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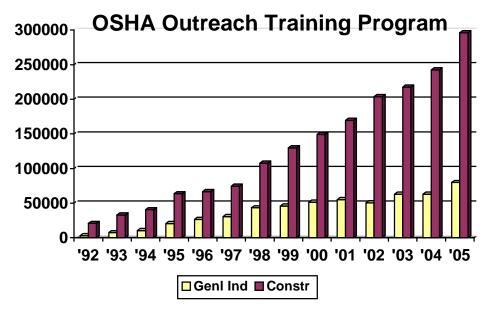
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# CONSTRUCTION INDUSTRY OUTREACH TRAINING PROGRAM

# BACKGROUND

The Occupational Safety and Health Administration's (OSHA) Outreach Training Program is a voluntary train-the-trainer training program through which OSHA authorizes trainers to teach construction and general industry occupational safety and health standards and policy. We have promoted workplace safety and health by authorizing trainers since 1971.

The outreach program has grown rapidly in recent years. In 2005, we distributed 376,000 student cards and trainers held 26,000 classes – 500 classes per week. This doubles the training numbers done as recently as 1999! On any day, there are approximately 2,000 workers attending OSHA outreach training. Over 1.2 million students were trained over the past four years.



# THE CONSTRUCTION INDUSTRY OUTREACH TRAINING PROGRAM

Construction industry outreach trainers are authorized to conduct 10- and 30-hour construction industry outreach courses and receive OSHA course completion cards to issue to the students. To become an authorized trainer, you must complete Course #500, *Trainer Course in Occupational Safety and Health Standards for the Construction Industry*. You must pass a test at the end of the course to receive trainer authorization.

**Update Requirement.** To stay current on OSHA, Construction outreach trainers must attend Course #502, *Update for Construction Industry Outreach Trainers* every four years to maintain their status as authorized Construction Outreach Program Trainers. The OSHA Training Institute (OTI) and the OSHA Training Institute Education Centers (OTIEC) conduct this course (see Attachment A). You may also retake Course #500 to maintain your trainer status.

If your trainer authorization status has expired, you may reinstate it by retaking the OSHA #500 course. Authorized trainers have three months after their authorization has expired to retake the #502. Go to <u>www.osha.gov</u> or contact OTI or an OTIEC (Attachment A) for course schedules.

# **OUTREACH TRAINING PROGRAM GUIDELINES**

Training Topics. You must cover the 10-or 30-hour Construction topics listed on pages 5 and 6.

**Topic Length.** We recommend you cover each course topic for an hour. At times, however, your audience may have limited exposure to a hazard and one-half hour is appropriate -- this is the minimum time you may spend on a topic. In the 10-hour class, don't cover any topic for more than four hours. In the 30-hour class, don't cover any topic for more than six hours.

**Training Materials.** Trainers must compile materials for their training from a variety of sources, including products we have available under "Teaching Aids" at our OSHA Outreach Training Program web site, which can be found via **www.osha.gov/outreach.html**. Trainers are provided a 10-hour presentation CD that may be used in full or in part in conducting an outreach class. The course materials provided in the trainer classes are intended for the trainer's insight and education and are not designed for workers taking outreach training classes. Provide your students with some materials (at least one page) on each topic covered, which contain the topic's key points.

Class Time. Breaks and lunch periods are not counted as class time.

**Classes Over a Period of Time.** You may break classes into segments. Each segment must be at least one hour and the course must be completed within six months.

**Guest Trainers.** You may use trainers who have topic expertise to help you conduct classes. The authorized outreach trainer must design and coordinate the course, teach more of the class than anyone else, and attend all sessions to answer questions and ensure topics are adequately covered and all students are in attendance.

**In-Person Training.** You must deliver outreach training in-person, unless you receive an exemption. If you're considering using non-live methods, such as on-line or video conferencing, contact the OSHA Outreach coordinator (see page 8). OSHA has specific guidelines for on-line training, and there are a few on-line programs that OSHA has allowed. The guidelines for video conferencing are that the trainer can ensure the full attendance of all trainees, that off-site locations have a training monitor, and that there is a setup to answer trainee questions quickly and effectively.

**Class Size.** If your class will exceed 50 students, contact the Outreach Coordinator (see page 8) prior to the class to receive permission to hold the class as an outreach training class. You must have a way for students to ask questions when the class is not in session. E-mail is the usual method. We also want to know what materials you are providing to the students. We advocate using more than one trainer and breaking the class into work groups. Small classes encourage trainee involvement through discussion and group participation and through sharing of knowledge and experiences.

10 + 20 Hours = 30. If a student you trained in the 10-hour course wants to take the 30-hour course at a later time, you may provide 20 more training hours and receive a 30-hour card for the trainee. The limitations are that the same trainer must do the training and all the training must be conducted within six months. You must return the 10-hour cards at the time you request the 30-hour cards.

**Combined 10-hour Construction and General Industry Class**. You may not receive 10-hour Construction and General Industry student cards when holding a class for less than 20 full hours.

Advertising. When advertising outreach training you must take the proper care to correctly describe your outreach trainer designation and outreach courses. Trainer authorization is limited to conducting the 10-and 30-hour Construction Industry outreach training courses.

Follow these rules when advertising your Construction Industry Outreach Training Program courses.

Outreach advertising restrictions:

► Certified	Neither the trainer, the students, nor the curriculum is certified or approved. The trainer is authorized and the students receive course completion cards.		
► OSHA	Don't make it appear that you're an OSHA employee or that the course is an OSHA course.		
► Course #500	Don't refer to your outreach course as a #500 course. The #500 course is the train-the-trainer course that is conducted by OTI or the OTIECs.		
		Don't use the logo that you see on outreach cards or the front cover of this guide in your advertising.	
► Train-the-Trainer Course		Students who complete the 10- or 30-hour training aren't entitled to receive cards for students they may train.	

If we notify you that your advertising appears false or misleading and you do not correct it, we will remove you from the Outreach Training Program.

**Monitoring.** Staff from the OSHA Office of Training and Education periodically attend outreach training classes to observe training, obtain feedback from the trainer and the students on the training, and ensure awareness of the outreach guidelines and the materials and assistance that are available to help trainers. Through these visits we aim to help trainers, improve the outreach training program, ensure consistent program implementation, and assist the trainer in designing the class to meet the needs of the audience. Let us know about your outreach classes if you'd welcome our visit.

