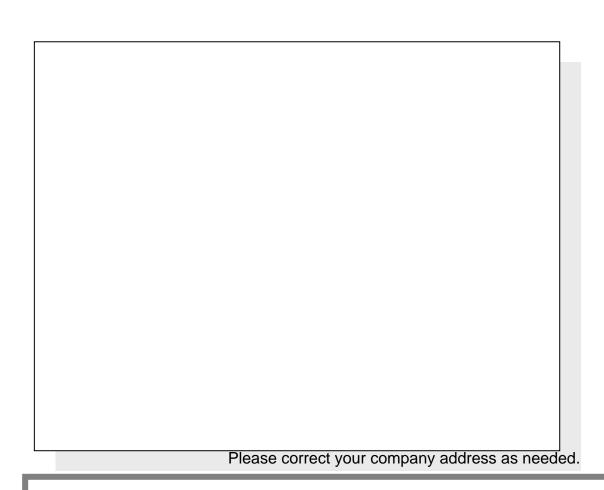
# Appendix E: Survey Report Form and Instructions



U.S. Department of Labor Bureau of Labor Statistics

### YOUR RESPONSE IS REQUIRED IN 30 DAYS.



For your convenience, you can submit your survey response on our website at <a href="https://idcf.bls.gov">https://idcf.bls.gov</a>.

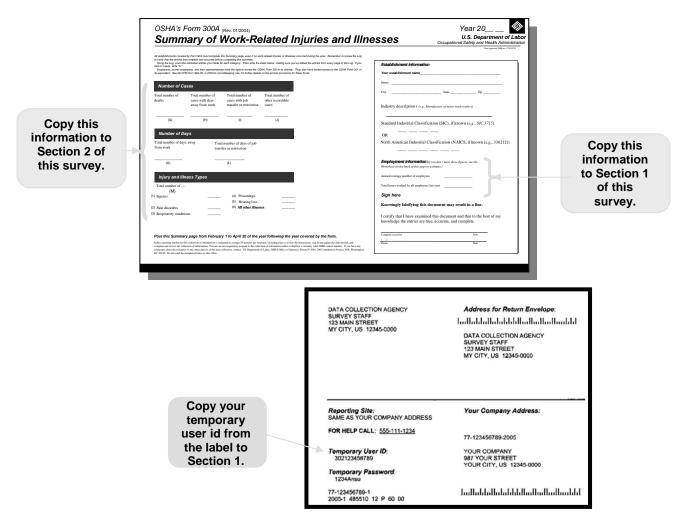
See the brochure inside this booklet for more information!

We estimate it will take you an average of 24 minutes to complete this survey (ranging from 10 minutes to 5 hours per package), including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing this information. If you have any comments regarding the estimates or any other aspect of this survey, including suggestions for reducing this burden, please send them to the Bureau of Labor Statistics, Occupational Safety and Health Statistics (1220-0045), 2 Massachusetts Avenue, N.E., Washington, DC 20212. Persons are not required to respond to the collection of information unless it displays a currently valid OMB control number. **DO NOT SEND THE COMPLETED FORM TO THIS ADDRESS.** 

### **Steps to Complete this Survey**

This survey asks employers to provide information about occupational injuries and illnesses based upon the information you have maintained for Calendar Year 2005 on your *OSHA Forms for Recording Work-Related Injuries and Illnesses*. Copies of these forms were mailed to you in late 2004. Under Public Law 91-596, all establishments that receive this survey must complete and return it within 30 days, even if they had **no** work-related injuries and illnesses during 2005. The instructions below outline the steps to complete the survey regardless of whether your establishment did or did not have injuries or illnesses in 2005.

