#### ANNUAL FEDERAL EQUAL EMPLOYMENT OPPORTUNITY STATISTICAL REPORT OF DISCRIMINATION COMPLAINTS (REPORTING PERIOD BEGINS I October 2000 AND ENDS 30 September 2001)

|  | I PRE-CON   | MPLAINT  | COUNSELING   | PAR   | T III   |   |                                   |
|--|---|--|--|---|---|---|-----------------------------------|
|  |   | CO   | UNSELING   | A. AGENCY RESOURCES   | NUMBER  | PERCENT                                   | 1                                 |
| 1796   | I. TOTAL NU   | MBER OF IN   | DIVIDUALS COUNSELED  | 1. WORK FORCE   |   |   |                                   |
|  |   |  |  | A. TOTAL WORK FORCE   | 127972  |   | 1                                 |
| 1291   | A. NUMBER   | OF INDIVIDU  | AL COUNSELED WITHIN 30 DAYS  | B. PERMANENT  | 122595  | -   | 1                                 |
| 270  | D MIMORD  |  |  | 2. COUNSELOR  | 949   |   | 1                                 |
| 379  | D. NUMBER   | OF INDIVIDU  | ALS COUNSELED WITHIN 31 TO 90  | A. FULL-TIME  | 18  | 1.90                                      | 1                                 |
| 126  | C. NUMBER   | OF INDIVIDU  | ALS COUNSELED BEYOND 90 DAYS   | B. PART-TIME  | 6   | 0.63                                      | 1                                 |
|  | · ·   |  |  | C. COLLATERAL DUTY  | 925   | 97.47                                     | 1                                 |
| 0  | D. NUMBER   | OF INDIVIDU  | ALS COUNSELED DUE TO REMANDS   | 3. INVESTIGATOR   | 222   |   | 1                                 |
| N  |   | CTTI EMI   | ENTS DURING COUNSELING   | A. FULL-TIME  | 14  | 6.31                                      | 1                                 |
| 11   | ON-ADK SI   | ETTLEMI  | ENTS DURING COUNSELING   | B. PART-TIME  | 0   | 0.00                                      | 1                                 |
|  | 2. NON-ADR S  | SETTLEMEN  | ITS WITH MONETARY BENEFITS   | C. COLLATERAL DUTY  | 208   | 93.69                                     | 1                                 |
|  | Number  | Amount   |  | 4. COUNSELOR/INVESTIGATOR   | 14  | 23,07                                     | 1                                 |
|  | 0   | \$0  | COMPENSATORY DAMAGES   | A. FULL-TIME  | 0   | 0.00                                      | 1                                 |
|  | 0   | \$0  | BACKPAY/FRONTPAY   | B. PART-TIME  |   |   | 10 m 1                            |
|  | 1   | \$1800   | LUMP SUM PAYMENT   | C. COLLATERAL DUTY  | 1   | 7.14                                      | 1 1                               |
|  | 0   | \$0  | ATTORNEY'S FEES AND COSTS  | C. COLLATERAL DUTY  | 13 .  | 92.86                                     | J                                 |
|  |   |  | OTHER (Please specify on Comments Page)  |   |   |   |                                   |
|  |   |  | OTHER (Please specify on Comments Page)  |   |   | ~   |                                   |
|  |   |  | OTHER (Please specify on Comments Page)  |   | AFF TRAININ   | G   |                                   |
|  |   |  |  |   | COUNSELOR   | INVESTIGATOR                              | COUNSELO                          |
|  |   |  |  |   |   |   |                                   |
| 76   | 3. NON-ADR S  | SETTLEMENT   | 'S WITH NON-MONETARY BENEFITS  | 1 NEW STAFF - TOTAL   |   |   |                                   |
|  |   |  |  | 1. NEW STAFF - TOTAL  | 218   | 2   | 0                                 |
|  |   |  | S WITH NON-MONETARY BENEFITS   | A. STAFF RECEIVING REQUIRED   |   |   |                                   |
| ART I  | -<br>I FORMAL   | COMPL  | AINT ACTIVITIES  | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS   | 218   | 2   | 0                                 |
| ART I  | I FORMAL  | COMPL  | AINT ACTIVITIES  | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE   | 218   | 2   | 0                                 |
| ART I<br>2860  | I FORMAL<br>I. COMPLA<br>OF THE I   | COMPL.   | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>SPERIOD   | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS   | 218   | 2   | 0                                 |
| ART I  | I FORMAL  | COMPL.   | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>SPERIOD   | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF   | 218<br>214<br>0   | 2 2 0                                     | 0<br>0<br>0                       |
| 2860<br>960  | I FORMAL<br>I. COMPLA<br>OF THE I<br>2. COMPLA  | COMPL.   | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>SPERIOD   | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO  | 218   | 2   | 0                                 |
| ART I<br>2860  | I FORMAL<br>I. COMPLA<br>OF THE I   | COMPL.   | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>SPERIOD   | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING   | 218<br>214<br>0   | 2 2 0                                     | 0<br>0<br>0                       |
| ART I<br>2860<br>960<br>12   | I FORMAL<br>I. COMPLA<br>OF THE I<br>2. COMPLA<br>3. REMANI   | COMPL.   | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>5 PERIOD  | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING   | 218<br>214<br>0   | 2 2 0                                     | 0<br>0<br>0                       |
| ART I<br>2860<br>960<br>12   | I FORMAL<br>I. COMPLA<br>OF THE I<br>2. COMPLA<br>3. REMANI   | COMPL.   | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>SPERIOD   | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL   | 218<br>214<br>0<br>4  | 2<br>2<br>0<br>0                          | 0 0 0 0 0                         |
| ART I<br>2860<br>960<br>12<br>3832                                       | I FORMAL<br>I. COMPLA<br>OF THE I<br>2. COMPLA<br>3. REMANI<br>4. TOTAL C   | COMPL.   | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>5 PERIOD<br>5   | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF -<br>TOTAL<br>A. STAFF RECEIVING REQUIRED   | 218<br>214<br>0<br>4  | 2<br>2<br>0<br>0                          | 0 0 0 0 0                         |
| ART I<br>2860<br>960<br>12<br>3832                                       | I FORMAL<br>I. COMPLA<br>OF THE I<br>2. COMPLA<br>3. REMANI<br>4. TOTAL C<br>5. COMPLA  | COMPL.<br>AINTS ON H<br>REPORTING<br>AINTS FILEI<br>OS<br>COMPLAINT  | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>5 PERIOD  | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF -<br>TOTAL<br>A. STAFF RECEIVING REQUIRED<br>8 OR MORE HOURS  | 218<br>214<br>0<br>4<br>731   | 2<br>2<br>0<br>0<br>220                   | 0<br>0<br>0<br>0<br>14            |
| ART I<br>2860<br>960<br>12<br>3832<br>3484                               | I FORMAL<br>I. COMPLA<br>OF THE I<br>2. COMPLA<br>3. REMANI<br>4. TOTAL C<br>5. COMPLA<br>CONSOL  | COMPL.<br>MINTS ON H<br>REPORTING<br>MINTS FILEI<br>OS<br>COMPLAINT<br>MINTS IN LIP<br>IDATED  | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>PERIOD<br>S<br>(sum of lines 1+2+3)<br>WE 4 THAT WERE NOT   | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF -<br>TOTAL<br>A. STAFF RECEIVING REQUIRED<br>8 OR MORE HOURS<br>B. STAFF RECEIVING 32 OR MORE   | 218<br>214<br>0<br>4<br>731   | 2<br>2<br>0<br>0<br>220                   | 0<br>0<br>0<br>0<br>14            |
| ART I<br>2860<br>960<br>12<br>3832<br>3484                               | I FORMAL<br>I. COMPLA<br>OF THE I<br>2. COMPLA<br>3. REMANI<br>4. TOTAL C<br>5. COMPLA<br>CONSOL<br>6. COMPLA   | COMPL.<br>MINTS ON H<br>REPORTING<br>MINTS FILEI<br>OS<br>COMPLAINT<br>MINTS IN LIP<br>IDATED  | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>5 PERIOD<br>5   | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF -<br>TOTAL<br>A. STAFF RECEIVING REQUIRED<br>8 OR MORE HOURS<br>B. STAFF RECEIVING 32 OR MORE<br>HOURS, GENERALLY GIVEN TO  | 218<br>214<br>0<br>4<br>731<br>386  | 2<br>2<br>0<br>0<br>220<br>62             | 0<br>0<br>0<br>0<br>14<br>1       |
| ART I<br>2860<br>960<br>12<br>3832<br>3484<br>1146                       | I FORMAL<br>OF THE I<br>OF THE I<br>2. COMPLA<br>3. REMANI<br>4. TOTAL C<br>5. COMPLA<br>CONSOL<br>6. COMPLA<br>PERIOD  | COMPL.<br>AINTS ON H<br>REPORTING<br>AINTS FILEI<br>DS<br>COMPLAINT<br>IDATED<br>INTS IN LP  | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>PERIOD<br>><br>'S (sum of lines 1+2+3)<br>NE 4 THAT WERE NOT<br>VE 5 CLOSED DURING REPORT   | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF -<br>TOTAL<br>A. STAFF RECEIVING REQUIRED<br>8 OR MORE HOURS<br>B. STAFF RECEIVING 32 OR MORE<br>HOURS, GENERALLY GIVEN TO<br>NEW STAFF   | 218<br>214<br>0<br>4<br>731<br>386<br>41                                  | 2<br>2<br>0<br>0<br>220<br>62<br>0        | 0<br>0<br>0<br>0<br>14<br>1<br>0  |
