A NATIONAL DIALOGUE: THE SECRETARY OF EDUCATION'S COMMISSION ON THE FUTURE OF HIGHER EDUCATION

December 8-9, 2005 Hilton Nashville Downtown Nashville, Tennessee

FRIDAY, DECEMBER 9, 2005

BOONE ROOM

8:30 a.m.

COMMISSION MEMBERS

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RICHARD VEDDER Adjunct Scholar American Enterprise Institute Distinguished Professor of Economics Ohio University

CHARLES M. VEST
President Emeritus
Professor of Mechanical Engineering
Massachusetts Institute of Technology

DAVID WARD President American Council on Education

EX-OFFICIO MEMBERS

EMILY STOVER DEROCCO Assistant Secretary Employment and Training Administration U.S. Department of Labor

SALLY L. STROUP Assistant Secretary Postsecondary Education U.S. Department of Education

APPEARANCES

CHERYL OLDHAM Executive Director

DAVID DUNN Chief of Staff U.S. Department of Education

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1	P-R-O-C-E-E-D-I-N-G-S
2	CHAIRMAN MILLER: I would like to call the
3	meeting to order.
4	Could I ask somebody in the back to close
5	those doors? Make it inviting to come in but a little
6	more convenient to be able to see and talk.
7	We have a little more elbow room today.
8	That means we can work harder and faster.
9	Thank you all with the timely commitment
10	yesterday. I think it was a very productive session,
11	and I think today will be as well.
12	I have a couple of announcements I would
13	like to make and then turn the meeting over to the
14	Chair of the Access Task Force.
15	When the Secretary named the Commission, we
16	had 19 members. One member, unfortunately, had
17	serious scheduling difficulties. Virtually or all
18	the meetings we had scheduled didn't fit and some
19	other issues. So Carol Bart, CEO of Autodesk,
20	unfortunately had to decline coming on the
21	Commission.
22	So the Secretary has named a replacement.
23	She's not here today. She will be at the other
24	meetings. Catherine B. Reynolds, she was the
25	Chairman and CEO of EduCap, which was a business that
26	was basically founded as a private student loan

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1 business. I think 20 years ago, perhaps, alternative
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- 2 to government loans. I think that was sold. She's
- 3 an innovative business leader.
- 4 And in 2004 Business Week named her as one
- of the 50 most philanthropic living Americans. She's
- founded a foundation called the Catherine B. Reynolds
- 7 Foundation, based in D.C. I think you will see her
- 8 as a very fine addition and up to speed right away
- 9 for the Task Force.
- 10 Any of you that would like to make contact
- 11 with any other Task Force members feel free to do
- that, or Commission members, feel free to do that.
- And we'll give you all the contact data that you need
- 14 to do that.
- I am going to name another Task Force. I
- haven't said that before, but we may do more of that,
- 17 or sub-groups or whatever. I think as we merge some
- 18 of these Task Forces into the Commission or the work,
- 19 I think we'll see that we'll do a lot of parallel
- 20 work with some new policy people on board, and the
- staff doing work, and we'll be producing written
- 22 materials for us to look at as a whole. So in some
- 23 ways there's going to be more activity going on and
- 24 maybe much more coming towards some consensus.
- There were a couple of things yesterday
- that came out very clearly that seemed to me to be an

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1 overwhelming consensus. Like the unit record
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- discussion, I thought that -- we haven't taken any
- 3 votes or formalized or anything -- I thought that was
- a fairly strong conclusion. We'd have to work on
- 5 that a little bit.
- But the more that we can do or the more we
- 7 can put serious policy proposals down and in writing
- 8 to have that final discussion, or particularly from
- 9 now on, the more we can talk about strategic ideas,
- 10 which is what I want us to begin focusing on, long-
- 11 term, 10-year type horizon strategic policy
- proposals, the better we'll be as we go through what
- we cull the details of the Task Force work.
- 14 The Task Force I am going to name is Work
- 15 Force Development. I think everybody can understand
- 16 what the purpose of that would be. Emily DeRocco is
- going to chair that. At the beginning Art Rothkopf
- and Bob Mendenhall will be the assigned people.
- 19 Anybody that would like to volunteer for that, you're
- 20 welcome to do that.
- 21 Charlene that sounded like -- I didn't get
- 22 a chance to talk to you about it -- something you
- 23 really might be interested in. And others, any of
- you for any way suit up and sign up. And it's no
- 25 problem being part of one or two or three task
- 26 forces. We said that from the beginning. It's just

a matter of the work load. 1 2 I think that we've started with some really important good ideas that Emily has put out there. I 3 think we can come to some consensus and agreements on 4 5 that pretty quickly. Any questions, comments on that? 6 MS. OLDHAM: Could I make one comment about the -- again, as yesterday, we have sign language 8 interpreters here up front, so if you need to utilize 9 10 them, if we need them, let the folks know out front. 11 CHAIRMAN MILLER: And you are being 12 watched. This is being recorded Webcast so that anybody will be able to look at somewhere in the 13 14 It is not online, live now, right? future. 15 MS. OLDHAM: Right. SESSION 4 - ACCESSIBILITY 16 17 CHAIRMAN MILLER: Thank you. 18 Madam Chair, would you --Thank you, Charles. 19 MS. TUCKER: 20 The Access Task Force met yesterday. And 21 we had a really good discussion, and maybe to set the 22 stage for today let me give you a little bit of backdrop. We decided at 23 the beginning of our meeting that we needed to 24 25 understand what goal we were aiming for. Of course, the first question was, Why access? Why does it need 26

- to be increased? What is the reason for an access discussion today?
- And then the second conversation was around
- 4 what does access really mean in today's environment.
- 5 Access to what? Under that, what we concluded was,
- 6 all groups need to have increased access to higher
- 7 education. And so the traditional student becomes
- 8 one area of focus. But we also said we need to look
- 9 at those that are, in my language, disadvantaged,
- 10 whether it is the low income or it is the minority or
- it is the non-traditional student, the adult learner.
- Behind those two groups then we thought
- 13 there were three buckets that we needed to
- 14 concentrate on: the supplier-prepared students for
- 15 higher education, the actual recruitment and
- 16 engagement of students into higher education,
- whatever track they took, and then ultimately the
- 18 retention so that they persisted to their degree of
- 19 need.
- We acknowledge that we had several areas of
- learning around the whole financial aid policy issue:
- 22 what makes sense, what doesn't make sense, the
- 23 financial portfolio, the changing demographics, the
- 24 word metrics in student data, and tracking and how we
- 25 measure progress.
- So the journey we are going to put

- 1 ourselves on is to work on those five areas that I
- 2 mentioned: the traditional student, the
- 3 nontraditional student, the supplier-prepared
- students, the recruitment and engagement, and then
- 5 ultimately their retention.
- But to get us started today what we thought
- 7 was -- and Art mentioned it yesterday -- there seem
- 8 to be a couple of camps at least for the traditional
- 9 students. One is that all students who graduate high
- school/college ready are starting. And there's
- 11 another camp that says there are many children who
- are graduating from high school college-ready that
- are being left behind for other issues, be they
- 14 social or financial.
- 15 So today we have two speakers, one to talk
- about the academic preparation and one to talk about
- the all other influences on access.
- 18 We'll have Michael Cohen, who is President
- of Achieve, speak first and then Ann Coles, who is a
- 20 Senior Vice President of TERI speak after that. And
- then I've asked each of the Commissioners to respond
- 22 to the comments. And just to preview, that will be
- 23 David Ward and Art Rothkopf and Charlene Nunley and
- 24 Kati Haycock. And then I'll wrap it up so that we
- can have some good time for questions and answers.
- 26 So with that let me turn it over, and

- 1 Michael, if you'd like to introduce yourself and
- 2 provide your testimony.
- MR. COHEN: Thank you very much. Is this
- 4 mike on? Can you all hear me?
- 5 First of all, I'm very pleased to be here.
- 6 The discussion of the future of higher education I
- 7 think couldn't be more timely if for no other reason
- 8 then it is increasingly clear that young people who
- 9 are in secondary and elementary school now will need
- 10 some kind of postsecondary education in order to make
- their way into a decent job that pays a wage that can
- support a family. So the future of the higher ed
- 13 system, I think, is very important.
- 14 Secondly, as I listen to Sara talk about
- 15 the categories of students that you were concerned
- 16 about yesterday: students who graduate from high
- 17 school ready for college and who go, and students who
- 18 graduate from high school ready for college and don't
- 19 go.
- In some sense I'm going to be focusing my
- comments on a third group of students: those who
- 22 graduate from high school unprepared for college but
- 23 go anyway. And what is it we can do to make sure
- that students who graduate from high school, in fact,
- are prepared for college when they leave.
- 26 The work I'm going to talk about this

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1 morning is from the American Diploma Project, which
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- 2 started out four years ago now, maybe longer, as a
- joint effort between Achieve, the Education Trust
- 4 with Kati playing a big role, the Fordham Foundation,
- 5 and the National Alliance of Business. And we set
- 6 out to try to understand what does it really take to
- 7 be prepared for college and for work for that matter.
- 8 What are the core academic skills?
- 9 We undertook that project because there was
- 10 already mounting evidence that we were paying closer
- and closer attention to that too many high school
- 12 graduates, in fact, are unprepared for what they face
- next, particularly for postsecondary education.
- 14 The data now, I suspect, are quite familiar
- to most people, but there will be 100 ninth graders.
- 16 For example, only 68 of them actually graduate from
- 17 high school. We lose about a third even before we
- 18 get to graduation. Forty of those 100 will enroll in
- 19 some postsecondary education. Only 27 return for a
- 20 second year. And 18 will earn a college degree, a
- 21 two or four- year degree within 150 percent time,
- 22 either three or six years. So there is a lot of
- leakage in the pipeline all along the way.
- 24 Some of Jay Green's research suggests that
- only about a third, 34 percent, of ninth graders
- 26 graduate from high school four years later, having

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1 taken the courses that would prepare them for
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- 2 admission to essentially non-selective postsecondary
- institutions. Only a third of the ninth graders look
- 4 like they even -- if you look at their transcript, it
- 5 looks like the might have a chance of being prepared.
- 6 With again a third of them having dropped out. The
- 7 others graduating but not prepared.
- Nearly 30 percent of first year students
- 9 need to take at least one remedial course. And
- 10 students who take remedial courses in postsecondary
- 11 education are about half as likely to earn a degree
- as those who don't have to. So the price of needing
- to be remediated is high in terms of the future
- 14 opportunities and success of young people. Not to
- 15 mention the fact that they're paying tuition for
- remedial courses but not earning any real college
- 17 credit for it.
- 18 Achieve did a survey a year ago that for me
- 19 at least reinforced these by now familiar statistics.
- We did a survey of recent high school graduates,
- those who were one to three years out of high school.
- 22 Half of them were in college. Half of them were in
- their workplace by design.
- 24 When we talked to the students who were in
- college and asked them, "Well, now that you're there
- and you see what it takes to do the work, how well

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1 prepared were you? Do you have gaps in your academic
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- 2 preparation, or are you ready to do the work that
- 3 you're confronting now?"
- 4 Thirty-nine percent of college students
- said, "There are significant gaps in my preparation."
- 6 Almost 40 percent by their own admission were
- 7 saying, "I'm here, but I'm not really well prepared."
- 8 We also interviewed faculty of first-year
- 9 students, and they couldn't agree more with that
- 10 assessment. When we asked them, "Think about the
- 11 students in your credit bearing classes, not the ones
- 12 you read about in the paper, not the ones in remedial
- 13 courses. Think about the students you teach in your
- 14 credit bearing courses. About how many of them are
- not prepared for the work that you give them?" And
- they estimated about 42 percent of the students they
- teach are not really prepared for first-year credit
- 18 bearing college level work.
- 19 So you put all that together, and the
- 20 picture that emerges is that way too many of our high
- school graduates who go to college are not really
- prepared for what they face when they're there.
- 23 Because of that, the American Diploma
- 24 Project undertook an extensive study, the details of
- 25 which I won't go into this morning. But undertook an
- 26 extensive study working directly with faculty who

1	teach first-year courses in a range of two and four-
2	year institutions in five different states. And
3	essentially said to them, "Show us the work that
4	students do in your classes. What are your
5	assignments you give them? What are the materials
6	they have to read? What kind of projects do they
7	have to do? What is it you are trying to teach them
8	that they don't know already?"
9	And out of that analysis began to extract a
10	set of prerequisite skills in math and English that
11	you have to have walking into those classrooms in
12	order to do the work that would be assigned to them.
13	
14	There are several things that we found in
15	doing this research. First, the knowledge and skills
16	that came out of this exercise in faculty in five
17	different states, a range of institutions, were
18	essentially the same as the knowledge and skills that
19	employers who had 21^{st} century jobs or jobs that paid
20	decent wages and they had some growth potential. The
21	skills needed for those jobs and the skills needed
22	for college readiness were essentially the same.
23	Secondly, they were pretty rigorous, to
24	give you just a quick thumbnail sketch. And we
25	looked at their math skills that came out of this
26	analysis and asked ourselves, what courses would a

- typical high school student in a typical high school
 need to take in order to acquire those skills. They
 would have to take Algebra I, Geometry, Algebra II,
 and a fourth year of rigorous math that would at
 least include some probability in statistics and
 other high level mathematics.
 - And it wasn't just that students needed to learn every one of the algorithms in those courses.

 The point here both from college faculty and from employers was that students needed to be able to reason, to think, to problem solve mathematically.

 They needed to use the discipline of mathematics to deal with a range of problems and issues that they would confront in the classroom and in the workplace.

 So a consistent set of skills in college and work and a rather rigorous set of skills.

In English, for example, in addition to the kinds of writing skills and vocabulary and grammar and the like that you'd expect and reading skills, one of the skills that came clear -- and that again both from employers and from college faculty -- was the expectation that a high school graduate in order to do the work that they would face would be able to design and carry out a research project on their own.

Be able to identify a researchable problem.

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1 To find data that are appropriate and valid for
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- 2 addressing that problem. Distinguish those data from
- those that don't really fit or don't belong or lack
- 4 validity. Analyze and interpret the data and
- 5 communicate it to an audience that wasn't just the
- 6 teacher, but to an audience that would actually have
- 7 a reason to know the results of their research. So
- 8 those are the kinds of skills that came out of this
- 9 research.
- 10 After we did that research, we began to ask
- 11 what we thought was a pretty obvious question. Do we
- 12 actually expect young people to learn these things
- and to demonstrate that they've learned them in order
- 14 to earn a high school diploma? To put somewhat
- 15 differently, does a high school diploma signify that
- a student is prepared for what they will do after
- 17 they leave high school?
- To jump ahead a bit, the short answer to
- 19 that question is, "No, we don't."
- The tools that states use, right -- states
- are essentially in charge of setting high school
- 22 graduation requirements, although some of those
- 23 responsibilities in nine states are delegated to
- local school systems. But the tools that are
- available to convey expectations are essentially
- three from a state's point of view. States set

1 standards. They develop and administer tests. And

- they set course taking requirements for earning a
- 3 high school diploma.
- In most states the standards that were set
- for high school, in fact throughout K to 12,
- 6 essentially represented consensus among experts in
- 7 the discipline about what would be desirable for
- 8 young people to learn. They're weren't set with the
- 9 explicit idea of determining those skills that are
- 10 essential for success after high school.
- 11 And if you just ask yourself the question.
- 12 You think about the states that you come from and
- ones that you're familiar with. In how many states,
- 14 for example, has the postsecondary education system
- or even a postsecondary institution looked at those
- standards and said, "Yes, those are the right ones"?
- 17 If a student meets those standards, he'll be
- 18 prepared to do work in our system or in our
- 19 institution. We don't see that kind of validation or
- verification process having taken place in just about
- 21 any state.
- 22 When we looked at the tests that students
- 23 need to pass, in about half the states there are high
- 24 stake tests for graduation. Students have to pass
- 25 those in order to earn a diploma. When we looked at
- 26 those tests and did a very detailed analysis of them

1 now in seven states, the picture that emerges is that

- in order to pass those tests in math, for example,
- students need to demonstrate knowledge and skills
- 4 that around the world, right, in other countries that
- 5 typically are taught in other countries in seventh
- 6 and eighth grade.
- 7 There were skills -- and since we introduce
- 8 math content about a year later than other
- 9 industrialized countries, it's essentially eighth and
- 10 ninth grade level mathematics. When we looked at
- 11 these tests, we noticed that about a third of the
- items, for example, measured algebra.
- 13 Which we thought was pretty good until we
- looked a little bit more deeply and realized that of
- 15 those algebra items, about 60 percent of them, 55 to
- 16 60 percent, measured pre-algebra skills. It's stuff
- 17 that kids take in middle schools, not even Algebra I
- 18 content. Only about 15 percent of the algebra items
- 19 measured advanced algebra. So those tests are not
- 20 setting or sending an expectation or demanding a
- 21 demonstration of college or work ready skills.
- When we looked at course taking
- 23 requirements, as I indicated before, nine states
- delegate that responsibility to local school
- 25 districts. Of the 41 that set those requirements
- themselves, let me just talk about mathematics.

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1 Remember I said earlier the math skills that we
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- 2 identified, to learn those in a typical school a
- 3 student would have to take Algebra I, Geometry,
- 4 Algebra II and a fourth year of rigorous math. Of
- 5 the 41 states that set these requirements, about 20
- of them simply indicate the number of years of math
- 7 that a student needs to take. And that number is
- 8 typically either two or three.
- 9 So if you are in a state that requires two
- 10 years of math and you take one year of Consumer Math,
- 11 you're half way there. If you're in a state that
- requires two years of math and you're a student that
- takes Algebra I spread over two years, which is about
- the least effective way to teach it, you may have
- 15 earned your two years of math credit.
- So half the states roughly that set
- 17 graduation requirements simply count the number of
- 18 years. Only 22 states require students to take
- 19 Algebra I specifically by name or by reference to the
- 20 content. Only 13 also require students to take
- 21 Geometry. Only four also require students to take
- 22 Algebra II. And of those four, only one also
- requires a fourth year of additional math.
- So we are nowhere close if you just look at
- the course taking requirements, right? Kids can
- 26 follow all the rules, do all the things that they are

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told to do, earn a diploma, and not even having taken
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- the courses that would prepare them for what they
- face when they get into college. Doesn't seem to be
- 4 a good way to design the system or to set
- 5 expectations for students.
- I mentioned earlier that we had done a
- 7 survey of recent high school graduates. When we
- 8 asked those graduates who were in college, "You know,
- 9 as you look back, if you knew then what you know now,
- 10 would you have taken more rigorous courses?"
- 11 Eighty percent of them said, "Yes."
- 12 "Would you have worked harder even if it
- meant giving up some things that you were doing that
- 14 were fun?"
- 15 Similar percentages said, "Yes."
- And the message that comes from this and
- other responses to our survey are young people
- 18 basically saying, "If only I had a clue, if only
- 19 someone would have told me what life was going to be
- like after high school, I would have prepared myself
- 21 more." Only a quarter of the students that were able
- 22 to graduate said they had gone to high schools that
- 23 demanded hard work and had high standards and
- 24 expectations for them.
- 25 Another quarter basically said, "I went to a
- 26 high school in which you could slide right by and

- 1 didn't have to do very hard work."
- 2 And not surprisingly the students who said
- 3 they were in the more rigorous schools were more
- 4 likely to say they were prepared. The students who
- 5 took Algebra II while they were in high school were
- 6 more likely to indicate that they were prepared both
- 7 for college and for work.
- 8 We're getting lots of evidence that if we
- 9 encourage kids to do the right thing and they do it,
- they'll be better prepared than they typically are.
- 11 Doesn't seem like rocket science, but we haven't got
- where we need to be on this yet.
- So if we have this big gap between what
- 14 students need to know to be prepared and what we
- 15 currently expect of them, what do we do now? Achieve
- is working now with 22 states that have committed to
- 17 a four part action agenda just to close this
- 18 expectations gap. Closing the expectations gap won't
- 19 instantly ensure that everyone is prepared. It will
- 20 be important to have good curriculum and really well
- 21 prepared teachers and a variety of other things as
- 22 well.
- 23 But not closing the expectations gap will
- guarantee that all the other things we do under the
- 25 name of high school reform, from better teachers to
- 26 smaller schools, the multiple pathways, to everything

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in between. Not having the right expectations
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- 2 guarantees that we'll continue to have large numbers
- 3 of students who are unprepared when they leave high
- 4 school, no matter what else we do.
- 5 So we see four steps for states and then I
- 6 want to close with some steps that are particularly
- 7 important for higher education to take.
- 8 States need to do four things. One is that
- 9 to align high school standards and assessments with
- 10 the knowledge and skills that are required for
- 11 success in postsecondary education and work. It's
- 12 essentially the point I've been making all along.
- 13 They need to make sure that the standards they set
- 14 reflect what students need know.
- 15 Secondly, some place in the high school
- 16 assessment system, at least one of the many tests
- that students take ought to tell them and ought to
- 18 tell postsecondary institutions whether, in fact,
- they're meeting these college-ready standards.
- One example of this in California, the
- 21 California State University System worked with the
- 22 State Education Department, looked at the eleventh
- 23 grade tests that are given. All students there.
- It's not a high stakes test. They noted a small gap
- between what that test measured and what they -- the
- 26 CSU system needs to make placement decisions. Credit

1 bearing versus remedial courses. And added 15 items

- 2 to the math tests and the English tests that the
- 3 state gives to eleventh graders.
- 4 So if you're an eleventh grader in
- 5 California taking your test, you get to page in the
- 6 test booklet that says, "I'm interested in attending
- 7 the CSU system. Answer the rest of the questions."
- 8 It's an option. Answer the rest of the questions.
- 9 Those who do -- and hundreds of thousands
- in California have done that -- now begin to get
- information in August between -- or the summer
- 12 between their junior and senior year. They either
- 13 get information back that says in effect,
- 14 congratulations, you are ready to do college level
- 15 work. We sure hope you're planning to go to college.
- 16 And if you come to a CSU campus, you won't have to
- take another placement test. We'll guarantee you
- 18 placement into credit bearing courses.
- Or they get a message that in effect says,
- unfortunately you're not ready to do college level
- work. But the good news is you're still in high
- 22 school. You have a whole year to make up the skill
- 23 deficiencies and implicitly saying so you won't have
- 24 to take and pay for remedial courses when you do come
- to our campus.
- 26 So every state ought to have a signaling

- system like that, an assessment system that would
- 2 provide that kind of information and that the
- 3 postsecondary system will value and honor and use for
- 4 real decisions as part of their overall assessment
- 5 systems.
- 6 Third thing that states need to do is
- 7 require all students to take a curriculum that will
- 8 prepare them to meet these college and work ready
- 9 standards. What's the point of having the standards
- and not requiring the students to take the courses
- 11 that deliver the content? I mean if that's not an
- 12 aspirational standard and nothing more, I don't know
- 13 what is.
- 14 Then finally, states need to take another
- 15 look at their accountability systems. And the
- 16 fundamental accountability question they ought to be
- asking of high schools is how many of the students
- 18 who enter ninth grade (A) have earned a diploma and
- 19 have graduated and (B) have demonstrated that they
- are college ready? That's the fundamental
- accountability question we ought to be asking high
- 22 schools.
- And at the same time, we need to start more
- 24 systematically asking postsecondary institutions to
- 25 account for the success of the students they admit.
- How many persist? How many earn a degree?