## **OUTREACH TRAINING TIPS**

► Worker Emphasis. The outreach classes are designed to be presented to workers, therefore they must emphasize hazard identification, avoidance, control and prevention, not OSHA standards. Trainers must tailor their presentations to the needs and understanding of their audience.

► Site-Specific Training. The most rewarding classes for students are the ones they can relate to because the trainer uses examples, pictures, and scenarios that come from the student's work place.

► Homogenous Class. The ideal class to teach is one where students have similar positions and needs -to conduct separate training for supervisors, managers, and workers. Also, try to separate workers into like groups, for example, office personnel, machine operators, and maintenance staff.

► **Training Purpose.** Explain up front, that the training isn't a bureaucratic exercise – that it may save their life and help them continue to provide for their family. Explain that safety and health add value to the company, the workplace and their life. See <u>www.osha.gov/dcsp/smallbusiness/safetypays.html</u>

► Use Objectives. Describe the skills and abilities the students should have or exhibit for each topic. Relate the objectives to the students' work, if possible.

► Presentation Assortment. Students learn in different manners, and get tired of one training style. Use different trainers, computer presentations, videos, case studies, exercises and graphics to make the course interesting and enjoyable. By doing this you'll be employing the three levels of training techniques - presentation (presenting the material in a variety of ways), discussion (getting the students involved in the learning), and performance (students practice the material they learned).

► Testing. Use quizzes and tests to ensure the student understands key objectives. Provide students feedback on incorrect answers.

**Evaluations**. Have students evaluate your class. This feedback will help you determine whether the course is accomplishing its goals and provide input you can use to improve the training.

# DESIGNATED TRAINING TOPICS

# **DESIGNATED TRAINING TOPICS**

# 10-HOUR CONSTRUCTION INDUSTRY OUTREACH TRAINING PROGRAM

The 10-hour program is intended to provide a variety of training on Construction safety and health to entry level workers. **Of the topics listed below, three hours are mandatory and three hours must be chosen from the optional topic list provided.** For the remainder of the class, you may teach any other construction industry standards or policies and/or expand on the required topics. The 10-hour classes are designed to be presented to workers, therefore they must emphasize hazard identification, avoidance, control and prevention, not OSHA standards

REQUIRED C	OURSE TOPICS
One Hour Introduction to OSHA, including:	Choose at least 3 topics - must add up to 3 hours:
<ul> <li>OSH Act/General Duty Clause 5(a)(1)</li> <li>General Safety and Health Provisions, Competent Person, Subpart C</li> </ul>	One-half to One Hour each Personal Protective and Lifesaving Equipment, Subpart E
- Recordkeeping (CFR Part 1904)	Materials Handling, Storage, Use and Disposal, Subpart H
	Tools - Hand and Power, Subpart I
One Hour Electrical, Subpart K	Scaffolds, Subpart L
One Hour Fall Protection, Subpart M	Cranes, Derricks, Hoists, Elevators, and Conveyors, Subpart N
	Excavations, Subpart P
	Stairways and Ladders, Subpart X

# **DESIGNATED TRAINING TOPICS**

# **30-HOUR CONSTRUCTION INDUSTRY OUTREACH TRAINING PROGRAM**

The 30-hour program is intended to provide a variety of training to people with some safety responsibility. **Of the topics listed below, six hours are mandatory and fourteen hours must be chosen from the optional topic list provided.** For the remainder of the class, you may teach any other construction industry standards or policies or expand on the required topics.

# **REQUIRED COURSE TOPICS**

#### Introduction to OSHA Standards – at least Two Hours

- -- OSH Act/General Duty Clause 5 (a) (1)
- -- 29 CFR 1904, Recordkeeping
- -- Subpart C: General Safety and Health Provisions, Competent Person
- -- STD 3-1.1, "Clarification of Citation Policy Regarding 29 CFR 1926.20, 29 CFR 1926.21 and Related General Safety and Health Provisions"; Safety Programs

Electrical, Subpart K – at least Two Hours

Fall Protection, Subpart M – at least Two Hours

#### Choose at least 6 topics - must add up to at least 14 hours:

Occupational Health and Environmental Controls (emphasis on Hazard Communication), Subpart D

Health Hazards in Construction, Subpart D

Personal Protective and Lifesaving Equipment, Subpart E

Fire Protection and Prevention, Subpart F

Materials Handling, Storage, Use and Disposal, Subpart H

Tools - Hand and Power, Subpart I

Welding and Cutting, Subpart J

Scaffolds, Subpart L

Cranes, Derricks, Hoists, Elevators, and Conveyors, Subpart N

Motor Vehicles, Mechanized Equipment and Marine Operations; Rollover Protective Structures and Overhead Protection; and Signs, Signals and Barricades, Subparts O, W and G

Excavations, Subpart P

Concrete and Masonry Construction, Subpart Q

Steel Erection, Subpart R

Stairways and Ladders, Subpart X

Confined Space Entry

#### FURTHER ASSISTANCE

## Main OSHA Web Sites

- ♦ OSHA Home Page
  - \* www.osha.gov
- OSHA Outreach Training Program Page

#### \* www.osha.gov/outreach.html

Here you'll find the <u>link to the OSHA Outreach Training Program</u>. The site includes the outreach program guidelines, teaching aids, and frequently asked questions. All pertinent program changes will be communicated here.

#### ► OSHA Teaching / Materials Assistance Web Sites

- Outreach Training Materials including a 10-hour presentation
  - \* www.osha.gov/fso/ote/training/outreach/materials.html
- Resource Center Loan Service.

#### \* www.osha.gov/fso/ote/training/resource-center/loan.html

Outreach trainers may borrow videos from OSHA's Resource Center, a collection of over 550 video titles which cover about 125 occupational safety and health subjects. The catalog contains borrowing information and a list of videos, including ones in Spanish.