| ART I<br>2860<br>960<br>12<br>3832<br>3484                               | I FORMAL<br>OF THE I<br>OF THE I<br>2. COMPLA<br>3. REMANI<br>4. TOTAL C<br>5. COMPLA<br>CONSOL<br>6. COMPLA<br>PERIOD  | COMPL<br>INTS ON H<br>REPORTINC<br>INTS FILEI<br>OS<br>COMPLAINT<br>INTS IN LIP<br>IDATED<br>INTS IN LIP   | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>PERIOD<br>S<br>(sum of lines 1+2+3)<br>WE 4 THAT WERE NOT   | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF -<br>TOTAL<br>A. STAFF RECEIVING REQUIRED<br>8 OR MORE HOURS<br>B. STAFF RECEIVING 32 OR MORE<br>HOURS, GENERALLY GIVEN TO  | 218<br>214<br>0<br>4<br>731<br>386  | 2<br>2<br>0<br>0<br>220<br>62             | 0<br>0<br>0<br>0<br>14<br>1       |
| ART I<br>2860<br>960<br>12<br>3832<br>3484<br>1146<br>335                | I FORMAL<br>OF THE I<br>OF THE I<br>COMPLA<br>OF THE I<br>COMPLA<br>A. TOTAL C<br>S. COMPLA<br>CONSOL<br>COMPLA<br>CONSOL   | COMPL.<br>AINTS ON H<br>REPORTING<br>AINTS FILEI<br>DS<br>COMPLAINT<br>IDATED<br>INTS IN LIP<br>INTS IN LIP<br>IDATED  | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>PERIOD<br>()<br>(S (sum of lines 1+2+3)<br>(VE 4 THAT WERE NOT<br>(VE 5 CLOSED DURING REPORT<br>(VE 4 THAT WERE   | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF -<br>TOTAL<br>A. STAFF RECEIVING REQUIRED<br>8 OR MORE HOURS<br>B. STAFF RECEIVING 32 OR MORE<br>HOURS, GENERALLY GIVEN TO<br>NEW STAFF<br>C. STAFF RECEIVING NO TRAINING   | 218<br>214<br>0<br>4<br>731<br>386<br>41                                  | 2<br>2<br>0<br>0<br>220<br>62<br>0        | 0<br>0<br>0<br>0<br>14<br>1<br>0  |
| ART I<br>2860<br>960<br>12<br>3832<br>3484<br>1146                       | I FORMAL<br>I. COMPLA<br>OF THE I<br>2. COMPLA<br>3. REMANI<br>4. TOTAL C<br>5. COMPLA<br>CONSOL<br>6. COMPLA<br>PERIOD<br>7. COMPLA<br>CONSOL<br>8. COMPLA   | COMPL.<br>AINTS ON H<br>REPORTING<br>AINTS FILEI<br>DS<br>COMPLAINT<br>IDATED<br>INTS IN LIP<br>INTS IN LIP<br>IDATED  | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>PERIOD<br>><br>'S (sum of lines 1+2+3)<br>NE 4 THAT WERE NOT<br>VE 5 CLOSED DURING REPORT   | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF-<br>TOTAL<br>A. STAFF RECEIVING REQUIRED<br>8 OR MORE HOURS<br>B. STAFF RECEIVING 32 OR MORE<br>HOURS, GENERALLY GIVEN TO<br>NEW STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL  | 218<br>214<br>0<br>4<br>731<br>386<br>41<br>304                           | 2<br>2<br>0<br>0<br>220<br>62<br>0<br>158 | 0<br>0<br>0<br>0<br>14<br>1<br>0  |
| ART I<br>2860<br>960<br>12<br>3832<br>3484<br>1146<br>335<br>114         | I FORMAL<br>I. COMPLA<br>OF THE I<br>2. COMPLA<br>3. REMANI<br>4. TOTAL C<br>5. COMPLA<br>CONSOL<br>6. COMPLA<br>PERIOD<br>7. COMPLA<br>CONSOL<br>8. COMPLA<br>PERIOD   | COMPL.<br>AINTS ON H<br>REPORTING<br>AINTS FILEI<br>OS<br>COMPLAINT<br>INTS IN LIP<br>IDATED<br>INTS IN LIP<br>IDATED<br>INTS IN LIP   | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>PERIOD<br>S (sum of lines 1+2+3)<br>VE 4 THAT WERE NOT<br>VE 5 CLOSED DURING REPORT<br>VE 4 THAT WERE<br>VE 7 CLOSED DURING REPORT  | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF-<br>TOTAL<br>A. STAFF RECEIVING REQUIRED<br>8 OR MORE HOURS<br>B. STAFF RECEIVING 32 OR MORE<br>HOURS, GENERALLY GIVEN TO<br>NEW STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL  | 218<br>214<br>0<br>4<br>731<br>386<br>41                                  | 2<br>2<br>0<br>0<br>220<br>62<br>0<br>158 | 0<br>0<br>0<br>0<br>14<br>1<br>0  |
| ART I<br>2860<br>960<br>12<br>3832<br>3484<br>1146<br>335<br>114         | I FORMAL<br>I FORMAL<br>OF THE I<br>COMPLA<br>OF THE I<br>COMPLA<br>A TOTAL C<br>S. COMPLA<br>CONSOL<br>COMPLA<br>CONSOL<br>COMPLA<br>PERIOD<br>PERIOD<br>S. COMPLA<br>PERIOD<br>S. COMPLA                    | COMPL.<br>AINTS ON H<br>REPORTING<br>AINTS FILEI<br>OS<br>COMPLAINT<br>INTS IN LIP<br>IDATED<br>INTS IN LIP<br>IDATED<br>INTS IN LIP<br>INTS IN LIP                                    | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>PERIOD<br>PERIOD<br>S (sum of lines 1+2+3)<br>VE 4 THAT WERE NOT<br>VE 5 CLOSED DURING REPORT<br>VE 4 THAT WERE<br>VE 7 CLOSED DURING REPORT<br>AND AT THE END OF THE                         | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF-<br>TOTAL<br>A. STAFF RECEIVING REQUIRED<br>8 OR MORE HOURS<br>B. STAFF RECEIVING 32 OR MORE<br>HOURS, GENERALLY GIVEN TO<br>NEW STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>C. REJ  | 218<br>214<br>0<br>4<br>731<br>386<br>41<br>304<br>PORTING LIN            | 2<br>2<br>0<br>0<br>220<br>62<br>0<br>158 | 0<br>0<br>0<br>14<br>1<br>0<br>13 |
| ART I<br>2860<br>960<br>12<br>3832<br>3484<br>1146<br>335<br>114<br>2572 | I FORMAL<br>I. COMPLA<br>OF THE D<br>2. COMPLA<br>3. REMANIA<br>4. TOTAL C<br>5. COMPLA<br>CONSOL<br>6. COMPLA<br>PERIOD<br>7. COMPLA<br>COMPLA<br>PERIOD<br>9. COMPLA<br>REPORTI                             | COMPL.<br>AINTS ON H<br>REPORTING<br>AINTS FILEI<br>OS<br>COMPLAINT<br>INTS IN LIP<br>IDATED<br>INTS IN LIP<br>IDATED<br>INTS IN LIP<br>INTS ON HA<br>NG PERIOD                        | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>SPERIOD<br>S (sum of lines 1+2+3)<br>NE 4 THAT WERE NOT<br>NE 5 CLOSED DURING REPORT<br>NE 4 THAT WERE<br>NE 7 CLOSED DURING REPORT<br>AND AT THE END OF THE<br>(line 4 - (sum of lines 6+8)) | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF-<br>TOTAL<br>A. STAFF RECEIVING REQUIRED<br>8 OR MORE HOURS<br>B. STAFF RECEIVING 32 OR MORE<br>HOURS, GENERALLY GIVEN TO<br>NEW STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL  | 218<br>214<br>0<br>4<br>731<br>386<br>41<br>304<br>PORTING LIN            | 2<br>2<br>0<br>0<br>220<br>62<br>0<br>158 | 0<br>0<br>0<br>0<br>14<br>1<br>0  |
| ART I<br>2860<br>960<br>12<br>3832<br>3484<br>1146<br>335<br>114<br>2572 | I FORMAL<br>I. COMPLA<br>OF THE D<br>2. COMPLA<br>3. REMANIA<br>4. TOTAL C<br>5. COMPLA<br>CONSOL<br>6. COMPLA<br>PERIOD<br>7. COMPLA<br>COMPLA<br>PERIOD<br>9. COMPLA<br>REPORTI                             | COMPL.<br>AINTS ON H<br>REPORTING<br>AINTS FILEI<br>OS<br>COMPLAINT<br>INTS IN LIP<br>IDATED<br>INTS IN LIP<br>IDATED<br>INTS IN LIP<br>INTS ON HA<br>NG PERIOD                        | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>PERIOD<br>PERIOD<br>S (sum of lines 1+2+3)<br>VE 4 THAT WERE NOT<br>VE 5 CLOSED DURING REPORT<br>VE 4 THAT WERE<br>VE 7 CLOSED DURING REPORT<br>AND AT THE END OF THE                         | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF-<br>TOTAL<br>A. STAFF RECEIVING REQUIRED<br>8 OR MORE HOURS<br>B. STAFF RECEIVING 32 OR MORE<br>HOURS, GENERALLY GIVEN TO<br>NEW STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>C. REJ<br>1. DOES THE EEO DIRECTOR REPORT                 | 218<br>214<br>0<br>4<br>731<br>386<br>41<br>304<br>PORTING LINE<br>TO THE | 2<br>2<br>0<br>0<br>220<br>62<br>0<br>158 | 0<br>0<br>0<br>14<br>1<br>0<br>13 |
| ART I<br>2860<br>960<br>12<br>3832<br>3484<br>1146<br>335                | I FORMAL<br>I. COMPLA<br>OF THE I<br>2. COMPLA<br>3. REMANI<br>4. TOTAL C<br>5. COMPLA<br>CONSOL<br>6. COMPLA<br>PERIOD<br>7. COMPLA<br>CONSOL<br>8. COMPLA<br>PERIOD<br>9. COMPLA<br>REPORTI<br>10. INDIVIDU | COMPL.<br>INTS ON H<br>REPORTING<br>INTS FILEI<br>OS<br>COMPLAINT<br>INTS IN LIP<br>IDATED<br>INTS IN LIP<br>IDATED<br>INTS IN LIP<br>INTS IN LIP<br>INTS ON HANG PERIOD<br>JALS FILIN | AINT ACTIVITIES<br>AND AT THE BEGINNING<br>SPERIOD<br>S (sum of lines 1+2+3)<br>NE 4 THAT WERE NOT<br>NE 5 CLOSED DURING REPORT<br>NE 4 THAT WERE<br>NE 7 CLOSED DURING REPORT<br>AND AT THE END OF THE<br>(line 4 - (sum of lines 6+8)) | A. STAFF RECEIVING REQUIRED<br>32 OR MORE HOURS<br>B. STAFF RECEIVING 8 OR MORE<br>HOURS, USUALLY GIVEN TO<br>EXPERIENCED STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>2. EXPERIENCED STAFF-<br>TOTAL<br>A. STAFF RECEIVING REQUIRED<br>8 OR MORE HOURS<br>B. STAFF RECEIVING 32 OR MORE<br>HOURS, GENERALLY GIVEN TO<br>NEW STAFF<br>C. STAFF RECEIVING NO TRAINING<br>AT ALL<br>C. REJ<br>1. DOES THE EEO DIRECTOR REPORT<br>AGENCY HEAD? | 218<br>214<br>0<br>4<br>731<br>386<br>41<br>304<br>PORTING LINE<br>TO THE | 2<br>2<br>0<br>0<br>220<br>62<br>0<br>158 | 0<br>0<br>0<br>14<br>1<br>0<br>13 |

