PBGC - IT Infrastructure

Exhibit 300: Capital Asset Plan and Business Case Summary

Part I: Summary Information And Justification

Section A: Overview

1. Date of submission: Sep 11, 2006

Agency: **012** Bureau: **12**

4. Name of this Capital Asset: **PBGC - IT Infrastructure**

5. Unique Project (Investment) Identifier: **012-12-02-00-01-2155-00**

6. What kind of investment will this be in FY2008? Mixed Life Cycle

7. What was the first budget year this investment was submitted to OMB? FY2003

8. Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap: The investment provides computer networking, telecommunications, & general support systems for 2,300 PBGC Federal & contractor personnel at the Washington, DC headquarters, 13 Field Benefit Administration offices, several actuarial contractor sites, and a growing body of remote-access users. Program elements are: Infrastructure Operations; Infrastructure Engineering; **Telecommunications Operations & Support; Integration & Testing; User Support;** Information Security; & Infrastructure Hardware and Software. PBGC needs to improve reliability in the face of aging infrastructure and increased workload. The past few years brought a great increase in activity that required a 35% staff increase, with attendant demands on infrastructure. Infrastructure must also support Continuity of Operations (COOP) at alternate facilities and mandatory IPv6 & E-Authentication cross-agency initiatives listed in the Federal Transition Framework (FTF). Improvements specifically support Agency Goals 2& 3: provide exceptional service to customers & stakeholders; exercise effective & efficient stewardship of PBGC resources. The investment will simplify PBGC's IT infrastructure, and provide monitoring of servers, data communications equipment & services, allowing centralized analysis & reporting on capacity, volume, & uptime to more efficiently manage PBGC's infrastructure. It will provide central auditing/reporting; begin standardization of security policy enforcement; monitor all user access credentials through an enterprise view; increase productivity by automating access-rights; decrease risk to internal security breaches; provide a single point of security administration for password synchronization, reset & propagation; and provide automated work flow environment for account administration. It reduces operational costs because it enables new business processes & initiatives to share hardware, software and data. The design yields platform neutrality enabling support of diverse applications, thus improving

efficiencies. The infrastructure program provides an estimated \$3.7~M in productivity increases, due to fewer system outages, based on prior years' outages of 40 hours x 2,300 staff x \$40 per hour. Finally it will allow initial compliance efforts related to OMB's Infrastructure Optimization Initiative and will support the Agency's Pandemic Flu initiative.

- 9. Did the Agency's Executive/Investment Committee approve this request? yes
 - a. If "yes," what was the date of this approval? Jun 29, 2006
- 10. Did the Project Manager review this Exhibit? yes
- 11. Contact information of Project Manager?

NameMarc Felton

Phone Number 202-326-4000

E-mailfelton.marc@pbgc.gov

- 12. Has the agency developed and/or promoted cost effective, energy efficient and environmentally sustainable techniques or practices for this project. **no**
 - a. Will this investment include electronic assets (including computers)? yes
 - b. Is this investment for new construction or major retrofit of a Federal building or facility? (answer applicable to non-IT assets only) [Not answered]
 - 1. If "yes," is an ESPC or UESC being used to help fund this investment? [Not answered]
 - 2. If "yes," will this investment meet sustainable design principles? [Not answered]
 - 3. If "yes," is it designed to be 30% more energy efficient than relevant code? [Not answered]
- 13. Does this investment directly support one of the PMA initiatives? **yes Expanded E-Government**
 - a. Briefly describe how this asset directly supports the identified initiative(s)? **EEG: EI underpins PBGC E-Gov initiatives that ease access for citizens to government services, regardless of physical location, such as MyPBA and MyPAA.** It directly supports use of IT to make government more efficient and citizen-centered as well as beginning compliance with OMB's Infrastructure Optimization Initiative. EI is also the electronic transaction/storage infrastructure required by GPEA. EI supports the PMA vision and goal to be efficient, citizen-centered and results-oriented.
- 14. Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more information about the PART, visit www.whitehouse.gov/omb/part.) **yes**
 - a. If "yes," does this investment address a weakness found during a PART review?

- b. If "yes," what is the name of the PARTed program? **Pension Benefit Guaranty Program**
- c. If "yes," what rating did the PART receive? Moderately Effective
- 15. Is this investment for information technology? **yes**

For information technology investments only:

- 16. What is the level of the IT Project? (per CIO Council PM Guidance) Level 2
- 17. What project management qualifications does the Project Manager have? (per CIO Council PM Guidance) (4) Project manager assigned but qualification status review has not yet started
- 18. Is this investment identified as "high risk" on the Q4 FY 2006 agency high risk report (per OMB's "high risk" memo)? **no**
- 19. Is this a financial management system? **no**
 - a. If "yes," does this investment address a FFMIA compliance area? [Not answered]
 - 1. If "yes," which compliance area: [Not answered]
 - 2. If "no," what does it address? [Not answered]
 - b. If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A-11 section 52 [Not answered]
- 20. What is the percentage breakout for the total FY2008 funding request for the following?

Hardware 10

Software 15

Services 75

Other[Not answered]

- 21. If this project produces information dissemination products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities? **n/a**
- 22. Contact information of individual responsible for privacy related questions:

Name
Philip Hertz
Phone Number
202-326-4000
Title
Deputy General Counsel/Chief Privacy Officer

E-mail hertz.philip@pbgc.gov

23. Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval? **no**

1.