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And at some point, what, if anything, did
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       they learn?
                    That's a longer term agenda, I think.
       And it's the hardest area to work on. But if we
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       don't do that, the odds of getting higher education
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       to play the role it needs to play in order to improve
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       high school education, I think, is pretty slim.
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                 So with that, let me close with some
       suggestions for postsecondary education, particularly
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       state postsecondary systems.
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                 One thing that they need to do is be
                     They need to provide a clear,
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       transparent.
       consistent statewide definition of the knowledge and
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       skills necessary to do college level work, in effect,
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       what the CSU system did in California. And that's
       not an easy thing to do. Campuses value their
15
       independence. Each have their own requirements.
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       it's that system that makes it impossible for high
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       school teachers and students to understand what does
       it really take to be prepared. And if you don't have
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20
       a clear definition of what it takes to be prepared,
21
       the odds of organizing a system to accomplish that
22
       goal are diminished.
```

Secondly, they need to speak with one
voice. At least the broad access institutions need
to, to make -- the standards for placement need to be
quite similar if not precisely the same in all the

- institutions in a state. Again otherwise, you don't have a clear target to aim at.
- To do this they need to partner with the K
 to 12 system. They need to sit down, college
 faculty and high school faculty, and have pretty deep
 conversations with lots of data to inform them about
 what you really need to know in order to succeed in
 our institutions here and how does that relate to the
 high school standards in the high school curriculum.

Of the 22 states that have joined our

American Diploma Project Network, we're now working

with about 15 of them to launch these conversations

and to bring them within a year or so to a successful

conclusion in terms of identifying common standards.

And then the final thing that postsecondary institutions need to do is send really clear signals to students about when and whether they are ready.

That goes back to the CSU example that I gave. There needs to be assessments that students take that they know opens doors for them. And the only way that those assessments can open doors is if the postsecondary institutions are prepared to use them to make significant decisions about opportunities for students. So there needs to be that kind of signaling system in order for students and their

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teachers to focus on what it takes to be prepared.
```

- 2 Just four simple things for states. Four
- 3 simple things for postsecondary institutions. But a
- 4 lot of work ahead to work through the very complex
- 5 issues to move from recommendations like this to
- 6 action that's taken and implemented in states and
- 7 campuses and high schools around the country.
- I look forward to the opportunity to
- 9 discuss this with you further and to take any
- 10 questions you may have.
- 11 MS. COLES: Thank you. Thank you,
- 12 Chairman. Is this on?
- 13 Thank you, Chairman Miller. Thank you, Ms.
- 14 Tucker for inviting me to talk today about non-
- 15 academic barriers related to improving college access
- 16 and success.
- I work with a non-profit organization in
- 18 Boston, The Education Resource Institute, or TERI,
- 19 that has for the past 15, almost 20 years been
- 20 facilitating education access in two ways.
- One, we are a quarantorer, a non-profit
- 22 quarantorer of private student loans that support
- 23 college access on the undergraduate, graduate, and
- 24 professional levels for middle and upper income
- 25 students and families who need additional support to
- 26 pay their college bills.

```
1
                 Secondly, we are working extensively on a
 2
       variety of college access initiatives for low income
       and first generation students, both in Boston, across
 3
       New England, and nationally through our work and my
 4
       work as Director of the Pathways to College Network,
 5
       which is an alliance of 40 national organizations and
       funders working collaboratively to improve the
       preparation, enrollment, and success of under-served
 8
 9
       students in college.
10
                 Today I will talk about -- focus my remarks
       on under- served students that we've studied
11
12
       extensively through our research compilation,
       dissemination as part of the Pathways Network.
13
                                                        These
14
       are students aged 14 to 25, low income, first
       generation to go to college, under-represented
15
       minorities, and students with disabilities.
16
17
                 The fact that I'm not going to talk about
18
       adult learners no way suggests that this is not an
       equally important group of learners to support,
19
20
       encourage, and help with the transitions from their
21
       current point in life through college education.
22
       I want to make sure and to emphasize that I think it
23
       is an equally important group of people.
                 I'm also going to focus on non-academic
24
       barriers.
                   And I'm going to talk more about
25
       students' experiences in planning and preparing for
26
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1 college and less about the success of students once

- they get to college campuses. I think this is an
- 3 equally important topic.
- 4 And I hope that at a future meeting that
- 5 you will all invite experts to talk about retention,
- 6 persistence, achievement, and success on the
- 7 postsecondary level.
- 8 Much of what I'll talk about is research
- 9 that the Pathways to College Network has compiled and
- 10 synthesized and is now disseminating nationally
- 11 working with policy makers and practitioners on
- improving policies and practices related to college
- access and success, using what we know for we have
- 14 evidence is effective. And much of this research
- 15 that I have referenced is summarized in a report that
- each of you has today called "A Shared Agenda, a
- 17 Leadership Challenge for Improving College Access and
- 18 Success."
- 19 Also you have today a copy of my remarks
- 20 which were not in the notebook. You have an outline
- of them. But I wanted you to have the real thing.
- 22 So as Mike talked about, we have in this
- country large numbers of low income students with
- 24 college aspirations who do not go to college. And
- among those who do, only a very small percentage
- 26 complete Bachelor's degrees by the age of 24. Only

1 21 percent of low income students who start college

- 2 earn Bachelor's degrees, compared to 93 percent of
- 3 high income students.
- Within this larger group, there is another
- 5 group that is of particular interest. And that is
- 6 college qualified low income students graduating from
- 7 high school who do not go to college, or if they do,
- 8 do not complete college degrees.
- 9 According to NCES data, only 52 percent of
- 10 college qualified low income students attend four-
- 11 year colleges, compared to 83 percent of high income
- 12 college graduates -- qualified graduates. And 22
- percent of college qualified low income students do
- 14 not attend college at all. In real numbers, this
- 15 means that approximately a 168,000 low income college
- qualified students are not going to college every
- 17 year.
- 18 Another piece of data related to this Paul
- 19 Ligenfelter mentioned yesterday that low income high
- school graduates scoring in the top quartile on
- 21 achievement tests attend college at the same rates as
- 22 high income high school graduates scoring in the
- 23 bottom quartile on the same tests, about 78 percent
- 24 for both groups.
- 25 And finally, only 21 percent of college
- 26 qualified low income graduates who enroll in college

1 actually complete Bachelor's degrees, compared to 62

- 2 percent of high income graduates.
- 3 Some of the barriers that low income
- 4 students, including these college qualified students,
- face in achieving their college goals: non-academic
- 6 barriers are related to lack of motivation; family
- and peer support; expectations of parents, teachers,
- 8 and guidance counselors; inadequate college planning
- 9 resources; and paying for college.
- 10 I will talk a little bit about each. The
- 11 way I will approach this and you'll see I have
- 12 provided you with the indicators of college going.
- 13 Things that we know from the research predict
- 14 students' likelihood of going to college and then the
- 15 barriers faced by low income students.
- In the area of motivation, family and peer
- 17 support, these indicators include aspirations for
- 18 college, career goals that require college, parents
- 19 talking to their children about college plans, high
- 20 school course taking and achievement.
- 21 And we know from data that up through tenth
- grade the most important people in the lives of
- 23 students in terms of their future plans and what they
- think about doing are their parents or surrogate
- parents, the adults that they live with on a day-to-
- 26 day basis. Perceived ability to pay for college,

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1 parents saving for college, and peers who go to --
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- who plan to go to college are studying hard and
- 3 getting good grades.
- 4 Looking at the barriers for low income
- 5 students in terms of motivation, some of the biggest
- ones can be summarized in the notions of lack of
- 7 cultural and social support. By cultural support, we
- 8 mean lack of a tradition, a history in families of
- 9 college going. And therefore, a lack of the
- 10 knowledge of what it takes to prepare for careers
- 11 that require advanced education, to plan for and
- prepare for college, and to pay for college.
- 13 By social capital, we mean lack of access
- 14 to the social networks that all of us use all the
- time in finding out how we can do certain things. I
- think those of you who have -- and a number of you
- 17 have children who have gone to college. And I am
- 18 sure that in your work with your kids planning you
- 19 used your social networks extensively to figure out
- where to apply, how to pay, how to overcome some of
- 21 the challenges. Low income students don't have those
- 22 kinds of social networks, family, and friends who can
- 23 tell them those things.
- 24 Lack of career aspirations and
- understanding of the range of peer options. Many of
- 26 these kids, they're very limited. Because they have

- limited contacts, they don't really have a sense,
- 2 aside from what they see on television and in the
- media, what are career possibilities to which they
- 4 can aspire.
- 5 Lack of financial resources and knowledge
- 6 is another one.
- 7 Moving on to expectations, college going
- 8 indicators here. Are parents expecting college?
- 9 Teachers and guidance counselors college expectations
- 10 for students.
- Is that me? My stomach is really making a
- 12 lot of noise. (Laughter)
- 13 CHAIRMAN MILLER: It's the next room. Just
- 14 go ahead.
- 15 MS. COLES: And schools with a college
- 16 going culture and expectations of high academic
- 17 achievement for all students. And I'm going to just
- 18 reference some data specifically on teacher and
- 19 quidance counselor expectations.
- The Met Life does a survey every year of
- 21 the American teacher. And in the survey they did in
- 22 2000, they asked -- and they also include students
- and parents in that survey. They asked students,
- "How many of you expect to go to college?" These
- are ninth graders. And about 78 percent expected to
- 26 go. We've seen that data.

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Then they asked the parents of the same

students how may of them expected that their children

would pursue education beyond high school. About 52

percent of the parents did.
```

Finally, they asked the teachers of the

same students, "What percentage of your students do

you think are likely to -- are college material?"

Only 32 percent of the teachers thought they would be

likely to go.

10 If you have that kind of gap in

11 expectations, you can imagine the results that you're

12 going to -- you can predict the results.

13

14

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22

So looking at barriers that says -- faced by low income students, we talked about parents not expecting college. Fears of encouraging college going because they think they can't afford it.

Teacher and counselor believes that some students are not capable of being prepared. Schools not assigning all students to college prep curricula. Twenty eight

percent of low income students are assigned to college prep curricula, compared to 49 percent of middle income and 65 percent of high income.

23 Kati, I bet this is some of your data. We 24 used yours extensively.

25 Third, college planning resources and 26 support. Indicators of college going here are

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1 attending high school with high college going rates,
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- 2 access to information about college, and financially
- 3 -- you spoke a lot about that yesterday.
- 4 Participating in college planning activities.
- 5 Applying to college seems obvious, but there are just
- a lot of students who don't apply because they think
- 7 they can't qo. Applying for financial aid and
- 8 participating in pre-college enrollment systems -
- 9 programs rather, enrichment programs.
- 10 Barriers are a lack of information about
- 11 college options, admissions requirements, financial
- 12 aid, and application processes. Inadequate systems
- for delivering college and financial aid, planning
- 14 information for students and families. Limited
- 15 access to assistance with completing applications and
- 16 weak connections between schools and students'
- families around issues of planning for the future.
- 18 Finally, paying for college. We spoke a
- 19 lot about that yesterday. Also it's a major
- 20 challenge for lower income students. First, I think
- 21 I'll call your attention to this data from the most
- 22 recent College Board Trends in College Prices Study.
- 23 And both of these studies are really excellent.
- Those of you who are unfamiliar with them, Sandy
- Baum, the author of them is here today. And I think
- 26 they're just very, very valuable resources in these

- 1 discussions.
- 2 The percentage of family income needed to
- 3 cover net costs after grant aid has increased
- 4 significantly for students in lower income quartiles
- 5 from 1992 `93 to 2003-2004. For students in the
- 6 lowest income quartile, today 47 percent, almost half
- of the family's income is required to pay the costs
- 8 at a public four-year college, 83 percent at a
- 9 private four-year college, and 37 percent, over a
- third of a family's income, at a public two-year or
- 11 community college.
- 12 The second quarter students in those
- families faced similar challenges. Twenty-five
- 14 percent of a family's income is required to pay the
- 15 cost at a public four-year college and 41 percent at
- 16 a private four-year college.
- I also want to just pause here. One of the
- 18 things I find difficult is these discussions is we
- 19 talk about who can't afford college. But people
- 20 never talk about what exactly do we means in terms of
- the income quartiles. So I provided that information
- 22 for you.
- 23 These are quartiles of family incomes if
- you look at everybody who's gone to college in a
- couple of years ago I think it was. And this is
- 26 federal data, one of the data sources that was

- 1 referred to yesterday.
- 2 The lowest quartile today are families with
- incomes of zero up to \$34,000.
- The second quartile goes up to \$62,000. So
- 5 the bottom half of students are families with incomes
- 6 below \$62,000. I think the per capita income today
- 7 in the United States is about \$52,000 to \$53,000. So
- 8 it's close to that.
- And the third quartile goes up to \$94,000.
- And the highest quartile are \$94,000 and
- 11 beyond.
- 12 So it's just important to understand. I
- 13 have a lot of friends who consider themselves middle
- 14 income, needing financial aid. And I know they're
- 15 making close to, if not, six figures. But that's the
- 16 way they think of themselves. They're not really
- 17 aware of some of this.
- 18 Secondly, between 1990 and 2004, unmet need
- 19 increased significantly in constant dollars adjusted
- 20 for inflation for students in the two lower income
- 21 quartiles. For students in the lowest quartile, an
- 22 unmet need is the difference between family
- 23 resources, the aid the students get, and the cost of
- 24 attending college. For students in that lowest
- 25 income quartile, the unmet need in 2004 is calculated
- about \$5,500. That's \$2,500 more in real dollars

than it was in 1990. And for students in the second

- 2 quartile about \$3,000.
- 3 Interestingly when you look in the third
- 4 and fourth quartiles, those families have more money
- 5 than they need to -- they don't have unmet need. In
- fact, they got a little money that they could afford
- 7 to help out others or use for other things. So they
- 8 come out with a negative.
- 9 Third, regard to affordability, low income
- 10 families lack information about paying for college
- and financial aid. A Sally May Fund Harris poll in
- 12 2004 found that 45 percent of low income parents had
- no idea how to pay for college. And 62 percent of
- these families did not name grants as a source of
- 15 aid. Minority families expressed a greater need for
- information, and Latino parents received aid
- information two years later than others.
- 18 TERI also did some research studies of the
- 19 -- all the research on these issues. I want to share
- 20 with you some of these findings, looking at what we
- 21 know and what we don't know. One thing we know is
- 22 that parents with no direct experience of their own
- 23 or another child -- experience with another child in
- their family -- have less and less accurate knowledge
- about college price and financial aid. That's that
- lack of cultural capital, social capital.

```
1
                 Secondly, student aid program design and
 2
       operations do not target students or parents early in
       the education pipeline, and early marketing efforts
 3
       have minimal impact. Pathways did a study of 88
 4
       state information campaigns about financial aid,
 5
       another 70 other kinds of campaigns. And that study
       confirms that these campaigns are basically
       informational. College is possible.
                                             Financial aid
 8
       is available.
 9
10
                 But they really do not provide targeted
                  They're not based on what it is that
11
       messages.
12
       particular audiences need to know and understand.
       And they don't tell these audiences the specific
13
14
       actions they need to take in order to advance college
       goals for their children. Most students and families
15
       get this information later in high school after
16
       having made decisions, particularly academic
17
18
       decisions, that influence their ability to attend
       college.
19
20
                 Another finding is that good counseling
21
       results in significant statistically proven
22
       differences in students feeling that they have enough
23
                     When they are available to students,
       information.
       counselors are seen as primary and reliable sources
24
       of information, especially for plans in middle school
25
       and information about college costs and financial aid
26
```

- in eleventh and twelfth grade.
- But based on existing research, the average
- 3 school counselor is relatively unavailable for any
- 4 college planning tasks. And most school counselors
- 5 are uninformed about financial aid. The least
- 6 available and least informed counselors are in
- 7 schools serving large numbers of low income and
- 8 minority students.
- 9 There's lots of evidence in the research of
- 10 effective policies and practices for overcoming non-
- 11 academic barriers to college access and success. And
- 12 I'd just like to share with you a few examples.
- 13 Providing experiences for students on
- 14 college campuses beginning in elementary grades and
- 15 continuing through high school. In Massachusetts;
- 16 Washington, D.C.; and Suna, California, we have a
- 17 program called Kids to College, which is a six-week
- 18 curriculum pairing sixth grade classrooms with
- 19 college partners for a variety of college and career
- 20 exploration activities culminating in a day on
- 21 campus.
- 22 And in evaluating that, there is a lot of
- evidence that kids who participate in these
- 24 experiences, they talk more to their parents and
- teachers about college plans. And they have an
- 26 understanding of college admissions prerequisites,

what they'll have to do to prepare for college that

- these children who don't participate in Kids to
- 3 College have.
- 4 Using the media and other forms to raise
- 5 public awareness of the importance of college for all
- 6 students. The state of Texas, I think, has some
- 7 particularly good examples of doing that that have
- 8 resulted in requiring the college prep curriculum as
- 9 the default curriculum for all students in Texas and
- 10 really encouraging students and families and adults
- 11 to support college aspirations for Texas students.
- 12 Organizing social marketing campaigns to
- promote, prompt students and parents to take actions
- 14 to prepare and plan for college. Again we see good
- 15 examples of such campaigns in Texas and North
- 16 Carolina.
- 17 Engaging business and community leaders in
- 18 advocating for college preparation for low income
- 19 students. One of the best examples are the State
- 20 Scholars States of which there are a number where we
- 21 have business people going into schools talking with
- 22 kids beginning in eighth grade about the importance
- of a -- they call it a scholars curriculum, but it's
- a college prep curriculum for college success.
- 25 And you can read the other examples that I
- 26 have there. There are a number of them.

```
In Boston at TERI, we have a variety of
 1
 2
       activities that we've launched to address these.
       have college access centers in public libraries and
 3
       community organizations around the city.
 4
                                                   They're
       open seven days a week, evenings as well as days.
 5
       Free information, very, very accessible.
 6
                 We have a program called Coach, where we're
       training college students to work with high school
 8
 9
       seniors in small groups throughout the year with
10
       college admissions and applications processes.
11
                 We helped to launch Access, a financially
12
       advising and Last Dollars Scholarship Program modeled
       after the Cleveland Scholarship Program and supported
13
14
       financially with a 10 million dollar endowment
15
       contributed by business leaders in the city.
                 And there are a number of examples of these
16
17
       kinds of programs throughout out the country.
18
       funding for these programs is city, state, federal,
       college and universities, corporations, a real
19
20
      partnership.
                 Finally I want to close with a couple of
21
22
       recommendations I hope the Commission will consider.
23
        One is promoting strong partnerships among federal,
       state, local institutional and private sector
24
       entities to undertake systemic and integrated efforts
25
       to facilitate student transitions along the college
26
```

1	pipeline from early education through degree
2	completion.
3	Secondly, advocating for increased need-
4	based grant aid for students in lower income
5	quartiles. Again, using this partnership approach,
6	it's the responsibility of all sectors who are
7	concerned about more students completing college to
8	make it possible for them to do so, removing the cost
9	barriers.
10	Third, providing incentives for higher
11	education institutions to make long term commitments
12	to work actively and collaboratively with K-12
13	systems and schools to help under-served students get
14	ready for college and to increase the retention and
15	degree completion of these students.
16	I frankly have been frustrated with my work
17	in Boston. Colleges and universities worked
18	extensively there. They're willing to do programs
19	here and there in bits and pieces, but to really step
20	up to the plate and work systemically, there are a
21	very few there are examples, but they're very few.
22	
23	Encourage the adoption of the research-
24	based principles that we developed through the
25	Pathways Network shared agenda, a set of six
26	principles that you'll find just inside the report on

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1 the inside cover. And that's really what the
```

- 2 research tells us need to underlie all efforts to
- 3 improve college success for under-served students.
- 4 With regard to financial aid and college
- 5 costs, I strongly encourage you to collaborate with
- 6 the Lumina Foundation, a college cost initiative. It
- 7 was actually launched by Bob Dickerson and where
- 8 Lumina has brought together over 50 partners to look
- 9 at these issues. And I think you could leverage
- 10 their work with yours. They've laid a lot of great
- groundwork. And that would make a big difference.
- 12 So thank you so much for this opportunity.
- I look forward to your questions.
- 14 MS. TUCKER: I would ask the other
- 15 Commissioners if you want to make some brief remarks.
- MR. ROTHKOPF: Mike Cohen referred to Jay
- 17 Green and some of his work. And I know this was
- 18 referred to. And it was discussed in one of our Task
- 19 Forces. He reached a conclusion in a piece early
- this year there really was no gap between college
- 21 ready and those who are actually enrolled in college.
- I don't know if you have seen the research.
- MS. COLES: Yes, we have.
- MR. ROTHKOPF: I quess I would ask whether
- you can reconcile that, or you just disagree with it
- 26 in terms of the statistics and the presentation that

- 1 you made?
- MS. COLES: I think there are different way
- of looking at it. I think the college qualified they
- 4 were using, that data was based on NCS and I think
- 5 the research of Cliff Adelman. And so I'm not sure
- 6 how Jay -- I don't remember exactly how he calculated
- 7 that rate.
- But I think that there are a large number
- 9 of college qualified students who do not go to
- 10 college or complete college. I know you mentioned
- 11 that yesterday. I'd have to look more closely at
- that in order to give you a definitive answer.
- MS. HAYCOCK: I can do that.
- MS. COLES: Okay, why don't you do that,
- 15 Kati.
- MS. HAYCOCK: At the gross level, the
- 17 numbers match. But the truth is there are a lots of
- 18 students who are not college ready who are going.
- 19 And many who are, who are not going. And that tracks
- 20 directly by income and race.
- 21 MR. ROTHKOPF: Maybe I'd just raise one
- 22 other point that we discussed yesterday. And I'd be
- interested in the Panelists' view on that. And that
- is within our Task Force we talked about the question
- of the increasing role of merit aid, i.e. none-need
- 26 based aid in higher education.

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1 And I think we are frankly -- some of us at
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- least, and maybe all of us, are concerned about the
- growth of merit aid as taking away funds from those
- 4 who are indeed needy, assuming these statistics are
- 5 correct. That there are college ready or college
- 6 qualified students who can't go.
- 7 Is there -- should this Commission consider
- 8 saying something about the growth of merit aid both
- 9 in the form of federal, state, and local things,
- including tax credits and other advantages that are
- afforded to middle and upper income recipients?
- MS. COLES: I definitely think you should
- 13 say something about merit aid.
- 14 CHAIRMAN MILLER: We get rid of it?
- 15 MS. COLES: I don't think you're going to
- 16 get rid of it.
- 17 CHAIRMAN MILLER: Can you define it?
- 18 MS. COLES: In some cases such as Georgia
- 19 that did not have a need-based grant aid program, the
- 20 Hope Scholarship Program has actually generated a lot
- 21 of more grant aid.
- 22 But I think we need to really sort of look
- 23 at targeting our resources to students to whom it's
- 24 going to make the most difference. The investment in
- terms of them going to college or not going to
- 26 college. And I think that's -- a lot of the merit

- aid programs that money is going to students who are
- going to college anyway. And I don't think you
- 3 necessarily get a big return on the public investment
- 4 when that happens.
- 5 I think that there's a number of need-based
- 6 programs that have a merit component. And I think
- 7 that there are certain incentives that we could
- 8 provide within need-based programs. The Indiana 21st
- 9 Century Scholars Program is a good example where they
- are making an early commitment of students to
- students, but they require them to take a college
- 12 prep curriculum to achieve a 2.5 grade point average
- and so forth.
- 14 CHAIRMAN MILLER: I don't understand how
- 15 aid that isn't objectively defined can be successful
- 16 that way.
- 17 Sorry. Go ahead.
- 18 MR. VEST: May I slightly editorialize and
- ask a question that might hope might shed a little
- light on what our Chairman has just brought up.
- 21 And I'll say up front, I don't know how to
- 22 do this in a biased way -- in a non-biased way
- 23 because I have some strong views. But over
- the last 20 years, probably even over the last 30
- 25 years, several things have happened in the financial
- 26 aid world. One is that some institutions invented

something that was referred to yesterday, generally called enrollment management.

The philosophy or guiding principle of that is essentially that one uses scarce financial aid resources in such a way as to optimize the quality of students coming into the institution. And that tends to mean that some or all of the discretionary financial aid money is given largely on the basis of high school performance and so forth without attention being paid to the student and the family's income status.

The second thing, which Art just mentioned, is that we have had during this whole period a growth of tax incentives for attending -- for paying tuition which if you look individual by individual primarily benefits the people who pay at high tax rates, not those people who pay at low tax rates. And there have been just a lot of other organizations that have made more and more money available on the basis of merit, as opposed to distributing financial aid resources according to the family's need.

My question is -- we clearly know that these shifts are. And we can sort of see what percentage of money today is need-based and what is not. The question is do we actually have hard, convincing data that correlates these shifts with the

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1 realities of low income kids attending college. Can
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- we really see a correlation or not? You and/or
- anybody else who knows these things.
- 4 MS. COLES: A correlation between the
- 5 shifts?
- 6 MR. VEST: Between the fact that less and
- 7 less of the available aid is now need-based and the
- 8 realities of attendance college of low income kids.
- 9 MS. COLES: I'm not a good person to ask
- 10 that question. I think that Sandy Baum might be able
- to, or you might want to invite someone like Mike
- 12 McPherson, or maybe Richard could answer it.
- MR. VEDDER: Well, I just -- you remember
- Bob Zemsky. Remember him? He used to be a member of
- our Commission. (Laughter) He left us last night.
- Bob yesterday made the statement that four
- 17 to eight -- remember he said this is based on a
- 18 survey of Pennsylvania students that hasn't been
- 19 released yet. But four to eight percent of students
- 20 he thinks are denied access to college because of
- 21 affordability issues which relate -- it's not
- 22 directly related to your question, but it's
- 23 tangentially related to your question. And he put
- those numbers at that level. Everyone I've talked to
- and read would suggest that the numbers are somewhat
- 26 higher than that.

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1 And that this gap between -- these quartile
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- 2 gaps on income as it relates to accessability are
- 3 largely -- more largely explained by affordability
- 4 issues than what Bob's numbers would suggest.
- 5 On the other hand since Art invoked Jay
- 6 Green, whose name has come up several times, I would
- 7 just parenthetically mention that Jay Green in his
- 8 latest book makes a very strong point that the main,
- 9 dominant reason that you get these disparities on
- 10 college access by income groups is related to K
- 11 through 12 performance. And that is the dominant
- 12 thing.
- 13 And Green goes so far as you shouldn't even
- 14 be thinking of trying to improve college access for
- 15 low income people until you do something about K
- through 12. That's just what he says in his latest
- 17 book.
- So, I -- Kati disagrees, but I'm --
- 19 (Laughter)
- 20 CHAIRMAN MILLER: Well, I disagree too.
- 21 I'd like to get -- you are the first Panel that we've
- 22 had that had specific recommendations about higher ed
- 23 should do which I thought was very valuable. In
- other words, right at the end of both presentations.
- 25 Rather than what K through 12 should do or somebody
- 26 else should do, you have a couple of specific

- 1 recommendations.
- 2 But at the beginning of this discussion, we
- 3 talked in generic terms or vague terms. It seems to
- 4 me it's very difficult to define merit aid and aid
- 5 other than just based on income, means tested period.
- 6 Because once you start spreading out the definition,
- 7 all the families in America, as you said, would say,
- 8 "I need aid to send my child."
- 9 MS. COLES: Right.
- 10 CHAIRMAN MILLER: We haven't as a society
- 11 communicated that somebody should have been saving
- for that college because income of a family of
- \$100,000 might still have a need to go to college.
- 14 And there's no -- I don't have a feeling that we
- 15 should penalize that child because somebody made a
- 16 mistake in savings. Or they had a catastrophe in the
- 17 family or anything like that.
- 18 So the point I quess is could you be more
- 19 specific with these recommendations as this Task
- Force works? Can you convert what you have in here
- as recommendations to policy advice? This, this,
- this, and this would be very helpful.
- MS. COLES: Yes, that would be --
- 24 CHAIRMAN MILLER: Some of these things are
- 25 a little vague compared to --
- MS. COLES: Be happy to do that.

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1 With regard to those $100,000 families, I
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- think the thing to do if they haven't saved. They
- 3 have a lot of capacity to borrow. And there are many
- 4 opportunities for them to borrow. They also have
- 5 much more capacity to help their children.
- 6 CHAIRMAN MILLER: Borrowing could be
- 7 financial aid, too. We haven't defined that.
- 8 MS. COLE: Right.
- 9 CHAIRMAN MILLER: That's what I'm saying.
- 10 I don't know what that means when we just say merit
- 11 versus -- we're talking generalities.
- 12 And I'm not criticizing. I think this is
- one of the most important things we're going to
- 14 address.
- 15 But based on one survey in one state to me
- seems that would be immaterial or what Jay Green says
- 17 from the Manhattan Research. One project would be.
- 18 We're looking for long-term serious, major,
- 19 strategic policies. And this is the first one --
- the first Panel we've had a chance to really get into
- 21 that.
- 22 So I quess what I'd like to see next -- I
- know you have a work process going, but some
- 24 specificity in these recommendations that you've
- 25 made. If you could convert them into here's what I
- 26 want these people to do when.

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1 MR. VEDDER: Charles, along that line, I
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- 2 was thinking the same thing. Are you wanting us --
- and this relates to witnesses -- to come in very soon
- 4 and start saying, okay, you said this. What we
- 5 really mean is we want you to end tuition tax credits
- for people with incomes above \$60,000 or whatever.
- 7 I'm just using that as an example. And we want to
- 8 give double tax credits to people who give money for
- 9 need-based aid. I mean very specific --
- 10 CHAIRMAN MILLER: Well, I hope -- the
- answer is I hope we're going to keep on doing what
- we're doing now. And then we'll have policy and
- 13 staff people at another level -- I keep calling it
- 14 parallel paths -- begin to do what you've talked
- 15 about. And that's why I try to get Task Force work
- done by the end of January.
- We're going to start trying to do that and
- 18 bring in strategic suggestions. And it's not going
- 19 to be different from what the Task Force is working
- on. It's just going to be more specific.
- 21 We don't want to have a recommendation that
- 22 -- let me see if I can pick one of these. Again, not
- 23 to be critical. Promote strong partnerships.
- MS. COLE: Right, no --
- 25 CHAIRMAN MILLER: And I want to promote
- strong partnerships. What does that mean

- 1 specifically?
- MS. COLE: Right.
- 3 CHAIRMAN MILLER: Can the federal
- 4 government or somebody do this, this, this, and this
- 5 that would highly guarantee or incentivize (sic) it
- 6 in what way?
- 7 MS. TUCKER: Charles, my hope was that
- 8 their recommendations would be seen as to the Task
- 9 Force. And the Task Force would consider them and
- 10 then get specific about what we want to carry forth.
- 11 CHAIRMAN MILLER: I know you're going to do
- 12 that. I have a lot of confidence. I guess what I
- was saying to them is I'd like to see them do it,
- 14 too.
- 15 In other words, outside people could be
- encouraged to present those proposals as well.
- 17 MS. TUCKER: I just want to make sure that
- 18 Charlene and David and Kati have a little bit of time
- 19 to make some comments and traditional observations
- 20 either from the Panel's presentations or from our
- 21 discussions yesterday.
- 22 MS. NUNLEY: I really appreciated both of
- your presentations because you're describing the
- student population that our nation's community
- 25 colleges deal with virtually every day. And I have a
- lot of thoughts, but I won't take everybody's time

- 1 with a lot of thoughts.
- 2 But when I see the statistics of 90 percent
- of the ninth graders wanting to go to college and
- 4 recognizing that that's the most diverse population
- of ninth graders probably that our nation has ever
- 6 had and knowing that the baby boomers are retiring,
- 7 we have to convert those aspirations into reality. I
- 8 don't really think our economy has any choice about
- 9 that.
- 10 And the high school preparation issues that
- 11 you talk about are extremely important. And I really
- 12 think that our nation's higher education leaders need
- to be come more engaged with our high schools. And
- our teachers on our college campuses need to become
- more engaged with our high schools if we're really
- 16 going to turn around those preparation issues. So
- 17 I'm glad to see that you are thinking in that
- 18 direction.
- I also see a lot of these barriers that
- you're talking about that are preventing students
- from entering college. Just for data from one
- institution, I know that last year I had 3,000
- 23 students who applied for and qualified for
- scholarship aid at my college that we were unable to
- 25 award. And those 3,000 students did not attend
- 26 college. That is a needless loss of talent I think

from higher education. And we have to do something

- 2 about it.
- I also would say that, Michael, we did some
- 4 research that really confirms a lot of the things
- 5 that you said today. We integrated the database from
- the public schools with the college's database to try
- 7 to see what were the pathways that led to remediation
- 8 and what were the pathways that led to college
- 9 readiness. We found three paths through high school.
- 10 One quaranteed readiness for college. We
- wouldn't even have to assess those students if they
- 12 followed that pathway. They're ready.
- We found a second path that quaranteed
- 14 remediation. We wouldn't even have to assess those
- 15 students if they followed that pathway. They have to
- 16 be remediated.
- We found a third pathway which is the
- 18 pathway that most of the students follow. And a
- 19 third of the students who pursued that pathway needed
- 20 remediation.
- 21 We need to work on what we know about those
- 22 pathways so that we get all of the students on the
- 23 right path. I think a lot of the data and
- 24 information is there that we need. We need to use it
- in a systematic way to make a difference in what's
- happening to young people coming out of our schools.

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1 And then we need to use it at the collegiate level
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- to make sure that we're doing better on the retention
- issues once we get them through our doors.
- So I really loved what you're doing. And
- 5 hope that you'll continue to provide us with more
- 6 information.
- 7 MR. COHEN: Well, thank you. And I'll be
- 8 happy to both come back with more specific
- 9 recommendations. And we have a steady stream of
- 10 research that we're doing that keeps addressing these
- issues and experience with states that are trying to
- 12 address them. So I think we can be a resource as
- this Commission continues to work.
- I would like to know more about the
- 15 research that you described.
- MS. NUNLEY: Be happy to share it with you.
- 17 MR. COHEN: Because it raises one -- at
- 18 least the first question that it raised for me, is
- 19 why on earth would we want to continue to have a
- 20 pathway that guarantees that people who go through it
- 21 aren't prepared?
- MS. NUNLEY: Absolutely.
- 23 MS. ELLIOTT: And when you say pathway,
- 24 Charlene, do you mean curricula?
- 25 MS. NUNLEY: The course, the curriculum
- they followed. I can tell you, for example, it's

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1 very consistent with -- students who had math through
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- 2 pre-calculus and took a math class in their senior
- 3 year -- it was absolutely crucial that they took a
- 4 rigorous math class in their senior year -- had
- 5 honors English in high school, and at least one other
- 6 honors or AP course, hands down are ready for
- 7 college.
- 8 The pathway that assured remediation were
- 9 the young people who took no math in their senior
- 10 year, typically didn't take an intermediate algebra
- 11 class and took what really isn't a real English class
- in their senior year in high school. That pathway
- 13 quaranteed remediation.
- 14 And then the middle path was the more
- 15 meeting of the requirements that would lead them to
- 16 high school graduation. And a third of those
- 17 students needed remediation, which says that again
- 18 the required pathway that quarantees graduation from
- 19 high school is not the same pathway that guarantees
- 20 college readiness.
- 21 MR. WARD: I enjoyed Michael's and your
- 22 presentations In a way it's like a simultaneous
- 23 equation. One is we might want more access. But
- 24 access to what? And is the access to prepare
- 25 students to do college work? And it's a kind of
- complicated double problem to attend to.

I do think that one of the issues that we
have to do is step back a little bit and examine why
we have a problem. I think there is a problem of the
under-serving of low income students. That while we
know that there are some unqualified students, we
know there are qualified students who don't go to

7 college for either financial or maybe a variety of

other reasons that we might call cultural or

9 contextual.

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10 But I think what's happened is that over the last 30 years we have sort of underestimated the 11 12 cost of to complete the amortization of higher There is that the -- without giving any 13 education. 14 more financial aid, the growth of number of students going to college creates sort of almost an 15 exponential growth in the amount of financial aid or 16 17 cost that's needed.

And so for example, in the Pell Grants today, our biggest problem is our success in growing the numbers of students which chews up so much money that the whole concept of raising the amount we give to each student is stressed by that growth.

So in some senses, we should feel good that one of the virtues of U.S higher education until very recently was that we had grown access at the same time at least many of our institutions had high

1 quality and certainly were recognized that way. And

- that combination is what I think was most admired.
- In the last 10 years, I sense there's some
- 4 apprehension about whether that democratic vista is
- 5 continuing to play itself out or is actually
- 6 reversing. And I think part of that now raises the
- question of the public and private benefits that are
- 8 increasingly talked about. Whereas at one time I
- 9 think it was viewed as a pure public benefit that
- 10 came incidently from the private gain. Now I think
- 11 that there's some effort to sort of argue there's a
- 12 little bit of both.
- 13 And in which case how do we assign that
- 14 proportion? And is that proportion means tested and
- 15 so on? I don't think any of us have any idea whether
- 16 an individual owes a third of the cost in financial
- 17 aid or whatever is the other two-thirds or it's
- 18 fifty-fifty or whatever.
- But there is in a sense now a division
- that's empirically not well understood between a sort
- of private benefit and a public good. And nobody
- 22 quite knows what these two are.
- So I think both the democratization of
- higher ed and the success of that in an aggregate
- sense has created a challenge where the possibility
- of the pure public funding of what used to be viewed

- as an entitlement may no longer be possible.
- 2 And I think the fact that tuition is being
- introduced in many other parts of the world where, in
- 4 fact, it was viewed even more strongly as an
- 5 entitlement to either low or no tuition is occurring.
- 6 And so the challenge of financial aid is beginning
- 7 to rear its head elsewhere.
- 8 So I think we're facing a kind of sense of
- 9 apprehension that something that was very American
- 10 has been lost. And in the past perhaps most people
- who could find their way to college that aid would be
- there. And now we know and can document and I think
- that is in a social sense a very threatening issue.
- 14 And you've sort of documented and others,
- 15 Pat and others, have documented that. And for one
- 16 reason or another, we've not -- institutions
- themselves are part of the problem as well.
- 18 So that it's not as if we on the higher
- 19 education side have come up with answers to that in
- that perhaps some of the wrong policies going back to
- this still not fully understood need-based versus
- 22 merit based issues. Institutions are in some senses
- 23 concerned to maximize quality. And in maximizing
- quality they may have quality measured in their own
- 25 sense maybe to that too has undermined access of
- those who are less well prepared but maybe still

- 1 qualified.
- 2 So I think one of the challenges is perhaps
- for us to begin to recognize what that -- whether
- 4 that public benefit and who should pay that public
- 5 benefit and what way. And obviously there is some
- 6 private involvement here. The challenge I think is
- 7 if we are going to find adequate financial aid, it
- 8 will now come from a variety of sources.
- 9 And that will bring us back to Michael's
- 10 point. That if we're going to encourage a
- 11 partnership between private resources, philanthropic
- 12 resources, the kind of things I think that Sara does
- and the federal government which is the anchor of all
- 14 this. Then the issue of whether what is being
- provided is of value to these three parts.
- 16 And that, I think, will bring the
- 17 Commission together. That the quality issue and the
- 18 access issue get connected because increasingly there
- 19 will be more equity interests in paying for who is
- 20 going on to college. Wherein the past it was a
- 21 little simpler with a much more predominately public
- 22 source. I think there's a -- some issue there for us
- 23 to connect the two.
- The other issue is that -- and I'll keep
- repeating this probably in the Commission -- is the
- 26 challenge of how do develop a language to deal with

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an educational system that's not a system. But it is
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- 2 really an aggregation of institutions of enormous
- variability. And that, therefore, the sense of what
- 4 is the right thing to do or whether there's only
- 5 thing to do may not be necessarily the way to deal
- 6 with the U.S. higher education.
- 7 The fact that there are a variety of
- 8 different structures. Whether you think independent,
- 9 for-profit, and not-for-profit, they're clearly
- 10 virtues in small schools and large schools. Schools
- 11 with no graduate schools, schools with -- in other
- words, there's a sort of range of options.
- 13 That doesn't mean to say that the threshold
- 14 standard you need to go to any of them, or a
- 15 community college for that matter, should vary. But
- there are these options and what -- how one might
- 17 recruit.
- 18 There might be other variables in terms of
- 19 personality, in terms of a whole range of things that
- give a richness to what we offer as distinct from a
- 21 pure public model with only large institutions. So I
- think that makes it a little bit complicated.
- 23 And so the strategies that different kinds of
- institutions with a sort of -- almost a mission niche
- designed to meet almost different consumer needs or
- 26 preferences for the kind of education they want. I'd

- 1 hate to lose that as we work our way through this.
- 2 That still means that I'm a great believer
- in threshold standards. But then I like the idea of
- 4 having a variety of options in how people may react
- 5 to those.
- 6 It also means that as you try to deal with
- 7 institutional accountability there is also an
- 8 enormous variation in how institutions are
- 9 responding. And I think that may be one of our most
- 10 -- greatest difficulty is that we frequently find
- that best practices institutionally grounded cannot
- 12 be scaled up because there isn't a collaborative
- 13 structure or a public infrastructure that makes that
- part of what we do.
- 15 And the greatest challenge is that we know
- there are great institutions. We know there are
- 17 great best practices. But we have an enormous
- 18 challenge because the structure is by its nature not
- 19 strongly linked collaboratively. Maybe some of the
- 20 systems are developing in that direction.
- 21 And so it's in a sense as we try to cast
- judgment or compare what we're about, we've got to
- remember that the main fact, the institutional
- 24 practices that we need to celebrate.
- And so when we make recommendations, one of
- the key issues is not in a sense to assume we've got

- 1 an unvarying problem across institutions or even
- 2 about states. Although Pat Callan's report card
- 3 makes one worry if any state has got true best
- 4 practices. But nevertheless, I think that's one of
- 5 the things that we might need to look at. That in
- our recommendations let's not reinvent the wheel.
- We may find, as you will find in a kind of
- 8 dynamic society we have, the very best practices in
- 9 the world. But they won't be general. They'll be
- 10 very specific to a particular institution.
- 11 So those two points: this idea of a
- 12 public, private issue and how I think accountability
- will be driven into the broader equity range of
- 14 resources necessary to get into college. And the
- second one is that we are an aggregation of
- institutions that really makes it more of a challenge
- to in a sense to have an a national agenda and deal
- 18 with a national agenda.
- 19 And maybe therefore there will be a
- segmented agenda and one that figures out -- and we
- 21 may need to figure out that for ourselves in higher
- 22 ed. How can we scale up best practices so in fact we
- 23 don't have just a few stellar institutions or a group
- of stellar institutions and then an average which is
- 25 perhaps less impressive?
- 26 MS. HAYCOCK: I want to thank Mike and Ann

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for very good presentations and suggest to my fellow
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- 2 Commissioners there are at least two things that are
- 3 important for us to think about.
- 4 Number one, Mike outlined a very nice, very
- 5 aggressive agenda to try to raise high school
- 6 standards to more closely match what's necessary for
- 7 students to succeed in postsecondary education and in
- 8 work.
- 9 And it would be tempting for us because
- 10 there's a lot of energy behind that agenda -- after
- all the governors have signed up; the CEOs have
- 12 signed up -- to think that that work is so well
- underway that it's not important for us to do
- 14 anything about it. I would argue that it is very
- important for us to think hard about how we can
- 16 reinforce that work.
- 17 And to understand that as recommendations
- 18 roll out from this work, you can predict exactly how
- 19 they will be greeted by educators and others within
- 20 states. The current too-low standards, too-low
- course requirements, too-low assessments will be
- 22 defended as essential to do no harm to poor kids and
- 23 kids of color.
- It is very important that we remember that
- 25 the truth is exactly the opposite from that. The
- victims of these too-low standards, too-low

- 1 requirements, and too-low tests are actually the poor
- 2 kids and kids of color who are always expected to do
- 3 the minimum that's necessary to get through.
- 4 So again we need to think hard about how to
- 5 reinforce this work and what in particular higher
- 6 education's role in there. There are very clear
- 7 things that higher education needs to do to make this
- 8 effort succeed.
- 9 That said, there's a real temptation in
- 10 higher education community to think that until these
- things get fixed, both on the academic side and on
- the financial aid side, there's nothing that we can
- do to improve either access or success. And so it is
- hugely important for us to recognize that, yes,
- 15 academic preparations matters. And, yes, financial
- 16 aid matters. But what institutions do matters a lot
- 17 too.
- As many of you know, we've done very
- 19 careful analyses of the data across the country. And
- it is quite clear that even institutions that serve
- 21 roughly the same kind of kids with roughly the same
- 22 kinds of academic preparation and roughly the same
- 23 sorts of financial need have very different results
- in terms of getting students successfully through to
- 25 a Baccalaureate degree.
- 26 So while we need to reinforce and support

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the work going on in high schools, we also to need to
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- 2 make it very clear this is not a linear thing, one
- 3 fixed before the other. And how to get higher
- 4 education to accept its responsibility for student
- 5 success is hugely important.
- 6 MS. TUCKER: If any of our other
- 7 Commissioners have questions of our Panelists, let me
- 8 encourage you to make those now.
- 9 MR. FALETRA: I just have one question on
- 10 the population of that second quartile. How many
- 11 actual, absolute students are in there?
- 12 MS. COLES: Good question. I can't answer
- it for you. I can get you the answer, but I don't
- 14 have it at the top of my head.
- 15 MR. STEPHENS: Ann, you talked about a
- number of issues, including the motivations, family
- and peer support, which in my experience these are
- 18 critical because it's about developing of
- 19 relationships going forward that enable with
- 20 knowledge necessary to gain access to various
- 21 pathways people have talked about.
- 22 Is there any data or any programs that you
- 23 have seen that are scalable to be able to address
- this on a national basis? Because my experience has