• Construction - Training and Outreach

\* www.osha.gov/doc/training.html

- Construction Other OSHA Presentations for Outreach
  - \* www.osha.gov/doc/presentations\_outreach.html
- Training and Reference Materials
  - \* www.osha.gov/fso/ote/training/outreach\_materials.html
- Multimedia Videos and Slide presentations
  - \* www.osha.gov/SLTC/multimedia.html
- Compliance Assistance Resources and Specialists
  - \* www.osha.gov/dcsp/compliance assistance/index.html

• Quick Takes – sign up for OSHA's bi-weekly e-news memo with information, updates, and results from OSHA about safety and health in America's workplaces - www.osha.gov

#### Construction and Training Web Sites

- OSHA Construction eTools
  - \* www.osha.gov/doc/construction\_ecats.html
- OSHA Technical Links
  - \* www.osha.gov/SLTC/index.html
- Electronic Library of Construction Occup. Safety and Health (includes Spanish materials)
  - \* www.cdc.gov/niosh/elcosh/index.html
- NIOSH Safety and Health Topic: Construction
  - \* www.cdc.gov/niosh/topics/construction/
- Fatal Facts: Fact sheets about construction fatalities.
  - \* www.osha.gov/OshDoc/toc\_FatalFacts.html

- OSHA Small Business Page
  - \* www.osha.gov/dcsp/smallbusiness/index.html

OSHA Support. For technical questions, contact the Regional Office, or the Area Office near you. These offices provide publications, answer questions on OSHA standards, and provide other references. See www.osha.gov/html/RAmap.html for contact information. At the Regional Office ask for technical support. OSHA also has Compliance Assistance Specialists in each Area Office in states under federal jurisdiction. They're available for seminars, workshops, and speaking events, see www.osha.gov/dcsp/compliance\_assistance/index.html.

► U.S. Government Bookstores. These bookstores sell OSHA standards, publications, and subscriptions to the OSHA CD-ROM. The bookstores are located throughout the country. The U.S. Government Printing Office (GPO) in Washington, DC is the main office; you can order materials by calling (866) 512-1800, or visiting http://bookstore.gpo.gov.

OSHA Publications. OSHA has many helpful publications, forms, posters, and fact sheets. Find these at www.osha.gov/pls/publications/pubindex.list.
Publications are available in formats such as HTML and PDF. Single free copies of some of these are available by calling (202) 693-1888, by fax at (202) 693-2498, or from the nearest OSHA Area or

Regional Office. A few significant publications are noted below.

\* **OSHA Publications and Audiovisual Programs**, OSHA 2019, contains information on OSHA materials. Also, details are given on ordering from NTIS and GPO.

- \* All About OSHA, OSHA 2056.
- \* Training Requirements in OSHA Standards and Training Guidelines, OSHA 2254.

\* **OSHA Handbook for Small Businesses**, OSHA 2209. Assists small business employers in implementing OSHA's recommended safety and health program management guidelines.

- National Technical Information Service (NTIS). NTIS sells some OSHA informational and training associated materials. NTIS is the Federal government's central source for the sale of scientific, technical, engineering, and related business information produced by or for the U.S. government. You can reach them at (703) 605-6000 or visit their web site at www.ntis.gov.
- Construction Industry Outreach Training Program. If you cannot find the answers for your outreach questions in this guide or at the OSHA web site, contact:

Mr. Don Guerra Outreach Program Coordinator (847) 759-7735 e-mail: **outreach@dol.gov** 

**Resource Center.** The Resource Center Audiovisual Catalog is available at <u>www.osha-slc.gov/fso/ote/training/resource-center/loan.html</u>. For further information contact: Librarian, (847) 759-7736 • Outreach Trainer State Lists. We distribute lists of active trainers (two or more classes conducted within a year) by state, to persons looking for 10-or 30-hour outreach training and to trainers who need assistance. To obtain a state list(s):

Contact: Diane Uramkin (847) 759-7780 fax (847) 297-6636 e-mail: **uramkin.diane@dol.gov** 

Provide: 1) State(s) you are looking for (up to three)

- 2) Whether you want the list(s) for Construction or General Industry
- 3) Your fax number or mailing address

#### NOTE ► Major Change in Processing Student Card Requests – Requests for student cards must be sent to OSHA or the OSHA Education Center responsible for your trainer training (see Attachment B)

OSHA Education Centers may have slightly different processing requirements than OSHA – check with the Education Center if you're unsure.

\* For trainers who are accustomed to receiving cards from OSHA, who now have to send their requests to an Education Center, please send in all of the documentation described below.

#### **Obtaining Student Course Completion Cards**

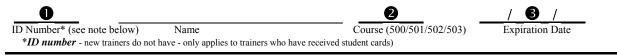
After conducting an outreach class, follow the instructions below to document your class to the responsible training location (Attachment B) to receive OSHA student course completion cards.

For each outreach class, send the following:

#### 1. **OSHA Outreach Training Program Report** (see page 13).

This includes information on the course and the trainer. Use the format on page 13 or create your own form. Make sure you include your most recent trainer date and the address to send the cards. An excerpt of the format is shown below.

#### Primary Trainer Course Information



**1** ID - doesn't apply to new trainers. Only trainers who have received student cards have one.

**2** Course - The most recent course (500 or 502) you took.

**3** Trainer expiration date (four years after the last course taken).

#### **<u>ID Number</u> O**: Applies only to trainers who have received student cards.

• The ID number assigned to you by OSHA may not be the same one used for you at the responsible Education Center (OTIEC). Read information that they provide to you carefully.

- OSHA does not assign an ID number to each person that takes a trainer class (#500 or #502).
- OSHA indicates the ID number on the preprinted OSHA Outreach Training Program Report that
- is sent with student cards. OTIECs will have different ways of providing your ID number.
- Each trainer has one ID number, even if you are also qualified as a General Industry trainer.

• If your OSHA preprinted report form only shows your General Industry trainer expiration date, you must provide the date and course number (#500 or #502) that you completed your Construction training course and provide a copy of your course certificate or trainer card.

• If your most recent course #500 or #502 expiration date is not reflected on the preprinted report form, write in the last Construction trainer course (#500 or #502) you took, the expiration date of that training, and provide a copy of your course certificate or trainer card.

- If you have an OSHA ID, you may use one of the shortcut formats in Attachment C.
- If you have misplaced your ID, note on the report that you have one but misplaced it.

#### 2. A copy of your course certificate or trainer card (note the place you took the training) if:

• this is your first Construction outreach training class, or

• you are a trainer with an ID number, but you have taken a more recent trainer course than the one shown on your preprinted Outreach Training Program Report.

- 3. **Student Names** who completed the class. These must be legible. We only need one list we do not want all the sign-in sheets.
- 4. **Topic Outline** that lists the topics taught and the amount of time spent on each. For 10-hour classes, you may complete the topic outline on the bottom of the OSHA Outreach Training Program Report or send a separate outline. For 30-hour classes, send a separate outline.

#### \*\* Submittals that do not include items 1 – 4 may be returned \*\*

#### Remember these key points when submitting your documentation:

\* Send separate documentation for each class. You may submit more than one class in an envelope.

