(REPORTING PERIOD BEGINS OCTOBER 1ST AND ENDS SEPTEMBER 30TH)

AGENCY OR DEPARTMENT: Offices, Boards, and Divisions

REPORTING PERIOD: FY 2003

PART I - PRE-COMPLAINT COUNSELING

	FA	KII - PKE
EEO COUNSELOR		
	COUNSELINGS	INDIVIDUALS
A. TOTAL COUNSELED	94	94
1. COUNSELED WITHIN 30 DAYS	47	47
2. COUNSELED WITHIN 31 TO 90 DAYS	45	45
3. COUNSELED BEYOND 90 DAYS	2	2
4. COUNSELED DUE TO REMANDS	0	0
ADR INTAKE OFFICER		
	COUNSELINGS	INDIVIDUALS
B. TOTAL COUNSELED	0	0
1. COUNSELED WITHIN 30 DAYS	0	0
2 COUNSELED WITHIN 31 TO 90 DAYS	0	0

COMBINED TOTAL		
O III DIAL	COUNSELINGS	INDIVIDUALS
C. TOTAL COUNSELED	94	94
1. COUNSELED WITHIN 30 DAYS	47	47
2. COUNSELED WITHIN 31 TO 90 DAYS	45	45
3. COUNSELED BEYOND 90 DAYS	2	2
4. COUNSELED DUE TO REMANDS	0	0

3. COUNSELED BEYOND 90 DAYS

0

0

D. COUNSELING THAT DID NOT RESULT	IN FILING OF CO	MPLAINT
	COUNSELINGS	INDIVIDUALS
TOTAL	58	58
1. EEO COUNSELOR	58	58
2. ADR INTAKE OFFICER	0	0

	COUNSELINGS	INDIVIDUALS	AMOUNT
TOTAL	0	0	\$ 0.00
1. COMPENSATORY DAMAGES	0	0	\$ 0.00
2. BACKPAY/FRONTPAY	0	0	\$ 0.00
3. LUMP SUM PAYMENT	0	0	\$ 0.00
4. ATTORNEYS FEES AND COSTS	0	0	\$ 0.00
5.			\$
6,			s
7.			\$

U.	COUNSELINGS	INDIVIDUALS
TOTAL	27	27
I. NEW HIRES	0	0
2. PROMOTIONS	3	3
3. REINSTATEMENTS	0	0
4. EXPUNGEMENTS	3	3
5. TRANSFERS	0	0
5. REMOVALS RESCINDED		
AND VOLUNTARY RESIGNATIONS	- 1	1
7. REASONABLE ACCOMMODATIONS	0	0
8. TRAINING	6	6
9. APOLOGY	0	0
Resignation Date Change	0	0
Counseled Manager	14	14

	COUNSELINGS	INDIVIDUALS	AMOUNT
TOTAL	0	0	\$ 0.00
 COMPENSATORY DAMAGES 	0	0	\$ 0.00
2. BACKPAY/FRONTPAY	0	0	\$ 0.00
3. LUMP SUM PAYMENT	0	0	\$ 0.00
4. ATTORNEYS FEES AND COSTS	0	O	\$ 0.00
5.			\$
6.			\$
7.			\$

	COUNSELINGS	INDIVIDUALS
TOTAL	0	0
1. NEW HIRES	0	0
2. PROMOTIONS	0	0
3. REINSTATEMENTS	0	0
4. EXPUNGEMENTS	0	0
5. TRANSFERS	0	0
6. REMOVALS RESCINDED		
AND VOLUNTARY RESIGNATIONS	0	0
7. REASONABLE ACCOMMODATIONS	0	0
8. TRAINING	0	0
9. APOLOGY	0	0
10. Leave Restored	0	0
11. Re-do Evaluation	0	0
12. ALL OTHER (See comments)	0	0

(REPORTING PERIOD BEGINS OCTOBER 1ST AND ENDS SEPTEMBER 30TH)