- been all those elements today seem to be locally
- 26 focused.

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And if we're really going to encourage
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       youngsters to be able to achieve the level of
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       attainment that we all expect from a job perspective,
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       it just doesn't happen at one point. It's a cultural
 4
       perspective that happens throughout their lives.
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                                     I think that it's
                 MS. COLES: Right.
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       something that has to happen early in school. I
       think that it would be -- we have an education.
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       going to say something very obvious.
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                                             We have a
10
       college prep system in this country that really works
       well for a whole bunch of students. And it's called
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       school.
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                 And I think that to the extent that we can
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       incorporate a lot of this information, knowledge,
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       motivation, support into public schools starting with
       students early in elementary school, we will -- so
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       that students really integrate into their thinking
18
       and belief systems. That also involves working with
       teachers and school staff so that they integrate into
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       their belief systems that they can do this.
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                 I've been very -- so I think that's the
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       most scalable way to do it. That's the -- I've
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       worked in these college outreach programs for years.
       And the problem with them is that they're -- you've
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got these schools and then you've got these programs

outside schools. And it doesn't make sense.

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1 sort of operate in separate spheres. All that stuff
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- should be in schools and be part of school the way it
- 3 is in suburban schools and private schools that are
- 4 college prep schools.
- 5 The other -- that's one of the reasons I
- 6 like the State Scholars Program is because that
- directly engages business people in communities going
- 8 into schools. And where it's working in Texas and
- 9 Arkansas, they're doing that starting in eighth
- 10 grade.
- 11 And it could be done in every single
- 12 community. And it's virtually no cost. Talking with
- 13 students and families and teachers about the
- importance -- the fact that college ready standards,
- 15 work ready standards are the same. Why they need to
- do this and what the payoffs will be for them to do
- 17 that. So that's I think is also scalable, so to
- 18 speak.
- 19 MS. TUCKER: Thank you. Let me just wrap
- it up so that we can be on time, Mr. Chairman. I
- 21 want a closing comment. Geri used the term
- 22 yesterday, "U-learner." And that is encouraging
- 23 Americans to become lifelong learners.
- 24 My hope would be that the Access Task Force
- 25 in making its specific recommendations could do a
- 26 little bit of what David was saying, which is, number

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one, how do I create the path that's good for me that
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- I need for higher education. And then two, how do I
- 3 build that financial plan that's a mix of public and
- 4 private that will help me?
- 5 Vance McMahan, you mentioned that mapping
- to me yesterday. My hope would be that that's
- 7 something that we could conclude. And so that would
- 8 be our hope in the recommendation areas.
- 9 But before I turn it over, I would be
- 10 remiss if I didn't, on behalf of my fellow Task Force
- 11 members, thank Eleanor Schiff for the work that she
- 12 did in supporting us. So thank you, Eleanor. And
- 13 thank you, Mr. Chair.
- 14 CHAIRMAN MILLER: Thank you. Wonderful
- 15 presentation. Right to the point.
- I'd add my comment. I think the line
- 17 between what's done in K-12 and higher education is
- 18 virtually nonexistent. But we're going to have to
- draw a thin line only in the sense that we're
- 20 required to focus on the higher ed part of it. That
- leaves us with this problem on access. And what we
- 22 see is the deficiencies in the K through 12 system.
- 23 We just have to find a way to deal with that, finesse
- 24 or otherwise.
- I just want to point out -- and I'm not
- 26 speaking for anybody -- point out personally. There

- 1 was a proposal in the last year by this
- 2 Administration about high school. And it has been in
- 3 a national sense cooly received in Congress and other
- 4 places. Almost as if we are in fatigue on trying to
- 5 improve the K through 12 system.
- But I think we can come up with something
- 7 that might encourage people to go back to work on
- 8 that while we still work on the higher ed portion of
- 9 it. So I thank you for your contributions today.
- 10 SESSION 5 -- QUALITY
- 11 CHAIRMAN MILLER: Hello. There we go.
- 12 Thank you. The real leaders in this room. Now that
- Governor Hunt is here, we're ready to start.
- 14 Governor, welcome. We've missed you. But we're
- 15 ready to go.
- I just want to add a couple of things. I
- 17 mentioned a Work Force Task Force, and I neglected to
- 18 add that Peter Faletra from the Energy Department has
- 19 agreed to serve. And we're very, very lucky to have
- 20 him on the Commission, by the way. Thank you. Very
- 21 distinguished career and brought different -- private
- and public work.
- 23 I think Charlene Nunley will be added to
- 24 the Task Force.
- I'm still working on Rick Stephens. It's
- 26 an important Task Force. He's going to help us in a

- 1 lot of ways with that Task Force.
- 2 So anybody else who wants to contribute,
- 3 please volunteer to step up.
- 4 We're going to have Senator Alexander in a
- few minutes. I think he may join us a little early.
- If he comes in, let's invite him to come up to the
- 7 table if we can do that.
- 8 Dr. Vest.
- 9 MR. VEST: Thank you, Mr. Chairman. I am
- 10 here to sort of report and then hopefully lead some
- 11 discussion on very early work of our Quality
- 12 Subcommittee.
- I begin by saying I'm a fraud. The actual
- 14 chair of this group is Jim Duderstadt, who could not
- 15 be with us today. Our group includes in addition to
- 16 Jim, Governor Hunt, Nick Donofrio, Bob Mendenhall,
- 17 Rick Stephens, and myself.
- 18 We have met once telephonically. And
- 19 unfortunately we did so in the absence of two
- 20 members, Governor Hunt and Rick Stephens, both of
- 21 whom are sitting opposite me, staring at me. So I'm
- in an awkward position. (Laughter)
- 23 We began our discussion by several people
- saying each in their own way that whatever we do to
- think about what the quality of higher education in
- 26 America today and going forward, we have to look at

- 1 it in terms of the global landscape.
- 2 And it, of course, has been interesting
- 3 that all through both days of this meeting we have
- 4 heard time and again various allusions as to what is
- 5 going on globally. And to the envy of the rest of
- 6 the world has of much of our system. But also a lot
- of things that we need to be learning from others.
- 8 But we do hope to maintain a global perspective going
- 9 forth.
- 10 Our Chairman pointed out -- of our
- 11 subcommittee -- pointed out that there are a variety
- of kinds of starting points that we might take to
- look at the issue of quality which, of course, means
- 14 10 different things to any 10 people one might get
- 15 together.
- We might begin by actually attempting to
- 17 define quality and excellence in this context. And
- 18 we'll come back to that point later on. We might be
- in some sense either catch all or, I would say,
- integrating group regarding issues that are not
- 21 exclusively in any of the other three groups, what
- 22 I've call a cube here.
- 23 We do think it's important as at least a
- starting point to delineate and sustain existing
- 25 strengths of U.S. higher education. And that's going
- to get some emphasis in my remarks this morning.

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And finally -- and we actually for this
 1
 2
       meeting chose to do the latter -- focus on some
       urgent recommendations of a variety of national
 3
       reports that have come out literally over the last 12
 4
       or 15 months. One of which was stimulated in very
 5
       large measure by Senator Alexander, who will be
       joining us.
                 As one thinks about quality and excellence,
 9
       you can look at it from many perspectives.
10
       generally tend to talk about institutional
       excellence. What makes a good college? What makes a
11
12
       good research university? What makes a good
       technical school? What makes a good community
13
14
       college?
                 And we tend to look at metrics that talk
15
       about institutions. But it's sometimes a very
16
17
       different thing, as we've heard particularly this
18
       morning, to think about assessing quality for
       excellence from the point of view of the student.
19
                                                           Is
20
       the institution or is the system of institutions
21
       serving individual students well?
22
                 We also must be very keenly aware that
       differing colleges, universities, and other
23
       institutions have to be viewed and understood in
24
       terms of their quality in regional and specific
25
       mission context.
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One size is not going to fit all. And that is one of to me the highlights of this particular meeting is we've all begun to talk and think in terms of this wonderful mosaic of many different kinds of institutions that we are blessed with in the United
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6 States. And hopefully we'll get our minds away from

7 our own specific context and look at the others.

And finally, and I hope this isn't offensive to anybody. But the way people tend to think about quality, and particularly institutional quality, tends to range from what I would call utopian to highly utilitarian.

And I think frankly this is one of the things that we have to deal with explicitly or at least implicitly. Because underlying a lot of what has been said this morning, a lot of certainly what I'm going to talk about today, is the whole issue of preparing people for jobs and in some case to prepare people to create jobs. But there is more to education for life than just that.

Some of the roles that Jim listed that -Jim Duderstadt -- that are really not included in
access, affordability, and accountability is the fact
that we have to delineate education: undergraduate,
graduate, professional, and particularly this whole
movement to think more deeply about lifelong or

1 continuing education of our citizens, our workforce.

And then, of course, the development of the individual which is probably what brought most of us to our professions, those of us who teach in colleges and universities. We are about creating opportunities for people and also about widening their vistas and their capabilities. So any way we think about quality has to kind of recognize these factors.

Others, we as institutions at the university level in particular are conservators of values and of our culture. We have a very important role that faculty hold dear of being independent critics of society, of politics, of trends.

And of course, great emphasis today on our role in universities in terms of knowledge generation and discovery. Something that this nation is far more dependent upon from the university sector than is the case in most countries around the world.

Although as was pointed out yesterday, many countries are learning quickly from us and are making great progress in this knowledge generation and discovery and of university responsibilities.

These things done through research, done through scholarship, through roles that institutions

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of all kinds around the table play in the economic
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- 2 development and betterment of their regions and in
- 3 particular in advancing the nation's ability to
- 4 innovate, which is going to be a key thrust today.
- 5 We could delineate and sustain U.S. higher
- 6 education's existing strengths. And I think Chairman
- 7 Miller made it very clear, particularly at our first
- 8 meeting, that this is on the table as much as change
- 9 and improvement is.
- 10 And among the factors that our Committee
- discussed very briefly telephonically are, as we've
- 12 heard today, the importance of the diversity of the
- 13 kinds of institutions that we have in the United
- 14 States from community colleges, small liberal arts
- 15 colleges, big mid-western land grant universities,
- somewhat more focused places like Cal Tech and MIT,
- 17 the Ivys, and so forth.
- 18 The role of market forces, I think all of
- 19 us believe are among the primary factors that make
- 20 American universities and colleges strong. But sort
- of unusual market forces, not just the financial ones
- 22 but the marketplace of the intellect and the idea.
- The whole idea of merit based -- of merit competition
- 24 among institutions for research grants and things
- 25 like that. A role that has not had much prominence
- so far. And I kind of understand why.

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1
                 But I believe -- and think my colleagues
 2
       who were on the call believe -- it's very important
       that we remain the great magnet for the very best and
 3
       brightest students and scholars to come to this
 4
       country from other parts of the world.
 5
       contribute enormously to our ability to excel, to
       innovate, to create jobs.
                 We have a -- people use many different
 9
       terms to say the same thing this morning -- a highly
10
       decentralized and hopefully agile systems of higher
11
       education.
                  Some people said we have no system.
12
       kind of think of it as -- speaking as an engineer --
       as a very loosely coupled system. We do interact.
13
14
       And it's very important to understand those
15
       interactions. But we have great freedom and
       flexibility in individual institutions to determine
16
17
       our own destinies.
18
                 We have some extraordinarily wonderful
       supportive public policies in this country, such as
19
20
       tax incentives for individuals to be philanthropic
21
       with colleges and universities. And the role that
22
       the federal government plays in making it financially
23
       possible for many students and their families to
       afford college and university.
24
25
                 And again something that is very close for
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the obvious reasons to my heart is this remarkable

- 1 partnership that our public and private research
- 2 universities have had with the federal government
- 3 basically since the end of World War II. That is the
- 4 knowledge generation, the economy generating part of
- 5 what we do.
- What we did do and what I was mandated to
- 7 do this morning in this presentation by my colleagues
- 8 was, in fact, to focus on for today, for today, on
- 9 the urgent recommendations of a variety of national
- 10 reports that have been promulgated over the last year
- 11 or so.
- 12 We're going to mention in particular the
- first two: a report that was, in fact, stimulated,
- as I said, by Senator Alexander and together with
- 15 Senator Jeff Bingaman that put a request before the
- 16 National Academies of Science that resulted in a
- 17 committee chaired by Norm Augustine that recently
- published a report called, "Rising Above the
- 19 Gathering Storm." And a very and parallel effort
- that has actually been going on over several years
- and with much larger number of leaders from business,
- 22 academia, and labor in the Council on Competitiveness
- 23 called "Innovate America," the key document of their
- 24 national innovation initiative. Both of these
- 25 studies have a lot to say specifically about the role
- of higher education.

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But there are others. President's
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 2
       Committee of Advisors on Science and Technology has
       issued a series of reports called "Sustaining the
 3
       Nation's Innovation Ecosystem." The Center for
 4
       Strategic and International Studies in Washington
 5
 6
       recently put out a report called "Waiting for
       Sputnik."
                 And those of you around the table will
 8
 9
       certainly understand what is being alluded to here
10
       looking for that spark that will again pull the
       nation together around the importance of its science
11
       technology and innovation in 21st century. And
12
       several reports from the National Academies of
13
14
       Engineering and elsewhere.
15
                 So we're going to focus this morning on the
       report "Rising Above the Gathering Storm." And we
16
17
       did so for several reasons. First of all, in keeping
18
       with our Chairman's dictates, Charles Miller's
       dictates, it has a lot of specificity. You may
19
20
       agree, disagree, but has some very high specificity.
21
       And it's also very timely because its
22
       recommendations are working their way through the
23
       political system as we sit here this morning.
                 The world of higher education has great
24
25
       centrality in the overall recommendations of this
       report, as well as the Council on Competitiveness
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1 Report. It was recommended to us, this Commission,
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- 2 at our first meeting when Secretary of Energy Bodman
- joined us briefly and spoke rather passionately about
- 4 the importance of this report and hope we would pay
- 5 some attention to it.
- And finally we have the rather unique
- 7 opportunity of having in a few minutes Senator
- 8 Alexander join us today.
- 9 So the Committee that was put together by
- 10 the National Academies of Science, Engineering, and
- the Institute of Medicine, it's officially called the
- 12 Committee on Prospering in the Twenty-first Century.
- Because the letter that was sent to the academy by
- 14 Senators Alexander and Bingaman and also by
- 15 Congressman Sherry Bullard and Bart Gordon to
- Republicans to Democrats asked a simple sounding
- 17 question: What are the top 10 actions in priority
- 18 order that federal policy makers could take to
- 19 enhance the science and technology enterprise so that
- the United States can successfully compete, prosper,
- and be secure in the global community of the 21st
- 22 Century? What strategy should we have? What are
- 23 several concrete steps that could be used to
- implement each of the actions?
- The Committee that was put together -- I
- think its composition is important to understand. It

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1 consisted of six current or former CEOs of Lockheed
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- 2 Martin, Intel, Lilly, DuPont, Exxon Mobil, and Merck;
- 3 five active faculty members, one each from Berkley,
- 4 University of Virginia, Cornell, Harvard, and
- 5 Stanford; presidents or former presidents of Texas
- 6 A&M, Rensselaer Polytechnic, Rockefeller University,
- 7 Yale, MIT, University of Maryland; and then three
- 8 other members: one who runs a private educational
- 9 foundation, the foundation that funds primarily K
- 10 through 12 education; a high scientific executive of
- 11 Livermore National Laboratory; and finally, the
- 12 Superintendent of Schools of our of our states,
- 13 specifically the state of Maryland.
- 14 So it was a very diverse and hardworking
- 15 group; 21 people were asked to serve. Twenty said
- 16 yes. And work began on a three-day weekend, the
- 17 third week of August.
- 18 What I am going to do is tell you that the
- 19 Committee came back, not with 10, but with four
- 20 recommendations. I will tell you what they are. And
- then we will hone in on just those parts which are
- 22 involve responsibilities for higher education.
- The first recommendation was called Ten
- 24 Thousand Teachers Affecting Ten Million Minds. And
- 25 the concept is simply to increase America's talent
- 26 pool by vastly improving K-12 science and mathematics

1 education. And our universities and colleges will

- 2 have a key role in this.
- 3 The second recommendation we called Sowing
- 4 the Seeds Through Science and Engineering Research.
- 5 How do we sustain and strengthen the nation's
- 6 commitment to the king of long-term basic research
- 7 that ultimately some of which can ultimately
- 8 transform our businesses, our industries, our
- 9 education, other things that create jobs of the
- 10 future? How to -- and this is a primary way in which
- 11 we maintain the flow of new ideas that will fuel our
- 12 economy and provide for our security and enhance our
- 13 quality of life.
- 14 The third recommendation we called Best and
- 15 Brightest in Science and Engineering Higher
- 16 Education. Simply put, we need to be sure that the
- 17 United States remains the most attractive setting in
- 18 which to study and perform research so that we can
- develop, recruit, and retain the best and brightest
- students, scientists, and engineers.
- 21 In two ways, first, from within in the U.S.
- 22 because this group very much believes that we need to
- 23 increase the fraction, particularly at the graduate
- level, of scientists, engineers, mathematicians,
- information technology people who are U.S. citizens.
- 26 But also simultaneously, as I said earlier, to

1 assure that we still are the place that attracts the

- very best and brightest from around the world.
- And I just -- any of you who go around
- 4 Silicon Valley, you will find that over half the CEOs
- of Silicon Valley companies are folks that came here
- 6 largely from Southeast Asia, generally as graduate
- 7 students, stayed, contributed to our economy. Others
- 8 have of course returned home and with a better
- 9 understanding of the U.S. and built systems
- 10 elsewhere.
- 11 Then finally, and I will not spend much
- time on this one this morning. Incentives for
- innovation and the investment environment to assure
- 14 again that we remain the best place in the world to
- 15 innovate by investing in downstream activities, such
- 16 as new approaches in manufacturing and marketing and
- services to create high paying jobs that are based on
- 18 innovation.
- 19 And to do this there were several
- 20 recommendations to modernize the patent system,
- 21 realign our tax policies to encourage innovation.
- 22 And very important I think -- and everyone here
- 23 understands it -- to ensure affordable broadband
- 24 access to everybody in the United States.
- 25 So with that introduction, I'd like to
- spend a few minutes looking at the specific

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1
       recommendations that were relevant to higher
 2
       education's both opportunities and responsibilities.
        So the Ten Thousand Teachers, Ten Million Minds -- a
       very straightforward mechanism suggested to move
 4
                 Namely the federal provision of four-year
 5
       scholarships annually for 10,000 college students who
       will earn Bachelor's degrees in disciplinary areas in
       science, engineering, or mathematics and concurrently
 8
       achieve K through 12 teacher certification.
 9
10
                 Now obviously the federal responsibility
       here we are suggesting is to provide the financial
11
12
       wherewithal for this. But our colleges and
       universities will have to make some changes in order
13
14
       to make it efficient and effective to both earn
       degrees in these fields and concurrently become
15
       certified. Probably the goal is to do this within
16
17
       four years will probably involve some summer as well.
18
        Those who receive these scholarships would be
       committed to teach at least five years in public K
19
20
       through 12 schools.
                 In addition, universities would have a
21
22
       responsibility together with perhaps other
23
       organizations, particularly through industry
       partnerships, to strengthen the skills of 250,000
24
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summer institutes, something that had great

teachers. To do this by some time-proven mechanisms:

dominance back in the 1970s by the way. And that we

- 2 believe more universities should put together science
- and mathematics Master's degree programs specifically
- 4 geared to taking smart, motivated, K-12 teachers in
- these fields and probably through two-year part-time
- 6 work make it possible for them to earn a disciplinary
- 7 Master's degree in such a way that it's conducive to
- 8 improving their work as K-12 teachers.
- 9 And then also there are some
- 10 recommendations built around training teachers to
- work with advanced placement and international
- 12 Baccalaureate curricula by again trying to train
- about 80,000 Pre AP or Pre IB instructors.
- 14 And to finally, we suggest something that
- will be a little bit controversial. But we believe
- that we should make freely available K through 12
- 17 curriculum materials in science and mathematics based
- 18 on world-class standards. This is not a
- 19 recommendation that there be a strictly defined
- 20 national standard.
- 21 But in very much the spirit of the growing
- 22 movement to open courseware and open materials in
- 23 higher education, we believe we should get some of
- our very best and brightest educators around the
- country and work together to provide absolute world-
- 26 class materials, not necessarily as things would be

1 used through computer mediated education but to put

- them in the hands of teachers and students to use
- 3 them in the way they think appropriate to their
- 4 context.
- 5 Turning a little bit to the research
- 6 investment of the federal government, and here I
- 7 should give just a little bit of background for those
- 8 of you who do not think about this part of our system
- 9 of higher education. Unlike most other countries,
- 10 after the end of World War II the United States
- decided to follow the recommendations of a very
- famous report called "Science the Endless Frontier"
- authored by Vannevar Bush, who chaired a small
- 14 committee appointed by President Roosevelt at the
- 15 closing days of World War II.
- And he was asked the following question by
- 17 the President. Science and industry based on science
- 18 have contributed enormously to the war effort. It
- 19 looks like victory is close at hand. How can these
- same forces be harnessed to provide for a vibrant
- 21 economy and security and quality of life and health
- in peace time?
- 23 And the primary answer came back that we
- should make our public and private research
- 25 universities the core of the research infrastructure
- in the United States, thereby both doing research but

- 1 also simultaneously training people who are the
- 2 students would be the next generation of researchers,
- 3 the next generation of industry leaders. Today we
- 4 would say innovators and entrepreneurs.
- 5 Over the last 30 years the federal input in
- 6 the physical sciences, engineering, mathematics,
- 7 computers and so forth in federally sponsored
- 8 research has been pretty much flat in terms of real
- 9 purchasing power. Since the 1970s, so 35 or so years
- 10 now.
- 11 On the other hand we have had an enormous
- 12 growth in the support of the life sciences. During
- the current Administration of President Bush, we've
- 14 completed a long promised doubling of the NIH budget
- 15 expended in universities and so forth. And this has
- had an enormous impact not only on spurring new
- 17 knowledge, new basis for human health, but also to
- 18 spinning out new industries literally and companies
- in biotechnology.
- 20 We feel that it's time to see a similar
- rise in the other areas of science and technology
- that will lead to whole other product lines and
- 23 hopefully jobs. And specifically we propose that the
- long-term investment in basic research by the
- government increase at 10 percent a year for the next
- 26 seven years.

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We want to pay particular attention to the
early career stages of our best and brightest young
scientists and engineers. And have proposed that we
essentially double the number of research grants that
are specifically available to outstanding early
career researchers to give them flexibility and
frankly jumpstart their careers and their
productivity.
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9 We also believe as a Committee that the
10 research infrastructure is falling rapidly behind in
11 this country. We propose 500 million dollars a year
12 of federal funding over the next five years to
13 approach this problem. This does not solve the
14 problem. But it can approach it and help it out in
15 some key areas.

And we would build the mechanism for doing this on the framework that was developed by the Bush Administration to administer the National Now Technology Initiative, which has seemed to work very well. Creation of one very small central government office that coordinates work across the agencies and maintains the data and the understanding to be sure that we are going about this in a fair and logical way.

And finally and this is not a matter of new money. We believe that each agency that sponsors

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1 research needs -- and you can kind of pick your
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- 2 favorite number -- but we averaged our own opinions
- 3 to about eight percent of their research budgets to
- 4 be specifically used in a highly discretionary way
- for high-risk research. The stuff, frankly, that in
- the long run tends to come up with the greatest
- 7 number of big hits for the nation. But like all
- 8 bureaucracies over time, we tend to become somewhat
- 9 risk adverse in our funding of research. And it's a
- 10 very simple matter to try cut through that.
- 11 Turning to workforce, to human beings and
- 12 their knowledge and understanding best and brightest.
- 13 An absolute cornerstone of what the Committee on
- 14 Prospering in the 21st Century believes this nation
- needs to do is to create a series of both
- 16 undergraduate and graduate scholarships and
- fellowships to attract young men and women of the
- 18 highest caliber into the fields that we deem to be of
- 19 areas of national needs.
- When I say, "we," I don't mean the
- 21 Committee. But that the government agencies would
- 22 have some overview, particularly at the graduate
- 23 level, over time to be sure that we're getting smart
- young men and women who are U.S. citizens into the
- 25 specific fields that look promising and important for
- the future.