- \* Submit documentation within six months of course completion.
- \* Do not staple the documentation.

\* If you observe or measure workplace improvements that resulted from your outreach training, please inform us. Examples include declining incidents of workplace injuries and illnesses, the establishment of safety and health committees, or the correction of workplace hazards.

#### Mail your course documentation (for OSHA) to:

#### (See Attachment B for your responsible training location)

Construction Industry Outreach Program Coordinator OSHA Office of Training and Education 2020 S. Arlington Heights Road Arlington Heights, IL 60005

#### **Information on Student Course Completion Cards**

• It takes three to four weeks to process your request after we receive your documentation and additional time for mailing. Please don't call us about the status of a request until five weeks have elapsed since you sent the request.

- Student course completion cards are sent to the trainer for completion and distribution.
- The trainer completes the card by inserting the student's name and the course end date and signing it. The trainer's name may be typed in and must be typed or printed in if the signature is illegible.
- You may laminate the cards, and use the back of the cards for other identification or training information purposes, but no other alterations are permitted.
- Student course completion cards do not expire.

• You may provide students with a certificate of training. This often helps students prove that they took the training before they receive their student card. Advertising restrictions (page 3) also apply here.

• Trainers are sent a few extra cards for each class completed in case of card errors or to enable you to replace lost student cards for students you trained.

• OSHA recommends Outreach Training Program courses as an orientation to occupational safety and health for workers. Participation is voluntary. Workers must receive additional training on specific hazards of their job.

#### **Replacing Lost, Damaged, or Misprinted Cards**

**Trainer Cards:** Contact the organization where you took the course. Inform them what course you took and when you took it. After they validate that you took the class, and passed the test, they will issue you a replacement card.

For trainers who OSHA is responsible for (see Attachment B) contact:

Diane Uramkin OSHA Office of Training and Education 2020 S. Arlington Heights Road Arlington Heights, IL 60005 (847) 759-7780 e-mail: **uramkin.diane@dol.gov** 

**Student Cards:** Use the extra cards provided to you with each class to replace student cards, after you make the proper verification. If you do not have an extra card, contact OSHA or the responsible Education Center for the replacement. Provide the following information: student name, trainer name, training date, and type of class (10 or 30-hour, construction or general industry). Records are only kept for five years plus the present year. If the training took place prior to this, we cannot issue a new card.

Misprinted Cards: Return all misprinted cards for replacements.

# **OSHA OUTREACH TRAINING PROGRAM REPORT**

Course Conducted (Document each class with a separate 10-Hour Construction 30-Hour Construction	e Report): <b>10-Hour General Industry</b> <b>30-Hour General Industry</b>
End Date of Course:      /	mes on back, or on a separate sheet)
ID Number* below)     Name       *ID number – new trainers do not have one - this only applies to trainers who have	Course (500/501/502/503) Expiration Date
Company / Dept. Address City /State /Zip	umber and your address is the same, you don't need to complete this)Best time(s) to call:
Your documentation must include these items:         (1) OSHA Outreach Training Program Report         (2) Student names         (3) List of course topics & the time spent on each         optional use       10 Hour Topic	Do not include these items with your documentation:         * Student evaluation forms       * Student sign-in sheets         * Long topic outline       * Stapled pages         cs       (for a 30-hour class, send in a separate topic list)
Construction         HOURS*         Required Introduction to OSHA         Required Electrical (K)         Required Fall Protection (M)         Required - Choose three or more:         Personal Protective and Lifesaving Equipment (E)         Materials Handling, Storage, Use and Disposal (H)         Tools - Hand and Power (I)         Scaffolds (L)         Cranes, Derricks, Hoists, Elevators, and Conveyors (N)         Excavations (P)         Stairways and Ladders (X)         Electives: Any OSHA Construction standard or policy         Image: Ima	General Industry         HOURS*       Required       Introduction to OSHA         Required       Walking and Working Surfaces (D)         Required       Exit Routes, Emergency Action Plans, Fire Prevention Plans and Fire Protection (E & L)         Required - Choose three or more       Flammable and Combustible Liquids (H)         Personal Protective Equipment (I)       Machine Guarding (O)         Hazard Communication (Z)       Intro. to Industrial Hygiene / Bloodborne Pathogens (Z) and/or Ergonomics         Safety and Health Programs       Electives: Any OSHA General Industry standard or policy         Image: Colored Colored Colored ColoredCol

\* Indicate the amount of time spent on each of the topics in the class.

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# **ATTACHMENT A - OSHA TRAINING INSTITUTE EDUCATION CENTERS**

The OSHA Training Institute has authorized these educational institutions to conduct selected OSHA courses, including:Course 500Trainer Course in Occupational Safety and Health Standards for the Construction IndustryCourse 501Trainer Course in Occupational Safety and Health Standards for General IndustryCourse 502Update for Construction Industry Outreach TrainersCourse 503Update for General Industry Outreach TrainersCourse 510Occupational Safety and Health Standards for ConstructionCourse 511Occupational Safety and Health Standards for General IndustryFor schedules and tuition see www.osha.gov/fso/ote/training/edcenters/index.html

Education Centers	Lead Center: City / State	Phone
Keene State College	Manchester, NH	800-449-6742
Rochester Institute of Technology	Rochester, NY	866-385-7470x2919
Atlantic OSHA Training Center (Univ. of Medicine & Dentistry of NJ, State University of New York at Buffalo, Univer	New Brunswick, NJ rsidad Metropolitana, San Juan, PR)	732-235-9450
National Resource Center for OSHA Training (West Virginia University, National Labor College, Building and Construction Trades I	Morgantown, WV Dept., , Center to Protect Workers' Rights)	800-626-4748
Keystone Occupational Safety and Health Center (Indiana University of Pennsylvania)	Indiana, PA	800-640-7421
Georgia Tech Research Institute	Atlanta, GA	404-385-3500
University of South Florida	Tampa, FL	866-697-0975
Eastern Kentucky University	Richmond, KY	877-358-6742
Great Lakes OSHA Training Consortium (Univ. of Cincinnati, Eastern Michigan University, United Auto Workers)	Cincinnati, OH	800-207-9399
The National Safety Education Center (Northern Illinois University, Construction Safety Council, National Safety Council)	Chicago area, IL	800-656-5317
Mid-America OSHA Training Institute (Ohio Valley Construction Education Foundation, Sinclair Community College)	Springboro, OH	866-444-4412
Texas Engineering Extension Service, Texas A & M Univ	ersity Mesquite, TX	800-723-3811
Metropolitan Community Colleges - Business & Technology	Center Kansas City, MO	800-841-7158
Midwest OSHA Education Centers (Kirkwood Community College, St. Louis University, Safety and Health Council of Gree	Cedar Rapids, IA	800-464-6874
Red Rocks Community College	Lakewood, CO	800-933-8394
Mountain West OSHA Training & Outreach Center (University of Utah, Salt Lake City Community College)	Salt Lake City, UT	801-581-4055
University of California - San Diego	San Diego, CA	800-358-9206
WESTEC, Westside Energy Services	Taft, CA	866-493-7832
University of Washington	Seattle, WA	800-326-7568

