



The Office of Labor-Management Standards (OLMS) is part of the Employment Standards Administration of the U.S. Department of Labor. OLMS has the primary responsibility for administering and enforcing the Standards of Conduct provisions of the Civil Service Reform Act (CSRA) and related regulations. The Standards of Conduct provisions are applicable to unions representing federal employees and are comparable to provisions of the Labor-Management Reporting and Disclosure Act (LMRDA), which covers unions representing private sector employees. The LMRDA was enacted by Congress to ensure basic standards of democracy and fiscal responsibility in unions representing employees in the private sector. Like Title IV of the LMRDA, the Standards of Conduct provisions establish basic standards that unions must follow when electing their officers. In addition to other responsibilities, OLMS investigates complaints about union officer elections to determine whether they were conducted in accordance with the Standards of Conduct provisions of the CSRA and the LMRDA.

Here are the stages in a CSRA election investigation:

Receipt of Complaint

OLMS conducts investigations of regularly scheduled union officer elections upon receipt of a complaint from a member protesting an election. Before filing an election complaint with OLMS, a member must have either exhausted internal remedies within the union or pursued them for three months without obtaining a final decision from the union.

Preliminary Analysis

After receiving a complaint, but before opening a case, OLMS reviews the complaint to determine if the following elements are satisfied:

- the complainant is a member of the union holding the election
- the union is covered by the CSRA
- the election was a regular, periodic election of union officers (or of delegates who will elect officers)
- the allegations, if true, would constitute violations of the CSRA
- the complaint was filed with OLMS within one calendar month after the complaining member either properly exhausted internal union remedies or properly invoked internal remedies for three calendar months without obtaining a final decision

If any one of the above elements is not satisfied, OLMS will not open a case and the complainant will be advised accordingly.

Parent Body Communications

During the initial stages of its investigation, OLMS contacts the union's parent body by telephone or in person to obtain its position as to whether the complainant has properly exhausted or invoked internal union remedies and filed a complaint with OLMS in a timely manner. In some instances, OLMS may request documents relating to the exhaustion of remedies, specific issues raised in the complaint, or an interpretation of provisions in the parent body's constitution.

Investigation

At the start of an investigation, OLMS interviews the complainant about the allegations raised to obtain necessary details. Although OLMS will not provide the union with a copy of the complaint filed with OLMS, union officials are advised of the nature of the allegations.

As part of its investigation to resolve the allegations raised in a complaint, OLMS

- Reviews provisions of the union constitution and bylaws and any other union rules.
- Interviews election officials, union officers, employees and members, and others who may be able to provide background information as well as details about the election procedures and the allegations raised in the complaint.

• Reviews election records such as voter eligibility lists, ballots, notices, and tally sheets.

A Report of Investigation is prepared for internal agency use summarizing the allegations raised and the corresponding investigative findings. To resolve election challenges expeditiously and minimize government involvement in a union's affairs, OLMS attempts to complete its investigation within 60 days after the complaint has been filed. In certain situations, however, additional time may be needed to resolve the allegations.

Case Review and Determination

The Report of Investigation is forwarded to the OLMS Division of Enforcement in Washington, D.C., for review and a decision as to what action is appropriate. OLMS consults with the Solicitor of Labor during this process. For any election violations found, OLMS determines the number of votes that may have been affected and the possible impact on election results. A "15-day demand letter" is sent to both the subject union and its parent body. This letter notifies the union of the investigative findings and provides the union with an opportunity to present additional information about the alleged violations.

If OLMS determines that an allegation raised has no merit, or that a violation occurred but could not have affected the election outcome, no further action is necessary and OLMS closes the case. A Statement of Reasons, listing the specific reasons why the case is being closed, is sent to the complainant, the subject union, and the parent body.

Voluntary Compliance Agreement or Litigation

The "15-day demand letter" also gives the union an opportunity to correct the violations by entering into a Voluntary Compliance Agreement in which the union consents to take certain remedial actions, such as rerunning the election under OLMS supervision or installing properly elected officers.

If an investigation reveals violations that may have affected the election outcome and voluntary compliance is not obtained, OLMS will file a complaint to have an Administrative Law Judge recommend that the Assistant Secretary set aside the challenged election and order a new election under OLMS supervision. The challenged election is presumed valid in the interim and the officers elected remain in office pending a final decision by the Assistant Secretary.

OLMS Field Offices

Staff is available to answer questions about the LMRDA and CSRA at OLMS offices in the following cities:

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| Atlanta, GA | Dallas, TX | Indianapolis, IN | Nashville, TN | St. Louis, MO |
| Birmingham, AL | Denver, CO | Kansas City, MO | New Haven, CT | San Francisco, CA |
| Boston, MA | Detroit, MI | Las Vegas, NV | New Orleans, LA | Seattle, WA |
| Buffalo, NY | Grand Rapids, MI | Los Angeles, CA | New York, NY | Tampa, FL |
| Chicago, IL | Guaynabo, PR | Miami, FL | Newark, NJ | Washington, DC |
| Cincinnati, OH | Honolulu, HI | Milwaukee, WI | Philadelphia, PA | |
| Cleveland, OH | Houston, TX | Minneapolis, MN | Pittsburgh, PA | |

For the address and telephone number of our field offices, please consult local telephone directory listings under United States Government, Labor Department, Office of Labor-Management Standards, or view our online organizational listing at http://www.dol.gov/esa/contacts/olms/lmskeyp.htm.

U.S. Department of Labor

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