| Act  |   |                                      |                                       |       |       |    |          |      | ΒA     | SES OF A | BASES OF ALLEGED DISCRIMINATION | ISCRIMIN | ATION  |     |        |          |                |                               |                               |
|--|---|--------------------------------------|---------------------------------------|-------|-------|----|----------|------|--------|----------|---------------------------------|----------|--|-----|--------|----------|----------------|-------------------------------|-------------------------------|
| Matrix<br>and<br>by Matrix<br>by |   |                                      | ACE AND                               | COLOR |       |    | REPRISAL | SE   |        | NATIO    | NAL                             | EQUAL    | PAY  | AGE | DISAE  | птт      | TOTAL<br>BASES | TOTAL<br>COMPLAINTS           | TOTAL<br>COMPLAINANTS         |
| 1          | ISSUES OF<br>ALLEGED<br>DISCRIMINATION  | AMER.<br>INDIAN<br>ALASKAN<br>NATIVE | AMER.<br>ASIAN<br>PACIFIC<br>ISLANDER | BLACK | WHITE |    |          | MALE | FEMALE | HISPANIC | OTHER                           | MALE     | FEMALE   |     | MENTAL | PHYSICAL | BY ISSUE       | BY ISSUE<br>< <new>&gt;</new> | BY ISSUE<br>< <new>&gt;</new> |
| 1         0  | 1. Appointment/Hire                     | 0                                    | 0                                     | 2     | 5     | 0  | -        | s    | 17     | <b>v</b> | -                               |          |  | ~   | ~      | -        | 34             | 5                             | c.                            |
| 0         1         0         1         0         1         0  | 2. Assignment Of Duties                 | -                                    | 0                                     | 66    | 33    | 2  | 104      | 6    | 32     | 8        | 5                               |          | A LUMANIAN A   | 28  | 9 4    | . 52     | 14             | 131                           | 361                           |
| 1         0  | 3. Awards                               | 0                                    | -                                     | 6     | 6     | -  | ~        | 7    | -      | ~        | •                               |          | and the second   | 6   | c      |          | y.             | 05                            | 00                            |
| 1         0         34         7         3         4         7         2         4         7         2         4         7         5         4         7         6         7         6         7         6         7         6         7         6         7         6         7         6         7   | 4. Conversion To Full Time              | 0                                    | 0                                     | 0     | 0     | 0  | 0        | 0    | 0      | •        | 0                               |          |  |     |        | , c      | R e            | 00                            | 07                            |
| 0         0         1         0         1         0         1         0         1         0         1         0         1         0  | 5. Disciplinary Action                  | - 1                                  | 0                                     | 52    | 37    | 7  | 48       | 17   | 24     | 0        | -                               |          |  | 9   |        | 74       | 245            | 151                           |                               |
| 0         10 </td <td>a. A. Demotion</td> <td>0</td> <td>0</td> <td>9</td> <td>-</td> <td>0</td> <td>m</td> <td>4</td> <td>7</td> <td>6</td> <td></td> <td></td> <td></td> <td>2</td> <td></td> <td>3 -</td> <td><del>,</del></td> <td></td> <td>143</td>  | a. A. Demotion                          | 0                                    | 0                                     | 9     | -     | 0  | m        | 4    | 7      | 6        |                                 |          |  | 2   |        | 3 -      | <del>,</del>   |                               | 143                           |
| 0          | b. B. Reprimand                         | 0                                    | 0                                     | 13    | s     | 0  | 01       | 1    | 4      | -        |                                 |          | -  |     |        | -        | 17             | <u>+</u> (                    | 4                             |
| 1         0         30         1         1         0         30         1         1         0         30         1         1         0         30         1         1         0         30         1         30 </td <td></td> <td>0</td> <td>0</td> <td>6</td> <td>8</td> <td>•</td> <td>6</td> <td>7</td> <td>~</td> <td></td> <td></td> <td></td> <td></td> <td>Ţ</td> <td></td> <td></td> <td><del>.</del></td> <td>42</td> <td>57</td>   |   | 0                                    | 0                                     | 6     | 8     | •  | 6        | 7    | ~      |          |                                 |          |  | Ţ   |        |          | <del>.</del>   | 42                            | 57                            |
| 0         0         1         0         0         1         0  |   | -                                    | 0                                     | 20    | ~     | 7  | 17       | -    | 2      | 4        |                                 |          | -An  |     | ~ ~    | ± 1      | с а            | 4<br>4<br>4                   | 14                            |
| 0          |   | 0                                    | 0                                     | 1     | •     | 0  | ~        | -    | -      | •        | 0                               |          |  | , , | ,      | : -      | 2, 6           | ì                             | 10                            |
| 0          | f. Referred to OPR                      | 0                                    | 0                                     | ~     | 0     | 0  | ∞        | -    | ~      | 0        | -                               |          |  | -   |        | -        |                | <u>_</u>                      | ۳ :                           |
| 1         0         1  | g. Oral Reprimand                       | 0                                    | 0                                     | 0     | 0     | •  | -        | 0    | c      | -        |                                 |          | And a local diversion of the local diversion  |     |        |          | <del>,</del> . | <u>.</u>                      |                               |
| 1         1         1         1         3         1         3         1         3         1         3         1         3         1         3         3         1         3         1         3         3         1         3         1         3         1         3         1         1         1         3         1  | 6. Duty Hours                           | 2                                    | •                                     | ~     | ~     | 7  | <u></u>  |      |        | ,        | , -                             |          | 100  |     | -<br>- | ,        |                | -                             | _                             |
| 1         0         2         0         0         1         0         1         0         2         10  | 7. Evaluation/Appraisal                 | -                                    | -                                     | 6     | •     | 1- | 2        |      |        | , ,      |                                 |          | CANADA COM   | •   | -      | m        | 22             | 20                            | 17                            |
| 8         4         101         34         6         13         7         11         20         13         37         11         20         14         30           8         4         101         34         6         13         37         11         20         13         37         31  | 8. Examination/Test                     | -                                    | 6                                     | 7     | 6     |    | r, -     |      | ; -    | -        |                                 |          | Contraction of the local division of the loc | 2   | 7      | ~        | 120            | 75                            | 49                            |
| 8         4         101         4         0         10         4         0         10         4         0         10         4         00         10         4         00         10         4         00         0 <th< td=""><td>9. Harassment</td><td></td><td>, ,</td><td>ā</td><td></td><td></td><td></td><td></td><td></td><td>5</td><td>•</td><td></td><td></td><td>9</td><td>-</td><td>7</td><td>4</td><td>10</td><td>∞</td></th<>   | 9. Harassment                           |                                      | , ,                                   | ā     |       |    |          |      |        | 5        | •                               |          |  | 9   | -      | 7        | 4              | 10                            | ∞                             |
| 0         10 </td <td>a. A Non-Sexual</td> <td>, .</td> <td>-</td> <td></td> <td>t</td> <td></td> <td>851</td> <td>15</td> <td></td> <td>25</td> <td><u>-</u></td> <td></td> <td></td> <td>11</td> <td>22</td> <td>22</td> <td>604</td> <td>303</td> <td>259</td>  | a. A Non-Sexual                         | , .                                  | -                                     |       | t     |    | 851      | 15   |        | 25       | <u>-</u>                        |          |  | 11  | 22     | 22       | 604            | 303                           | 259                           |
|  |   | •                                    | *                                     | 101   | r,    | 0  | 67       |      | 82     | 25       | 61                              |          |  | 7   | 22     | 22       | 554            | 264                           | 221                           |
| 0          | 10. Medical Framination                 | ~                                    | ~                                     | 4     | 4     |    | <u>م</u> | 9    | 35     |          |                                 |          |  |     |        |          | 50             | 39                            | 38                            |
|  | 11 Pay Individing Original              |                                      | •                                     |       | •     | •  | •        | •    | •      | •        | •                               |          |  | 0   | 0      | 0        | 0              | 0                             | 0                             |
| 0         5         7         7         1  |   |                                      | -                                     |       | ~     | •  | ∞        | 4    | 7      | •        | •                               | 0        | -  | 4   | 0      | -        | 28             | 18                            | 17                            |
|  |   | •                                    | ~                                     | 18    | 8     | m  | 88       | 42   | 37     | 37       | 12                              |          |  | 66  | 12     | 30       | 523            | 275                           | 256                           |
| 0         0         0         1         1         7         4         1         7         4         1         1  |   |                                      | •                                     | 'n    | 9     | -  | 5        | 4    | _      | 6        | 9                               |          |  | 6   | 3      | 7        | 82             | 4                             | 39                            |
| m         0         0         0         0         1         7         4         2         4         5         4         1         4         42         23           m         0         0         0         0         1         37         1         1         7         4         2         56         23         1           0         0         0         0         0         1         0         1         1         7         56         23         23           1         0  | a. A. Ucnica                            | •                                    | •                                     | -     | ∞     | •  | ∞        | 0    | 80     | ۶        | -                               |          |  | 2   | 2      | 3        | 40             | 18                            | 18                            |
|  | o. b. Ultected                          | 0                                    | 0                                     | 2     |       | -  | -        | 4    | 2      | 4        | s                               |          |  | 4   | -      | 4        | 42             | 23                            | 21                            |
|  | 14. Neasonable Acommodation             |                                      |                                       |       |       | -  | 37       |      |        |          |                                 |          |  |     | 3      | 15       | 56             | 28                            | 28                            |
|  | 14. Actionaterineria                    |                                      | •                                     | •     | •     | •  | -        | •    | -      | -        | 0                               |          |  | 0   | 0      | 0        | 3              | 2                             | 7                             |
| $ \begin{array}{ c c c c c c c c c c c c c c c c c c c$  | 10. Neurainain                          |                                      | •                                     | •     | •     | •  | •        | 0    | 0      | 0        | 0                               |          |  | 0   | 0      | 0        | 0              | 0                             | 0                             |
|  | 14. Lemmanon<br>18. Terms/Conditions Of | -                                    | 0                                     | 7     | -     | -  | 2        | •    | •      | _        | 0                               |          |  | 4   | 1      | 2        | 15             | ∞                             | 00                            |
| $ \begin{array}{ c c c c c c c c c c c c c c c c c c c$  |   | ~                                    | -                                     | 50    | ñ     | -  | 80       | 33   | 49     | 50       | 23                              |          |  | 35  | 3      | 7        | 314            | 122                           | 101                           |
|  | 17. THIS AND ALCENDANCE                 | m                                    | -                                     |       | -     | •  | 15       | 4    | ∞      | -        | e                               |          |  | 6   | -      | s        | 65             | 22                            | 21                            |
| w)         (w)         (w) <td>20. Iraining</td> <td>-</td> <td>•</td> <td>~</td> <td>9</td> <td>_</td> <td>26</td> <td>19</td> <td>2</td> <td>7</td> <td>4</td> <td></td> <td></td> <td>п</td> <td>-</td> <td>6</td> <td>95</td> <td>52</td> <td>48</td>  | 20. Iraining                            | -                                    | •                                     | ~     | 9     | _  | 26       | 19   | 2      | 7        | 4                               |          |  | п   | -      | 6        | 95             | 52                            | 48                            |
| $ \begin{array}{ c c c c c c c c c c c c c c c c c c c$  | 21. Other (Please specify below)        |                                      |                                       |       |       |    |          |      |        |          |                                 |          |  |     |        |          |                |                               | 2                             |
|  |   | •                                    | 0                                     | -     | 1     | 0  | 2        | -    | 0      | 0        | 0                               |          | 1  | 2   | 0      | c        | -              |                               | -                             |
|  | b. N/A                                  | 0                                    | 0                                     | 0     | 0     | 0  | 0        | 0    | 0      | 0        | •                               |          |  |     |        |          |                |                               |                               |
| $ \begin{array}{c ccccccccccccccccccccccccccccccccccc$   | c. Whistle Blowing                      | 0                                    | 0                                     | 0     | 0     | 0  | _        | 0    | 0      | 0        | 0                               |          |  |     |        |          | , -            |                               |                               |
| $ \begin{array}{c ccccccccccccccccccccccccccccccccccc$   | d. Disparate Treatment                  | 0                                    | 0                                     | 0     | -     | 0  | 2        | 0    | 4      | ~        | •                               |          | - united   | -   |        | , ,      | . :            |                               | _                             |
| 32         15         392         266         24         628         183         326         141         69         0         1         323         66         154           ses         22         12         295         211         22         488         164         239         125         39         0         1         323         66         134           ses         22         11         22         488         164         239         125         39         0         1         269         54         118           18         17         257         184         70         200         125         39         0         1         269         54         118  | e. Insufficient Notice                  | 0                                    | 0                                     | •     | 0     | 0  | 0        | •    | -      | 0        |                                 |          |  |     |        |          | 2, 4           | -                             | 4                             |
| ses         22         12         295         211         22         488         164         239         125         39         0         1         269         54           18         17         567         186         51         539         125         39         0         1         269         54  | Total Issues By Bases                   | 32                                   | 15                                    | 392   | 266   | 24 | 628      | 183  | 326    | 17       | 9                               | -        | -  |     |        |          | 7              | -                             | 1                             |
|  | Total Complaints Filed by Bases         | 22                                   | 12                                    | 295   | 211   | 8  | 488      | 164  | 239    | 521      | e e                             |          |  | 070 | 3      | to 1     |                |                               |                               |
|  | Total Complainants by Bases             | ×.                                   | 5                                     | 267   | 1     | 1  |          |      |        |          |                                 | ,        | 1  | 607 | R      | 8        |                |                               |                               |

| PART V SUMMARY OF CLOSURES BY STATUTE  |         |                 |               |                |
|--|---------|-----------------|---------------|----------------|
| I. STATUTE (IF A SINGLE COMPLAINT HAS MULTIPLE STATUTES RECORD EACH ON THE APPROPRIATE LINE) |         |                 |               |                |
| A. TITLE VII   |         |                 |               |                |
| 260 B. AGE DISCRIMINATION IN EMPLOYMENT ACT (ADEA)   |         |                 |               |                |
| 173 C. REHABILITATION ACT  |         |                 |               |                |
| 2 D. EOUAL PAY ACT (EPA)   |         |                 |               |                |
| 2. TOTAL BY STATUTES   |         |                 |               |                |
|  |         |                 |               |                |
| 1586<br>THIS NUMBER MAY BE LARGER THAT TOTAL NUMBER OF COMPLAINTS CL<br>(A+IB+IC+ID)         | OSED.   |                 |               |                |
| PART VI SUMMARY OF CLOSURES BY CATEGORY  |         |                 |               | 2              |
|  |         | TOTAL<br>NUMBER | TOTAL<br>DAYS | AVERAG<br>DAYS |
| TOTAL NUMBER OF CLOSURES   | (A+B+C) | 1260            | 888634        |                |
| A. WITHDRAWALS   |         | 112             | 49346         |                |
| B. SETTLEMENTS   |         | 150             | 96062         |                |
| C. FINAL AGENCY DECISIONS  | (2+3)   | 998             | 743226        |                |
| FINAL AGENCY DECISIONS WITHOUT AN ADMINISTRATIVE JUDGE DECISION                              | (A+B+C) | 645             | 418818        |                |
| A. FINDING DISCRIMINATION  |         | 9               | 8779          |                |
| B. FINDING NO DISCRIMINATION   |         | 377             | 277146        |                |
| C. DISMISSAL OF COMPLAINTS   |         | 259             | 132893        |                |
| FINAL AGENCY ACTIONS WITH AN ADMINISTRATIVE JUDGE (AJ) DECISION                              | (A+B+C) | 353             | 324408        |                |
| A. AJ DECISION FULLY IMPLEMENTED   | (1+2)   | 293             | 288933        |                |
| (1) FINDING DISCRIMINATION   |         | 9               | 7578          |                |
| (2) FINDING NO DISCRIMINATION  | 8<br>   | 284             | 281355        |                |
| B. AJ DECISION NOT FULLY IMPLEMENTED   | (1+2)   | 3               | 3205          |                |
| (1) FINDING DISCRIMINATION   | (a+b+c) | 3               | 3205          |                |
| a. AGENCY APPEALED FINDING BUT NOT REMEDY  | -       | 0               | 0             |                |
| b. AGENCY APPEALED REMEDY BUT NOT FINDING  |         | 0               | 0             |                |
| c. AGENCY APPEALED BOTH FINDING AND REMEDY   |         | 3               | 3205          |                |
| (2) FINDING NO DISCRIMINATION  |         | 0               | 0             |                |
| C. DISMISSAL OF COMPLAINTS   |         | 57              | 32270         |                |
|  |         |                 |               |                |