- **Step 1:** Check the Reporting Site referred to on the front cover. Complete this survey only for the establishment(s) noted on the front cover under Reporting Site. If you are unsure, please call the number listed on the label as 'For Help Call:'.
- **Step 2:** Check Your Company Address printed on the front cover. Make any necessary corrections directly on the front cover.
- **Step 3**: Refer to your establishment's Occupational Safety and Health Administration (OSHA) Forms for Recording Work-Related Injuries and Illnesses. Copies of these forms were mailed to you in late 2004:



- If you had no work-related injuries and illnesses during 2005, complete section 1 of the survey
- If you had at least one work-related injury or illness during 2005, complete sections 1 and 2 of the survey.
- For any work-related injuries or illnesses with days away from work during 2005, also complete Section 3.
- **Step 4:** Write the name of the person who completed this survey in case we have questions in Section 4: Contact Information on the back cover of this survey.
- **Step 5:** Return this survey and any attachments in the enclosed envelope within 30 days of the date your establishment received it. Alternative methods of reporting, such as E-mail or the Internet, are explained in a brochure in the middle of this booklet.

### **Section 1: Establishment Information**

**Instructions:** Using your completed Calendar Year 2005 *Summary of Work-Related Injuries and Illnesses (OSHA Form 300A)*, copy the establishment information into the boxes. If these numbers are not available on your OSHA Form 300A, or if your establishment does not keep records needed to answer (1) and (2) below, you can estimate using the steps that follow on the next page.

Enter your temporary user ID from the front cover	r. ————————————————————————————————————
Enter the annual average employment for 2005.	<del></del>
Enter the total hours worked for 2005.	
Check any conditions that might have affected you	ur answers to questions 2 and 3 above during 2005:
☐ Strike or lockout	☐ Shorter work schedules or fewer pay periods than usual
— 2	☐ Longer work schedules or more pay periods than usual
•	Other reason:
conditions	☐ Nothing unusual happened to affect our employment or hours figure
Did you have ANY occupational injuries or illne  ☐ Yes. Go to Section 2: Summary of Work-R  ☐ No. Go to Section 4: Contact Information	Related Injuries and Illnesses, 2005, directly below.
	Enter the annual average employment for 2005.  Enter the total hours worked for 2005.  Check any conditions that might have affected you Strike or lockout  Shutdown or layoff  Seasonal work  Natural disaster or adverse weather conditions  Did you have ANY occupational injuries or illned Yes. Go to Section 2: Summary of Work-F

# Section 2: Summary of Work-Related Injuries and Illnesses, 2005

#### **Instructions:**

- 1. Refer to your Reporting Site's OSHA Forms for Recording Work-Related Injuries and Illnesses. If you prefer, you may enclose a photocopy of your Summary of Work-Related Injuries and Illnesses (OSHA Form 300A).
- 2. If more than one establishment is noted on the front cover under Reporting Site, be sure to include the OSHA Form 300A for all of the specified establishments.
- 3. If any total is zero on your OSHA Form 300A, write "0" in that total's space below.
- 4. The total Number of Cases recorded in G + H + I + J must equal the total Injury and Illness Types recorded in M (1 + 2 + 3 + 4 + 5 + 6).

Number of Cases Total number of deaths	Total number of cases with days away from work	Total number of cases with job transfer or restriction	Total number of other recordable cases
(G)	(H)	(I)	(J)
Number of Days Total number of days away from work		Total number of days of job transfer or restriction	
(K) Injury and Illness Type	28	(L)	
Total number of (M)			
<ul><li>(1) Injuries</li><li>(2) Skin disorders</li><li>(3) Respiratory conditions</li></ul>		<ul><li>(4) Poisonings</li><li>(5) Hearing loss</li><li>(6) All other illnesses</li></ul>	
If you had any work-related dowithin the list of items (M1) the to injury resulting from fall" of	hrough (M6) provided under	Injury and Illness Types abo	

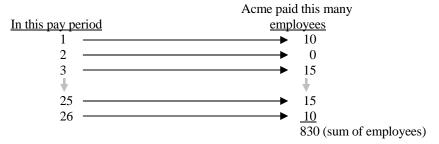
# Steps to estimate annual average employment for 2005:

**Step 1:** Add the number of employees your establishment paid in every pay period during calendar year 2005. **Include all paid employees**: full-time, part-time, temporary, seasonal, salaried, and hourly.

Example

Acme Construction pays its employees 26 times each year (26 pay periods).

During 2005...



**Step 2:** Divide the sum of the number of employees by the number of pay periods your establishment had during 2005. Be sure to count any pay periods when you had no employees.