# ATTACHMENT B

# **OSHA OUTREACH TRAINING PROGRAM FACT SHEET**

# Note: Trainers taking their Construction and General Industry trainer courses from different organizations will send their requests to two different organizations

#### WHERE:

- If an OSHA Education Center conducted or sponsored your training, see the following pages on where and how (mail, e-mail, fax) to submit requests.
- For persons who took their training at the OSHA Training Institute (OTI) send your requests to:

OSHA Construction (or General Industry) Outreach Training Program 2020 S. Arlington Heights Road Arlington Heights, IL 60005

⇒ Fax (847) 297-6636
 ⇒ E-mail - <u>outreach@dol.gov</u>

#### **PROGRAM ADMINISTRATION:**

Send in:

- 1. OSHA Outreach Training Program report
- 2. Copy of trainer card if this is your first request or if you've taken new trainer training
- 3. Student names
- 4. Course topic list and the time spent on each

Requests are reviewed to ensure:

- Trainer is currently authorized
- Complies with guidelines (topics, time, etc.)
- Documentation is complete

**<u>QUESTIONS</u>**: For OSHA, see above, for Education Centers, see below list

#### WHERE – Specifics

This list is organ	nized by OSHA Regions	s 1-10. Here are the	Regional Office locat	ions in each of the regions.
1 - Boston	2 – New York	3 – Philadelphia	4 – Atlanta	5 – Chicago
6 – Dallas	7 – Kansas City	8 – Denver	9 – San Francisco	10 – Seattle

Region 1 - Northeast, including NH, ME, RI, MA, CT, VT	
If you took the training from	Send your card requests to
- OTI Education Center at Keene State College, Manchester, NH	OSHA Training Institute Education Center
- OTI Education Center at Keene State College, Keene, NH	Keene State College
- Associated Builders and Contractors, Rock Hill, CT	175 Ammon Drive
- Survival System USA, Groton, CT	Manchester, NH 03103-3308
- University of New Haven, West Haven, CT	
- Associated General Contractors of Mass., Wellesley, MA	For questions: (800) 449-6742
- Janus Training Center, Lawrence, MA	Leslie Singleton – <u>lsingleton@keene.edu</u>
- Central Maine Community College, Auburn, ME	
- Maine Dept. of Transportation, Fairfield, ME	
- Occupational & Environmental Health Center of RI, Providence, RI	
- Roger Williams University, Portsmouth, RI	
- Associated General Contractors of Vermont, Montpelier, VT	

Region 2 – Northeast, including NJ, NY, and Puerto Rico		
If you took the training from	Send your card requests to	
- Univ. of Medicine and Dentistry of NJ, New Brunswick, NJ	UMDNJ- School of Public Health	
- State Univ. of New York at Buffalo, Toxicology Research	Attn: Janet Crooks, Registrar	
Center, Buffalo, NY	Atlantic OSHA Training Center	
- Universidad Metropolitana, San Juan, PR	Office of Public Health Practice	
	683 Hoes Lane West, 1st Floor	
	Piscataway, NJ, 08854	
	• Fax (732) 235-9460	
	• e-mail: <u>crooksje@umdnj.edu</u>	
	<ul> <li>Online request form <u>http://sph.ophp.umdnj.edu</u></li> </ul>	
	For questions:	
	Koshy Koshy (732) 235-9459, koshyko@umdnj.edu	
	Janet Crooks (732) 235-9455, crooksje@umdnj.edu	

Region 2 – New York	
If you took the training from	Send your card requests to
- Rochester Institute of Technology OSHA Education	<b>Rochester Institute of Technology OSHA Education Center</b>
Center, Rochester, NY	Attn: Donna Winter
- Rochester Builder's Exchange, Rochester, NY	31 Lomb Memorial Dr.
- General Building Contractors' Safety Training Facility in	Rochester, NY 14623-5603
Spencerport, NY and Albany, NY	• Fax (585) 475-6292
- Total Safety Consulting, Long Island City, NY	• e-mail: <u>dlwtpo@rit.edu</u>
- Oneida Indian Nation Building Annex, Oneida, NY	For questions: Donna Winter (866) 385-7470 ext. 2919

Region 3 – Pennsylvania		
If you took the training from	Send your card requests to	
- Indiana University Training Center, Monroeville, PA	IUP School of Continuing Education	
- High Training Center, Lancaster, PA	Keith Hall Suite #100	
- Wilkes University, Wilkes Barre, PA	390 Pratt Drive	
- Indiana University of Pennsylvania, Indiana, PA	Indiana, PA 15705-1014	
- Graduate Business Center, West Chester University, West Chester, PA		
- Montgomery County Public Safety Training Campus Fire Academy,	• Fax (724) 357-7597	
Conshohocken, PA (Philadelphia)		
- Dixon Center, Harrisburg, PA	For Questions:	
- New Castle School of Trades, New Castle, PA	Kathy Evanko, <u>kathye@jup.edu</u>	
- Bedford County Workforce Development and CE Center, Everett, PA	(724) 357-2227 or (800) 640-7421	
- Lucerne County Community College, Nantycoke, PA		