| I. TOTAL COMPLAINTS CLOSED WITH CORRECTIVE ACTION       168         2. CLOSURES WITH MONETARY BENEFITS       53       \$909921         A. BACK PAY/FRONT PAY       13       \$383878         B. LUMP SUM PAYMENT       40       \$526046         3. CLOSURES WITH NON-MONETARY BENEFITS       94       94         4. CLOSURES WITH NON-MONETARY BENEFITS       25       \$235697         4. CLOSURES WITH COMPENSATORY DAMAGES       35       \$459774         5. CLOSURES WITH ATTORNEY'S FEES AND COSTS       NUMBER WITH       NUMBER WITHOUT  |  | NUMBER | AMOUNT                            |
|---|--|--------|-----------------------------------|
| 2. CLOSURES WITH MONETARY DEREFTS         53         390931           A. BACK PAY/PRONT PAY         13         338378           B. LUMP SUM PAY MEENT         40         55696           94         25         \$33597           CLOSURES WITH NON-MONETARY BENEFITS         94         10           CLOSURES WITH ATTORNEYS FEES AND COSTS         35         \$459774           CLOSURES WITH ATTORNEYS FEES AND COSTS         35         \$459774           CLOSURES WITH ATTORNEYS FEES AND COSTS         35         \$459774           TYPES OF CORRECTIVE ACTION         NUMBER WITHOUT MONETARY WARKS         NUMBER WITHOUT MONETARY WARKS           NUMBER TORY DAMAGES         1         1         1           . CLOSURES WITH ATTORNEYS FEES AND COSTS         31         NUMBER WITHOUT MONETARY WARKS           . CLOSURES WITH ATTORNEYS FEES AND COSTS         10         1         1           . TYPES OF CORRECTIVE ACTION         1         1         1         1           . TYPES OF CORRECTIVE ACTIVE         1         0         1         1         1           . NON-RETROACTIVE         1         1         1         1         1         1           . I. RETROACTIVE         1         14         2         1         1         1 </td <td>. TOTAL COMPLAINTS CLOSED WITH CORRECTIVE ACTION</td> <td></td> <td></td> | . TOTAL COMPLAINTS CLOSED WITH CORRECTIVE ACTION |        |                                   |
| B.         LUMP SUM PAYMENT         40         552696           D. CLOSURES WITH NON-MONETARY BENEFITS         94         1           D. CLOSURES WITH COMPENSATORY DAMAGES         25         5235697           D. CLOSURES WITH ATTORNEYS FEES AND COSTS         35         5439774           D. CLOSURES WITH ATTORNEYS FEES AND COSTS         35         9439774           D. TYPES OF CORRECTIVE ACTION         NUMBER WITH<br>MONETARY AWARDS         NUMBER WITH<br>MONETARY AWARDS           A.         HIRE         1         1           I.         RETROACTIVE         0         1           I.         RETROACTIVE         0         1           I.         RETROACTIVE         14         2           2.         NON-RETROACTIVE         2         6           C.         DISCIPLINARY ACTION         41         1           I.         RESCINDED         3         1           I.         RESCINDED         3         1           I.         REINSTATEMENT         13         3           D.         REINSTATEMENT         3         2           I.         RESCINDED         5         13           G.         PERFORMANCE EVALUATION MODIFIED         6   |  | 53     | \$909921                          |
| A. CLOSURES WITH NON-MONETARY BENEFITS       94         A. CLOSURES WITH COMPENSATORY DAMAGES       25       \$235697         A. CLOSURES WITH ATTORNEY'S FEES AND COSTS       33       3459774         A. TYPES OF CORRECTIVE ACTION       NUMBER WITH MONETARY AWARDS       NUMBER WITH MONETARY AWARDS         A. HIRE       1       1         1. RETROACTIVE       0       1         2. NON-RETROACTIVE       0       1         3. RETROACTIVE       0       1         1. RETROACTIVE       0       1         2. NON-RETROACTIVE       0       1         3. I. RETROACTIVE       14       2         4. HIRE       1       1       1         1. RETROACTIVE       2       6       6         2. NON-RETROACTIVE       2       6       1         1. RETROACTIVE       14       2       2         2. NON-RETROACTIVE       1       13       1         3. I. RESCINDED       3       1       1         3. RESCINDED       3       1       13         4. RESCINDED       1       13       1         5. REASSIGNMENT       1       13       1         6. PERSONNEL FILE PURGED OF ADVERSE MATERIAL   | A. BACK PAY/FRONT PAY                            | 13     | \$383878                          |
| CLOSURES WITH NON-MONETARY BENEFITS       25       \$235697         I. CLOSURES WITH COMPENSATORY DAMAGES       35       \$35       \$359774         I. CLOSURES WITH ATTORNEY'S FEES AND COSTS       30       \$149774         I. TYPES OF CORRECTIVE ACTION       NUMBER WITH MONETARY AWARDS       NUMBER WITHOUT MONETARY AWARDS         A. HIRE       1       1       1         I. RETROACTIVE       1       0       1         B. PROMOTION       117       8       1         I. RETROACTIVE       14       2       6         C. DISCIPLINARY ACTION       4       14       1         I. RESCNDED       3       1       13         D. REINSTATEMENT       1       13       1         E. REASSIGNMENT       1       1       1         F. PERFORMANCE EVALUATION MODIFIED       5       13       1         G. PERSONNEL FILE PURGED OF ADVERSE MATERIAL       6       7       1         H. ACCOMODATION       6       7       1       1         I. TRAINING/TUITION/ETC.       6       5       13       1         I. LEAVE RESTORED       6       5       5       1         I. LEAVE RESTORED       6       5       5  | B. LUMP SUM PAYMENT                              | 40     | \$526046                          |
| CLOSURES WITH COMPENSATORY DAMAGES355459774CLOSURES WITH ATTORNEY'S FEES AND COSTS35355459774. TYPES OF CORRECTIVE ACTIONNUMBER WITH<br>MONETARY AWARDSNUMBER WITHOUT<br>MONETARY AWARDSNUMBER WITHOUT<br>MONETARY AWARDSA. HIRE111. RETROACTIVE102. NON-RETROACTIVE011. RETROACTIVE1422. NON-RETROACTIVE1422. NON-RETROACTIVE261. RETROACTIVE262. NON-RETROACTIVE263. NON-RETROACTIVE311. RETROACTIVE262. NON-RETROACTIVE263. NON-RETROACTIVE311. RETROACTIVE263. DISCIPLINARY ACTION1133. REINSTATEMENT324. REINSTATEMENT325. PERFORMANCE EVALUATION MODIFIED513G. PERSONNEL FILE PURGED OF ADVERSE MATERIAL67H. ACCOMODATION111. TRAINING/TUITIONETC.653. LEAVE RESTORED65K. Award (PLEASE SPECIFY ON COMMENTS PAGE)01L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)509  | CLOSURES WITH NON-MONETARY BENEFITS              | 94     |                                   |
| CLOSURES WITH ATTORNEYS FEES AND COSTS       NUMBER WITH<br>MONETARY AWARDS       NUMBER WITH<br>MONETARY AWARDS         A. HIRE       1       1         1. RETROACTIVE       1       0         2. NON-RETROACTIVE       0       1         B. PROMOTION       17       8         1. RETROACTIVE       14       2         2. NON-RETROACTIVE       14       2         3. NON-RETROACTIVE       14       2         4. HIRE       1       1         1. RETROACTIVE       14       2         2. NON-RETROACTIVE       14       2         3. I       2       6         C. DISCIPLINARY ACTION       3       1         1. RESCINDED       3       1         2. MODIFIED       3       1         3. REINSTATEMENT       3       2         6. PERSONNEL FILE PURGED OF ADVERSE MATERIAL       6       7         1. ACCOMODATION       1       1       1         1. TRAINING/TUITIONETC.       6       7       1         1. LEAVE RESTORED       0       1       1         1. LEAVE RESTORED       0       1       1       1         1. LEAVE RESTORED       50       9  | . CLOSURES WITH COMPENSATORY DAMAGES             | 25     | \$235697                          |
