Exhibit 300: Capital Asset Plan and Business Case Summary

Part I: Summary Information And Justification (All Capital Assets)

Section A: Overview (All Capital Assets)

1. Date of Submission:	9/10/2007
2. Agency:	Department of State
3. Bureau:	A/Lm Logistics Management
4. Name of this Capital Asset:	Exhibit 300 - A/LM ILMS
5. Unique Project (Investment) Identifier: (For IT investment only, see section 53. For all other, use agency ID system.)	014-00-01-05-01-1130-00
6. What kind of investment will this be in FY2009? (Please NOTE: Investments moving to O&M in FY2009, with Planning/Acquisition activities prior to FY2009 should not select O&M. These investments should indicate their current status.)	Mixed Life Cycle

8. Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap:

Investment Summary: To maintain Diplomatic Readiness in the 21st century, dramatic improvements must be made to the Department's logistics supply chain. The most critical initiative in this area is the implementation of an Integrated Logistics Management System (ILMS). The ILMS Program replaces the Department's 20+ disparate logistics systems with modern technology and COTS products that support an integrated supply chain and reengineered business processes. It revolutionizes the way the Department procures goods and services by fully implementing e-government at every overseas post and domestic bureau. In addition, it will provide modern and standardized functionality for worldwide requisitioning, procurement and contracting, warehouse management, transportation, personal effects movement, diplomatic pouch and mail, property management, customer support and process management.

9. Did the Agency's Executive/Investment Committee approve this request?	Yes
a. If "yes," what was the date of this approval?	8/28/2007
10. Did the Project Manager review this Exhibit?	Yes
12. Has the agency developed and/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for this project?	Yes
a. Will this investment include electronic assets (including computers)?	Yes
b. Is this investment for new construction or major retrofit of a Federal building or facility? (answer applicable to non-IT assets only)	No
1. If "yes," is an ESPC or UESC being used to help fund this investment?	
2. If "yes," will this investment meet sustainable design principles?	
3. If "yes," is it designed to be 30% more energy efficient than relevant code?	
13. Does this investment directly support one of the PMA initiatives?	Yes
If "yes," check all that apply:	Budget Performance Integration Financial Performance Expanded E-Government Competitive Sourcing
14. Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more	No

information about the PART, visit
www.whitehouse.gov/omb/part.)

a. If "yes," does this investment address a weakness   No
found during a PART review?

b. If "yes," what is the name of the PARTed program?

c. If "yes," what rating did the PART receive?

15. Is this investment for information technology?   Yes

If the answer to Question 15 is "Yes," complete questions 16-23 below. If the answer is "No," do not answer questions
16-23.

For information technology investments only:

16. What is the level of the IT Project? (per CIO Council PM   Level 2
Guidance)

17. What project management qualifications does the   (1) Project manager has been validated as qualified for this
Project Manager have? (per CIO Council PM Guidance)   investment

18. Is this investment or any project(s) within this   No
investment identified as "high risk" on the Q4 - FY 2007
agency high risk report (per OMB Memorandum M-05-23)

19. Is this a financial management system?   No

a. If "yes," does this investment address a FFMIA   No
compliance area?

1. If "yes," which compliance area:

2. If "no," what does it address?

b. If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial
systems inventory update required by Circular A-11 section 52

21. If this project produces information dissemination   Yes
products for the public, are these products published to the
Internet in conformance with OMB Memorandum 05-04 and
included in your agency inventory, schedules and priorities?

23. Are the records produced by this investment   Yes
appropriately scheduled with the National Archives and
Records Administration's approval?

Question 24 must be answered by all Investments:

Section D: Performance Information (All Capital Assets)

In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked
to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance
measures (indicators) must be provided. These goals need to map to the gap in the agency's strategic goals and objectives this
investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to
the agency (e.g., improve efficiency by 60 percent, increase citizen participation by 300 percent a year to achieve an overall
citizen participation rate of 75 percent). The goals must be clearly measurable investment outcomes, and if applicable,
investment outputs. They do not include the completion date of the module, milestones, or investment, or general goals, such
as, significant, better, improved that do not have a quantitative or qualitative measure.

Agencies must use the following table to report performance goals and measures for the major investment and use the Federal
Enterprise Architecture (FEA) Performance Reference Model (PRM). Map all Measurement Indicators to the corresponding
"Measurement Area" and "Measurement Grouping" identified in the PRM. There should be at least one Measurement Indicator
for each of the four different Measurement Areas (for each fiscal year). The PRM is available at www.egov.gov. The table can be
extended to include performance measures for years beyond FY 2009.

Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2005	Strengthening Consular and Management Capabilities	Customer Results	Customer Benefit	Customer Complaints	Customer Benefits - Customer satisfaction levels and tangible impacts to customers as a result of the products or services provided. Metric: Number of users	1000	250	As of 31 July 2005, 1,500 users. Requisition, Procurement, Distribution and DPM are 100% deployed domestically. Asset Management is 70% deployed

Performance Information Table								
Fiscal Year	**Strategic Goal(s) Supported**	**Measurement Area**	**Measurement Category**	**Measurement Grouping**	**Measurement Indicator**	**Baseline**	**Target**	**Actual Results**
					benefiting from real time financial integration and integrated supply chain visibility.			domestically. Transportation and EPM are in pilot mode. 6 overseas posts are using ILMS.
2005	Strengthening Consular and Management Capabilities	Customer Results	Timeliness and Responsiveness	Response Time	Timeliness and responsiveness - Time to respond to customer inquires and requests and time to deliver products and services.Metric: Percent (%) of time the required delivery date was within Department of State standards. Data from DPM.	50%	75%	After transitioning to ILMS, the Diplomatic Pouch and Mail (DPM) users experienced a 85% improvement in their ability to ship in a timely manner while increasing the number of shipments processed in a 24 hr period.
2005	Strengthening Consular and Management Capabilities	Mission and Business Results	Supply Chain Management	Logistics Management	Supply chain management involves the purchasing, tracking, and overall management of goods and services. Metric: Increase in the percent of paperless transactions across the supply chain integration points. i.e., Procurement to Asset Management.	Prior to the implementation of ILMS there were no fully integrated supply chain transactions. Zero (0) % of the transactions.	10% per year of all procurement actions across the Department.	Exceeded goal: The Department's fiscal year closing cycle reported in FY2005 attributed 44% of all procurement actions to ILMS.
2005	Strengthening Consular and Management Capabilities	Processes and Activities	Quality	Errors	Quality - Error rates and complaints related to products or services.Metric: Number (#) of errors or rejected transactions in the financial system due to data entry of fiscal strip data.	Non-integrated financial transactions, prior to the implementation of ILMS, historically were rejected due to data entry errors at a rate of 75%.	Reduce error rate to less than 25%.	Following the implementation of ILMS, 100% of all fiscal data is posted error free to the financial system. Error rate of less than 25% due to the implementation of integrated fiscal edits.
2005	Strengthening Consular and Management Capabilities	Technology	Financial (Technology)	Operations and Maintenance Costs	Financial (technology) - Cost avoidance through reducing or eliminating IT redundancies.Metric: Reduction of the number of logistics systems.	Twenty (20) disparate, non-integrated systems	Reduction from 20 to 10 in FY2005.	Implementation of ILMS and related business process reengineering activities under a Duplicate Action Team (DAT) initiative have resulted in 15 systems being retired thru 31 JULY 2005.
2006	Strengthening Consular and Management Capabilities	Customer Results	Customer Benefit	Customer Satisfaction	Customer Benefits - Customer satisfaction levels and tangible impacts to customers as a result of the products or services provided. Metric: Number of users benefiting from real time	Projected 2,500 users in FY2006.	1,000 users or 40% improvement.	Final 2006 results - ILMS has 2,000+ active domestic users. Over 3,000 users total have been trained in the use of ILMS components. Total ILMS user base will exceed 5,000 users when deployed

Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
					financial integration and integrated supply chain visibility.			across the enterprise.
2006	Strengthening Consular and Management Capabilities	Mission and Business Results	Supply Chain Management	Logistics Management	Supply chain management involves the purchasing, tracking, and overall management of goods and services. Metric: Increase in the percent of paperless transactions across the supply chain integration points. i.e., Procurement to Asset Management.	Prior to the implementation of ILMS there were no fully integrated supply chain transactions. Zero (0) % of the transactions. In 2005 ILMS accounted for 44% of all transactions.	Annual increase of 10% per year of all procurement actions across the Department.	Exceeded goal. FY2006 closing results show that ILMS processed more than 80% all procurement actions.
2006	Strengthening Consular and Management Capabilities	Processes and Activities	Quality	Errors	Quality - Error rates and complaints related to products or services.Metric: Number (#) of errors or rejected transactions in the financial system due to data entry of fiscal strip data.	Non-integrated financial transactions, prior to the implementation of ILMS, historically were rejected due to data entry errors at a rate of 75%.	Reduce error rate to less than 50%. Historically, error rates approached 80% to 90% on initial double data entry for several classes of transactions.	Final 2006 results - The number of errors in transactions related to financial system integration has been reduced to less than 25% for transactions that pass ILMS financial edits.
2006	Strengthening Consular and Management Capabilities	Technology	Financial (Technology)	Operations and Maintenance Costs	Financial (technology) - Cost avoidance through reducing or eliminating IT redundancies.Metric: Reduction of the number of logistics systems.	Twenty (20) disparate, non-integrated systems	Reduction from 10 to 5 in FY2006.	Final 2006 results - Implementation of ILMS and related business process reengineering activities under a Duplicate Action Team (DAT) initiative have resulted in a total of 17 systems being retired through 2006.
2007	Strengthening Consular and Management Capabilities	Customer Results	Customer Benefit	Customer Satisfaction	Customer Benefits - Customer satisfaction levels and tangible impacts to customers as a result of the products or services provided. Metric: Number of users benefiting from real time financial integration and integrated supply chain visibility.	Projected 2,750 users in FY2007	275 users or 10% improvement.	[Reviewed for OMB 300 BY2009 cycle] Final results: Exceeded goal - 2,850 total trained users.
2007	Strengthening Consular and Management Capabilities	Mission and Business Results	Supply Chain Management	Logistics Management	Supply chain management involves the purchasing, tracking, and overall management of goods and services. Metric: Increase in the number of	Prior to the implementation of ILMS there were no fully integrated supply chain transactions. Zero (0) % of the transactions .	10% per year of all procurement actions across the Department.	[Reviewed for OMB 300 BY2009 cycle] Final results:Exceeded goal. Implementation of ILMS resulted in the retirement of the one remaining

Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
					paperless transactions across the supply chain integration points. i.e., Procurement to Asset Management.			acquisition system, Comprizon, which remained in the Department of State after 2006. 100% paperless integration.
2007	Strengthening Consular and Management Capabilities	Processes and Activities	Quality	Errors	Quality - Error rates and complaints related to products or services.Metric: Number (#) of errors or rejected transactions in the financial system due to data entry of fiscal strip data.	Non-integrated financial transactions, prior to the implementation of ILMS, historically were rejected due to data entry errors at a rate of 75%.	Reduce error rate to less than 25%.	[Reviewed for OMB 300 BY2009 cycle] Final results: Exceeded goal. The number of errors in transactions related to financial system integration has been reduced to less than 2% for transactions that pass ILMS financial integration edits.
2007	Strengthening Consular and Management Capabilities	Technology	Financial (Technology)	Operations and Maintenance Costs	Financial (technology) - Cost avoidance through reducing or eliminating IT redundancies.Metric: Reduction of the number of logistics systems.	Twenty (20) disparate, non-integrated systems	Reduction from 5 to 3 in FY2007.	Achieved goal. 17 systems retired thru 2007.
2008	Strengthening Consular and Management Capabilities	Customer Results	Customer Benefit	Customer Satisfaction	Customer Benefits - Customer satisfaction levels and tangible impacts to customers as a result of the products or services provided. Metric: Number of users benefiting from real time financial integration and integrated supply chain visibility.	3,000 users	250 users	TBD
2008	Strengthening Consular and Management Capabilities	Mission and Business Results	Supply Chain Management	Logistics Management	Supply chain management involves the purchasing, tracking, and overall management of goods and services. Metric: Increase in the number of paperless transactions across the supply chain.	9,000 procurement actions	10% per year of all procurement actions across the Department.	TBD
2008	Strengthening Consular and Management Capabilities	Processes and Activities	Quality	Errors	Quality - Error rates and complaints related to products or services. Metric: Number (#) of errors or rejected transactions in the financial system due to data entry of fiscal strip data.	Less than 10%	10x improvement to less than 1% error rates	TBD
2008	Strengthening	Technology	Financial	Operations and	Financial	3 Systems	33% or a	TBD

Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	Consular and Management Capabilities		(Technology)	Maintenance Costs	(technology) - Cost avoidance through reducing or eliminating IT redundancies. Metric: Reduction of the number of logistics systems.		reduction of one additional system	

Section E: Security and Privacy (IT Capital Assets only)

8. Planning & Operational Systems - Privacy Table:					
(a) Name of System	(b) Is this a new system? (Y/N)	(c) Is there at least one Privacy Impact Assessment (PIA) which covers this system? (Y/N)	(d) Internet Link or Explanation	(e) Is a System of Records Notice (SORN) required for this system? (Y/N)	(f) Internet Link or Explanation
ILMS	No	Yes	http://foia.state.gov/piaOnline.asp	Yes	http://foia.state.gov/issuances/STATE-70.pdf

Details for Text Options:
Column (d): If yes to (c), provide the link(s) to the publicly posted PIA(s) with which this system is associated. If no to (c), provide an explanation why the PIA has not been publicly posted or why the PIA has not been conducted.