AGENCY OR DEPARTMENT: Offices, Boards, and Divisions

REPORTING PERIOD: FY 2003

PARTI	FORMAL COMPLAINT ACTIVITIES	PART III AGENCY RESOURCES, TRAINING, REPORTING LINE						
		A. AGENCY RESOURCES						
57	A. COMPLAINTS ON HAND AT THE BEGINNING			NUMBER	PERCENT]		
	OF THE REPORTING PERIOD	1. WORK FORCE						
36		a. TOTAL WORK F	ORCE	9601				
	B. COMPLAINTS FILED	b. PERMANENT E	MPLOYEES					
2		2. COUNSELOR		10				
	C. REMANDS	a. FULL-TIME		3	30.00			
O.F.		b. PART-TIME		0	0.00			
95	D. TOTAL COMPLAINTS (sum of lines A+B+C)	c. COLLATERAL D	UTY	7	70.00			
93	E. COMPLAINTS IN LINE D THAT WERE NOT CONSOLIDATED	3. INVESTIGATOR		0	Sewest Williams			
		a. FULL-TIME		0	0.00	1		
39	F. COMPLAINTS IN LINE E CLOSED DURING REPORT PERIOD	b. PART-TIME		0	0.00	1		
845		c. COLLATERAL D	UTY	Ō	0.00	1		
2	G. COMPLAINTS IN LINE D THAT WERE CONSOLIDATED]		
^		4. COUNSELOR/INVESTIGATOR		0				
0	H. COMPLAINTS IN LINE G CLOSED DURING REPORT PERIOD	a. FULL-TIME		0	0.00			
EC		b. PART-TIME		0	0.00	4		
56	I. COMPLAINTS ON HAND AT THE END OF THE	c. COLLATERAL D	UTY	0	0.00	J		
35	J. INDIVIDUALS FILING COMPLAINTS	B. STAFF TRAINING	COUNS	SELORS	INVEST	IGATORS	COUNS/	NVEST
1	K. NUMBER OF JOINT PROCESSING UNITS FROM		AGENCY	CONTRACT	AGENCY	CONTRACT	AGENCY	CONTRA
	CONSOLIDATION OF COMPLAINTS	1. NEW STAFF - TOTAL	4	0	0	0	0	0
		a. STAFF RECEIVING REQUIRED						
		a. STAFF RECEIVING REQUIRED 32 OR MORE HOURS	4	0	0	0	0	0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE	4	0	0	0	0	0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO	1100					
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO EXPERIENCED STAFF	0	0	0	0	0	0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO EXPERIENCED STAFF c. STAFF RECEIVING NO	0	0	0	C	0	0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO EXPERIENCED STAFF c. STAFF RECEIVING NO TRAINING AT ALL.	0	0	0	0	0	0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO EXPERIENCED STAFF c. STAFF RECEIVING NO TRAINING AT ALL. 2. EXPERIENCED STAFF - TOTAL	0	0	0	C	0	0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO EXPERIENCED STAFF c. STAFF RECEIVING NO TRAINING AT ALL. 2. EXPERIENCED STAFF - TOTAL a. STAFF RECEIVING REQUIRED	0 0 6	0	0 0	0 10	0 0	0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO EXPERIENCED STAFF c. STAFF RECEIVING NO TRAINING AT ALL. 2. EXPERIENCED STAFF - TOTAL a. STAFF RECEIVING REQUIRED 8 OR MORE HOURS	0	0	0	0	0	0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO EXPERIENCED STAFF c. STAFF RECEIVING NO TRAINING AT ALL. 2. EXPERIENCED STAFF - TOTAL a. STAFF RECEIVING REQUIRED 8 OR MORE HOURS b. STAFF RECEIVING 32 OR	0 0 6	0	0 0	0 10	0 0	0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO EXPERIENCED STAFF c. STAFF RECEIVING NO TRAINING AT ALL. 2. EXPERIENCED STAFF - TOTAL a. STAFF RECEIVING REQUIRED 8 OR MORE HOURS b. STAFF RECEIVING 32 OR MORE HOURS, GENERALLY	0 0 6	0	0 0 0	0 10 10	0 0	0 0 0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO EXPERIENCED STAFF c. STAFF RECEIVING NO TRAINING AT ALL 2. EXPERIENCED STAFF - TOTAL a. STAFF RECEIVING REQUIRED 8 OR MORE HOURS b. STAFF RECEIVING 32 OR MORE HOURS, GENERALLY GIVEN TO NEW STAFF	0 0 6	0	0 0	0 10	0 0	0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO EXPERIENCED STAFF c. STAFF RECEIVING NO TRAINING AT ALL. 2. EXPERIENCED STAFF - TOTAL a. STAFF RECEIVING REQUIRED 8 OR MORE HOURS b. STAFF RECEIVING 32 OR MORE HOURS, GENERALLY GIVEN TO NEW STAFF c. STAFF RECEIVING NO	0 0 6	0	0 0 0	0 0 10 10 0	0 0 0	0 0 0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO EXPERIENCED STAFF c. STAFF RECEIVING NO TRAINING AT ALL. 2. EXPERIENCED STAFF - TOTAL a. STAFF RECEIVING REQUIRED 8 OR MORE HOURS b. STAFF RECEIVING 32 OR MORE HOURS, GENERALLY GIVEN TO NEW STAFF c. STAFF RECEIVING NO TRAINING AT ALL	0 0 6	0	0 0 0	0 10 10	0 0	0 0 0
		32 OR MORE HOURS b. STAFF RECEIVING 8 OR MORE HOURS, USUALLY GIVEN TO EXPERIENCED STAFF c. STAFF RECEIVING NO TRAINING AT ALL. 2. EXPERIENCED STAFF - TOTAL a. STAFF RECEIVING REQUIRED 8 OR MORE HOURS b. STAFF RECEIVING 32 OR MORE HOURS, GENERALLY GIVEN TO NEW STAFF c. STAFF RECEIVING NO	0 0 6 6	0	0 0 0	0 0 10 10 0	0 0 0	0

PERSON: TITLE:

(REPORTING PERIOD BEGINS OCTOBER 1ST AND ENDS SEPTEMBER 30TH)

AGENCY OR DEPARTMENT: Offices, Boards, and Divisions

REPORTING PERIOD: FY 2003

PART IV. BASES AND ISSUES ALLEGED IN COMPLAINTS FILED

								BAS	ES OF ALL	EGED DISC	RIMINATION	BASES OF ALLEGED DISCRIMINATION							
		RA	CE		COLOR	RELIGION	REPRISAL		EX	NATIONAL OF		EQ	UAL ACT	AGE	DISA	ABILITY	TOTAL BASES	TOTAL COMPLAINTS	TOTAL COMPLAINANT
ISSUES OF ALLEGED DISCRIMINATION	AMER. INDIAN/ ALASKAN NATIVE	ASIAN PACIFIC ISLANDER	BLACK	WHITE				MALE	FEMALE	HISPANIC	OTHER	MALE	FEMALE		MENTAL	PHYSICAL	BY ISSUE	BY ISSUE	BY ISSUE
A. APPOINTMENTHIRE	0	0	0	2	0	0	0	0	0	0	0			2	0	1	5	3	3
B. ASSIGNMENT OF DUTIES	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
C. AWARDS	0	0	0	0	0	0	1	0	0	0	0			0	0	0	1	.1	1
D. CONVERSION TO FULL TIME	0 .	0	0	0	0	0	0	0	0	0	0	15 E 2		0	0	0	0	0	0
E. DISCIPLINARY ACTION	0	0	1	0	0	0	1	0	0	0	0			0	0	1	3	2	2
t. DEMOTION	0	0	0	0	0	0	0	0	0	0	0	一套		0	0	0	0	0	0
2. REPRIMAND	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
3. SUSPENSION	0	0	1	0	0	0	1	0	0	0	0			0	0	1	3	2	2
4. REMOVAL	1		0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
5. Letter of Instruction	0	0	0		0		0	0	0	0	0			0	0	0	0	0	0
e. Polygraph	0			0		0	0			_	0			_	_	0	0	0	_
, Search and Seizure	0	0	0	0	0	0	0	0	0	0				0	0	-			0
F. DUTY HOURS	0	0	0	0	0	0			0	0	0			<u> </u>	0	0	0	0	0
G. EVALUATION/APPRAISAL	0	0	1,	0	0	0	1	0	0	0	0	525		0	0	0	2	1	1
H. EXAMINATION/TEST	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
I HARASSMENT	0	0	0	0	0	0	0	0	0	0	0	長が1 申降		0	0	0	0	0	0
1. NON-SEXUAL	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
2. SEXUAL							0	0	0								0	0	0
J. MEDICAL EXAMINATION	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
K. PAY INCLUDING OVERTIME	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
L. PROMOTION/NON-SELECTION	0	0	9	0	0	0	5	3	2	0	0			4	0	2	25	10	10
M. REASSIGNMENT	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
1. DENIED	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
2. DIRECTED	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
	E SAUL O				Na with	0	0				-			THE ST	1	0	1	1	1
N. REASONABLE ACCOMMODATION	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
O. REINSTATEMENT	_	0	0	-		_	_	0	0 =	-	0	E E		0	0	0	0	0	0
P. RETIREMENT	0	0	1	0	0	0	0		0	0	0	KENEL		0	0	0	2	2	2
Q. TERMINATION	0	0	5	t -	0	_	11	1	2	2	0	WEEK.		7	1	5	36	20	19
R. TERMS/CONDITIONS OF EMPLOYMENT	_	0		0		1		0		0	0	经		0	0	0	0	0	0
S. TIME AND ATTENDANCE	0		0	_	0	0	0		0	0		A RAYES			_	_	<u></u>		
T. TRAINING	0.	0	0	0	0	0	0	0	0	- U	0			0	0	0	0	0	0
U. OTHER (Please specify ballow)			1,744									Part I				-			
IA/OIG Investigation	0	0	0	0	0	0	0	0	0	0	0	707		0	0	0	0	0	0
2Disparate Treatment	0	0		0	0		0	0	0	0	0	VE TAN		0	0	0	0	0	0
3EAP Referral	U	0	0	0	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	0	0	9	U		-			-	Ť		-		
1.											100	312							
TOTAL ISSUES BY BASES	0	0	17	3	0	1	20	4	4	2	0	0	0	13	2	9	ERWI E	2 C C C	
TOTAL COMPLAINTS FILED BY BASES	0	0	17	3	0	1	20	4	4	2	0	0	0	13	2	9			
TOTAL COMPLAINANTS BY BASES	0	0	17	2	0		19	4	4	2	0	0	0	13	2	9			

(REPORTING PERIOD BEGINS OCTOBER 1ST AND ENDS SEPTEMBER 30TH)

AGENCY OR DEPARTMENT: Offices, Boards, and Divisions REPORTING PERIOD: FY 2003

PART V - SUMMARY OF CLOSURES BY STATUTE

- A. STATUTE (IF A SINGLE COMPLAINT HAS MULTIPLE STATUTES RECORD EACH ON THE APPROPRIATE LINE.)
 - 37 1. TITLE VII
 - 2. AGE DISRIMINATION IN EMPLOYMENT ACT (ADEA)
 - 10 3. REHABILITATION ACT
 - _ 4. EQUAL PAY ACT (EPA)

B. TOTAL BY STATUTES

60

0

THIS NUMBER MAY BE LARGER THAN THE TOTAL NUMBER OF COMPLAINTS CLOSED.

(A1+A2+A3+A4)

PART VI SUMMARY OF CLOSURES BY	CATE	GORY		
A. TOTAL NUMBER OF CLOSURES	(1+2+3)	total number 39	TOTAL DAYS 16357	AVERAGE DAYS 419.41
1. WITHDRAWALS		4	1356	339.00
2. SETTLEMENTS		5	2603	520.60
3. FINAL AGENCY DECISIONS	(B+C)	30	12398	413.27
B. FINAL AGENCY DECISIONS <i>WITHOUT</i> AN ADMINISTRATIVE JUDGE DECISION	(1+2+3)	19	1658	
1. FINDING DISCRIMINATION		0	0	0.00
2. FINDING NO DISCRIMINATION		2	779	389.50
3. DISMISSAL OF COMPLAINTS		17	879	51.71
C. FINAL AGENCY ACTIONS <i>WITH</i> AN ADMINISTRATIVE JUDGE (AJ) DECISION	(1+2+3)	11	10740	
1. AJ DECISION FULLY IMPLEMENTED	(a+b)	11	10740	
(a) FINDING DISCRIMINATION		0	0	0.00
(b) FINDING NO DISCRIMINATION		11	10740	976.36
2. AJ DECISION NOT FULLY IMPLEMENTED	(a+b)	0	0	
(a) FINDING DISCRIMINATION	(i+ii+iii)	0	0	0.00
i. AGENCY APPEALED FINDING BUT NOT REMEDY		0	0	0.00
ii. AGENCY APPEALED REMEDY BUT NOT FINDING		0	0	0.00
iii. AGENCY APPEALED BOTH FINDING AND REMEDY		0	0	0.00
(b) FINDING NO DISCRIMINATION		0	0	0.00
3. DISMISSAL OF COMPLAINTS		0	0	0.00

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AGENCY OR DEPARTMENT: Offices, Boards, and Divisions

REPORTING PERIOD: FY 2003

PART VII

SUMMARY OF COMPLAINTS CLOSED WITH CORRECTIVE ACTION DURING FORMAL COMPLAINT STAGE

	NUMBER	AMOUNT
A. TOTAL COMPLAINTS CLOSED WITH CORRECTIVE ACTION	5	
B. CLOSURES WITH MONETARY BENEFITS	1	\$ 10500.00
BACK PAY/FRONT PAY	0	\$ 0.00
'2. LUMP SUM PAYMENT	1	s 10500.00
C. CLOSURES WITH NON-MONETARY BENEFITS	4	
D. CLOSURES WITH COMPENSATORY DAMAGES	0	\$ 0.00
E. CLOSURES WITH ATTORNEY'S FEES AND COSTS	1	\$ 4500.00
	NUMBER WITH	NUMBER WITH
F. TYPES OF CORRECTIVE ACTION	MONETARY BENEFITS	NON-MONETARY BENEFITS
1. HIRE	0	0
a. RETROACTIVE	0	0
b. NON-RETROACTIVE	0	0
2. PROMOTION	0	0
a. RETROACTIVE	0	0
b. NON-RETROACTIVE	0	0
3. DISCIPLINARY ACTION	0	0
a. RESCINDED	0	0
b. MODIFIED	0	0
4. REINSTATEMENT	0	0
5. REASSIGNMENT	0	1
6. PERFORMANCE EVALUATION MODIFIED	0	0
7. PERSONNEL FILE PURGED OF ADVERSE MATERIAL	0	2
8. ACCOMMODATION	1	0
9. TRAINING/TUITION/ETC.	0	0
10. LEAVE RESTORED	0	0
11. Pay Rate Change	0	0
12. Support Office Mgmt.	0	0
13. ALL OTHER (See Comments)	0	1 .

(REPORTING PERIOD BEGINS OCTOBER 1ST AND ENDS SEPTEMBER 30TH)

AGENCY OR DEPARTMENT: Offices, Boards, and Divisions

REPORTING PERIOD: FY 2003

PART VIII SUMMARY OF PENDING COMPLAINTS BY CATEGORY

	NUMBER	NUMBER	AVERAGE	NUMBER OF DAYS PENDING
	PENDING	OF DAYS	DAYS	FOR OLDEST CASE
A. TOTAL COMPLAINTS PENDING (SAME AS PART II Line I) (1+2+3+4)	56	14846		
1. COMPLAINTS PENDING WRITTEN NOTIFICATION	0	0	0.00	0
2. COMPLAINTS PENDING IN INVESTIGATION	17	1770	104.12	310
3. COMPLAINTS PENDING IN HEARINGS	21	8820	420.00	1105
4. COMPLAINTS PENDING A FINAL AGENCY DECISION	18	4256	236.44	355

PART IX SUMMARY OF INVESTIGATIONS COMPLETED

		TOTAL	TOTAL DAYS	AVERAGE DAYS
A. INVESTIGATIONS COMPLETED DURING REPORTING PERIOD	(1+3)	24	6349	
1. INVESTIGATIONS COMPLETED BY AGENCY PERSONNEL	(a+b+c)	0	0	0.00
a. INVESTIGATIONS COMPLETED IN 180 DAYS OR LESS		0	0	0.00
b. INVESTIGATIONS COMPLETED IN 181 - 360 DAYS		0	0	0.00
c . INVESTIGATIONS COMPLETED IN 361 OR MORE DAYS		0	0	0.00
2. COST OF AGENCY INVESTIGATIONS		\$ 0.00		
3. INVESTIGATIONS COMPLETED BY CONTRACTORS	(a+b+c)	24	6349	264.54
a. INVESTIGATIONS COMPLETED IN 180 DAYS OR LESS		0	0	0.00
b. INVESTIGATIONS COMPLETED IN 181 - 360 DAYS		21	5145	245.00
c. INVESTIGATIONS COMPLETED IN 361 OR MORE DAYS		3	1204	401.33
4. COST OF CONTRACTOR INVESTIGATIONS		s 98016.00		

(REPORTING PERIOD BEGINS OCTOBER 1ST AND ENDS SEPTEMBER 30TH)

AGENCY OR DEPARTMENT: Offices, Boards, and Divisions

REPORTING PERIOD: FY 2003

PART X SUMMARY OF ADR PROGRAM ACTIVITIES

INFORMAL PHASE (PRE-COMPLAINT)

	COUNSELINGS	INDIVIDUALS	DAYS	AVERAGE DAYS
A. ADR PENDING FROM PREVIOUS REPORTING PERIOD	0	0	0	
3. ADR ACTIONS FOR CURRENT REPORTING PERIOD				P. Service
1. ADR OFFERED	95	95		
2. REJECTED BY INDIVIDUAL	91	91		
3. REJECTED BY AGENCY	0	0		
4. TOTAL ACCEPTED INTO ADR	4	4		
RESOURCES USED (1+2+3+4+5+6+7)	4	4		
1. INHOUSE	4	4		
2. ANOTHER FEDERAL AGENCY	0	0		
 PRIVATE ORGANIZATIONS, (e.g., CONTRACTORS, BAR ASSOCIATIONS, INDIVIDUAL VOLUNTEERS 				
OR COLLEGE/UNIVERSITY PERSONNEL)	0	0		
4. MULTIPLE RESOURCES USED (Please specify)	0	0		
5.				
6.				
7.				
D. ADR ATTEMPTS (1+2+3+4+5+6+7+8+9+10+11+12)	4	4	277	69.25
1. MEDIATION	4	4	277	69.25
2. SETTLEMENT CONFERENCES	0	0	0	0.00
3. EARLY NEUTRAL EVALUATIONS	0	0	0	0.00
4. FACTFINDING	0	0	0	0.00
5. FACILITATION	0	0	0	0.00
6. OMBUDSMAN	0	0	0	0.00
7. PEER REVIEW	0	0	0	0.00
8. MULTIPLE TECHNIQUES USED (Please specify)	0	0	0	0.00
9.				
10.				
11.				
E. STATUS OF CASES	COUNSELINGS	INDIVIDUALS	DAYS	AVERAGE DAYS
1. TOTAL CLOSED (a+b+c+d+e+f)	1	1	99	99.00
a. SETTLEMENTS WITH BENEFITS (Monetary and Non-monetary)	0	0	0	0.00
b. NO FORMAL COMPLAINT FILED	0	0	0	0.00
C. NO RESOLUTION	1	1	99	99.00
d. NO ADR ATTEMPT	0	0	0	0.00
e. Withdrawal	0	0	0	0.00
f.				
2. OPEN INVENTORY - ADR PENDING	3	3	178	59.33

24-Jul-2003

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AGENCY OR DEPARTMENT: Offices, Boards, and Divisions

REPORTING PERIOD: FY 2003

PART XI SUMMARY OF ADR PROGRAM ACTIVITIES

FORMAL PHASE

A. ADR PENDING FROM PREVIOUS REPORTING PERIOD B. ADR ACTIONS FOR CURRENT REPORTING PERIOD 1. ADR OFFERED 0 0 0 2. REJECTED BY COMPLAINANT 0 0 0 3. REJECTED BY AGENCY 4. TOTAL ACCEPTED INTO ADR 0 0 0 1. INHOUSE 2. ANOTHER FEDERAL AGENCY 3. PRIVATE ORGANIZATIONS, (e.g., CONTRACTORS, BAR ASSOCIATIONS, INDIVIDUAL VOLUNTEERS OR COLLEGE/UNIVERSITY PERSONNEL) 4. MULTIPLE RESOURCES USED (Please specify) 5. 6. 7. D. ADR ATTEMPTS (1+2+3+4+5+6+7+8+9+10+11+12) 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	FORMAL		T		T.,
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(REPORTING PERIOD BEGINS OCTOBER 1ST AND ENDS SEPTEMBER 30TH)

AGENCY OR DEPARTMENT: Offices, Boards, and Divisions REPORTING PERIOD: FY PART XII SUMMARY OF ADR PROGRAM ACTIVITIES **TRAINING AND RESOURCES** TRAINED NUMBER BASIC ADR ORIENTATION TRAINING MANAGERS 1538 30 170 EMPLOYEES 8063 2. NUMBER B. EMPLOYEES THAT CAN PARTICIPATE IN ADR 9601 NUMBER C. IN HOUSE STAFF RESOURCES AVAILABLE FOR ADR 10 4 FULL TIME 1. PART TIME 0 2. COLLATERAL DUTY ĸ **AMOUNT**

CERTIFICATION AND CONTACT INFORMATION

l certify that the EEO complaint data contained on this report, EEOC Form 462, Annual Federal Equal Employment Opportunity Statistical Report of Discrimination Complaints, for the reporting period October 1, 2002 through September 30, 2003 are accurate and complete.

TYPED NAME AND TITLE OF CERTIFYING OFFICIAL:

SIGNATURE OF CERTIFYING OFFICIAL:

D. ADR FUNDING SPENT

TYPED NAME AND TITLE OF PREPARER: Sylvia Price, EEO Specialist

SIGNATURE OF PREPARER:

DATE: 11/13/2003

TELEPHONE NUMBER: 202-616-4808

E-MAIL: Sylvia.Price@usdoj.gov

500.00

This report is due to the following address on or before October 31st:

U.S. Equal Employment Opportunity Commission
Office of Federal Operations
Federal Sector Programs
1801 L Street, NW
Washington, DC 20507

EEOC FORM 462 (REVISED JULY 2003)

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Appendix A - Comments

Part 6

Records indicate that more complainants requested hearings with an EEOC administrative judge in recent fisal years than in past fisal years. This may be the result of agency training regarding the EEO complaint process or other factors outside of agency.

Part 7

All Other: Priority Consideration for Advertised Positions

Part 8

More persons opted for a final ageny decision than an EEOC hearing.

The agency implemented proceedures which targeted appropriate complaints for expedited investigation. Also, several complicated and lengthy investigations were closed.

It appears the change is the result of increased workflow (see explanation for Line A4).

Part 9

There is not a 30% difference between The FY 2002 entry (\$102,100) and the current entry of \$98, 016.

There is not a 30% difference between The FY 2002 entry (\$102,100) and the current entry of \$98, 016.

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