Table 1: SUMMARY OF SPENDING FOR PROJECT PHASES (REPORTED IN MILLIONS)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

	PY-1 and earlier	PY 2006	CY 2007	BY 2008	BY+1 2009	BY+2 2010	BY+3 2011	BY+4 and beyond	Total
Planning:	0.1	0.2	0.2	0.2	0.2	0.2	0.2	0.2	1.5
Acquisition:	14.3	4.75	6.58	8.49	10.7	10.7	10.7	10.7	76.92
Subtotal Planning & Acquisition:	14.4	4.95	6.78	8.69	10.9	10.9	10.9	10.9	78.42
Operations & Maintenance:	30.5	41.02	40.63	39.39	39.2	39.2	39.2	39.2	308.3 4
TOTAL:	44.9	45.97	47.41	48.08	50.1	50.1	50.1	50.1	386.7 6
Government FTI	E Costs sho	uld not	be inc	luded i	n the a	mount	s provi	ded above	•
Government FTE Costs	4.6	4.6	5.2	5.4	5.5	5.6	5.8	5.9	42.6
Number of FTE represented by Costs:	41	41	41	41	41	41	41	41	328

- 2. Will this project require the agency to hire additional FTE's? no
 - a. If "yes", How many and in what year? [Not answered]
- 3. If the summary of spending has changed from the FY2007 President's budget request, briefly explain those changes: Yes. In reviewing the makeup of the investment PBGC discovered that some costs in Operations and Maintenance had been omitted. Resources were also shifted from Acquisition to O & M.

Section C: Acquisition/Contract Strategy

1. @import url(/itweb/resources/app.css);

Contracts/Task Orders Table:						
Contract or Task Order Number	CT-04-0692 Cexec					
Type of Contract/Task Order	CPFF					
Has the contract been awarded	yes					
If so what is the date of the award? If not, what is the planned award date?	Sep 30, 2004					
Start date of Contract/Task Order	Oct 1, 2004					
End date of Contract/Task Order	Sep 30, 2008					
Total Value of Contract/ Task Order (\$M)	22.3					
Is this an Interagency Acquisition?	no					
Is it performance based?	no					
Competitively awarded?	yes					
What, if any, alternative financing option is being used?	NA					
Is EVM in the contract?	no					
Does the contract include the required security & privacy clauses?	yes					
Name of CO	Michele Gray					
CO Contact information	gray.michell@pbgc.gov 202-326-4000					
Contracting Officer Certification Level	NA					
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	yes					

Contract or Task Order Number	CT-01-0603 Serco/RCI
Type of Contract/Task Order	LH
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Sep 29, 2006
Start date of Contract/Task Order	Sep 30, 2006
End date of Contract/Task Order	Sep 29, 2007
Total Value of Contract/ Task Order (\$M)	9
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Michele Gray
CO Contact information	gray.michele@pbgc.gov 202-326-4000
Contracting Officer Certification Level	NA
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	yes
Contract or Task Order Number	CT-02-0618 BAE CTS

Type of Contract/Task Order	CPFF
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Sep 29, 2002
Start date of Contract/Task Order	Sep 30, 2002
End date of Contract/Task Order	Mar 31, 2007
Total Value of Contract/ Task Order (\$M)	30
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Kay Rison
CO Contact information	rison.kay@pbgc.gov 202-326-4000
Contracting Officer Certification Level	NA
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	yes
Contract or Task Order Number	CT-03-0668 BAE CC
Type of Contract/Task Order	CPFF

	П
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Sep 29, 2003
Start date of Contract/Task Order	Sep 30, 2003
End date of Contract/Task Order	Sep 30, 2099
Total Value of Contract/ Task Order (\$M)	0.001
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Kay Rison
CO Contact information	rison.kay@pbgc.gov 202-326-4000
Contracting Officer Certification Level	NA
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	yes
Contract or Task Order Number	CT-04-0707 Keane QA
Type of Contract/Task Order	CPFF
Has the contract been awarded	yes

If so what is the date of the award? If not, what is the planned award date?	Jul 5, 2004
Start date of Contract/Task Order	Jul 6, 2004
End date of Contract/Task Order	Jul 5, 2008
Total Value of Contract/ Task Order (\$M)	15
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Talisa Spottswood
CO Contact information	spottswood.talisa@pbgc.gov 202-326-4000
Contracting Officer Certification Level	NA
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	yes
Contract or Task Order Number	CT-05-0739 TechGuard
Type of Contract/Task Order	LH
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award	Sep 29, 2005

date?	
Start date of Contract/Task Order	Sep 30, 2005
End date of Contract/Task Order	Sep 30, 2099
Total Value of Contract/ Task Order (\$M)	0.001
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Kay Rison
CO Contact information	rison.kay@pbgc.gov 202-326-4000
Contracting Officer Certification Level	NA
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	yes
Contract or Task Order Number	CITC
Type of Contract/Task Order	CPAF
Has the contract been awarded	no
If so what is the date of the award? If not, what is the planned award date?	Feb 28, 2007

Start date of Contract/Task Order	Mar 1, 2007
End date of Contract/Task Order	Sep 20, 2012
Total Value of Contract/ Task Order (\$M)	100
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Kay Rison
CO Contact information	rison.kay@pbgc.gov 202-326-4000
Contracting Officer Certification Level	NA
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	yes

