- (B) If the debtor has requested an opportunity to inspect and copy records under §30.23 within the time period specified in that section, 15 days after the date on which the Secretary makes available to the debtor the relevant, requested records.
- (2) The Secretary may decline to consider any reasons or documents that the debtor fails to provide in accordance with paragraphs (b) and (d) of this section.
- (e) If the Secretary bases the review on only the documentary evidence, the Secretary:
- (1) Reviews the documents submitted by the debtor and other relevant evidence; and
- (2) Notifies the debtor in writing of the Secretary's decision regarding the issues identified in the notice under §30.22(b)(3)(ii) or §30.33(b)(3)(ii) and, if appropriate, the question of waiver of the debt.

(Approved by the Office of Management and Budget under control number 1880–0515)

(Authority: 20 U.S.C. 1221e-3(a)(1) and 1226a-1, 31 U.S.C. 3716(b))

[51 FR 24099, July 1, 1986, as amended at 51 FR 35647, Oct. 7, 1986]

§ 30.25 How may a debtor obtain an oral hearing?

- (a) If a debtor wants the Secretary to conduct the review requested under §30.24 as an oral hearing, the debtor must file a written request for an oral hearing together with the request for review filed under §30.24(a).
- (b) A request filed under paragraph (a) of this section must contain the following in addition to the information filed under §30.24(b):
- (1) An explanation of reason(s) why the debtor believes the Secretary cannot resolve the issues identified in the notice under §30.22(b)(3)(ii) or §30.33(b)(3)(ii) through a review of the documentary evidence.
 - (2) An identification of:
- (i) The individuals that the debtor wishes to have testify at the oral hearing:
- (ii) The specific issues identified in the notice regarding which each individual is prepared to testify; and
- (iii) The reasons why each individual's testimony is necessary to resolve the issue.

- (c) The Secretary grants a debtor's request for an oral hearing regarding the issues identified in the notice under §30.22(b)(3)(ii) or §30.33(b)(3)(ii) only if:
- (1)(i) A statute authorizes or requires the Secretary to consider waiver of the indebtedness involved:
- (ii) The debtor files a request for waiver of the indebtedness with the request for review filed under paragraph (a)(1) of this section; and
- (iii) The question of waiver of the indebtedness turns on an issue of credibility or veracity; or
- (2) The Secretary determines that the issues identified in the notice under §30.22(b)(3)(ii) or §30.33(b)(3)(ii) cannot be resolved by review of only the documentary evidence.
- (d) Notwithstanding paragraph (b) of this section, the Secretary may deny oral hearings for a class of similar debts if:
- (1) The issues identified in the notice under §30.22(b)(3)(ii) or 30.33(b)(3)(ii) for which an oral hearing was requested, or the issue of waiver, rarely involve issues of credibility or veracity; and
- (2) The Secretary determines that review of the documentary evidence is ordinarily an adequate means to correct mistakes.
- (e) The Secretary may decline to consider any reasons that the debtor fails to provide in accordance with paragraph (b)(1) of this section.

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(Authority: 20 U.S.C. 1221e-3(a)(1) and 1226a-1, 31 U.S.C. 3716(b))

[51 FR 24099, July 1, 1986, as amended at 51 FR 35647, Oct. 7, 1986]

§ 30.26 What special rules apply to an oral hearing?

- (a) The oral hearing under §30.25 is not a formal evidentiary hearing subject to 5 U.S.C. 554, unless required by law.
- (b) If the Secretary grants an oral hearing, the Secretary notifies the debtor in writing of:
- (1) The time and place for the hearing;
- (2) The debtor's right to representation; and
- (3) The debtor's right to present and cross examine witnesses.

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- (c) If the Secretary grants an oral hearing, the Secretary designates an official to:
- (1) Govern the conduct of the hearing;
- (2) Take all necessary action to avoid unreasonable delay in the proceedings;
- (3) Review the evidence presented at the hearing, the documents submitted by the debtor, and other relevant evidence; and
- (4) After considering the evidence, notify the debtor in writing of the official's decision regarding the issues identified in the notice under $\S 30.22(b)(3)(ii)$ or $\S 30.33(b)(3)(ii)$ and, if appropriate, the question of waiver of the debt.
- (d) The official designated under paragraph (c) of this section may decline to hear any witnesses or testimony not identified by the debtor in accordance with §30.25(b)(2).
- (e) The decision of the designated official under paragraph (c) of this section constitutes the final decision of the Secretary.

(Authority: 20 U.S.C. 1221-3(a)(1) and 1226a-1, 31 U.S.C. 3716(b))

§ 30.27 When does the Secretary enter into a repayment agreement rather than offset?

- (a) If a debtor wants an opportunity to enter into a written agreement to repay a debt on terms acceptable to the Secretary, the debtor must:
- (1) File a request to enter into such agreement within 20 days after the date of the notice provided under §30.22; and
- (2) File the request at the address specified in the notice.
- (b) A request filed under paragraph (a) of this section must contain all information provided to the debtor in the notice under §30.22 or §30.33(b) that identifies the debtor and the debt, including the debtor's Social Security number and the program under which the debt arose, together with any corrections of that identifying information.
- (c) If the Secretary receives a request filed in accordance with this section, the Secretary may enter into a written agreement requiring repayment in accordance with 4 CFR 102.11, instead of offsetting the debt.

- (d) In deciding whether to enter into the agreement, the Secretary may consider:
- (1) The Government's interest in collecting the debt; and
 - (2) Fairness to the debtor.
- (e)(1) A debtor that enters into a repayment agreement with the Secretary under this section waives any right to further review by the Secretary of the issues relating to the original debt identified in the notice under §30.22(b)(3)(ii) or §30.33(b)(3)(ii).
- (2) If a debtor breaches a repayment agreement, the Secretary may offset, or, under §30.30, refer to another agency for offset:
- (i) The amount owing under the agreement: or
- (ii) The entire original debt, to the extent not repaid.

(Authority: 20 U.S.C. 1221-3(a)(1) and 1226a-1, 31 U.S.C. 3716(b))

[51 FR 24099, July 1, 1986, as amended at 51 FR 35647, Oct. 7, 1986]

§ 30.28 When may the Secretary offset before completing the procedures under §§ 30.22–30.27?

- (a) The Secretary may offset before completing the procedures otherwise required by §§ 30.22–30.27 if:
- (1) Failure to offset would substantially prejudice the Government's ability to collect the debt; and
- (2) The amount of time remaining before the payment by the United States which is subject to offset does not reasonably permit completion of the procedures under §§ 30.22–30.27.
- (b) If the Secretary offsets under paragraph (a) of this section, the Secretary:
- (1) Promptly completes the procedures under §§ 30.22–30.27 after initiating the offset; and
- (2) Refunds any amounts recovered under the offset that are later found not to be owed to the United States.

(Authority: 20 U.S.C. 1221e-3(a)(1) and 1226a-1, 31 U.S.C. 3716(b))

§ 30.29 What procedures apply when the Secretary offsets to collect a debt owed another agency?

The Secretary may initiate offset to collect a debt owed another Federal agency if: