

THE FBMS EXPRESS

JANUARY 2007
THE FINANCIAL AND BUSINESS MANAGEMENT SYSTEM (FBMS)

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THE BOTTOM LINE

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It is hard to believe that a new year has already arrived and that the project team is working towards the next FBMS deployment. Deployment 3 will deliver acquisitions functionality to MMS, OSM and GovWorks. GovWorks will also receive FBMS core financials functionality. Since December, the team has been conducting "blueprinting" activities for Deployment 3. As the term suggests, the Blueprinting Phase of the project involves designing how the system will be configured and refined to meet D3 end user requirements.

Blueprinting workshops are being conducted with D3 bureaus to collect information on

their current processes and business requirements. You can read more about blueprinting workshops and the goals of this important project phase in this issue of the FBMS Express.

While Deployment 3 activities are occurring, the project team continues to provide go-live support to new Deployment 2 end users. While most transactions in the new Deployment 2 system are running smoothly, there are still glitches that the FBMS team is working to resolve. The team is working hard to correct these issues in a timely fashion. I would like to thank MMS and OSM end-users for their patience while these issues are being resolved. Meanwhile, the National Business Center (NBC) is providing production and help desk sup-

port to FBMS end-users.

This month the project team is also holding "Lessons Learned" meetings with the bureaus that deployed in D2. While we are proud of our Deployment 2 successes, we are also looking for ways that the team can become even more successful in future deployments. In order for us to assess what went well and identify areas for improvement, we have asked D2 bureau representatives to provide us with their feedback through surveys and meetings. Using this information, we will adjust and hone our strategy where needed. We look forward to applying lessons learned from D2 to future deployments and to continuously improving our team's effectiveness. Thanks for your continued interest!



FBMS EVENTS AND MILESTONES:

- Business Blueprinting Workshops with D3 bureau representatives continue through January 23rd

BLUEPRINT FOR DEPLOYMENT 3 SUCCESS

The third FBMS deployment will build upon and expand existing FBMS functionality. D3 will deliver the following system components to DOI bureaus:

- **GovWorks:** Core Financials and Acquisition
- **MMS and OSM:** Acquisition, eGrantsPlus Automated Interfaces

The development of a comprehensive acquisitions system will be a primary focus for Deployment 3. The new acquisitions functionality will help to streamline and integrate the procurement process, providing support for a full range of procurement activities. Acquisitions will be built to interface with other parts of FBMS that have already been deployed, includ-

ing the Core Financials components.

Each FBMS deployment is guided by a specific methodology or roadmap which outlines the different phases that make up the system deployment. The phase which is now underway for Deployment 3 is referred to as "Business Blueprinting."

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We are on the web!

<http://www.doi.gov/fbms>

**FBMS
DEPARTMENT OF THE INTERIOR**

The blueprinting or design phase is a critical part of the deployment process and key to ensuring that the system is built and refined to support end-user needs. This project phase will allow developers to determine how system functionality can be best leveraged to meet end-user requirements.

Between mid-December and February, the FBMS project team will be hosting business blueprinting workshops with representatives from the deploying bureaus. Blueprinting workshops are critical since these sessions help the team to determine how to optimize the system for DOI end-users.

During these workshops end-user requirements will be captured, in detail, based upon the current processes and policies

of deploying end-users. Requirements will then be discussed and documented to determine how they will be handled in the system.

A blueprinting kick-off meeting on December 11th introduced D3 bureau representatives to the FBMS project. Attendees were brought up to speed on project accomplishments, methodology, timeline and scope.

In addition, bureau representatives learned about what they will need to do to prepare for D3. This includes workstation configuration requirements, training, and data cleansing activities they will need to perform in preparation for the deployment.

Roadmap to FBMS Deployment



GOALS OF BLUEPRINTING

What is the purpose of the Blueprinting Phase?

- Details the current and “to be” business process
- Serves as basis for organization, configuration and development activities
- Verifies with stakeholders that the project team correctly understands requirements
- Finalizes detailed deployment scope
- Documents the end-to-end business processes and compares them to SAP business processes.
- Creates the Business Blueprint Design
- Establishes the technical system environments

EMPLOYEE SPOTLIGHT

The FBMS January Spotlight Employee is Pamela Martinez. Pamela is the Organizational Change Management Lead for the project. Pamela is originally from St. Louis, MO but currently lives in Maryland. Pam has extensive experience with technology transformation projects. Previously, she worked with the Homeland Security, ICE Cyber Crime Center, where she deployed Customer Relationship Management (CRM) solutions.



FBMS DEPLOYMENT 2 STATUS UPDATE

Now that the Deployment 2 system is up and running, the October, November and December month-end closes have all been completed in FBMS. While the Deployment 2 FBMS has gone live and most transactions are occurring without incident, the team is still working to correct some system glitches. As is the case with the majority of ERP implementations, some issues were discovered after the system went live. The issues that are being worked through relate largely to the application interfaces. While most, but not all, of the FBMS interfaces are running on a scheduled basis, the remaining interfaces are running on a manual, as-needed basis. The FBMS team has been working diligently to correct all identified issues as

soon as possible. The OSM and MMS user communities have demonstrated patience and resilience in working around these issues.

Support for the Deployment 2 system is now being provided by the National Business Center (NBC) Helpdesk. Daily calls between NBC, the FBMS PMO, and deployed bureaus ensure that issues which the user community is experiencing are understood by all of these organizations and are addressed in a timely fashion.



FBMS Team pictured at D2 Lessons Learned Workshop