| A. HIREII1. RETROACTIVE102. NON-RETROACTIVE01B. PROMOTION1781. RETROACTIVE1422. NON-RETROACTIVE1423. RETROACTIVE1424. NON-RETROACTIVE1425. NON-RETROACTIVE1426. C. DISCIPLINARY ACTION4141. RESCINDED312. MODIFIED313. REINSTATEMENT325. REASSIGNMENT1136. PERSONNEL FILE PURGED OF ADVERSE MATERIAL671. TRAINING/TUITION/ETC.653J. LEAVE RESTORED651K. Award (PLEASE SPECIFY ON COMMENTS PAGE)5091. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)509   | . CLOSURES WITH ATTORNEY'S FEES AND COSTS        | 35     | \$459774                          |
| A. HIREI01. RETROACTIVE102. NON-RETROACTIVE01B. PROMOTION17781. RETROACTIVE1422. NON-RETROACTIVE26C. DISCIPLINARY ACTION4141. RESCINDED312. MODIFIED113D. REINSTATEMENT32E. REASSIGNMENT513F. PERFORMANCE EVALUATION MODIFIED513G. PERSONNEL FILE PURGED OF ADVERSE MATERIAL67H. ACCOMODATION11J. TRAINING/TUITION/ETC.67J. LEAVE RESTORED01K. Award (PLEASE SPECIFY ON COMMENTS PAGE)509L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)509  | . TYPES OF CORRECTIVE ACTION                     |        | NUMBER WITHOUT<br>MONETARY AWARDS |
| 2. NON-RETROACTIVE01B. PROMOTION1781. RETROACTIVE1422. NON-RETROACTIVE26C. DISCIPLINARY ACTION4141. RESCINDED312. MODIFIED311. RESCINDED312. MODIFIED313. REINSTATEMENT32E. REASSIGNMENT31F. PERFORMANCE EVALUATION MODIFIED513G. PERSONNEL FILE PURGED OF ADVERSE MATERIAL67H. ACCOMODATION111. TRAINING/TUITION/ETC.65J. LEAVE RESTORED01K. Award (PLEASE SPECIFY ON COMMENTS PAGE)509  | A. HIRE  | 1      | 1                                 |
| B.PROMOTION1781.RETROACTIVE1422.NON-RETROACTIVE26C.DISCIPLINARY ACTION4141.RESCINDED312.MODIFIED313.113D.REINSTATEMENT32E.REASSIGNMENT113F.PERFORMANCE EVALUATION MODIFIED513G.PERSONNEL FILE PURGED OF ADVERSE MATERIAL67H.ACCOMODATION111.TRAINING/TUITION/ETC.65J.LEAVE RESTORED01K.Award (PLEASE SPECIFY ON COMMENTS PAGE)509   | 1. RETROACTIVE                                   | ł      | 0                                 |
| B.PROMOTIONIII1.RETROACTIVE1422.NON-RETROACTIVE26C.DISCIPLINARY ACTION4141.RESCINDED312.MODIFIED313.113D.REINSTATEMENT32E.REASSIGNMENT513F.PERFORMANCE EVALUATION MODIFIED67G.PERSONNEL FILE PURGED OF ADVERSE MATERIAL67H.ACCOMODATION11I.TRAINING/TUITION/ETC.65J.LEAVE RESTORED01K.Award (PLEASE SPECIFY ON COMMENTS PAGE)01L.Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)509   | 2. NON-RETROACTIVE                               | 0      | 1                                 |
| 2. NON-RETROACTIVE26C. DISCIPLINARY ACTION4141. RESCINDED311. RESCINDED312. MODIFIED113D. REINSTATEMENT32E. REASSIGNMENT113F. PERFORMANCE EVALUATION MODIFIED513G. PERSONNEL FILE PURGED OF ADVERSE MATERIAL67H. ACCOMODATION11I. TRAINING/TUITION/ETC.65J. LEAVE RESTORED65K. Award (PLEASE SPECIFY ON COMMENTS PAGE)9L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)126  | B. PROMOTION                                     | 17     | 8                                 |
| C. DISCIPLINARY ACTION4141. RESCINDED312. MODIFIED113D. REINSTATEMENT32E. REASSIGNMENT113F. PERFORMANCE EVALUATION MODIFIED513G. PERSONNEL FILE PURGED OF ADVERSE MATERIAL67H. ACCOMODATION11I. TRAINING/TUITION/ETC.65J. LEAVE RESTORED65K. Award (PLEASE SPECIFY ON COMMENTS PAGE)509L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)126  | 1. RETROACTIVE                                   | 14     | 2                                 |
| C. DISCIPLINARY ACTION311. RESCINDED312. MODIFIED113D. REINSTATEMENT32E. REASSIGNMENT113F. PERFORMANCE EVALUATION MODIFIED513G. PERSONNEL FILE PURGED OF ADVERSE MATERIAL67H. ACCOMODATION11I. TRAINING/TUITION/ETC.67J. LEAVE RESTORED65K. Award (PLEASE SPECIFY ON COMMENTS PAGE)9L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)509   | 2. NON-RETROACTIVE                               | 2      | 6                                 |
| 2. MODIFIED113D. REINSTATEMENT32E. REASSIGNMENT113F. PERFORMANCE EVALUATION MODIFIED513G. PERSONNEL FILE PURGED OF ADVERSE MATERIAL67H. ACCOMODATION11I. TRAINING/TUITION/ETC.67J. LEAVE RESTORED65K. Award (PLEASE SPECIFY ON COMMENTS PAGE)01L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)509  | C. DISCIPLINARY ACTION                           | 4      | 14                                |
| D. REINSTATEMENT32E. REASSIGNMENT113F. PERFORMANCE EVALUATION MODIFIED513G. PERSONNEL FILE PURGED OF ADVERSE MATERIAL67H. ACCOMODATION11I. TRAINING/TUITION/ETC.67J. LEAVE RESTORED65K. Award (PLEASE SPECIFY ON COMMENTS PAGE)01L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)509  | 1. RESCINDED                                     | 3      | 1                                 |
| D. REINSTATEMENT1E. REASSIGNMENT1F. PERFORMANCE EVALUATION MODIFIED5G. PERSONNEL FILE PURGED OF ADVERSE MATERIAL6H. ACCOMODATION1I. TRAINING/TUITION/ETC.6J. LEAVE RESTORED6K. Award (PLEASE SPECIFY ON COMMENTS PAGE)0L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)509  | 2. MODIFIED                                      | 1      | 13                                |
| E.REASSIGNMENTF.PERFORMANCE EVALUATION MODIFIED513G.PERSONNEL FILE PURGED OF ADVERSE MATERIAL67H.ACCOMODATION11I.TRAINING/TUITION/ETC.67J.LEAVE RESTORED65K.Award (PLEASE SPECIFY ON COMMENTS PAGE)01L.Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)509   | D. REINSTATEMENT                                 | 3      | 2                                 |
| F.PERFORMANCE EVALUATION MODIFIEDG.PERSONNEL FILE PURGED OF ADVERSE MATERIAL6H.ACCOMODATION1I.TRAINING/TUITION/ETC.6J.LEAVE RESTORED6K.Award (PLEASE SPECIFY ON COMMENTS PAGE)0L.Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)509126  | E. REASSIGNMENT                                  | 1      | 13                                |
| G. PERSONNEL FILE PURGED OF ADVERSE MATERIAL       1       1         H. ACCOMODATION       1       1         I. TRAINING/TUITION/ETC.       6       7         J. LEAVE RESTORED       6       5         K. Award (PLEASE SPECIFY ON COMMENTS PAGE)       0       1         L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)       50       9  | F. PERFORMANCE EVALUATION MODIFIED               | 5      | 13                                |
| H. ACCOMODATION         I. TRAINING/TUITION/ETC.         J. LEAVE RESTORED         K. Award (PLEASE SPECIFY ON COMMENTS PAGE)         L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)  | G. PERSONNEL FILE PURGED OF ADVERSE MATERIAL     | 6      | 7                                 |
| I. TRAINING/TUITION/ETC.       6         J. LEAVE RESTORED       6         K. Award (PLEASE SPECIFY ON COMMENTS PAGE)       0         L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)       50   | H. ACCOMODATION                                  | I      | I                                 |
| J. LEAVE RESTORED     0     1       K. Award (PLEASE SPECIFY ON COMMENTS PAGE)     0     1       L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)     50     9  | L TRAINING/TUITION/ETC.                          | 6      | 7                                 |
| K. Award (PLEASE SPECIFY ON COMMENTS PAGE)       50       9         L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)       1       26   | J. LEAVE RESTORED                                | 6      | 5                                 |
| L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)  | K. Award (PLEASE SPECIFY ON COMMENTS PAGE)       | 0      | 1                                 |
| M. Other 2 (PLEASE SPECIFY ON COMMENTS PAGE)  | L. Other 1 (PLEASE SPECIFY ON COMMENTS PAGE)     | 50     | 9                                 |
|   | M. Other 2 (PLEASE SPECIFY ON COMMENTS PAGE)     | 1      | 26                                |