```
1 We would start at the undergraduate level
2 by creating annually 25,000 four-year undergraduate
3 scholarships to increase the number in proportion of
4 U.S. citizens earning Bachelor of Science degrees and
5 extremely important in my opinion 5,000 new graduate
6 fellowships for U.S. citizens in these areas of
7 national needs.
8 And students would vote with their feet.
9 They would attend the college or university that they
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They would attend the college or university that they felt best fit their ability to grow and be educated in science, engineering, and mathematics in the area

in their area of interest.

We also believe -- and this touches on some things we discussed here yesterday -- that there should be additional federal tax credits to companies, to employers who provide for the ongoing retraining and continuing education of their employees. Whether it be going to traditional schools, whether it be through internal work or many of the other mechanisms, including online things we discussed yesterday. But increased incentives to help move forward and help move, help advance the skills of our workforce in these areas.

And then the last sub-recommendations here are extremely important. I have to tell you I get very passionate about this. I will try to do it

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1 briefly. But as this country and our government
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- 2 struggled with the vexing task that was brought to
- 3 them after the heinous attacks of 9/11, undertook the
- 4 task of trying to simultaneously keep people in this
- 5 country safe and secure and also keep us open. This
- is a tough, tough balance.
- 7 And I fear that in some ways we, in fact,
- 8 over reacted, although that's a hard term to use,
- 9 especially if you're not wearing the shoes of the
- 10 decision makers.
- But we need -- we put in place for a period
- 12 an extremely cumbersome visa processing system for
- 13 young men and women coming to this study -- coming to
- 14 the country to study or to perform research. That
- 15 has improved. Administration has worked very hard.
- But we need to keep after the improvement in that
- 17 processing.
- 18 The Committee also believed that, when
- 19 people come here, invest the time and effort, and
- 20 earn Ph.D.'s in science, technology, engineering,
- 21 mathematics, they should simply be given a one-year
- 22 visa automatically to have a period of time to seek
- 23 employment in companies and universities and
- 24 education, whatever here in this country. If they do
- not find it in that time, then of course they would
- do what normally would have to do which is to return

- 1 home.
- We also believe that we should put more
- 3 emphasis on skills-based immigration policies. That
- 4 we're turning away an awful lot of very talented
- 5 people who want to come and live and work and
- 6 contribute to America in the way immigrants always
- 7 have done who are kind of being filtered out.
- 8 And finally and this is a little esoteric,
- 9 so I'm not going to spend the time other than to say
- it's a term I hope you will say I have heard. And I
- think it's something important. We have to reform
- 12 the deemed export system.
- 13 Very simply, if a graduate student comes in
- 14 contact of some knowledge of a piece of equipment in
- 15 the United States in a university or government lab
- that is on our export control list, areas of
- 17 computing and certain satellite technologies and so
- 18 forth, then the fact that person has come in contact
- 19 -- has a little bit of knowledge about it. If he or
- she is from another country, that is deemed to be an
- 21 export of that technology.
- 22 And let me simply say that we are facing a
- 23 problem now in which for understandable reasons --
- but it's going in the wrong direction -- there is an
- overreaction to post 9/11 security issues that, if it
- is not stemmed, is going to mean that basically you

- 1 have to take out an export license for just about
- 2 every graduate student that comes to study in these
- 3 fields.
- 4 And I will also tell you it's not just a
- 5 university issue. A good friend of mine is the Chief
- 6 Technology Officer of one of our largest companies.
- 7 He made a statement to me the other day that because
- 8 of the global nature of their business, that deemed
- 9 exports, as he feels it, is probably the largest
- 10 single motivation to move R&D activities out of the
- 11 United States and into other countries. It's a
- serious issue, a little bit esoteric, but I mentioned
- 13 it.
- So those are the ideas behind the study
- that Senator Alexander and his colleagues caused to
- happen. And I'm sure that he's going to have some
- other things to say about that in a moment.
- 18 But in closing my sort of formal remarks on
- 19 behalf of our subcommittee, some of the other things
- that we want to think about in terms of quality and
- 21 maintaining and enhancing it going forward is the
- 22 fact that we do have to maintain a robust group of
- 23 world-class universities in this country. They
- should be both public and private in our opinions.
- 25 We need AAU-class public universities and they are
- 26 particularly at risk today because of eroding tax

- 1 bases and tax support in the states.
- 2 And our wonderful system that we have
- 3 talked about around the table has a great spectrum of
- 4 students it serves and of knowledge it generates all
- 5 over the map. But if we lose these pinnacles, our
- 6 ability to innovate and to create the jobs for our
- 7 children and grandchildren, I believe, is very much
- 8 at risk.
- 9 And I hope we all think very hard about our
- 10 public universities because in my humble opinion --
- and even though I represent a private institution
- 12 now, I spent 27 years in a public institution. They
- are being forced to finance themselves in ways that
- for the near term are just fine. More dependence on
- private philanthropic support. That's good.
- But in the long run if we're not careful,
- 17 we can distort the social contract that our state
- universities have with their states. And so this is
- 19 something that I personally worry a lot about. So
- 20 frankly, I editorialized a little bit
- in putting this together.
- 22 We also believe that our group, if we have
- 23 semi-infinite time and energy, need to think about
- quality in terms of new approaches to pedagogy,
- learning, appropriate uses of technology. And there
- are several topics that some of our members have

- 1 thought about that are associated with globalization
- 2 that we have to consider as well.
- 3 So just to conclude with two more slides
- 4 here. I'm sorry. This actually the last slide.
- 5 We need as we think about quality and as we
- 6 think as a full Commission in our view about the
- 7 purpose of education. Now that's a hard question to
- 8 answer. And we have many different sizes and shapes
- 9 and missions of education. But we need to think
- 10 about its fundamental purpose, particularly for our
- 11 students in particular.
- We need to think about leading versus
- 13 reacting. What Senator Alexander and the Council on
- 14 Competitiveness and so many others have put before us
- as a challenge to some extent is a reaction. It's a
- reaction because the country is getting scared about
- off-shoring of jobs and what's the future of our
- 18 economy. But globalization and the role of higher
- 19 education is also an opportunity.
- 20 And I hope that -- and again, I think that
- 21 Charles has said some similar things to us -- that we
- think about this as leadership, not just as problem
- 23 solving.
- 24 Some of the characteristics we think are
- going to be important for our institutions. You're
- 26 going to have to be nimble, international, robust,

- 1 resourceful, and diverse.
- 2 And finally, and this is more myself
- 3 speaking perhaps than the Committee, although I think
- 4 most agree with us. We must maintain a flexible
- 5 system and not inadvertently move ourselves toward a
- 6 centrally planned monolith.
- 7 So with all apologies to my fellow
- 8 Committee members for any distortions or overzealous
- 9 editorial commentary, Mr. Chairman, that completes
- 10 what I wanted to say. And I hope that you will call
- on the members of the Committee who are present to
- 12 add anything to this before we turn to Senator
- 13 Alexander.
- 14 Thank you.
- 15 CHAIRMAN MILLER: Thank you very, very much
- 16 for that great presentation.
- 17 Let's do that. Let's see if any of the
- 18 Committee members want to add anything or Task Force
- members, please.
- MR. STEPHENS: I'll make a comment.
- 21 Charles and I had a very robust discussion yesterday
- 22 which reminds me to be able to participate in the
- 23 telecon that we have or lined up for another one next
- 24 week.
- I think the comments I'd like to add is
- that I do think that part of the role and

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1 responsibility of this Committee is to look at some
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- of the metrics that will be important from a
- measurement perspective. If I look at the data we
- 4 talked about yesterday, and I think that one of the
- 5 challenges that we as a Commission have to work on is
- 6 really focusing on what is it we're trying to
- 7 actually work.
- 8 The data yesterday said there are 92
- 9 million Americans participating in higher education.
- 10 Seventeen million students are enrolled in colleges
- of the more traditional approaches, of which three
- 12 million actually reside on campuses. So I
- think the challenge that we all have to look at is
- 14 what are some of the key metrics that will be
- important to measure because as me from the
- industrial side are really concerned about making
- 17 sure we have sufficient students coming out of the
- 18 higher education system that are able to meet our
- 19 economic needs.
- 20 And being a member of the nation's largest
- 21 exporter we all recognize the implications that has
- to do with
- 23 our performance economically here but also our
- 24 national security and our standing.
- I would also comment that there are, in
- fact, many, many recommendations that have come out

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1 of Commissions. And whether it's the responsibility
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- of this particular Task Force, the Quality
- 3 Subcommittee, or others, I do think we need to
- 4 consider how best to go look at those and incorporate
- 5 those recommendations into our Task Force
- 6 recommendations for alignment and integration.
- 7 And I would give as but an example relative to
- 8 the best and the brightest in the recommendation
- 9 about giving 25,000 new four-year undergraduate
- 10 students and focusing on 10,000 teachers. There are
- 11 already a number of great activities underway. I
- 12 know in the Department of Education there are some
- that are underway where grants have been awarded
- 14 because I don't think it's necessarily a technology
- issue we have to work.
- 16 I'd go back to some of our social agenda
- 17 that we have to work. If you look at the number of
- 18 math and science teachers today in high school, their
- 19 longevity is running about three years. And so we're
- finding is we can get into the system but they don't
- 21 want to stay in the system because it's really hard
- in the social environment where some were teaching,
- particularly in the inner city schools.
- So I think it's going to be really
- important that we share a lot of common information
- 26 so we can come up with quality metrics and other

1 recommendations about how to go forward with the

- 2 integrated solutions.
- 3 CHAIRMAN MILLER: Thank you.
- 4 MR. MENDENHALL: Just a couple of comments.
- 5 I think in our Task Force we talked about quality in
- 6 at least two aspects. One was looking at enhancing
- 7 the quality of research activities in the
- 8 institutions which tends to be some upper tier of our
- 9 postsecondary institutions. And certainly part of
- 10 the issue is how do you define quality of that
- 11 research.
- 12 I think while endorsing additional
- investment into research in our universities, it's
- 14 also clear that just adding money doesn't necessarily
- 15 enhance quality. And we need to figure out, as Rick
- said, something about the metrics of how we would
- determine what the research quality is and what we
- 18 hope the output to be.
- The second part, which we haven't quite
- gotten to yet, is looking at the quality of teaching
- 21 across the institutions and in research institutions,
- 22 but particularly in teaching institutions whose focus
- 23 is in teaching. And what is the quality of that
- teaching enterprise.
- We saw data earlier this morning that said,
- of 40 students out of 100 ninth graders that start

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1 college, 27 start the second year, which means we
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- 2 have a 67 and a half percent, a two-thirds, retention
- 3 rate after one year. So a third are dropping out in
- 4 the first year.
- 5 And what does that say about the quality of
- 6 support and teaching that we're providing them?
- 7 I also think as we look at research that
- 8 it's important for us to think about how we focus
- 9 those dollars. I think one of the challenges is
- 10 that, as we grant institutions Baccalaureate and
- 11 post-Baccalaureate degree granting authority, they
- 12 automatically want to become research institutions.
- 13 So we have this mission creep in every state where
- 14 additional institutions get into research which may
- or may not be conducting great research.
- I had a really interesting conversation
- 17 with the President of the University of Tennessee
- 18 system last night. And I thought he made a
- 19 suggestion that was worth our considering. And that
- is they have in Tennessee the Oak Ridge Lab. And
- 21 seven major universities from the East really
- 22 collaborate with the Oak Ridge Lab.
- But he said, you know, "If you look at the
- infrastructure, we always been equipment rich in the
- 25 labs, but people poor. The universities have always
- been people rich, but equipment poor."

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1
                 And we have this proposal here to invest a
 2
       lot of money in upgrading the infrastructure at the
       universities. It may make sense to look at putting
 3
       money into the labs and expanding the collaboration
 4
       with universities as a place to combine equipment and
 5
      people. And furthermore, perhaps to look at focusing
 6
       the research of each of the major labs in a different
       area so that -- as opposed to have everybody
 8
 9
       researching everything, we begin to focus the dollars
10
       in specific areas around specific competencies around
                            That's not meant to suggest that
11
       specific equipment.
12
       we entirely dictate that from the top and that we
       eliminate the diversity of research that can take
13
14
      place.
                 But if I were investing research dollars, I
15
16
       think we'd want to focus them in specific areas where
17
       we have a lot of capability. And I believe we need
18
       to more clearly distinguish between research
       institutions and teaching institutions. And that may
19
20
      be very well be a state role at least for the public
21
       system, as opposed to let this creep happen where
22
       everyone is a mix of both.
23
                 The last comment I would make is that,
       while increased dollars surely will enhance our
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research, I don't think we want to make the mistake

that more money means more quality. And we need to

25

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1 make sure that we're measuring quality and then
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- 2 investing more dollars where we get a return on that
- 3 investment.
- 4 Our university actually offers Bachelor's
- 5 degrees to math and science teacher in math and
- 6 science, including teacher certification and Master's
- 7 degrees.
- 8 It's not clear to me that we have to pay
- 9 the entire cost of students to get 10,000 more
- 10 teachers into math and science. I think the current
- 11 legislation which has been floated a couple of times
- 12 to increase the loan forgiveness program up to \$7,500
- a year for math and science teachers would do wonders
- 14 to get people into this system. I think, frankly,
- 15 the most important thing would be to pay math and
- science teachers more on a regular basis to teach, as
- opposed to pay them to become educated to be
- 18 teachers.
- 19 So we have work left to do on our Quality
- Task Force. But there's some ideas we hope to work
- 21 on.
- 22 CHAIRMAN MILLER: Thank you, Bob.
- 23 GOVERNOR HUNT: Mr. Chairman, I'm sorry
- that I got here late. I had to -- I was with the
- 25 Asia Society Annual States Institute yesterday
- 26 afternoon and for the Goldman Sachs Prizes for

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1 Excellence in International Education last night.
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- 2 And this morning Washington had a big
- 3 snowstorm. I want you all to know I got up at 3:45
- 4 to be with you. (Laughter) But the airplanes
- 5 couldn't get out that early.
- I want to say several things. First of
- 7 all, and let me say to Bob Mendenhall, one of the
- 8 things that we've talked about yesterday at a
- 9 meeting, coalition of groups that are interested in
- 10 international education was talking about the fact
- 11 that we have about 2,500 high schools in America that
- want to teach Chinese. And we have about nine
- institutions that are preparing Chinese teachers.
- 14 Why doesn't your university work hard on
- 15 that and, by measuring what they know and can do
- 16 already, help us get into these classrooms by
- 17 alternative entry means highly qualified people who
- 18 could teach Chinese?
- 19 That's an immediate thing that America
- 20 needs that your university is probably best set up to
- 21 do of anything in the country.
- 22 So let me get to --
- MR. MENDENHALL: I've never heard of it,
- 24 but we'll look at it. (Laughter)
- 25 GOVERNOR HUNT: I'll tell you more about it
- if you're interested.

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1 MR. MENDENHALL: Good. He will.
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- 2 (Laughter)
- GOVERNOR HUNT: Mr. Chairman, I want to
- 4 commend this wonderful report that Chuck Vest has
- 5 reported on here.
- And I want to commend my good friend,
- 7 Senator Lamar Alexander, who was one of America's
- 8 greatest governors and a wonderful Secretary of
- 9 Education and is now doing his marvelous education
- and economic leadership work in the Senate. Commend
- 11 him and Senator Bingham for getting this underway.
- 12 And I hope they'll push it through the Senate, as I
- know they will, and then get the House to agree.
- I agree with everything I've heard,
- including the fact that we need to spend more money
- on it. And we have to. I want to just -- everybody
- is sharing their stories. And everywhere I go,
- 18 people are talking about, including Tom Friedman -- I
- 19 want to quote the President of Wachovia Bank,
- headquartered in Charlotte, North Carolina, Ken
- Thompson, whom I visited with and asked to come and
- 22 speak to something the other day.
- 23 And I was down in Charlotte and he said, "I
- got in from India this morning at 4:30, 5:00 a.m."
- 25 And he'd been in three cities. And he said, "Jim,
- 26 what I saw there, " and he hadn't -- this was the

first time been, obviously. "What I saw there scared

- 2 me to death."
- Now this is a hard-nosed, conservative
- 4 banker from eastern North Carolina -- we grew up 30
- 5 miles apart -- who was saying that. And I just say
- 6 that to give additional urgency to what we're doing
- 7 here.
- I'm not sure I know of anything going on in
- 9 the country, Mr. Chairman, that has more potential
- 10 for helping make us more competitive and have the
- good jobs our people want and need than what we're
- doing here. This isn't just about higher education.
- 13 This is about America's economy.
- And people want to know, "What kind of jobs
- 15 can I get? How do I prepare for them?" That's what
- average people what to know. And they don't go along
- 17 with some of our proposals on freeing up trade, which
- I favor in part, because they don't know the answers
- 19 to those things. And we haven't told them and we
- 20 haven't shown them they can be a part of it and their
- 21 children can be. So I think this is so, so
- 22 critically important.
- I want to comment on several things that
- 24 Chuck Vest mentioned. First of all, I want us with
- this Commission to be bold and aggressive with regard
- 26 to improving quality. We've always said -- I think

- 1 everybody around this table has always said, "It's
- the best thing we've got in America, higher
- 3 education." We've said it in our own states.
- But folks, it isn't good enough. Certainly
- 5 accessibility, we aren't doing a good enough job on
- 6 that and all these other things we work on. The
- 7 quality isn't good enough. It's got to get better.
- 8 You got to keep getting better all the time cause
- 9 the folks around the world are getting better. And
- 10 we've got to stay out front. We've got to be the
- 11 best and continue to be the best.
- 12 So I would hope we would understand that
- this Commission is also about quality and that that's
- a very important thing for us to do.
- 15 Second, I want to endorse and strongly
- 16 commend the recommendation for 10,000 science and
- 17 math scholarships for four years. In North Carolina
- 18 about 10, 15 years ago, I was part of setting up a
- 19 system in which we give 400 scholarships a year for
- teachers to go to our public universities.
- 21 And I can tell you that the quality of the
- 22 people who've applied for them have been almost as
- 23 good as those who go for the top scholarships in our
- universities that are privately funded. We've got
- 25 excellent people. And most of them have stayed in
- teaching.

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And so this is a very important thing. And
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- I would hope that we would strongly endorse that and
- that higher education, of course, would be very
- 4 active in making it come about.
- Next, Mr. Chairman, I want to urge that we
- 6 -- and again I hope that we'll be bold in all of
- 7 this, folks. This is no time to be vague and
- 8 squeamish about what America ought to do. If we
- 9 don't do big, bold, aggressive things, we're going to
- 10 really get left out. And it's moving the other way,
- 11 not our way, right now.
- 12 But I want to urge that we do and we
- encourage to this Commission the development of those
- 14 world-class curricula according to world-class
- 15 standards.
- 16 Senator Alexander and I have worked with
- governors over the years who've stood on the
- 18 prerogatives of their states and their communities.
- 19 My wife is from Iowa. And out in the Midwest they
- 20 don't even -- they don't even want to have states --
- teachers to have testing. I think they've all
- 22 changed now because of No Child Left Behind. And
- 23 that's good, David.
- But, Mr. Chairman, we have got to have
- 25 world-class standards. I think we ought to have
- 26 national standards. They don't have to be the

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federal government's standards. But if the right
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- people, the science folks and the math folks and all,
- 3 if they develop them, much as we did the standards
- 4 for the National Board for Professional Teaching
- 5 Standards, that can be done by the professional
- 6 people, the academics and so forth in that field.
- 7 And I would hope that this Commission would stand
- 8 behind that.
- 9 This holding back and saying we're going to
- do everything different in our communities or our
- 11 state. We can't afford that. We will not compete
- and win in the future if we keep holding to that kind
- of attitude. And I would like to see our Commission
- 14 push in the other way.
- 15 The whole proposal that you have here on
- 16 visas, I'm glad to hear you say, Chuck Vest, that
- there's been some improving in this area.
- 18 Has there been very much?
- 19 MR. VEST: There's actually been
- 20 substantial statistical improvement in the time for
- 21 processing. But we are not out of the woods, sir.
- 22 GOVERNOR HUNT: Over here from Microsoft,
- 23 I'm not hearing a whole lot of excitement about the
- 24 improvement.
- 25 MS. ELLIOTT: Well, Chuck's answer is
- 26 correct. Statistically the time for the processing

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1 has lowered. But it is certainly not where it needs
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- to be to encourage folks coming here, as well as the
- actual numbers aren't enough to actually fill the
- demand. So progress has been made, but certainly not
- 5 where it needs to be.
- GOVERNOR HUNT: I wonder if Boeing would
- 7 agree with that.
- 8 MR. VEST: Let me give you a quick example.
- 9 One of the real issues that everybody who will
- 10 relate to both industry and universities is that if
- 11 someone comes here as a visiting scientist or scholar
- or graduate student, they're limited to a very short
- space of time in which they can go in and out of the
- 14 country without having to get another visa. This led
- 15 to all the heartbreaking stories of people going home
- for parent's funerals and weddings and things and
- find themselves in limbo for 9 to 12 months.
- 18 Well, the government now has expanded that
- 19 to 4 years which is great. But if you read the fine
- 20 print, it says as long as there is reciprocity with
- the country. So if, for example, China doesn't do
- 22 that for U.S. citizens coming there, we're not going
- to do it for them coming here.
- 24 And I'm afraid I'm freelancing. These are
- 25 personal views. I think this country ought to do
- 26 what it believes is right and not let somebody else's

1 policies dictate what we do. So there are these -- a

- lot of fine print around the edges that still is
- 3 causing a lot of trouble.
- GOVERNOR HUNT: Well, this ought to be
- 5 corrected right away, long before this Commission
- 6 report's ever finished. And I'm sure that Senator
- 7 Alexander will be a part of that. (Laughter)
- I would say one thing further about that.
- 9 Folks, having those -- yes, we'd like for those
- 10 bright students to come here. Some of them do
- valuable research while they're here even if they go
- 12 back pretty soon. Many of them do live here. I've
- talked to a number of them in recent times who're now
- 14 running great businesses in the research triangle
- 15 area of North Carolina.
- But even if they go back -- one of my last
- 17 trade missions that I took as governor, we were in
- 18 Taiwan. And I was meeting with the CEOs of
- 19 biotechnology companies. There were about 20 of them
- around that big table, about this big. Every one of
- them had a Ph.D. from an American university. And
- they were all friends of America.
- 23 And I was trying to get them to put jobs in
- North Carolina and to work with us. And they were
- 25 favorable toward that because of the experience
- they'd had here. And that's so important for our

- 1 future.
- Final thing, Mr. Chairman, I want to say a
- word about is this. I've done a lot of thinking in
- 4 recent months about how we are going to compete. It
- isn't going to be on cheap labor. It's got to be
- 6 with education. And if we're going to have a high
- 7 standard of living, it's got to be because our people
- 8 are creative and innovative. And Chuck's talked a
- 9 lot about that.
- Now we can't leave that up and you haven't.
- 11 This great report, of course, talking about the
- 12 teachers and everything else.
- But we've got to do a lot more focusing on
- 14 creativity and innovativeness in K-12. I would say
- 15 pre-K and K-12 education, and higher education needs
- to help the public schools do it.
- 17 Here's kind of where I've come out on it.
- 18 And everybody -- a lot of people around this table,
- 19 certainly my friend Katie and Arturo and others know
- 20 how strongly I support No Child Left Behind. But the
- fact is with that alone -- and a lot of people feel
- 22 like that it's just been that alone -- we're just
- 23 saying get everybody to grade level. Spend our time
- 24 getting those kids that are so far down up to grade
- 25 level. And we should do it. We need to do it. It's
- 26 morally right.

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1
                 But we've got to spend, I think, an awful
 2
       lot of time taking these kids who are already at
       grade level way up yonder to the top. We've got to
 3
       focus on making them as creative as we can because
 4
       they're the ones going to come up with those new
 5
       ideas and innovations and technologies and products
       and services that we can sell to the world for a high
       price and keep our high standard of living.
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 9
                 And so I really believe that as a country
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       maybe, Mr. Chairman, we need to keep our approach and
       our commitment to No Child Left Behind but lay in a
11
12
       new commitment to teaching creativity and
       innovativeness or causing it to happen. We don't
13
14
       even know how to teach it. We don't even know how to
       talk about it. But higher education can help us
15
16
       learn.
17
                 And I'd love to see a brand new -- now new
18
       -- we've done a lot of it. But a far greater
       partnership between higher education and early
19
20
       childhood and K-12 education with regard to this
21
      putting in place a system of focusing on creativity
22
       and innovativeness and finding ways to measure it.
23
                 One of the reasons we've done well under No
       Child Left Behind -- and we have done well. Gosh,
24
       I've seen tests scores in my state go from 52 percent
25
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to about 80 percent. And the closing of the

achievement gap in the process. But it's because

- 2 we've measured that.
- 3 Higher education can help us figure out how
- 4 to teach it, how to help people become that way and
- 5 how to measure it. And I think that's going to be
- 6 real critical. We can't wait until they get to
- 7 college. And we've got to focus on this.
- Then you'd see teachers saying, yes, I'm
- 9 going to focus on getting kids up to grade level.
- 10 That's critical. That's where we ought to start.
- In addition to that, we've got to focus on
- this other stuff. And if it takes a teacher's
- assistant in there to help them do that or reducing
- 14 the number of children in that class or whatever it
- takes, we've got to do it. Otherwise, we're just
- 16 going to be at grade level. And we want everybody at
- grade level, but we've got to go so much further.
- 18 So I think all of these issues have been
- 19 touched on. And you've got wonderful
- 20 recommendations, Chuck and Senator. I just hope
- 21 we'll push hard on them. And I particularly hope
- 22 we'll push in this area of creativity and
- 23 innovativeness so that we can, in fact, have that
- 24 high standard of living for the future.
- 25 CHAIRMAN MILLER: Thank you, Governor.
- MR. DONOFRIO: May I comment?