Example:

Because Acme Construction has 26 pay periods, it would divide its sum by 26.

830 divided by 26 = 31.92.

**Step 3:** Round your answer to the next highest whole number. Write the rounded number in the box following question 2 on the previous page.

Example:

Acme would round 31.92 to 32 and write that number in the box following question 2.

### Steps to estimate total hours worked for 2005:

**Step 1:** Find the number of full-time employees in your establishment for 2005.

Example:

Acme had 28 full-time employees during 2005.

**Step 2:** Multiply this number by the number of hours generally worked by a full-time employee in a year. This is equal to the number of full-time hours worked.

Example:

Acme's 28 full-time employees worked an average of 1,760 hours per year after excluding vacation, sick leave, holidays, and other non-work time. (The hours worked by a full-time employee in a year may be different for your company.)

28 full-time employees multiplied by 1,760 hours worked in a year equals 49,280 full-time hours.

**Step 3:** Add the number of overtime hours and the number of hours worked by non-full-time employees (part-time, temporary, seasonal) to the number you calculated in step 2 above.

Example:

Acme's 28 full-time employees worked a total of 2,800 hours of overtime during the year. Acme's 4 part-time employees worked a total of 2,715 hours during 2005.

Full-time hours from step 2: 49,280 Overtime hours + 2,800 Part-time hours + 2,715

Total hours worked by

all employees in 2005 54,795. Acme would write that number in the box following question 3.

### **Section 3: Reporting Cases with Days Away from Work**

#### **Instructions:**

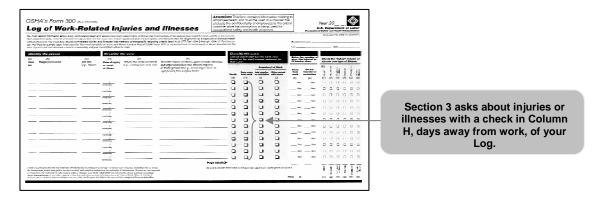
- 1. If you had NO cases with days away from work in Column H, you are finished with the survey. Go to Section 4: Contact Information on the back cover.
- 2. If you had cases with days away from work in Column H, please complete this section.
- 3. You should only report cases with days away from work. To identify the individual cases to report, follow these steps:
  - **Step 1:** Go to your completed OSHA Form 300.

    Mark each case that has a check in column (H).

    These are the only cases you should report.

    See the sample in Step 3.

- **Step 2:** Fill out one Case with Days Away from Work form for each case that you identified in Step 1. You can find most of the information on a supplementary document such as the Injury and Illness Incident Report (OSHA Form 301), a workers' compensation report, an accident report, or an insurance form.
- **Step 3:** If more than one establishment is noted on the front cover under Reporting Site, be sure to look at all your OSHA Form 300's to find which cases to report.



- **Step 4:** We have designed this survey to ensure that you do not have to report more than approximately 30 cases. If you have significantly more than 30 cases, please go to Section 5: If You Need Help... at the back of this booklet and call the phone number listed for your State for assistance. If you need more Case with Days Away from Work forms, you may either photocopy a blank form or go to Section 5: If You Need Help... at the back of this booklet and call the phone number listed for your State.
- **Step 5:** When you are finished, proceed to Section 4: Contact Information on the back cover of this booklet.

Tell us about a 2005 occupational injury or illness **only** if it resulted in days away from work. To find out which case(s) you should report, read the instructions at the beginning of *Section 3: Reporting Cases with Days Away from Work*.