# PART VII SUMMARY OF COMPLAINTS CLOSED WITH CORRECTIVE ACTION

|   | NUMBER<br>PENDING | NUMBER<br>OF DAYS | AVERAGE<br>DAYS | NUMBER OF DAYS PENDING<br>FOR OLDEST CASE |
|---|-------------------|-------------------|-----------------|---|
| TOTAL COMPLAINTS PENDING (SAME AS PART II LINE 9) (A+B+C+D) | 2572              | 1448432           |                 |   |
| A. COMPLAINTS PENDING WRITTEN NOTIFICATION                  | 368               | 60963             |                 | 5445                                      |
| B. COMPLAINTS PENDING IN INVESTIGATION                      | 462               | 117216            |                 | 6266                                      |
| C. COMPLAINTS PENDING IN HEARING                            | 1279              | 922870            |                 | 15474                                     |
| D. COMPLAINTS PENDING A FINAL AGENCY DECISION               | 463               | 347383            |                 | 14326                                     |

# PART VIII SUMMARY OF PENDING COMPLAINTS BY CATEGORY

# PART IX SUMMARY OF INVESTIGATIONS COMPLETED

|  |       | TOTAL   | TOTAL DAY |
|--|-------|---------|-----------|
| INVESTIGATIONS COMPLETED DURING REPORTING PERIOD | (A+C) | 813     | 271331    |
| A. INVESTIGATIONS COMPLETED BY AGENCY PERSONNEL  |       | 242     | 114108    |
| 1. INVESTIGATIONS COMPLETED IN 180 DAYS OR LESS  |       | 21      | 3268      |
| 2. INVESTIGATIONS COMPLETED IN 181 - 360 DAYS    |       | 42      | 10985     |
| 3. INVESTIGATIONS COMPLETED IN 361 OR MORE DAYS  |       | 179     | 99855     |
| B. COST OF AGENCY INVESTIGATIONS                 |       | 987626  |           |
| C. INVESTIGATIONS COMPLETED BY CONTRACTORS       |       | 571     | 157223    |
| 1. INVESTIGATIONS COMPLETED IN 180 DAYS OR LESS  |       | 209     | 29083     |
| 2. INVESTIGATIONS COMPLETED IN 181 - 360 DAYS    |       | 225     | 50405     |
| 3. INVESTIGATIONS COMPLETED IN 361 OR MORE DAYS  |       | 137     | 77735     |
| D. COST OF CONTRACTOR INVESTIGATIONS             |       | 2043841 |           |

#### PART X SUMMARY OF ADR PROGRAM ACTIVITIES

|  | COMPLAINTS      | COMPLAINANTS |  |
|--|-----------------|--------------|--|
| 1. ADR ELECTIONS (a+b)                                       | 148             | 148          |  |
| a. Directly  | 93              | 93           |  |
| b. Through counseling  | 55              | 55           |  |
| 2. RESOURCES USED (a+b+c+d+e+f+g)                            | 140             | 140          |  |
| a. INHOUSE   | 15              | 15           |  |
| b. ANOTHER FEDERAL AGENCY                                    | 110             | 110          |  |
| c. PRIVATE ORGANIZATIONS, CONTRACTORS,                       |                 |              |  |
| BAR ASSOCIATIONS, INDIVIDUAL VOLUNTEERS                      | a - 1           |              |  |
| OR COLLEGE/UNIVERSITY PERSONNEL                              | 15              | 15           |  |
| d. MULTIPLE RESOURCES USED (Please specify)                  | 0               | 0            |  |
| e. OTHER (Please specify on comments page)                   |                 | 1            |  |
| f. OTHER (Please specify on comments page)                   |                 |              |  |
| g. OTHER (Please specify on comments page)                   |                 |              |  |
|  | COMPLAINTS      | COMPLAINANTS | DAYS   |
| 3. TECHNIQUES USED (a+b+c+d+e+f+g+h+i+j+k+1)                 | 140             | 140          | 7817   |
| a. MEDIATION   | 138             | 138          | 7758   |
| b. SETTLEMENT CONFERENCES                                    | 1               | 1            | 15   |
| c. EARLY NEUTRAL EVALUATIONS                                 | 0               | 0            | 0  |
| d. FACTFINDING   | 0               | 0            | 0  |
| e. FACILITATION  | 1               | I            | 44   |
| f. OMBUDSMAN   | 0               | 0            | 0  |
| g. MINI-TRIALS   | 0               | 0            | 0  |
| h. PEER REVIEW   | 0               | 0            | 0  |
| i. MULTIPLE TECHNIQUES USED (Please specify)                 | 0               | 0            | 0  |
| j. OTHER (Please specify on comments page)                   |                 |              |  |
| k. OTHER (Please specify on comments page)                   |                 |              | And the local division of the local division |
| OTHER (Please specify on comments page)     STATUS OF CASES  |                 |              | Service and  |
| I. TOTAL CLOSED (a+b+c+d+e+f)                                | COMPLAINTS      | COMPLAINANTS | DAYS   |
| a. SETTLEMENTS WITH BENEFITS (Monetary and Non-Monetary)     | 101             | 101          | 6715   |
| b. WITHDRAWALS   | 38              | 38           | 2080   |
| c. ADR FAILED  | 5               | 5            | 673  |
| d. Returned for Counseling (Please specify on comments page) | 56              | 56           | 3903   |
| e. OTHER (Please specify on comments page)                   | 2               | 2            | 59   |
| f. OTHER (Please specify on comments page)                   |                 |              |  |
| II. OPEN INVENTORY - ADR PENDING                             | 2 47            |              |  |
| BENEFITS RECEIVED  | * 47            |              | 1853   |
| . MONETARY   | COMPLAINTS<br>6 | COMPLAINANTS | AMOUNT   |
| 1. COMPENSATORY DAMAGES                                      | 0               | 6            | \$5430   |
| 2. BACKPAY/FRONTPAY  | 5               | 5            | \$0  |
| 3. LUMP SUM  | 0               | 0            | \$4931<br>\$0  |
| 4. ATTORNEY'S FEES AND COSTS                                 | 0               | 0            | <u> </u>   |
| 5. Perf Award (Please specify on comments page)              | 1               | 1            | \$500  |
| 6. OTHER (Please specify on comments page)                   |                 |              | 0006   |
| 7. OTHER (Please specify on comments page)                   |                 |              |  |
| NON-MONETARY   | 33              | 33           |  |
| 1. NEW HIRES   | 0               | 0            |  |
| 2. PROMOTIONS  | 1               | 1            |  |
| 3. REINSTATEMENTS  | 0               | 0            |  |
| 4. EXPUNGEMENTS  | 7               | 7            |  |
| 5. TRANSFERS   | 4               | 4            |  |
| 6. REMOVALS RESCINDED AND                                    |                 | 4            |  |
| VOLUNTARY RESIGNATIONS                                       | 1               |              |  |
| 7. REASONABLE ACCOMMODATIONS                                 | 0               | 0            |  |
| 8. TRAINING  | 10              | 10           |  |
| 9. Perf Eval Changed (Please specify on comments page)       | 2               | 2            |  |
| 10. Administrative Leave (Please specify on comments page)   | 8               | 8            |  |
| 11. OTHER (Please specify on comments page)                  |                 |              |  |