- 2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why: As of Fiscal Year 2007, earned value is required on all contracts that have a development, modernization and enhancement portion projected to exceed the Agency threshold for EVM, currently \$500,000.00. Contractor EVM performance is currently monitored using Agency processes and procedures and will be monitored using an ANSI/EIA Standard 748-compliant system after 1 April 2007.
- 3. Do the contracts ensure Section 508 compliance? yes
 - a. Explain why: Section 508 compliance is an explicit, mandatory part of all PBGC contracts, including development of new infrastructure systems. Among mandatory technical requirements are: provide application interface compliant with software application standards required by Section 508 of Rehabilitation Act, as detailed in 36 CFR 1194, Subpart B. QA reviews

contractor test plans for completeness and traceability to requirements. During System and User Acceptance Testing, 508 compliance is tested & assured.

- 4. Is there an acquisition plan which has been approved in accordance with agency requirements? **yes**
 - a. If "yes," what is the date? Sep 30, 2005
 - b. If "no," will an acquisition plan be developed? [Not answered]
 - 1. If "no," briefly explain why: **N/A**

Section D: Performance Information

	Performance Information Table 1:								
Fi sc al Ye ar	Strategic Goal(s) Supported	Performance Measure	Actual/baseline (from Previous Year)	Planned performanc e Metric (Target)	Performance Metric Results (Actual)				
20 07	investments support the achievement of corporate	Approximatel y 0.5% unscheduled network downtime	Achieved 0.5 % unscheduled network downtime	0.5% unscheduled	Data to be compiled at end of reporting period				
20 08	investments support the achievement of corporate	network	compiled at end	0.5% unscheduled	Data to be compiled at end of FY-2008 reporting period				
20 09	investments support the achievement of corporate	unscheduled	Data to be compiled at end of FY-2008 reporting period	0.5% unscheduled	Data to be compiled at end of FY-2009 reporting period				

	Performance Information Table 2:							
Fis	Measure	Measu	Measurement	В	Planned Improvement to the Baseline	Act		

cal Ye ar	ment Area	remen t Group ing	Indicator	as el in e		ual Res ults
	Customer Results		% of customers who rate Help Desk Services above average or excellent	1	1% increase in percentage of customers who rate Help Desk Services above average or excellent	82%
20 06	and	Help Desk Servic es	% of urgent incidents closed within two hours		2% increase in percentage of urgent incidents closed within two hours	67.3 %
W 16	Processes and Activities	Compl aints	Average monthly number of Help Desk customers who register complaints		10% reduction in average monthly number of Help Desk customers who register complaints, adjusted for staff growth.	27
I. I	Technolo gy	Availa bility	% of network and system downtime	0. 5 %	Maintain 0.5%	0.5 %
	Customer Results	mer Satisfa	% of customers who rate Help Desk Services above average or excellent	2	1% increase in percentage of customers who rate Help Desk Services above average or excellent	TB D
20 07	and	Help Desk Servic es	% of urgent incidents closed within two hours		2% increase in percentage of urgent incidents closed within two hours	TB D
K)/	Processes and Activities	Compl aints	Average monthly number of Help Desk customers who register complaints		10% reduction in average monthly number of Help Desk customers who register complaints, adjusted for staff growth.	TB D
l I	Technolo gy	Availa bility	% of network and system downtime	0. 5 %	Maintain 0.5%	TB D
	Customer Results	mer	% of customers who rate Help Desk Services above average or excellent	T B D	% of customers who rate Help Desk Services above average or excellent	TB D

20 08	and Business		% of urgent incidents closed within two hours	T B D	2% increase in percentage of urgent incidents closed within two hours	TB D
20 08	Processes and Activities	Compl aints	Average monthly number of Help Desk customers who register complaints	T B D	10% reduction in average monthly number of Help Desk customers who register complaints, adjusted for staff growth.	TB D
1		Availa bility	% of network and system downtime	T B D	Maintain 0.5%	TB D
	Customer	mer	% of customers who rate Help Desk Services above average or excellent	В	1% increase in percentage of customers who rate Help Desk Services above average or excellent	ТВ D
20 09	and	Help Desk Servic es	% of urgent incidents closed within two hours	T B D	2% increase in percentage of urgent incidents closed within two hours	TB D
20 09	Processes and Activities	Compl aints	Average monthly number of Help Desk customers who register complaints	T B D	10% reduction in average monthly number of Help Desk customers who register complaints, adjusted for staff growth.	TB D
			% of network and system downtime	T B D	Maintain 05.%	TB D
		mer	% of customers who rate Help Desk Services above average or excellent	В	1% increase in percentage of customers who rate Help Desk Services above average or excellent	TB D
20 10	and Business	Help Desk Servic es	% of urgent incidents closed within two hours	T B D	2% increase in percentage of urgent incidents closed within two hours	TB D
170	Processes and Activities	Compl	Average monthly number of Help Desk customers who register	_	10% reduction in average monthly number of Help Desk customers who register complaints, adjusted for staff	TB D