Tell us about the Case					
Go to your completed OSHA Form 300.	Copy the case information	on from t	that form into the	spaces below.	
Employee's name (column B) (column C)			Date of injury or onset of illness (column D)	Number of days away from work (column K)	Number of days of job transfer or restriction (column L)
			/ /05 month day year		
Tell us about the Employee		To	ell us about	the Inciden	t
1. Check the category which best describes the of job or work: (optional)	e employee's regular type		swer the questions		copy of a supplementary
	Healthcare	6. '	Time employee beg	gan work:	$\square$ $\square$ $am$ $\square$ $pm$
_ =	Delivery or driving Food service	7. '	Time of event:	am [	pm OR Check if time cannot be determined
	Cleaning, maintenance of building, grounds	]	Event occurred:	before during	g after work shift
of machines, equipment	Material handling (e.g. stocking, pading/unloading, moving, etc.) Farming	8.	Describe the activity employee was using carrying roofing ma	y as well as the tools g. Be specific. <i>Exan</i> terials"; "spraying cl	fore the incident occurred? , equipment, or material the apples: "climbing a ladder while hlorine from hand sprayer";
2. Employee's race or ethnic background: (o <sub>I</sub>	otional-check one or more)		'daily computer key	-entry."	
American Indian or Alaska Native Asian Black or African American Hispanic or Latino Native Hawaiian or Other Pacific Islander White Not available			9. <b>What happened?</b> Tell us how the injury or illness occurred. <i>Examples</i> : "When ladder slipped on wet floor, worker fell 20 feet"; "Worker was sprayed with chlorine when gasket broke during replacement"; "Worker developed soreness in wrist over time."		
<b>NOTE:</b> You may either answer questions (3) to supplementary document that answers them.	(11) or attach a copy of a				
3. Employee's age: OR date of birth: 4. Employee's date hired:/ _//	month day year	10.	was affected and h	ow it was affected; b	us the part of the body that be more specific than "hurt,"
month day yed  OR check length of service at establishmen occurred:			"pain," or "sore." hand"; "carpal tuni		l back"; "chemical burn,
Less than 3 months From 3 to 11 months From 1 to 5 years More than 5 years		11.	Examples: "concre		rmed the employee? ; "radial arm saw." If this leave it blank.
5. Employee's sex:  Male Female					
N P	S E	•	SS	С	CC

Tell us about a 2005 occupational injury or illness **only** if it resulted in days away from work. To find out which case(s) you should report, read the instructions at the beginning of *Section 3: Reporting Cases with Days Away from Work*.

report, read the instituctions at the beginning of section 3. Reporting	Cases wan Days Hway from Work.		
Tell us about the Case	from that form into the angers helow		
Go to your completed OSHA Form 300. Copy the case information at the column B.    Log title (column C)   Column C   Colum	Date of injury or Number of days onset of illness (column D)  / /05 month day year		
Tell us about the Employee	Tell us about the Incident		
1. Check the category which best describes the employee's regular type of job or work: (optional)  Office, professional, business, or management staff Sales Product assembly, Delivery or driving Product manufacture Product manufacture Repair, installation or service of machines, equipment Construction Other:  2. Employee's race or ethnic background: (optional-check one or more) American Indian or Alaska Native Asian Black or African American Hispanic or Latino Native Hawaiian or Other Pacific Islander White Not available  NOTE: You may either answer questions (3) to (11) or attach a copy of a supplementary document that answers them.	Answer the questions below or attach a copy of a supplementary document that answers them.  6. Time employee began work:		
3. Employee's age:OR date of birth:/	<ul> <li>10. What was the injury or illness? Tell us the part of the body that was affected and how it was affected; be more specific than "hurt," "pain," or "sore." <i>Examples</i>: "strained back"; "chemical burn, hand"; "carpal tunnel syndrome."</li> <li>11. What object or substance directly harmed the employee? <i>Examples</i>: "concrete floor"; "chlorine"; "radial arm saw." If this</li> </ul>		
5. Employee's sex:  Male Female	question does not apply to the incident, leave it blank.		

SS

Ε

occ

Tell us about a 2005 occupational injury or illness only if it resulted in days away from work. To find out which case(s) you should report, read the instructions at the beginning of Section 3: Reporting Cases with Days Away from Work.