#### PART XI SUMMARY OF ADR PROGRAM ACTIVITIES

|   | 001401 + 0.175                        | COLOR ADIANTS                         |  |
|---|---------------------------------------|---------------------------------------|--|
|   | COMPLAINTS                            | COMPLAINANTS                          |  |
| . ADR ELECTIONS   | 133                                   | 122                                   |  |
| 2. RESOURCES USED (a+b+c+d+c+f+g)                             | 123                                   | 112                                   | T1=1====111==1   |
| a. INHOUSE  | 100                                   | 90                                    |  |
| b. ANOTHER FEDERAL AGENCY                                     | 19                                    | 18                                    |  |
| c. PRIVATE ORGANIZATIONS, CONTRACTORS,                        |                                       |                                       |  |
| BAR ASSOCIATIONS, INDIVIDUAL VOLUNTEERS                       |                                       |                                       |  |
| OR COLLEGE/UNIVERSITY PERSONNEL                               | 4                                     | 4                                     |  |
| d. MULTIPLE RESOURCES USED (Please specify)                   | 0                                     | 0                                     |  |
| e. Other I (Please specify on comments page)                  | 0                                     | 0                                     |  |
| f. OTHER (Please specify on comments page)                    | · · · · · · · · · · · · · · · · · · · | · · · · · · · · · · · · · · · · · · · |  |
| g. OTHER (Please specify on comments page)                    |                                       |                                       |  |
| B. C FILLER (R READE OF CONTRICTED PAGE)                      | COMPLAINTS                            | COMPLADIANTS                          | DAVE   |
| 3. TECHNIQUES USED (a+b+c+d+e+f+g+h+i+j+k+l)                  |                                       | COMPLAINANTS                          | DAYS   |
| a. MEDIATION  | 123                                   | 112                                   | 12476  |
| a. MEDIATION<br>b. SETTLEMENT CONFERENCES                     | 123                                   | 112                                   | 12476  |
|   | 0                                     | 0                                     | 0  |
| C. EARLY NEUTRAL EVALUATIONS                                  | 0                                     | 0                                     | 0  |
| d. FACTFINDING  | 0                                     | 0                                     | 0  |
| e FACILITATION  | 0                                     | 0                                     | 0  |
| f. OMBUDSMAN  | 0                                     | 0                                     | 0  |
| g. MINI-TRIALS  | 0                                     | 0                                     | 0  |
| h. PEER REVIEW  | 0                                     | 0                                     | 0  |
| i. MULTIPLE TECHNIQUES USED (Please specify)                  | 0                                     | 0                                     | 0  |
| j. OTHER (Please specify on comments page)                    | 1                                     |                                       |  |
| k. OTHER (Please specify on comments page)                    |                                       |                                       |  |
| 1. OTHER (Please specify on comments page)                    |                                       |                                       |  |
| 4. STATUS OF CASES  | COMPLAINTS                            | COMPLAINANTS                          | DAYS   |
| I. TOTAL CLOSED (a+b+c+d+e+f)                                 | 81                                    | 70                                    | 8236   |
| a. SETTLEMENTS WITH BENEFITS (Monetary and Non-monetary)      | 11                                    | 10                                    | 988  |
| b. WITHDRAWALS  | 0                                     | 0                                     | 0  |
| c. ADR FAILED   | 70                                    | 60                                    | 7248   |
| d. OTHER (Please specify on comments page)                    |                                       |                                       |  |
| e. OTHER (Please specify on comments page)                    |                                       |                                       |  |
| f. OTHER (Please specify on comments page)                    |                                       |                                       |  |
| II. OPEN INVENTORY - ADR PENDING                              | 52                                    | 52                                    | 8926   |
| 5. BENEFITS RECEIVED  | COMPLAINTS                            | COMPLAINANTS                          | AMOUNT   |
| A. MONETARY   | 4                                     | 4                                     | \$43000  |
| 1. COMPENSATORY DAMAGES                                       | 2                                     | 2                                     | \$18000  |
| 2. BACKPAY/FRONTPAY   | 0                                     | 0                                     | \$18000  |
| 3. LUMP SUM   | 0                                     | 0                                     | 50   |
| 4. ATTORNEY'S FEES AND COSTS                                  | 2                                     |                                       |  |
| 5. OTHER (Please specify on comments page)                    |                                       | 2                                     | \$25000  |
| 6. OTHER (Please specify on comments page)                    |                                       |                                       |  |
|   |                                       |                                       |  |
| 7. OTHER (Please specify on comments page)<br>3. NON-MONETARY |                                       |                                       | and the second |
|   | 7                                     | 7                                     |  |
| 1. NEW HIRES  | 0                                     | 0                                     |  |
| 2. PROMOTIONS   |                                       | 1                                     |  |
| 3. REINSTATEMENTS   | 0                                     | 0                                     |  |
| 4. EXPUNGEMENTS   | 0                                     | 0                                     |  |
| 5. TRANSFERS  | 1                                     | 1                                     |  |
| 6. REMOVALS RESCINDED AND                                     | 4<br>(4)                              |                                       |  |
| VOLUNTARY RESIGNATIONS  |                                       | 1                                     |  |
| 7. REASONABLE ACCOMMODATIONS                                  | I                                     | · · · · · · · · · · · · · · · · · · · |  |
| 8. TRAINING   | 2                                     | 2                                     |  |
| 9. Reassignment (Please specify on comments page)             | I                                     | 1                                     |  |
| 10. OTHER (Please specify on comments page)                   |                                       |                                       |  |
| 11. OTHER (Please specify on comments page)                   |                                       |                                       |  |

PART XII SUMMARY OF ADR PROGRAM ACTIVITIES TRAINING AND RESOURCES 1. BASIC ADR ORIENTATION TRAINING NUMBER TRAINED MANAGERS 23601 1538 **a**. EMPLOYEES 104177 892 b. NUMBER 2. EMPLOYEES THAT CAN PARTICIPATE IN ADR 127778 NUMBER 4. IN HOUSE STAFF RESOURCES AVAILABLE FOR ADR 127 a. FULL TIME 9 b. PART TIME 2 COLLATERAL DUTY 116 c. AMOUNT 4. FUNDING AVAILABLE FOR ADR \$409800 CERTIFICATION AND CONTACT INFORMATION I certify that the EEO complaint data contained in this report, EEOC Form 462, Annual Federal Equal Employment Opportunity Statistical Report of Discrimination Complaints, for the report period 1 October 2000 through 30 September 2001 are accurate and complete. TYPED NAME AND TITLE OF CERTIFYING OFFICIAL: Ted McBurrows. . Director. Equal Empl Opp Staff M comous SIGNATURE OF CERTIFYING OFFICIAL: TYPED NAME AND TITLE OF PREPARER: Svlvia Price. EEO Specialist Sylvia Price SIGNATURE OF PREPARER: DATE: 2/13/2002 TELEPHONE NUMBER: (202) 616-4808 E-MAIL: Sylvia.Price@usdoj.gov This report is due to the following address: U.S. Equal Employment Opportunity Commission Office of Federal Operations Federal Sector Programs 1801 L Street, NW Washington, DC 20507

# Annual Federal Equal Employment Opportunity Statistical Report of Discrimination Complaints Fiscal Year 2001

#### Comments

# Part I.3. Non-ADR Settlements with Non-Monetary Benefits

The total number has been updated after verification and is reflected on the Report. The skill level of collateral duty counselors was increased through training, therefore they were able to negotiate more ADR settlements.

## Part II.1. Complaints on hand at the beginning of the reporting period

Due to an administrative error, 15 open cases were not counted on the fiscal year 2000 report. Three cases that were reported as being open were actually closed. (2848 + 15 - 3 = 2860, beginning totalfor FY 2001)

# Part V.1.C. Rehabilitation Act

The number of closures has changed due to a detailed research into closed cases that included this statue. Any other increase from last fiscal year we believe was merely due to the fact that more Rehabilitation Act cases were adjudicated during this fiscal year.

# Part VII.6.L. Other 1 (specify)

Letter Expressing Regret, re: Performance Apprisal Within-grade Priority Consideration Equitable Workload Letter of Apology Detail Posting Notice Adjusted Entry on Duty Date Attorney Fees and Cost

### Part VII.6.M.Other 2 (specify)

Reconsider Application Voluntarily Retired Personnel Policy Change Attorney Fees and Cost

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