			complaints		growth.	
20 10	Technolo gy	Availa bility	% of network and system downtime	T B D	Maintain 0.5%	TB D
	Customer Results	mer	% of customers who rate Help Desk Services above average or excellent	В	1% increase in percentage of customers who rate Help Desk Services above average or excellent	TB D
	and	Help Desk Servic es	% of urgent incidents closed within two hours	T B D	2% increase in percentage of urgent incidents closed within two hours	TB D
20 11	Processes and Activities	lainte	Average monthly number of Help Desk customers who register complaints	T B D	10% reduction in average monthly number of Help Desk customers who register complaints, adjusted for staff growth.	TB D
L	Technolo gy	Availa bility	% of network and system downtime	T B D	Maintain 0.5%	TB D
	Customer Results	mer	% of customers who rate Help Desk Services above average or excellent	В	1% increase in percentage of customers who rate Help Desk Services above average or excellent	TB D
20 12	and		% of urgent incidents closed within two hours	T B D	2% increase in percentage of urgent incidents closed within two hours	TB D
1/11	Processes and Activities	Compl aints	Average monthly number of Help Desk customers who register complaints	IK.	10% reduction in average monthly number of Help Desk customers who register complaints, adjusted for staff growth.	TB D
20 12	Technolo gy	Availa bility	% of network and system downtime.	T B D	Maintain 0.5%	TB D

- 1. Have the IT security costs for the system(s) been identified and integrated into the overall costs of the investment: **yes**
 - a. If "yes," provide the "Percentage IT Security" for the budget year: 0.09
- 2. Is identifying and assessing security and privacy risks a part of the overall risk management effort for each system supporting or part of this investment. **yes**

3. Systems in Planning - Security Table:								
Name of System	Agency/ or Contractor Operated System?	Planned Operational Date	Planned or Actual C&A Completion Date					
Novell - NAL replacement	Government Only	Mar 7, 2007	Mar 6, 2007					
IPV6	Government Only	Jun 30, 2008	Jun 29, 2008					

		4. (Operational S	ystem	s - Security Table:		
Nam e of Syst em	Agency/ or Contractor Operated System?	NIST FIPS 199 Risk Impact level		Date C& A Com plete	what standards were used for the Security Controls	Date Complete(d): Security Control Testing	Date the contingen cy plan tested
Orac le 8i	Government Only	Moderate	yes	Mar 27, 2006	FIPS 200 / NIST 800-53	Jun 1, 2006	Aug 12, 2006
Orac le 9i	Government Only	Moderate	yes	Mar 27, 2006	FIPS 200 / NIST 800-53	Jun 1, 2006	Aug 12, 2006
Orac le 10g AS	Government Only	Moderate	yes	Mar 29, 2007	FIPS 200 / NIST 800-53	Jun 1, 2006	Aug 12, 2006
Orac le 9i AS	Government Only	Moderate	yes	Sep 30, 2003	FIPS 200 / NIST 800-53	Oct 13, 2006	Aug 12, 2006
Rem ote	Government	Moderate	yes	Sep 23,	FIPS 200 / NIST	Oct 13, 2006	Aug 12,

Acce ss	Only			2005	800-53		2006
Unix	Government Only	Moderate	yes	Oct 7, 2005	FIPS 200 / NIST 800-53	Oct 13, 2006	Aug 12, 2006
Acti ve Dire ctory	Government Only	Moderate	yes	Dec 5, 2003	FIPS 200 / NIST 800-53	Oct 13, 2006	Aug 12, 2006
Inter net	Government Only	Moderate	yes	Jan 30, 2004	FIPS 200 / NIST 800-53	Oct 13, 2006	Aug 12, 2006
Nov ell	Government Only	Moderate	yes	Dec 23, 2004	FIPS 200 / NIST 800-53	Oct 13, 2006	Aug 12, 2006
Linu x	Government Only	Moderate	yes	Jan 14, 2005	FIPS 200 / NIST 800-53	Oct 13, 2006	Aug 12, 2006

- 5. Have any weaknesses, not yet remediated, related to any of the systems part of or supporting this investment been identified by the agency or IG? **yes**
 - a. If "yes," have those weaknesses been incorporated into the agency's plan of action and milestone process? **ves**
- 6. Indicate whether an increase in IT security funding is requested to remediate IT security weaknesses? **yes**
 - a. If "yes," specify the amount, provide a general description of the weakness, and explain how the funding request will remediate the weakness. Yes, a request of \$2.7 million was requested but not approved, pending further information. Of that \$2.7 million, \$1.5 million was requested to make various improvements to PBGC's enterprise-wide information security program and to complete eight additional C&As during FY2007. The remainder of the request related to smart cards, data encryption and two-factor authentication. Additionally, during January 2007, PBGC management will begin a strategic review of security requirements and funding, in order to decide the funding schedule and possible funding sources for the improvements and C&As needed. PBGC has made substantial progress by hiring a third party Information Security vendor to assist in developing an effective Risk Management Program and performing Independent Validation and Verification (IV&V) on new and in progress C&A efforts. While in this role, the Vendor also performed a gap analysis comparing PBGC's security program to all OMB, NIST Special Publications, and

FISMA information security guidelines, and then mapped them back to PBGC's information security reportable condition. This analysis served as a baseline for planned Risk Management activities upgrading PBGC's security program to include Risk Management and Certification and Accreditation. The IV&V vendor is also assisting PBGC in developing system specific/enterprise-level Security Plans of Action and Milestones. The systems listed in this investment have been certified and accredited as listed. PBGC will receive C&A's as they are prioritized and aligned with the strategic planning process scheduled from January to April 2007.

