through which [AGENCY] and will pay the COMMITS NexGen Program Office for use of its GWAC services.

2. Background

The <u>COMMerce Information Technology Solutions Next Generation</u> (COMMITS NexGen) Program Office provides the federal government with a Government-Wide Acquisition Contract (GWAC) to satisfy information technology requirements that are appropriate to be performed by small, small disadvantaged, 8(a), and women-owned small businesses. To accomplish this, the program utilizes indefinite delivery/indefinite quantity (ID/IQ) multiple award task order contracts under the statutory authority of the Clinger-Cohen Act, as authorized by the Office of Management and Budget on June 21, 1999.

[AGENCY] requires an IT service contractor and acquisition services to support work as outlined in its COMMITS NexGen Task Order Request No. [X-X].

3. Authority

The authorities for COMMITS NexGen and [AGENCY] to enter into this agreement are the Clinger-Cohen Act sections 5002 and 5112(e), pursuant to 40 U.S.C. 1412(e) and OMB Executive Agent designation dated June 21, 1999.



4. Responsibilities of the Parties, Transfer of Funds, and Duration of Agreement

A. The COMMITS NexGen Program Office Responsibilities.

The COMMITS NexGen Program Office will provide all required contracting services including contract administrative services, oversight of performance monitoring, invoicing and payment services in support of completing the [AGENCY] Task Order Request No. [X-X] as outlined in the COMMITS NexGen Program Management and Ordering Guide and referenced task order request.

B. [AGENCY] Responsibilities.

[AGENCY] is responsible for the following:

- **i.** Contracting Officer Representative (COR) task responsibilities in accordance with the COMMITS NexGen Program Management and Ordering Guide, and Task Order Request No. [X-X].
- **ii.** Obtaining all internal departmental clearances and approvals prior to the execution of this CSA in accordance with the COMMITS NexGen Program Management and Ordering Guide.
- **iii.** Provision of funding for both the COMMITS NexGen Program Office Fee and costs of contractor services.

C. Transfer of Funds.

[AGENCY] will provide funding for contractor performance either incrementally or in its entirety, at [AGENCY] discretion. Contractor performance will be contingent upon receipt of adequate funding from the [AGENCY] provided through the COMMITS NexGen Program Office. Funding of the COMMITS NexGen Program Office Fee and cost for contractor performance will be transmitted via modification to this CSA no later than the date the option is exercised.

i. Base Period Task Order Funding: Funds in the estimated amount of \$000,000.00 will be transferred to the COMMITS NexGen Program Office by the [AGENCY] to support contractor performance for the base period under Task Order Request No. [X-X]. Funds will reference this COMMITS NexGen CSA Number [X-X].

COMMITS Fee Amount, Base Period: \$0,000.00 for the COMMITS NexGen Program Office fee, (____ % of \$0,000,000.00) will be transferred in accordance with the COMMITS NexGen Program Management and Ordering Guide.

ii. Option Year Funding: There will be four (4) Option Years included in Task Order Request No. X-X. Funding and option exercise will be authorized at [AGENCY] option. Funds will reference this COMMITS NexGen CSA Number [X-X]. If exercised, estimated funding will be provided for the following:

Option Year Amounts:

\$0,000,000.00 in support of contractor performance for Option Year One. \$0,000,000.00 in support of contractor performance for Option Year Two.



\$0,000,000.00 in support of contractor performance for Option Year Three. \$0,000,000.00 in support of contractor performance for Option Year Four.

COMMITS Fee Amount, Option Years:

\$0,000.00 for the COMMITS NexGen Program Office fee, (.75% of \$0,000,000.00) will be transferred for each Option Year in accordance with the COMMITS NexGen Program Management and Ordering Guide.

- **iii.** Total Life Cycle Cost. Total life cycle cost for this CSA is approximately \$00,000,000.00.
- **iv. Additional Funding.** If additional funding becomes necessary, the [AGENCY] will remit payment of the required fee and acquisition costs through modification(s) to this CSA in accordance with the COMMITS NexGen Program Management and Ordering Guide,
- **v.** Unused Funds. Funding not used for the referenced acquisition and corresponding fee, will be returned to the [AGENCY] by the COMMITS NexGen Program Office via modification to this CSA.

D. Duration of Agreement

Responsibilities of both agencies party to the agreement will remain in effect throughout the entire life cycle of Task Order Request No. [X-X].

This agreement will become effective when signed by both parties. The agreement will terminate at the end of the task life cycle, but may be amended at any time by mutual consent of the parties. The parties will review this agreement at least once every three years to determine whether it should be revised, renewed, or canceled.