Tell us about the Case				
Go to your completed OSHA Form 300.	Copy the case information	from that form into the	spaces below.	
Employee's name (column B)  Job title (column C)		Date of injury or onset of illness (column D)  / /05 month day year	Number of days away from work (column K)	Number of days of job transfer or restriction (column L)
Tell us about the Employee		Tell us about	the Incident	
1. Check the category which <i>best</i> describes the of job or work: (optional)	employee's regular type	Answer the questions document that answe		py of a supplementary
	lealthcare	6. Time employee beg	gan work:	$\_$ $\square$ $am$ $\square$ $pm$
☐ Sales ☐ F	elivery or driving ood service	7. Time of event:	$\square$ am $\square$ p	om OR Check if time cannot be determined
	leaning, maintenance f building, grounds	Event occurred:	before during	after work shift
Repair, installation or service of machines, equipment loading/unloading, moving, etc.) Construction Farming Other:		8. What was the employee doing just before the incident occurred? Describe the activity as well as the tools, equipment, or material the employee was using. Be specific. <i>Examples</i> : "climbing a ladder wh carrying roofing materials"; "spraying chlorine from hand sprayer"; "daily computer key-entry."		
American Indian or Alaska Native Asian Black or African American Hispanic or Latino Native Hawaiian or Other Pacific Islande White Not available	er	"Worker was spraye		loor, worker fell 20 feet"; gasket broke during
<b>NOTE:</b> You may either answer questions (3) to supplementary document that answers them.	(11) or attach a copy of a			
3. Employee's age: OR date of birth: 4. Employee's date hired:///	month day year	was affected and h "pain," or "sore."	ow it was affected; be Examples: "strained b	s the part of the body that more specific than "hurt," back"; "chemical burn,
OR check length of service at establishmen occurred:	t when incident	hand"; "carpal tuni	nel syndrome."	
Less than 3 months From 3 to 11 months From 1 to 5 years More than 5 years				'radial arm saw." If this
5. Employee's sex:  Male Female		1		
N	S E	SS	OC	c

Ε

Tell us about a 2005 occupational injury or illness only if it resulted in days away from work. To find out which case(s) you should report, read the instructions at the beginning of Section 3: Reporting Cases with Days Away from Work.

<b>Tell us about the Case</b> Go to your completed OSHA Form 300. Copy the case information	from that form into the spaces below
Employee's name (column B)  Job title (column C)	Date of injury or onset of illness (column D)  / /05 month day year
Tell us about the Employee	Tell us about the Incident
1. Check the category which best describes the employee's regular type of job or work: (optional)  Office, professional, business, or management staff Sales Product assembly, product assembly, product manufacture of building, grounds Repair, installation or service of machines, equipment Construction Other:  2. Employee's race or ethnic background: (optional-check one or more) American Indian or Alaska Native Asian Black or African American Hispanic or Latino Native Hawaiian or Other Pacific Islander White Not available  NOTE: You may either answer questions (3) to (11) or attach a copy of a	Answer the questions below or attach a copy of a supplementary document that answers them.  6. Time employee began work:
3. Employee's age:OR date of birth:/	<ul> <li>10. What was the injury or illness? Tell us the part of the body that was affected and how it was affected; be more specific than "hurt," "pain," or "sore." <i>Examples</i>: "strained back"; "chemical burn, hand"; "carpal tunnel syndrome."</li> <li>11. What object or substance directly harmed the employee? <i>Examples</i>: "concrete floor"; "chlorine"; "radial arm saw." If this question does not apply to the incident, leave it blank.</li> </ul>

Tell us about a 2005 occupational injury or illness **only** if it resulted in days away from work. To find out which case(s) you should report, read the instructions at the beginning of **Section 3: Reporting Cases with Days Away from Work**.