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                 CHAIRMAN MILLER: Yes, sir.
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                 MR. DONOFRIO: It's always dangerous
       following, Governor Hunt.
 3
                 CHAIRMAN MILLER:
                                   Difficult.
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                 MR. DONOFRIO: Very, very dangerous being
 5
       last --
 6
                 CHAIRMAN MILLER: Challenging.
                 MR. DONOFRIO: -- in this whole group
 8
 9
      because all the good stuff has already been talked
10
               So I've got to come up with some very
       innovative and creative thoughts here.
11
                                               (Laughter)
12
                 So I'm going to start with actually an
       industry perspective since that's perhaps the thing
13
14
       that I know the most about. I'll come back to the
       specific comments on Gathering Storm at the end.
15
16
                 But there are answers to your questions
17
       with respect to: Where are the jobs in the future?
18
       What is really happening in the world? This whole
       issue of global competitiveness.
19
20
                 There is major fundamental shift going on.
21
       Real wealth generation is still the goal for
22
       everyone. But value is moving. And that value is
23
       what is incredibly important to concentrate on.
                 So as a company that employs 190,000
24
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scientists, technologists, engineers, and

mathematicians, they're very important us. We need

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1 more of them. This industry has a propensity to want
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- to continue to grow over the next ten years 40, 50,
- 3 60 percent growth in terms of the skills that we're
- 4 going to need, hopefully in this country, hopefully
- 5 in this country. But that by itself isn't going to
- 6 get the job done.
- 7 It's fundamentally what the concern is, at
- 8 least from our perspective, because the need to
- 9 innovate is more than just be smart in math and
- 10 science. There's a whole series of skills. There's
- 11 many studies on this topic.
- 12 I'm kind of box -- one of the boxes that
- said, we'll discuss other things. That's kind of my
- 14 box. That's how Chuck passivated (sic) me in the
- 15 Quality Task Force report that he just gave. Because
- I think these other things could end up being perhaps
- the difference maker in the end.
- 18 And as we do our work on this Commission
- and on the Quality Task Force, we have to keep asking
- 20 ourselves the question: Are we trying to catch up at
- 21 the end of something? Or are we trying to move to
- 22 the new next thing as we think about the reformations
- that we want to put in place?
- This happens all the time in industry. Are
- you simply trying to catch up to where the leaders
- 26 are? Are you trying to get to the next thing which

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is way ahead of where anybody will be? And you're
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- leading versus reacting point kind of evokes these
- 3 thoughts as I think about things that we need to
- 4 study in the Quality Task Force.
- 5 The whole issue of productivity and
- 6 technology, we -- a few people yesterday talked about
- 7 productivity. I was encouraged. My observation from
- 8 41 years in this industry is every time we give
- 9 technology to education, they screw it up. They
- 10 don't do anything well with technology. It becomes -
- yes, it's on like a check list. Yes, we're going
- to do technology too and everything else that we were
- doing. So there is no gain.
- 14 You could probably argue and we should do
- 15 some work, Chuck, and maybe there's studies that we
- can actually either find or do that proves it's
- 17 actually unproductive to give them technology because
- 18 it's not -- you talked a lot about culture. The
- 19 culture isn't changing to adopt the technology.
- 20 We talked about the global competitiveness and
- the nature of the global competitiveness. You see
- 22 the problem is these people have no systems. They're
- 23 building them correct by construction. So they're
- 24 building them right from the bottom up.
- 25 And here we are with a wonderful world-
- 26 class system that we want to keep world-class. And

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1 it's vested. And trying to make those changes are
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- going to be the tricky, tricky transformations that
- 3 we're going go have to study and to understand.
- I'm hopeful. I'm incredibly hopeful that
- 5 we can do all of that. I would also remind you as
- 6 you're looking to the future in terms of what is it
- 7 we're trying to train people for. Someone yesterday
- 8 said, "This economy and most economies in what we
- 9 would call the mature sector or the advanced sector,
- they're services led economies." I think the number
- 11 we heard yesterday was 65 percent of our GDP. I've
- 12 actually see that number as high as 80 percent of our
- 13 GDP is services led in this country.
- 14 MR. VEST: And 40 percent of our R&D.
- 15 MR. DONOFRIO: And, Chuck, to that point, -
- by the way 40 percent of that 80 percent -- half
- 17 the 80 percent is actually high tech services. So
- don't be confused with changing tires and flipping
- 19 hamburgers. I mean that's where real value is
- 20 generated, real wealth is generated.
- 21 And we have no pedagogy. We have no
- 22 instruction that does anything to train people to be
- 23 services -- the 190,000 scientists, technologists,
- and engineers we have in our country, more than half
- of them are services based people. People that we
- 26 ended up having to train to be what we need them to

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1 be. They're great mathematicians. They're great
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- engineers. They're great scientists. But that's not
- 3 what you need to be when you take on a high tech
- 4 services role.
- 5 And unless you got a different prediction
- of the economy of the country, I suspect we'd better
- 7 get on with this. I suspect we'd better understand
- 8 this, and I suspect we better reflect this in our
- 9 deliberations, in our thinking at least in the
- 10 quality of work that we do.
- 11 So I mean in the end, I'm eternally
- optimistic. I think we can address all of these
- issues and more. I think we can align many of the
- 14 reports that have already come out along with this
- 15 whole issue of Gathering Storm. The NII also has a
- 16 study that is being -- that has been released and
- we're trying to get legislation moved on it as well.
- 18 And, of course, alignment and coordination as we do
- 19 these things is going to be terribly important.
- I'll leave you with one last thought. You
- 21 know this may not be just government's problem.
- There may be a joint stewardship here with industry
- that we need to think about in a different
- 24 perspective. Industry does have a series of
- obligations. It does have a set of responsibilities.
- 26 Chuck knows this because we've talked about it.

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1
                 There are many of the things in Rising
 2
       Above the Gathering Storm -- and you hit on this as
       well, Rick, many of the things in this report.
 3
       price these things out and they're going to cost us
 4
       billions of dollars.
 5
                 But with industry's help and industry's
 6
       involvement and industry's engagement and industry's
       joint stewardship on this and the work that we're
 8
       going to publish coming out of this Commission could
 9
10
      be a much different world.
                 One small example, not criticizing Ten
11
       Thousand Teachers, Ten Thousand Minds.
12
                                               I'm not
       criticizing it at all. We need better math and
13
14
       science teachers in this country. Seventy percent of
       our children are taught by people who have never
15
16
       majored in math and science or never been certified
17
       in math and science. And so how can you possibly
18
       wonder why the outcomes are the way they are?
                 We took one small action in our company,
19
20
       one simple small action. We created a program called
21
       Transition to Teaching for mid to late career
22
       employees. We said, "You want to do that? We'll
23
       pay. We'll pay for your transition and your
       certification in New York and in North Carolina."
24
       Only because those are two states who could deal with
25
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us, that would allow us to do this because of

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1 certification bureaucracy and everything else that
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- 2 you have to deal with. We'll pump out next year 100
- math and science teachers in New York state, a
- 4 hundred.
- 5 Just think about if -- and I've said this
- 6 in public before. What if there were nine other
- 7 companies that would do the same thing? Every year
- 8 we could pump out a thousand new, please God, math
- 9 and science teachers. And it wouldn't cost us a lot
- of money to do that.
- These mid to late career people are vested
- in this work because this is what they did for a
- living. Maybe they may not the perfect teacher, but
- they're going to be okay complimented with the
- 15 support of the system.
- 16 These are the things that I think in the
- end will distinguish us, Chuck, as we do this quality
- 18 work. And hopefully these are the things that will
- 19 distinguish, Mr. Chairman, this Commission when we
- finally put a pen to paper and release our thoughts
- 21 as well. Very excited. Very energized.
- Thank you for listening.
- 23 MR. CHAIRMAN: Thank you. I think of broad
- 24 -- as you started off saying a broad topic like
- 25 quality which could cover almost anything turned out
- to be very powerful and insightful. And that's very

- 1 good signal for us.
- 2 Would you like to add anything in the
- 3 close?
- 4 MR VEST: Only that I want to thank Eleanor
- for all the work she has done and will do on our
- 6 behalf and to apologize all of your for my coughing
- 7 and sneezing fits. We haven't totally cured the
- 8 common cold yet. (Laughter)
- 9 Thank you for the opportunity.
- MR. CHAIRMAN: Thank you.
- 11 The Council on Competitiveness study that
- 12 was mentioned a little less, but specifically. We
- passed that out as well as the Gathering Storm early
- in our deliberations. We've distributed that to
- 15 everybody. And I encourage people to look at that.
- 16 That did cover that innovation focus.
- 17 And whether you call that creativity,
- 18 innovation, or some combination, maybe we will --
- 19 could bring that more to the surface as we go along.
- 20 You know we didn't have time to do all of it. But
- 21 that would be very helpful. That was created by a
- 22 list of some of the most important business and
- 23 academic leaders in the country.
- 24 We want to get that kind of advice to the
- table which is why we did the Gathering Storm today.
- 26 So thank you.

1	SESSION 6 - SENATOR LAMAR ALEXANDER
2	CHAIRMAN MILLER: We've already informally
3	recognized Senator Alexander. We would be glad for
4	you to sit or be comfortable wherever you are,
5	including up here where you could face everybody.
6	And that might be an easy way. We're filming this,
7	Senator. And I'd like to add a more formal
8	introduction since we've already done that in several
9	ways.
10	As a Texan, I want to recognize there's a
11	historical very close connection between Tennessee
12	and Texas. And there is even with this Senator as
13	he'll recognize, I believe. I would say the DNA of
14	Texas is made out of Tennessee if you count Davy
15	Crockett and Sam Houston and Stephen F. Austin.
16	(Laughter). I wouldn't begin to say enough, but I
17	feel that way. My wife's family has that. So we
18	have a very we feel a very close relationship with
19	you.
20	And I want to thank the people in Nashville
21	and in Tennessee for the way they've received us and
22	encouraged us and been hospitable. We've had a
23	wonderful social occasion last night with at
24	Vanderbilt. I think that's your alma mater. But we
25	had higher ed leaders from all over the state that

joined us. And they were very hospitable to us and

1 also very encouraging. They gave us some good ideas

- and advice. And we just felt very much at home here,
- 3 all of us.
- I want to add a couple of things. The man
- we're getting ready to hear from is probably as much
- 6 a leader in education in general and has been for as
- 7 many years as anybody in the world. And I feel that
- 8 strongly.
- 9 He's the son of a kindergarten teacher and
- 10 an elementary school principal. His mother opened a
- 11 nursery school in the kindergarten program in a
- 12 converted garden in their backyard 27 years before
- kindergarten became public in Tennessee. So there's
- 14 a DNA connection there too, Senator. It's in your
- 15 genes.
- 16 As governor, he helped the Volunteer State
- become the first to pay teachers for teaching well.
- 18 And that's something we're still working on, Senator,
- 19 the merit pay idea. It's becoming more common and
- 20 accepted.
- 21 When he served as the President of the
- 22 University of Tennessee from `88 to `91, he got
- 23 directly involved in higher education at that great
- 24 institution.
- 25 And then President George H. W. Bush
- invited him to come serve as Secretary of Education.

1 As Secretary of Education, he helped President Bush

- 2 push for higher academic standards and develop the
- 3 G.I. Bill for Kids, creating federal scholarships for
- 4 children with choices in schools.
- 5 He organized the first U.S.-Mexico Border
- 6 Conference on Education. And that such an unknown or
- 7 unrecognized step that I have to say that it's one of
- 8 the most important things we could focus on. We have
- 9 a long border with a country that has a different
- 10 education system and quality of it than we do. And
- it's one of our most important issues. And that was
- to open that dialogue and improve education on both
- 13 sides of the border. I thought that was a very --
- showed great foresight in that step.
- 15 He was also at that time responsible for
- 16 planning and implementing the first every meeting of
- 17 APEC, the Asia Pacific Economic Cooperation education
- and looking at education standards in the 21st
- 19 century. And here we are years later talking about
- 20 what's happening in that part of the world and what
- it means for us and how important that is.
- 22 He was the Goodman Professor at the Harvard
- 23 School of Government from January 2001 to May 2002.
- 24 He taught a course in American Character. Of
- 25 course, he was elected to the Senate in November
- 26 2002. And fortunately he's currently serving on the

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1 Senate Health, Education, and Labor and Pensions
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- 2 Committee and Chairman of the Subcommittee on
- 3 Education and Early Childhood Development.
- 4 He's been recently responsible for several
- 5 key provisions in the Senate: passed Higher Ed
- 6 Reauthorization Bill, including 45 million for the
- 7 Teach for American Program, simplification of the
- 8 Student Financial Aid Form, reduction of paperwork
- 9 and regulation for universities, and year-round Pell
- 10 grants for students.
- I can't tell you how much we appreciate you
- 12 being here, Senator. Thank you.
- 13 SENATOR ALEXANDER: Thanks, Mr. Miller. I
- 14 should thank you and everyone here for giving -- this
- is a busy crowd of Commissioners. I want to thank
- 16 you for giving your time for this and for inviting me
- 17 to be here. I'll acknowledge the Texas connection.
- 18 It's just everywhere.
- 19 There was a moment in Tennessee history --
- I think it was 1829 -- when Andrew Jackson, a
- 21 Tennessean, was President of the United States. Sam
- 22 Houston was Governor of Tennessee. Davy Crockett was
- the Congressman from West Tennessee. James K. Polk
- and Andrew Johnson were waiting in the wings.
- 25 And true to form for Tennessee politics,
- 26 Jackson and Crockett got in a fight. Jackson sent

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1 his people down here to beat Crockett. They did beat
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- 2 him in the election of 1834 or five, which is when
- 3 Crockett mounted the courthouse steps and delivered
- 4 that famous speech that every defeated politician has
- 5 always wanted to say to the voters. He said, "I'm
- 6 going to Texas and you can go to hell." So we've had
- 7 a long, strong relationship with Texas.
- 8 I've seen education from a lot of sides.
- 9 And I'm sometimes asked what's harder, being a
- 10 governor, being a university president, being member
- of a President's cabinet. My answer always is
- obviously you've never been a university president,
- or you wouldn't ask such a question. But I have
- 14 great respect for what you are about.
- I know most of you. And I would be remiss
- 16 if I didn't especially say how pleased I am Jim Hunt
- is here. I regularly worked with him, went to see
- 18 what he was doing in North Carolina so we could
- 19 borrow it, and consider him a great leader.
- I have six suggestions for recommendations
- 21 you might make. I've written them down. And I'm
- going to give them to you after I say it orally so
- 23 you won't be leafing through it while I'm talking.
- 24 And I'm not going to read this thing that I've
- 25 written. I'm going to summarize it. And that will
- leave some time if you want to discuss, if that's all

- 1 right with you, Mr. Miller.
- Number one, I hope you will urge the
- 3 Administration that appointed you to make the
- 4 National Academy's Augustine Report the subject of
- 5 the President's State of the Union Address in January
- and the focus of his next three years.
- Now we've talked about how this happened,
- 8 but it's a very simple thing. I literally went down
- 9 to the National Academy's meeting last May and asked
- them this question. I said, "I'm worried sitting
- 11 through budget committee hearings that we're going to
- spend the next 10 years trying to bring Medicaid and
- 13 Medicare and Social Security under control. We're
- 14 going to spend seven billion dollars for bird flu and
- 15 \$62 billion dollars for tax cuts and \$65 billion
- dollars for the war in Iraq. And Medicaid spending
- is up 41 percent over five years. And we're going to
- 18 fail to make the investments we need to create the
- 19 economy to pay the bills for all that. We're not
- going to have any money for war, deficits, bird flu,
- 21 hurricanes, and debt if we don't have jobs."
- 22 And so I said to the assembled people at
- the National Academies, "Could you please tell us
- 24 exactly what we ought to do over the next 10 years so
- 25 that we can keep our advantage in science and
- technology which is the principal supplier of the

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steady stream of new jobs that we've had and will
have?"
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And they appointed Mr. Augustine and asked
people and Chuck Vest and others serve part of it.

And so they gave us a report. Senator Bingaman and I
did that. He's a Democrat who's very interested in
this who I work with. Senator Domenici, Sentator
Mikulski, a Democrat. So that's how this came about.

Now I well understand that there are many other good ideas. We could go around the table.

Education is like a football game. If you allowed everybody in the stands to coach, the game would go on forever. And everyone has got a great idea about education.

But the advantage of this Augustine Report, or gathering storm, is that it represents one consensus about 20 things that we ought to do. It's not everything we ought to do. And obviously it can be improved. And obviously there's some things it missed.

But if we wait for everybody to give their idea, it will be the next century before anything happens in Washington because we senators and congressmen aren't capable of sorting through all of the things that the Academies did just in the 90 days

- that they had and coming to reasoned judgments about
- what to put on a list of 20. So I urge you that
- 3 consensus, this consensus, is the single most
- 4 important thing about the report. And we
- 5 were talking last night. There are other very
- 6 valuable works. The National Competitiveness work is
- 7 extremely valuable. Comes at it a little different
- 8 way. But if the consensus divides, nothing will
- 9 happen. So I intend to be a co-sponsor of the
- 10 report. And I would urge you to take the same
- 11 attitude.
- 12 And I hope that even though -- I hope this
- 13 gets well underway before you finish your work.
- 14 There'll still be plenty to do when you finish your
- work. And since this is actively being considered in
- 16 Washington right now by the Administration and
- members of Congress, I hope you'll put your two bits
- 18 in.
- Now there are many recommendations in there
- and I won't go through them. But you were talking
- about one that I'd like to underscore. And I hope
- 22 you'll make it part of your work. You need to take -
- 23 I would recommend that you take a look at the
- effect our immigration laws have on this subject.
- They're really nonsensical.
- 26 For example, every foreign student who

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1 comes here has to swear he's going to go home. Well,
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- if they're smart, we ought to make them swear to go
- 3 stay. That's not in -- we're not doing China a favor
- 4 when they send their brightest scientists to the
- 5 University of Tennessee. We're doing ourselves a
- 6 favor.
- 7 I urged that President Bush that I used to
- 8 work for, the first President Bush when I was at UT.
- 9 We had the Tiananmen Square problem. And I said to
- 10 him, "I wish we would give immediate citizenship to
- 11 the 30,000 Chinese students who are studying in the
- 12 United States today. Because it'll take care of us
- for another generation in terms of science technology
- and many other disciplines because they're the
- 15 brightest they have. They're here."
- We have 572,000 foreign students here.
- 17 You've heard the statistics. Sixty percent of our
- 18 post docs, half of our people in science. And until
- 19 we do a better job of growing our own, we're going to
- 20 continue to need them.
- So we need to change our immigration laws.
- 22 And we ought to find ways to create ways for large
- 23 numbers of highly skilled people to come here. We
- found ways for ten and a half million illegal people
- to come here. We might as well find a way for
- 26 several hundred thousand highly skilled people to

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1 come here and help improve our standard of living.
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- 2 And then if as Governor Hunt said, "They
- 3 want to go home and be great ambassadors, that's
- 4 terrific." That helps us as well.
- 5 But the idea that's in this report, a very
- 6 simple one that came -- Craig Barrett, I think, had
- the idea. Maybe many did. Give a green card, in
- 8 effect, to every foreign student who earns a Ph.D. in
- 9 physics, in science, math, and computing. I think
- 10 Craig Barrett said that was about 12,500 people a
- 11 year who it would add to our pool.
- 12 So taking a look at the immigration, the
- 13 effect of immigration laws, it's not just the visa
- 14 applications. It's the whole structure of the laws.
- 15 And we have gotten lazy, because our universities
- have been so attractive to the brightest people in
- the world, that we've not had to recruit them really.
- 18 Now we need to make it easier for them to come.
- 19 It's much more than visas. You can make a difference
- 20 with that.
- 21 Second, I suggest that you recommend that
- 22 this President and all presidents appoint a Lead
- 23 Advisor for higher education for all the Federal
- 24 Government responsibilities. My greatest regret as
- U.S. Secretary of Education was that I didn't
- volunteer to be that person.

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1 The -- sounds like the U.S. Secretary of
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- 2 Education is in charge of higher education. The U.S.
- 3 Secretary of Education has the same sort of authority
- 4 over higher education that, say, a Majority Leader
- 5 has over the United States Senate or a University
- 6 President has over a university. It's an
- 7 overestimated authority.
- 8 The authority for higher education is
- 9 spread all throughout the government. Virtually
- 10 every agency in government has something to do with
- 11 it.
- 12 Let me give you one example. When I was in
- the government in the early `90s, there was the
- 14 argument between the Defense Department and some of
- our research universities about whether the
- 16 universities were overcharging for overhead on the
- 17 research -- federally funded research. Well, maybe
- 18 they were. But the argument was between the auditors
- 19 at Defense and the lawyers at Justice and our major
- 20 research universities.
- 21 There wasn't anyone in the Administration
- standing up and saying, "Well, while we're having
- this argument, let's resolve it properly. Let's
- follow the law. Pay an appropriate amount. But
- let's not damage these most important institutions
- that we have." So someone needs to be up there.

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And Secretary Spellings' willingness to put
 1
 2
       together this Commission is an important first step
       toward someone in this Administration taking a
 3
       comprehensive look at all of the Federal Government
 4
       responsibilities for higher education. Somebody
 5
 6
       ought to do that. It's too important not to do it.
       And every president after this ought to do it.
                 I'm not necessarily suggesting -- I'm not
 8
       suggesting a Czar. I'm not even sure it needs a
 9
10
       change in the law. I think a President might best
11
       just take the person in whom he has the most
12
       confidence -- he has many choices. And the current
       one, say, in this Administration, Secretary
13
14
       Spellings, would be a good one. And create a cabinet
15
       committee and give it that charge the day he hits the
       office. Would have the Science Advisor and have
16
       about everybody on it. But at least someone would
17
18
       have a comprehensive look at higher education.
            Which leads me to the third point, I would like
19
20
       to urge you to join me on the bandwagon for
21
       deregulation of higher education. I believe the
22
       greatest threat to the quality of American higher
23
       education is not under-funding.
                                        It's is over
24
       regulation.
25
                 The key to the quality of our higher
       education system is that it is not a system.
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1 not a system. It is the marketplace of 6,000
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- 2 autonomous institutions. Yet, each of those 6,000
- 3 institutions, which accepts students with federal
- 4 grants or loans -- and 60 percent of our college
- 5 students today have federal grants and loans. Each
- of them has to comply with 7,000 federal regulations.
- 7 It's really absurd, really absurd.
- 8 The President of Stanford has said that
- 9 seven cents of every dollar of tuition goes to comply
- 10 with regulations.
- 11 I would -- attached in the little stuff I'm
- going to give you, comments I made about this. When
- 13 I introduced the Higher Education Simplification
- 14 Deregulation Act, some of which got into the Higher
- 15 Education Reauthorization Bill. But you can make a
- 16 real difference there.
- 17 There's this irresistible urge in state
- 18 capitals and Washington, maybe even on this
- 19 Commission, come up with a great idea and make
- 20 everybody do it. That is not how we got the best
- colleges and universities in the world. We create an
- 22 environment in which they can figure that out for
- themselves and do it. And some do it better. And
- some do it worse. And on the whole, we've left
- everyone in the dust. And we ought not to overlook
- 26 that.

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And if you want to compare that with
anything, compare it with our K through 12 system,
which is just the completely reverse model which is
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over-regulated, underfunded, and mediocre.

Fourth, I would urge you to urge Congress
to overhaul the Medicaid Program. Now you say, "Why
would we get into that and free states from outdated
federal court consent decrees so that states may
properly fund colleges and universities?"

I will give you two charts that tell the story. And I would urge you to check my figures because these figures are hard to assemble. And I could be wrong. But here's my best estimate of what went on. And you won't be able to see this from here, but you'll have it in your packet.

here, but you'll have it in your packet.

Between 2000 and 2004, that's five years.

That includes Clinton and Bush and the Congresses there. So this is a non-partisan statement. State spending on Medicaid nationally went up 35 percent.

State spending on higher education went up nearly 7 percent. And tuition at a four-year public university went up 38 percent. Now you see that?

State spending on Medicaid 35, state spending on higher education 7, tuition 38 percent.