5. Coordination

Agency contacts for coordination of the activities under this CSA are:

A. U.S. Department of Commerce COMMITS NexGen Program Office 1401 Constitution Avenue NW, Room 6521 Washington, DC 20230

Michael Anastasio, COMMITS NexGen Program Manager

Phone: 202-482-2774 Fax: 202-501-8122

E-mail: manastasio@doc.gov

B. [AGENCY]

[AGENCY] Representative(s)



6. Resolution of Disagreements

Nothing herein is intended to conflict with current COMMITS NexGen Program Office or [AGENCY] directives. If the terms of this agreement are inconsistent with existing directives of either of the parties entering into this agreement, then those portions of this agreement which are determined to be inconsistent shall be invalid, but the remaining terms and conditions not affected by the inconsistency shall remain in full force and effect. At the first opportunity for review of the agreement, all necessary changes will be accomplished either by a modification to this agreement or by entering into a new agreement, whichever is deemed to be in the interests of both parties and at the mutual consent of both parties.

Should disagreement arise from the interpretation of the provisions of this agreement, or modifications thereto, that cannot be resolved at the operating level, the area(s) of disagreement shall be stated in writing by the party bringing the disagreement and presented to the other party for consideration. If agreement on interpretation is not reached within thirty days, the parties shall forward the written presentation of the disagreement to the OAMFA CAS Director for appropriate resolution.

7. Approvals/Authorization

For the U.S. Department of Commerce

COMMITS NexGen Program Office:				
DATE				
DATE				
DATE				
	DATE			



Contractor Monthly Program Status Report (MPSR)

Each prime contractor shall prepare a monthly program status report (MPSR). The report is only required when the prime has active task orders. The report must include a brief summary of significant activities, progress, problems, and developments occurring during the reporting period. The report provides a technical and cost activity summary by task order number. The report must be received by the COMMITS NexGen Contracting Officer, via e-mail, no later than the 10th day of each month. A sample MPSR format may be found in Attachment J2 of the COMMITS NexGen Solicitation CM 1301-03-RP-0019, dated 18 August 2003. The following information should be provided:

Section 1: Contract Overview Chart (as shown in Attachment J2 referenced above)

The Contractor will evaluate each active task order and provide a subjective rating of cost, schedule, and quality status using the following color-coding by task order:



A red or yellow entry in the cost, schedule, or quality status columns requires separate narrative comment in Section 3.0 of this report.

Section 2: Major Accomplishments and Milestone Achievements

Where applicable, the Contractor will provide narrative summarizing major accomplishments and milestones achieved.

Section 3: Problem Identification and Corrective Actions

For each red or yellow area identified, the Contractor will provide a narrative describing the problem, its impact, the corrective actions being taken to remedy the problem, and any other pertinent information.



Task Order Number:

Template for Request for Solution (RFS)

Ī			
(Contract Number:		

COMMITS NexGen Tracking Number:

- 1. Contracting Officer Representative (COR):
 - a. Primary COR

Name:

Organization:

Address:

Phone No/Fax No.:

Email Address

b. Alternate COR

Name:

Organization:

Address:

Phone No./Fax No.:

Internet Address:

2. Task Order Title: (A short, descriptive title of the work to be done.)

SECTION A - SOLICITATION/TASK ORDER FORM

OF 347 is preferred. At a minimum the TO form must contain:

- 1. Contract No.
- 2. Task order No.
- 3. Date Issued
- 4. Issuing office
- 5. Proposal due date and address (if different from issuing office)
- 6. POC name and telephone for information
- 7. Name and address of contractor offeror
- 8. Government Ordering Officer Name (Print and Signature) and Date
- 9. Offeror Person authorized to sign (Print and Signature) and Date

SECTION B - SUPPLIES OR SERVICES AND PRICES/COST

■ Include appropriate pricing tables based on the selected task order type.



SECTION C - PERFORMANCE BASED WORK STATEMENT

Background: Provide a current environment description: Examples of items that normally would be included are: number of users, performance levels, hardware/software configuration, examples of labor categories, current workload projections. Provide reasons why this effort is required, any parallel efforts, current or prior procurements, task orders, other agency activities and/or industry efforts. If the project relates to project solutions already accomplished or ongoing through other procurement vehicles, so state. If supporting documents exist and can assist the contractors' understandings of the requirements attach a copy to the PWS.

(Information included in the Project Agreement can reiterated used here.)

- Statement of Objectives: A concise overview of customer requirements and problems in need of solution and goals towards the performance results of the TO.
- Specific Tasks: Office of Federal Procurement Policy (OFPP) guidance on solution and/or performance-based work statements is as follows: The solution and/or Performance Work Statement (PWS) describes the customers' requirements the contractor must meet in performance of the task order contract. The (PWS) will address what the customer needs -- not how the project should be accomplished. It must also specify a measure or standard of performance for the required results and the quality level the government requires the contractor to provide.
 - Identify only those outcomes that are essential to project success and should be a part of the performance requirement summary. Express the required outcomes in clear, concise, commonly used, understandable, measurable terms. Do not repeat material in the PWS that is already included in other parts of the task order. Do not include detailed procedures that dictate how work is to be accomplished by the contractor (e.g., numbers of labor hours, education requirements).

To the maximum extent practicable, the PWS must be a stand-alone document, with minimum references to regulations or other guidance. Only mandatory requirements should be referenced. In summary, the key elements of performance based work statements are:

- 1. a statement of the required services in terms of outcome or output,
- 2. measurable performance standard for the outcomes/output, and
- 3. reasonable quality measures.
- Alternate Process: Based on the customer's Project Agreement and statement of need, Contractors can, as part of their solution, provide the performance-based statement of work.

SECTION D - PACKAGING AND MARKING

At a minimum, state any special requirements that exceed the contract requirement.

SECTION E - INSPECTION AND ACCEPTANCE

- Include the Quality Assurance Plan.
- Identify designated representative(s) who will inspect, and be responsible for, the review and acceptance of all deliverables under the TO prior to acceptance by the CO identified in the TO via approving the Contractor's invoice, unless other procedures are specified in the TO.

SECTION F - DELIVERIES OR PERFORMANCE **

Period of performance: State beginning, completion and/or total performance in calendar days after the effective date of the task order, e.g., 180 calendar days after the task order effective date.



Identify base period and options, if applicable.

- Deliverable/delivery schedule: Describe precisely the items to be delivered and the time period in terms of calendar days after TO award.
 - Specify delivery of supplies, services, written documents, etc. (including required formats, delivery locations, and delivery schedules).
 - Can be contractor determined as part of solution proposal. See alternative process in Section C above.

SECTION G - TO ADMINISTRATION DATA

- Identify Task Order Contracting Officer or delegated official.
- Specify billing instructions (invoice requirements, accounting office, number copies, ACH information, etc.).

SECTION H - SPECIAL TO REQUIREMENTS

- Provide any special instructions, conditions, notices, etc., applicable to the TO.
- Identify Government Furnished Equipment/Government Furnished Information (GFE/GFP)(with associated dollar amounts) and any limitations that will be provided to the contractor.
- Specify special security clearance requirements and the level of classified access required –
 indicate on DD-254 or other appropriate form incorporated into each TO requesting access to
 classified information.
- Indicate if exclusion on future task orders/contract is a possibility, i.e. conflict of Interest.

SECTION J - LIST ATTACHMENTS

List any attachments referenced in the RFS, and attach award fee plan (if applicable).

SECTION L - INSTRUCTIONS, CONDITIONS, AND NOTICES TO OFFERORS

- Tailor this section to identify the proposal format and submission instructions.
- Include technical, business management, past performance, key personnel, oral presentation and/or capability demonstration proposals requirements.
- Include cost/price proposal requirements.
- Ensure proposal submission requirements are linked to Section M evaluation criteria.
- Specify proposal drop-off address and number of copies
- Specify page limits, margins, size paper, line spacing, font size, preference for recycled paper, and soy based ink, etc.
- Specify whether or not an electronic copy of oral presentation slides and/or the written proposal are required.
- If written presentation/proposal documentation is required, the following is generally applicable:
 - The technical/management portion must be separated from the cost/price portion.
 - The technical/management portion should be limited to 50 pages or less.
 - The cost/price portion shall generally be limited to 10 pages and include the completed form shown in Appendix G.



- Specify that contractor concerns over task order award evaluation process/selection decisions should be referred to the COMMITS NexGen Task Order Ombudsman.
- Specify that the ratings for each evaluation criterion will be provided to contractors at their debriefing (which may be followed up with a meeting to provide more specific details upon written request from the contractors).
- Notify contractors that no cost/price information other than that required in the subsequent table shall be provided unless otherwise indicated in the RFS. Any additional information requested by the TOCO shall be kept to a minimum to enable Contractors to minimize their bid and proposal costs.
- For all task orders, no certificate of current cost and pricing data is required since there is adequate price competition in accordance with FAR 15.804-3(b).

SECTION M - EVALUATION FACTORS FOR AWARD

- Indicate that the Government reserves the right to make award based on initial offers. State that TO award(s) will be made to the offeror(s) whose proposal is determined to best meet the needs of the Government after consideration of all factors -- provides the "best value."
- "Best value," is defined as the procurement process that results in the most advantageous acquisition decision for the Government and is performed through an integrated assessment and trade-off analysis between technical (e.g., past performance and business management approach) and cost/price factors.
- Caution offerors that in conducting the TO evaluation, the Government may use data provided by the offeror in its proposal as well as data obtained from other sources (e.g., Dunn and Bradstreet reports, DCAA audits, available industry market rates for labor and overhead, including previously awarded COMMITS NexGen TOs.) While the Government may elect to consider data obtained from other sources, the burden of providing thorough and complete information rests with the offeror.
- Task Order RFS's must cite the evaluation criteria to be used to support proposal evaluation and TO award. State the evaluation criteria as broad concepts such as management, technical approach, quality, cost, or similar descriptors. The relative importance of each evaluation factor should be stated. Past performance and small business teaming arrangements shall be an evaluation factor in all COMMITS NexGen task orders unless otherwise authorized by the COMMITS NexGen Contracting Officer.
- List the evaluation factors in relative order of importance. Examples of evaluation factors that can be tailored for each TO competition includes the following:
 - Technical Approach
 - Management Approach
 - Past Performance
 - Oral Presentation
 - Capability Demonstration/Benchmarking
 - Cost/Price
 - Team Arrangements



COMMITS NexGen Program Office Directory

Program Staff		Telephone	Email
Program Manager	Michael Anastasio	202-482-2774	manastasio@doc.gov
Contracting Officer	Patti Stang	202-482-1447	pstang@doc.gov
Ombudsman	Leslie Andrecs	202-482-4721	landreccs@doc.gov
DOC Advisory Board			Email
Procurement Executive	Mike Sade		msade@doc.gov
OSDBU	LaJuene Desmukes		ldesmukes@doc.gov



COMMITS NexGen Fee Structure

FULL SERVICE PROGRAM SUPPORT

Services Provided

- Acquisition Planning (300 and IT DPA assistance)
- Market Research
- Performance-based Work Statement Development
- Integrated Product Team Facilitation
- Acquisition and Procurement Services
- Administration and Monitoring of Contractor Performance
- Financial Management Services

COMMITS NexGen Fees

COMMITS NexGen Fees

Task Order Awards Fee: 1.75% Modifications Fee: 1.25%

TAILORED PROGRAM SUPPORT

Services Provided

- Acquisition Planning (300 and IT DPA assistance)
- Market Research
- Performance-based Work Statement Development
- Limited Integrated Product Team Facilitation
- General monitoring of Contractor Performance Customer's utilize their own acquisition and financial management service organizations.

COMMITS NexGen Fees

Task Order Awards Fee: .75% Modifications Fee: .50%



Glossary

CO -- Contracting Officer

COR -- Contracting Officer's Representative (e.g., COTR)

DPA -- Delegation of Procurement Authority

Due Diligence -- Provides an opportunity for the down-selected

companies to learn about the specific requirements, the current environment, and future direction through

one-on-one, confidential sessions with the Government. Specific vendor solutions can be

discussed and perfected.

FAR -- Federal Acquisition Regulation

FPDS -- Federal Procurement Data System

GFP/GFI -- Government Furnished Property/Information

GSA -- General Services Administration

ID/IQ -- Indefinite Delivery Indefinite Quantity

Incumbent -- An "incumbent" for the purposes of the exception to the standard

COMMITS NexGen three-tier ordering process described in Sections C.2 and H.3 of the COMMITS NexGen Master Contract, a firm must be the prime contractor currently performing the initial task order to which the new order is a

"logical" follow-on.

IT -- Information Technology

Market Research -- The customer announces a future requirement and

holds vendor meetings to discuss the current environment; uses RFI or Sources Sought (SS) processes to review contractor capabilities; meets with RFI or SS respondents prior to obligated funding

to discuss requirements and address questions;

Government may ask questions as well.

PM -- COMMITS NexGen Project Manager

PMO -- COMMITS NexGen Program Office

Requesting Activity -- Either the Governmental agency's COMMITS NexGen

Point of Contact or the technical office that has

the requirement

PWS -- Performance-based Work Statement

TO -- Task Order

TOCE -- Task Order Cost Estimate

TOCO -- Task Order Contracting Officer