Tell us about the Case					
Go to your completed OSHA Form	a 300. Copy the case information	on from that form into the	spaces below.		
Employee's name Job title (column B) (column C)		Date of injury or onset of illness (column D)	Number of days away from work (column K)	Number of days of job transfer or restriction (column L)	
		/ / <b>05</b> month day year			
Tell us about the Emplo	yee	Tell us about	t the Incident		
Check the category which best descr of job or work: (optional)	ibes the employee's regular type	Answer the question document that answer		opy of a supplementary	
Office, professional, business,	<ul><li>Healthcare</li><li>Delivery or driving</li></ul>	6. Time employee be	gan work:	$\square$ $am$ $\square$ $pm$	
or management staff  Sales	Food service	7. Time of event:	am 🔲 j	om OR Check if time can be determined	
Product assembly, product manufacture Repair, installation or service	☐ Cleaning, maintenance of building, grounds ☐ Material handling (e.g.,stocking)		before during	after work shift	
of machines, equipment Construction Other:	loading/unloading, moving, etc.)  Farming	X What was the employee doing flist before the incident			
<ol> <li>Employee's race or ethnic backgrou</li> <li>American Indian or Alaska Nativ</li> </ol>	· · · · · · · · · · · · · · · · · · ·		•		
Asian Black or African American Hispanic or Latino Native Hawaiian or Other Pacific White Not available	Islander	"Worker was spray		floor, worker fell 20 feet" gasket broke during	
NOTE: You may either answer question supplementary document that answers the					
3. Employee's age:OR date of				s the part of the body that	
4. Employee's date hired:/			Examples: "strained	e more specific than "hurt, back"; "chemical burn,	
occurred:					
Less than 3 months From 3 to 11 months From 1 to 5 years More than 5 years		Examples: "concre	11. What object or substance directly harmed the employee?  Examples: "concrete floor"; "chlorine"; "radial arm saw." If this question does not apply to the incident, leave it blank.		
5. Employee's sex:  Male Female		question does not	appy to the metaellt, I	care a ciuma.	
N P	S E	SS	00	20	

Tell us about a 2005 occupational injury or illness **only** if it resulted in days away from work. To find out which case(s) you should report, read the instructions at the beginning of *Section 3: Reporting Cases with Days Away from Work*.

Tell us about the Case					
Go to your completed OSHA Form 300	. Copy the case information	from that form into the	spaces below.		
Employee's name (column B)  Job title (column C)		Date of injury or onset of illness (column D)  / /05 month day year	Number of days away from work (column K)	Number of days of job transfer or restriction (column L)	
Tell us about the Employee		Tell us about	t the Incident		
Check the category which best describes to f job or work: (optional)	he employee's regular type	Answer the question document that answ		opy of a supplementary	
Office, professional, business,	Healthcare	6. Time employee be	gan work:	$\square$ am $\square$ pm	
or management staff  Sales	Delivery or driving Food service	7. Time of event:	$\square$ am $\square$ $\square$	om OR Check if time cannot be determined	
Product assembly, product manufacture	Cleaning, maintenance of building, grounds	Event occurred:	before during	after work shift	
Repair, installation or service of machines, equipment Construction Other:	Material handling (e.g., stocking, loading/unloading, moving, etc.) Farming	Describe the activit employee was using	ty as well as the tools, or g. Be specific. <i>Examp</i> aterials"; "spraying chl	re the incident occurred? equipment, or material the oles: "climbing a ladder while orine from hand sprayer";	
2. Employee's race or ethnic background:	optional-check one or more)	daily computer to	y chay.		
American Indian or Alaska Native Asian Black or African American Hispanic or Latino Native Hawaiian or Other Pacific Islar White Not available  NOTE: You may either answer questions (3)		Examples: "When "Worker was spray	Tell us how the injury ladder slipped on wet a ed with chlorine when orker developed sorenes	floor, worker fell 20 feet"; gasket broke during	
supplementary document that answers them.					
3. Employee's age:OR date of birth://		was affected and l	now it was affected; be Examples: "strained l	s the part of the body that more specific than "hurt," back"; "chemical burn,	
occurred:	on monimonth				
Less than 3 months From 3 to 11 months From 1 to 5 years More than 5 years		Examples: "concre	11. What object or substance directly harmed the employee?  Examples: "concrete floor"; "chlorine"; "radial arm saw." If this question does not apply to the incident, leave it blank.		
5. Employee's sex:  Male Female					
N P	S E	ss	OC	C	

### **Section 4: Contact Information**

Fill in the name, title, and phone number of the person we should call with questions about the survey.

Printed name	() Telephone number	Ext.	() Fax number	
Title	Today's date	-		

Use the return envelope to send us the **entire package** -- everything that we sent you -- within 30 days of the date your establishment received it. If the return envelope is missing, send the **entire package** to the return address on the front cover (look for *Address for Return Envelope*).

## Section 5: If You Need Help . . .

If you have any questions or if you need help completing this survey, call the phone number that is listed below for your State. The phone number may be for an office outside your State, but they will be able to help you. If you prefer to write, send your letter to the return address on the front of this package.

