Advances in Patient Safety: New Directions and Alternative Approaches

Volume 3. Performance and Tools

Editors:

Kerm Henriksen, PhD James B. Battles, PhD Margaret A. Keyes, MA Mary L. Grady, BS

Agency for Healthcare Research and Quality Rockville, MD 20850

AHRQ Publication No. 08-0034-3 August 2008 This document is in the public domain and may be used and reproduced without permission, except for those copyrighted materials noted for which further reproduction is prohibited without the specific permission of the copyright holders.

Suggested citation for Volume 3:

Henriksen K, Battles JB, Keyes MA, Grady ML, editors. Advances in patient safety: New directions and alternative approaches. Vol. 3. Performance and Tools. AHRQ Publication No. 08-0034-3. Rockville, MD: Agency for Healthcare Research and Quality; August 2008.