ANNUAL FEDERAL EQUAL EMPLOYMENT OPPORTUNITY STATISTICAL REPORT OF DISCRIMINATION COMPLAINTS (REPORTING PERIOD BEGINS OCTOBER 1ST AND ENDS SEPTEMBER 30TH)

AGENCY OR DEPARTMENT: Immigration and Naturalization Service REPORTING PERIOD: FY 2002 PARTI PRE-COMPLAINT COUNSELING PART III AGENCY RESOURCES, TRAINING, REPORTING LINE A. AGENCY RESOURCES COUNSELING NUMBER PERCENT 571 A. TOTAL NUMBER OF INDIVIDUALS COUNSELED 1. WORK FORCE a. TOTAL WORK FORCE 35687 314 1. NUMBER OF INDIVIDUALS COUNSELED WITHIN 30 DAYS **b. PERMANENT EMPLOYEES** 32722 2. COUNSELOR 74 219 2. NUMBER OF INDIVIDUALS COUNSELED WITHIN 31 TO 90 DAYS a. FULL-TIME 10 13.51 1.35 b. PART-TIME 1 36 85.14 3. NUMBER OF INDIVIDUALS COUNSELED BEYOND 90 DAYS c. COLLATERAL DUTY 63 2 4. NUMBER OF INDIVIDUALS COUNSELED DUE TO REMANDS 3. INVESTIGATOR 0 0.00 a. FULL-TIME 0 0.00 b. PART-TIME 0 0.00 c. COLLATERAL DUTY NON-ADR SETTLEMENTS DURING COUNSELING 0 4. COUNSELOR/INVESTIGATOR 0 0.00 B. NON-ADR SETTLEMENTS WITH MONETARY BENEFITS a. FULL-TIME 0 0.00 Number Amount b. PART-TIME 0.00 0.00 n c. COLLATERAL DUTY 1. COMPENSATORY DAMAGES 0 5 0.00 2. BACKPAY/FRONTPAY 0.00 **B. STAFF TRAINING** \$ 3. LUMP SUM PAYMENT 0 0.00 0 \$ 4. ATTORNEYS FEES AND COSTS COUNSELORS. INVESTIGATORS COUNS/INVESTIG AGENCY CONTRACT AGENCY CONTRACT AGENCY CONTRACT s 1. NEW STAFF - TOTAL 5 Ť 0 0 20 0 0 2 a. STAFF RECEIVING REQUIRED 3 C. NON-ADR SETTLEMENTS WITH NON-MONETARY BENEFITS 32 OR MORE HOURS 0 0 20 0 0 b. STAFF RECEIVING 8 OR MORE PART II FORMAL COMPLAINT ACTIVITIES HOURS, USUALLY GIVEN TO EXPERIENCED STAFF 0 0 0 Ð 0 1221 A. COMPLAINTS ON HAND AT THE BEGINNING c. STAFF RECEIVING NO OF THE REPORTING PERIOD TRAINING AT ALL 0 0 0 0 0 0 2. EXPERIENCED STAFF - TOTAL 74 31 0 153 0 0 418 **B. COMPLAINTS FILED** a. STAFF RECEIVING REQUIRED 8 OR MORE HOURS 74 31 0 135 0 0 8 C. REMANDS b. STAFF RECEIVING 32 OR MORE HOURS, GENERALLY GIVEN TO 1647 D. TOTAL COMPLAINTS (sum of lines A+B+C) 0 0 NEW STAFE 0 0 0 0 c. STAFF RECEIVING NO 1490 E. COMPLAINTS IN LINE D THAT WERE NOT CONSOLIDATED TRAINING AT ALL 0 18 0 0 0 0 375 C. REPORTING LINE F. COMPLAINTS IN LINE E CLOSED DURING REPORT PERIOD 1. DOES THE EEO DIRECTOR REPORT YES NO 157 G. COMPLAINTS IN LINE D THAT WERE CONSOLIDATED TO THE AGENCY HEAD? x 87 H. COMPLAINTS IN LINE G CLOSED DURING REPORT PERIOD 2. IF NO, WHO DOES THE EEO DIRECTOR REPORT TO? PERSON: George H. Bohlinger III 1185 I. COMPLAINTS ON HAND AT THE END OF THE REPORTING PERIOD (Line D - (sum of Lines F+H)) TITLE: Excecutive Associate Commissioner, Office of Management 377 J. INDIVIDUALS FILING COMPLAINTS 74 K. NUMBER OF JOINT PROCESSING UNITS FROM CONSOLIDATION OF COMPLAINTS

EEOC FORM 462 (REVISED JUNE 2002) 20-JUN-2002

RCS NUMBER 0288-EEO-AN

PART IV. BASES AND ISSUES ALLEGED IN COMPLAINTS FILED

								BASE	S OF A	LLEGED		MINATIC	DN						
		RACE			COLOR	RELIGION	REPRISAL	s	EX	NATIONA	L ORIGIN	EQ PAY	UAL ACT	AGE	DISA	BILITY	TOTAL BASES	TOTAL COMPLAINTS	TOTAL COMPLAINANT
ISSUES OF	AMER. INDIAN/	AMER. ASIAN	BLACK	WHITE				MALE	FEMALE	HISPANIC	OTHER	MALE	FEMALE		MENTAL	PHYSICAL	BY ISSUE	BY ISSUE	BY ISSUE
ALLEGED	ALASKAN	PACIFIC																	
DISCRIMINATION	NATIVE	ISLANDER							-			and the second second					-	< <new>></new>	< <new>></new>
A. APPOINTMENT/HIRE	0	0	1	0	0	0	0	1	1	2	0			1	0	0	6	3	3
ASSIGNMENT OF DUTIES	0	3	38	18	3	0	51	1	5	1	1			12	2	5	140	63	57
C. AWARDS	0	0	1	6	0	2	2	2	1:	- 1	0			1	0	0	16	11	10
D. CONVERSION TO FULL TIME	0	0	0	0	0	0	0	0	0	0	10	1		0	0	0	0	0	0
E. DISCIPLINARY ACTION	0	0	33	23	0	1	11	6	6	6	0			4	1	7	98	71	71
1. DEMOTION	0	0	1	6	0	0	0	0	0	0	0			0	0	0	7	4	4
1 REPRIMAND	0	0	12	5	0	0	4	2	5	2	0			1	1	3	35	29	29
1. SUSPENSION	0	0	7	12	0	0	0	1	0	1	0	III I AN		2	0	2	25	15	15
4. REMOVAL	0	0	13	0	0	1	7	3	1	3	0	and the second		1	0	2	31	23	23
s. Letter of Instruction	0	0	0	0	0	0	0	0	0	Q	0			0	0	0	0	0	0
6. Referred to OPR	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
Oral Reprimand	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
	1	0	1	2	0	0	7	0	3	2	0			3	0	1	20	16	16
F. DUTY HOURS	2	2	2	6	2	1	13	4	6	2	0			4	1	0	45	33	30
G. EVALUATION/APPRAISAL	0	0	0	0	0	0	0	0	0	0	0			3	0	0	3	3	3
H. EXAMINATION/TEST			-																
I. HARASSMENT	2	5	50	21	7	0	61	29	34	9	5			37	13	5	278	197	172
I. NON-SEXUAL	2	5	50	21	7	0	61	23	27	9	5			37	13	5	265	184	163
2. SEXUAL	に 2011日			100			0	6	7		E.C.	100			12.00		13	13	9
J. MEDICAL EXAMINATION	0	0	0	0	0	0	0	0	0	0	0	ALC: NO.	1.22	0	0	0	0	0	0
K. PAY INCLUDING OVERTIME	0	0	0	0	0	0	2	2	0	0	0	0	0	0	0	0	4	2	2
L. PROMOTION/NON-SELECTION	2	4	5	35	5	6	41	14	13	15	4			45	10	11	210	107	98
M. REASSIGNMENT	0	0	0	5	0	1	4	1	0	2	0			0	0	0	13	7	6
1. DENIED	0	0	0	3	0	1	2	0	0	2	0			0	0	0	8	4	3
2. DIRECTED	0	0	0	2	0	0	2	1	0	0	0			0	0	0	5	3	3
N. REASONABLE ACCOMMODATION		en ngelle	Fizel		i nos	2	10	HOURS	Ser.	The set					0	2	14	4	3
0. REINSTATEMENT	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
	0	0	0	0	0	0	0	1	0	0	0			2	0	0	3	3	3
P. RETIREMENT Q. TERMINATION	0	0	1	1	1	0	5	3	2	2	0			3	1	1	20	8	8
	4	2	7	21	1	1	42	20	22	8	16			22	4	4	174	57	49
R. TERMS/CONDITIONS OF EMPLOYMENT	2	2	3	5	0	0	7	0	2	0	2			2	0	0	25	18	15
8. TIME AND ATTENDANCE	1	0	1	5	0	0	13	12	3	3	3			0	0	1	42	30	27
T. TRAINING				5			13	12	3	3	5			-	-		74	30	21
U. OTHER (Please specify below)									-										
OPR Investigation Erroneous Information	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
Performance Improvement Plan	0	0	1	2	0	0	0	0	0	0	0			0	0	0	3	2	2
4. SAPP Score	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
3. Benefits	0	0	0	0	0	0	0	0	0	0	0			0	0	0	0	0	0
TOTAL ISSUES BY BASES	14	18	144	150	19	14	269	96	98	53	31	0	0	139	32	37	E Les	日本語言	当" 前於是
TOTAL COMPLAINTS FILED BY BASES	11	15	108	129	5	6	199	94	92	47	28	0	0	103	22	30			
TOTAL COMPLAINANTS BY BASES	9	13	89	109	4	6	180	77	71	41	23	0	0	91	17	22			

EEOC FORM 462 (REVISED MAY 2002)

PART V - SUMMARY OF CLOSURES BY A. STATUTE (IF A SINGLE COMPLAINT HAS MULTIPLE STATUTES RECORD EACH ON THE				
(IF A SINGLE COMPLAINT HAS MULTIPLE STATUTES RECORD EACH ON THE	APPROP)	
122 2. AGE DISRIMINATION IN EMPLOYMENT ACT (ADEA)				
93 3. REHABILITATION ACT				
0 4. EQUAL PAY ACT (EPA)				
B. TOTAL BY STATUTES				
654 THIS NUMBER MAY BE LARGER THAN THE TOTAL NUMBER O	E COME			
\1+A2+A3+A4)				
PART VI SUMMARY OF CLOSURES BY (CATE	GORY		
		TOTAL	TOTAL	AVERAGE
		NUMBER 462	DAYS 399545	DAYS 864.82
. TOTAL NUMBER OF CLOSURES (1. WITHDRAWALS	1+2+3)	31	24742	798.13
		82	45536	555.32
		349	329267	943.46
	(B+C)	224	170947	010.10
	1+2+3)	4	4263	1065.75
		120	94200	785.00
2. FINDING NO DISCRIMINATION				724.84
3. DISMISSAL OF COMPLAINTS		100	72484	724.04
C. FINAL AGENCY ACTIONS WITH AN ADMINISTRATIVE JUDGE (AJ) DECISION (1	1+2+3)	125	158320	
1. AJ DECISION FULLY IMPLEMENTED	(a+b)	111	143919	4 4 9 9 9
(a) FINDING DISCRIMINATION		6	8400	1400.00
(b) FINDING NO DISCRIMINATION		105	135519	1290.66
2. AJ DECISION NOT FULLY IMPLEMENTED	(a+b)	6	9981	
(a) FINDING DISCRIMINATION	i+ii+iii)	6	9981	1663.50
i. AGENCY APPEALED FINDING BUT NOT REMEDY		0	1020	0.00
ii. AGENCY APPEALED REMEDY BUT NOT FINDING		6	8961	1493.50
iii. AGENCY APPEALED BOTH FINDING AND REMEDY		0	0	0.00
(b) FINDING NO DISCRIMINATION		0	0	0.00
		8	4420	552.50

PART VII

SUMMARY OF COMPLAINTS CLOSED WITH CORRECTIVE ACTION DURING FORMAL COMPLAINT STAGE

	NUMBER	AMOUNT
A. TOTAL COMPLAINTS CLOSED WITH CORRECTIVE ACTION	92	
B. CLOSURES WITH MONETARY BENEFITS	26	\$ 346872.00
1. BACK PAY/FRONT PAY	10	\$ 296787.00
2. LUMP SUM PAYMENT	16	\$ 50085.00
C. CLOSURES WITH NON-MONETARY BENEFITS	19	
D. CLOSURES WITH COMPENSATORY DAMAGES	23	\$ 246512.26
E. CLOSURES WITH ATTORNEY'S FEES AND COSTS	34	\$ 329571.29
	NUMBER WITH	NUMBER WITH
F. TYPES OF CORRECTIVE ACTION		NON-MONETARY BENEFI
1. HIRE	0	
a. RETROACTIVE	0	0
b. NON-RETROACTIVE	0	0
2. PROMOTION	7	5
a. RETROACTIVE	7	2
b. NON-RETROACTIVE	0	3
3. DISCIPLINARY ACTION	6	5
a. RESCINDED	6	5
b. MODIFIED	0	0
4. REINSTATEMENT	2	3
5. REASSIGNMENT	3	1
6. PERFORMANCE EVALUATION MODIFIED	1	4
7. PERSONNEL FILE PURGED OF ADVERSE MATERIAL	0	18
8. ACCOMMODATION	2	13
9. TRAINING/TUITION/ETC.	2	5
10. LEAVE RESTORED	3	3
11. Inspection Report Not Used	0	0
12. Post a Notice	0	6
13. Performance Award	0	0

TART VIII SUMIMART OF FEMDING COMFERINTS OF CATEGORY	PART VIII SUMMARY OF	PENDING COMPLAINTS BY	CATEGORY
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	NUMBER PENDING	NUMBER OF DAYS	AVERAGE DAYS		AYS PENDING EST CASE
A. TOTAL COMPLAINTS PENDING (SAME AS PART II Line I) (1+2+3+4)	1185	874281	· · · · · · · · · · · · · · · · · · ·	A SHARE AND A	Non Print an it
1. COMPLAINTS PENDING WRITTEN NOTIFICATION	200	29487	147.44	43	372
2. COMPLAINTS PENDING IN INVESTIGATION	171	45889	268.36	38	11
3. COMPLAINTS PENDING IN HEARINGS	470	469030	997.94	12	124
4. COMPLAINTS PENDING A FINAL AGENCY DECISION	344	329875	958.94	13	750
PART IX SUMMARY OF	INVEST	IGATION	S COMPLET	ED	
			TOTAL	TOTAL DAYS	AVERAGE DAYS
A. INVESTIGATIONS COMPLETED DURING REPORTING PERIOD		(1+3)	314	80104	
1. INVESTIGATIONS COMPLETED BY AGENCY PERSONNEL		(a+b+c)	0	0	0.00
a. INVESTIGATIONS COMPLETED IN 180 DAYS OR LESS			0	0	0.00
b. INVESTIGATIONS COMPLETED IN 181 - 360 DAYS			0	0	0.00
c. INVESTIGATIONS COMPLETED IN 361 OR MORE DAYS			0	0	0.00
2. COST OF AGENCY INVESTIGATIONS	6		s 0.00		
3. INVESTIGATIONS COMPLETED BY CONTRACTORS		(a+b+c)	314	80104	255.11
a. INVESTIGATIONS COMPLETED IN 180 DAYS OR LESS			131	17112	130.63
b. INVESTIGATIONS COMPLETED IN 181 - 360 DAYS			126	27583	218.91
c. INVESTIGATIONS COMPLETED IN 361 OR MORE DAYS			57	35409	621.21
4. COST OF CONTRACTOR INVESTIGATIONS			943645.67		

INFORMAL PHASE				1
	COMPLAINTS	COMPLAINANTS	DAYS	AVERAGE DAY
ADR PENDING FROM PREVIOUS REPORTING PERIOD	37	37		
ADR ACTIONS FOR CURRENT REPORTING PERIOD		LANS AND AND AND A		
1. ADR OFFERED	571	571		
2. REJECTED BY COMPLAINANT	312	312		
3. REJECTED BY AGENCY	1	1		
4. TOTAL ACCEPTED INTO ADR	258	257		
. RESOURCES USED (1+2+3+4+5+6+7)	258	257		
1. INHOUSE	33	33		4 建自动
2. ANOTHER FEDERAL AGENCY	225	224		12
3. PRIVATE ORGANIZATIONS, CONTRACTORS,				
BAR ASSOCIATIONS, INDIVIDUAL VOLUNTEERS				
OR COLLEGE/UNIVERSITY PERSONNEL	0	0		
 MULTIPLE RESOURCES USED (Please specify) 5. 	U	U		
6.				
7.	-			
ADR ATTEMPTS (1+2+3+4+5+6+7+8+9+10+11+12)	258	257	13008	50.42
1. MEDIATION	258	257	13008	50.42
2. SETTLEMENT CONFERENCES	0	0	0	0.00
3. EARLY NEUTRAL EVALUATIONS	0	0	0	0.00
4. FACTFINDING	0	0	0	0.00
5. FACILITATION	0	0	0	0.00
6. OMBUDSMAN	0	0	0	0.00
7. MINI-TRIALS	0	0	0	0.00
^{8.} PEER REVIEW	0	0	0	0.00
9. MULTIPLE TECHNIQUES USED (Please specify)	0	0	0	0.00
10.				
11.				
12.				
STATUS OF CASES	COMPLAINTS	COMPLAINANTS	DAYS	AVERAGE DAY
1. TOTAL CLOSED (a+b+c+d+e+f)	256	255	17221	67.27
a. SETTLEMENTS WITH BENEFITS (Monetary and Non-monetary)	86	85	6144	71.44
b. NO FORMAL COMPLAINT FILED	41	41	2878	70.20
C. NO RESOLUTION	129	129	8199	63.56
d. Withdrawal				
е.				
f.				
2. OPEN INVENTORY - ADR PENDING	39	39	2145	55.00
BENEFITS RECEIVED	COMPLAINTS	COMPLAINANTS	AMOUNT	
1. MONETARY (INSERT TOTAL)	5	5	\$ 8839.00	
a. COMPENSATORY DAMAGES	0	0	\$ 0.00	
b. BACKPAY/FRONTPAY	1	1	\$ 239.84	
c. LUMP SUM	2	2	\$ 2600.00	
d. ATTORNEY'S FEES AND COSTS	2	2	\$ 6000.00	
e. Special Act Award	0	0	\$ 0.00	
f.			\$	
g.			\$	
2. NON-MONETARY (INSERT TOTAL)	86	85		
a. NEW HIRES	2	2		
b. PROMOTIONS	2	2		State State
c. REINSTATEMENTS	0	0		
d. EXPUNGEMENTS	8	8		B. D. M. A. B. Sand
e. TRANSFERS	12	12		
f. REMOVALS RESCINDED AND VOLUNTARY RESIGNATIONS	4	4		
g. REASONABLE ACCOMMODATIONS	10	10		
h. TRAINING	21	21		
i. APOLOGY j. Leave	1 10	9		
j. Leave	10	3	the set of	
k. Better Communication Methods	0	0		