Region 3 – East and Building Trades, including WV, MD, PA, VA, DC		
If you took the training from National Labor College - College Park, MD; Philadelphia PA; Silver Spring MD; Washington DC; Wilkes-Barre PA, Harrisburg PA, Richmond VA & Roanoke VA - and other organizations, unions, and companies served with special programs or on-site training	Send your card requests to         National Labor College         10000 New Hampshire Avenue         Silver Spring, MD 20903         Fax (301) 431-5411         e-mail: Sandra Tillett nrcosha@nlc.edu         Questions: Jamal Brown, Sandra Tillett (800) 367-6724	
Center to Protect Workers' Rights/BCTD - Building and Construction Trades Unions - Building and Construction Trades Councils - Building and Construction Trades Contractors	Center to Protect Workers' Rights 815 16th Street NW Washington, DC 20006 • Fax (202) 756-4675 • e-mail: Janice Wheeler • Questions: Janice Wheeler (202) 756-4636	
<ul> <li>West Virginia University</li> <li>Morgantown, WV</li> <li>Charleston, WV</li> <li>Huntington, WV</li> <li>Operating Engineers, Beckley, WV</li> <li>Contractors Association, Parkersburg, WV</li> <li>Pittsburgh, PA</li> <li>Richmond, VA</li> <li>and other safety councils, organizations, and companies served with on-site training</li> </ul>	<ul> <li>West Virginia University</li> <li>Safety &amp; Health Extension</li> <li>P. O. Box 6615 - 130 Tower Lane</li> <li>Morgantown, WV 26506</li> <li>Fax (304) 293-5905</li> <li>e-mail: Missy Stewart <u>missy.stewart@mail.wvu.edu</u></li> <li>Questions: Tom Stockdale (800) 626-4748</li> </ul>	

Region 4 – South, including GA, NC, SC, MS, KY, AL, FL, TN	
If you took the training from	Send your card requests to
- Georgia Tech / Georgia Institute of Technology, Atlanta, GA	Georgia Tech OTI Education Center
- Georgia Tech OTI Education Center in these cities:	ATTN: Diane Knobloch
GA – Atlanta, Savannah	430 Tenth Street, NW
FL - Orlando, Ft. Lauderdale, Destin, Jacksonville	Atlanta, GA 30332-0837
NC – Raleigh	
AL – Birmingham, Huntsville	• Fax (404) 407-9024
SC - Charleston	• e-mail: <u>diane.knobloch@gtri.gatech.edu</u>
MS - Biloxi	• Online request form - <u>www.oshainfo.gatech.edu</u>
TN – Nashville, Knoxville, Memphis	For questions: Diane Knobloch (404) 407-7024
	Myrtle Turner (404) 407-8066

Region 4 – Florida	
If you took the training from	Send your card requests to
University of South Florida, Tampa, FL	University of South Florida OTI Education Center
Host Training Sites:	ATTN: Diane Ray
- Associated Builders and Contractors, Orlando, FL	13201 Bruce B. Downs Blvd., MDC 56
- Caribbean Legal and Professional Institute, Kingston, Jamaica	Tampa, FL 33612-3805
- Indian River Community College, Fort Pierce, FL	• Fax (813) 974-9972
- Florida International College, Fort Myers, FL	• e-mail: dray@health.usf.edu
- Florida Safety Council, Orlando, FL	For questions: Diane Ray (813) 974-7782
- North East Florida Safety Council, Jacksonville, FL	
- Safety Council of Palm Beach County, West Palm Beach, FL	
- Safety Management Internatl Co., Couva, Trinidad, West Indies	
- Suncoast Safety Council, Clearwater, FL	
- Suncoast Safety Council, St Petersburg, FL	
- Sunshine Safety Council, Daytona, FL	

If you took the training from	Send your card requests to
- Eastern Kentucky University, Richmond, KY	Bobby Spurlock
- McCulley, Eastham & Associates, Inc., Greenup, KY	Eastern Kentucky University
- Corbin Center for Technology and Community Activities, Corbin,	OSHA Training Institute Education Center
KY	Workforce Education
	521 Lancaster Ave, Perkins 202
	Richmond, KY 40475-3100
	<ul> <li>e-mail: Bobby.Spurlock@eku.edu</li> </ul>
	<ul> <li>For questions: (859) 622-2961</li> </ul>

Region 5 – Midwest, especially IL and WI, IN	
If you took the training from	Send your card requests to
- NIU-DeKalb, IL	The National Safety Education Center
- NIU-Naperville, IL	College of Engineering & Engineering Technology
- NIU Education Center, Hoffman Estates, IL	Northern Illinois University
- NIU Rockford Center, Rockford, IL	590 Garden Road, EB 318
- National Safety Council, Itasca, IL	DeKalb, IL 60115
- Construction Safety Council, Hillside, IL	<ul> <li>Fax: (815) 753-4203</li> </ul>
- Richland Community College, Decatur, IL	Email: <u>nsec_outreach@niu.edu</u>
- Northeast Wisconsin Technical College, Green Bay, WI	<ul> <li>On-line request form available at:</li> </ul>
- Fox Valley Technical College, Appleton, WI	www.earnyourcard.com
- Dawson Technical Institute, Chicago, IL	
- University of Southern Indiana, Evansville, IN	For questions: (815) 753-6902 or (800) 656-5317, or
- and other safety councils, organizations, and companies served with	engineeringoutreach@niu.edu
on-site contract training.	

Region 5 – Midwest, including OH, MI, MN, IN, WI	
If you took the training from	Send your card requests to
- University of Cincinnati, Cincinnati, and Columbus, OH	Great Lakes Regional OTI Education Center
- Kent State University, Canton, OH	ATTN: Marianne Kautz
- Eastern Michigan University, Livonia, MI	Genome Research Institute
- Eastern Michigan University-Web Based Training	University of Cincinnati
- M-TEC, Kalamazoo, MI	2180 E. Galbraith, 3 <sup>rd</sup> Floor
- University of Findlay, Findlay, OH	Cincinnati, OH 45237-1625
- University of Minnesota, Minneapolis, MN	
- South Central Tech, Mankato, MN	• Fax (513) 558-1756
- Lake Shore Technical College, Cleveland, WI	• e-mail: kautzm@uc.edu
- Indiana University Southeast, New Albany, IN	For questions: Marianne Kautz
- Purdue University North Central, Indianapolis IN	(800) 207-9399 or (513) 558-1730

Region 5 – Ohio	
If you took the training from	Send your card requests to
Mid-America OSHA Education Center, Springboro, OH	Mid-America OSHA Education Center
	ATTN: Susan White
	33 Greenwood Lane
	Springboro, OH 45066
	• Fax (937) 704-9394
	• e-mail: ovabc@ovabc.org
	• Online request form available
	www.midamericaosha.org
	For questions: (937) 521-1570 or (866) 444-4412

