

APPENDIX A — EVOLUTION OF IT STRATEGIC PLANS

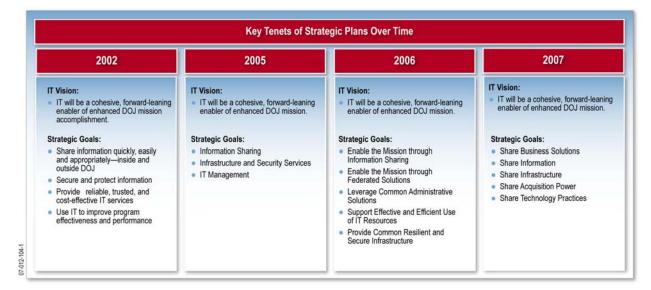


Figure 13: Evolution of IT Strategic Plans