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FORMAL	PHASE			
	COMPLAINTS	COMPLAINANTS	DAYS	AVERAGE DAY
ADR PENDING FROM PREVIOUS REPORTING PERIOD	3	3	Long to the second	- Stalling Page
ADR ACTIONS FOR CURRENT REPORTING PERIOD				
1. ADR OFFERED 2. REJECTED BY COMPLAINANT	17	13		102-23
3. REJECTED BY AGENCY	0	0		
4. TOTAL ACCEPTED INTO ADR	17	13		
RESOURCES USED (1+2+3+4+5+6+7)	17	13	医管部肌支	
1. INHOUSE	0	0		
2. ANOTHER FEDERAL AGENCY	17	13	IS A HEAD	
^{3.} PRIVATE ORGANIZATIONS, CONTRACTORS, BAR ASSOCIATIONS, INDIVIDUAL VOLUNTEERS				
OR COLLEGE/UNIVERSITY PERSONNEL	0	0		
4. MULTIPLE RESOURCES USED (Please specify)	0	0		
5.				
6. 7.				
	17	13	641	37.71
ADR ATTEMPTS (1+2+3+4+5+6+7+8+9+10+11+12)	17	13	641	37.71
1. MEDIATION 2. SETTLEMENT CONFERENCES	0	0	0	0.00
_	0	0	0	0.00
3. EARLY NEUTRAL EVALUATIONS	0	0	0	0.00
	0	0	0	0.00
5. FACILITATION	0	0	0	0.00
6. OMBUDSMAN	0	0	0	0.00
7. MINI-TRIALS	0	0	0	0.00
 PEER REVIEW MULTIPLE TECHNIQUES USED (Please specify) 	0	0	0	0.00
11.				_
12.	<u> </u>			
STATUS OF CASES	COMPLAINTS	COMPLAINANTS	DAYS	AVERAGE DAY
1. TOTAL CLOSED (a+b+c+d+e+f)	15	13	507	33.80
a. SETTLEMENTS WITH BENEFITS (Monetary and Non-monetary)	6	4	162	27.00
b. WITHDRAWAL FROM EEO PROCESS	0	0	0	0.00
	9	9	345	38.33
d. e.				
f.				
2. OPEN INVENTORY - ADR PENDING	5	3	175	35.00
BENEFITS RECEIVED	COMPLAINTS	COMPLAINANTS	AMOUNT	
1. MONETARY (INSERT TOTAL)	2	2	S 16200.00	
a. COMPENSATORY DAMAGES	0	0	\$ 0.00	
b. BACKPAY/FRONTPAY	0	0	\$ 0.00	STREET
c. LUMP SUM	2	1	S 1200.00	
d. ATTORNEY'S FEES AND COSTS	2	1	\$ 15000.00	
e. QSi	0	0	\$ 0.00	A SUL RANGE
			s	No. of the second
t.			s	
f. q.			and the second division of the	STATES TO
g.	4	3	Contraction of the second	
g. 2. NON-MONETARY (INSERT TOTAL)	4	3		
g. 2. NON-MONETARY (INSERT TOTAL) a. NEW HIRES				
g. 2. NON-MONETARY (INSERT TOTAL) a. NEW HIRES b. PROMOTIONS	0	0		
g. 2. NON-MONETARY (INSERT TOTAL) a. NEW HIRES b. PROMOTIONS c. REINSTATEMENTS	0	0		
g. 2. NON-MONETARY (INSERT TOTAL) a. NEW HIRES b. PROMOTIONS c. REINSTATEMENTS d. EXPUNGEMENTS	0 0 1	0 0 1		
g. 2. NON-MONETARY (INSERT TOTAL) a. NEW HIRES b. PROMOTIONS c. REINSTATEMENTS d. EXPUNGEMENTS e. TRANSFERS	0 0 1 0	0 0 1 0		
9. 2. NON-MONETARY (INSERT TOTAL) a. NEW HIRES b. PROMOTIONS c. REINSTATEMENTS d. EXPUNGEMENTS e. TRANSFERS f. REMOVALS RESCINDED AND VOLUNTARY RESIGNATIONS	0 0 1 0 0	0 0 1 0 0		
9. 2. NON-MONETARY (INSERT TOTAL) a. NEW HIRES b. PROMOTIONS c. REINSTATEMENTS d. EXPUNGEMENTS e. TRANSFERS f. REMOVALS RESCINDED AND VOLUNTARY RESIGNATIONS g. REASONABLE ACCOMMODATIONS	0 0 1 0 0 1	0 0 1 0 0 1		
g. 2. NON-MONETARY (INSERT TOTAL) a. NEW HIRES b. PROMOTIONS c. REINSTATEMENTS d. EXPUNGEMENTS e. TRANSFERS f. REMOVALS RESCINDED AND VOLUNTARY RESIGNATIONS	0 0 1 0 0 1 0	0 0 1 0 0 1 0		
g. 2. NON-MONETARY (INSERT TOTAL) a. NEW HIRES b. PROMOTIONS c. REINSTATEMENTS d. EXPUNGEMENTS e. TRANSFERS f. REMOVALS RESCINDED AND VOLUNTARY RESIGNATIONS g. REASONABLE ACCOMMODATIONS h. TRAINING	0 0 1 0 0 1 0 0	0 0 1 0 0 1 0 0 0		