Region 6 - South, especially TX, and NM, LA, OK, AR	
If you took the training from	Send your card requests to
- TEEX – North Texas Regional Training Center, Mesquite, TX	OTI Southwest Education Center
- TEEX – Houston Regional Training Center, Houston, TX	Texas Engineering Extension Service
- TEEX – South Central TX Reg'l Training Center, San Antonio, TX	ATTN: Registrar
- TEEX – Corpus Christi Regional Training Center, Corpus Christi, TX	15515 IH 20 at Lumley
- TEEX – South Presa Training Center, San Antonio, TX	Mesquite, TX 75181
- TEEX – Marine Safety Center, Galveston, TX	
- State of New Mexico Occup. Health & Safety Bureau, Santa Fe, NM	• Fax (972) 222-2978
- Safety Counseling Inc., Albuquerque, NM	• e-mail: OTISEC@teexmail.tamu.edu
- Safety Matters, Albuquerque, NM	
- Acadian Integrated Solutions, Maurice, LA	For questions: Therese Paterka or Pam Pendleton
- U.S. Army Safety Center, Ft. Rucker, AL	(972) 222-1300 or (800) 723-3811
- U.S. Air Force Safety Center, Albuquerque, NM	
- Francis Tuttle Tech. Center, Oklahoma City, OK	
- NATCO Training Center, Midland, TX	
- Pioneer Tech. Center, Ponca City, OK	
- National Park Community College, Hot Springs, AR	
- Texas State Tech. College, Harlingen, TX	
- TAMU – Corpus Christi, TX	
- KTech, Inc., Albuquerque, NM	
- Eastern New Mexico University, Roswell, NM	
- CEHMM, Carlsbad, NM	
- Permian Basin Regional Training Center, Carlsbad, NM	
- United Space Alliance, Houston, TX	
- San Juan College, Farmington, NM	
- Arkansas Construction Education Foundation, Little Rock, AR	
- Bossier Parish Community College, Shreveport, LA	
- Alford Safety Services, Houma, LA	
- Del Mar College, Corpus Christi, TX	
- David Carrasco Job Corp Center, El Paso, TX	
- New Mexico State University, Las Cruces, NM	

Region 7 – Missouri	
If you took the training from	Send your card requests to
- Metropolitan Community College, Kansas City, MO	Region VII OTI Education Center
- Maple Woods Community College, Kansas City, MO	Metropolitan Community Colleges
- Business & Technology Center, Kansas City, MO	ATTN: Dick Day, Program Manager
	1775 Universal Avenue
	Kansas City, MO 64120
	• Fax 816-482-5454
	For questions :
	Dick Day (816) 482-5282, dick.day@mcckc.edu

Region 7 – Midwest, including MO, IA, NE	
If you took the training from	Send your card requests to
- Saint Louis University, St. Louis, MO	Kirkwood Community College
- Saint Louis University, Springfield, MO	Midwest OSHA Education Center
- Kirkwood Community College, Cedar Rapids, IA	ATTN: Marsha Willox
- National Safety Council, Omaha, NE	6301 Kirkwood Blvd. SW
	Cedar Rapids, IA 52406
	• Fax (319) 398-5894
	• e-mail: <u>mwillox@kirkwood.edu</u>
	• On-line request form at: <u>http://moec.slu.edu</u>
	For questions :
	Marsha Willox (319)398-5893
	Edgar Thornton (319)398-1029

Region 8 – Mountain, especially Colorado, and also UT, MT		
<u>If you took the training from</u> - Rocky Mountain Education Center, Lakewood, CO - Red Rocks Community College, Lakewood, CO	Send your card requests to <b>Rocky Mountain Education Center</b> ATTN: Jeannine Kreller 13300 W. 6th Ave, Box 41 Lakewood, CO 80228-1255 • Fax (303) 914-8997 • e-mail: <u>outreach@rrcc.edu</u> For questions: Jeannine Kreller (800) 933-8394	

Region 8 – Utah	
If you took the training from	Send your card requests to
- Mountain West OSHA Training and Outreach Center,	Mountain West OSHA Training and Outreach Center
Salt Lake City, UT	University of Utah
- Salt Lake Community College, Salt Lake City, UT	ATTN: Registrar
	391 Chipeta Way, Suite C
	Salt Lake City, UT 84108
	• Fax (801) 585-5275
	• e-mail: <u>luz.dominguez@hsc.utah.edu</u>
	For questions:
	Connie Crandall (801)581-7182, <u>connie.crandall@hsc.utah.edu</u>
	Luz Dominguez (801)581-7909, <u>luz.dominguez@hsc.utah.edu</u>

Region 9 – West, especially CA, and also NV, HI, and AZ	
If you took training from	Send your card requests to
University of California, San Diego	UCSD OSHA Training Institute
OSHA Training Institute in Region IX	ATTN: Outreach Training Coordinator
	11770 Bernardo Plaza Court, Suite 270
• Arizona	San Diego, CA 92128
California	• Fax (858) 485-7390
• Hawaii	• e-mail: <u>OTI-Outreach@ucsd.edu</u>
• Nevada	• Forms available online at: <u>http://osha.ucsd.edu/outreach.htm</u>
	For questions: OTI-Outreach@ucsd.edu, (858) 485-5371

Region 9 – West, especially CA, also NV and Guam	
If you took the training from	Send your card requests to
- WESTEC, North Kern Training Center, Shafter, CA	WESTEC
- Cal State University at Dominguez Hills, Carson, CA	Region IX OSHA Training Institute Education Center
- Community College of Southern Nevada, Henderson,	ATTN: Craig Bertram
NV	5801 E. Lerdo Hwy.
- Truckee Meadows Community College, Reno, NV	Shafter, CA 93263
- Guam Community College, Mangilao, Guam	• Fax (661) 393-1015
	For questions: Craig Bertram, 661-387-1055, craigb@westec.org

If you took the training from       Send your card requests to         IIW//Denali Sefty Council       Anchoraco AK	Region 10 – West, especially WA, and also OR, ID, and AK				
UW – Boise State University - Boise, IDUniversity of WashingtonUW/HVAC Metals Institute – Portland, ORATTN: RegistrarUW/Portland Community College – Portland, OR4225 Roosevelt Way NE #100UW/HAMMER Facility – Richland, WA• Fax (206) 685-3872UW – Seattle, WA• e-mail: Terumi Capeling@u.washington.edu]	UW/Denali Safety Council – Anchorage, AK UW – Boise State University - Boise, ID UW/HVAC Metals Institute – Portland, OR UW/Portland Community College – Portland, OR UW/HAMMER Facility – Richland, WA UW/EnergX Facility – Richland, WA UW – Seattle, WA UW – Spokane, WA	Region X OSHA Training Institute Education Center         University of Washington         ATTN: Registrar         4225 Roosevelt Way NE #100         Seattle, WA 98105         • Fax (206) 685-3872         • e-mail: Terumi Capeling capeling@u.washington.edu]         • On-line requests form available at: www.osha.washington.edu			

# ATTACHMENT C

## SHORTCUT PROCEDURES FOR OUTREACH TRAINERS WITH ID NUMBERS

#### Student card requests are accepted by e-mail, fax, and short mail-in format, if you have an ID number. \* Carefully read the instructions below before using these procedures.

