

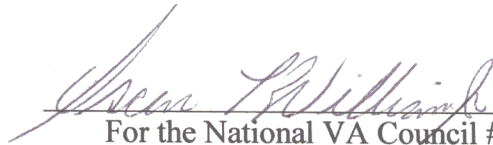
MEMORANDUM OF UNDERSTANDING

The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration (VHA) and the American Federation of Government Employees, AFL-CIO, National Veterans Affairs Council #53 (NVAC) concerning VHA Directive 2006-055 "Outpatient Scheduling Processes and Procedures."

1. Public Law (Pub. L.) 104-262, the Veterans Health Care Eligibility Reform Act of 1996, mandated that VHA establish and implement a national enrollment system to manage the delivery of health care services to Veterans. Training on VHA Directive Outpatient Scheduling Processes and Procedures is being implemented to comply with the PL 104-262.
2. The national parties agree that scheduling of bargaining unit employees for the training is subject more appropriate for Local negotiation. The local parties will be required to include in their MOUs a provision for scheduling training.
3. Adequate coverage will need to be provided for employees required to complete the Outpatient Scheduling Processes and Procedures training. Employees who are required to provide coverage on a different shift will receive appropriate pay and benefits, such as shift differential and premium pay. Under normal circumstances, employees will not be required to work different shifts for the sole purpose of covering for employees who are taking the training.
4. The appropriate management official will be required to review access to menu options for the outpatient scheduling process, primary care management module and electronic wait-list for bargaining unit employee to ensure that the menu options assigned are necessary for the position and duties of the employee.
5. The appropriate management official shall provide a copy of this MOU to the local union president, upon their receipt.



For the Department (VHA)



For the National VA Council #53

4-16-07
Date

4-13-07
Date