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TRAINING AND RESOUR	RCES		
	NUMBER	TRAINED	
. BASIC ADR ORIENTATION TRAINING			
1. MANAGERS	5735	1210	
2. EMPLOYEES	29952	3348	
	NUMBER		
EMPLOYEES THAT CAN PARTICIPATE IN ADR	35687		
	NUMBER		
IN HOUSE STAFF RESOURCES AVAILABLE FOR ADR	182		
1. FULL TIME	4		
	178		
3. COLLATERAL DUTY			
ADR FUNDING SPENT	AMOUNT \$ 240260.75		
	Ψ		
eport of Discrimination Complaints, for the reporting period October 1, 2001	62, Annual Federal Equa	Employment Opportunit	
certify that the EEO complaint data contained on this report, EEOC Form 46 eport of Discrimination Complaints, for the reporting period October 1, 2001 PED NAME AND TITLE OF CERTIFYING OFFICIAL:	62, Annual Federal Equa	Employment Opportunit	
certify that the EEO complaint data contained on this report, EEOC Form 46 eport of Discrimination Complaints, for the reporting period October 1, 2001 PED NAME AND TITLE OF CERTIFYING OFFICIAL: GNATURE OF CERTIFYING OFFICIAL:	62, Annual Federal Equa	Employment Opportunit	
PED NAME AND TITLE OF PREPARER: Chrystal R Rivera, EEO Manager	62, Annual Federal Equa	Employment Opportunit	
ertify that the EEO complaint data contained on this report, EEOC Form 46 eport of Discrimination Complaints, for the reporting period October 1, 2001 PED NAME AND TITLE OF CERTIFYING OFFICIAL: GNATURE OF CERTIFYING OFFICIAL: PED NAME AND TITLE OF PREPARER: Chrystal R Rivera, EEO Manager	62, Annual Federal Equa	Employment Opportunit	
ertify that the EEO complaint data contained on this report, EEOC Form 46 eport of Discrimination Complaints, for the reporting period October 1, 2001 PED NAME AND TITLE OF CERTIFYING OFFICIAL: SNATURE OF CERTIFYING OFFICIAL: PED NAME AND TITLE OF PREPARER: Chrystal R Rivera, EEO Manager SNATURE OF PREPARER: TE: 11/1/2002 TELEPHONE NUMBER: 202-514-2732	62, Annual Federal Equa	Employment Opportunit	omplete.
ertify that the EEO complaint data contained on this report, EEOC Form 46 eport of Discrimination Complaints, for the reporting period October 1, 2001 <u>PED NAME AND TITLE OF CERTIFYING OFFICIAL:</u> <u>GNATURE OF CERTIFYING OFFICIAL:</u> <u>PED NAME AND TITLE OF PREPARER:</u> Chrystal R Rivera, EEO Manager <u>GNATURE OF PREPARER:</u> <u>SNATURE OF PREPARER:</u> <u>TELEPHONE NUMBER:</u> 202-514-2732 is report is due to the following address on or before October 31st:	62, Annual Federal Equa through September 30, 20	E-MAIL: Chrystal.r.rivera@	omplete.
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EEOC FORM 462 (REVISED MAY 2002)

Appendix A - Comments

Part 3

Data is accurate; there are fewer agency counselors than in FY01.

18 experienced contract investigators will receive required 8 hour training by end of calendar year 02.

Part 6

Data is accurate.

Part 7

Data is accurate. Data is accurate.

Part 8

Data is accurate. Data is accurate.

Part 10

Data is accurate. Data is accurate. Data is accurate. More mediations occurred in FY02. Data is accurate. More individuals used the ADR/mediation process in FY02. Data is accurate. The ADR program was more heavily utilized in FY02. Data is accurate. More individuals utilized the ADR program in FY02. Data is accurate. More complaints were settled via ADR in FY02. Data is accurate. More complaints were settled via ADR in FY02. Data is accurate. Part 11 Data is accurate. Data is accurate. Data is accurate.

Data is accurate. Data is accurate, Data is accurate. Data is accurate.

Part 12

Web-based EEO ADR training is available on-line for all employees.