Now you may say, "What was the Federal Government doing all that time?" It was up 71

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1 percent, 71 percent. Now you wouldn't know that
```

- 2 because you hear all this noise about how the Federal
- 3 Government is not funding higher education. It's not
- 4 true. It's not true. And if I'm wrong, you should
- 5 tell me.
- 6 But down there at the bottom, you'll see in
- 7 small type all the funding for research, Pell Grants,
- 8 everything kind of thing that the Federal Government
- 9 spends. I think it should spend it.
- 10 But the fact is that because governors are
- 11 wrestling with Medicaid, they don't have anything
- 12 left for higher education because it's the only place
- they can take the money. And if this continues 10
- more years, you're not going to have a great
- 15 University of Tennessee. You're not going to have a
- 16 great University of North Carolina or great
- 17 University of California. Won't happen. Because you
- 18 can't have excellence if you're decreasing spending.
- 19 If the principal funder of public universities is
- going up at the rate of one or two percent a year,
- 21 you will not have centers of excellence.
- Now in our state, it's worse. Since 2000,
- 23 Tennessee state spending on Medicaid between 2000 and
- 24 2004 was up 71 percent, higher education went up 10
- percent, tuition at the University of Tennessee up 43
- 26 percent. Federal Government at that same time up 71

- 1 percent.
- Now I don't blame the Governor for that nor
- 3 the legislature because the Federal Government has
- 4 created a Medicaid program that sets the standards
- 5 and sends the bills to states and they have to pay it
- 6 in effect. The Federal Government is going to have
- 7 to change that and let the states have a bigger role
- 8 in setting the standards and let the Federal
- 9 Government contribute.
- 10 And then there's another problem which
- 11 sounds so -- you think deemed exports is an esoteric
- 12 subject, Chuck. The Federal Court Consent Decrees,
- you wouldn't want to hear about that except if you're
- 14 Governor Hunt in North Carolina, or if you're the
- 15 Governor of Tennessee to be specific, you have three
- 16 Federal Court Consent Decrees that have been here for
- 17 25 years. And after you persuade the people, after
- 18 you persuade your staff, after you persuade the
- 19 legislature, you're going to have to persuade the
- judge that the proper balance of state funding puts
- this extra money into higher education rather than
- 22 into Medicaid.
- So I think elected officials ought to be
- 24 allowed to make the decisions they were elected to
- 25 make. And if they can't, kick them out. And the
- 26 Congress needs to change that to governors and

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legislatures need that or higher education over the

2 next 10 years at the public universities will suffer. 3 Two more quickly. I hope you'll put a 4 spotlight on the greatest disappointment in higher 5 6 education today which is colleges of education. "At a time when American schools face a critical demand for effective principals and 8 9 superintendents, the majority of programs that 10 prepare school leaders range in quality from inadequate to poor." Those are not my words, but 11 12 those are the new report by the President of Teachers 13 College at Columbia. And I've included that in the 14 package. 15 I would suggest you ask that president to testify if you haven't. I would suggest you invite 16 Richard Light at Harvard to testify, who I've helped 17

working with university presidents to find and inspire young faculty members who could become deans of our colleges and universities. And he's a wonderful individual. So there are people out there really working on this.

But let me give you one example of the

But let me give you one example of the problem. This is one Governor Hunt's worked on for a long time. In 1983, beginning my second term as

to -- when I was there to create an effort. And he's

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1 Governor, not one state was paying one teacher one
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- 2 penny more for teaching well. Now it's my view that
- all the things that we've talked about -- most of
- 4 them and most of the things in Chuck Vest's report --
- 5 to help with math and science teaching will start out
- 6 well but fizzle because we don't pay good teachers
- 7 more for being good teachers. That is the most
- 8 glaring obstacle to good new math and science
- 9 teachers that exists.
- So in 1983, I said, "Well, we'll start
- doing that in Tennessee." I went to the colleges of
- 12 education asked for their help.
- And they said, "It can't be done."
- I said, "That's patently absurd."
- 15 So I, a politician, had to go out and
- 16 create a way to do it. And we did it. We did it and
- paid up to 10,000 teachers on a career ladder. And
- 18 Governor Hunt and a group of others have now taken
- 19 those kinds of ideas and institutionalized it. But
- 20 colleges of education should be leading the way to
- 21 help elected officials figure out how to pay good
- teachers more for teaching well and not saying you
- can't do it. That's just one example.
- 24 Finally, I've attached the report of the
- 25 Columbia Teachers College President as well.
- 26 Finally, now some of you may not like this, but I've

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gotten to the point in my life, I'll just say it
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- 2 anyway. I hope you will put a spotlight on the
- 3 greatest threat to broader public support and funding
- 4 for higher education which is the growing political
- one-sidedness which has infected most campuses in the
- 6 absence of a true diversity of opinion.
- 7 And to describe this phenomenon, allow me
- 8 to borrow some words from the past which may sound
- 9 familiar to Mr. Miller, who was once Chairman of the
- 10 Board of Regents of the University of Texas. And
- 11 these are the words I am borrowing. "Systematic,
- 12 persistent, and continuous attempts by a politically
- dominant group to impose its social and educational
- views on the university." That's what I mean.
- 15 There's too much of that.
- 16 Now this was also what the American
- 17 Association of University Professors condemned in the
- 18 words I just used in its censure of Governor Pappy
- 19 O'Daniels' Texas Board of Regents in 1940s when they
- 20 fired the University of Texas President. It's all
- reported in Willie Morris' book, North Toward Home.
- 22 The AAUP was talking about political one-sidedness
- 23 from the right is just as bad as if it comes from the
- left. And it's not good for our universities. And I
- 25 think there's more to this than many in the academic
- community would like to admit or discuss.

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I mean how many conservative speakers are
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- 2 invited to deliver commencement addresses? How many
- 3 campuses teach -- require a course in United States
- 4 history today? How many campuses even teach Western
- 5 Civilization? How many faculty members are
- 6 encouraged to do dissertations on the failures of bi-
- 7 lingual education or the virtues of vouchers or
- 8 charter schools? Those are politically unacceptable
- 9 topics.
- 10 I'm not one bit surprised when faculty
- 11 members express liberal views or vote Democratic or
- 12 that they resist authority. I think that is the
- 13 nature of universities. It doesn't bother me one
- 14 bit.
- What does bother me and what disappoints me
- is when there becomes a definition of diversity that
- 17 replaces true diversity of thoughts. It's unfair to
- 18 students; it's not good for the pursuit of truth.
- 19 And what it also does, it is the single biggest
- 20 obstacle to securing addition financial support and
- 21 broad public support for our higher education system
- 22 which we all admire.
- 23 I don't suggest any Washington laws about
- this. I think this is for deans, presidents,
- trustees, and faculty members themselves to solve.
- Now one last comment. Last year Senator

Kay Bailey Hutchinson of Texas invited -- and Senator 1 2 Frist invited President Cardozo of Brazil, a former president, to meet with a few senators. He was 3 finishing up a residency at the Library of Congress. 4 5 Senator Hutchinson asked Dr. Cardozo, "What 6 memory of the United States will you take back to Brazil?" 8 He said without a moment's hesitation, "The 9 10 American university. The uniqueness, strength, and the autonomy of the American university -- there's 11 nothing in the world like it." 12 13 So I salute Secretary Spellings and each of 14 you for giving your time to this. I think you're 15 working on America's secret weapon for our future 16 In coming to your conclusions, I hope you 17 will urge the President to adopt the Augustine 18 Report, to designate a Lead Advisor for higher That you'll jump on the bandwagon to 19 education. 20 deregulate higher education. That you will urge 21 Congress to overhaul Medicaid and Federal Court 22 Consent Decrees so states can properly fund 23 And that you'll urge trustees to revamp education. colleges of education and ensure a campus environment 24 25 that honors true diversity of opinion.

Thank you.

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1 CHAIRMAN MILLER: Well, we can see why we
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- 2 can come to Tennessee for the leadership he showed.
- 3 Thank you.
- 4 I'd like to see if you have another minute
- 5 to see if some of our Commissioners --
- 6 SENATOR ALEXANDER: Sure, sure.
- 7 CHAIRMAN MILLER: -- could talk to you or
- 8 ask you a question.
- 9 GOVERNOR HUNT: Mr. Chairman, I know that
- we are really sort of getting underway with our work
- as a Commission. But I agree with Senator Alexander
- 12 that it would be great if the President would endorse
- this report and make it his program. I think that I
- 14 hear some indications that President is moving in
- 15 sort of maybe this direction. I don't know regarding
- all of this, but some things he might talk about.
- Now, Mr. Chairman, we want to look to you
- 18 for quidance. You know if it was just up to me, I'd
- 19 say let's have a motion to endorse it and vote on it
- 20 right now. But I follow my Chairman.
- 21 And well, we're not going to have another
- 22 meeting probably until after the State of the Union
- 23 Address. So Mr. Chairman do you have any thoughts
- 24 about --
- 25 CHAIRMAN MILLER: Well, I think the answer I
- 26 would have, I would rather us do our work on our own

- timetable. We've brought it to the forefront today.
- We distributed it to the members of the Commission.

3

The Administration is looking at this with all intensity as far as I know. I think you would agree with that. There's not been any reluctance to consider it. So I think it's under full examination.

8

I wouldn't think we need to make the
recommendation. The fact is, we've highlighted and
put it forth in the public. And I think that shows
we have a deep interest in it. But all of us could
individually express ourselves. I'll find a way to
make that more part of the public record than we've
done so far.

But as far as I can tell, as I said we
highlighted it the day we sat at a meeting, the
entire Commission. We've had discussions about it.
And we're showing the importance of it. And that's
at least as important as anything.

We know the Administration is looking at it and talking about it in several different aspects. So it's being given full consideration, I believe. I think you feel that way.

25 SENATOR ALEXANDER: I do, Mr. Miller. I
26 do. I think the more attention that it has the

1 better. And if individual members of the Commission

- 2 can express their support to members of Congress and
- 3 to the President about it, the time to do that is in
- 4 the next couple of weeks.
- 5 CHAIRMAN MILLER: Because of the State of
- 6 the Union Address.
- 7 SENATOR ALEXANDER: And the budget process
- 8 in the State of the Union. And bills are being
- 9 introduced in Congress next week when the Senate
- 10 reconvenes. So it's a timely thing.
- 11 CHAIRMAN MILLER: Thank you.
- 12 Questions or comments?
- Thank you.
- 14 MR. ROTHKOPF: If I could just make a
- 15 couple of observations, Senator. One, I would
- 16 express my appreciation I think of all of us here for
- 17 your extraordinarily thoughtful remarks and your
- 18 willingness to come here.
- 19 As one who -- maybe on two subjects
- 20 briefly. One, as one who recently left a college
- 21 presidency after 12 years, I fully endorse your last
- 22 comment. It's a challenge to bring a diversity of
- 23 opinion to a college campus. I tried very hard to do
- so. Did so at commencement addresses.
- But in the day-to-day operations of a
- 26 college or a university, what you have are faculty

1 committees, faculty groups with the funding to bring

- a range of speakers who do not generally represent a
- 3 broad diversity of opinion. It's almost entirely
- 4 one-sided. And I commend you for your comments. And
- I think it's a point that needs to be pushed.
- I do not believe a congressional academic
- 7 bill of rights is a good idea. But I do think that
- 8 it's a bully pulpit that people like yourselves and
- 9 others should have.
- 10 If I may just ask a question? I agree and
- I work for the U.S. Chamber of Commerce, which is
- very much in support of the changes in immigration
- laws that you talk about. But we're facing a
- 14 national opinion very hostile to more liberalized
- 15 immigration. I quess I'd be interested in your views
- as to how the Congress may react to this emphasis on
- border security but not emphasis on an expanded and
- 18 more liberal immigration law.
- 19 SENATOR LAMAR ALEXANDER: Well, I'd be glad
- 20 to do that. I have -- the President is right about
- this because he has said to the country and to
- 22 Congress that we need a comprehensive immigration
- 23 law, not just one on border security. Now here's
- 24 what I mean by comprehensive immigration. I'm not --
- 25 he can say for himself what he means.
- 26 Number one, of course, is border security

1 because we're a nation of the Rule of Law. And it is

- 2 not right for us to ignore the Rule of Law. That
- 3 ought to be very simple.
- 4 Now it's complex to solve the problem when
- 5 you have 10 to 20 million people illegally here. But
- 6 it's not right for 500,000 to a million people each
- 7 year to go over to the federal courthouses, raise
- 8 their hands, learn English, learn something about our
- 9 history, prove their good character, wait five years
- 10 to become a citizen. And then other people come in
- illegally.
- 12 And it's our fault in the Congress for
- 13 allowing that to continue. So step one in
- 14 comprehensive immigration reform has to be border
- 15 security.
- 16 Step two ought to be -- once we've secured
- the borders, we ought to create a legal status for
- 18 those who we welcome to work here and study here.
- 19 The danger with only doing border security was it
- 20 would sound like we don't welcome people to work here
- 21 and study here. And we do. I mean 100 of the 100
- 22 so-called American winners of the Nobel Prize in
- 23 physics, 60 of them are immigrants or the sons or
- daughters of immigrants. So number one, border
- 25 security.
- 26 Number two, create a generous legal status

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for students, especially bright ones; and workers,
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- 2 especially skilled ones. And we should change the
- 3 immigration laws to reflect that.
- And the third thing that I believe belongs
- 5 in a comprehensive immigration bill -- and I've
- 6 introduced legislation on it -- is that we need to
- 7 help prospective citizens becomes Americans. A
- 8 hundred years ago when we had a big wave of people
- 9 coming to this country, we had a lot of institutions
- that helped people learn English, learn about our
- 11 country, learn what it meant to be an American. Now
- those institutions don't do that as well anymore.
- 13 And we ought to at least help people learn English.
- 14 And help them learn United States history. We ought
- 15 to at least do that.
- And so I have in my legislation recommended
- that we allow those who become proficient in English
- 18 -- not just basic but proficient -- to become
- 19 citizens in four years instead of five. And that we
- give scholarships to adults who would like to learn
- 21 English, not to be punitive but to create opportunity
- for them. And there may be other ways to do that.
- Now the reason -- the President's going to
- get us into that. And I hope we do get into that
- 25 after the first of the year. But I -- one advantage
- with dealing with some of these provisions in

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1 something like legislation with the Augustine Report
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- or the Competitiveness Report is that it can be
- 3 considered on a separate track, and it might get
- 4 enacted more rapidly.
- I mean if you really want to change the
- 6 laws to create a preferential treatment for skilled
- 7 workers coming in, to give a green card to scientists
- 8 who get Ph.D.'s here from other countries, I would
- 9 suggest we do it on this kind of consensus
- 10 legislation. It may also get done on the immigration
- 11 bill. But that's going to be a big bloody fight.
- 12 CHAIRMAN MILLER: Any other questions or
- 13 comments?
- 14 Senator, we're going to respond to each of
- those items to you and generally each of those items
- 16 you raised. I've been wrestling with that way of
- trying to get the argument about philosophy at
- 18 campuses or that sort of one-sided idea for us to do
- 19 that. And we'll work on that.
- I heard you say how it affects the funding
- 21 and the support of higher education. And I feel that
- 22 is a threat that people feel like it's not a balanced
- debate, whether it is or not. And that's the
- 24 perception. And I agree with that it is.
- I worry about the relevance of higher
- 26 education and the thoughts that come out of that. In

other words, people don't put much weight on what the

- 2 thinkers that come from higher education say.
- 3 Because it is one-sided, or it can be one-sided.
- 4 In other words in economic policy debates
- or another kind of policy debate, in some ways people
- 6 put less weight on what comes out of universities
- 7 today than they ever have because of that. We have
- 8 think tanks and other people who make those kind of
- 9 policy proposals or Commissions like this, rather
- 10 than getting it from the best and brightest we have
- in society. So I worry about the irrelevance that
- 12 gets created when it's only a one-sided discussion.
- 13 SENATOR LAMAR ALEXANDER: That's an
- 14 interesting thought too. Some people have observed
- that, instead of the country being divided
- economically today, it's divided in other ways.
- 17 There's an elite group of opinion. And then there's
- 18 most people. And the university thought is almost
- 19 always in the elite group and not with most people.
- The study of the attitude toward United
- 21 States history is a very good example of that. Where
- the elite group thinks it's just not that important
- 23 any more that -- and where most Americans feel
- there's nothing much more important.
- Now I don't think it's up to me or this
- 26 Commission to say which view is right. But both

- 1 views ought to be strongly available to students.
- 2 And it would increase the relevancy.
- 3 And to make a really gross
- 4 characteristization, this is less of a problem at
- 5 many of the better universities. I mean I was
- 6 privileged to be on the Harvard faculty. They knew I
- 7 wasn't qualified to be on the Harvard faculty. They
- 8 made a little place for people like me. And put me
- 9 on there for two years in the School of Government.
- 10 But they made a -- they were making a
- 11 conscious effort to include different views. They
- 12 had different speakers. They have Professor
- Mansfield, Professor Huntingdon there, who say very
- 14 clearly what they think. Their views aren't widely
- 15 shared by their colleagues. But they clearly share
- 16 those.
- 17 So they were doing a pretty good job I
- 18 thought even though only 6 percent of the registered
- 19 voters in Cambridge are Republicans. But it's a
- question of relevancy. I think that's a good way to
- 21 put it.
- 22 But when I go over to try to talk people
- 23 into better funding for colleges and universities,
- the single biggest push back I get is from elected
- 25 representatives who think too many of those places,
- those campuses, are one-sided. And I think that's

- worth taking into account.
- 2 CHAIRMAN MILLER: I had that same
- 3 experience in my home state. So I understand that.
- 4 And my comment was always we should have
- 5 open discussion, and I'm not afraid of anything that
- 6 comes out of the university. We don't know what's
- 7 good or bad or what works or not in our research
- 8 until we actually do it. So we do -- we make
- 9 mistakes. There's some risk. And the harder and
- 10 stronger the debate, the better it is.
- 11 So the issues really --
- 12 SENATOR ALEXANDER: When I went to
- 13 Vanderbilt as a freshman, I had a political science
- 14 professor who many people in Nashville thought was a
- 15 Communist. And I had a professor of history who
- 16 people thought the same thing about because he
- 17 thought World War I was a mistake. Well, the
- 18 professor of history is looking better and better
- 19 today as we look back. And my views were challenged
- 20 by the political science professor that I had. It
- 21 was a valuable experience for me.
- 22 And so if it's all one-sided on the campus,
- 23 then only the students who agree with the professors
- 24 -- who disagree with professors get a good education.
- 25 And so they were saying the School of Government at
- 26 Harvard, if we don't have some of these Republicans

1	in, the only ones who will get a good education are
2	the Republican students because their views are
3	constantly challenged. And the Democratic view
4	aren't constantly challenged.
5	That may sound like an oversimplification,
6	but that's what everybody is saying there. And I
7	think a Commission like this is a good place to talk
8	about it, rather than try to impose some law from
9	Washington to solve the problem which would be a big
10	mistake.
11	CHAIRMAN MILLER: Thank you. And we'll
12	respond to each of those things. Thank you for your
13	contribution to what we're all interested in.
14	SENATOR ALEXANDER: Thank you.
15	CHAIRMAN MILLER: We're going to take a
16	minute to reconvene with the student input.
17	SESSION 7 - STUDENT PANEL
18	MS. OLDHAM: We're running a little bit
19	behind, but the good news is we don't have a ton of
20	wrap-up to do. So I think we'll still get out of
21	here on the schedule allotted. And Charles had to
22	duck out to grab a flight, and he apologizes. But I
23	am following him, which is dangerous.
24	Next we have the Student Panel. And at
25	each of our Commission Meetings, we thought that we

ought to hear from the current consumers of

- education, and those would be our students. The
- 2 students we have chosen and will choose for the
- 3 Panels will be representative of educational
- 4 institutions and student experiences, which is what
- 5 we have here today.
- Today we have three talented young women,
- 7 all with different backgrounds. Mari and Sondra
- 8 currently attend public community colleges and Lori
- 9 attends a private four-year institution. Mari and
- 10 Sondra in particular are students who hold student
- 11 leadership and government positions and have been
- chosen by their peers to represent them at the
- 13 national and state level.
- 14 We're thrilled to have all three of them
- 15 here with us today. And I'll just give you a short,
- brief introduction to each of them before they speak.
- 17 Mari Corales, our first speaker, is originally from
- 18 San Antonio, Texas. She's enrolled both at Texas
- 19 State University and at St. Phillips Community
- 20 College, which is a historically black college, and
- 21 also Hispanic serving institution. She's completed
- 22 her Associate's degree in Culinary Arts and is
- 23 working on a Bachelor's degree in Occupational
- 24 Studies. She is the Southern Region Vice President
- of Delta Epsilon Chi, which a national student
- leadership organization. She has two young children.

- 1 And the focus of her remarks today will be on
- 2 affordability.
- 3 Sondra Wilson is originally from Columbia,
- 4 Tennessee and is the Student Body President at
- 5 Columbia State Community College. She was appointed
- 6 by the Governor to serve on the Tennessee Board of
- 7 Regents as a student representative. Sondra will
- 8 receive her Associate's degree in May and then
- 9 transfer to a four-year institution to pursue her
- 10 Bachelor's degree. She enrolled in college directly
- after graduating from high school. And her remarks
- 12 will focus on high school prep and access issues.
- 13 And Lori Plato, Lori is currently a senior
- 14 at Vanderbilt University and is double majoring in
- 15 Biology and Public Policy Studies. She hails from
- 16 Columbus, Ohio and enrolled in Vanderbilt after
- 17 completing her college program. Her remarks will
- 18 touch on the quality of education she's received in
- 19 terms of improving her critical thinking skills and
- 20 preparing to enter the workforce.
- 21 So let's start with Mari.
- MS. CORALES: Thank you, Ms. Oldham.
- Distinguished Commissioners and guests, I
- am honored to participate in the National Dialogue on
- 25 Higher Education System.
- 26 My name is Mari Corales. And I'm a 29-

Τ	year-old student from San Antonio, Texas. I'm
2	currently enrolled in St. Philip's College and Texas
3	State University.
4	I've just completed my first Associate's in
5	Culinary Arts. And this week I just completed my
6	second Associate's in Restaurant Management. I'm
7	also at Texas State University where I'm working on
8	my Bachelor's in Occupational Education. Once I
9	graduate from Texas State University, I will be
LO	teaching in high school in the hospitality area.
L1	I also serve as Southern Region Vice
L2	President for Delta Epsilon Chi, which is the college
L3	division of DECA. It's a national organization
L4	international for students in career and technology
L5	student organizations with more than 220,000 students
L6	in college and high school.
L7	My testimony today is based on my personal
L8	experience and my discussions with and observations
L9	of students in both high school and college during my
20	three year involvement with DECA, Delta Epsilon Chi.
21	
22	Please allow me to briefly describe my
23	personal experiences. My path has not been easy.
24	I'm a child of divorced parents. And even after my
25	mother remarried, we had limited financial resources.

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1 With poor study habits and without strong
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- 2 sense of direction, I struggled in school,
- 3 particularly high school. I always passed by the
- 4 skin of my teeth, as my mom used to say. My
- 5 involvement with the school choir was the one bright
- 6 point in my high school experience.
- 7 By 22, I had failed my first attempt in
- 8 college. Then I enrolled -- enlisted in the United
- 9 States Marine Corps and had been medically discharged
- 10 because I was pregnant.
- 11 Had two children. Lived in and out of shelters. And
- 12 eventually lost custody of my children.
- 13 After that I moved back home with my
- 14 parents and began to rebuild my life. One year
- 15 later, I regained custody of my children. And at 25
- I met and married my husband. With the support and
- encouragement of my husband, I enrolled at St.
- 18 Philip's College in their Culinary Arts Program and
- 19 Restaurant Management.
- We started the process of applying and
- 21 admissions, academic assessment, and finally
- 22 financial aid. Getting started was fairly easy. It
- only took about an hour to be admitted to the
- college. By the end of the day, I had my academic
- 25 assessment, knew what courses I needed to take, and I
- 26 was enrolled.

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1 The hardest part was paying for it. I
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- 2 applied for financial aid. However, I didn't receive
- 3 my award until almost the middle of the semester.
- 4 Fortunately my husband had credit cards. So we used
- 5 them to pay for tuition and until my award arrived.
- 6 Financial aid was definitely the deciding factor for
- 7 me to stay in school.
- 8 After my first semester in college, I no
- 9 longer qualified for the Pell Grant to cover the full
- 10 amount of my tuition. So I was reliant on
- scholarships, grants, and loans to pay for the rest
- 12 of my tuition.
- 13 At St. Philip's, I found an atmosphere that
- 14 allowed me to develop a clear vision of my potential
- 15 and the support I needed to succeed. The classes are
- 16 small with the student-teacher ratio of 1 to 21. And
- 17 because of this, the instructors have time to sit
- down and assist all their students in anything that
- 19 they need.
- During my freshman year, at the -- one of
- 21 my academic advisors recommended Delta Epsilon Chi.
- 22 At her recommendation, I got involved with Delta
- 23 Epsilon Chi. My involvement with Delta Epsilon Chi
- has helped me connect with my classroom instruction
- 25 to my chosen career path. Delta Epsilon Chi's
- 26 programs and activities has built my confidence, both

1 in my understanding of classroom concepts and in the relevance in the workplace of workplace skills.

- The program requires collaboration with 3
- other students which developed social skills. 4
- 5 also instills strong community service and provides
- many opportunities to develop and practice leadership
- skills. Through Delta Epsilon Chi competitions and
- conferences, I have grown in confidence and developed 8
- a valuable network of business contacts. 9
- 10 With this as background, I'd like to make
- three recommendations to the Commission. 11
- 12 Number one, success in higher education
- begins in elementary school and continues through 13
- 14 high school. The current emphasis on academic
- preparation is a very good start. However, academic 15
- 16 preparation is only a part of the solution.
- 17 Students, particularly high school students
- 18 need to develop a clear understanding of how their
- interests, passions, and skills can translate into 19
- 20 They need to know exactly what higher careers.
- 21 education pathway leads to their career interests and
- 22 how high school courses help in transition from high
- 23 school to college.

- As a future teacher in hospitality and 24
- 25 someone who has worked in the industry for several
- years, not only do I want to assist students in the 26

1 vital transition from college to the workplace, I

- 2 want to be a role model.
- We need to ensure that high school
- 4 curriculums are rich with options and opportunities
- 5 for students to develop both academic and career
- 6 skills. And we need to do this in a nurturing
- 7 environment. Student organizations like DECA, choir,
- 8 and student government can play an important role in
- 9 providing a place for every student to develop
- 10 leadership and to foster community service.