7. How are contractor security procedures monitored, verified, and validated by the agency for the contractor systems above? Although PBGC considers this question to be not applicable because none of the systems listed will be operated out of PBGC's control, PBGC has implemented various security requirements and procedures relating to contractor staff. All contractor access to any PBGC system must be approved by the system owner, the COTR and the Federal manager responsible for the business area in which the system resides. Additionally, PBGC submits all contractor personnel - based on their roles and level of system access - for appropriate background checks and investigations. Contractor personnel are included in annual security training and their general use of the systems is monitored in the same fashion as Federal access with controls in areas such as intrustion detection and access.

		8. Planning & Operational	l Systems - Priva	cy Table:	
Nam e of Syst em	a	Is there a Privacy Impact Assessment (PIA) that covers this system?	Is the PIA available to the public?	Is a System of Records Notice (SORN) required for this system?	Was a new or amended SORN published in FY 06?
Nove ll - NAL repla ceme nt	no	contain, process, or transmit personal identifying information.	2. No, because a PIA is not yet required to be completed at this time.	no	5. No, because the system is not a Privacy Act system of records.
IPV6	yes	contain, process, or transmit personal identifying information.	2. No, because a PIA is not yet required to be completed at this time.	no	5. No, because the system is not a Privacy Act system of records.
Orac	no	1. Yes.	1. Yes.	no	5. No, because

le 8i					the system is not a Privacy Act system of records.
Orac le 9i	no	1. Yes.	1. Yes.	no	5. No, because the system is not a Privacy Act system of records.
Orac le 10g AS	no	1. Yes.	1. Yes.	no	5. No, because the system is not a Privacy Act system of records.
Orac le 9i AS	no	1. Yes.	1. Yes.	no	5. No, because the system is not a Privacy Act system of records.
Rem ote Acce ss	no	3. No, because the system does not contain, process, or transmit personal identifying information.	2. No, because a PIA is not yet required to be completed at this time.	no	5. No, because the system is not a Privacy Act system of records.
Unix		about federal employees and agency	2. No, because a PIA is not yet required to be completed at this time.	no	5. No, because the system is not a Privacy Act system of records.
Acti ve Dire ctory	no	·	2. No, because a PIA is not yet required to be completed at this time.	no	5. No, because the system is not a Privacy Act system of records.
Inter net		3. No, because the system does not contain, process, or transmit personal identifying information.	2. No, because a PIA is not yet required to be completed at this time.		5. No, because the system is not a Privacy Act system of records.

Nove ll	no	personal identifying information, the system contains information solely	• • •	no	5. No, because the system is not a Privacy Act system of records.
Linu x	no	personal identifying information, the system contains information solely	l , , , ,	no	5. No, because the system is not a Privacy Act system of records.

Section F: Enterprise Architecture (EA

- 1. Is this investment included in your agency's target enterprise architecture? yes
 - a. If "no," please explain why? n/a
- 2. Is this investment included in the agency's EA Transition Strategy? yes
 - a. If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment. **Enterprise**Infrastructure
 - b. If "no," please explain why? n/a

	3. Service Component Referen	nce Model	(SRM) Ta	ble	:		
Agency		FEA	FEA	Service Compo nent Reused		Interna l or	BY Fund
Component Name	Agency Component Description	SRM Service Type	SRM Compon ent	Co mp one nt Na me	UP I	Extern	ing Perce
Service Center	OIT help desk for tracking and managing Internal user support issues. COTS product from HP	Customer Relations hip Manage ment	Customer	t ans wer	[No t ans wer ed]	No Reuse	1
Service	OIT help desk for tracking and	Customer	Assistanc	[No	[No	No	1

Center	managing Internal user support issues. COTS product from HP	Initiated Assistanc e	e Request	ans wer	t ans wer ed]	Reuse	
Service Center	OIT help desk for tracking and managing Internal user support issues. COTS product from HP	Customer Relations hip Manage ment	Customer / Account Managem ent	t ans	wer	No Reuse	1
Service Center	OIT help desk for tracking and managing Internal user support issues. COTS product from HP	Customer Relations hip Manage ment	Customer Analytics	t ans	wer	No Reuse	1
Service Center	OIT help desk for tracking and managing Internal user support issues. COTS product from HP	Customer Relations hip Manage ment	Call Center Managem ent	t ans wer	[No t ans wer ed]	No Reuse	1
Service Center	OIT help desk for tracking and managing Internal user support issues. COTS product from HP	Customer Preferenc es	Alerts and Notificati ons	[No t ans wer ed]	wer	No Reuse	1
Center	OIT help desk for tracking and managing Internal user support issues. COTS product from HP	Systems Manage ment	Issue Tracking	t ans	wer	No Reuse	1
Novell/Micr osoft/Unix/L inux	Operating Systems	Organizat ional Manage ment	Network Managem ent	t ans	wer	No Reuse	1
Asset Center	COTS product from HP that tracks and helps manage computer and network equipment inventory	Supply Chain Manage ment	Inventory managem ent	t ans	wer	No Reuse	1

