

Focus Group Questions

(For those who **reported** to police or other agencies)

- Can you describe your initial reaction to what happened to you? (anger?, anxiety?, fear?, depression?, etc.).

What was it you most needed (a) initially and (b) subsequently? (medical help?, practical assistance?, emotional support?, someone to talk to?, finding a safe place to stay?, legal advice?, etc.)
- Who did you reach out to?

How did they respond to you?
Did they respond as you hoped?
What was most helpful in their response?
What was least helpful in their response?
- Was there anyone you wanted to reach out to but did not contact?

Why was it important to reach that particular person/agency?
What stopped you from doing so? (lack of contact information?, lack of transportation?, apprehension about the way they might respond?, belief that what happened wasn't sufficiently serious?, fear of the perpetrator?, other reasons?)
- Who did you report to--the police, your doctor, a hospital, or a victim services agency?
- Why did you choose that agency or service provider?
- What did you hope they would do for you?
- Which system or agency was most helpful?
Which procedures were most user-friendly from your point of view?
What didn't work well from your point of view?
What other services would have been helpful?
- Would you call on those service providers again if you were in the same situation?

Focus Group Questions

(For those who **did not** report to police or other agencies)

- Can you describe your initial reaction to what happened to you? (anger?, anxiety?, fear?, desperation?, etc.).

What was it you most needed (a) initially and (b) subsequently? (medical help?, practical assistance?, emotional support?, someone to talk to?, finding a safe place to stay?, legal advice?, etc.)
- Who did you reach out to?

How did they respond to you?
Were they helpful?
What was most helpful in their response?
What was least helpful in their response?
- Was there anyone you wanted to reach out to but did not contact?

Why was it important to reach that particular person/agency?
What stopped you from doing so? (lack of contact information?, lack of transportation?, apprehension about the way they might respond?, belief that what happened wasn't sufficiently serious?, fear of the perpetrator?, other reasons?)
- Did it occur to you to seek help from the police, your doctor, a hospital, or a victim services agency?
- What would have changed your mind about seeking help from these places? (lack of contact information?, Lack of transportation?, apprehension about the way they might respond?, belief that what happened wasn't sufficiently serious?, fear of the perpetrator?, other reasons?)
- As between the police, doctor, hospital, and victim services agencies, which do you think was best been able to address your needs?
- If it happened again, would you act differently? (would you contact the police, go to the hospital, seek help from a victim services agency?)
If not, why not?