Column (f): If yes to (e), provide the link(s) to where the current and up to date SORN(s) is published in the federal register. If no to (e), provide an explanation why the SORN has not been published or why there isn't a current and up to date SORN.

Note: Working links must be provided to specific documents not general privacy websites. Non-working links will be considered as a blank field.

Section F: Enterprise Architecture (EA) (IT Capital Assets only)

In order to successfully address this area of the capital asset plan and business case, the investment must be included in the agency's EA and Capital Planning and Investment Control (CPIC) process and mapped to and supporting the FEA. The business case must demonstrate the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

1. Is this investment included in your agency's target enterprise architecture?   Yes

    a. If "no," please explain why?

2. Is this investment included in the agency's EA Transition Strategy?   Yes

    a. If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment.   Integrated Logistics Management System - ILMS

    b. If "no," please explain why?

4. Service Component Reference Model (SRM) Table:								
Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.egov.gov.								
Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
Inventory Management	Provide for the balancing of customer service levels with invenory investment	Business Management Services	Supply Chain Management	Inventory management			No Reuse	25
Invoice / Requisition Tracking and Approval	Support the identification of where a shipment or delivery is within the business cycle	Business Management Services	Supply Chain Management	Invoice / Requisition Tracking and Approval			No Reuse	25

Logistics and Transportation	Provide for efficient freight and traffic management	Business Management Services	Supply Chain Management	Logistics and Transportation			No Reuse	25
Warehouse Management	Provide for the storage and movement of materials within a warehouse, including these processes: material receipt, order picking, packaging, labeling and shipping	Business Management Services	Supply Chain Management	Warehouse management			No Reuse	25

a. Use existing SRM Components or identify as "NEW". A "NEW" component is one not already identified as a service component in the FEA SRM.

b. A reused component is one being funded by another investment, but being used by this investment. Rather than answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.

c. 'Internal' reuse is within an agency. For example, one agency within a department is reusing a service component provided by another agency within the same department. 'External' reuse is one agency within a department reusing a service component provided by another agency in another department. A good example of this is an E-Gov initiative service being reused by multiple organizations across the federal government.

d. Please provide the percentage of the BY requested funding amount used for each service component listed in the table. If external, provide the percentage of the BY requested funding amount transferred to another agency to pay for the service. The percentages in the column can, but are not required to, add up to 100%.

5. Technical Reference Model (TRM) Table:
To demonstrate how this major IT investment aligns with the FEA Technical Reference Model (TRM), please list the Service Areas, Categories, Standards, and Service Specifications supporting this IT investment.

FEA SRM Component (a)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification (b) (i.e., vendor and product name)
Logistics and Transportation	Component Framework	Security	Certificates / Digital Signatures	Secure Sockets Layer (SSL)
Logistics and Transportation	Service Platform and Infrastructure	Database / Storage	Database	Oracle RDBMS
Procurement	Service Platform and Infrastructure	Delivery Servers	Application Servers	AMS Momentum
Invoice / Requisition Tracking and Approval	Service Platform and Infrastructure	Delivery Servers	Application Servers	Ariba
Inventory management	Service Platform and Infrastructure	Delivery Servers	Application Servers	PeopleSoft
Property / Asset Management	Service Platform and Infrastructure	Delivery Servers	Application Servers	PeopleSoft
Warehouse management	Service Platform and Infrastructure	Delivery Servers	Application Servers	PeopleSoft

a. Service Components identified in the previous question should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications

b. In the Service Specification field, agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.

6. Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)?   Yes

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Exhibit 300: Part II: Planning, Acquisition and Performance Information

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Section B: Risk Management (All Capital Assets)

You should have performed a risk assessment during the early planning and initial concept phase of this investment's life-cycle, developed a risk-adjusted life-cycle cost estimate and a plan to eliminate, mitigate or manage risk, and be actively managing risk throughout the investment's life-cycle.

1. Does the investment have a Risk Management Plan?   Yes

   a. If "yes," what is the date of the plan?   1/15/2007

   b. Has the Risk Management Plan been significantly changed since last year's submission to OMB?   Yes

c. If "yes," describe any significant changes:

[Reviewed for OMB 300 BY2009 cycle] Risk Plan now updated quarterly and uploaded when significant changes in risk elements occurs.

2. If there currently is no plan, will a plan be developed?

    a. If "yes," what is the planned completion date?

    b. If "no," what is the strategy for managing the risks?

3. Briefly describe how investment risks are reflected in the life cycle cost estimate and investment schedule:

Risks are incorporated into the life cycle cost estimate by estimating the cost impact of a specific risk and multiplying it by it's probability of occurrence.