Asset Center	COTS product from HP that tracks and helps manage computer and network equipment inventory	Asset / Materials Manage ment	Property / Asset Managem ent	t ans wer	[No t ans wer ed]	No Reuse	1
SAN	Storage area network facility for storing documents, databases and records.	Documen t Manage ment	Library / Storage	[No t ans wer ed]	wer	No Reuse	1
Storage Tec	Tape backup system	Data Manage ment	Loading and Archiving	t ans	wer	No Pouso	1
Storage Tec	Tape backup system	Data Manage ment	Data Recovery	t ans	wer	No Reuse	1
Oracle Warehouse Builder	Oracle database services provide for data ETL and cleansing services.	Data Manage ment	Data Exchange	t ans	wer	No Reuse	1
IM/ arehouse	III Iracle database services provide for	Data Manage ment	Extractio n and Transfor mation	t ans	ans wer	No	1
IM/ aranonca	Oracle database services provide for data ETL and cleansing services.	Data Manage ment	Data Warehous e	t ans	wer	No Reuse	1
Trillium	Trillium provides for data profiling, cleansing and conversion.	Data Manage ment	Data Cleansing	a		Internal	1

				ng	ed]		
Router- controlled WAN and SSL for internet	New FEA SRM Component = Encryption	Security Manage ment	NEW	t ans wer	[No t ans wer ed]	No Reuse	1
Active Directory	Microsoft-provided LDAP service	Security Manage ment	Identifica tion and Authentic ation	[No t ans wer ed]	wer	No Reuse	1
Active Directory	Microsoft-provided LDAP service New FEA SRM Component = Verification	Security Manage ment	NEW	t ans wer	[No t ans wer ed]	No Reuse	1
Active Directory	Microsoft-provided LDAP service New FEA SRM component = Role/Privilege Management	Security Manage ment	NEW	[No t ans wer ed]	wer	No Reuse	1
Active Directory	Microsoft-provided LDAP service New FEA SRM Component = User Management	Security Manage ment	NEW	t ans wer		No Reuse	1
Oracle Internet Directory (OID)	Oracle internet directory provided for single sign-on access control for e-business suite and Java-base applications.	Security Manage ment	Access Control	t ans	wer	No Reuse	1
Real Secure and Symantec	Provides for virus scanning and intrusion detection.	Security Manage ment	Intrusion Detection	t ans	wer	No Reuse	1
Microsoft Exchange	Desktop email system Outlook coupled with back-end Exchange server.	Collabora tion	Email	[No t ans		No Reuse	1

				wer ed]	wer ed]		
Altiris - Carbon Copy	Desktop management system for distributing software.	Systems Manage ment	Software Distributi on	t ans	wer	No Reuse	1
Altiris - Carbon Copy	Desktop management system for distributing software.	Systems Manage ment	Remote Systems Control	t ans wer	ans	No Reuse	1
TSCensus	Monitoring and managing software licenses	Systems Manage ment	License Managem ent	t ans	ans wer	No Reuse	1
HP Openview	COTS software from HP that provides network, component and service monitoring.	Systems Manage ment	System Resource Monitorin g	t ans wer	[No t ans wer ed]	No Reuse	1

4. Technical Reference Model (TRM) Table:								
FEA SRM Component	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification				
Network Management	Component Framework		Platform Dependent	.NET/Windows 2000				
Case Management	Component Framework		Platform Independent	Java/Linux				
Data Exchange	Component Framework	Data Interchange	Data Exchange	XML/SOAP				
Data Integration	Component Framework	Data Management	Database Connectivity	JDBC/ADO.NET				

Content Publishing and Delivery	Component Framework	Presentation / Interface	Dynamic Server- Side Display	ASP.NET	
Content Publishing and Delivery	Component Framework	Presentation / Interface	Static Display	HTML	
Content Publishing and Delivery	Component Framework	Presentation / Interface	Dynamic Server- Side Display	JSP/JSF	
Content Publishing and Delivery	Component Framework	Presentation / Interface	Content Rendering	HTML	
Identification and Authentication	Component Framework	Security	Certificates / Digital Signatures	SSL	
Identification and Authentication	Component Framework	Security	Supporting Security Services	WS Security	
Computers / Automation Management	Service Access and Delivery	Access Channels	Web Browser	IE 6.0	
Network Management	Service Access and Delivery	Delivery Channels	Extranet	TCP/IP	
Network Management	Service Access and Delivery	Delivery Channels	Internet	TCP/IP	
Network Management	Service Access and Delivery	Delivery Channels	Intranet	TCP/IP	
Identification and Authentication	Service Access and Delivery	Service Requirement s	Authentication / Single Sign-on	Oracle Internet Directory/Active Directory	
Procurement	Service Access and Delivery	Service Requirement s	Legislative / Compliance	Section 508	
Computers / Automation Management	Service Access and Delivery	Service Requirement s	Hosting	Internal	

