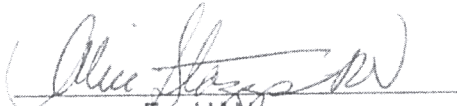


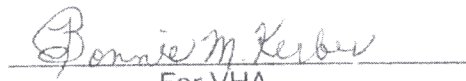
MEMORANDUM OF UNDERSTANDING

The following constitutes agreement between the Department of Veterans Affairs, Veterans Health Administration (VHA) and the United American Nurses, AFL-CIO, National Veterans Affairs Council, (UAN), concerning the draft VHA directive on the certification of clinicians performing compensation and pension examinations.

1. In accordance with Article 24, Section 2.B of the UAN Master Contract, the procedures for determining eligibility for incentive awards for bargaining unit clinicians who have demonstrated increased performance in the efficiency of claims processing, customer satisfaction, and improved quality of examinations being performed is subject to local collaboration.
2. The appropriate management official shall provide a copy of this MOU to the local union president, upon their receipt.



For UAN



For VHA

8-10-07
Date