- 11 Number two, the cost of higher education is
- 12 a huge barrier for many students. It needs to be a
- 13 little easier to pay for college. The criteria for
- 14 qualifying for financial aid are often too high for
- 15 even low income families to qualify for.
- 16 Student loans become a huge burden for students
- once they've completed their education. Graduates
- 18 often face loan averages of \$50,000 to \$75,000 as
- 19 they start their new careers. Average starting wages
- in most industries have not kept pace with the
- increasing education costs. We need to find ways to
- 22 reduce the real cost of higher education to students,
- 23 not to just provide student loans.
- And number three, too many students are not
- 25 successful in college. Most students who enter
- 26 college do not graduate. I believe colleges can be

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too impersonal with very large classes and little
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- 2 guidance. We need to find a way to provide formal
- and informal support systems in higher education that
- 4 nurture students and create an environment of
- 5 success. DECA and Epsilon Chi are models that work
- 6 very well. Perhaps a partial solution is to reward
- 7 faculty for quality teaching and mentoring students,
- 8 as well as academic research.
- 9 I've traveled a rocky road to get where I
- 10 am today. Fortunately I have a family who is very
- supportive and reminds me every day of how proud they
- 12 are of me. Without them I would never have come this
- 13 far.
- I'm honored to be a part of this
- discussion. And I look forward to answering any
- 16 questions that you may have. Thank you.
- MS. OLDHAM: We can go ahead and do
- 18 questions at the end.
- 19 Sondra, if you want to go ahead.
- MS. WILSON: Good afternoon. My name is
- 21 Sondra Wilson. And I'm a sophomore from Columbia
- 22 State Community College. Columbia State was not in
- 23 my plans at all for higher education. As a senior in
- 24 high school I had planned on attending the University
- 25 of Tennessee or MTSU. As it came down to the wire, I
- had applied and been accepted and received

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scholarships to all three. But I couldn't decide
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- which one I wanted to attend. So therefore, I went
- 3 to Columbia State.
- 4 I didn't want to be at Columbia State
- because as my friends and I joked around, we say it's
- 6 much like the thirteenth and fourteenth grades. You
- 7 know, everyone goes there. And it's just like high
- 8 school.
- 9 I became involved as the SGA Senator and
- 10 Vice President. And I currently serve as the
- 11 President. And I absolutely love it. I wish we
- 12 could get it turned into a university.
- 13 Looking back, I feel that I was not
- 14 adequately prepared for college. There was a major
- 15 disconnection from the high school with my college.
- And I say this because my sister attended a different
- 17 high school within the same county. But her high
- 18 school offered AP courses and honor courses. And she
- 19 was just -- she's really smart. I'm smart too, but
- 20 we did not receive the same education and we were in
- 21 the same county. With my high school we offered
- dual enrollment as her high school did.
- 23 And I think there's a disconnection between
- 24 high schools and colleges. I feel that counseling
- from high school advisors are lacking knowledge about
- 26 colleges, which in turn puts the students in a bind

1 because we don't know where to turn to figure out

- 2 where we need to go.
- The classes that I took in high school were
- 4 pretty simple. The syllabus for the majority of my
- 5 classes went much like, outline the chapter, define
- 6 the key terms, and answer the summary questions at
- 7 the end. Doing this would more than likely at least
- guarantee a B in the class. Expectations for
- 9 students are too low. Teachers are not preparing the
- 10 students for a college course.
- In college the professor normally lectures
- and we take notes. In high school you're used to
- doing hands-on activities and things of that nature.
- 14 So when you get into college, you're just bummed out
- 15 because you just sit there and you take notes all the
- 16 time. Sorry.
- 17 A lot of this has to do with the fact that
- 18 many high school teachers maybe have been out of
- 19 college so long that they don't know what it's now
- like. And so they can't prepare us for it.
- 21 My recommendation would be that the
- 22 department heads, division chairs, or supervisors of
- 23 each subject at the high school work hands on with
- the college to come up with a curriculum that could
- better help the students in college. I know that no
- 26 matter how extensive the high school works, there's

- 1 no substantial way to prepare the students for
- 2 college to its fullest extent. But I feel that this
- 3 would maybe retain more college students.
- It is obvious the students put forth some
- 5 effort to apply for scholarships, choose a degree,
- 6 and purchase their books. They do have a passion to
- 7 succeed in life. However it is depressing when the
- 8 student goes to class and, if you are not fortunate
- 9 to have a family that backs you and supports you, you
- 10 drop out because you just don't feel that there's no
- other way out. And working at a factory, Nissan or
- 12 Saturn, seems to be -- is an answer.
- 13 As the Student Government President, I
- 14 interact with diverse students on a daily basis. So
- often I see my fellow classmates falling by the
- 16 wayside, both because the cost of tuition is
- 17 expensive in college and college was not what they
- 18 expected it to be.
- 19 Sad to say, the majority of high school
- students are not cut out to go to college because
- 21 we're not prepared in high school or in middle school
- 22 to become successful college students. The standards
- for K through 12 education needs to be increased.
- 24 And maybe the retention rates for college graduates
- 25 will increase as well.
- There are not too many scholarships

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1 available for the average student who does not have a
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- 2 2.75 or a 3.0 GPA. And therefore, they may not have
- 3 the money to go to college. And they don't choose to
- 4 further their education.
- 5 At Columbia State, the graduation and
- 6 transfer out rate of first year full-time students is
- 7 39 percent. And the retention rate from fall to fall
- 8 is 61 percent. So the question is, where is the
- 9 other students that don't graduate or transfer out?
- 10 All in all the standards and funding for K
- 11 through 12 education should increase. Our country
- would be up to par with our competing countries which
- would cause a steady increase in the retention rate
- 14 as well as the number of college graduates.
- 15 Thank you.
- MS. OLDHAM: Thank you, Sondra.
- 17 Lori.
- 18 MS. PLATO: Good afternoon, my name is Lori
- 19 Plato. I greatly appreciate the opportunity to
- 20 appear today before the Commission on the Future of
- 21 Higher Education and to offer some thoughts from the
- 22 perspective of a current consumer of higher
- 23 education. I'm honored to be participating on a
- 24 Panel with two other students who have demonstrated
- such personal commitment to attending college and
- 26 making the most of their experiences.

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I'm a senior at Vanderbilt University
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 2
       studying Biology and Public Policy with a
       concentration in Health Care. I'm originally from
 3
       Columbus, Ohio and began attending Vanderbilt in the
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       fall following my graduation from high school.
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                 In addition to my studies, I also work for
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       two offices within Vanderbilt's Division of Public
      Affairs, spending a total of about 15 hours a week on
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 9
       these two part time jobs.
                                   I'm also involved in
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       several community service organizations such as
       Collegiate Leadership Vanderbilt and Delta Gamma
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12
       sorority.
                 When exploring my available options for
13
       achieving higher education, I came across several
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15
       different types of schools offering differing paths
       for obtaining a Bachelor's degree. Though every
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17
       institution and academic path has its own benefits to
18
       students, I have found that my decision to attend a
       four-year institution immediately after high school
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20
       has been the best option for me and my field of
21
       study.
22
                 For me selecting a college was a
23
       challenging process because there are so many options
       available to potential college students.
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                                                 The higher
       education system is so diverse that students are able
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       to evaluate their interests, personalities, and
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1 future plans and combine these different values into
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- an effective tool for selecting a college. I believe
- 3 that this alone helps contribute to students'
- 4 intellectual growth primarily because the college
- 5 search marks the first time in a student's life when
- they are able to ask what type of school suits their
- 7 interests rather than finding their interests in a
- 8 school's curriculum.
- 9 My personal search for a college in a
- 10 system with so many choices was an enriching
- 11 experience because I was able to assess myself and my
- 12 future goals by visiting schools in different
- geographic areas of differing size and with different
- 14 academic strengths. In doing this I was able to find
- 15 an institution that catered to my academic interests
- while also allowing me to thrive socially in a
- 17 community suited to my personality.
- 18 The high school I attended was a private
- 19 college preparatory school, though I did not attend
- the school with a goal of gaining admittance to a
- leading university. Rather I chose to attend such a
- 22 school with the intention of receiving a quality
- 23 education.
- 24 Because of this opportunity, I feel that I
- came to college equipped with the tools necessary to
- 26 succeed. I realize how fortunate I am to have had

1 such an experience. I witnessed several of my peers

- 2 experiencing much more difficult transitions to the
- 3 rigors of college level studies.
- 4 My time at Vanderbilt has been extremely
- 5 beneficial to me in terms of personal and
- 6 intellectual growth. As mentioned, I'm a double
- 7 major in Biology and Public Policy and am
- 8 particularly interested in Health Care. This unique
- 9 combination has allowed me to experience a wide
- 10 variety of classroom settings and teaching styles. I
- 11 have been in nearly every classroom setting, ranging
- from 150 student lectures to the small discussion-
- 13 based classes.
- 14 I believe all of my classes and instructors
- to be high quality, with many instructors being
- specialists in their respective class' specific topic
- 17 within a broader discipline.
- 18 Larger classes took more effort on my part
- 19 as a student to reach out and make connections with
- the material since classroom environments with more
- than 100 students make individual monitoring by the
- 22 professor nearly impossible. However, I have never
- 23 experienced a professor who did not at least attempt
- to assist a struggling or confused student. And many
- 25 campus resources are available to offer students
- 26 academic assistance.

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In terms of the quality of my education, I
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- feel that my family and I have made a good investment
- that will benefit me for the rest of my life. In
- 4 taking a wide variety of courses throughout my
- 5 studies, I have learned considerable amounts of
- 6 concrete, factual information.
- 7 However, I think the most important lesson
- 8 I will take away from college is that I have learned
- 9 how to think. That is upon entering this university,
- 10 I found myself intellectually challenged to not only
- learn new things, but to think about each concept in
- 12 a new way using new analytical skills. I have
- learned how to apply what I have learned in the
- 14 classroom to broader issues facing the world today.
- 15 The ability to critically analyze problems and form
- my own educated opinions about the world to the
- 17 extent that I am able to do today is something that I
- do not believe I would be able to do without a
- 19 college education.
- Given what I have learned over the past
- 21 four years, I hope to take my experiences from
- 22 Vanderbilt and work within the health care industry
- 23 making policies. I plan to do this by first gaining
- 24 exposure to health policies by working in a health-
- 25 related organization and then likely attending
- 26 graduate school.

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1 While I feel very confident that the
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- 2 education that I have received at Vanderbilt has
- 3 prepared me for the workplace, I realize that there
- 4 are some very practical aspects of the workforce that
- 5 I must experience before deciding which type of
- 6 graduate school is best suited to my interests. I
- 7 have no doubt that I will be able to apply my
- 8 knowledge and become a very valued member of my
- 9 future workplace.
- Thank you.
- 11 MS. OLDHAM: Thanks, all three of you.
- 12 And I want to open it up to any
- 13 Commissioners who might have questions for any of
- 14 them.
- 15 Governor Hunt?
- GOVERNOR HUNT: Sondra, you talked, touched
- on this. But it bothers me that so many students get
- 18 into college -- apparently they qualified to get in.
- 19 But they drop out. You all mentioned this.
- 20 And I don't think -- I'm afraid that
- 21 institutions of higher learning aren't concerned
- 22 enough about it. I don't know if they talk about it
- 23 much. I don't know what they do about it.
- 24 You know I can remember having a -- what
- 25 they call advisors. That didn't amount to much when
- 26 I started school. But what has been you all's

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1 experience with that yourselves? And what do you
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- think we can do to make a big change in this, not
- just a little bitty something? But are there some
- 4 things that we could do to really help a lot more
- 5 students stay in?
- 6 MS. CORALES: I believe there is. There
- 7 have been studies that have shown that students who
- get involved on their campus tend to stay in school.
- 9 And my third point, to reward faculty
- 10 members for doing a better job in mentoring the
- 11 students and helping students and tutoring other
- 12 students, that would show the students that they are
- wanted there on campus. They would be more likely to
- 14 get involved. We'd have more advisors. We'd have
- 15 more organizations like Delta Epsilon Chi and student
- leadership based organizations that would help retain
- 17 the students in college and increase that retention
- 18 rate.
- 19 So I think that would be an excellent way
- 20 to get students to stay in school. Get them
- involved. The more they are involved in their
- 22 campus, then the less likely they are to drop out.
- 23 It makes it harder to leave if you have other
- 24 responsibilities.
- 25 GOVERNOR HUNT: What about the rest of you?
- 26 MS. WILSON: I think that just being well

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1 prepared when you're coming out of high school into
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- 2 college and getting ready to -- just knowing what you
- 3 have to do when you get into college. I just don't
- 4 think the students are well prepared. And maybe with
- 5 the No Child Left Behind Act that will change. But
- from my experience, I think that's what it has to do
- 7 with.
- 8 And then a lot of students work. And
- 9 they're paying for themselves to go to college. And
- 10 they're just like, well, you know, I have to work. I
- 11 have to pay bills. I have to pay a lot of rent. And
- 12 they just drop out because both of them are just too
- 13 hard. College is expensive.
- 14 GOVERNOR HUNT: Lori?
- 15 MS. PLATO: I think that one thing that's
- 16 very important in increasing retention rates is that
- 17 students not only feel that they're part of their
- 18 community, as Mari said. But also that I think there
- 19 needs to be a lot of emphasis when students leave
- 20 high school that you understand what the benefits are
- 21 of having a college degree. Because I believe
- people, or students, will be less likely to
- 23 discontinue their education if they realize how much
- they stand to benefit from having that Bachelor's
- 25 degree.
- 26 GOVERNOR HUNT: May I ask you -- if some of

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the college or university presidents are around or
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- deans. Do colleges keep track of how many of an
- advisor's advisees drop out? Is there any checking
- 4 on that? Any push to encourage them to do a better
- 5 job and be more proactive and helpful?
- 6 MR. VEST: I will be honest that I have
- 7 worked at a university that's not exactly typical.
- 8 And we are very fortunate that our graduation rates
- 9 are up in the high 90 percent.
- 10 However, the issues that all these young
- 11 students brought up, the quality and extent of
- 12 mentoring by academic advisors, the participation in
- campus life is at least as important at a place like
- 14 MIT because the intellectual part of their work is so
- intense and so tough. And it is a perennial
- discussion at every college and university I know of
- 17 how to keep faculty more deeply engaged as mentors.
- 18 And my experience is at least that this is
- 19 really going to get solved at the department level.
- 20 And I can just go right through our departments. I
- can tell you Aero Space Engineering, Chemistry, do a
- 22 terrific job of this. Has built a culture where it's
- 23 expected. The faculty really do a good job of
- 24 mentoring. There are some other departments where
- it's not as good. But it is very important.
- 26 And I think more faculty need to understand

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the life stories. We have some mechanisms that help
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- 2 encourage this. Getting kids into freshman seminars
- with their advisors that only have 5 or 6 students
- 4 and so forth. But it takes continual work because
- 5 everybody's so busy that you got to keep pushing it
- 6 up on the priority list and, frankly, on the reward
- 7 structure.
- 8 MS. NUNLEY: And I work in an institution
- 9 that is dramatically different from that where we
- 10 have an extremely mobile population of students with
- 11 multiple goals coming through the doors of the
- 12 college. And many of the adult students don't
- particularly need intense advising because they come
- there for a particular purpose. They're going to get
- that purpose done, and they're going to go.
- But struggling in that environment to try
- 17 to figure out how you can assure that the students
- 18 who are the more, I quess, traditionally oriented
- 19 kind of students get the support they need to stay in
- is an ongoing challenge. And one of the things that,
- I think, a lot of the community colleges are now
- 22 working toward is to try to create more first-year
- 23 experience, more learning communities, more
- 24 orientation classes for the more traditional students
- so they will get the kind of -- get an MIT kind of
- 26 experience in an environment that's populated with a

- wide range of students of different backgrounds.
- 2 It is something that we do worry about,
- agonize about, try to figure out all the time. And
- 4 we still have much, much room to improve.
- 5 GOVERNOR HUNT: I don't believe a whole lot
- of people do do that all the time.
- 7 MS. NUNLEY: Oh, well.
- 8 GOVERNOR HUNT: You do?
- 9 MS. NUNLEY: We do.
- 10 MR. DONOFRIO: So, Governor, I don't work
- in this industry, thank God. But I am a trustee of
- an institution. It's very interesting. Kind of
- compliments both what Chuck and Charlene said.
- 14 There seems to be a movement afoot now, at
- 15 least at the institution that I'm affiliated with, to
- 16 make this part of tenure consideration by
- departments, as Chuck said. It's the general rule.
- 18 But now they're actually separating the
- 19 variables here as well. It's one set of skills to be
- an advisor. There's a different set of skills to be
- 21 a counselor. And there's actually another set of
- 22 skills to be a mentor. And it's not always the same
- 23 person. And most usually you need different
- training to be able to do these things.
- So I'm a little bit encouraged by what I've
- 26 recently heard at the recent board meetings. When

1 they start talking about making this a condition of

- tenure, then you know people are starting to get
- 3 serious.
- 4 GOVERNOR HUNT: I would hope that as we
- 5 prepare our report, that we give attention to this.
- 6 Maybe you could work that up for us.
- 7 MR. DONOFRIO: I'll be glad to do it.
- 8 MR. VEST: You know, Governor, one other
- 9 very quick comment. We also have a system which
- 10 allows and makes it possible for a lot of people who
- 11 work at MIT who are not faculty members to serve as
- 12 advisors and mentors. And this is not a copout.
- 13 These are some of our absolute best advisors. Do
- 14 other work around the university. And they want to
- 15 feel a part of the academic environment. They love
- the kids. That's also a good part of the solution.
- 17 MR. STEPHENS: I'd like to thank you for
- 18 sharing what are some very personal stories and some
- 19 perspectives because I think it's an important part
- of the Commission getting a sense of the lives that
- you're going through and where you're headed and
- 22 congratulate you on your achievements thus far.
- 23 My question really focuses on what was
- 24 going through your lives and perspectives at, let's
- say, prior to college and getting some sense about
- the importance. Because Mari and Sondra, you both

1 kind of mentioned that as important elements for what

- 2 you think was the time and eventually said these are
- 3 things going forward.
- 4 What should we consider differently about
- 5 how to help provide the right perspective of the
- 6 opportunities when you are prior to going to college
- that would be important, whether it's college is
- 8 reaching down or greater relationships or is it more
- 9 from immediate perspective, because that certainly
- 10 drives our attitudes, perspectives behaviors? That's
- more the social side rather than the academic side.
- 12 But I'd appreciate your comments.
- 13 MS. CORALES: I think academics. The other
- 14 two students have mentioned the same thing. A lot of
- 15 it has to do with the students not being ready. And
- there's not -- there really isn't any kind of bridge
- between college and high school. You're in high
- 18 school, and then you're in college. There's no
- 19 transition period between the two.
- 20 So a lot of students go into shell shock
- 21 because I know I was when I went into -- I went into
- 22 college right after high school. And I went in
- thinking that everything was going to be the same. I
- 24 was going to have homework assignments. We were
- 25 going to do hands-on things.
- 26 But that day that the teacher said, "Here's

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1 your assignment." And when she didn't get mad at me
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- the next day when I didn't turn it in, well, you
- know, hey, I didn't turn in any other assignments
- 4 either because I wasn't going to get in trouble for
- 5 it. (Laughter)
- But you know, I mean it can go both ways.
- 7 So I mean high school -- maybe high school students
- 8 are being pampered too much. Maybe the teachers are
- 9 holding their hands and walking them through. And
- 10 that's not what the real world is about. Nobody's
- going to hold your hand while you go for that
- 12 interview for that big position. And when a high
- school student goes into college, they go in with
- 14 that mind set, that somebody will be there to catch
- 15 me if I fall.
- MR. FALETRA: I would like to ask you if
- 17 you could name a teacher from any part of your past
- 18 that was the reason -- and each one of you -- was a
- 19 part of your going to college?
- MS. CORALES: In high school?
- MR. FALETRA: Any K through 12.
- 22 MS. CORALES: Okay. Well going in middle -
- in high school, I had one teacher -- actually there
- 24 were two of them, Mark Hosney and Paul Dyer. And
- 25 they were my choir directors. But they saw something
- in me that I didn't see. They were always telling

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1 me, you're so smart. You can go into anything. You
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- 2 have the artistic ability. And I was just going into
- 3 college to kind of pacify them. (Laughter) But they
- 4 were always there kind of pushing me in.
- 5 I kind of wish that I had listened to them
- 6 sooner than now. But those are the two high school
- 7 teachers that really helped me out, yes.
- MS. OLDHAM: Unfortunately we're running
- 9 low on time.
- 10 Do you want to ask a quick question, Emily?
- 11 And then we'll --
- MS. DEROCCO: I just have a quick comment
- 13 before we break. After one real quickly, I have the
- 14 benefit in my work of carrying around this great
- 15 chart prepared by the Bureau of Labor Statistics that
- 16 tells me the higher level of education a young person
- or any person achieves, the more employment growth
- 18 there is and the kinds of jobs that those doors will
- 19 open for them. The less chance that they will ever
- 20 be unemployed in their life. And that their average
- 21 weekly salary will increase exponentially like four
- 22 times the level for a weekly salary from a high
- 23 school diploma to a four-year degree.
- So Lori said something, and I was just
- wondering whether you, Lori, or either of your
- 26 colleagues as you thought about your future after

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1 high school took into account, or did anyone tell you
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- that, in fact, your salary potential would be four
- 3 times greater if you went to and finished college?
- 4 That you would have job opportunities significantly
- 5 throughout your career that you would not have if you
- 6 didn't go to college? And that you would be perhaps
- never be unemployed if you had that four-year degree
- 8 under your belt? Did anyone give you that guidance?
- 9 MS. PLATO: I was told that -- not using
- 10 the specifics, I was never told the comparison of how
- 11 much college graduates versus how much high school
- 12 graduates. But I was certainly encouraged.
- 13 I'm very fortunate that my parents are both
- very strong proponents of education. And I was very
- 15 much encouraged throughout my whole life that -- and
- I was always -- I don't know if I was ever explicitly
- told, but it was always kind of known that, yes,
- 18 there are many ways you can go about your life, but
- 19 having a college education really opens a lot more
- 20 doors.
- So I would say that, yes, I was raised in
- an environment and went through school systems that
- 23 it was never explicitly stated and it was never told
- that you had to go one way or the other. There was
- 25 never any this way is better than this way to live
- 26 your life. But it was -- I became very aware that it

is easier to make -- to navigate your way through the

- workforce if you do hold a Bachelor's degree.
- MS. WILSON: I agree. And I was never told
- 4 in high school. But my parents always -- they were
- 5 both college graduates. And I just knew that if I
- 6 wanted to succeed in life and have things that I was
- 7 going to have to go to college and receive a degree.
- 8 MS. CORALES: I was told about the degree.
- 9 And if I had this many -- if I had this degree, then
- 10 I would have this much more money. And eventually
- 11 that was a deciding factor.
- 12 However, what they didn't tell me is that
- along with those degrees I would also have the debt
- 14 from loans that I would have to pay off. But in the
- 15 end, it works out. It will pay for itself. I'll be
- working longer than I'll be paying off the loan.
- 17 (Laughter) So I guess that's okay.
- 18 MS. OLDHAM: Thank you all three of you
- 19 very much. We appreciate it.
- MS. ELLIOTT: You're wonderful role models.
- 21 So thank you so much for doing this. God bless you
- for actually having the courage to come present to
- the Commission. You don't realize what an
- 24 achievement that is.
- 25 And you probably already do this, but I
- really hope that you're going back to your high

1	schools and your communities. And that you realize
2	what a role model you are. And that you're mentoring
3	those young students as well as those young women.
4	Thanks for that.
5	WRAP UP AND ADJOURN
6	MS. OLDHAM: We're officially over time.
7	So I'm just going to make a couple of quick comments.
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9	We're meeting next in San Diego, obviously
10	February. Second and third, I think, are the dates.
11	Charles has sent out some information that you all
12	should have received about kind of a work plan for
13	the Commission that gives some deadlines and some
14	dates, some things to focus on and look towards.
15	San Diego, we're going to we're not
16	going to focus just on the four sort of major areas.
17	We're going to look at some other things.
18	But Charles did say before he left that we
19	would want to have at least an update probably in
20	some sort of format from each of the Task Forces and
21	give you the opportunity to say, okay, here's where
22	we are. Here's our sort of preliminary findings.
23	And the other thing that you all did
24	receive recently was a memo about some public
25	hearings. We kind of added that to the agenda over
26	the last month or so. Just feeling it was very

1	important to kind of get the most we can out of this
2	dialogue and input from the public. So we're going
3	to plan for one of those in Seattle and one in
4	Boston.
5	And to the extent we certainly do not
6	need the entire Commission to come. We get a handful
7	of Commissioners, that would be fantastic. So the
8	extent you can make one of those, it would be great.
9	Just let us know.
10	Questions from anybody?
11	Thank you. Adjourned.
12	(Whereupon, this hearing was concluded at
13	1:01 p.m.)
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