Network Management	Service Access and Delivery	Service Transport	Service Transport	HTTP,HTTPS	
Network Management	Service Access and Delivery	Service Transport	Supporting Network Services	DHCP	
Network Management	Service Access and Delivery	Service Transport	Supporting Network Services	DNS	
Network Management	Service Access and Delivery	Service Transport	Service Transport	TCP/IP	
Enterprise Application Integration	Service Interface and Integration	Integration	Enterprise Application Integration	Oracle BPEL	
Enterprise Application Integration	Service Interface and Integration	Integration	Middleware	PL/SQL, Net8	
Enterprise Application Integration	Service Interface and Integration	Interface	Service Description / Interface	WSDL, API	
Data Exchange	Component Framework	Interoperabili ty	Data Format / Classification	XML	
Data Exchange	Service Interface and Integration	Interoperabili ty	Data Types / Validation	XML Schema	
Computers / Automation Management	Service Platform and Infrastructure	Database / Storage	Database	SQL Server	
Computers / Automation Management	Service Platform and Infrastructure	Database / Storage	Database	Oracle	
Document Imaging and OCR	Service Platform and Infrastructure	Database / Storage	Database	Filenet, Optical Image Storage	
Computers / Automation Management	Service Platform and Infrastructure	Delivery Servers	Application Servers	Oracle 10gAS, .NET	
Computers / Automation	Service Platform and Infrastructure	Delivery Servers	Web Servers	Oracle 10gAS, IIS	

Management					
Computers / Automation Management	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	Enterprise Server	
Computers / Automation Management	Service Platform and Infrastructure	Hardware / Infrastructure	Wide Area Network (WAN)	Frame Relay	
Computers / Automation Management	Service Platform and Infrastructure		Local Area Network (LAN)	Ethernet	
Software Development	Service Platform and Infrastructure	Software Engineering	Integrated Development Environment	Oracle JDeveloper	
Software Development	Service Platform and Infrastructure	Software Engineering	Modeling	All Fusion, Oracle JDeveloper	
Software Development	Service Platform and Infrastructure	Software Engineering	Test Management	Mercury Interactive	
Configuration Management	Service Platform and Infrastructure	Software Engineering	Software Configuration Management	Peregrine	
Computers / Automation Management	Service Platform and Infrastructure	Support Platforms	Platform Dependent	Windows 2000/2003, Windows .NET	
Computers / Automation Management	Service Platform and Infrastructure	Support Platforms	Platform Independent	Linux	

- 5. Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)? **no**
 - a. If "yes," please describe. n/a
- 6. Does this investment provide the public with access to a government automated information system? **yes**
 - a. If "yes," does customer access require specific software (e.g., a specific web browser version)? **no**
 - 1. If "yes," provide the specific product name(s) and version number(s) of the required software and the date when the public will be able to access

this investment by any software (i.e. to ensure equitable and timely access of government information and services). N/A

Part II: Planning, Acquisition And Performance Information

Section A: Alternatives Analysis

- 1. Did you conduct an alternatives analysis for this project? yes
 - a. If "yes," provide the date the analysis was completed? Oct 31, 2006
 - b. If "no," what is the anticipated date this analysis will be completed? [Not answered]
 - c. If no analysis is planned, please briefly explain why: n/a

	2. Alternatives Analysis Results:								
Alter native Analy zed	Description of Alternative	Risk Adjusted Lifecycle Costs estimate	Risk Adjusted Lifecycle Benefits estimate						
IA Itern	This is recommended alternative comprised within this exhibit. The benefits estimate relates only to that portion of the benefits that is most directly quantifiable and does not include O+M costs as a benefit, although there is no feasible alternative to operating PBGC's IT infrastructure.	386.5	22.2						
Altern ative 2	This alternative relates to PBGC's effort to develop a Combined Infrastructure and Technology Contract. This contract was designed to consolidate four current contracts that provide support to the enterprise infrastructure. This contract would have replaced portion of the current O+M of this investment. The lifecycle cost estimate is based on a projected cost of \$30 M per year for 6 years. The benefits estimate is incomplete because the CITC process was not completed, as detailed below.	180	10						
Altern ative 3	This alternative encompasses the costs of continuing to operate the O+M portion of the Enterprise Infrastructure investment but without funding the DME portion. Given that the O+M portion of EI comprises PBGC entire IT foundation, there is no realistic alternative to at least continuing to operate the systems and infrastructure currently in place. The lifecyle benefit is listed as equal to	308.34	308.34						

the costs due to this.

- 3. Which alternative was selected by the Agency's Executive/Investment Committee and why was it chosen? Alternative 1 was chosen to allow for at least some level of DME relating to this investment. Changes in application methodology, such as the move from "thick client" client server applications to web-based application portals, and changes in infrastructure technology require PBGC to go beyond mere replacement of aging infrastructure in response to "break-fix" situations, and even beyond purchase of additional infrastructure components due to growth-driven capacity increases. Introducing those items requires some level of engineering, which forms the primary portion of the DME aspect of this investment. PBGC's alternatives analysis was completed but will be subject to review due to change in leadership. The CITC alternative might have been chosen instead but PBGC's CIO resigned in May of 2006. The next immediate acting CIO retired in October of 2006. It was decided during that time that a decision of this magnitude would legitimately be the purview of the incoming permanent CIO.
- 4. What specific qualitative benefits will be realized? The investment will simplify PBGC's IT infrastructure, and provide monitoring of servers, data communications equipment & services, allowing centralized analysis and reporting on capacity, volume and uptime to more efficiently manage PBGC's infrastructure. It will provide central auditing/reporting; begin standardization of security policy enforcement; monitor all user access credentials through an enterprise view; increase productivity by automating access-rights; decrease risk to internal security breaches; provide a single point of security administration for password synchronization, reset and propagation; and provide automated work flow environment for account administration. It reduces operational costs because it enables new business processes and initiatives to share hardware, software and data. The design yields platform neutrality enabling support of diverse applications, thus improving efficiencies. It will also improve both internal staff and external customer experiences by allowing for more efficient processing and fewer system outages.