Alabama	
(334) 242-3460	
(334) 240-3417 fax	
Alaska	

(907) 465-4539 (907) 465-2101 fax

**Arizona** (602) 542-3739 (602) 542-6360 fax

**Arkansas** (501) 682-4542 (501) 682-4754 fax

**California** (415) 703-3020 (415) 703-3029 fax

**Colorado** (816) 426-2483, ext. 126, 128 (816) 426-7774 fax

**Connecticut** (860) 263-6941 (860) 263-6950 fax

Delaware (302) 761-8221 (302) 761-6605 fax District of Columbia

(202) 442-5923, 5920 (202) 442-4833 fax

(850) 413-1611 (800) 219-8953 (in FL) (850) 922-0024 fax

**Georgia** (404) 679-1746 (404) 679-0520 fax

**Guam** (671) 475-7056 (671) 475-7063 fax **Hawaii** 

Hawaii (808) 586-9001 (808) 586-9022 fax

**Idaho** (415) 975-4473 (415) 975-4472 fax

**Illinois** (217) 524-2098 (217) 557-5152 fax

Indiana (317) 232-2668 (317) 233-3790 fax

**lowa** (515) 281-3618 (515) 242-5076 fax

**Kansas** (785) 296-1640 (785) 296-2151 fax

**Kentucky** (502) 564-3070 ext. 276, 277, 278, 279 (502) 564-1682 fax

**Louisiana** (225) 342-3126 (225) 342-3269 fax

**Maine** (207) 624-6447 (207) 624-6450 fax

**Maryland** (410) 767-2371, 2373 (410) 333-7909 fax

**Massachusetts** (617) 727-3593 ext. 125 (617) 727-5726 fax

Michigan (517) 322-1848 (517) 322-5117 fax Minnesota (651) 284-5428

(888) 589-6322 (651) 284-5726 fax **Mississippi** (404) 562-2518 (404) 562-2542 fax

**Missouri** (573) 751-3802, 2719, 2663 (573) 751-2319 fax

**Montana** (800) 541-3904

(402) 471-3547, 1545 (800) 599-5155 (402) 742-2352 fax

**Nevada** (775) 684-7081 (775) 687-3826 fax

**New Hampshire** (617) 565-2302 (617) 565-3847 fax

New Jersey (609) 633-0755 (609) 633-0618 fax

**New Mexico** (505) 476-8740 (505) 476-8735 fax

**New York** (212) 621-9370, 9371, 9380, 9387

**North Carolina** (919) 733-2758 (919) 733-2186 fax

(212) 621-9328 fax

North Dakota (312) 353-7253 (800) 861-3804, ext. 411 (312) 353-7230 fax

Ohio
312) 353-7253
(800) 86131-3804, ext. 411
(312) 353-7230 fax
Oklahoma

(405) 528-1500 ext. 257, 236 (405) 528-3412 fax

Oregon (503) 947-7030 (503) 378-3134 fax Pennsylvania

(215) 861-5637, 5638 (215) 861-5736 fax

**Puerto Rico** (787) 754-5343, 5737, 2467, (787) 756-1172 (787) 756-1116 fax

Rhode Island (401) 462-8820 (401) 462-8766 fax South Carolina (803) 896-7683, 7659 (803) 896-7670 fax South Dakota

312) 353-7253 (800) 861-3804, ext. 411 (312) 353-7230 fax

**Tennessee** (615) 741-1748 (800) 778-3966 (615) 253-5501 fax

**Texas** (866) 237-6405 (512) 804-4652 fax

(801) 530-6926, 6823 (801) 536-7906 fax

**Vermont** (802) 828-5076 (802) 828-2195 fax

**Virgin Islands** (340) 776-3700 ext. 2135 (340) 777-4803 fax

Virginia (804) 786-8011 (804) 786-8418 fax Washington

(360) 902-5640 (360) 902-4249 fax

**West Virginia** (304) 558-3322 (800) 652-9033 (304) 558-0301 fax

**Wisconsin** (800) 884-1273 (608) 221-6297 fax

**Wyoming** (866) 518-6680 (307) 473-3863 fax