\* **OSHA Education Centers may have slightly different processing requirements than OSHA** – check with the Education Center (see Attachment B).

\*\* For trainers who are accustomed to receiving cards from OSHA, who now have to send their requests to an Education Center, please send in all of the documentation described on pages 10 and 11.

#### 1. Who is Eligible? Outreach Trainers with ID Numbers.

• OSHA provides trainer ID Numbers on preprinted Outreach Training Reports that are returned with the student cards.

• If you've never received student cards from OSHA, you do not have an ID number.

OSHA does not assign ID numbers to each person that takes a trainer class (#500 or #502). If you're sending in your first submission, you must use the standard procedure (page 10).

• OSHA does not provide ID numbers over the phone.

#### 2. Sending Requests for Student Cards - Procedures (also see the following pages)

- ► For trainers whose requests are served by an Education Center see Attachment B.
- a. **E-mail** 
  - ► <u>Construction</u>: <u>uramkin.diane@dol.gov</u>
  - ► <u>General Industry</u>: <u>outreach@dol.gov</u>
  - ► <u>Subject:</u> 10 or 30-Hour // Construction or General Industry
  - ► Format your e-mail request based on the format which follows these procedures
  - ► Do not send as an attachment send in the body of your e-mail
- b. Fax
  - ▶ (847) 297-6636
  - ► Send a cover page and indicate the number of pages you're sending
  - ▶ <u>Subject:</u> 10 or 30-Hour; Construction or General Industry
  - ► Format your fax request based on the format which follows these procedures

#### c. Short Mail-in Format

- ► Mail to: OSHA Outreach Training Program
  - 2020 S. Arlington Heights Road
    - Arlington Heights, IL 60005
- ► Use short mail-in format which follows these procedures

#### 3. Instructions

- a. Use your ID Number when requesting cards using one of these procedures
- b. For each class send a separate e-mail, fax, or mail-in format
- c. Keep a file on each course which includes:
  - ► Topics taught and time spent on each
  - ► Student names and addresses -- the student=s work or home address.
  - ► A copy of the e-mail or fax you sent to request cards.

4. **Monitoring**. At times, we may ask for a copy of your training topics. When we conduct monitoring visits for the OSHA Outreach Training Program we may ask to see documentation of the topics and students taught for each outreach training class conducted.

#### E-Mail Format -- Request for Outreach Training Cards -- For Trainers with ID Numbers

-- This is a sample of the e-mail format.

-- You will have to create the format and include it in the body of your e-mail – don't send attachments

-- Send a separate e-mail for each class.

► For trainers whose requests are served by an Education Center – see Attachment B. The OSHA Education Centers may have slightly different processing requirements than OSHA.

TO: <u>uramkin.diane@dol.gov</u> (Construction) or <u>outreach@dol.gov</u> (General Industry)

SUBJECT: 10-Hour Construction or 30-Hour Construction 10-Hour General Industry or 30-Hour General Industry

Course End Date: \_\_/\_\_/

#### **Number of Students**

**ID #:** (ID's are provided on Outreach Training Reports that are sent with student cards to all trainers)

Trainer Name: \_\_\_\_\_

**Trainer Course Data:** If the Trainer or Update Course information shown on your Outreach Training Report is incorrect, please enter the following information:

Check one, as applicable:	Construction	_ 500 _	_ 502	Training Date _	/	_/
	General Industry	501	_ 503	Training Date _	_/	_/
Education Center that provided/sponsored the training						

Trainer Address / Phone: (Only needed if your address has changed)

(Check) I certify that the topics taught and the time spent on the topics in this class met the requirements of the OSHA Outreach Training Program.

Student Names (addresses are not necessary):

#### **FAX Format -- Request for Outreach Training Cards -- For Trainers with ID Numbers Fax** ► (847) 297-6636

	iners whose requests an A Education Centers m	•					SHA.
Course:	<ul><li>10 hour Construc</li><li>30 hour Construc</li></ul>		<ul> <li>10 hour</li> <li>30 hour</li> </ul>		-		
Number o	nd Date:// f Students er: (Provid		ng Report that i	s sent with	student cards to trainer)		
Trainer N	ame:						
	ainer Course Data: If th uining Report is incorrect					ır Out	reach
Ch	eck one, as applicable:	Construction	500 _	_ 502	Training Date _	/	_/
Ed	ucation Center that provi				Training Date _		_/
Trainer A	ddress / Phone: (Only ne	eded if your address	s has changed)				
I contify th	at the tonics taught and	the time sport of	n the tonics	in this a	lass mat the year	*****	ata of

I certify that the topics taught and the time spent on the topics in this class met the requirements of the OSHA Outreach Training Program \_\_\_\_\_\_(Sign)

Student Names (addresses are	not necessary):	
1	11	
2	12	
3	13	
4	14	
5	15	
6	16	
7		
8	18	
9		
10	20	

---->> Continue on another page if more students

Short Mail Format Request for Outreach Training Cards For Trainers with ID NumbersOSHA Office of Training and Education2020 S. Arlington Heights RoadArlington Heights, IL 60005
► For trainers whose requests are served by an Education Center – see Attachment B. The OSHA Education Centers may have slightly different processing requirements than OSHA.
Course: <ul><li>10 hour Construction</li><li>30 hour Construction</li><li>10 hour General Industry</li><li>30 hour General Industry</li></ul>
Course End Date: / / / Number of Students ID Number: (ID is provided on Outreach Training Report that is sent with student cards to trainer)
Trainer Name:
General Industry501503 Training Date// Education Center that provided/sponsored the training
Trainer Address / Phone: (Only needed if your address has changed)
I certify that the topics taught and the time spent on the topics in this class met the requirements of the OSHA Outreach Training Program(Sign)

Student Names (addresses a	re not necessary):	
1	11	
2	12	
3	13	
4	14	
5	15	
6	16	
7		
8	18	
9		
10	20	
	>> Continue on mother man	

---->> Continue on another page if more students