Section B: Risk Management

- 1. Does the investment have a Risk Management Plan? no
 - a. If "yes," what is the date of the plan? [Not answered]
 - b. Has the Risk Management Plan been significantly changed since last year's submission to OMB? **no**
 - c. If "yes," describe any significant changes: [Not answered]
- 2. If there currently is no plan, will a plan be developed? **ves**
 - a. If "yes," what is the planned completion date? Mar 31, 2007
 - b. If "no," what is the strategy for managing the risks? [Not answered]

3. Briefly describe how investment risks are reflected in the life cycle cost estimate and investment schedule: A Risk Management Plan is currently under development with an anticipated completion date of 03/31/2007. The Enterprise Infrastructure project manager will work within the allocated budget to determine activities that can be supported for the year. The budget will be divided into areas of support, which will be aligned with the project schedule. The schedule will track activities relating to risk, specifically: MOUs and ISAs, OMB reporting, application and data releases, partner working groups and meetings, and overall project management. Each of Enterprise Infrastructure fiscal year goals will be tracked in the project schedule so as to ensure on-time and on-budget delivery. The investment's scope, schedule, and cost will be reviewed and baseline through the initiative's oversight and governance procedures. In addition, the milestones will be reported to OMB through the OMB Dashboard and Milestone reporting process. The tasks' scope and completion are validated, and the cost and schedule are tracked using earned value management. Section B of this Exhibit 300 will be included in the enterprise plans of actions of milestones (POA&M).

Section C: Cost and Schedule Performance

- 1. Does the earned value management system meet the criteria in ANSI/EIA Standard 748? **no**
- 2. Answer the following questions about current cumulative cost and schedule performance. The numbers reported below should reflect current actual information. (Per OMB requirements Cost/Schedule Performance information should include both Government and Contractor Costs):
 - a. What is the Planned Value (PV)? 4.95
 - b. What is the Earned Value (EV)? **6.56**
 - c. What is the actual cost of work performed (AC)? 6.56
 - d. What costs are included in the reported Cost/Schedule Performance information (Government Only/Contractor Only/Both)? **Contractor and Government**
 - e. "As of" date: Sep 30, 2006
- 3. What is the calculated Schedule Performance Index (SPI= EV/PV)? 1.33
- 4. What is the schedule variance (SV = EV-PV)? **1.61**
- 5. What is the calculated Cost Performance Index (CPI = EV/AC)? 1
- 6. What is the cost variance (CV = EV-AC)? 1
- 7. Is the CV% or SV% greater than \pm 10%? (CV%= CV/EV x 100; SV%= SV/PV x 100) **no**
 - a. If "yes," was it the? **Both**
 - b. If "yes," explain the variance: The variance is due to an increase in actual cost versus planned cost for one component of the DME portion from approximately \$200K to approximately \$3 M. This was partially off-set by a reduction in another component of the DME portion but not totally. The

- increase was required to support the largest application development and deployment effort in the Agency's history.
- c. If "yes," what corrective actions are being taken? The major corrective action being taken is to use the SLCM to more accurately capture infrastructure support cost related to major application development and deployment efforts.
- d. What is most current "Estimate at Completion"? 6.56
- 8. Have any significant changes been made to the baseline during the past fiscal year? **no**
 - a. If "yes," when was it approved by OMB? n/a

9. Comparison of Initial Baseline and Current Approved Baseline:									
	Initial Baseline		Current Baseline				Current Baseline Variance		
Description of Milestone	Planned Completio n Date	Total Cost (\$M) Estimated	Completion Date Planned/Act ual		Total Cost (\$M) Planned/A ctual		Schedule/Cos		Percent Comple te
Planning	Sep 30, 2005	0.2	Sep 30, 2005	Sep 30, 2005	0.2	0.1	0	-0.1	100
Acquisition	Sep 30, 2005	10	Sep 30, 2005	Sep 30, 2005	10	10	0	0	100
Maintenance	Sep 30, 2005	32.5	Sep 30, 2005	Sep 30, 2005	32. 5	32.5	0	0	100
Infrastructure Modernization FY- 2006	Sep 30, 2006	4.95	Sep 30, 2006	Sep 30, 2006	4.9 5	6.56	0	1.61	100
Infrastructure Operations FY- 2006	Sep 30, 2006	41.02	Sep 30, 2006	Sep 30, 2006	41. 02	[Not answer ed]		[Not answer ed]	100
Infrastructure Modernization FY-	Sep 30, 2007	6.78	Sep 30,	[Not answer	6.7 8	[Not answer	[Not answer	[Not answer	25

2007			2007	ed]		ed]	ed]	ed]	
Infrastructure Operations FY- 2007	Sep 30, 2007	40.63	30,	[Not answer ed]	40. 63	answer	answer	[Not answer ed]	25
	Sep 30, 2008	8.69	30,	[Not answer ed]	8.6 9	answer	answer	[Not answer ed]	0
Infrastructure Operations FY- 2008	Sep 30, 2008	39.39	30,	[Not answer ed]	39. 39	answer	answer	[Not answer ed]	0